

Oracle® Retail Mobile Point-of-Service

Release Notes

Release 13.0

May 2008

This document highlights the major changes for Release 13.0 of Oracle Retail Mobile Point-of-Service.

Overview

Oracle Retail Mobile Point-of-Service is a wireless, scaled-down version of the Oracle Retail Point-of-Service product. In an effort to improve customer service and shorten wait time at the register, Oracle Retail Mobile Point-of-Service provides a way for customers to check out from anywhere inside or outside the store. Store associates are able to scan merchandise using a hand-held device. The transaction can be tendered at the device with a credit card or suspended and then retrieved at a register for final payment.

Related Documentation

For more information, see the following documents in the Oracle Retail Mobile Point-of-Service documentation set or Oracle Retail Strategic Store Solutions documentation set:

- *Oracle Retail Mobile Point-of-Service Installation Guide*
- *Oracle Retail Mobile Point-of-Service Operations Guide*
- *Oracle Retail Mobile Point-of-Service User Guide*
- *Oracle Retail Strategic Store Solutions Configuration Guide*
- *Oracle Retail Strategic Store Solutions Licensing Information*

Upgrades to Requirements

For information related to upgrades to the Oracle Retail Mobile Point-of-Service requirements (for example, Database Server, Application Server, and so on), see the *Oracle Retail Mobile Point-of-Service Installation Guide*.

Documentation Enhancements

The following enhancements are made to the Oracle Retail Mobile Point-of-Service documentation set for this release:

- An index is added to the *Oracle Retail Mobile Point-of-Service User Guide* and *Oracle Retail Mobile Point-of-Service Operations Guide*.

Known Issues

The following issues occur in this release.

Installer

Issue: The KeyStore and JBoss jar files cannot be stored at the system root directory. The installer does not correctly handle jar files stored at the system root directory.

Workaround: Place the jar files into a folder.

Fix: A fix is in development for Oracle Retail Mobile Point-of-Service.

Incorrect Alignment of Text on Receipt

Issue: On an Oracle Retail Mobile Point-of-Service receipt, the text formatting and alignment may not match the text formatting and alignment of an Oracle Retail Point-of-Service receipt.

Fix: A fix is in development for Oracle Retail Mobile Point-of-Service. The fix can be tracked through the internal bug number 28567.

Price Change Applied Before Start Date

Oracle Retail Point-of-Service only supports a physical deployment model where the Point-of-Service clients and in-store server are set to the same system time as the store database. If the in-store server and database are set to different system times, that is, the clock is not set correctly or they exist in different time zones, it is possible that items will ring with incorrect prices as prices change and discount rules are applied. This occurs because the Point-of-Service client relies on the system time of the store database.

Tendering a Transaction that has a Zero Total

Issue: Tendering a transaction that has a zero total causes Oracle Retail Mobile Point-of-Service to hang.

Fix: A fix is in development for Oracle Retail Mobile Point-of-Service.

Foreign E-check Used for Non-base Currency Tender

Issue: While the E-Check functionality will work for an E-Check tendered in the base currency, if an E-Check is accepted in an alternate currency, it cannot be reconciled during the Register Close process.

Fix: A fix is in development for Oracle Retail Point-of-Service.

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Value-Added Reseller (VAR) Language

(i) the software component known as **ACUMATE** developed and licensed by Lucent Technologies Inc. of Murray Hill, New Jersey, to Oracle and imbedded in the Oracle Retail Predictive Application Server - Enterprise Engine, Oracle Retail Category Management, Oracle Retail Item Planning, Oracle Retail Merchandise Financial Planning, Oracle Retail Advanced Inventory Planning and Oracle Retail Demand Forecasting applications.

(ii) the **MicroStrategy** Components developed and licensed by MicroStrategy Services Corporation (MicroStrategy) of McLean, Virginia to Oracle and imbedded in the MicroStrategy for Oracle Retail Data Warehouse and MicroStrategy for Oracle Retail Planning & Optimization applications.

(iii) the **SeeBeyond** component developed and licensed by Sun Microsystems, Inc. (Sun) of Santa Clara, California, to Oracle and imbedded in the Oracle Retail Integration Bus application.

(iv) the **Wavelink** component developed and licensed by Wavelink Corporation (Wavelink) of Kirkland, Washington, to Oracle and imbedded in Oracle Retail Store Inventory Management.

(v) the software component known as **Crystal Enterprise Professional and/or Crystal Reports Professional** licensed by Business Objects Software Limited ("Business Objects") and imbedded in Oracle Retail Store Inventory Management.

(vi) the software component known as **Access Via™** licensed by Access Via of Seattle, Washington, and imbedded in Oracle Retail Signs and Oracle Retail Labels and Tags.

(vii) the software component known as **Adobe Flex™** licensed by Adobe Systems Incorporated of San Jose, California, and imbedded in Oracle Retail Promotion Planning & Optimization application.

(viii) the software component known as **Style Report™** developed and licensed by InetSoft Technology Corp. of Piscataway, New Jersey, to Oracle and imbedded in the Oracle Retail Value Chain Collaboration application.

(ix) the software component known as **WebLogic™** developed and licensed by BEA Systems, Inc. of San Jose, California, to Oracle and imbedded in the Oracle Retail Value Chain Collaboration application.

(x) the software component known as **DataBeacon™** developed and licensed by Cognos Incorporated of Ottawa, Ontario, Canada, to Oracle and imbedded in the Oracle Retail Value Chain Collaboration application.

