

## **Agile Product Lifecycle Management for Process**

Supply Chain Relationship Management User Guide

Release 5.2

**Part No. E11003-01**

February 2008

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**February 15, 2008**

# DOCUMENT CONTROL

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## Change Record

Date	Author	Version	Change Reference
Sept-07	Agile/Oracle	1.0	Initial release, Part No. TPPR-0039-5.1A
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# ABOUT THIS MANUAL

## Agile Product Lifecycle Management for Process Documentation

The Agile Product Lifecycle Management (PLM) for Process documentation set includes user guides, an administrator's guide, and release notes, all in Adobe® Acrobat™ PDF format. The Oracle Documentation Web site contains the latest versions of the Agile PLM for Process PDF files. You can view or download these manuals from the Web site, or you can ask your administrator if there is an Agile PLM for Process Documentation folder available on your network from which you can access the documentation (PDF) files. Visit the Oracle documentation Web site at:

<http://www.oracle.com/technology/documentation/index.html>

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**Note** The minimum software requirement for reading the PDF files is Adobe Reader™ version 6.0. You can download this free program from [www.adobe.com](http://www.adobe.com).

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If you need additional assistance or information, please contact [support@agile.com](mailto:support@agile.com) or phone (408) 284-3900 for assistance.

Before calling Agile Support about a problem with an Agile PLM for Process manual, please have ready the full part number, which is located on the cover.
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## Audience

This user guide is intended for end users who are responsible for creating and managing information in Agile Product Lifecycle Management for Process. Information about administering the system resides in the *Agile Product Lifecycle Management for Process Administrator User Guide*.

## Variability of Installations

Descriptions and illustrations of the Agile PLM for Process user interface included in this manual may not match your installation. The user interface of Agile PLM for Process applications and the features included can vary greatly depending on such variables as:

- ❑ Which applications your organization has purchased and installed
- ❑ Configuration settings that may turn features off or on
- ❑ Customization specific to your organization
- ❑ Security settings as they apply to the system and your user account

## Where to Find Information

Consult the table below to find specific information from the relevant Agile PLM for Process information source.

Table 1: Agile PLM for Process documentation topics, by source

Information type	SCRM User Guide	Admin. User Guide	Readme file	Agile training	Agile Help Desk	Agile sales rep
<b>Administering Agile PLM for Process</b>		●		●		
<b>Cache management</b>		●				
<b>Core data management</b>		●				
<b>Creating facility and company profiles</b>	●			●		
<b>Custom data management</b>		●				
<b>Feature requests</b>					●	●
<b>Installing Agile PLM for Process</b>				●		●
<b>Known issues</b>			●			
<b>Last-minute changes</b>			●			
<b>New in this release</b>			●	●		●
<b>Resolved issues</b>			●			
<b>Sourcing approvals</b>	●					
<b>System-based roles</b>		●				
<b>System requirements</b>			●			
<b>Technical support</b>					●	
<b>Using the SCRM application</b>	●			●		
<b>Workflow management</b>	●	●				

## Readme

Any last-minute information about Agile PLM for Process can be found in the Readme file on the Oracle Documentation Web site (<http://www.oracle.com/technology/documentation/index.html>).

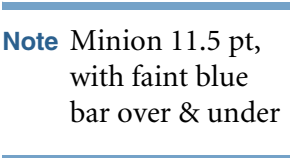
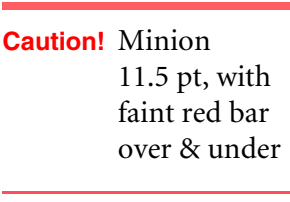
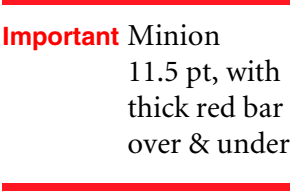
## Agile Training

Agile offers end user, administrator, developer, and implementation training courses. For more information, contact your Agile project manager or sales representative.



## Document Conventions

The following formatting elements are used in Agile PLM for Process documentation.

Element	Meaning
<b>Helvetica Condensed, 9 pt. bold type</b>	A user interface (UI) element that a procedure is instructing you to click, select, or type into. For example, buttons or text entry fields.
9 pt. monospace font	Code samples
10 pt. monospace font	File names or directory names
<i>Blue italic font</i>	The linked portion of a cross-reference. Click it to go to the referenced heading, table, or figure.
Minion Typeface, Title Case	A named UI element that a procedure is describing but not instructing you to click, select, or type into.
 <b>Note</b> Minion 11.5 pt, with faint blue bar over & under	Alerts you to supplemental information.
 <b>Caution!</b> Minion 11.5 pt, with faint red bar over & under	Alerts you to possible data loss, breaches of security, or other more serious problems.
 <b>Important</b> Minion 11.5 pt, with thick red bar over & under	Alerts you to supplementary information that is essential to the completion of a task.



## Introduction to Supply Chain Relationship Management

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*This chapter introduces the Supply Chain Relationship Management application. The topics covered include:*

- ❑ *Touch Points with Other Applications*
  - ❑ *Getting Started with Supply Chain Relationship Management*
- 

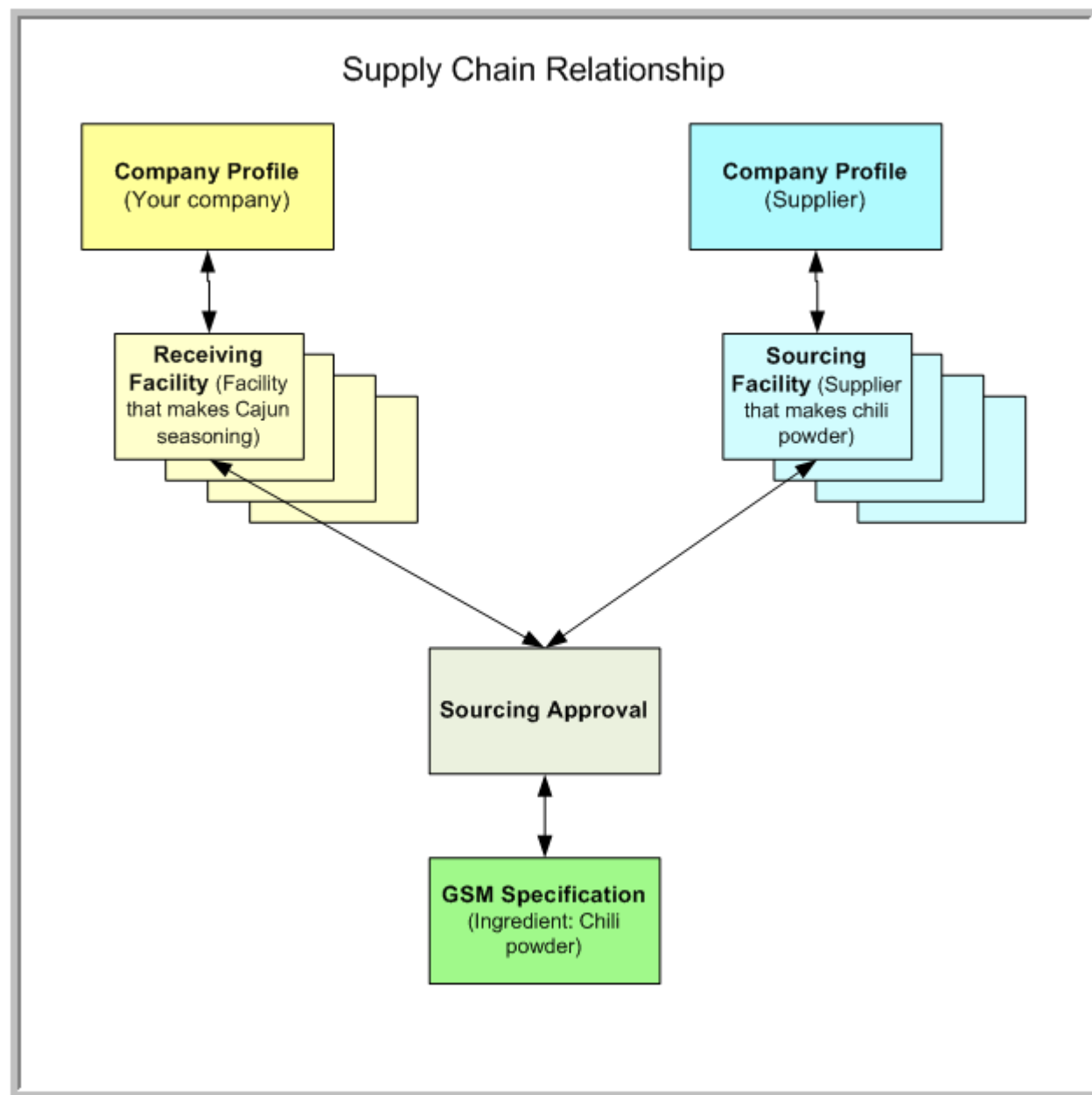
### Overview

Supply Chain Relationship Management (SCRM) provides collaborative business process for managing supply chain relationships and sourcing approvals across product suppliers, distributors, and all other supply chain participants.

You can use Supply Chain Relationship Management to build a view of the relationships between participants in a supply chain. Agile PLM for Process can leverage the information you provide in other applications such as Global Specification Management (GSM) and Supplier Portal (SP).

Figure 1-1 below shows the supply chain relationship of a company, a supplier, and an ingredient specification. In this example, a company owns a receiving facility that produces Cajun seasoning. The receiving facility obtains the chili powder required for the Cajun seasoning from a supplier sourcing facility. The sourcing approval tracks the approval relationship from the sourcing facility to the receiving facility.

Figure 1-1: Supply Chain



Supply Chain Relationship Management can enable several critical business processes, including:

- ❑ Vendor management
- ❑ Sourcing management and compliance
- ❑ Vendor consolidation and rationalization
- ❑ Supply chain analysis
- ❑ Product traceability

## Touch Points with Other Applications

The SCRM application interfaces with several other applications.

### Global Specification Management

Global Specification Management (GSM) provides your company with a tool to create and modify your company's products, including finished products and manufacturing processes to ingredient and packaging specifications. These specifications are syndicated to SCRM, where sourcing approvals are created. Refer to the *Agile Product Lifecycle Management for Process Global Specification Management User Guide* for more information.

### Manage Core Data

Your Agile PLM for Process administrator uses the Manage Core Data application (ADMN) to manage core data such as data lists and extended attributes. Core data that is specific to SCRM includes the following and is further explained in the *Agile Product Lifecycle Management for Process Administrator User Guide*:

- Business units
- Classes
- Company extended attributes
- Contact categories
- Document types
- Facility extended attributes
- Protocol IDs
- SDM statuses
- Sourcing types

### Workflow Administration

Workflows drive sourcing approvals, an integral part of SCRM. As part of workflow management, an Agile PLM for Process administrator plans and creates workflows using the Workflow Administration (WFA) application. This process involves creating workflow statuses, workflow transitions, workflow functional areas, and workflow groups. The workflows are then saved to Agile PLM for Process and integrated across all applications. Refer to the *Agile Product Lifecycle Management for Process Administrator User Guide* for more information.

## **eQuestionnaire**

The eQuestionnaire (eQ) application's communication and coordination tools can be used to increase supply side collaboration between your company and its suppliers. Questionnaires containing specific data requests are created and sent electronically to suppliers. Once the requested data is returned, it can then be automatically integrated into GSM and other applications. The user has the ability to create new questionnaires for information-gathering purposes or send existing ones for validation. Refer to the *Agile Product Lifecycle Management for Process eQuestionnaire User Guide* for more information.

## **Supplier Portal**

Supplier Portal provides a central location for your company's supply chain partners to access procurement and sourcing-related specifications, business processes and protocols in a flexible, secure and user-customizable environment. It gives internal resources and external supply chain partners (such as vendors, suppliers, brokers and distributors) the ability to obtain:

- Information regarding the specifications that are to be sourced
- Guidance surrounding expectations of deliverables
- Contact information of the various facilities and resources with which they may need to interact

Using Supplier Portal, you can set restrictions that control what information in Agile PLM for Process is visible to your suppliers. Refer to the *Agile Product Lifecycle Management for Process Supplier Portal User Guide* for more information.

## Getting Started with Supply Chain Relationship Management

### Accessing Supply Chain Relationship Management

To access the Supply Chain Relationship Management application, select **SCRM** from the left navigation panel as shown in figure 1-2 below, or select **SCRM** from the Applications menu on the top menu bar as shown in figure 1-3.

Figure 1-2: The left navigation panel

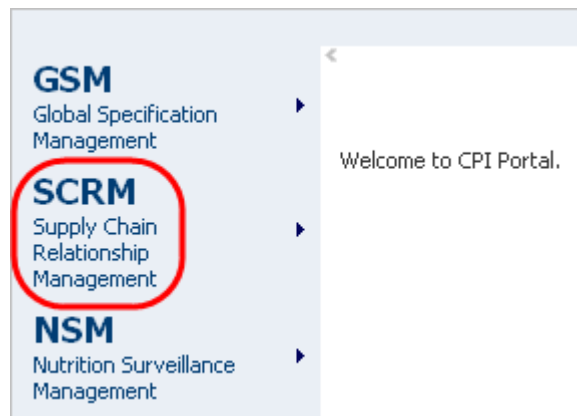
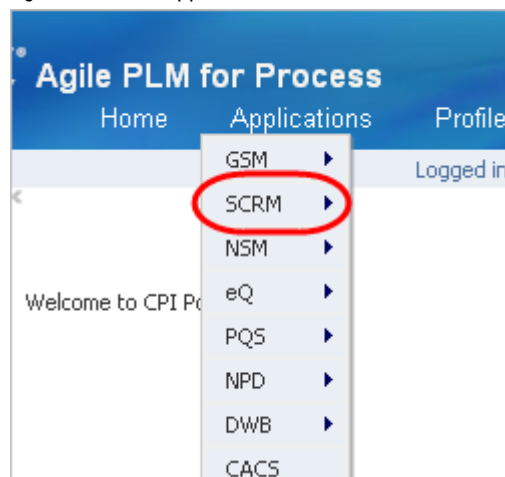


Figure 1-3: The Applications menu















## Understanding Action Items

The Action Items page displays when you select **Action Items** from the SCRM menu. Action items are workflow items assigned to you that require your attention—think of them as your “To Do” list. Action items indicate that review or approval of a document is required before the document can progress to the next step in the workflow.

As you take appropriate action for each item assigned to you, the item’s status updates, and the item progresses to the next step in the workflow. It remains in your Action Items list as long as you are the “owner” of the current step in the workflow. Signature requestees will also receive email notifications.

Figure 1-4: Action Items page

SCRM Action Items			
Title	Type	Status	RAG/SLA
Europe Vendor Facility (rgs 20051107 1622)	<a href="#">Signature Document</a>	Review	 Aug 29/Aug 27
Europe Vendor Facility (rgs 20060817 1132)	<a href="#">Signature Document</a>	Review	 Sep 4/Sep 2
A E Staley Manufacturing Co (%BD read access 1)	<a href="#">Specification-Related Sourcing Approval</a>	Developmental	
Dallas DC (rgs 20060817 1627)	<a href="#">Specification-Related Sourcing Approval</a>	Review	
Europe Vendor Facility	<a href="#">Non Specification-Related Sourcing Approval</a>	Review	
Europe Vendor Facility (rgs 20060817 1132)	<a href="#">Specification-Related Sourcing Approval</a>	Review	
Europe Vendor Facility (rgs 20051107 1622)	<a href="#">Specification-Related Sourcing Approval</a>	Review	
Prodika Europe (rgs 20060817 1640)	<a href="#">Specification-Related Sourcing Approval</a>	Review	
Prodika Europe (rgs sle test 20060822 1558)	<a href="#">Specification-Related Sourcing Approval</a>	Developmental	

 Late (Red)  
 Needs Attention (Amber)  
 Normal (Green)

Each row in the SCRM Action Items table gives more information about the item in the workflow, as described below:

**Title**—The name of action item.

- For specification-related sourcing approvals, it consists of the name of the facility and specification.
- For non-specification-related sourcing approvals, it consists of the facility name.
- For signature documents, it consists of the name of the facility and specification (if applicable)

**Type**—The type of action item. Types are:

- Specification-related sourcing approval
- Non-specification related sourcing approval
- Signature document

**Status**—The step of the workflow that the item is in.



**RAG/SLA**—RAG indicates Red, Amber, or Green. This field is an indicator of compliance with the established service level agreement (SLA) time lines for that document type:

- Red—Late
- Amber—Needs Attention
- Green—Normal

Amber and red dates display to the right of the color indicator for signature document action items.

For general information on using Agile Product Lifecycle Management for Process software, see the *Agile Product Lifecycle Management for Process Getting Started Guide*.



# Company and Facility Profiles

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*This chapter describes how to use Supply Chain Relationship Management to create and maintain company and facility profiles. The topics covered include:*

- ❑ *Creating a Company Profile*
  - ❑ *Saving the Company Profile*
  - ❑ *Creating a Facility Profile*
  - ❑ *Saving the Facility Profile*
- 

## Overview of Profiles

Supply Chain Relationship Management (SCRM) serves as a comprehensive platform for managing global supply and distribution relationships, and is a centralized repository for global provider information.

Information about each company is organized into two levels:

- Company profiles
- Facility profiles

Every relationship in the supply chain must have a company profile. You can arrange company relationships hierarchically, allowing you to model the sourcing relationships as far up the chain as necessary. After a company profile is created, you can create its facility profiles. Facility profiles may only be created from within a company profile. Each company may have multiple facility profiles.

---

**Note** You cannot delete a company profile or a facility profile in SCRM.

---

## Creating a Company Profile

Use the Company Profiles page to create a company profile. This page includes the following tabs, as shown in figure 2-1 below:

- Company Information
- Custom
- Supporting Documents
- Supply Categories
- DRL Catalog
- Facilities
- Contacts

Figure 2-1: Company Profile page

Company Profiles

Save Save & Close Document Cancel

Company Information Custom Supporting Documents Supply Categories References DRL Catalog Facilities Contacts

Company Information

**Tabs representing each piece of a company profile**

Company (Prodika#):

Company Name:

Street Address:

City:

State/Province:

Postal Code:

Country: -Not Specified

Website:

Phone:

Fax:

☐ Postal Address not same as Street Address

Administrative Information

Originator: John Smith

Special Attributes:

Special Notes:

**Section headings**

Business Unit(s)

Business Unit(s)	Status

Add New

Parent Relationships

Company Name	Company (Prodika#)	Relationship

Add New

Child Relationships

Company Name	Company (Prodika#)	Relationship

Cross References

System Name	System ID	Equivalent

Add New

## Company Information Tab

Enter data in the sections on the Company Information page to complete the company profile.

### Company Information Section

Use the Company Information section to provide general information such as company name, address, Web site, phone number, and fax number. When you save the information by clicking **Save**, the system assigns a company number that displays in the Company (Prodika #) field. Figure 2-2 below shows the Company Information section of a saved company profile:

Figure 2-2: Company Information section



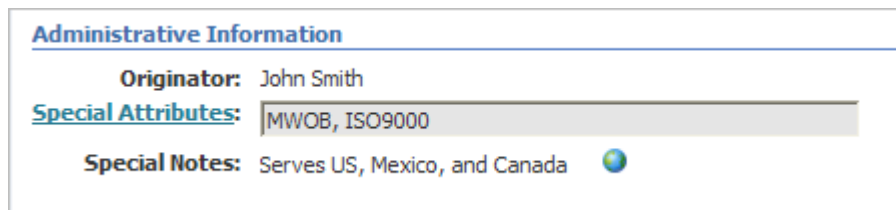
<b>Company Information</b>	
<b>Company (Prodika#):</b>	5012209
<b>Company Name:</b>	Global Foods 
<b>Street Address:</b>	100 Main St.
<b>City:</b>	Chicago
<b>State/Province:</b>	Illinois
<b>Postal Code:</b>	88888
<b>Country:</b>	USA
<b>Website:</b>	www.globalfoods.com
<b>Phone:</b>	555-111-2222
<b>Fax:</b>	555-222-3333
<input type="checkbox"/>	Postal Address not same as Street Address


Company Name is a required field.

### Administrative Information Section

Use the Administrative Information section, shown in figure 2-3 below, to keep track of special designations for the company that may be required for reporting and tracking. Use the Special Attributes field to show special designations, such as ISO9000 and Minority or Women Owned Business.

Figure 2-3: Administrative Information section





<b>Administrative Information</b>	
<b>Originator:</b>	John Smith
<b>Special Attributes:</b>	MWOB, ISO9000
<b>Special Notes:</b>	Serves US, Mexico, and Canada 

## Business Unit(s) Section

Use the Business Units section to specify the company's affiliation with one or more participating business units (required) and current status with regard to each business unit. Figure 2-4 below shows the Business Unit(s) section:

Figure 2-4: Business Unit(s) section


Business Unit(s)			
	Business Unit(s)	Status	
	Facilities - Latin America Facilities - North America	Approved	
	Vendors - Asia	Not Approved	
<a href="#">Add New</a>			

Business Unit(s) is a required field. Click **Add New** to select and add a business unit from the Business Unit dialog box.

## Parent Relationships Section

Use the Parent Relationships section, shown in figure 2-5 below, to establish a parent company or agent relationship between this company (child) and a parent company.

Figure 2-5: Parent Relationship section

Parent Relationships			
	Company Name	Company (Prodika#)	Relationship
	ABC Foods	5011699	Parent
<a href="#">Add New</a>			

## Child Relationships Section

The Child Relationships section displays all related child companies for this company. When you select a parent company from the list of existing companies, you automatically create a child company relationship at the child company level. You can view the profile of a child company by clicking the linked Company Name field, as shown in figure 2-6 below:

Figure 2-6: Child Relationships section

Child Relationships			Click this link for more information
Company Name	Company (Prodika#)	Relationship	
<a href="#">Global Foods</a>	5012209	Child	

## Cross References Section

The Cross References section includes the system name, system ID, and equivalent value assigned to this company in an external system. A company can have multiple entries. Refer to figure 2-7 below:

Figure 2-7: Cross References section

Cross References		
System Name	System ID	Equivalent
Oracle System	USORACLE	29001

## Custom Tab

Use the Custom tab to enter extended attributes or custom sections for a company. The Custom page, shown in figure 2-8 below, consists of two sections:

- Extended Attributes
- Custom Sections

**Note** The extended attribute fields and custom sections are created and maintained by your administrator.

Figure 2-8: Custom tab

5012209 - Global Foods

Company Information
Custom
Supporting Documents
Supply Categories
References
DRL Catalog

Extended Attributes

Extended Attributes		Notes
Countries Sold To	Guatemala, Haiti	

Add New

RGS Calculated Section (Custom Section)

Attribute Name	Attribute Value	Comment
Mass	g	
Volume	mL	
Half Mass	g	---
Twice Volume	mL	---
Half Mass / Twice Volume	ratio	---

Edit Section

Add Section
Remove Section

## Extended Attributes Section

Extended attributes define specific characteristics about the company. You can build these attributes to meet specific needs. Refer to figure 2-9 below:



Figure 2-9: Extended Attributes section

**Extended Attributes**

Extended Attributes		Notes

Add New

## Custom Sections Section

Custom sections are configurable *sets* of extended attributes. The custom data you enter is displayed in a table at the bottom of the page, as figure 2-10 shows below.

Figure 2-10: Custom page

**5012209 - Global Foods**

Company Information
Custom
Supporting Documents
Supply Categories
References
DRL Catalog

**Extended Attributes**

Extended Attributes		Notes
Countries Sold To	Guatemala, Haiti	

Add New

**RGS Calculated Section (Custom Section)**

Attribute Name	Attribute Value	Comment
Mass	g	
Volume	mL	
Half Mass	g	---
Twice Volume	mL	---
Half Mass / Twice Volume	ratio	---

Edit Section

Add Section Remove Section

**Note** Distinct attributes can only be added to a company profile one time. For more information, refer to the *Agile Product Lifecycle Management for Process Administrator User Guide*.

**Important** If you remove a custom section or extended attribute, the system deletes the data that you entered. Delete data with caution, because it cannot be retrieved.

## Supporting Documents Tab

Use the Supporting Documents tab to store documents for a company. You can also specify documents to be viewed by suppliers who are using the Supplier Portal. You must save a company profile before you can add a supplier document or attachment. Refer to [Chapter 4, Supplier Document Management](#) for more detailed information. The Supporting Documents page consists of two sections, shown in figure 2-11 below:

- Supplier Document Management
- Attachments

Figure 2-11: Supporting Documents tab

**5011699 - ABC Foods**

Company Information Custom **Supporting Documents** Supply Categories References DRL Catalog Facilities Contacts

**Supplier Document Management**

Document	Due/Renewal Date	Effective Date	Expiration Date	Status	Attached files
<b>Motor Vehicle Third Party</b> This is the required information	12/1/2007	12/19/2007	12/31/2008	New Supplier	

**Add New**

**Attachments**

**Add New**

### Supplier Document Management Section

Refer to [Chapter 4, Supplier Document Management](#) for more detailed information on creating, editing, and managing supplier documents

### Attachments Section

Use this section to add an attachment to the company profile.

#### *Adding an Attachment*

#### **To add an attachment:**

- 1 Click **Edit Document**. The page reloads in edit mode, and the Add New button displays under the Attachments section, as figure 2-12 shows:

Figure 2-12: Add New button

**Attachments**

**Add New**

- 2 Click **Add New**. SCRM displays the Attachment Detail dialog box, as figure 2-13 shows:

Figure 2-13: Attachment Detail dialog box

The screenshot shows the 'Attachment Detail' dialog box with a blue header bar containing 'Done' and 'Cancel' buttons. The form contains the following fields and controls:

- Owner:** A label followed by two input fields. The first field contains 'John Smith' and the second is empty.
- Phone:** An input field containing '817-488-6900'.
- Email:** An input field containing 'jsmith@anycompany.com'.
- Title:** A label followed by an empty input field.
- Effective:** A label followed by the text 'Friday, December 07, 2007'.
- Publish to Supplier Portal:** A checkbox that is currently unchecked.
- Attached files:** A table with three columns: 'Attached files', 'Size', and 'Remove'. The first row contains the text 'There are no attachments'.
- File Selection:** An empty input field followed by a 'Browse...' button.
- Upload Limit:** A label 'Upload limit on the file size: 11 MB' in red text.
- Upload:** A blue button.

- 3 Complete the following fields:
  - **Owner**—Owner of the attachment. This field is pre-populated with the name of the user who is logged into the system.
  - **Title**—Title of the attachment.
  - **Effective**—Effective date of the attachment. This field is pre-populated with the current date.
  - **Publish to Supplier Portal**—Check this box if you want to publish the attachment on Supplier Portal.
- 4 Attach the file by clicking **Browse** to search for the file, and then click **Upload**.
- 5 Click **Done** at the top right of the dialog box.
- 6 Click **Save** at the top right of the Company Profile page.

## Supply Categories Tab

The Supply Categories tab displays a consolidated list of the categories associated with all existing and potential specifications being sourced by this company (aggregated across all facilities). As figure 2-14 shows below, it consists of two sections:

- **Existing Specification Categories**—This list is automatically generated based on the existing specifications attached to each facility via sourcing approvals.
- **Potential Specification Supply Categories**—This list is automatically generated based on potential categories attached to each facility via alternate (estimated) specification-related supply capabilities.

Figure 2-14: Supply Categories tab

**5011699 - ABC Foods**

Company Information | Custom | Supporting Documents | **Supply Categories** | References

**Existing Specification Categories**

Ingredient Specifications » Dairy Products » Butter » Unsalted  
 Ingredient Specifications » Food Additives » Fermented Products » Vinegar  
 Ingredient Specifications » Food Additives » Chemicals » Vitamins  
 Ingredient Specifications » Dairy Products » Buttermilk » Chilled

**Potential Specification Supply Categories**

Trade Specifications » Fruits, Vegetables, Nuts and Sweets » Vegetables - Prepared and Processed » TBD

## DRL Catalog Tab

Use the DRL Catalog tab to reference DRL catalogs of documents. The catalogs listed here will be available to vendors via the Supplier Portal. Figure 2-15 shows the DRL Catalog tab:

Figure 2-15: DRL Catalog tab

**5011699 - ABC Foods**

Company Information | Custom | Supporting Documents | Supply Categories | References | **DRL Catalog** | Facilities

**Document Catalogs**

**Document Catalog(s):** Corporate  
 Corporate » Division A  
 Corporate » Division B  
 Divisions  
 Divisions » North America

## Facilities Tab

You can add facilities owned by the company using the Facilities tab. When you add a facility for a company, the facility is tied to the company and considered a “child” of that company.

**Note** You must create a facility profile within an existing company profile. When you create a new company profile, you must save the profile before you can create the facility profile.

For detailed information on creating a facility profile, see [Creating a Facility Profile](#) on page 2-14.

The Facilities tab is shown in figure 2-16 below:

Figure 2-16: Facilities tab

5011699 - ABC Foods		
<div> <a href="#">Company Information</a> <a href="#">Custom</a> <a href="#">Supporting Documents</a> <a href="#">Supply Categories</a> <a href="#">References</a> <a href="#">DRL Catalog</a> <a href="#">Facilities</a> </div>		
Facilities		
Facility Name	Location	Status
<a href="#">ABC - Dallas</a>	123 Fast Ln Dallas , TX 11111 USA	Approved - Companies/Facilities Approved - Facilities - North America Provisional - Companies/Facilities Provisional - Co-packers Provisional - Vendors
<a href="#">ABC Foods - Atlanta</a>	123 Fast Ln Atlanta , GA 11111 USA	Approved - Companies/Facilities Approved - Facilities - North America Provisional - Companies/Facilities Provisional - Co-packers Provisional - Vendors

## Contacts Tab

The Contacts tab, shown in figure 2-17, displays contacts for the company.

Figure 2-17: Contacts tab

5011699 - ABC Foods

Company Information

Custom

Supporting Documents

Supply Categories

References

DRL Catalog

Facilities

Contacts

Company Contacts

Contact Name	Category	Phone	Mobile/Pager	Email	Description
<a href="#">Mike Smith</a>	Business Contact, eQ, Audit Remittance, Corporate QA, A Test	111.111.1111	222.222.2222	<a href="mailto:abc@test.com">abc@test.com</a>	Mike is the primary contact

### Adding a Contact

After you have saved a company profile, you can add company contacts.

#### To add a contact:

- 1 Click **Edit Document**. The Add New button displays under the Company Contacts table.
- 2 Click **Add New**. The Contacts dialog box, shown in figure 2-18, displays.

Figure 2-18: Contacts dialog box

The screenshot shows a 'Contacts' dialog box with a title bar containing 'Save', 'Save & Close Document', and 'Cancel' buttons. The main section is titled 'Contact Information' and contains the following fields:

- First Name:** Text input field.
- Last Name:** Text input field.
- Contact Category:** A list box with a grey background and up/down arrows.
- Job Title:** Text input field.
- Phone:** Text input field.
- Mobile/Pager:** Text input field.
- Fax:** Text input field.
- Email:** Text input field.
- Street Address:** Text input field containing '123 Fast Ln'. To its right is a link labeled '<< Import'.
- City:** Text input field containing 'Dallas'.
- State/Province:** Text input field containing 'TX'.
- Postal Code:** Text input field containing '11111'.
- Country:** Text input field containing 'USA'.
- Emergency Contact:** A checkbox.
- Publish to Supplier Portal:** A checkbox.

Below the 'Contact Information' section is the 'Additional Notes' section, which contains a 'Description:' label and a large text area with up/down arrows. Two arrows labeled 'Key fields' point to the 'Street Address' field and the 'Publish to Supplier Portal' checkbox.

- 3 Add contact information such as first and last name, job title, phone number, email, address, and whether the contact is designated as an emergency contact.
  - Click the **Import** link to import an existing address. When you select Import, a dialog box is displayed that lists all available addresses for that company. This feature allows you to use an existing address versus repeatedly retyping the same address.
  - Check the **Publish to Supplier Portal** box to make the contact viewable in the Supplier Portal.
- 4 Click **Save**.

## Saving the Company Profile

Once you entered all data for the company profile, click **Save & Close Document** at the top right of the page.

## Creating a Facility Profile

A facility is a plant or manufacturing location. When you create a facility within a company profile, the facility becomes a “child” of the “parent” company. A company is a vendor, supplier, broker, distributor, or co-packer.

In addition to using the facilities feature to manage information about facilities, use it to create all sourcing approvals, which are tied to facilities. There are two types of sourcing approvals:

- Specification-related sourcing approvals
- Non-specification related sourcing approvals

Refer to [Chapter 3, Sourcing Approvals](#) for more information on sourcing approvals.

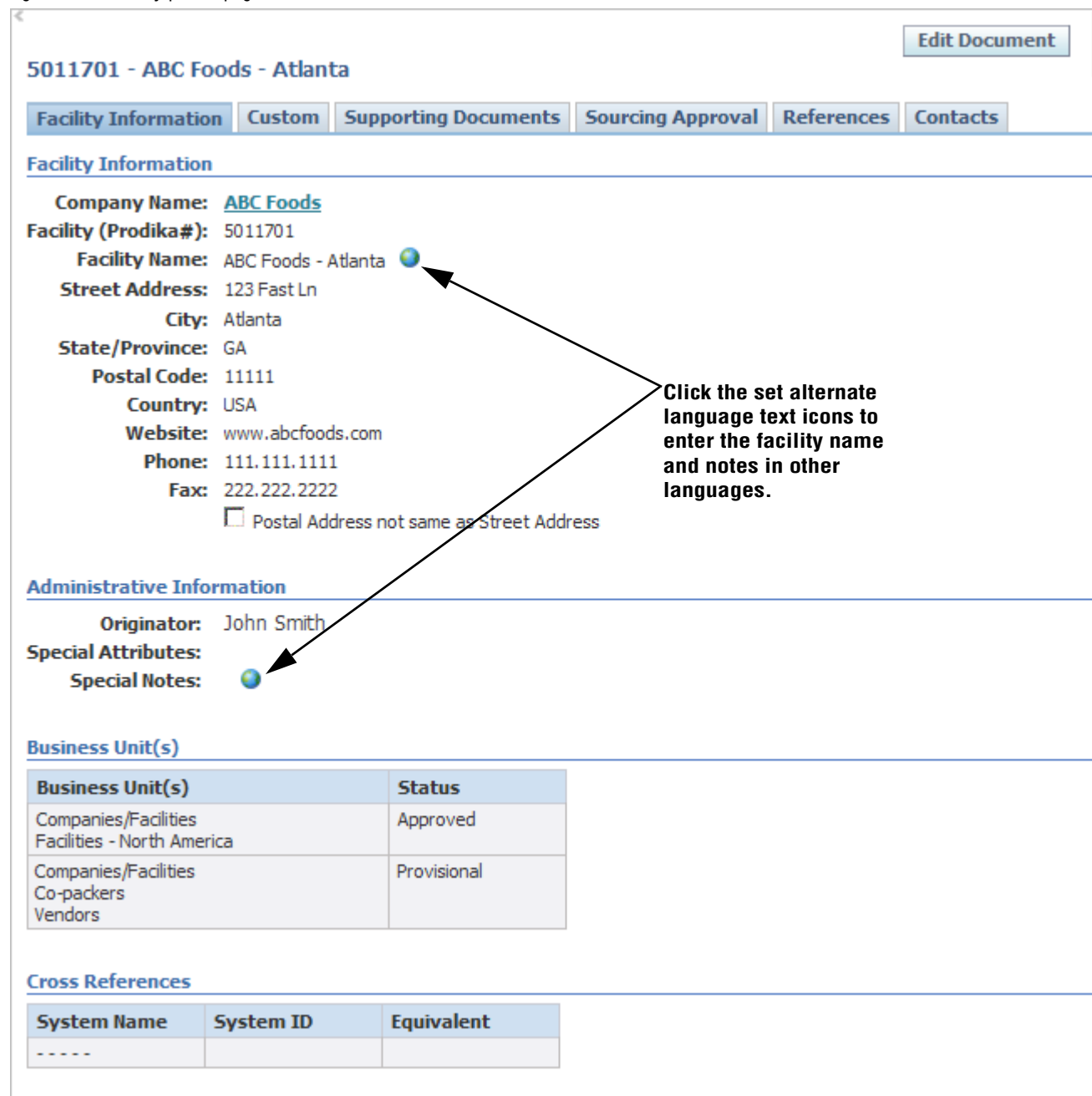
To create a facility profile, select the parent company using the search page. Select the Facilities tab and click **Create Facility**. The facility profile page consists of several tabs across the top of the page:

- Facility Information
- Custom
- Supporting Documents
- Sourcing Approvals
- Contacts

Figure 2-19 below shows the facility profile page.




Figure 2-19: Facility profile page




**5011701 - ABC Foods - Atlanta** Edit Document

**Facility Information** | Custom | Supporting Documents | Sourcing Approval | References | Contacts

**Facility Information**

Company Name: [ABC Foods](#)  
 Facility (Prodika#): 5011701  
 Facility Name: ABC Foods - Atlanta   
 Street Address: 123 Fast Ln  
 City: Atlanta  
 State/Province: GA  
 Postal Code: 11111  
 Country: USA  
 Website: www.abcfoods.com  
 Phone: 111.111.1111  
 Fax: 222.222.2222  
☐ Postal Address not same as Street Address

**Administrative Information**

Originator: John Smith  
 Special Attributes:  
 Special Notes: 

**Business Unit(s)**

Business Unit(s)	Status
Companies/Facilities Facilities - North America	Approved
Companies/Facilities Co-packers Vendors	Provisional

**Cross References**

System Name	System ID	Equivalent
----		

Click the set alternate language text icons to enter the facility name and notes in other languages.

Use these tabs to set up a facility profile in the same way that you created a company profile.

## Facility Information Tab

Enter data in the Facility Information tab to complete the facility profile. The Facility Information tab contains the following sections:

- Facility Information
- Administrative Information
- Business Unit(s)
- Cross References

## Facility Information Section


Use the Facility Information section to provide general information such as facility name (required), address, Web site, phone number, and fax number. Once you save the information by clicking **Save** at the top right of the page, the system assigns a facility number which displays in the Facility (Prodika #) field. Figure 2-20 shows the Facility Information section.

Figure 2-20: Facility Information section

**Facility Information**

**Company Name:** [ABC Foods](#)

**Facility (Prodika#):** 5011701

**Facility Name:** ABC Foods - Atlanta 

**Street Address:**

**City:**

**State/Province:**

**Postal Code:**


**Country:**

**Website:**

**Phone:**

**Fax:**

☐ Postal Address not same as Street Address

The Facility Name field is required. You can click the import data icon () to import contact information associated with the parent company. The system automatically populates the Facility Information fields with the company contact information.

---


**Note** The facility's parent name automatically displays in the Company Name field. This field contains a link to the Company Profile page.

---

## Administrative Information Section

Use the Administrative Information section, shown in figure 2-21 below, to keep track of special designations for the facility which may be required for reporting and tracking. The Special Attributes field shows special designations, such as ISO9000 and Minority or Women Owned Business.



Figure 2-21: Administrative Information section

Administrative Information	
<b>Originator:</b>	John Smith
<b>Special Attributes:</b>	MWOB, ISO9000
<b>Special Notes:</b>	Serves US, Mexico, and Canada 

## Business Unit(s) Section

Use the Business Unit(s) section to specify the facility's affiliation with one or more participating company's business units (required) and the current status for each business unit. Figure 2-22 below shows the Business Unit(s) section of the Facilities Profiles page.

Figure 2-22: Business Unit(s) section

Business Unit(s)			
	Business Unit(s)	Status	
	Facilities - Latin America Facilities - North America	Approved	
	Vendors - Asia	Not Approved	
<a href="#">Add New</a>			

Business Unit(s) is a required field. Click **Add New** to select a business unit from the Business Unit dialog box.

The business units listed are tied to sourcing approvals and can play a key role in workflow resolution.

## Cross References Section

Use the Cross References table to list the system name, system ID, and equivalent value assigned to this facility in a legacy, ERP, or vendor system. You can make multiple entries. Refer to figure 2-23 below.

Figure 2-23: Cross References section

Cross References		
System Name	System ID	Equivalent
Oracle System	USORACLE	29001

## Custom Tab

Use the Custom tab to enter customized information, in the form of extended attributes or custom sections, for the facility. The Custom page, shown in figure 2-24 below, consists of two sections:

- Extended Attributes
- Custom Sections

**Note** The extended attribute fields and custom sections are created and maintained by your administrator.

Figure 2-24: Custom page

**Facility Profiles**

Facility Information Custom Supporting Documents Sourcing Approval References Contacts

**Extended Attributes**

Extended Attributes	Attribute Value	Notes
Countries Sold To	Peru	Part of the '08 Global effort

Add New

**RGS Calculated Section (Custom Section)**

Attribute Name	Attribute Value	Comment
Mass	g	
Volume	mL	
Half Mass	g	---
Twice Volume	mL	---
Half Mass / Twice Volume	ratio	---

Edit Section

Add Section Remove Section

### Extended Attributes Section

Add extended attributes to define characteristics of the facility. You can build these attributes to meet specific needs. Extended attributes are created and maintained by your system administrator. Refer to figure 2-25 below.

Figure 2-25: Extended Attributes section

**Extended Attributes**

Extended Attributes	Attribute Value	Notes

Add New

## Custom Sections

Custom sections are configurable *sets* of extended attributes. The custom data you enter is displayed in a table at the bottom of the page. The custom fields are created and maintained by your administrator.

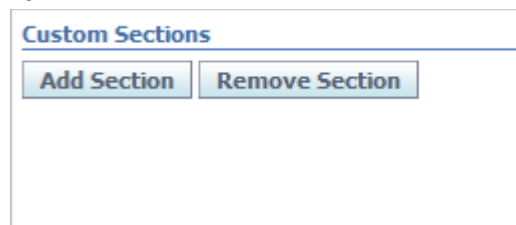
---

**Note** Distinct attributes can only be added to a facility profile once. For more information, refer to the *Agile Product Lifecycle Management for Process Administrator User Guide*.

---

Figure 2-26 below shows the Custom Sections section.

Figure 2-26: Custom Sections section



---

**Important** If you remove a custom section or extended attribute, the system deletes the data you entered. Delete data with caution because it cannot be retrieved.

---

## Supporting Documents Tab

Use the Supporting Documents tab to store documents for a facility. You can also specify documents to be viewed by suppliers who are using the Supplier Portal. You must save a facility profile before you can add a supplier document or attachment. The Supporting Documents page, shown in figure 2-27, consists of two sections:

- Supplier Document Management
- Attachments

Figure 2-27: Supporting Documents page

5011701 - ABC Foods - Atlanta

Save Save & Close Document Cancel

Facility Information Custom **Supporting Documents** Sourcing Approval References Contacts

**Supplier Document Management**

	Document	Due/Renewal Date	Effective Date	Expiration Date	Status	Attached files	
	Motor Vehicle Third Party				New Supplier		

Add New

**Attachments**

Add New

### Supplier Document Management Section

Refer to [Chapter 4, Supplier Document Management](#) for more detailed information on creating, editing, and managing supplier documents

### Attachments Section

Use this section to add an attachment to the facility profile. Refer to [Adding an Attachment](#) on page 2-8 for detailed steps on attaching the document.

## Sourcing Approval Tab

Use the Sourcing Approval tab, shown in figure 2-28 below, to add, delete, or modify sourcing approvals, depending on your permissions. [Chapter 3, Sourcing Approvals](#) gives detailed information about working with sourcing approvals.

Figure 2-28: Sourcing Approval page

[Edit Document](#)

**5010706 - Bellingham**

[Facility Information](#) | [Custom](#) | [Supporting Documents](#) | [Sourcing Approval](#) | [References](#) | [Contacts](#)

**Specification-related Sourcing Approvals**

Spec #	Spec Name	Sourcing Type	Receiving Facilities	Sourcing Approval Status	Protocol ID	Supplier Item #	Cross Ref #
<a href="#">5077436-001</a>	Peas - Grade B - IQF	Producer	Brookfield Plant	Review	A	VEN0002362	USSAP - 33302
<a href="#">5077414-001</a>	Spice Oil for Pork & Beans	Producer	Brookfield Plant	Draft	A	VEN0002362	USSAP - 012433
<a href="#">5077417-001</a>	Tomato Paste - Cold Break (36% N.T.S.S.)			Draft			USSAP - 018078

**Alternate (Estimated) Specification-related Supply Capabilities**

Packaging Material Specs » Composites » Containers » Hermetet

**Non-specification Related Sourcing Approvals**

Description	Sourcing Type	Receiving Facilities	Sourcing Approval Status
-------------	---------------	----------------------	--------------------------

## Contacts Tab

Use the Contacts tab, shown in figure 2-29, to view contacts for the facility and parent company.


Figure 2-29: Contacts tab

[Save](#) | [Save & Close Document](#) | [Cancel](#)

**5011701 - ABC Foods - Atlanta**

[Facility Information](#) | [Custom](#) | [Supporting Documents](#) | [Sourcing Approval](#) | [References](#) | [Contacts](#)

**Facility Contacts**

	Contact Name	Category	Phone	Mobile/Pager	Email	Description
	<a href="#">Jack Green</a>	Plant QA	225-889-2323	225-889-3535	<a href="mailto:jack.green@abc.com">jack.green@abc.com</a>	Plant Coordinator

[Add New](#)


**Company Contacts**

Contact Name	Category	Phone	Mobile/Pager	Email	Description
<a href="#">Mike Smith</a>	Business Contact, eQ, Audit Remittance, Corporate QA, A Test	111.111.1111	222.222.2222	<a href="mailto:abc@test.com">abc@test.com</a>	Mike is the primary contact

## Facility Contacts Section

You can enter facility contacts using this section, as shown in figure 2-30 below.

Figure 2-30: Facility Contacts section

Facility Contacts							
	Contact Name	Category	Phone	Mobile/Pager	Email	Description	
	<a href="#">Jack Green</a>	Plant QA	225-889-2323	225-889-3535	<a href="mailto:jack.green@abc.com">jack.green@abc.com</a>	Plant Coordinator	
<a href="#">Add New</a>							

## Company Contacts Section

You can view company contacts using this section, as figure 2-31 shows below.

Figure 2-31: Company Contacts section

Company Contacts						
Contact Name	Category	Phone	Mobile/Pager	Email	Description	
<a href="#">Mike Smith</a>	Business Contact, eQ, Audit Remittance, Corporate QA, A Test	111.111.1111	222.222.2222	<a href="mailto:abc@test.com">abc@test.com</a>	Mike is the primary contact	

**Note** You must add company contacts within the company profile.

## Adding a Contact

After you have saved a facility profile, you can add facility contacts using the Contacts dialog box, shown in figure 2-32 below. Contact information includes first and last name, job title, phone number, email, address and whether the contact is designated as an emergency contact. For steps on adding a contact, refer to [Adding a Contact](#) on page 2-12.



Figure 2-32: Contacts dialog box

**Contacts** [Save] [Save & Close Document] [Cancel]

Contact Information

First Name:

Last Name:

Contact Category:

Job Title:

Phone:

Mobile/Pager:

Fax:

Email:

Street Address:  << [Import](#)

City:

State/Province:

Postal Code:

Country:

Emergency Contact: ☐

Publish to Supplier Portal: ☐

Additional Notes

Description:

Click the **Import** link to import an existing address. When you select Import, a dialog box is displayed that lists all available addresses for that company. The address you select populates these fields. This feature allows you to use an existing address versus repeatedly retyping the same address.

Check the **Publish to Supplier Portal** box to make the contact viewable in the Supplier Portal.

## Saving the Facility Profile

Once you entered all data for the facility profile, click **Save & Close Document** at the top right of the page.



# Sourcing Approvals

---

*This chapter describes the types of sourcing approvals and discusses the steps involved in creating sourcing approvals. The topics covered include:*

- ❑ *Accessing Sourcing Approvals*
  - ❑ *Creating a Specification-Related Sourcing Approval*
  - ❑ *Creating an Alternate (Estimated) Specification-Related Supply Capability*
  - ❑ *Creating a Non-Specification Related Sourcing Approval*
  - ❑ *Workflows and Sourcing Approvals*
- 

## Overview

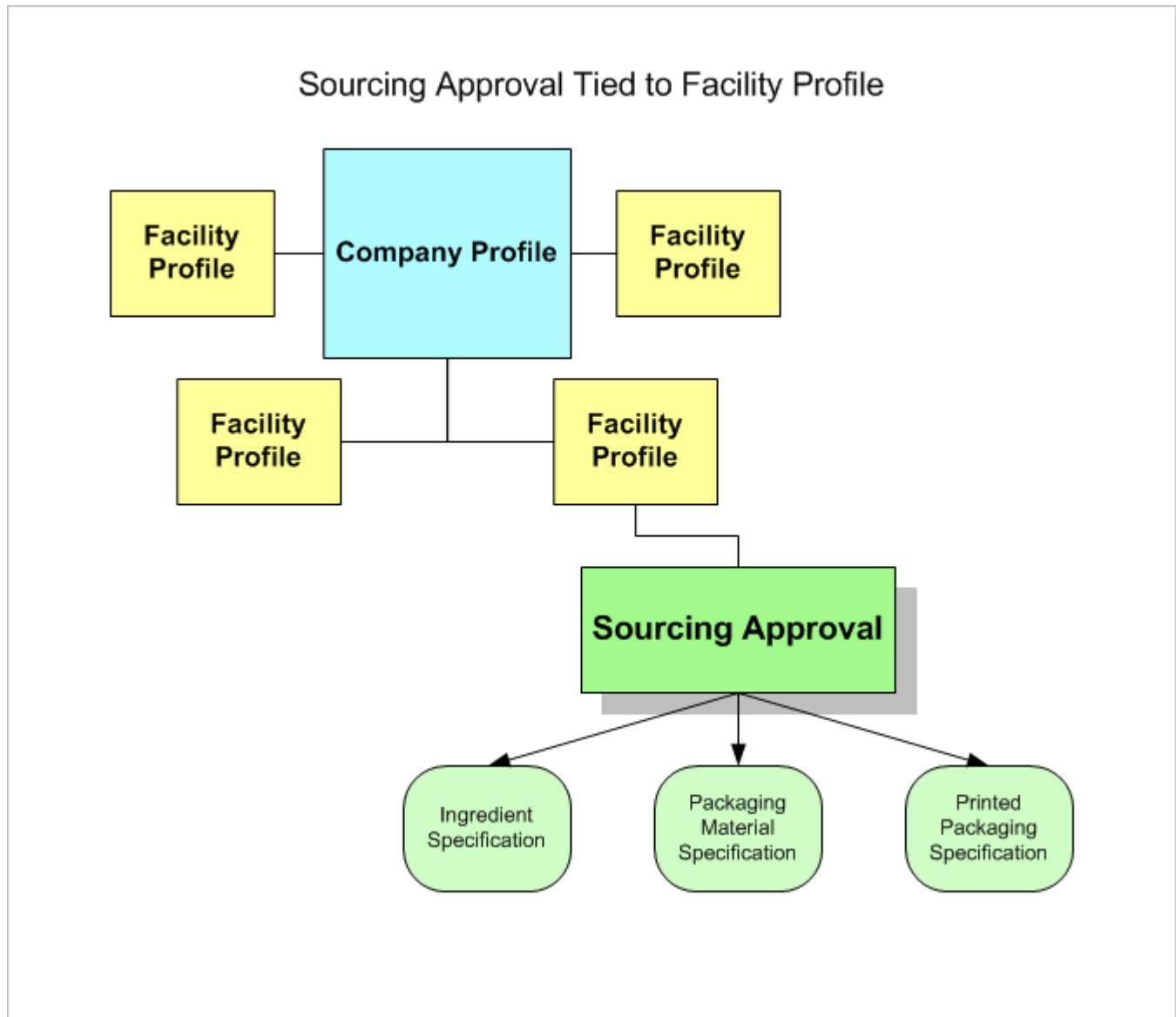
A sourcing approval is a document that defines what will be supplied, who will supply it, and to whom it will be supplied. It describes the approval status among all facilities throughout the extended supply chain.

---

**Note** You can only create a sourcing approval from a facility profile.

---

Figure 3-1: A specification-related sourcing approval defines what specifications a facility is to supply



## Types of Sourcing Approvals

Use Supply Chain Relationship Management (SCRM) to create the following types of sourcing approvals:

- **Specification-related sourcing approvals**—Sourcing approvals tied to specifications in Global Specification Management (GSM). The sourcing approval captures information about your company's relationship to the specification and its suppliers.
- **Non-specification related sourcing approvals**—Sourcing approvals unrelated to specifications within GSM, such as janitorial services.

## Accessing Sourcing Approvals

To view existing sourcing approvals in SCRM, first select a facility. From the facility profile, click the **Sourcing Approval** tab. This tab contains the following three sections, as figure 3-2 shows:

- Specification-related Sourcing Approvals
- Alternate (Estimated) Specification-related Supply Capabilities
- Non-specification Related Sourcing Approvals

Figure 3-2: Sourcing Approval tab within a facility profile

[Edit Document](#)

**5011701 - ABC Foods - Atlanta**

Facility Information
Custom
Supporting Documents
Sourcing Approval
References
Contacts

**Specification-related Sourcing Approvals**

Spec #	Spec Name	Sourcing Type	Receiving Facilities	Sourcing Approval Status	Protocol ID	Supplier Item #	Cross Ref #
<a href="#">5083337-001</a>	apples in a bag						USJDE - 442A
<a href="#">5077418-001</a>	beans - Peas - White (Navy)						USSAP - 018204

You can click any link to view the sourcing approval

**Alternate (Estimated) Specification-related Supply Capabilities**

**Non-specification Related Sourcing Approvals**

Description	Sourcing Type	Receiving Facilities	Sourcing Approval Status
-------------	---------------	----------------------	--------------------------

### Specification-related Sourcing Approvals Section

The Specification-related Sourcing Approvals section displays the following information:

**Spec #**—The system-assigned specification number for the item being sourced

**Spec Name**—The name of the specification

**Sourcing Type**—The type of sourcing relationship

**Receiving Facilities**—The names of the receiving facilities

**Sourcing Approval Status**—The workflow status of the sourcing approval

**Protocol ID**—Can help categorize the nature of the sourcing relationship

**Supplier Item #**—The item number assigned to the sourcing approval in the supplier's facility

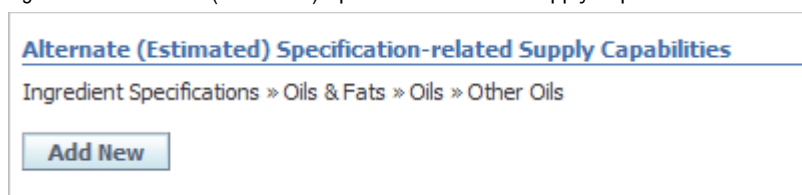
**Cross Ref #**—All known cross-references for the specification tied to the sourcing approval

## Alternate (Estimated) Specification-related Supply Capabilities Section

This section, shown in figure 3-3 below, references the alternate capabilities of the supplier. For example, if your supplier supplies you with chili powder but could also supply you with pepper and salt, you would indicate that here using specification categories.

The category you add is consolidated with all other alternate capabilities for this facility and is displayed on the company profile's Supply Categories tab in the Potential Specification Supply Categories section. Refer to [Supply Categories Tab](#) on page 2-10 for more information.

Figure 3-3: Alternate (Estimated) Specification-related Supply Capabilities section



## Non-specification Related Sourcing Approvals Section

The Non-specification Related Sourcing Approvals section displays the following information:

- **Description**—The description of the item or service provided by the facility
- **Sourcing Type**—The type of sourcing relationship
- **Receiving Facilities**—The names of the receiving facilities
- **Sourcing Approval Status**—The workflow status of the sourcing approval

## Creating a Specification-Related Sourcing Approval

### To add a specification-related sourcing approval:

- 1 Click **Add New** from the Sourcing Approval tab in a facility profile. Supply Chain Relationship Management displays the Specification-Related Sourcing Approval page, as shown in figure 3-4 below.

Figure 3-4: Specification-Related Sourcing Approval page

**Specification-Related Sourcing Approval**

Save Save & Close Document Cancel

Summary Custom Supporting Documents Signature Approval

**Facility**

Company: ABC Foods  
Facility: [ABC Foods - Atlanta](#)

**Specification**

Specification:  
Supplier Item #:

Supplier signed spec: ☐ Yes

Receiving Facilities:

Facility #	Facility Name

Sourcing Type:

Sourcing Approval Status:

Protocol ID:

Class:

Notes:

QA Assigned:

SC Assigned:

**Cross References**

This page consists of four tabs arranged across the top of the page:

- Summary
- Custom
- Supporting Documents
- Signature Approval

- 2 Make entries in fields in the Specification section, as detailed below:

**Specification**—Select the specification. The specification name and number are displayed, indicating the sourcing approval is linked to the specification. This is a required field.

**Supplier Item #**—Enter the supplier number for this specification.

**Supplier signed spec**—Check the box if the supplier has agreed to the specification. When you check the box, a text entry field displays. Enter the name of the supplier representative that signed off, then click the date field at the end of the entry field to choose the date that the supplier's approval was received.

**Receiving Facilities**—Select the receiving facilities for the material.

**Sourcing Type**—Select the type of sourcing relationship. You can make multiple selections.

**Sourcing Approval Status**—Assigned by the system. The workflow status of the sourcing approval.

**Protocol ID**—Select a protocol ID from the drop-down list.

**Class**—Select a class from the drop-down list.

**Notes**—Enter any notes.

**QA Assigned**—Select the name of a quality assurance auditor assigned to this facility. You can select multiple names.

**SC Assigned**—Select the name of the supply chain representative responsible for the relationship with the supplier. You can select multiple names.

- 3 The Cross References section, shown in figure 3-5 below, displays the linked specification's cross references.

Figure 3-5: Cross References section

Cross References		
System Name	System ID	Equivalent
Orade System	USORACLE	29001



Figure 3-6 below shows what a completed page might look like:

Figure 3-6: Summary page prior to saving

### Specification-Related Sourcing Approval

Summary
Custom
Supporting Documents
Signature Approval

#### Facility

**Company:** ABC Foods  
**Facility:** [ABC Foods - Atlanta](#)

#### Specification

**Specification:** [5077418-001](#) Beans - Peas - White (Navy) - Dry  
**Supplier Item #:**   
**Supplier signed spec:** ☐ Yes

**Receiving Facilities:**

	Facility #	Facility Name
	<a href="#">5011700</a>	ABC - Dallas
	<a href="#">5011205</a>	ABC Facility

**Sourcing Type:**

**Sourcing Approval Status:**

**Protocol ID:**

**Class:**

**Notes:**

**QA Assigned:**

**SC Assigned:**

**Click the clear field icon to delete all names in these fields**

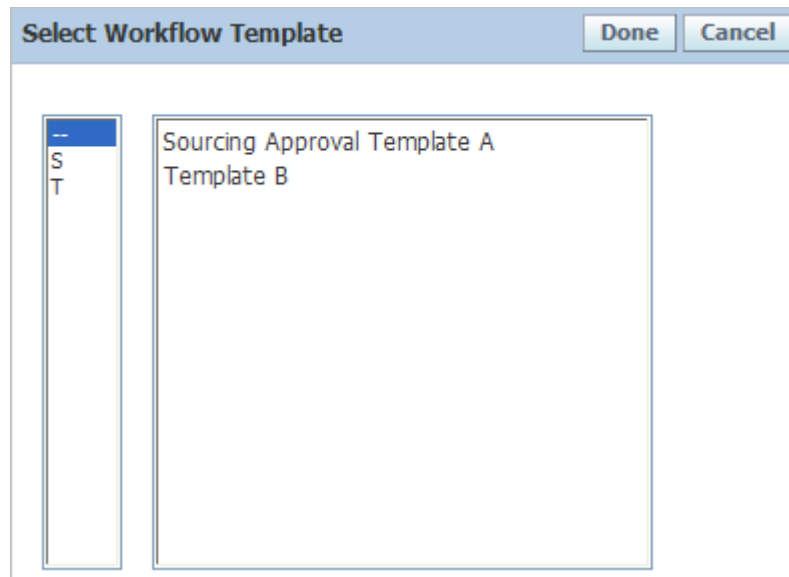
#### Cross References

System Name	System ID	Equivalent
SAP System	USSAP	018204

- 4 Click **Save**. You can use the other tabs to complete the sourcing approval. All sourcing approvals will be tied to a workflow. In some cases, when the sourcing approval resolves to multiple workflow templates, you will need to select the workflow template from the available options. For more detailed information on workflows, refer to [Workflows and Sourcing Approvals](#) on page 3-16.

- 5 Select a template to tie this approval to from the Select Workflow Template dialog box, shown in figure 3-7 below, then click **Done**.

Figure 3-7: Select Workflow Template dialog box



- 6 Click **Save**. Figure 3-8 below shows the sourcing approval tied to the workflow.

Figure 3-8: Sourcing approval now tied to a workflow

Resolve Workflow Edit Document Workflow

### Specification-Related Sourcing Approval

Summary Custom Supporting Documents Signature Approval

---

#### Facility


Company: Global Foods  
Facility: [Sunshine Foods](#)

---

#### Specification

Specification: [5077441-001](#) Salt - Granular - Not Iodized  
 Supplier Item #: 55001  
 Supplier signed spec: ☒ Yes Joe Perez 12/5/2007  
 Receiving Facilities:

Facility #	Facility Name

Sourcing Type: Distributor  
 Sourcing Approval Status: Draft  
 Protocol ID: A  
 Class: 1  
 Notes:   
 QA Assigned: 'Elena Alegre'  
 SC Assigned: 'Cesar Gonzalez'

**The status is automatically assigned based on the chosen workflow template**

---

#### Cross References

System Name	System ID	Equivalent
SAP System	USSAP	34131

---

**Important** A workflow is tied to a sourcing approval when you first save the sourcing approval. Once you select a workflow template, you will not be asked to define this again. If you need to tie the sourcing approval to another workflow template, you will need to use the Resolve Workflow button (available with user role [CAN\_RERESOLVE\_WORKFLOWS\_SCRM]).

---

The system assigns a sourcing approval status based on the workflow template you chose. Refer to [Workflows and Sourcing Approvals](#) on page 3-16 for more information on workflows.

## Custom Tab

The Custom tab allows you to enter customized information, in the form of extended attributes and custom sections. Refer to page 2-6, [Custom Tab](#) for more information on custom data.

## Supporting Documents Tab

Use the Supporting Documents page to store documents for sourcing approvals. You can also specify attachments to be viewed by suppliers who are using the Supplier Portal. The Supporting Documents page consists of two sections, and is shown in figure 3-9 below.

- Supplier Document Management
- Attachments

**Note** Supplier Portal does not display supplier documents assigned to a sourcing approval. However, it does display attachments assigned to a sourcing approval through the attachments section.

Figure 3-9: Supporting Documents tab

Resolve Workflow Edit Document Workflow

**Specification-Related Sourcing Approval**

Summary Custom **Supporting Documents** Signature Approval

**Supplier Document Management**

Document	Due/Renewal Date	Effective Date	Expiration Date	Status	Attached files
<b>Workplace Safety</b> Workplace safety guidelines for 2007 and 2008	12/31/2008	1/1/2007	12/31/2008	Compliant	

**Attachments**

### Supplier Document Management Section

Refer to [Chapter 4, Supplier Document Management](#) for more detailed information on creating, editing, and managing supplier documents.

### Attachments Section

Use this section to add an attachment to the sourcing approval. For detailed instructions on adding an attachment, see [Adding an Attachment](#) on page 2-8.

## Signature Approval Tab

Use the Signature Approval tab to view the workflow step that the sourcing approval is in, as well as workflow event history. Figure 3-10 shows the tab.

Figure 3-10: Signature Approval tab

**Specification-Related Sourcing Approval**

Resolve Workflow Edit Workflow

Summary Custom Supporting Documents **Signature Approval**

**Current Status**

Current Owner:

Current Workflow: Workflow Template A

Current Status: Draft

Desired Action: Review and workflow

Start Date: 6/1/2007

Amber Date: -----

Red Date: -----

**Event History**

Status	User	Time	Comments
Draft	John Adams	6/1/2007 2:54:32 PM	

**Signature Document**

Review		Review
	<a href="#">4.9 WFA</a>	

Click to view the signature document

This tab consists of the following three sections:

- **Current Status**—Snapshot view of the sourcing approval's workflow summary
- **Event History**—Listing of all actions taken for this sourcing approval
- **Signature Document**—Listing of all signature documents

### Current Status Section

The following fields reside in the Current Status section:

- **Current Owner**—The name of the persons responsible for managing the current step in the sourcing approval
- **Current Workflow**—The workflow that the sourcing approval has resolved to
- **Current Status**—The current status of the sourcing approval
- **Desired Action**—The recommended action based on the instructions from the workflow step
- **Start Date**—The date that the current step was assigned to the owner
- **Amber Date**—The date that a reminder will be issued to the owner indicating a deadline is approaching
- **Red Date**—The date that the current workflow task is due

## Event History Section

The Event History section displays the current and past steps within the sourcing approval process. Each step status is displayed along with the name of the user who transitioned the workflow, the date that the workflow was transitioned, and any related comments. The most recent transitions are displayed first.

## Signature Documents Section

The Signature Documents section lists all signature documents assigned to this sourcing approval. See [Working with a Signature Document](#) on page 3-17 for more information on signature documents.

## Creating an Alternate (Estimated) Specification-Related Supply Capability

Use this feature to track alternate specification categories that an existing company or facility provides but does not currently supply to your organization.

### To add an alternate specification-related sourcing approval:




- 1 Select a facility using the search page.
- 2 Select the **Sourcing Approval** tab.
- 3 Click **Edit Document** at the top right of the page. The Sourcing Approval tab displays in edit mode, as figure 3-11 shows below.

Figure 3-11: Sourcing Approval tab

**5010706 - Bellingham**

Facility Information
Custom
Supporting Documents
Sourcing Approval
References
Contacts

### Specification-related Sourcing Approvals

	Spec #	Spec Name	Sourcing Type	Receiving Facilities	Sourcing Approval Status	Protocol ID	Supplier Item #	Cross Ref #
	<a href="#">5077436-001</a>	Peas - Grade B - IQF	Producer	Brookfield Plant	Review	A	VEN0002362	USSAP - 33302
	<a href="#">5077414-001</a>	Spice Oil for Pork & Beans	Producer	Brookfield Plant	Draft	A	VEN0002362	USSAP - 012433
	<a href="#">5077417-001</a>	Tomato Paste - Cold Break (36% N.T.S.S.)			Draft			USSAP - 018078

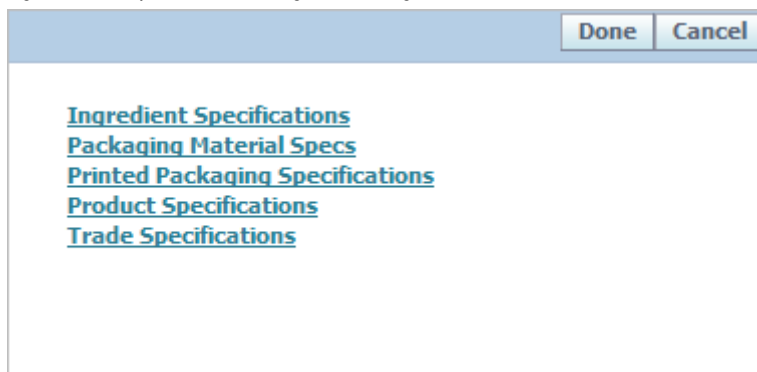
### Alternate (Estimated) Specification-related Supply Capabilities

### Non-specification Related Sourcing Approvals

Description	Sourcing Type	Receiving Facilities	Sourcing Approval Status
-------------	---------------	----------------------	--------------------------

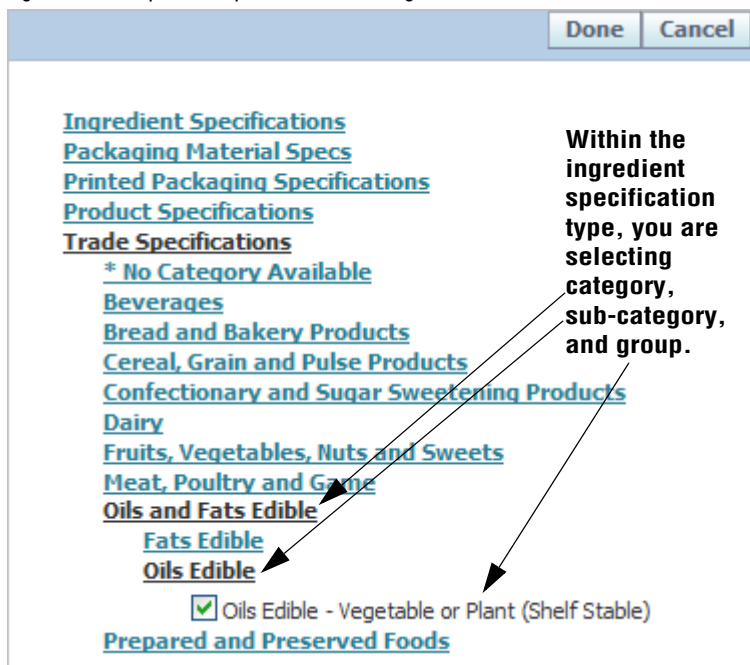
- 4 Under the Alternate (Estimated) Specification-related Supply Capabilities section, click **Add New**. A dialog box displays specification categories, as shown in figure 3-12 below.

Figure 3-12: Specification categories dialog box



- 5 Click a specification type to expand the listing, then check the checkbox next to the chosen specification category, as shown in figure 3-13 below.

Figure 3-13: Expanded specifications dialog box



- 6 Click **Done**. The specification category that you defined displays under the Alternate (Estimated) Specification-related Supply Capabilities section as shown in figure 3-14 below.

Figure 3-14: Added alternate specification type



- 7 Click **Save**. The record is now tied to the sourcing approval. This information will be displayed in the Potential Specification Supply Categories section on the company profile's Supply Categories tab. See [Supply Categories Tab](#) on page 2-10 for more information.

**Note** You can later search for the record using “alternate supply capability” as your search criteria.

## Creating a Non-Specification Related Sourcing Approval

To create a non-specification related sourcing approval, follow steps similar to creating a specification-related sourcing approval.

### To add a new non-specification related sourcing approval:

- 1 Select a facility using the search feature.
- 2 Select the **Sourcing Approval** tab, and then click **Edit Document** at the top right of the page.
- 3 In the Non-specification Related Sourcing Approval section, click **Add New**. The Non Specification-Related Sourcing Approval page is displayed, as shown in figure 3-15 below.

Figure 3-15: Non Specification-Related Sourcing Approval page

Save Save & Close Document Cancel

### Non Specification-Related Sourcing Approval

Summary Custom Supporting Documents Signature Approval

**Facility**

Company: ABC Company  
Facility: [ABC Facility](#)

**Summary**

Item/Service Description:

**Receiving Facilities:**

Facility #	Facility Name

The status is automatically assigned based on the chosen workflow template

**Sourcing Type:**

**Sourcing Approval Status:**

**Class:** --

**Notes:**

**QA Assigned:**

**SC Assigned:**

Click the clear data icons to delete all names in these fields



- 4 In the Summary section, make entries in the following fields:

**Item/Service Description**—Enter a detailed description of the item or service.

**Receiving Facilities**—Select the receiving facilities for the material.

**Sourcing Type**—Select the type of sourcing relationship from the list in the pop-up dialog box. You can make multiple selections.

**Sourcing Approval Status**—Assigned by the system. The workflow status of the sourcing approval.

**Class**—Select a class from the drop-down list.

**Notes**—Enter any notes.

**QA Assigned**—Select the name of a quality assurance auditor assigned to this facility. You can select multiple names.

**SC Assigned**—Select the name of the supply chain representative responsible for the relationship with the supplier. You can select multiple names.

---

**Note** It is important to enter a detailed description in the Item/Service Description field. Doing so will make it easier to locate the record if you ever need to search for the sourcing approval by description.

---

Use the remaining sourcing approval tabs to add more information:

- Custom
- Supporting Documents
- Signature Approval

- 5 Click **Save**. See [Transitioning a Workflow](#) on page 3-19 for more information.

## Workflows and Sourcing Approvals

You can use SCRM to obtain supplier approval at the facility and specification level through workflow automation.

Workflows represent business practices and processes used by your company. You create workflows using the Workflow Administration (WFA) application. Refer to the *Agile Product Lifecycle Management for Process Administrator User Guide* for more information.

### Managing Sourcing Approvals

You manage sourcing approvals using signature documents and workflows. Get to your sourcing approvals and signature documents by:










- ❑ Using your Action Items list
- ❑ Clicking a link that is emailed to you (for signature documents only)

### Using Action Items




As a sourcing approval moves through the workflow process, action items generate for designated team members. Each owner of subsequent steps will receive the item (sourcing approval or signature document) in his or her Action Items list, as figure 3-16 shows below. Signature requestees will also be alerted via email.

Action items indicate that review or a signature document is required before the document can progress to the next step.

Figure 3-16: Action Items list

Action Items			
SCRM Action Items			
Title	Type	Status	RAG/SLA
Europe Vendor Facility (rgs 20051107 1622)	<a href="#">Signature Document</a>	Review	 Aug 29/Aug 27
Europe Vendor Facility (rgs 20060817 1132)	<a href="#">Signature Document</a>	Review	 Sep 4/Sep 2
A E Staley Manufacturing Co (%BD read access 1)	<a href="#">Specification-Related Sourcing Approval</a>	Developmental	
Dallas DC (rgs 20060817 1627)	<a href="#">Specification-Related Sourcing Approval</a>	Developmental	
Europe Vendor Facility	<a href="#">Non Specification-Related Sourcing Approval</a>	Developmental	
Europe Vendor Facility (rgs 20060817 1132)	<a href="#">Specification-Related Sourcing Approval</a>	Review	
Europe Vendor Facility (rgs 20051107 1622)	<a href="#">Specification-Related Sourcing Approval</a>	Review	
Prodika Europe (rgs 20060817 1640)	<a href="#">Specification-Related Sourcing Approval</a>	Review	
Prodika Europe (rgs sle test 20060822 1558)	<a href="#">Specification-Related Sourcing Approval</a>	Developmental	

**Dates only display for signature documents**

 Late (Red)  
 Needs Attention (Amber)  
 Normal (Green)

Note the three types of action items:

- Specification-related sourcing approvals
- Non-specification related sourcing approvals
- Signature documents

## Working with a Signature Document

When you select a signature document as an action item or through an email link, the signature document page displays, as shown in figure 3-17 below.

Figure 3-17: Signature document page

The screenshot shows a web interface for a signature document. At the top right is a 'Workflow' button. Below it are two tabs: 'Summary' (selected) and 'Signature Approval'. The main content area displays the following information:

- Sourcing Approval:** v490-rc4 Facility TMC 20061128(5080377-001 - v460 Product TMC 20060511)  
[»click HERE to review the original Sourcing Approval](#)
- Source Facility:** v490-rc4 Facility TMC 20061128(v490-rc4 Company TMC 20061128)  
[»click HERE to review the original facility document](#)
- Receiving Facilities:** [v490-rc4 Facility TMC 20061128](#)

The Summary tab shows links to the sourcing approval, the source facility, and the receiving facility. You can click the links to view or edit the sourcing information, depending on your workflow permissions.

As figure 3-18 shows below, the Signature Approval tab shows the current status and owner of the signature document, the desired action, assigned dates, and a history of signatures.

Figure 3-18: Signature Approval tab

The screenshot shows a web application interface for 'Signature Approval'. At the top right is a 'Workflow' button. Below it are two tabs: 'Summary' and 'Signature Approval', with the latter being selected. The main content area is divided into two sections. The first section, titled 'Current Status', contains the following information: 'Current Owner: [John Smith]', 'Current Workflow: Specification Signature Document Workflow', 'Current Status: Review', and 'Desired Action: Review and move forward in the workflow.' Below this, three dates are listed: 'Start Date: 2/8/2007' (green), 'Amber Date: 2/13/2007' (orange), and 'Red Date: 2/15/2007' (red). The second section, titled 'Event History', contains a table with four columns: 'Status', 'User', 'Time', and 'Comments'. The table is currently empty.

Status	User	Time	Comments
--------	------	------	----------

Click **Workflow** at the top right of the page to take action on the signature document, either by advancing it to the next step or sending it back to the prior step.

## Transitioning a Workflow

Within a sourcing approval or signature document, you can use the workflow button to transition the workflow.

### To transition a workflow:

- 1 Click **Workflow** at the top right of the page. The Document Workflow dialog box displays, as shown in figure 3-19. Remember that the buttons and fields that display vary based on the workflow and current workflow step.

Figure 3-19: Document Workflow dialog box

**Document Workflow** [Cancel]

**Next Action**

← →

Draft ▼ Approved ▼

**Select a step from either pull-down list**

**Current Status**

**Current Owner:**

**Current Workflow:** Workflow Template A

**Current Status:** Review

**Desired Action:** Review and move forward in the workflow.

**Start Date:** 12/28/2007

**Amber Date:** -----

**Red Date:** -----

**Your Comments:**

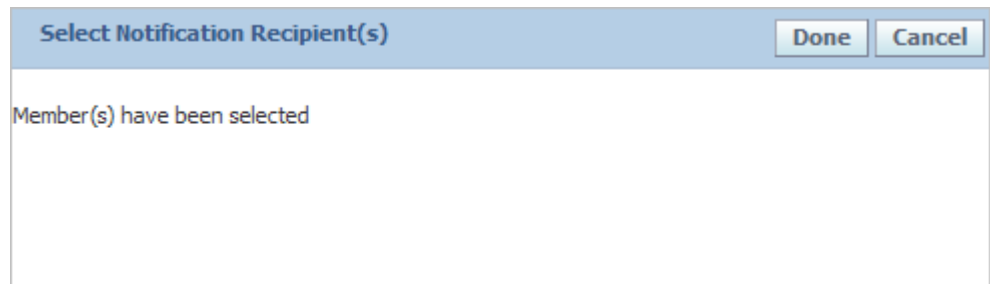
You must enter comments in this field.

- 2 Enter comments in the **Your Comments** field (required).
- 3 Select a step from the action drop-down list.
- 4 Click the move step forward icon ( → ) to forward the sourcing approval or signature document to the next step in the approval process, or click the move step back icon ( ← ) to return to a prior step. The system updates the workflow status based on your selection.

## Selecting Workflow Participants

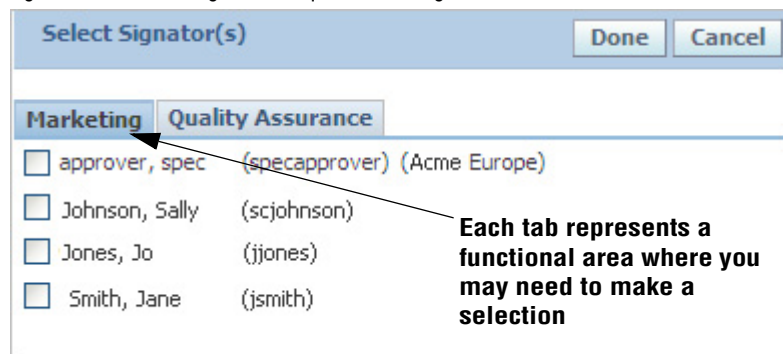
If the workflow button includes people, you may have to select a person such as an owner, signature requestee, or notifiee, in the next dialog box. The dialog box may contain preselected data, or it may prompt you to select one or multiple participants, depending on how the workflow has been set up. You may need to select participants from multiple dialog boxes. Refer to the figures below for examples of selecting workflow participants.

Figure 3-20: Notifiee has been preselected



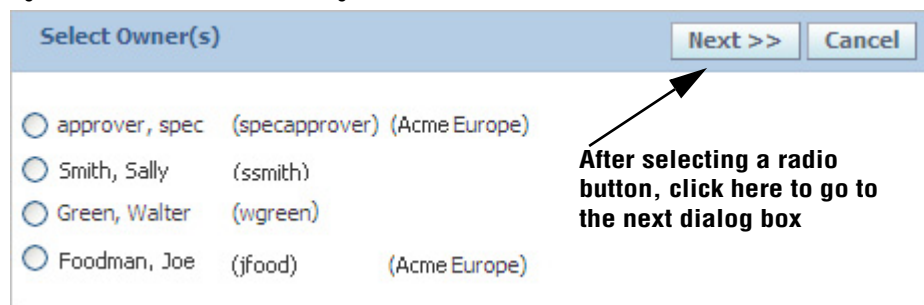
The dialog box titled "Select Notification Recipient(s)" has a blue header bar with "Done" and "Cancel" buttons. The main area contains the text "Member(s) have been selected" and is otherwise empty.

Figure 3-21: Select signature requestees using checkboxes



The dialog box titled "Select Signator(s)" has a blue header bar with "Done" and "Cancel" buttons. Below the header are two tabs: "Marketing" and "Quality Assurance". The "Marketing" tab is selected, showing a list of four people with checkboxes: "approver, spec (specapprover) (Acme Europe)", "Johnson, Sally (scjohnson)", "Jones, Jo (jjones)", and "Smith, Jane (jsmith)". An arrow points from the text "Each tab represents a functional area where you may need to make a selection" to the "Marketing" tab.

Figure 3-22: Select one owner using a radio button



The dialog box titled "Select Owner(s)" has a blue header bar with "Next >>" and "Cancel" buttons. The main area contains a list of four people with radio buttons: "approver, spec (specapprover) (Acme Europe)", "Smith, Sally (ssmith)", "Green, Walter (wgreen)", and "Foodman, Joe (jfood) (Acme Europe)". An arrow points from the text "After selecting a radio button, click here to go to the next dialog box" to the "Next >>" button.

# Supplier Document Management

---

*This chapter explains the Supplier Document Management feature. The topics covered include:*

- ❑ *Publishing to Supplier Portal*
  - ❑ *Searching for Supplier Documents*
  - ❑ *Adding Supplier Documents*
  - ❑ *Editing Supplier Documents*
  - ❑ *Deleting Supplier Documents*
- 

## Overview

Use the Supplier Document Management feature to manage documents related to companies, facilities, and sourcing relationships. Supplier documents can be attached to:

- Company profiles
- Facility profiles
- Specification-related sourcing approvals
- Non-specification related sourcing approvals

A supplier document is a collection of attachments with corresponding data that allows for easier managing, searching, and reporting against the documents. A supplier document includes the following:

- Name of the parent object (company, facility, or sourcing approval)
- Document type
- Document status
- Description
- Originator
- Due/renewal date
- Effective date
- Expiration date

Supplier documents are created on the company or facility profile or on the sourcing approval. Once they are created, supplier documents can be searched and edited from the left navigation panel in Supply Chain Relationship Management (SCRM).

## Publishing to Supplier Portal

Each attachment can be marked to publish to the Supplier Portal. When a supplier document contains an attachment that is published to the Supplier Portal, the document type, document description, title and filename of the attachment are shown to the supplier. Suppliers are able to download the attachment.

Suppliers can access the supplier documents by selecting **Specifications & Documents** from the Supplier Portal home page.

Only supplier documents attached to company and facility profiles are available through the Supplier Portal Documents section. Supplier documents attached to sourcing approvals will not be available through the Supplier Portal; only sourcing approval attachments are available. Figure 4-1 shows company and facility supplier documents. Figure 4-2 shows sourcing approval attachments.

Figure 4-1: Supplier Portal Documents tab listing company and facility supplier documents





Figure 4-2: Supplier Portal Specifications tab listing sourcing approval attachments

Specification(s)

Documents

Group By:

Receiving Facilities

Order By

Spec Name

Refresh

Dallas DC

Spec Name	Source Company	Source Facility	Receiving Facilities	Sourcing Approval Status	Supplier Item #	Sourcing Documentation
<a href="#">Fiji Apple - Sourcing App</a> (5081039-001 -- Draft Review)	ABC Food Ingredients Co.	Dallas DC	Dallas DC	Draft		<a href="#">Non-SDM Doc</a>

Empty group data (Receiving Facilities)

Spec Name	Source Company	Source Facility	Receiving Facilities	Sourcing Approval Status	Supplier Item #	Sourcing Documentation
<a href="#">Rome Apples</a> (5083821-001 -- Draft)	ABC Food Ingredients Co.	Dallas DC		Draft		<a href="#">SDM Doc</a>

## Searching for Supplier Documents

Using the Supplier Document Management feature, you can search for supplier documents tied to a company or facility profile, a specification-related sourcing approval, or a non-specification-related sourcing approval. These choices are represented in the left navigation panel, as shown in figure 4-3 below, and in the Applications menu, as shown in figure 4-4 below.

Figure 4-3: Left navigation panel

**ORACLE® Agile PLM for Process**  
SCRM - Supply Chain Relationship Management

**Action Items**

**Company Profiles**

**Facility Profiles**

**Supplier Document Management**

**Company/Facility SDM**

**Spec Sourcing Approval SDM**

**Non-Spec Sourcing Approval SDM**

**SVL Report**

**Supplier Contacts Report**

**Company/Facility SDM**

**Search Criteria**

--

**Search** **Reset**

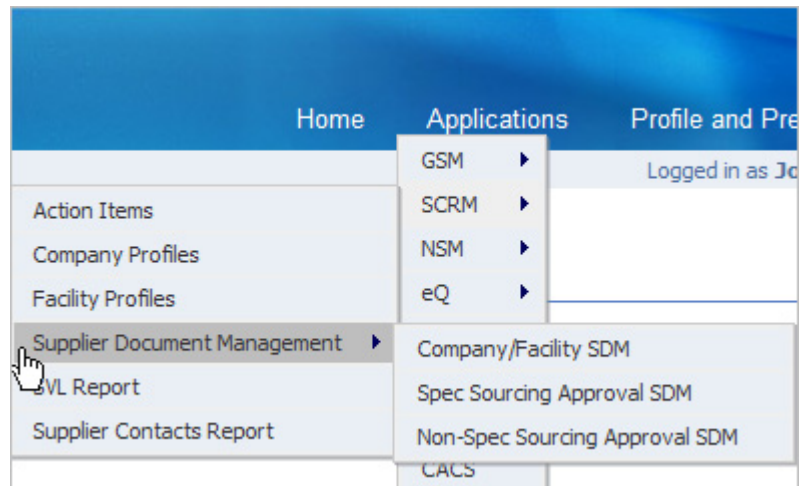
**Search Results**

Results Per Page 10

The name of the search page reflects the search option you chose from the navigation panel

The navigation panel lists search options

Figure 4-4: Applications menu

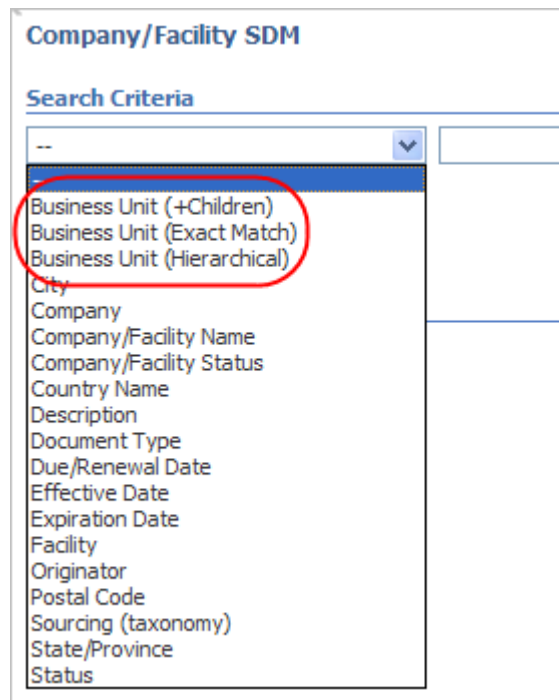


The search feature in Supplier Document Management includes three standard business unit search options:

- **Exact**—Searches for documents within a specific business unit
- **Children**—Searches for documents within a certain business unit as well as the children of that business unit
- **Hierarchy**—Performs a hierarchical business unit search for documents

These options display at the top of the key field search drop-down list, as shown in figure 4-5 below.

Figure 4-5: New SDM search options



**To search for a supplier document:**

- 1 Select a search option from the navigation panel or the Applications menu.
- 2 Enter criteria in the search fields, then click **Search**. The Search Results table lists all supplier documents meeting the criteria you specified, as figure 4-6 shows below.

Figure 4-6: Returned supplier documents

**Company/Facility SDM**

**Search Criteria**

Company/Facility Name  Starts With  a [more criteria...](#)

**Search Results**

Results Per Page

<u>Company/Facility Name</u>	<u>Document Type</u>	<u>Description</u>	<u>Due/Renewal Date</u>	<u>Effective Date</u>	<u>Expiration Date</u>	<u>Status</u>
ABC Company	<a href="#">A New Type 11/30</a>					New Supplier
Archer Daniel - Dallas, TX	<a href="#">A New Type 11/30</a>					New Supplier
Archer Daniels Midland Corn SW	<a href="#">A New Type 11/30</a>		28-Mar-2008	23-Mar-2007	30-Mar-2007	In Progress
A E Staley Manufacturing Co	<a href="#">A New Type 11/30</a>					New Supplier

Click on any column head to sort by column.

- 3 Click the linked Document Type field to view a particular document. The Supplier Document Management page displays the supplier document, as figure 4-7 shows below.

Figure 4-7: Supplier Document Management page

**Supplier Document Management**

**Company Name:** [ABC Company \(5011204\)](#)

**Document Type:** A New Type 11/30 New Supplier

**Description:** Inspection Guidelines

**Originator:** Smith, John

**Due/Renewal Date:**

**Effective Date:** **Expiration Date:**

**Attachments**

## Adding Supplier Documents

Supplier documents can only be created on the business object (company profile, facility profile, or sourcing approval).

### To add a supplier document:

- 1 Select the company profile, facility profile, or sourcing approval that you want to add the supplier document to.
- 2 On the Supporting Documents tab, click **Edit** at the top right of the page. The page refreshes and the fields display in editable mode as figure 4-8 shows below.

Figure 4-8: Supplier Document Management page in edit mode

### Non Specification-Related Sourcing Approval

Summary
Custom
Supporting Documents
Signature Approval

#### Supplier Document Management

Document	Due/Renewal Date	Effective Date	Expiration Date	Status	Attached files
<b>HR Documents</b> Variety of HR documents				New Supplier	<a href="#">pdf - Mom'sCoffeeCake.pdf</a>

#### Attachments

- 3 Click **Add New** under the Supplier Document Management section. The Supplier Document Management page displays, as figure 4-9 shows below.

Figure 4-9: Supplier Document Management page; Sourcing Approval example

The screenshot shows the 'Supplier Document Management' page. At the top right are 'Save' and 'Save & Close Document' buttons. The page is divided into sections: 'Supplier Document Management', 'Sourcing Approval: testing', 'Document Type: A New Type 11/30' (with a dropdown arrow), 'New Supplier' (with a dropdown arrow), 'Description:' (with a text input field and up/down arrows), 'Originator:', 'Due/Renewal Date:', 'Effective Date:', and 'Expiration Date:'. Each date field has a small 'X' icon to its right. Annotations with arrows point to these 'X' icons, stating 'Click these icons to clear the date fields.' Another annotation points to the date fields, stating 'Click the date fields to display a calendar pop-up window.' At the bottom is an 'Attachments' section.

- 4 Complete the following fields in the Supplier Document Management section:
  - (Object Name)**—The name of the company, facility, specification-related sourcing approval, or non-specification related sourcing approval. This field is supplied by the system and cannot be changed.
  - Document Type**—Type of supplier document.
  - Document Status (unlabeled)**—Status of the document.
  - Description**—Description of the document.
  - Originator**—The name of the person who created the document. This field is supplied by the system and cannot be changed.
  - Due/Renewal Date**—The due date or renewal date.
  - Effective Date**—The date the supplier document takes effect.
  - Expiration Date**—The date the supplier document expires.
- 5 Click **Save** at the top right of the page. The Add New button displays at the bottom of the Attachments section.
- 6 Click **Add New** to add a new attachment to the supplier document. SCRM displays the Attachment Detail dialog box, as shown in figure 4-10 below.

Figure 4-10: Attachment Detail dialog box

The screenshot shows a dialog box titled "Attachment Detail" with "Done" and "Cancel" buttons at the top right. The form contains the following fields and controls:

- Owner:** A label followed by two input fields. The first field contains "John Smith" and the second field contains "jsmith@anycompany.com".
- Title:** A label followed by an empty text input field.
- Effective:** A label followed by a date field containing "Friday, December 07, 2007".
- Publish to Supplier Portal:** A checkbox that is currently unchecked.
- Attached files:** A table with three columns: "Attached files", "Size", and "Remove". The table body contains one row with the text "There are no attachments".
- File Selection:** A text input field followed by a "Browse..." button.
- Upload Limit:** A label "Upload limit on the file size: 11 MB" in red text.
- Upload:** A button located to the right of the upload limit label.

- 7 Complete the following fields:
  - **Owner**—The owner of the attachment. This field is pre-populated with the name of the user who is logged into the system.
  - **Title**—The title of the attachment.
  - **Effective**—The effective date of the attachment. This field is pre-populated with the current date.
  - **Publish to Supplier Portal**—Check this box if you want to publish the attachment on Supplier Portal.
- 8 Attach the file by clicking **Browse** to search for the file, and then click **Upload**.
- 9 Click **Done** at the top right of the page. The Supplier Document Management page refreshes and the fields you changed display in edit mode.
- 10 Click **Save & Close Document** at the top right of the page.



## Editing Supplier Documents

To edit a supplier document, use the Supplier Document Management search feature or go to the business object to locate the document. Click **Edit Document**. The Supplier Document Management page displays in edit mode. Make changes to the fields as described on page 4-7. Click **Save** at the top right of the page.

## Deleting Supplier Documents

To delete a supplier document, use the Supplier Document Management search feature or go directly to the business object to locate the document. With the page in edit mode, click the delete icon (✖) on the row of the document that you want to delete, as figure 4-11 shows below.

Figure 4-11: Business object document row in edit mode

Supplier Document Management							
	Document	Due/Renewal Date	Effective Date	Expiration Date	Status	Attached files	
	<b>Workplace Safety</b> Internal workplace safety document provided to all suppliers	12/31/2008	1/1/2007	12/31/2008	New Supplier		
<a href="#">Add New</a>							

Click **OK** in the confirm deletion dialog box. Click **Save** at the top right of the page.

