System Requirements and Supported Platforms for Oracle® Real-Time Decisions Applications

Version 2.2.1

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ORACLE

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1 Introduction

How This Book Is Organized

This document contains the platform requirements for Oracle Real-Time Decisions (Oracle RTD) Applications, version 2.2.1.

For general information about Oracle RTD Applications, please see the following documents:

- *Oracle Real-Time Decisions Base Application Installation and Reference Guide*
- *Oracle Real-Time Decisions for Siebel E-Commerce Installation and Reference Guide*
- *Oracle Real-Time Decisions for Siebel Intelligent Offer Generation Installation and Reference Guide*

This guide contains the following chapters:

- Chapter 1, “Introduction” (this chapter) includes the following topics:
  - Oracle Real-Time Decisions Applications Documentation
- Chapter 2, “Platform Requirements for Oracle RTD Applications”
- Chapter 3, “Supported Software”

Oracle Real-Time Decisions Applications Documentation

Documentation for Oracle RTD Applications is available on Oracle Technology Network (OTN).

To access Oracle RTD Applications Documentation on Oracle Technology Network

Go to the Oracle RTD Applications Documentation Library:

http://www.oracle.com/technology/documentation/rtd_apps.html

2 Platform Requirements for Oracle RTD Applications

This chapter describes all of the supported environments under which Oracle Real-Time Decisions Applications (Version 2.2.1) operate.

Supported Infrastructure for Oracle Real-Time Decisions Applications

Before installing Oracle Real-Time Decisions Applications (Version 2.2.1), you must install the Oracle RTD platform software and a client platform. Table 1 lists the Oracle RTD and client platforms required for each of the Oracle Real-Time Decisions Applications.

Table 1. Supported and Certified Platforms for Oracle Real-Time Decisions Applications

Oracle RTD Application	Oracle RTD Platform	Client Platforms	Support Level
Oracle RTD Base Application	**2.2.1**	N/A	Certified
Oracle RTD for Siebel E-Commerce	**2.2.1**	Siebel Self-Service 8.1	Certified
Oracle RTD for Siebel Intelligent Offer Generation	**2.2**	Siebel 7.8 Siebel 8.0	Certified
		Siebel 8.1	Supported
	2.2.1	Siebel 7.8 Siebel 8.0 Siebel 8.1	Supported

For specific operating system, application server, and database requirements, see the appropriate *System Requirements and Supported Platforms* documents for the Oracle RTD platform and the client platform required for your Oracle RTD Application.

3 Supported Software

Supported Software

Oracle RTD Applications supports the third-party software products listed in Table 2. These products must be obtained directly from the vendors that sell them.

Table 2. Supported Software

Vendor and Product	Version	Associated Module	Function
Adobe Acrobat Reader	6.0, 7.0, 8.0	Oracle RTD Applications Documentation	Used for viewing portable document format (PDF) documents.