
JD Edwards EnterpriseOne Tools 8.97 Server and Workstation Administration Guide

October 2007

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About This Documentation Preface

JD Edwards EnterpriseOne implementation guides provide you with the information that you need to implement and use JD Edwards EnterpriseOne applications from Oracle.

This preface discusses:

- JD Edwards EnterpriseOne application prerequisites.
- Application fundamentals.
- Documentation updates and printed documentation.
- Additional resources.
- Typographical conventions and visual cues.
- Comments and suggestions.
- Common fields in implementation guides.

Note. Implementation guides document only elements, such as fields and check boxes, that require additional explanation. If an element is not documented with the process or task in which it is used, then either it requires no additional explanation or it is documented with common fields for the section, chapter, implementation guide, or product line. Fields that are common to all JD Edwards EnterpriseOne applications are defined in this preface.

JD Edwards EnterpriseOne Application Prerequisites

To benefit fully from the information that is covered in these books, you should have a basic understanding of how to use JD Edwards EnterpriseOne applications.

You might also want to complete at least one introductory training course, if applicable.

You should be familiar with navigating the system and adding, updating, and deleting information by using JD Edwards EnterpriseOne menus, forms, or windows. You should also be comfortable using the World Wide Web and the Microsoft Windows or Windows NT graphical user interface.

These books do not review navigation and other basics. They present the information that you need to use the system and implement your JD Edwards EnterpriseOne applications most effectively.

Application Fundamentals

Each application implementation guide provides implementation and processing information for your JD Edwards EnterpriseOne applications.

For some applications, additional, essential information describing the setup and design of your system appears in a companion volume of documentation called the application fundamentals implementation guide. Most product lines have a version of the application fundamentals implementation guide. The preface of each implementation guide identifies the application fundamentals implementation guides that are associated with that implementation guide.

The application fundamentals implementation guide consists of important topics that apply to many or all JD Edwards EnterpriseOne applications. Whether you are implementing a single application, some combination of applications within the product line, or the entire product line, you should be familiar with the contents of the appropriate application fundamentals implementation guides. They provide the starting points for fundamental implementation tasks.

Documentation Updates and Printed Documentation

This section discusses how to:

- Obtain documentation updates.
- Download documentation.

Obtaining Documentation Updates

You can find updates and additional documentation for this release, as well as previous releases, on Oracle's PeopleSoft Customer Connection website. Through the Documentation section of Oracle's PeopleSoft Customer Connection, you can download files to add to your Implementation Guides Library. You'll find a variety of useful and timely materials, including updates to the full line of JD Edwards EnterpriseOne documentation that is delivered on your implementation guides CD-ROM.

Important! Before you upgrade, you must check Oracle's PeopleSoft Customer Connection for updates to the upgrade instructions. Oracle continually posts updates as the upgrade process is refined.

See Also

Oracle's PeopleSoft Customer Connection, http://www.oracle.com/support/support_peoplesoft.html

Downloading Documentation

In addition to the complete line of documentation that is delivered on your implementation guide CD-ROM, Oracle makes JD Edwards EnterpriseOne documentation available to you via Oracle's website. You can download PDF versions of JD Edwards EnterpriseOne documentation online via the Oracle Technology Network. Oracle makes these PDF files available online for each major release shortly after the software is shipped.

See Oracle Technology Network, <http://www.oracle.com/technology/documentation/psftent.html>.

Additional Resources

The following resources are located on Oracle's PeopleSoft Customer Connection website:

Resource	Navigation
Application maintenance information	Updates + Fixes
Business process diagrams	Support, Documentation, Business Process Maps

Resource	Navigation
Interactive Services Repository	Support, Documentation, Interactive Services Repository
Hardware and software requirements	Implement, Optimize + Upgrade; Implementation Guide; Implementation Documentation and Software; Hardware and Software Requirements
Installation guides	Implement, Optimize + Upgrade; Implementation Guide; Implementation Documentation and Software; Installation Guides and Notes
Integration information	Implement, Optimize + Upgrade; Implementation Guide; Implementation Documentation and Software; Pre-Built Integrations for PeopleSoft Enterprise and JD Edwards EnterpriseOne Applications
Minimum technical requirements (MTRs)	Implement, Optimize + Upgrade; Implementation Guide; Supported Platforms
Documentation updates	Support, Documentation, Documentation Updates
Implementation guides support policy	Support, Support Policy
Prerelease notes	Support, Documentation, Documentation Updates, Category, Release Notes
Product release roadmap	Support, Roadmaps + Schedules
Release notes	Support, Documentation, Documentation Updates, Category, Release Notes
Release value proposition	Support, Documentation, Documentation Updates, Category, Release Value Proposition
Statement of direction	Support, Documentation, Documentation Updates, Category, Statement of Direction
Troubleshooting information	Support, Troubleshooting
Upgrade documentation	Support, Documentation, Upgrade Documentation and Scripts

Typographical Conventions and Visual Cues

This section discusses:

- Typographical conventions.
- Visual cues.
- Country, region, and industry identifiers.
- Currency codes.

Typographical Conventions

This table contains the typographical conventions that are used in implementation guides:

Typographical Convention or Visual Cue	Description
Bold	Indicates PeopleCode function names, business function names, event names, system function names, method names, language constructs, and PeopleCode reserved words that must be included literally in the function call.
<i>Italics</i>	Indicates field values, emphasis, and JD Edwards EnterpriseOne or other book-length publication titles. In PeopleCode syntax, italic items are placeholders for arguments that your program must supply. We also use italics when we refer to words as words or letters as letters, as in the following: Enter the letter <i>O</i> .
KEY+KEY	Indicates a key combination action. For example, a plus sign (+) between keys means that you must hold down the first key while you press the second key. For ALT+W, hold down the ALT key while you press the W key.
Monospace font	Indicates a PeopleCode program or other code example.
“ ” (quotation marks)	Indicate chapter titles in cross-references and words that are used differently from their intended meanings.
. . . (ellipses)	Indicate that the preceding item or series can be repeated any number of times in PeopleCode syntax.
{ } (curly braces)	Indicate a choice between two options in PeopleCode syntax. Options are separated by a pipe ().
[] (square brackets)	Indicate optional items in PeopleCode syntax.
& (ampersand)	When placed before a parameter in PeopleCode syntax, an ampersand indicates that the parameter is an already instantiated object. Ampersands also precede all PeopleCode variables.

Visual Cues

Implementation guides contain the following visual cues.

Notes

Notes indicate information that you should pay particular attention to as you work with the JD Edwards EnterpriseOne system.

Note. Example of a note.

If the note is preceded by *Important!*, the note is crucial and includes information that concerns what you must do for the system to function properly.

Important! Example of an important note.

Warnings

Warnings indicate crucial configuration considerations. Pay close attention to warning messages.

Warning! Example of a warning.

Cross-References

Implementation guides provide cross-references either under the heading “See Also” or on a separate line preceded by the word *See*. Cross-references lead to other documentation that is pertinent to the immediately preceding documentation.

Country, Region, and Industry Identifiers

Information that applies only to a specific country, region, or industry is preceded by a standard identifier in parentheses. This identifier typically appears at the beginning of a section heading, but it may also appear at the beginning of a note or other text.

Example of a country-specific heading: “(FRA) Hiring an Employee”

Example of a region-specific heading: “(Latin America) Setting Up Depreciation”

Country Identifiers

Countries are identified with the International Organization for Standardization (ISO) country code.

Region Identifiers

Regions are identified by the region name. The following region identifiers may appear in implementation guides:

- Asia Pacific
- Europe
- Latin America
- North America

Industry Identifiers

Industries are identified by the industry name or by an abbreviation for that industry. The following industry identifiers may appear in implementation guides:

- USF (U.S. Federal)

- E&G (Education and Government)

Currency Codes

Monetary amounts are identified by the ISO currency code.

Comments and Suggestions

Your comments and suggestions are important to us. We encourage you to send us your feedback about our PeopleBooks and other reference and training materials. Please include the release numbers for the PeopleTools and applications that you are currently using. Email your comments to PSOFT-INFODEV_US@ORACLE.COM.

Common Fields Used in Implementation Guides

Address Book Number	Enter a unique number that identifies the master record for the entity. An address book number can be the identifier for a customer, supplier, company, employee, applicant, participant, tenant, location, and so on. Depending on the application, the field on the form might refer to the address book number as the customer number, supplier number, or company number, employee or applicant ID, participant number, and so on.
As If Currency Code	Enter the three-character code to specify the currency that you want to use to view transaction amounts. This code enables you to view the transaction amounts as if they were entered in the specified currency rather than the foreign or domestic currency that was used when the transaction was originally entered.
Batch Number	Displays a number that identifies a group of transactions to be processed by the system. On entry forms, you can assign the batch number or the system can assign it through the Next Numbers program (P0002).
Batch Date	Enter the date in which a batch is created. If you leave this field blank, the system supplies the system date as the batch date.
Batch Status	<p>Displays a code from user-defined code (UDC) table 98/IC that indicates the posting status of a batch. Values are:</p> <p><i>Blank</i>: Batch is unposted and pending approval.</p> <p><i>A</i>: The batch is approved for posting, has no errors and is in balance, but has not yet been posted.</p> <p><i>D</i>: The batch posted successfully.</p> <p><i>E</i>: The batch is in error. You must correct the batch before it can post.</p> <p><i>P</i>: The system is in the process of posting the batch. The batch is unavailable until the posting process is complete. If errors occur during the post, the batch status changes to <i>E</i>.</p>

U: The batch is temporarily unavailable because someone is working with it, or the batch appears to be in use because a power failure occurred while the batch was open.

Branch/Plant	Enter a code that identifies a separate entity as a warehouse location, job, project, work center, branch, or plant in which distribution and manufacturing activities occur. In some systems, this is called a business unit.
Business Unit	Enter the alphanumeric code that identifies a separate entity within a business for which you want to track costs. In some systems, this is called a branch/plant.
Category Code	Enter the code that represents a specific category code. Category codes are user-defined codes that you customize to handle the tracking and reporting requirements of your organization.
Company	Enter a code that identifies a specific organization, fund, or other reporting entity. The company code must already exist in the F0010 table and must identify a reporting entity that has a complete balance sheet.
Currency Code	Enter the three-character code that represents the currency of the transaction. JD Edwards EnterpriseOne provides currency codes that are recognized by the International Organization for Standardization (ISO). The system stores currency codes in the F0013 table.
Document Company	<p>Enter the company number associated with the document. This number, used in conjunction with the document number, document type, and general ledger date, uniquely identifies an original document.</p> <p>If you assign next numbers by company and fiscal year, the system uses the document company to retrieve the correct next number for that company.</p> <p>If two or more original documents have the same document number and document type, you can use the document company to display the document that you want.</p>
Document Number	Displays a number that identifies the original document, which can be a voucher, invoice, journal entry, or time sheet, and so on. On entry forms, you can assign the original document number or the system can assign it through the Next Numbers program.
Document Type	<p>Enter the two-character UDC, from UDC table 00/DT, that identifies the origin and purpose of the transaction, such as a voucher, invoice, journal entry, or time sheet. JD Edwards EnterpriseOne reserves these prefixes for the document types indicated:</p> <p><i>P</i>: Accounts payable documents.</p> <p><i>R</i>: Accounts receivable documents.</p> <p><i>T</i>: Time and pay documents.</p> <p><i>I</i>: Inventory documents.</p> <p><i>O</i>: Purchase order documents.</p> <p><i>S</i>: Sales order documents.</p>
Effective Date	Enter the date on which an address, item, transaction, or record becomes active. The meaning of this field differs, depending on the program. For example, the effective date can represent any of these dates:

- The date on which a change of address becomes effective.
- The date on which a lease becomes effective.
- The date on which a price becomes effective.
- The date on which the currency exchange rate becomes effective.
- The date on which a tax rate becomes effective.

Fiscal Period and Fiscal Year

Enter a number that identifies the general ledger period and year. For many programs, you can leave these fields blank to use the current fiscal period and year defined in the Company Names & Number program (P0010).

G/L Date (general ledger date)

Enter the date that identifies the financial period to which a transaction will be posted. The system compares the date that you enter on the transaction to the fiscal date pattern assigned to the company to retrieve the appropriate fiscal period number and year, as well as to perform date validations.

JD Edwards EnterpriseOne Tools Server and Workstation Administration Preface

This preface discusses Oracle's JD Edwards EnterpriseOne 8.97 Tools Server and Workstation Administration.

JD Edwards EnterpriseOne Tools Companion Documentation

This Implementation Guide refers to this JD Edwards product line: Oracle's JD Edwards EnterpriseOne Tools. However, additional, essential information describing the setup and design of the system resides in companion documentation. The companion documentation consists of important topics that apply to many or all JD Edwards EnterpriseOne Tools. You should be familiar with the contents of these guides.

With JDE Edwards EnterpriseOne Tools Release 8.97, Server Manager replaces Server Administration Workbench (SAW) as the administration tool for JDE Edwards EnterpriseOne. Server Manager includes all the functionality previously provided by HTML SAW and serveradministrationworkbench.exe.

This guide contains references to server configuration settings that JD Edwards EnterpriseOne stores in configuration files (such as jde.ini, jas.ini, jdbj.ini, jdelog.properties, and so on). Beginning with the JD Edwards EnterpriseOne Tools Release 8.97, it is highly recommended that you only access and manage these settings for the supported server types using the Server Manager program. See the 8.97 Server Manager Guide on Customer Connection.

The following companion guides contain information that applies to JD Edwards EnterpriseOne configuration and administration:

- System Administration
- Security Administration
- Configurable Network Computing Implementation
- Package Management
- Server Manager Guide

See Also

JD Edwards EnterpriseOne Tools 8.97 System Administration Guide, "Getting Started with JD Edwards EnterpriseOne Tools System Administration"

JD Edwards EnterpriseOne Tools 8.97 Security Administration Guide, "Getting Started with JD Edwards EnterpriseOne Tools Security Administration"

JD Edwards EnterpriseOne Tools 8.97 Configurable Network Computing Implementation Guide, "Getting Started with JD Edwards EnterpriseOne Tools Configurable Network Computing Implementation"

JD Edwards EnterpriseOne Tools 8.97 Package Management Guide, "Getting Started with JD Edwards EnterpriseOne Package Management"

CHAPTER 1

Getting Started with JD Edwards EnterpriseOne Tools Server and Workstation Administration

This chapter discusses:

- Server and Workstation Administration Overview
- Server and Workstation Administration Implementation

Server and Workstation Administration Overview

Server and Workstation Administration is used to extend an initial installation prototype environment to meet practical requirements and recognizes, addresses, and solves daily issues that arise in a dynamic enterprise. Server and Workstation Administration uses the flexibility of Oracle's JD Edwards Configurable Network Computing architecture to optimize Oracle's JD Edwards EnterpriseOne installation for the enterprise.

Server and Workstation Administration Implementation

In the planning phase of your implementation, take advantage of all JD Edwards sources of information, including the installation guides and troubleshooting information. A complete list of these resources appears in the preface in *About This Documentation* with information about where to find the most current version of each.

CHAPTER 2

Administering the iSeries Server

This chapter provides an overview of server administration for iSeries and discusses how to:

- Start the enterprise server for iSeries.
- Shut down the enterprise server for iSeries.
- Use iSeries integrated file system logging support.
- Clean up the enterprise server for iSeries.
- Set up a printer for iSeries.
- Administer batch processes for iSeries.
- Run multiple instances for JD Edwards EnterpriseOne on the iSeries.
- Administer security JD Edwards EnterpriseOne database security for iSeries.

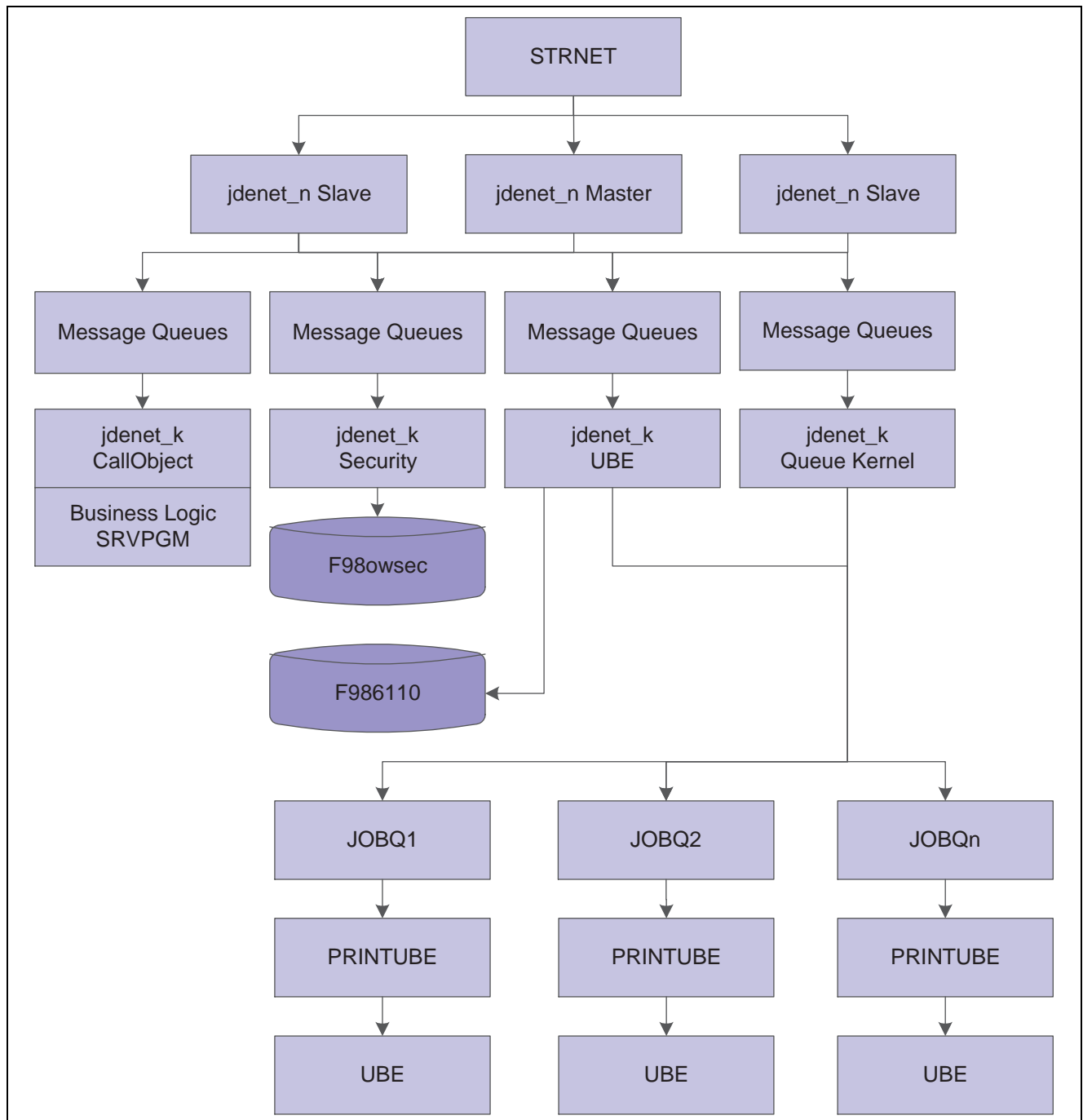
Understanding Server Administration for iSeries

Oracle's JD Edwards EnterpriseOne enterprise servers are supported on the iSeries platform. The iSeries enterprise server can operate in a logic server or database server environment. You need to perform certain administration procedures on the enterprise server to ensure that JD Edwards EnterpriseOne runs properly. This section discusses:

- JD Edwards EnterpriseOne iSeries Architecture and Process Flow for iSeries.
- JD Edwards EnterpriseOne Initialization for iSeries.

JD Edwards EnterpriseOne iSeries Architecture and Process Flow for iSeries

This flowchart illustrates the actions that the host server processes perform:



iSeries Process Flow

All communications between the client and the host server occur using sockets. The communications between JDENET_N (network processes) and JDENET_K (kernel processes) occur with shared memory.

The process flow is:

1. The STRNET command runs the master NETWORK (JDENET_N) job in a newly started subsystem. The jdenet_n Master process spawns jdenet_n slave and jdenet_k processes (also called kernels) at startup or as they are needed. JD Edwards EnterpriseOne uses a number of different types of kernels to handle different types of processing, even though all of these have the same process name in the

operating system (jdenet_k). The definitions for the number of processes to start and what types to start are stored in the jde.ini file.

2. The JDENET_N process listens to the socket (port) as specified in the jde.ini file by the keywords ServiceNameListen and ServiceNameConnect. These two keywords should be set to the same number, and this number must be the same for every client who wants to connect to the JD Edwards EnterpriseOne server. The definitions for the particular jdenet_k processes to start are also given in the jde.ini file. They are listed in the sections headed by [JDENET_KERNEL_DEFx]. Each of these entries lists the type of jdenet_k processes to start and the maximum number of JDENET_K processes of this type to start.

The number of JDENET_N slave processes to start is listed in the jde.ini file under the keyword maxNetProcesses. The purpose of these slave processes is to provide parallel processing for the job of listening to the socket and to put the associated messages on the message queues for the JDENET_K processes to finish.

3. JDENET_K processes (kernel processes) do the actual work on the enterprise server. When a JDENET_K process starts, it can be any type of kernel process. The JDENET_N process assigns each kernel process to a certain type.
4. The JDENET_K process that becomes a CallObject kernel has the job of calling business function logic on the server. Business function logic is written in C code and compiled into Service Program (SRVPGM). SRVPGM is loaded onto the JDENET_K processes and then called directly through a C function call.
5. The JDENET_K process that becomes a batch process kernel waits for requests to run batch processes from the client. When a request to run a batch process is submitted, these events occur:
 - JDENET_K (UBE kernel) adds a record to the F986110 database table with a status of W for waiting.
 - JDENET_K (UBE kernel) submits a job to the queue

If you are using native iSeries job queues, JDENET_K submits a job to the iSeries queue. This job calls the JD Edwards EnterpriseOne program PRINTUBE on the iSeries enterprise server.

If you are using the JD Edwards EnterpriseOne queue kernel, JDENET_K sends a message to the queue kernel, alerting it that a new job request was submitted. When the job is ready, the queue kernel executes the PRINTUBE program.

6. The PRINTUBE process runs the batch application, and changes the status of the record in the F986110 table to P for processing.
7. If the batch application runs successfully, the software changes the status of the record in the F986110 table to D for done.

If the batch application fails, JD Edwards EnterpriseOne changes the status of the record in the F986110 table to E for error.

JD Edwards EnterpriseOne Initialization for iSeries

This initialization occurs when you start JD EdwardsEnterpriseOne programs such as PRINTUBE:

- The JD Edwards EnterpriseOne environment name is passed as an argument to the program.
- This environment might be translated to a different environment, based on the settings in the [SERVER ENVIRONMENT MAP] section of the .INI file.
- The software verifies that the environment is a valid entry in the Library ListMaster File table (F0094) and that it has a valid corresponding path code in the Environment Detail - OneWorld table (F00941).

- The Library .INI file setting in the [DB SYSTEM SETTINGS] section indicates where the JD Edwards EnterpriseOne server startup tables, such as Data Source Master (F98611), Object Configuration Master (F986101), and so on, are located.
- Using this information, the software opens the F986101 (OCM) table in the specified database on the server.
- If an override for a given table, BSFN, and so on, or the current user exists, that data source (the OMDATP field in the F986101 table) is used for the given object or user and environment. Otherwise, the data source in which OMOBNM=DEFAULT for the given environment is used. Ignore any inactive records (that is, OMSTSO=NA).

Note. We highly recommend that you do not have any default (OMOBNM=DEFAULT) records for reports (OMFUNO=UBE) or for BSFNs that are mapped to the server. These records might prevent report interconnections (one report calling another report) from starting correctly.

Each unique data source in the F986101 table should correspond to one entry in the F98611 table. The corresponding information in the F98611 table must be correct. In particular, the OMDLLNAME field must display the correct SRVPGM (.DLL) for the database to which the data source points:

- DBDR for files located on the iSeries enterprise server.
- JDBNET for files not located on the iSeries enterprise server.

Starting the Enterprise Server for iSeries

This section provides overviews of the JD Edwards EnterpriseOne library structure and startup options for iSeries, lists prerequisites, and discusses how to:

- Start the enterprise server for iSeries manually.
- Start the enterprise server for iSeries automatically.

Understanding the iSeries Library Structure for JD Edwards EnterpriseOne

You can set up an initial program to create the library list. Also, you should add this library to the top of the library list before you start JD Edwards EnterpriseOne on the enterprise server: *releaseSYS* (or the system library name). The variable *release* is the JD Edwards EnterpriseOne release level, such as E812SYS.

The *releaseSYS* library contains these objects:

Object	Description
INI	The jde.ini file used to initialize JD Edwards EnterpriseOne on the iSeries enterprise server.
*PGM and *SRVPGM	The various programs and service programs required to run the JD Edwards EnterpriseOne iSeries enterprise server.
CHGLIBOWN (*CMD)	A JD Edwards EnterpriseOne utility command used to change ownership of all objects contained in a library.

Object	Description
SHOW (*CMD)	A JD Edwards EnterpriseOne utility command used to display runtime output.
UPDLF (*CMD)	A JD Edwards EnterpriseOne utility command used to modify the maintenance attribute of logical files.
DPSPSTMF (*CMD)	<p>The display stream file, which displays iSeries Integrated File System (IFS) text stream files.</p> <p>The JD Edwards EnterpriseOne log files, jde.log and jdedebug.log, typically reside in a directory called PSFTrelease, where release represents the JD Edwards EnterpriseOne release, such as /PSFT812.</p>
LINKBSFN (*CMD)	The command used to relink business functions to their respective service programs (*SRVPGM). Typically, the system uses this command during an upgrade of the JD Edwards EnterpriseOne system library.
PID2JOB (*CMD)	The Convert Process ID to Job command, which returns the job information when the system passes a process ID to the command. The system writes the process ID in the JDE.LOG files. This command returns job information only while the job is still active.
PORTTEST (*CMD)	The command that runs the JD Edwards EnterpriseOne test program PORTTEST.
RUNUBE (*CMD)	The command that interactively runs a batch program. If you need to run a batch program, use the SBMJOB command to submit the RUNUBE command to batch.
PRINTQUEUE (*FILE)	The file that contains the output from a batch program. This output is stored as ASCII PDF members.
*PGM and *SRVPGM	The programs and server programs required to run the JD Edwards EnterpriseOne network.
JDENET (*JOBQ)	The job queue used by the JD Edwards EnterpriseOne iSeries network jobs.
NETJOB (*JOBQ)	The job description used by JD Edwards EnterpriseOne iSeries network jobs.
JDENET (*CLS)	The class used to create the routing entry for the JDENET subsystem.
ENDNET (*CMD)	The command that ends the JD Edwards EnterpriseOne iSeries network jobs and cleans up the network runtime structures.

3. Start the PORTTEST program using this command to verify that the basic enterprise server software was correctly installed:

```
PORTTEST userID password environment
```

Where userID represents the JD Edwards EnterpriseOne iSeries user ID, password represents the password, and environment represents the environment that you want to test.

The PORTTEST program initializes an environment and user if JD Edwards EnterpriseOne was correctly installed and configured. The program opens a table and displays up to 99 rows of data. You should see results similar to those in this example:

```
Running porttest for JDESVR on M9ASD2 with password JDESVR
Initializing Environment M9ASD2,...
Environment M9ASD2 was initialized successfully.
Initializing JDESVR/JDESVR (User/Password),...
JDESVR/JDESVR (User/Password) Initialized successfully.
Opening table F986110,...
Opened table F986110 successfully.
Closing table F986110,...
Closed table F986110 successfully.
Opening table F0902,...
Opened table F0902 successfully.
Performing select all on table F0902,...
Select all on F0902 succeeded.
Printing up to 99 records in the table F0902,...
f0902.gbaid f0902.gbawtd
-----
[98] 00009697 24060973
[97] 00009806 13540877
[96] 00010102 3140380...
[1] 00068798 10000
[0] 00058798 250000
Total number of rows printed = 99
Calling DataDictionary Validation function,...
Data Dictionary Validation Succeed for CO 00001.
Closing table F0902,...
Closed table F0902.
Freeing user JDESVR,...
Freed user JDESVR successfully.
Cleaning up environment M9ASD2,...
Cleaned up environment M9ASD2 successfully.
Congratulations! Porttest completed successfully.
All Done!
BYE!
```

If the table in the environment that you specified is empty, the total number of records that the program prints will equal zero.

4. Enter this command:

```
WRKACTJOB SBS(PSFTrelease)
```

The variable *release* is the JD Edwards EnterpriseOne release level that the site is using, such as PSFT812.

Reviewing Batch Output Files

To review the PDF output files:

1. From Windows Explorer, use this command to map a drive to the root directory of IFS on the iSeries machine:
`//machinename/root`
2. Navigate to the PrintQueue folder in the System directory (for example, the directory might be called /E812SYS/PrintQueue), and view the PDF files.

Encoding the Passwords of Users Who Submit Batch Jobs

On the iSeries, when you want to encode user passwords for batch jobs, you need to change settings in the [SECURITY] section of the JDE.INI file.

Change these setting in the JDE.INI file to False to deactivate encoding:

```
[SECURITY]
ServerPswdFile=TRUE
```

Running Multiple Instances of JD Edwards EnterpriseOne on the iSeries

This section provides overviews of running multiple instances of JD Edwards EnterpriseOne and database security parameters on the iSeries and discusses how to:

- Copy libraries and directories.
- Apply security to multiple instances of JD Edwards EnterpriseOne on the iSeries.
- Create a JD Edwards EnterpriseOne subsystem on the iSeries.

Server Manager fully supports multiple foundations. This includes the installation and management of multiple instances of JD Edwards EnterpriseOne on a single server.

See Also

8.97 Server Manager Guide on Customer Connection, sections: Register/Install on JD Edwards Enterprise Server for EnterpriseOne.

Understanding Running Multiple Instances of JD Edwards EnterpriseOne

You might want to run multiple instances of JD Edwards EnterpriseOne on an iSeries server for these reasons:

- To test a new service pack.
- To upgrade to a new version of JD Edwards EnterpriseOne.

Note. You cannot use JD Edwards EnterpriseOne Planner to help you set up data for multiple instances of JD Edwards EnterpriseOne. Be prepared to manually copy data and to set up new Object Configuration Manager (OCM) mappings for each new instance.

A JD Edwards EnterpriseOne instance on the iSeries server is uniquely identified by these objects:

- JD Edwards EnterpriseOne system directory (integrated file system, or IFS) and library (QSYS file system).
- Path codes (IFS and QSYS file systems).
- Use of selected .ini file settings.

The JDE.INI settings that you use to uniquely define a JD Edwards EnterpriseOne instance are summarized in this table:

Section in server JDE.INI file	Parameter	Purpose
[INSTALL]	DefaultSystem=	The name of the JD Edwards EnterpriseOne System library. This value must be unique for each JD Edwards EnterpriseOne instance.
[JDEIPC]	StartIPCKeyValue=	The value of the first interprocess communication (IPC) ID of a range of keys, which JDEIPC uses for shared memory. This value, plus the value of the maxNumberOfResources parameter, defines the range of IPC IDs that the software uses for an instance of JD Edwards EnterpriseOne.
[JDENET]	ServiceNameListen=	The TCP/IP port number that the server uses for receiving communications packets from workstations and other JD Edwards EnterpriseOne servers.
[JDENET]	ServiceNameConnect=	The TCP/IP port number that the server uses for sending communications packets to workstations or other JD Edwards EnterpriseOne servers.
[DBSYSTEM SETTINGS]	Default Env=	The default environment for an instance of JD Edwards EnterpriseOne.
[DB SYSTEM SETTINGS]	Default PathCode=	The data source for an instance of JD Edwards EnterpriseOne.
[DB SYSTEM SETTINGS]	Library=	The database library that stores the system tables used by JD Edwards EnterpriseOne at startup.

Similarly, to apply JD Edwards EnterpriseOne security throughout multiple instances, you use these items to uniquely identify an instance:

- OCM mappings.
- Database.
- JD Edwards EnterpriseOne user profile (the owner and default user ID under which JD Edwards EnterpriseOne jobs start).
- Selected settings in the JDE.INI file.

The JDE.INI settings that you use to uniquely define a JD Edwards EnterpriseOne instance when you are applying security throughout multiple instances are summarized in this table:

Section in server JDE.INI file	Parameter	Purpose
[DEBUG]	DebugFile	Specifies the location of the jdedebug.log file.
[DEBUG]	JobFile	Specifies the location of the jde.log file.
[DEBUG]	JDTSTFile	Specifies the location of the lock manager trace file on the iSeries.
[DB SYSTEM SETTINGS]	Database	Specifies the name of the database in which the system tables reside.
[SECURITY]	DataSource	Specifies the name of the JD Edwards EnterpriseOne data source that contains the security tables and is used for user validation.

To create an instance of JD Edwards EnterpriseOne on the iSeries, complete these tasks:

- Copy needed libraries and directories and modify the values of selected parameters in the .ini library.

To create an instance of JD Edwards EnterpriseOne on the iSeries, you copy these objects:

- System library
- System directory
- Path code library
- Path code directory

- Apply security to multiple instances of JD Edwards EnterpriseOne, if you desire to do so.

If you want to apply security to multiple instances of JD Edwards EnterpriseOne, complete the steps in these task. If you do not want to apply security to multiple instances, proceed to the steps for creating a JD Edwards EnterpriseOne subsystem and starting a JD Edwards EnterpriseOne service.

- Create a new JD Edwards EnterpriseOne subsystem identification.

On the iSeries platform, a subsystem is a logical process that is used to run system jobs, whether they are JD Edwards EnterpriseOne or other application jobs. JD Edwards EnterpriseOne network and kernel jobs run under the iSeries subsystem, which we ship with a default description. You can use this description without modification when you are running a single instance of JD Edwards EnterpriseOne on the iSeries server.

If you decide to run multiple instances of JD Edwards EnterpriseOne, you need to create a new subsystem with a unique description for each instance of JD Edwards EnterpriseOne that you create. To create a new JD Edwards EnterpriseOne subsystem description, you use the CRTOWSBS command.

See Also

Chapter 2, “Administering the iSeries Server,” Administering Security JD Edwards EnterpriseOne Database Security for iSeries, page 27

JD Edwards EnterpriseOne Tools 8.97 Configurable Network Computing Implementation Guide, “Setting Up Environments”

Chapter 2, “Administering the iSeries Server,” Setting Up iSeries Database Security for Multiple JD Edwards EnterpriseOne Instances, page 39

JD Edwards EnterpriseOne Tools 8.97 System Administration Guide, “Working with Servers,” Managing JD Edwards EnterpriseOne Subsystems

Understanding iSeries Database Security Parameters

You use the iSeries database security parameters to modify user and administrator profiles, to secure objects, and so on. These parameters appear on the Set Up OneWorld Authority (SETOWAUT) form.

Type

Depending on the value that you enter in this field, you can implement a full security setup, modify only the security profiles, or modify only the datapaths authority. A full security setup includes the system library, datapath, pathcode, and user profiles.

- Use *FULL when you initially implement SETOWAUT. This value directs SETOWAUT to perform all of the security routines.
- Use *DTAPATH only when you need to secure one or more datapaths.
- Use *PROF to perform only the user profile routines. SETOWAUT uses the user profile settings in the command to direct the process.
- Use *SYSTEM to perform the System library authority functions. If you are running a single instance of JD Edwards EnterpriseOne, *SYSTEM secures the System library and all of the objects within it with the AUTL OWADMINL. If you are running multiple instances of JD Edwards EnterpriseOne, *SYSTEM secures the library and all the objects contained within it with the administrative authorization list created by the SETOWAUT program for each individual instance of JD Edwards EnterpriseOne. Note that SETOWAUT must be run separately for each instance of JD Edwards EnterpriseOne.

Additionally, all the *PGM objects with attributes of *CLP, *CLLE, or *CLE will have the program attributes modified for adopt authority. The system library is treated differently to enable the administration of JD Edwards EnterpriseOne.

You can use this parameter to lock other non-system libraries that contain objects that you can use to administer JD Edwards EnterpriseOne.

Additional Profile Work That SETOWAUT Performs When You Use Types *FULL or *PROF

When you enter Type *FULL or *PROF, SETOWAUT does these:

- Creates the ONEWORLD and OWADMINL authorization lists (if they do not already exist) if you are running a single instance of JD Edwards EnterpriseOne. If you are running multiple instances of JD Edwards

EnterpriseOne, SETOWAUT creates both authorization lists and uses the names that you specified for each instance of JD Edwards EnterpriseOne.

- Changes the owner of both lists to ONEWORLD if you are running a single instance of JD Edwards EnterpriseOne. If you are running multiple instances of JD Edwards EnterpriseOne, SETOWAUT changes the owner of both lists to the user profile name that you specified for each instance of JD Edwards EnterpriseOne.
- Adds JDE to both lists if you are running a single instance of JD Edwards EnterpriseOne.
- Adds PSFT to both lists if you are running a single instance of JD Edwards EnterpriseOne.
- Changes *PUBLIC entry to *EXCLUDE in both lists.

INILIB (INI Library)

This field identifies the library in which the JDE.INI file resides for the security application. The *NONE value enables you to specify that the JDE.INI file is either not needed or not available.

Note. You cannot use the parameter value *NONE if the Type parameter value is *FULL or *SYSTEM.

Use a library name if all of these requirements are true:

- A JD Edwards EnterpriseOne INI library is located on the host system.
- The control files (OCM) are located on the host system.
- The JDE.INI file references the OCM library.

When the Type field contains the value *FULL or *SYSTEM, the library and all of the objects will be secured with SYSTEM attributes. SETOWAUT uses the JDE.INI file to perform all of the INI retrievals.

When any of the previous requirements are false, use *NONE. This setting requires you to enter actual values in any parameter that allows the value *INI.

DTAPATH Datapath (library)

If you set the INI library field to *NONE, you must manually set datapaths in this field.

Type *INI in this field to use the datapaths that are set in the JDE.INI file. You can also type specific datapaths in this field. You can type up to 10 datapaths at a time.

Use *INI when these are true:

- SETOWAUT will modify each library based upon the ALLOBJECTS parameter.
- The INILIB parameter contains the library name in which the JDE.INI file is located (the INILIB value is not *NONE). This parameter tells SETOWAUT to use the JDE.INI file to retrieve the datapath libraries. SETOWAUT retrieves the library name from the JDE.INI value in the [DB SYSTEM SETTINGS] Library and uses this setting to access the Object Configuration Master (F986101) and Data Source Master (F98611) tables. SETOWAUT selects all of the library names (F98611.OMDATB2) that meet these criteria:
 - F986101.OMDATP = F98611.OMDATP
 - OMUGRP = *PUBLIC, OMSTSO = 'AV'
 - OMSRVR = the host name

Modify System Profile

Values for this field are Y and N.

Note. This field does not appear when you set up authorization for multiple instances of JD Edwards EnterpriseOne and you enter a value other than ONEWORLD in the USRPRF field.

Enter Y when you want to do these:

- Modify or create the system profile that has not yet been modified. For example, you might enter this information to modify a system profile:
 - *NONE in the GRPPRF field.
 - *NONE in the SUPGRPPRF field.
 - *USER in the USRCLS field.
 - *SIGNOFF in the INLMNU field.
 - *NONE in the INLPGM field.
 - *JOBCTL in the SPCAUT field.
- Grant authority to change the profile ONEWORLD to *USE profile QSECOFR.
- Revoke *ALL authority from *PUBLIC.

Enter N only when the system profile has the correct attributes.

Modify JDE Profile

Values for this field are Y and N.

Note. This field does not appear when you set up authorization for multiple instances of JD Edwards EnterpriseOne and you enter a value other than ONEWORLD in the USRPRF field.

Enter Y when you want to do these:

- Modify or create the JDE profile that has not been modified. For example, you might enter these to modify a JDE profile:
 - *NONE in the GRPPRF field.
 - *NONE in the SUPGRPPRF field.
 - *USER in the USRCLS field.
 - *NONE in the INLPGM field.
 - *JOBCTL *SAVSYS in the SPCAUT field.
- Revoke *ALL authority from *PUBLIC.

Enter N only when the profile JDE has the correct attributes.

Modify Security Profile

You can enter up to 10 security profiles at a time in this field to modify using the SETOWAUT program.

Note. It is recommended that you delete existing security profiles before running SETOWAUT. After running SETOWAUT and creating security profiles, the passwords must be changed to correspond with passwords that were set up using JD Edwards EnterpriseOne User Security. The security user is used as the system user in JD Edwards EnterpriseOne User Security.

SETOWAUT must be run with the PSFT user profile specified as a security profile when using JD Edwards EnterpriseOne. If you enter a security profile that does not already exist, SETOWAUT creates the profile and modifies the profile accordingly. You can do any of these:

- Create or modify the profile by entering information such as these:
 - *USER in the USRCLS field.
 - *SIGNOFF in the INLMNU field.
 - *NONE in the INLPGM field.
 - *NONE in the SPCAUT field.
 - ONEWORLD in the GRPPRF field, if you are running a single instance of JD Edwards EnterpriseOne. If you are running multiple instances of JD Edwards EnterpriseOne, enter in the GRPPRF field the JD Edwards EnterpriseOne User Profile name that you entered in the USRPRF field.
 - JDE in the SUPGRPPRF field, if you are running a single instance of JD Edwards EnterpriseOne. If you are running multiple instances of JD Edwards EnterpriseOne, enter in the SUPGRPPRF field the JD Edwards EnterpriseOne User Profile name that you entered in the USRPRF field.
- Revoke *ALL authority from *PUBLIC.
- Grant profile ONEWORLD *CHANGE authority to the security profile.
- Grant security profile *CHANGE authority to ONEWORLD.

Sample Results for SETOWAUT in the JD Edwards EnterpriseOne Tools 8.94 Implementation Guide: Server and Workstation Administration.

JD Edwards EnterpriseOne DB Admin Profile

When you type *INI in this field, SETOWAUT retrieves the user and password values from the [SECURITY] section of the JDE.INI file. If you type a value that does not exist, SETOWAUT creates a profile with a password that is the same as the profile name. If the profile exists, SETOWAUT modifies the profile to be a JD Edwards EnterpriseOne database administrator.

Enter a profile to be used as a database administrator. This profile will have all rights to all JD Edwards EnterpriseOne objects. These database administrator profiles are allowed to perform certain JD Edwards EnterpriseOne processes (RUNUBE and PORTTEST) that an administrator with normal privileges cannot perform.

If the profile does not exist, the system creates the profile with a password that is the same name as the profile. If the profile does not exist, you should set the password to expire (PWDEXP = *YES). For example, this occurs:

- If BV3C is in library list, SETOWAUT will place this program as the initial program. (This program lists all of the JD Edwards EnterpriseOne occurrences to enable the user to select one occurrence at signon).
- USRCLS is set to *PGMR.
- SPCAUT is set to *NONE.
- GRPPRF is set to ONEWORLD if you are running a single instance of JD Edwards EnterpriseOne. If you are running multiple instances of JD Edwards EnterpriseOne, GRPPRF is set to the JD Edwards EnterpriseOne User Profile name that you entered in the USRPRF parameter field.

This profile revokes *ALL authority from *PUBLIC and grants ONEWORLD *USE rights to the DB ADMIN profile.

Note. The path code directory for any environment that you intend to use for a new instance of JD Edwards EnterpriseOne must be copied to the new directory. You cannot share path code directories between two or more instances of JD Edwards EnterpriseOne because this might corrupt the specification file.

9. From the iSeries main menu, copy the path code directory in the IFS by first using this command to create a save file in the temporary library:

```
CRTSAVF FILE(TEMPLIB/PRD812)
```

Note. You must follow the procedure for copying the path code directory for each path code that you copy.

10. Save the path code directory into the save file by typing this command:

```
SAV DEV('QSYS.LIB/TEMPLIB/PRD812.FILE') OBJ('/prd812/*') USEOPTBLK(*NO) DTACPR
(*YES)
```

11. Restore the save file for the path code directory to a directory with a new name by typing this command:

```
RST DEV('QSYS.LIB/TEMPLIB/PRD812.FILE') OBJ('/prd812/*' INCLUDE '/cst812'))
```

Where cst812 is the name of the new path code directory.

12. From the iSeries main menu, create a JD Edwards EnterpriseOne subsystem from the system library by typing this command:

```
CRTOWSBS <subsystem name> <system library>
```

Where <subsystem name> is the name you give to the JD Edwards EnterpriseOne subsystem for the new instance of JD Edwards EnterpriseOne, and <system library> is the name of the system library in the QSYS file system for the new instance of JD Edwards EnterpriseOne.

Note. You can use the same subsystem for multiple instances of JD Edwards EnterpriseOne.

13. Modify these parameters in the INI library:

```
[INSTALL]
DefaultSystem=<System Library>

[JDEIPC]
startIPCKeyValue=<Unused start key not within another instance's IPC range>

[JDENET]
serviceNameListen=<Available port>
serviceNameConnect=<Available port>

[DB SYSTEM SETTINGS]
Default Env=<New environment>
Default PathCode=<New path code>
```

Applying Security to Multiple Instances of JD Edwards EnterpriseOne on the iSeries

To apply security to multiple instances of JD Edwards EnterpriseOne on the iSeries:

1. Copy the OCM library.
2. Copy the database libraries, such as SYS812, 812MAP, and so on.
3. Create a new iSeries user profile for each new instance of JD Edwards EnterpriseOne.
4. From the iSeries main menu, create a new log path in the IFS by typing this command:

```
CRTDIR DIR('/812CSTLOG')
```

Where CSTLOG is the name of the new IFS log directory.

5. Modify these parameters in the INI library:

```
[DEBUG]
DebugFile=<new log path>/JDEDEBUG.LOG
JobFile=<new log path?>/JDE.LOG
JDETSFile=<new log path>/JDETS.LOG

[DB SYSTEM SETTINGS]
Database=<new OCM library>

[SECURITY]
DataSource=<Location of new F98OWSEC library>
```

Note. The parameter values in the [DEBUG] section must be uppercase.

Creating a JD Edwards EnterpriseOne Subsystem on the iSeries

To create a JD Edwards EnterpriseOne subsystem on the iSeries:

1. Stop JD Edwards EnterpriseOne services.
 2. From the iSeries main menu, type this command, and then press ENTER or press the F4 key:
- ```
CRTOWSBS
```
3. On the CREATE New JD Edwards EnterpriseOne Subsystem form, enter character values for these parameters, and then press ENTER:
    - SUBSYSTEM
    - SYSLIB

---

**Note.** The maximum number of characters allowed for the description of each parameter is 10. Verify that the name of the system library matches the name that you created when you copied the JD Edwards EnterpriseOne system library in the QSYS file system.

---

The CRTOWSBS command creates a new subsystem description in the JD Edwards EnterpriseOne system library and updates the STRNET and ENDNET programs with the new subsystem name as the default parameter.

4. To delete the old subsystem description from the system library, type this command, and then press Enter or press the F4 key:

```
WRKOBJ OBJ <SUBSYSTEM NAME>/<SYSTEM LIBRARY NAME> OBJTYPE(*SBSD)
```

Where SUBSYSTEM NAME is the subsystem description that you want to delete and SYSTEM LIBRARY NAME is the system library where the subsystem description is located.

5. In the Work with Objects form, type 4 for Delete, and then press ENTER.
6. From the iSeries main menu, clear IPC memory by typing this command:

```
CLRIPC
```

7. From the iSeries main menu, start JD Edwards EnterpriseOne iSeries services by typing this command:

```
STRNET
```

---

## Administering Security JD Edwards EnterpriseOne Database Security for iSeries

This section provides an overview of JD Edwards EnterpriseOne data base security administration and discusses how to:

- Set up iSeries database security for a single JD Edwards EnterpriseOne instance.
- Set up iSeries database security for multiple JD Edwards EnterpriseOne instances.
- Add administrators.
- Remove administrative authority from user profiles.
- Display user profile information.

### Understanding JD Edwards EnterpriseOne Database Security Administration

You can secure profiles and objects for JD Edwards EnterpriseOne on the iSeries with the Set Up OneWorld Authority (SETOWAUT) command. When you enter this command, a form appears that enables you to enter specific security information for the system. The authority is implemented only on the iSeries machine on which you execute the command.

---

**Note.** If you upgraded to JD Edwards EnterpriseOne from an existing ERP installation and do not intend to rerun SETOWAUT, then you must manually add the PSFT user profile to the existing security profile authorization list. (The default name for authorization list is OneWorld.)

---

The SETOWAUT command enables you to set up security for a single instance of JD Edwards EnterpriseOne or for multiple instances of JD Edwards EnterpriseOne. If you run multiple instances of JD Edwards EnterpriseOne, you can set up separate user profiles for each instance. The SETOWAUT command sets up the authorities for each JD Edwards EnterpriseOne instance, adds profile names to an authorization list, and sets object ownership for each JD Edwards EnterpriseOne instance.

Two separate authorization lists exist for maintaining security. Values in two parameters of the SETOWAUT program specify the authorization lists.

The USRPRF parameter value specifies the JD Edwards EnterpriseOne user profile. When you run the SETOWAUT program, the program automatically creates a user profile authorization list with the same name. This list secures all JD Edwards EnterpriseOne objects.

The ALLOBJECTS parameter determines how SETOWAUT secures JD Edwards EnterpriseOne objects. The recommended setting for this parameter is \*NONCOEXIST. Using this setting, the resulting authorization list secures only the root directories and the libraries. This is true for all libraries except the System library; SETOWAUT secures all of the objects in the system library. The value ALLOBJ secures every object in all JD Edwards EnterpriseOne libraries and directories. This parameter is not recommended because it negatively affects JD Edwards EnterpriseOne performance.

The COEXIST option can be used for OneWorld Xe, but never for JD Edwards EnterpriseOne. COEXIST is not valid with JD Edwards EnterpriseOne.

This release of JD Edwards EnterpriseOne introduces the PSFT user profile. To use JD Edwards EnterpriseOne software, this user profile must have access to objects that are owned by this instance of the software, regardless of whether SETOWAUT is used (that is, the default profile is the ONEWORLD user profile). To provide the PSFT user profile access to objects, you must do these:

- Change PSFT user profile attribute GRPPRF to the name of the JD Edwards EnterpriseOne or multiple instance USRPRF (the default value is ONEWORLD).
- Verify that the PSFT user profile attribute OWNER is set to \*GRPPRF. If it is not, manually set this value to \*GRPPRF.

The USRAUTL parameter value specifies the administrative authorization list. When you run the SETOWAUT program, the program automatically creates an administrative authorization list that gives specified users administrative access to JD Edwards EnterpriseOne. Any user who will perform basic JD Edwards EnterpriseOne administration tasks, such as Start, End, Clear IPC, and so on, on the iSeries must be added to this list. CRTOWADPRF is a supplied command that adds administrative users to this list; RMVOWADPRF is a supplied command that removes such users from the list.

Use PROFTYPE(\*USER) to perform basic JD Edwards EnterpriseOne administrative tasks. Use PROFTYPE(\*ADMIN) for users who need access to all JD Edwards EnterpriseOne objects. (\*ADMIN is similar to security officer but can only be used for JD Edwards EnterpriseOne.

Whether you want to set up security for one instance of JD Edwards EnterpriseOne or for multiple instances, the Set Up OneWorld Authority (SETOWAUT) form appears when you run the SETOWAUT command. However, the parameter values that you enter and the parameter fields that appear on the form differ, depending on whether you set up security for one instance or for multiple instances. These parameter differences are explained in these three tables:

| Parameters Present in SETOWAUT Form for Both Single and Multiple Instances of JD Edwards EnterpriseOne | Meaning                               | Value to be Entered for a Single Instance of JD Edwards EnterpriseOne | Value to be Entered for Multiple Instances of JD Edwards EnterpriseOne         |
|--------------------------------------------------------------------------------------------------------|---------------------------------------|-----------------------------------------------------------------------|--------------------------------------------------------------------------------|
| USRPRF                                                                                                 | JD Edwards EnterpriseOne User Profile | JD Edwards EnterpriseOne                                              | Configurable. Enter a new value for each instance of JD Edwards EnterpriseOne. |
| USRAUTL                                                                                                | Admin. Authorization List             | OWADMINL                                                              | Configurable. Enter a new value for each instance of JD Edwards EnterpriseOne. |

| Parameters Present in SETOWAUT Form for Single Instance of JD Edwards EnterpriseOne Only | Meaning                 | Value to be Entered for a Single Instance of JD Edwards EnterpriseOne | Value to be Entered for Multiple Instances of JD Edwards EnterpriseOne                      |
|------------------------------------------------------------------------------------------|-------------------------|-----------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| OWPRF                                                                                    | Modify ONEWORLD Profile | Y is the default value.                                               | Parameter is not present if you enter a value other than ONEWORLD for the USRPRF parameter. |
| JDEPRF                                                                                   | Modify JDE Profile      | Y is the default value.                                               | Parameter is not present if you enter a value other than ONEWORLD for the USRPRF parameter. |

| Parameter Present in SETOWAUT Form for Multiple Instances of JD Edwards EnterpriseOne Only | Meaning            | Value to be Entered for Multiple Instances of JD Edwards EnterpriseOne                                                                                                              | Value to be Entered for Single Instance of JD Edwards EnterpriseOne                   |
|--------------------------------------------------------------------------------------------|--------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| OBJOPT                                                                                     | Secure All Objects | N is the default value. Enter Y if you want to secure all objects that appear in one or more directories. Because it can degrade system performance, entering Y is not recommended. | Parameter is not present if you enter OneWorld as the value for the USRPRF parameter. |

This information provides a summary of the security model when you run a single instance of JD Edwards EnterpriseOne:

| Library                                 | Description of Security                                                                                                                                                        |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| JD Edwards EnterpriseOne System Library | SETOWAUT secures all of the objects in the system library. Administrative programs, such as CLRIPC, STRNET, ENDNET, and PORTTEST, are set to adopt the authority of the owner. |

You can set up security for a single instance of JD Edwards EnterpriseOne, or you can set up security for separate JD Edwards EnterpriseOne instances. In the latter case, the SETOWAUT program creates a user profile and individual authorization lists for each instance, which establishes object ownership.

You can set up security for separate instances of JD Edwards EnterpriseOne as well. To do so, you enter a value other than ONEWORLD for the User Profile parameter and a value other than OWADMINL for the Admin. Authorization List parameter. You enter different values for these parameters for each instance of JD Edwards EnterpriseOne that you run.

---

**Note.** Use caution when you use JD Edwards EnterpriseOne security to lock a library that contains third-party software. We do not support the iSeries JD Edwards EnterpriseOne database security with third-party software.

---

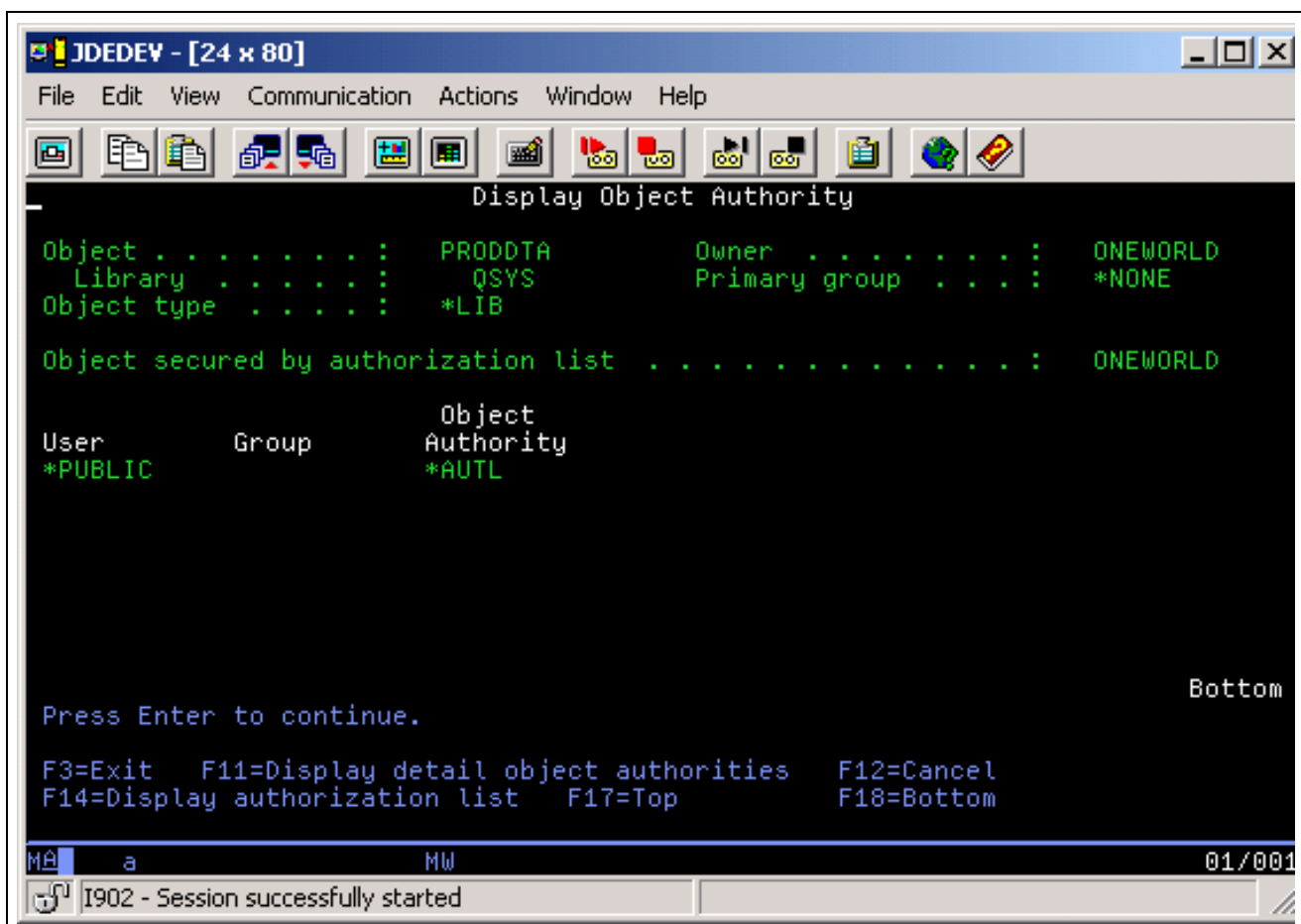
## Sample Results for SETOWAUT

You can expect these examples for each of the various commands. Using Client Access, sign onto the iSeries, type each command on the command line, and press F4. For libraries (data sources and pathcodes), the required parameters are object type (\*LIB) and the name of the library.

If you set up multiple instances of JD Edwards EnterpriseOne, the owner of each instance is the user profile that you entered in the JD Edwards EnterpriseOne User Profile parameter during the authority setup. If you set up a single instance of JD Edwards EnterpriseOne, the owner is ONEWORLD.

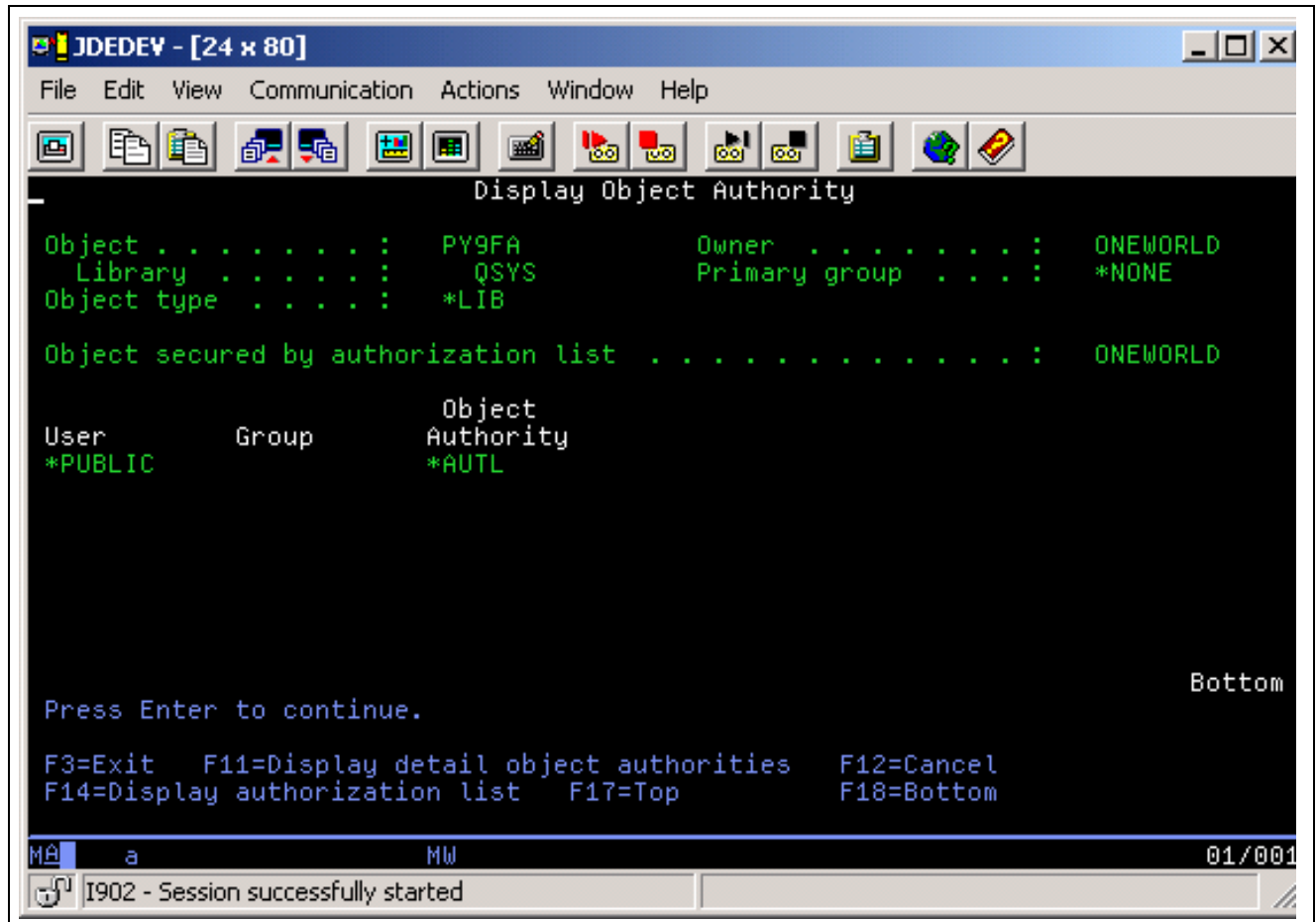
Similarly, if you set up multiple instances of JD Edwards EnterpriseOne and you display object authority, the value that appears is the name of the user profile for all objects except the SYSTEM library. The object authority for the SYSTEM library when you run multiple instances of JD Edwards EnterpriseOne is the name of the Admin. Authorization List. If you set up a single instance of JD Edwards EnterpriseOne, all objects are secured by the authorization list, except the SYSTEM library, which is secured by the OWADMINL authorization list.

This is an example of the data source DSPOBJAUT:



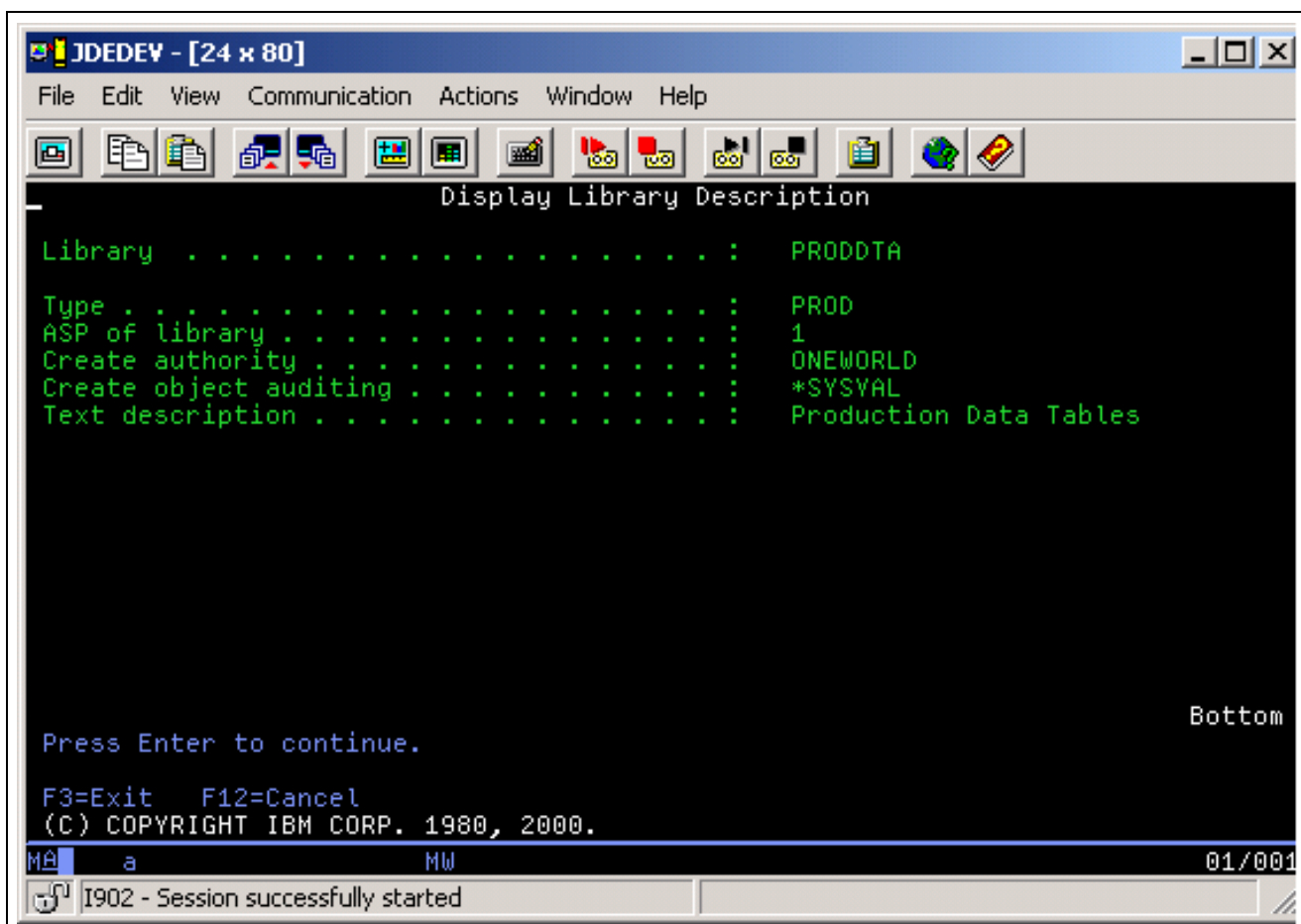
Data Source DSPOBJAUT

This is an example of the data source DSPOBJAUT:



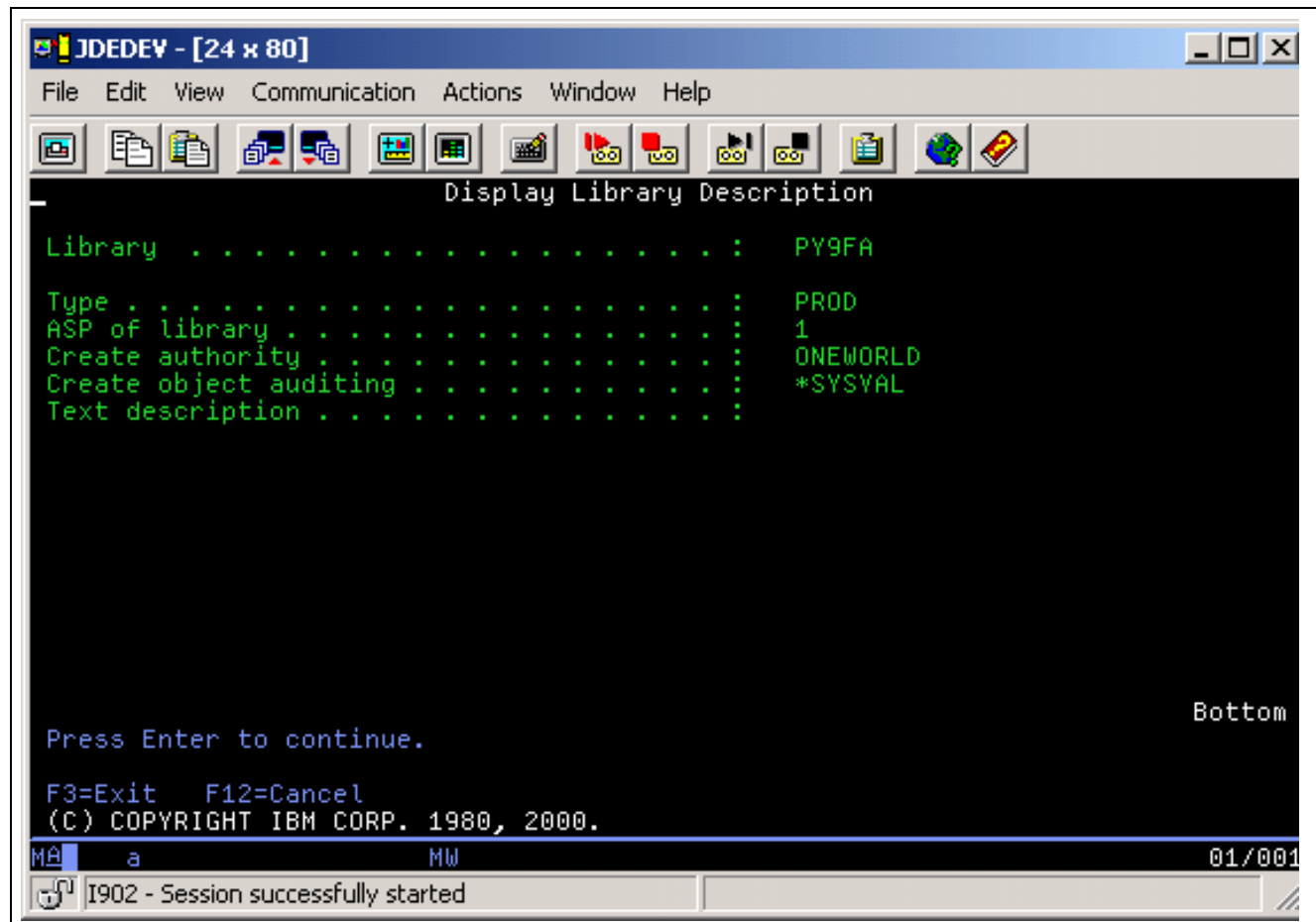
Pathcode DSPOBJAUT

This is an example of the data source DSPLIBD:



Data source DSPLIBD

This is an example of the pathcode DISLIBD:



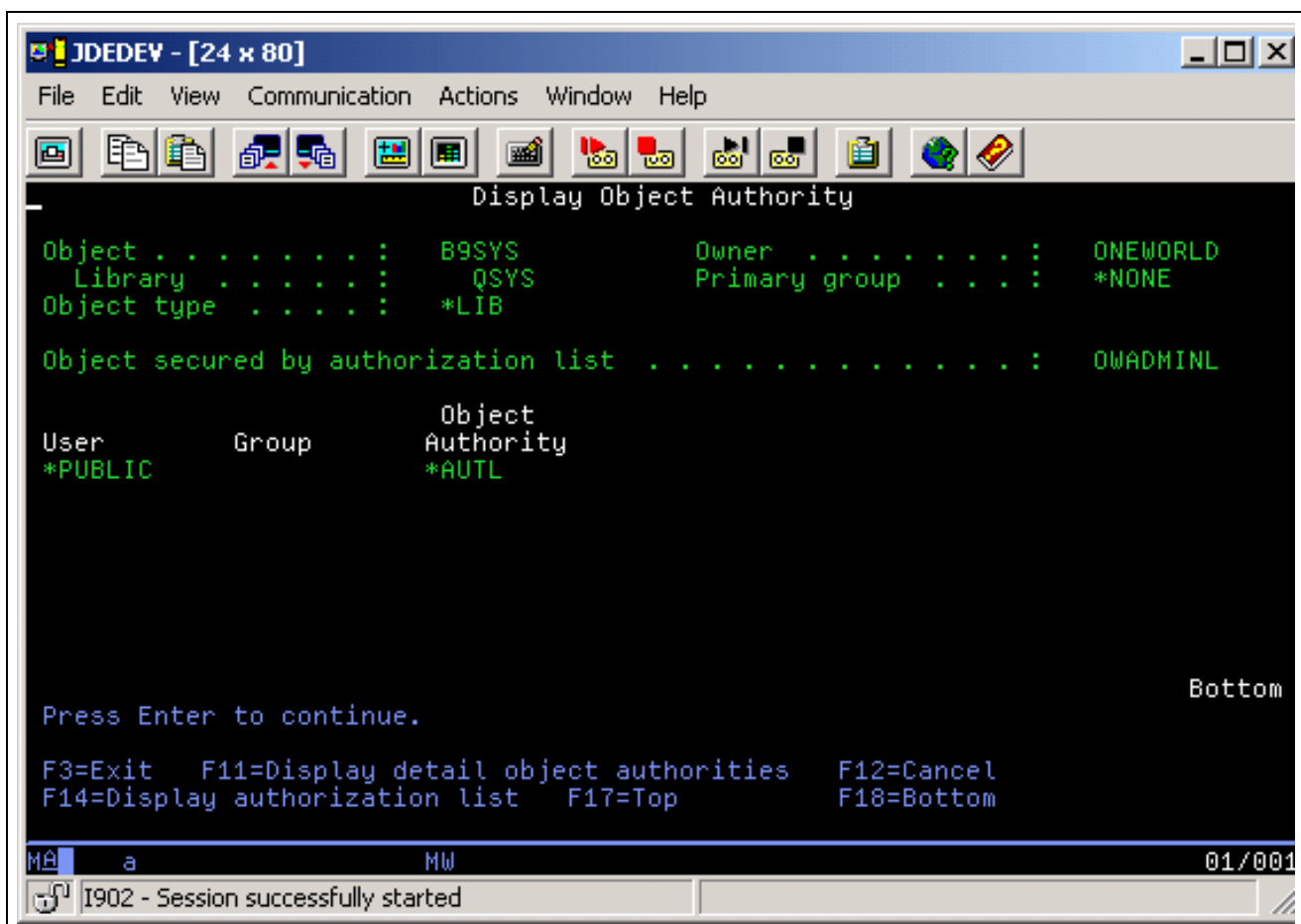
Pathcode DSPLIBD

**Note.** Authority for objects in data sources and pathcodes should remain the same after you run SETOWAUT. You can see this by displaying the authority for an object in each library before and after you run SETOWAUT. The forms should be identical. The required parameters are object name, object type (\*FILE or \*PGM), and the library name in which the object resides.

Owner, object security, and authority creation differ depending on whether you are running a single instance of JD Edwards EnterpriseOne or multiple instances.

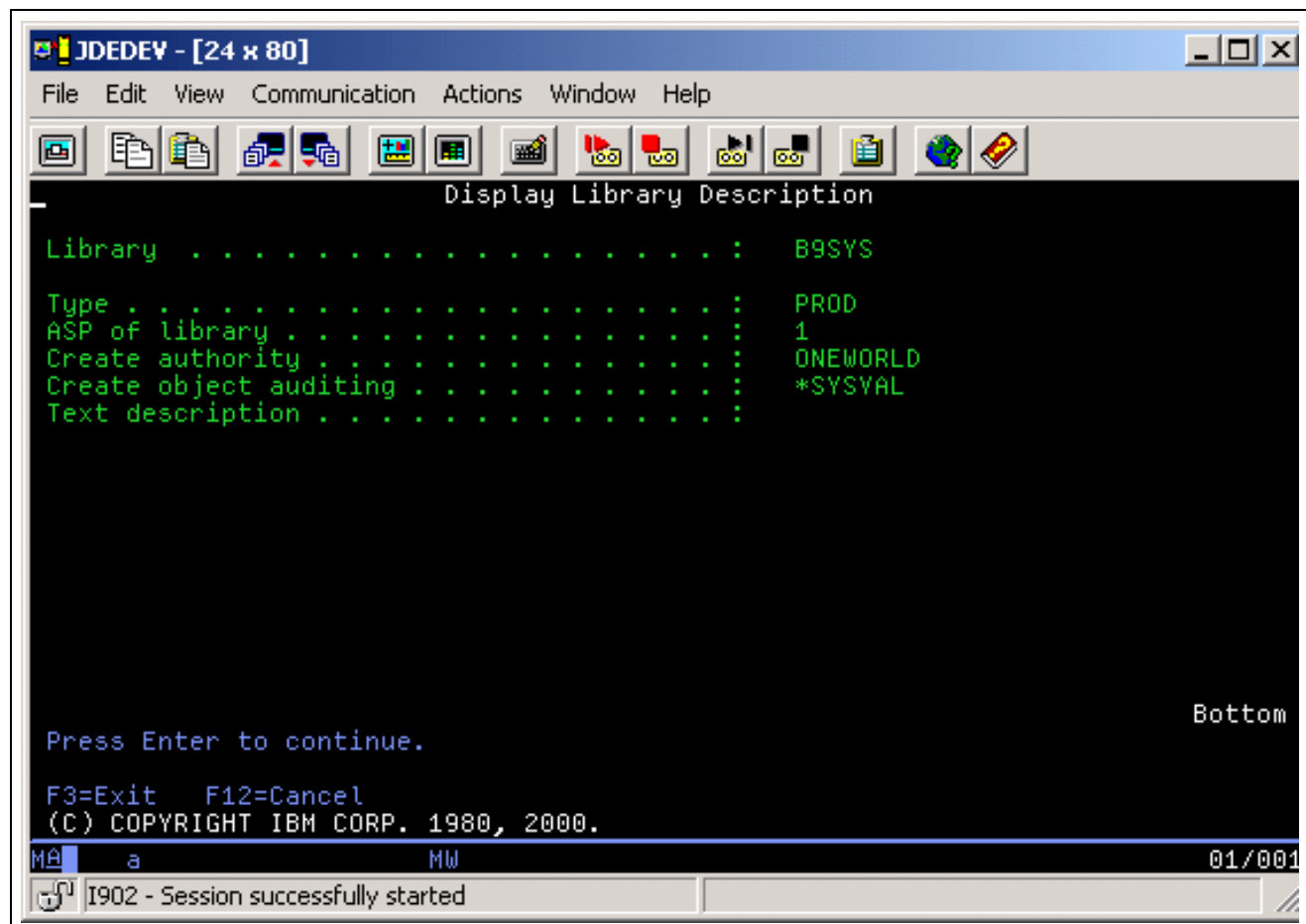
SETOWAUT changes the authority on system libraries. You can view this for both DSPOBJAUT and DSPLIBD on system libraries. The shaded information in these illustrations should correspond to the information that appears on the form. The required parameters are the object name, object type (\*PGM), and the name of the library in which these objects reside.

This is an example of the system library DSPOBJAUT:



System library DSPOBJAUT

This is an example of the system library DSPLIBD:



System library DSPLIBD

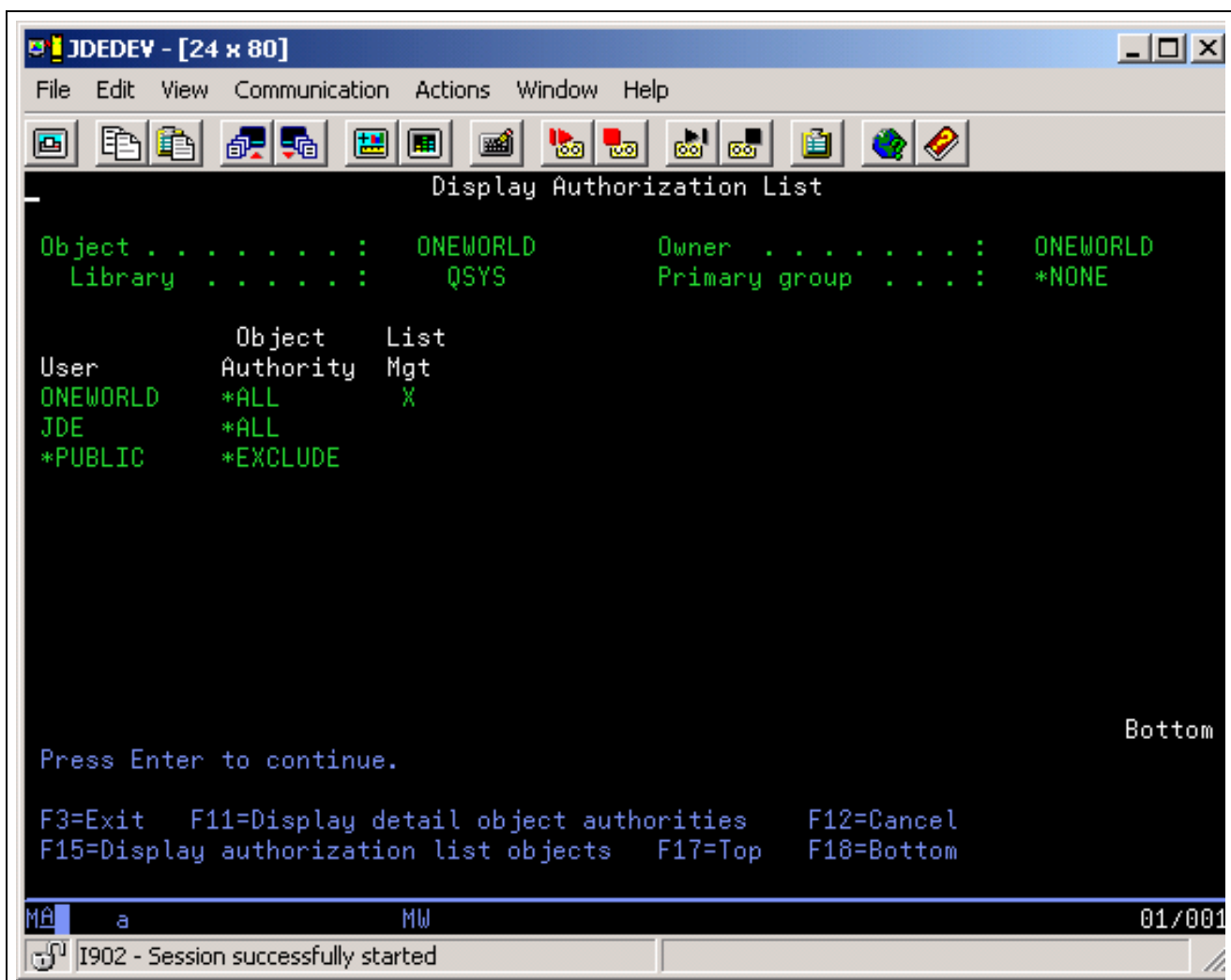
The authority changes for objects within system libraries that either contain the attributes CLLE or CLP or that share the same name. You can use commands to review the authority on these objects. The required parameters are object name, object type (\*PGM or \*CMD), and the name of the library in which these objects reside.

### Sample Results for Authorization Lists

Use these commands to view the authorization list authorities. The name of the list is the only necessary parameter:

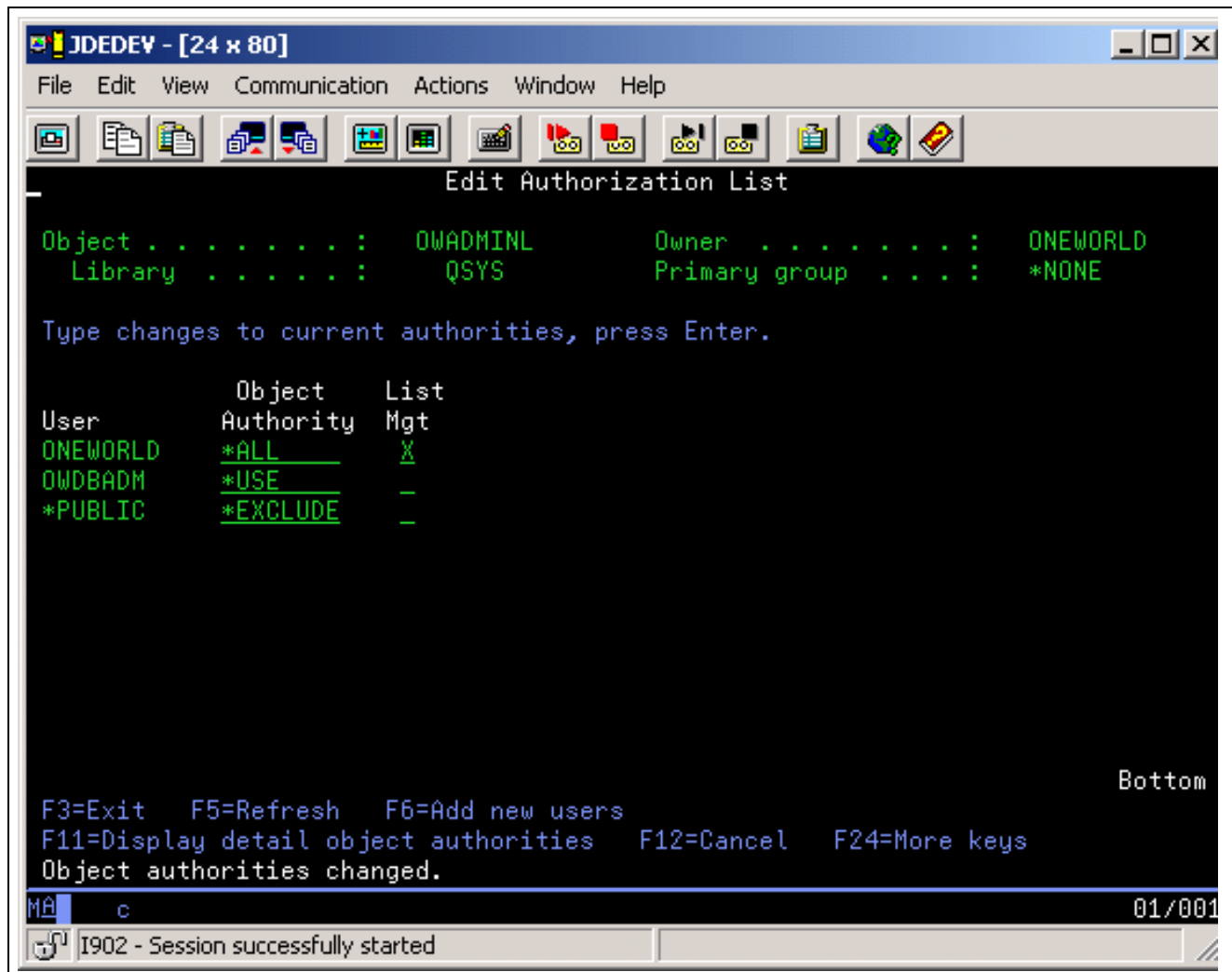
- IFS directories (specification files).
- WRKLNK - option 9 Work with authority.

This is an example of DSPAUTL:



Display Authorization List

This is an example of DSPAUTL:



Edit Authorization List

## Prerequisite

Before you enter a value for the USRPRF and USRAUTL parameters, verify that the value is not being used for an authorization list for any other instance of JD Edwards EnterpriseOne. To do so, run the DSPAUTL command. On the Display Authorization form, you can enter the value that you intend to use to make sure that it is unique.

## Setting Up iSeries Database Security for a Single JD Edwards EnterpriseOne Instance

To set up iSeries database security for a single JD Edwards EnterpriseOne instance:

1. In the SETOWAUT library, on the command line, type this command, press F4, and then press F11:

```
SETOWAUT
```

---

**Note.** Verify that the SETOWAUT library is in the library list. If it is not, run the ADDLIB command.

---





2. On Display User Profile (DSPUSRPRF), type the name of a user profile in the User Profile field, and then press ENTER.

Information similar to this example appears:

```

User profile : ONEWORLD
Previous sign-on : 03/23/04 15:16:53
Sign-on attempts not valid : 0
Status : *ENABLED
Date password last changed : 02/27/03
Password expiration interval . . .
. : *NOMAX Set password to expired : *NO
User class : *USER
Special authority : *JOBCTL
Group profile : *NONE
Owner : *USRPRF
Group authority : *NONE
Group authority type : *PRIVATE
Supplemental groups : *NONE
Assistance level : *SYSVAL
Current library : *CRTDFT
Initial program : *NONE
 Library :
Initial menu : *SIGNOFF
 Library :
Limit capabilities : *NO
Text :
Display sign-on information : *SYSVAL
Limit device sessions : *SYSVAL
Keyboard buffering : *SYSVAL
Storage information:
 Maximum storage allowed : *NOMAX
 Storage used : 286236536
 Storage used on independent ASP : *NO
Highest scheduling priority : 3
Job description : ONEWORLD
 Library : QGPL
Accounting code :
Message queue : ONEWORLD
 Library : QUSRSYS
Message queue delivery : *NOTIFY
Message queue severity : 00
Output queue : *WRKSTN
 Library :
Printer device : *WRKSTN
Special environment : *SYSVAL
Attention program : *SYSVAL
 Library :
Sort sequence : *SYSVAL
 Library :
Language identifier : *SYSVAL

```

```

Country identifier : *SYSVAL
Coded character set identifier : *SYSVAL
Character identifier control : *SYSVAL
Locale job attributes : *SYSVAL
User profile : JDE

Previous sign-on : 03/23/04 15:25:53
Sign-on attempts not valid : 0
Status : *ENABLED
Date password last changed : 02/27/03
Password expiration interval : *NOMAX
Set password to expired : *NO
User class : *USER
Special authority : *JOBCTL
 *SAVSYS

Group profile : *NONE
Owner : *USRPRF
Group authority : *NONE
Group authority type : *PRIVATE
Supplemental groups : *NONE
Assistance level : *SYSVAL
Current library : *CRTDFT
Initial program : J98INIT
 Library : JDFOBJ7R2
Initial menu : *MAIN
 Library : *LIBL
Limit capabilities : *NO
Text :
Display sign-on information : *SYSVAL
Limit device sessions : *SYSVAL
Keyboard buffering : *SYSVAL
Storage information:
Maximum storage allowed : *NOMAX
Storage used : 11243168
Storage used on independent ASP : *NO
Highest scheduling priority : 3
Job description : JDE
 Library : QGPL
Accounting code :
Message queue : JDE
 Library : QUSRSYS
Message queue delivery : *NOTIFY
Message queue severity : 00
Output queue : *DEV
 Library :
Printer device : *WRKSTN
Special environment : *SYSVAL
Attention program : *SYSVAL
 Library :
Sort sequence : *SYSVAL

```

```

Library :
Language identifier : *SYSVAL
Country identifier : *SYSVAL
Coded character set identifier : *SYSVAL
Character identifier control : *SYSVAL
Locale job attributes : *SYSVAL
User profile : JDEOW

Previous sign-on : 03/23/04 15:28:02
Sign-on attempts not valid : 0
Status : *ENABLED
Date password last changed : 02/27/03
Password expiration interval : *NOMAX
Set password to expired : *NO
User class : *USER
Special authority : *NONE
Group profile : ONEWORLD
Owner : *GRPPRF
Group authority : *NONE
Group authority type : *PRIVATE
Supplemental groups : JDE
Assistance level : *SYSVAL
Current library : *CRTDFT
Initial program : *NONE

Library :
Initial menu : *SIGNOFF

Library :
Limit capabilities : *NO
Text :
Display sign-on information : *SYSVAL
Limit device sessions : *SYSVAL
Keyboard buffering : *SYSVAL
Storage information:
 Maximum storage allowed : *NOMAX
 Storage used : 147904
 Storage used on independent ASP : *NO
Highest scheduling priority : 3
Job description : QDFTJOB
 Library : QGPL
Accounting code :
Message queue : JDEOW
 Library : QUSRSYS
Message queue delivery : *NOTIFY
Message queue severity : 00
Output queue : *WRKSTN
 Library :
Printer device : *WRKSTN
Special environment : *SYSVAL
Attention program : *SYSVAL
 Library :

```

```

Sort sequence : *SYSVAL
 Library :
Language identifier : *SYSVAL
Country identifier : *SYSVAL
Coded character set identifier : *SYSVAL
Character identifier control : *SYSVAL
Locale job attributes : *SYSVAL
User profile : OWDBADMIN

Previous sign-on : 03/23/04 15:30:12
Sign-on attempts not valid : 0
Status : *ENABLED
Date password last changed : 02/27/03
Password expiration interval : *NOMAX
Set password to expired : *NO
User class : *PGMR
Special authority : *NONE
Group profile : ONEWORLD
Owner : *GRPPRF
Group authority : *NONE
Group authority type : *PRIVATE
Supplemental groups : JDE
Assistance level : *SYSVAL
Current library : *CRTDFT
Initial program : *NONE
 Library :
Initial menu : MAIN
 Library : *LIBL
Limit capabilities : *NO
Text :
Display sign-on information : *SYSVAL
Limit device sessions : *SYSVAL
Keyboard buffering : *SYSVAL
Storage information:
 Maximum storage allowed : *NOMAX
 Storage used : 0
 Storage used on independent ASP : *NO
Highest scheduling priority : 3
Job description : QDFTJOB
 Library : QGPL
Accounting code :
Message queue : JDEOW
 Library : QUSRSYS
Message queue delivery : *NOTIFY
Message queue severity : 00
Output queue : *WRKSTN
 Library :
Printer device : *WRKSTN
Special environment : *SYSVAL
Attention program : *SYSVAL

```

```
Library :
Sort sequence : *SYSVAL
Library :
Language identifier : *SYSVAL
Country identifier : *SYSVAL
Coded character set identifier : *SYSVAL
Character identifier control : *SYSVAL
Locale job attributes : *SYSVAL
```



## CHAPTER 3

# Administering the UNIX and Linux Servers

This chapter provides an overview of Server Administration for UNIX and Linux and discusses how to:

- Start the enterprise server for UNIX or Linux.
- Shut down the enterprise server for UNIX or Linux.
- Set up a printer for UNIX or Linux.
- Administer batch processes for UNIX or Linux.
- Maintain file security for UNIX and Linux.
- Work with HP-UX and Solaris Kernel parameter settings.
- Work with Linux kernel parameter settings.
- Work with AIX kernel parameter settings for JD Edwards EnterpriseOne.
- Run multiple instances of the JD Edwards EnterpriseOne enterprise server.

---

## Understanding Server Administration for UNIX and Linux

The JD Edwards company supports Oracle's JD Edwards EnterpriseOne enterprise servers for UNIX operating systems on the Hewlett-Packard HP 9000 (HP-UX), the IBM RS/6000 (AIX), and the Sun Microsystems SPARC (Solaris) platforms. In addition, beginning with JD Edwards 8.93, RedHat Enterprise Linux AS on the Intel Architecture is also supported. To operate the UNIX or Linux enterprise server, you need to perform administrative procedures on the server to ensure that JD Edwards EnterpriseOne will run properly.

---

**Note.** Some information in this and other guides refers to UNIX generically and includes the supported Linux platforms unless otherwise noted.

---

This section discusses:

- JD Edwards EnterpriseOne Directory Structure for UNIX and Linux.
- JD Edwards EnterpriseOne Architecture and Process Flow for UNIX and Linux.
- JD Edwards EnterpriseOne Initialization for UNIX and Linux.

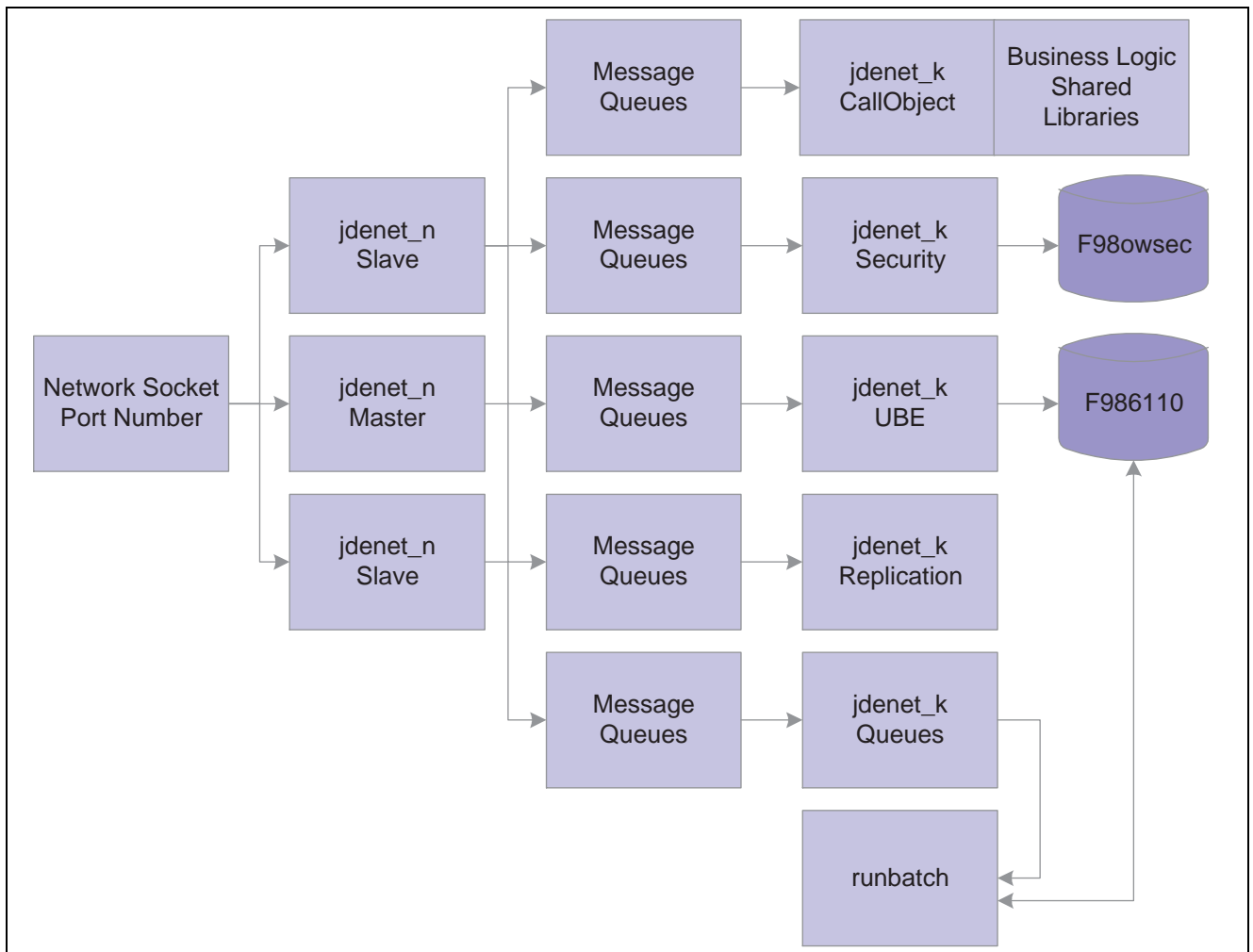
### JD Edwards EnterpriseOne Directory Structure for UNIX and Linux

This is a list of directories that are shipped on the UNIX and Linux JD Edwards EnterpriseOne Server Installation CD. They should be installed under the JD Edwards EnterpriseOne base directory; for example, install them in /u01/JDEdwards/E812. Indented names indicate subdirectories of the directories, which are not indented.

| Directory  | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| pathcode   | <p>The main directory for the business function shared libraries, C header files, object files, source files, and specification (spec or TAM) files. Upon installation, this directory is copied to the correct path codes, such as PD812 and DV812. These subdirectories are included:</p> <ul style="list-style-type: none"> <li>• bin32 - Business function shared libraries.</li> <li>• Spec files - Binary data files in a JD Edwards proprietary format.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                         |
| system     | <p>The main directory for the system-level executables, shared libraries, C header files, libraries, and localization files. These subdirectories are included:</p> <ul style="list-style-type: none"> <li>• bin32 - System-level executables and scripts.</li> <li>• include - System-level C header files.</li> <li>• includev - System-level C header files provided by third-party vendors, such as Vertex.</li> <li>• lib - System-level shared libraries and export files.</li> <li>• libv32 - System-level shared libraries provided by third-party vendors.</li> </ul>                                                                                                                                                                                                                                                                                                    |
| ini        | The location of the JDE.INI file.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| PrintQueue | The location to which all .PDF file outputs for reports are written.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| log        | The location to which the jde_XXX.log and jdedbug_XXX.log files are written.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| packages   | <p>The server package installation base directory. Directories exist here only when a package has been installed. Under the package directory are subdirectories named for each package that has been installed. Located under each package are these directories:</p> <ul style="list-style-type: none"> <li>• bin32 - Business function shared libraries.</li> <li>• include - Business function header files.</li> <li>• obj - Business function object files. (These are divided among lower-level subdirectories that correspond to each shared library in the bin32 directory.)</li> <li>• source - Business function source files. (These are divided among lower-level subdirectories that correspond to each shared library in the bin32 directory.)</li> <li>• spec - Specification files. (These binary data files are in a JD Edwards proprietary format.)</li> </ul> |

## JD Edwards EnterpriseOne Architecture and Process Flow for UNIX and Linux

The host server processes in this flowchart perform the indicated actions.



UNIX host server process

This information explains the process flow:

1. The jdenet\_n Master process spawns jdenet\_n Slave and jdenet\_k processes (also called kernels) at startup or as they are needed. JD Edwards EnterpriseOne uses a number of different types of kernels to handle different types of processing, even though all of these have the same process name in the operating system (jdenet\_k). The definitions for the number of processes to start and what types to start are stored in the JDE.INI file.
2. The queue kernel process spawns the runbatch process whenever a relevant batch process request is placed in the Job Control Status Master table (F986110). The runbatch process completes the job, updates the F986110 table, and then quits. In JD Edwards EnterpriseOne, you use the Job Queue Maintenance program (P986130) to set up and manage the job queues.

Nearly all jdenet\_k processes access various other database tables as needed. The runbatch process, for instance, accesses and modifies any database table that is relevant to the particular business logic it is running.

3. Message queues are a type of interprocess communication (IPC) resource. They are allocated by the jdenet\_n processes by calls to the operating system. While the software is running, operating system information about the message queues can be obtained by using the command ipcs.



- These JDE.INI settings in the [DB SYSTEM SETTINGS] section are used to determine where the JD Edwards EnterpriseOne server startup tables, such as the Data Source Master (F98611) and the Object Configuration Master (F986101), are located:
  - Base Datasource
  - Object Owner
  - Server
  - Database
  - Load Library
  - Type
- Using this information, the F986101 table in the specified database on the server is opened.
- When an override for a given table or the current user exists, that data source (the OMDATP field in the F986101 table) is used for the given object or user and environment. Otherwise, the data source in which OMOBNM=DEFAULT for the given environment is used. Ignore any inactive records (that is, OMSTSO=NA).

We strongly recommend that you do not have any default records for reports (OMOBNM=DEFAULT and OMFUNO=UBE) on the server. These records might prevent report interconnections (that is, one report calling another report) from starting correctly.

- Each unique data source in the F986101 table should correspond to one entry in the F98611 table.
- The corresponding information in the F98611 table must be correct. In particular, the OMDLLNAME field must display the correct library for the database to which the data source points.
- For an Oracle database, the OMDATB field from the F98611 table maps to an entry in the tnsnames.ora file. This tnsnames.ora file must be set up correctly. (Ask an Oracle database administrator to verify the setup).

---

## Starting the Enterprise Server for UNIX or Linux

This section provides an overview of the enterprise server startup for UNIX or Linux and discusses how to:

- Start the enterprise server of UNIX or Linux manually.
- Start the enterprise server for HP-UX automatically.
- Start the enterprise server for AIX and Solaris automatically.
- Start the enterprise server for Linux automatically.
- Verify the JD Edwards EnterpriseOne installation.

## Understanding Enterprise Server Startup for UNIX or Linux

You can start the enterprise servers either manually at the command line or automatically when the server boots. The manual process is the same for all supported platforms, but the automatic process varies slightly by platform.







```
12320/1 MAIN_THREAD Tue Nov 8 17:35:37.374029
netstart.c247
Failed to autostart kernel in range 29
```

and get a core file when the jdenet\_k #29 tries to start. To fix this they will need to add the path `.../system/jre/1.4` to the `LD_LIBRARY_PATH`, `LIBPATH`, `SHLIB_PATH`.

---

## Shutting Down the Enterprise Server for UNIX or Linux

The shutdown process is identical for all supported UNIX or Linux operating systems.

`EndOneWorld.sh` is the script that stops the JD Edwards EnterpriseOne system on the enterprise server. This script completes these functions:

- Checks for existing runbatch processes.  
If any runbatch (batch process) is running, the user is prompted to make sure that he or she wants to shut down the enterprise server.
- Checks for and ends JD Edwards EnterpriseOne processes other than `jdenet_n` and `jdenet_k`.
- Shuts down `jdenet_n` and `jdenet_k` processes by running `endnet`.
- Runs the `rmics.sh` script to clean up any remaining IPC resources.

## Shutting Down the Enterprise Server for UNIX or Linux

To shut down the enterprise server for UNIX or Linux:

1. Sign on using the appropriate user ID that you set up during the installation process.
2. Execute these commands:

```
cd $SYSTEM/bin32
EndOneWorld.sh
```

---

## Setting Up a Printer for UNIX or Linux

Each supported UNIX system use different processes for setting up printers. HP-UX uses a tool called SAM to help in setting up a printer; AIX uses a tool called SMIT; Solaris uses a tool called `Admintool`; and RedHat Enterprise Linux AS uses a tool called `printgui-conf`. Each of these processes requires a privileged account to access the specific setup tasks. Normally, you will need to use the root account of the system. For more information about printer setup, see the appropriate HP-UX, AIX, or Solaris documentation.

## See Also

*JD Edwards EnterpriseOne Tools 8.97 Development Tools: Report Printing Administration Technologies Guide*, “Defining Print Properties for Reports”

# Administering Batch Processes for UNIX or Linux

This section provides an overview of batch process administration for UNIX or Linux and discusses how to:

- Monitor batch processes.
- List batch output files.
- Run reports from the command line for UNIX or Linux.
- Schedule reports from the command line for UNIX or Linux.

## Understanding Batch Process Administration for UNIX or Linux

Administering batch processes involves knowing what processes run when JD Edwards EnterpriseOne starts, where files are placed before and after printing, and how to watch those processes.

Processes running for JD Edwards EnterpriseOne are owned by the user who started the JD Edwards EnterpriseOne software. The user ID for this user is set up during the installation of the software, and is site dependent. When JD Edwards EnterpriseOne starts, these processes start and run under the environment and security of the user who started them:

| Process  | Description                                                                                                                                                                        |
|----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| jdenet_n | The network listener that listens for connection requests.                                                                                                                         |
| jdenet_k | The jdenet_n process starts the jdenet_k processes, which control JD Edwards EnterpriseOne components, such as the security server, the transaction monitor, and data replication. |

Use the `jdejobs` command to monitor current batch processes. This example is a sample output:

```
pfst812 (EnterpriseOne Admin,,):
Semaphores: 1 Shmem Segs: 5 Msg.Queues: 13
Jobs on ent-1:
6137 ttyp6 0:43 jdenet_n
6163 ttyp6 0:44 jdenet_k
6188 ttyp6 0:44 jdenet_k
7213 ttyp6 2:12 jdenet_n
7241 ttyp6 0:47 jdenet_k
9008 ttyp6 1:36 jdenet_n
9009 ttyp6 0:45 jdenet_k
11042 ttyp6 0:09 runbatch
```





For the command parameters, only the first character of the parameter name is required. The vertical bar symbol (|) indicates that you must specify one of the parameters on either side of the vertical bar. The brackets indicate an optional parameter. These options apply to the runube command:

| Parameter   | Description                                                                                                                                                                                                                                                  |
|-------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Interactive | The system holds the current terminal session until the entire report is processed.                                                                                                                                                                          |
| Batch       | The runube command starts a runbatch job and returns control of the terminal to the user.                                                                                                                                                                    |
| Print       | The batch process report is spooled to the PrintQueue directory and then printed on the specified printer (OutQ). If you do not specify a printer, the system uses the default printer that you specified for the enterprise server in the Printers program. |
| Hold        | The system places the spool file in the PrintQueue directory for later printing at the user's request.                                                                                                                                                       |
| Save        | The system saves the file after printing.                                                                                                                                                                                                                    |
| Delete      | The system removes the file from the PrintQueue directory after the report prints.                                                                                                                                                                           |

### Example: Running Reports from the Command Line for UNIX or Linux

This example displays a command for executing a batch process report:

```
runube KL5952 mypass PROD *ALL R0006P XJDE0001 QBATCH I P D printer_1
```

## Scheduling Reports from the Command Line for UNIX or Linux

You can schedule a report from the command line for processing on a future date, daily, or even a recurring day of the week. This task can be accomplished by using the operating system utilities called at, batch, and cron. The batch and at utilities are used to schedule single occurrence jobs; cron can be used to schedule recurring jobs. Use the at command or the batch command to schedule a job at a later time. The command line structure of these commands is identical, but you use them differently.

The batch command is intended to run a job immediately in the background, providing that the system load is low enough to handle the request. If the system load is not low enough, the job is held until system activity is low enough to handle the new request load.

The at command also runs jobs in the background, but enables you to schedule the job to run at a future time. You can use this utility to run the batch job during off-peak hours.

The command format for the batch command is as follows:

```
batch command
```

The command format for the at command is as follows:

```
at -t CCYYMMDDHHMMSS command
```

The -t switch is used to schedule the time. This table describes the CCYYMMDDHHMMSS variable:

| Segment | Description                                                                             |
|---------|-----------------------------------------------------------------------------------------|
| CC      | Century (first two digits of the year).                                                 |
| YY      | Year (last two digits of the year).                                                     |
| MM      | Two-digit value of the month (such as 02 for February).                                 |
| DD      | The day of the month (01 - 31).                                                         |
| HH      | The hour to start the job (00 - 23).                                                    |
| MM      | The minute to start the job (00 - 59).                                                  |
| SS      | The second to start the job (00 - 59).                                                  |
| command | The command to run at the specified time. To schedule a report, use the runube command. |

You can use the cron UNIX utility to run jobs at a scheduled time. You can specify variable times, such as once a year or once every hour. The operation of this utility is controlled by a table of events based upon each user.

Enter this command to modify the cron schedule and edit the cron table for the current user:

```
crontab -e
```

The format of the cron table is as follows:

```
mm HH DD MM W command
```

This table describes the variables for this command:

| Segment | Description                                                      |
|---------|------------------------------------------------------------------|
| mm      | The minute to run the job (00 - 59, or * for any minute).        |
| HH      | The hour to run the job (00 - 23, or * for any hour).            |
| DD      | The day of the month to run the job (0 - 31, or * for any day).  |
| MM      | The month to run the job (1 - 12, or * for any month).           |
| W       | The day of the week to run the job (0 - 6, with 0 being Sunday). |
| command | The command to run at the specified time.                        |

After exiting the editor, the operating system should respond with a message stating that the crontab has been modified.

### Example: Scheduling Single-Occurrence Reports from the UNIX or Linux Command Line

This example displays a command line used to schedule a report to run at 06:00 on February 26, 2005:

```
at -t20050226060000 runube KL595218 mypass PROD *ALL R0006P XJDE0001
QBATCH Interactive Print Delete printer_1
```









| Parameter | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|-----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| msgmni    | <p>The value of msgmni represents the number of message queue identifiers. These identifiers determine the number of message queues that can exist throughout the system. In addition to the system default value and the requirements of other software, calculate what is needed for the JD Edwards EnterpriseOne installation (per JD Edwards EnterpriseOne instance). You can use these equation to estimate the number of message queues necessary for JD Edwards EnterpriseOne:</p> $1 + \text{jdenet\_n} + 2 \times \text{jdenet\_k} + (\text{max number of concurrent runbatch, runube, and runprint processes})$ |
| msgtql    | The value of msgtql represents the number of message headers. This number determines the total number of messages that can be in all the message queues at the same time. In addition to the requirements of other software, allow a value equal to 10 x msgmni for the requirements of JD Edwards EnterpriseOne.                                                                                                                                                                                                                                                                                                         |
| msgmap    | <p>The value for msgmap represents the number of entries in the map of free message segments. The default value of msgtql + 2 should be used. If the value of msgmap is less than the value of msgtql + 2, attempts to create a message queue or to send a message might fail.</p> <p><b>Note.</b> This parameter is no longer used in Solaris 8.</p>                                                                                                                                                                                                                                                                     |
| msgmnb    | The value of msgmnb represents the maximum number of bytes that can reside on a single message queue at the same time. You should set the value for msgmnb at only a fraction of msgseg x msgssz. For JD Edwards EnterpriseOne, a value of 32768 is reasonable. You can set a larger value as long as the product of msgseg x msgssz is large enough. The minimum value is 8192. Additional requirements of this parameter might increase the value of msgmnb.                                                                                                                                                            |
| msgmax    | The value of msgmax represents the maximum size, in bytes, of a single message. Do not set msgmax with a larger value than the value of msgmnb. The recommended setting is msgmax = msgmnb. The minimum value is 1024. Additional requirements of this parameter might increase the value of msgmax.                                                                                                                                                                                                                                                                                                                      |

Inside the HP-UX and Solaris kernels (prior to Solaris 8), messages in message queues reside in message segments. These parameters, which do not apply to Solaris 8, determine the size and number of segments available throughout the system:

| Parameter | Description                                                                                                                                                                                                                                                  |
|-----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| msgssz    | The value of msgssz represents the size of each message segment in bytes. For JD Edwards EnterpriseOne, a value of 64 is adequate for most situations.                                                                                                       |
| msgseg    | The value of msgseg represents the number of message segments throughout the system. In addition to the requirements of other software, allow a value equal to 50 x the msgmni requirement for JD Edwards EnterpriseOne, or approximately 4096 per instance. |

## Semaphores

These definitions apply to semaphores:

| Parameter | Description                                                    |
|-----------|----------------------------------------------------------------|
| sema      | This value must be 1. System-V style message queues are valid. |

| Parameter | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|-----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| semmni    | <p>The value of semmni represents the maximum number of semaphore identifiers that can exist throughout the system.</p> <p>For JD Edwards EnterpriseOne, two identifiers exist for each instance of JD Edwards EnterpriseOne, so the default value supplied with the HP-UX and Solaris systems should suffice.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| semmap    | <p>The value of semmap represents the number of entries in the map of free semaphores. The default value of semmni + 2 should suffice. If you decrease the value of semmap, attempts to create a semaphore set, which occurs during JDEIPC initialization, might fail.</p> <p><b>Note.</b> This parameter is not used in Solaris 8.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| semmns    | <p>The value of semmns represents the maximum number of semaphores that can exist throughout the system. Each instance of JD Edwards EnterpriseOne allocates 1000 semaphores by default. However, you can customize this value in the JDE.INI file. In the [JDEIPC] section, modify the parameter maxNumberOfSemaphores to customize the number of semaphores that an instance of JD Edwards EnterpriseOne allocates.</p> <p>For all releases of JD Edwards EnterpriseOne, the JD Edwards EnterpriseOne requirement is in addition to the requirements of other software. A good starting point for a typical JD Edwards EnterpriseOne installation (single instance) with Oracle should be 2000.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| semmnu    | <p>The value of semmnu represents the maximum number of semaphore undo structures for the entire system. Effectively, this value is the maximum number of semaphores that the system can lock at the same time. For JD Edwards EnterpriseOne, enable one for each JD Edwards EnterpriseOne process that can exist for all installations of JD Edwards EnterpriseOne on the system. Use these equation to determine this value:</p> $1 + jdenet\_n + jdenet\_k + \text{maximum number of runbatch processes} + \text{maximum number of runprint processes} + \text{maximum number of runube processes}$ <p><b>Note.</b> This equation is similar to the equation used to calculate the value for msgmni. If you will be running a large number of batch queues or print jobs, you might need to increase the value of this parameter.</p> <p>The number of outstanding print requests at a given time, whether printing or waiting for a printer, determines the number of jdeprint processes. A reasonable estimate for the upper limit of this value is 10. However, this estimate is application-dependent. For example, a large warehouse that constantly prints pick slips might have more requests.</p> <p>The number of batch processes that run directly on the server, not from a client, determine the number of runube processes. This value depends on the use of the system. Theoretically, this value has no limit.</p> |
| semume    | <p>The value of semume represents the maximum number of semaphore undo structures per process. Effectively, this value is the maximum number of semaphores that a given process can lock at the same time. JD Edwards EnterpriseOne requires a minimum value of 4 for semume. This minimum value is not in addition to the system default and the requirements of other software. This value is a simple minimum. The default value provided with the system should suffice.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| semmsl    | <p>The value for semmsl, which applies to Solaris and newer versions of HP-UX, represents the maximum number of semaphores per unique identifier. For JD Edwards EnterpriseOne, this must be set equal to or higher than the maxNumberOfSemaphores setting in the JDE.INI file. For the default installation, you should set this parameter to 1000.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |

## Shared Memory

These definitions apply to shared memory:

| Parameter | Description                                                                                                                                                                                                                                                                                                                        |
|-----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| shmem     | The shmem value must be 1 to enable shared memory.                                                                                                                                                                                                                                                                                 |
| shmmax    | The value of shmmax represents the maximum size, in bytes, of a single shared memory segment. The default value provided with the system should suffice. Other software packages, such as Oracle, might require an increase in this value.                                                                                         |
| shmmni    | The value of shmmni represents the maximum number of shared memory segments throughout the system. For JD Edwards EnterpriseOne, enable 20 per instance of the JD Edwards EnterpriseOne server software running on the system. This requirement is in addition to the system default value and the requirements of other software. |
| shmseg    | The value of shmseg represents the maximum number of shared memory segments to which any one process can attach at a given moment. The default value provided with the system should suffice.                                                                                                                                      |

## File Descriptors

These definitions apply to file descriptors:

| Parameter    | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|--------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| nfile        | The value of nfile represents the maximum number of open files, or sockets, throughout the system. The default value should be enough to handle most JD Edwards EnterpriseOne needs. However, you must make explicit allowance for the maximum number of sockets that jdenet_n processes can create to communicate with clients. This number is the sum of all sockets for all instances of JD Edwards EnterpriseOne server software that runs on the system. The maxNetConnections parameter in the [JDENET] section of each JDE.INI file indicates this sum. This requirement is in addition to the system default value and the requirements of other software.                                     |
| maxfiles     | (rlim_fd_cur in the Solaris /etc/system file) The value of maxfiles represents the default soft limit on the number of file descriptors that any given process can have. A system call can raise the soft limit of a process as high as maxfiles_lim. For JD Edwards EnterpriseOne, the minimum value for maxfiles should equal at least the largest of all the maxNetConnections values in all the JDE.INI files in use + 10. This requirement is a minimum value, not a value in addition to the system default value and the requirements of other software.<br><br><b>Note.</b> If this parameter is too small, JD Edwards EnterpriseOne might not open the log file to generate an error message. |
| maxfiles_lim | (rlim_fd_max in the Solaris /etc/system file) The value of maxfiles_lim represents the hard limit of file descriptors that any given process can have. For JD Edwards EnterpriseOne, the minimum value for maxfiles should equal at least the largest of all the maxNetConnections values in all of the JDE.INI files in use + 10. This requirement is a minimum value, not a value in addition to the system default value and the requirements of other software.                                                                                                                                                                                                                                    |

## Processes

This definition applies to processes:

| Parameter | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|-----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| maxuprc   | The value of maxuprc represents the maximum number of processes that can run under a single user ID. This number is of particular concern on systems with either a very large JD Edwards EnterpriseOne installation or multiple instances running under the same user ID. You must allow for the total number of JD Edwards EnterpriseOne processes that might run at one time, plus other system processes that the JD Edwards EnterpriseOne user might be running. |

## Working with Linux Kernel Parameter Settings

This section provides an overview of Linux kernel parameter settings.

### Understanding Linux Kernel Parameter Settings

The Linux operating system uses many of the same kernel parameters as Solaris, but they are managed in a slightly different way. In the Linux 2.4 kernel, IPC parameters are defined and maintained in the `/proc` file system, in the directory `/proc/sys/kernel`. They can be modified dynamically by editing the appropriate file, but for enterprise applications, you should override the default parameters at boot time. In RedHat Enterprise Linux, the default parameters can be overridden at boot time by adding entries to the `/etc/sysctl.conf` file. Use the command `ipcs -l` to view the current values for IPC resource limits.

#### IPC Resources

These five entries in the `/etc/sysctl.conf` file affect JD Edwards EnterpriseOne IPC resources:

| Parameter     | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| kernel.sem    | <p>This setting controls these four different semaphore limits:</p> <ul style="list-style-type: none"> <li>Maximum number of semaphores per array (semmsl on Solaris).</li> <li>Maximum number of semaphores in the system (semmns).</li> <li>Maximum operations per semop call (semopm).</li> <li>Maximum number of semaphore arrays (semmni).</li> </ul> <p>For JD Edwards EnterpriseOne, you might need to increase the first value, semaphores per array, particularly if you increase the value of <code>maxNumberOfSemaphores</code> in the <code>jde.ini</code> file. Some database products also require that the fourth value, number of semaphore arrays, be increased from the default value.</p> |
| kernel.shmmax | The default value for this parameter might be sufficient for JD Edwards EnterpriseOne, but some database products recommend that this be set to 256 Mb, or 90 percent of total memory, whichever is greater.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| kernel.msgmax | This parameter defines the maximum size of a message. The recommendation for JD Edwards EnterpriseOne is 65535.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

| Parameter     | Description                                                                                                                                                                                                                                                                                                                                          |
|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| kernel.msgmnb | This parameter defines the maximum number of bytes on a message queue. The recommendation for JD Edwards EnterpriseOne is 65535.                                                                                                                                                                                                                     |
| kernel.msgmni | This parameter defines the maximum number of message queues (identifiers) in the system. You can use these equation to estimate the number of message queues that are necessary for JD Edwards EnterpriseOne:<br><br>$1 + \text{jdenet\_n} + 2 \times \text{jdenet\_k} + (\text{max number of concurrent runbatch, runube, and runprint processes})$ |

## File Limits

In addition to the IPC resource limits, WebSphere and the JD Edwards EnterpriseOne HTML Server can require a large number of open files. To see the current values, review the file `/proc/sys/fs/file-nr`. This read-only file contains these three values:

- Total allocated file handles
- Currently used file handles
- Maximum file handles

The first value represents a peak, so when this value approaches the maximum value, consider raising the limit. If the peak value reaches the limit, you will get unpredictable results because processes will not be able to open files. To change the maximum file handle limit, use the `fs.file-max` setting. This setting controls the maximum number of files that can be simultaneously open throughout the entire system. The recommendation for JD Edwards EnterpriseOne is 32768, and this number might need to be increased to 65536 for larger installations.

## Example: `/etc/sysctl.conf`

These lines are from a typical `sysctl.conf` file that are used to set kernel parameters based on the previous information:

```
fs.file-max = 32768
kernel.shmmax = 268435456
kernel.sem = 500 32000 32 1024
kernel.msgmax = 65535
kernel.msgmnb = 65535
kernel.msgmni = 1024
```

---

## Working with AIX Kernel Parameter Settings for JD Edwards EnterpriseOne

This section provides an overview of AIX kernel parameter settings for JD Edwards EnterpriseOne and discusses how to:

- Set the value of `maxuproc`.
- View the system parameters.
- Set tune parameters.

## Understanding AIX Kernel Parameter Settings for JD Edwards EnterpriseOne

AIX contains a set of kernel parameters (system parameters) that determine functionality and a separate set of performance parameters (tune parameters) that determine performance.

Setting the kernel parameters requires you to run the system management tool (SMIT). AIX has few configurable parameters that influence JD Edwards EnterpriseOne software; of those that influence JD Edwards EnterpriseOne, just one can cause the software to become inoperable. This parameter is maxuproc. The maxuproc parameter controls the number of processes that a single user can run simultaneously.

### Setting the Value of maxuproc

To set the value of maxuproc:

1. Sign on as the root user.
2. On the command line, enter this command:  
  
`smit`
3. In SMIT, select the System Environments item and then select the Change/Show Characteristics of Operating System item.
4. Change the value of Maximum number of processes to enable all JD Edwards EnterpriseOne processes that might run at one time, plus any other system processes the JD Edwards EnterpriseOne user might be running.

Accept the default values for all other system parameters. This table lists these system parameters for general reference:

| Parameter   | Description                                     |
|-------------|-------------------------------------------------|
| maxbuf      | Max pages in block I/O buffer cache.            |
| maxmbu      | Max real memory for MBUFS.                      |
| autorestart | Automatically reboot after crash.               |
| iostat      | Continuously maintain disk I/O history.         |
| maxpout     | High water mark for pending write I/O per file. |
| minpout     | Low water mark for pending write I/O per file.  |
| keylock     | State of system keylock at boot time.           |
| fullcore    | Enable full core dump.                          |
| pre43core   | Use pre-430 style core dump (AIX 4.3 only).     |
| logfilesize | Error log file size.                            |
| memscrub    | Enable memory scrubbing.                        |
| dcache      | Size of data cache in bytes.                    |



---

## Running Multiple Instances of the JD Edwards EnterpriseOne Enterprise Server

This section provides an overview of running multiple instances of the JD Edwards EnterpriseOne enterprise server and discusses how to do so.

### Understanding Running Multiple Instances of the JD Edwards EnterpriseOne Enterprise Server

Common reasons for running multiple instances of the JD Edwards EnterpriseOne enterprise server are to test a new service pack or to upgrade to a new version of JD Edwards EnterpriseOne. You can run multiple instances of the JD Edwards EnterpriseOne server on the same machine by following a few simple guidelines.

---

**Note.** These steps do not create a new database or any new database tables. Therefore, you will be using the same data tables that are used by the original instance of JD Edwards EnterpriseOne that was installed. If you want to create a completely separate set of database tables, follow the instructions for setting up a new environment.

---

After you make all of the changes described in this chapter, you can start and stop the new JD Edwards EnterpriseOne instance independently of the original instance.

All existing JD Edwards EnterpriseOne environments will be valid for the new instance, provided that you have copied the corresponding path code directory for a given environment. All current logical data sources and OCM mappings will be recognized by the new instance.

Server Manager fully supports multiple foundations. This includes the installation and management of multiple instances of JD Edwards EnterpriseOne on a single server.

#### See Also

8.97 Server Manager Guide on Customer Connection, sections: Register/Install on JD Edwards Enterprise Server for EnterpriseOne.

*JD Edwards EnterpriseOne Tools 8.97 Configurable Network Computing Implementation Guide*, “Setting Up Environments,” Adding an Environment

### Prerequisite

Verify that you have enough disk space to create copies of the current JD Edwards EnterpriseOne system directory and at least one path code directory.

## Running Multiple Instances of the JD Edwards EnterpriseOne Enterprise Server

To run multiple instances of the JD Edwards EnterpriseOne enterprise server:

1. The system administrator should create a new user ID that owns the new JD Edwards EnterpriseOne instance.

Create the user ID using the appropriate administration tool, such as `smit`, `SAM`, `admintool`, or `useradd`.



```
[BSFN BUILD]
BuildArea=/u02/JDEdwards/E812/packages
```

10. Change the new JDE.INI file to reference a port number and starting IPC key that are different from the original JD Edwards EnterpriseOne instance.

The values are defined by these parameters; but the numbers are only examples:

```
[JDENET]
serviceNameListen=6009
serviceNameConnect=6009
```

```
[JDEIPC]
startIPCKeyValue=9000
```

11. From the client workstation JDE.INI file, change the serviceName parameters to match those of the server JDE.INI file.

## CHAPTER 4

# Administering the Windows Server

This chapter provides an overview of Windows server administration and discusses how to:

- Set up a printer for Windows.
- Work with network services.
- Administer batch processes for Windows.
- Maintain file security for Windows.
- Run multiple instances of JD Edwards EnterpriseOne on Windows.

---

## Understanding Server Administration for Windows

The JD Edwards company supports Oracle's JD Edwards EnterpriseOne enterprise servers that run the Microsoft Windows Server. You can operate the enterprise server for Microsoft Windows in a logic or database server environment. You need to perform certain administration procedures on the enterprise server to ensure that the software runs properly.

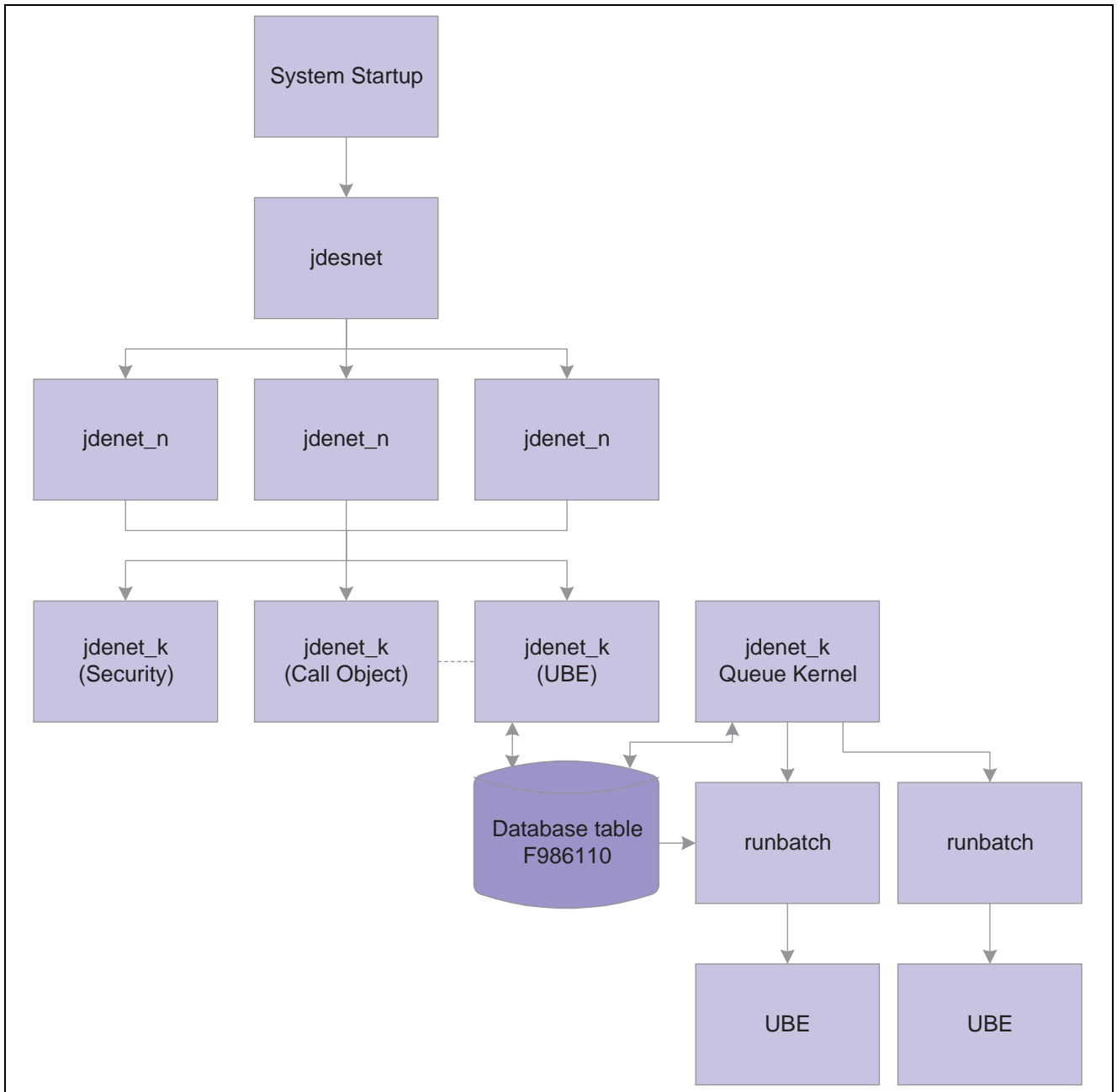
This section discusses:

- JD Edwards EnterpriseOne directory structure for Microsoft Windows.
- JD Edwards EnterpriseOne architecture and process flow for Microsoft Windows.
- JD Edwards EnterpriseOne Initialization for Microsoft Windows.
- JDE.INI settings for starting batch queues on Microsoft Windows.
- Active Directory.

### JD Edwards EnterpriseOne Directory Structure for Windows

This table lists the directories that are copied to the Windows enterprise server when Oracle's JD Edwards EnterpriseOne is installed. They should be installed under the JD Edwards EnterpriseOne base directory (such as z:\JDEdwards\E812\ddp). Indented names indicate subdirectories of the directories.





Windows server processes

All communications between the client and the host server occur using sockets. The communications between jdenet\_n and jdenet\_k occur with shared memory. jdenet\_n and queue kernel communicate using the Job Control Status Master database table (F986110).

This text explains the process flow:

- During Windows system startup, jdesnet runs automatically, provided that it is installed to start automatically. Otherwise, it must be started manually.
- This information applies to the JD Edwards network service:
  - The program is system\bin32\jdesnet.exe.

- Each time that a new server or workstation connects to this server, jdesnet might start another jdenet\_n until the number of jdesnet and jdenet\_n jobs equals the value in the maxNetProcesses field in the [JDENET] section of the JDE.INI file.
- Each time that a new request, such as a batch application or CalloObj is submitted, jdesnet (and any jdenet\_n processes) might start another jdenet\_k process until the number of jdenet\_k jobs equals value in the maxKernelProcesses field in the [JDENET] section of the JDE.INI file.
- Jdenet\_n can be run manually by running system\bin32\jdenet\_n.
- This information applies to the JD Edwards queue service:
  - The program is system\bin32\jdesque.exe.
  - The service runs the number of instances of queue kernels specified in the UBEQueues, PackageQueues, and SpecInstallQueues fields in the [NETWORK QUEUE SETTINGS] section of the JDE.INI.
- When a user submits a batch application, jdesnet or jdenet\_n (as part of the host server) communicates with the client as follows:
  - The host server programs are system\bin32\jdesnet.exe and system\bin32\jdenet\_n.exe.
  - The client environment is initialized.
  - The client tells the host server (using a socket) to initialize its environment.
  - The host server (for example, jdenet\_n) initializes its environment and gets environment and user handles.
  - The host server passes the environment and user handles to the client (using a socket).
  - The client launches the batch application and then sends data to the host server (using a socket).
  - If the maximum number of kernel (for example, jdenet\_k; the k stands for kernel) processes has not been met, jdesnet or jdenet\_n might start a new jdenet\_k process.
  - If the maximum number of jdenet\_k processes has been met, jdesnet or jdenet\_n puts the message in a queue for a jdenet\_k process.
  - The client frees the user environment.
  - The client tells the host server (using a socket) to free the user environment for the server.
  - The host server frees its user environment.
  - The client tells the host server (using a socket) to free the environment for the server.
  - The host server frees its environment.
- When the UBE Jdenet\_k (the kernel) writes to the database (batch application only), this occurs:
  1. The program is system\bin32\jdenet\_k.exe.
  2. Jdenet\_k adds a record in the F986110 database table. The record has a status of W (Waiting).
- The Queue Kernel periodically checks the contents of table F986110 and launches a runbatch process.
- When runbatch processes the batch application, this occurs:
  - The program is system\bin32\runbatch.exe.
  - The system changes the status stored in table F986110 to P (Processing).
  - The system starts the batch application.
  - If the batch application completes successfully, it changes the status in table F986110 to D (Done).
  - If the batch application does not complete successfully, it changes the status in table F986110 to E (Error).



If you are using Microsoft Windows 2000 to open the ODBC Data Source Administrator, from the Start menu, select Programs, then Administrative Tools, and then Data Sources (ODBC).

- This information pertains to the setup of SQL Server ODBC drivers, using the ODBC Data Source Administrator applet:
  - The data source name must match the name in the F98611 table.
  - The description can be anything that you want.
  - The server is the name of the database server.
  - The network address includes the database server name, a comma, and a port in which the database user listens.
  - Network Library should be set to Default.
  - Click the Options button for more settings.
  - The database name is usually set to JDE. You can set it to Default.
  - The language name should be set to Default.
  - The Generate Stored Procedure for Prepared Statement option should be turned off.
  - The Use ANSI Quoted Identifiers option should be turned on.
  - The Use ANSI Nulls, Padding and Warnings option should be turned on.
  - The Convert OEM to ANSI characters option should be turned off.
- This information pertains to the setup of Client Access ODBC drivers, using the ODBC Data Source Administrator applet:
  - On the General tab the data source name must match the name in the F98611 table. The system is the name of the database server.
  - On the Server tab, the default libraries should be the iSeries library, and the commit mode should be Commit immediate (\*NONE).
  - On the Format tab, the naming convention should be System naming convention (\*SYS).
  - On the Other tab, if the data that you are transferring using this data source contains a Binary Large Object (BLOB), translation should be set to Do not translate CCSID 65535. If the data that you are transferring using this data source does not contain a BLOB, translation should be set to Translate CCSID 65535.

## JDE.INI Settings for Starting Batch Queues on Windows

These JDE.INI settings are used to start batch queues on the Windows enterprise server:

```
[NETWORK QUEUE SETTINGS]
UBEQueues=number of batch queues
UBEQueue1=batch queue name
UBEQueue2=batch queue name
PackageQueues=number of package queues
PkgQueue1=package queue name
PkgQueue2=package queue name
SpecInstallQueues=number of spec install queues
SpcQueue1=spec install queue name
QEnv=queue environment
QUser=queue user
QPassword=queue user password
```

This table describes each setting:

| Setting                       | Description                                                                                                                                                                                                                                                                      |
|-------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| number of batch queues        | Identifies the number of batch queues available. If you do not specify a number of batch queues that matches the number specified here, JD Edwards EnterpriseOne uses QBATCH when a missing queue is called.                                                                     |
| batch queue name              | Identifies the name of the batch queue. For example, for UBEQueue2, you might specify the queue as QBATCH2. You should specify a number of batch queue names that is equal to the value that you specify for the number of batch queues.                                         |
| number of package queues      | Identifies the number of package queues that are available. If you do not specify a number of package queues that matches the number specified here, JD Edwards EnterpriseOne uses QBATCH when a missing queue is called.                                                        |
| package queue name            | Identifies the name of the package queue. For example, for PkgQueue2, you might specify the queue as XBATCH2. You should specify a number of package queue names that is equal to the value that you specify for the number of package queues.                                   |
| number of spec install queues | Identifies the number of specification install queues available. If you do not specify a number of specification install queues that matches the number specified here, JD Edwards EnterpriseOne uses QBATCH when a missing queue is called.                                     |
| spec install queue name       | Identifies the name of the specification install queue. For example, for PkgQueue2, you might specify the queue as XBATCH2. You should specify a number of specification install queue names equal to the value that you specify for the number of specification install queues. |
| queue environment             | Identifies the JD Edwards EnterpriseOne environment under which the Windows operating system starts the queues.                                                                                                                                                                  |
| queue user                    | Identifies a valid JD Edwards EnterpriseOne user.                                                                                                                                                                                                                                |
| queue user password           | Identifies the password for the queue user.                                                                                                                                                                                                                                      |

## Active Directory

Windows Active Directory is Microsoft's implementation of a hierarchical, object-based directory service for managing system resources, including developers, end users, and groups. If you publish JD Edwards EnterpriseOne server information in Active Directory, client workstations use this information to locate and connect to the server dynamically. If JD Edwards EnterpriseOne service changes from one server to another, workstations can still connect to the server by referencing published server information in Active Directory.

---

**Note.** Active Directory is a Windows feature, and its use with JD Edwards EnterpriseOne is platform-specific and optional. If you are running JD Edwards EnterpriseOne enterprise servers on Unix or iSeries platforms, client workstations still reference their jde.ini files to connect to the server.

---

### SCP Object in Active Directory

JD Edwards EnterpriseOne NT service installation creates a Service Connection Point (SCP) object in Active Directory. The SCP object specifies the server name and port number.



| <b>Parameter of [Active Directory]<br/>Section of Workstation JDE.INI<br/>File</b> | <b>Meaning</b>       | <b>Parameter Value: name of SCP<br/>Object in Active Directory</b> |
|------------------------------------------------------------------------------------|----------------------|--------------------------------------------------------------------|
| JdenetSCP                                                                          | Connection port      | JDEDWARDS_ENTERPRISEONE_812_SP1                                    |
| SecurityServerSCP                                                                  | Security server      | JDEDWARDS_ENTERPRISEONE_812_SP1                                    |
| LockManagerSCP                                                                     | Lock manager         | JDEDWARDS_ENTERPRISEONE_812_SP1                                    |
| UnifiedLogonServerSCP                                                              | Unified logon server | JDEDWARDS_ENTERPRISEONE_812_SP1                                    |

---

## Setting Up a Printer for Windows

This section provides an overview of Printer Setup for Windows and Windows Services, Accounts, and Permissions and discusses how to:

- Add a printer.
- Determine or change printer ownership.
- Set up user accounts on an enterprise server.
- Change the domain.
- Add a local account.
- Add a user to the administrators group.

## Understanding Printer Setup for Windows

Setting up a printer for a Microsoft Windows enterprise server involves setting up accounts under which JD Edwards EnterpriseOne runs, establishing printer ownership, and defining the printer. The default printer used for printing reports will be the system default printer.

## Understanding Windows Services, Accounts, and Permissions

Before you can successfully set up a printer for Windows, you should understand the relationship of JD Edwards EnterpriseOne to Windows services, accounts, and permissions, which involves these:

- Assigning permissions to the accounts under which JD Edwards EnterpriseOne services run.
- Making printers accessible from the service programs.
- Assigning ownership for accounts to enable access to printers.

Every Windows printer is associated with one network account called the printer's owner. When JD Edwards EnterpriseOne runs a batch report, service programs must be able to access a printer. You can define this printer to be locally accessible only by the enterprise server or remotely accessible by other network resources (for example, it might be attached to a print server). You can specify a printer that is connected directly to an enterprise server as a local or network printer, depending on how you added the printer from the Control Panel.

When you create a Windows user account, you must associate that account with one of these two domains:

- **Local.** This domain is associated with a particular Windows machine. For example, each Windows machine has a local administrator account. Local accounts cannot access network resources, such as network printers. Any account names that do not begin with a domain name are considered to belong to the local domain.
- **Network.** This domain is spread across a Windows network. Users in the network domain can access network resources, such as printers and disk drives, on other servers. Account names that are assigned to the network domain must begin with a domain name, such as domain1\john\_doe.

In this table, you must define two types of service accounts and printer ownerships for the two types of printers:

| Printer Type | Account and Owner                                                                                    |
|--------------|------------------------------------------------------------------------------------------------------|
| Local        | The service account type can be local or network. The printer owner account can be local or network. |
| Network      | The service account type must be network. The printer owner account must be network.                 |

Windows services enable programs to run on a Windows platform even when no user is signed on to the machine. For the JD Edwards EnterpriseOne enterprise server, you must run these two service programs:

- **Network:** This program provides the network connection between the JD Edwards EnterpriseOne workstation and the JD Edwards EnterpriseOne enterprise server.
- **Queue:** This program starts jobs (either batch reports or server package installations) on the enterprise server.

The accounts under which Windows services run must have permissions to start and stop services on the local machine. You must specify permissions for one of these:

- Individual users, such as administrator and guest accounts.
- Groups of users, such as administrators (note the plural; administrators are different than an individual administrator).

The accounts that automatically have permissions to start and stop services include:

- The Administrator user.
- Users specifically designated by the Administrator user.
- Users who belong to the Administrators group (which is different from an individual administrator).
- Users that belong to the Power Users group.

---

**Note.** We strongly recommend that you use an account for a user who belongs to the local Administrators group.

---

You must add a printer in Microsoft Windows before you can use it in JD Edwards EnterpriseOne.

## Adding a Printer

To add a printer:

1. Click the Windows Start button.
2. Select Settings, and then select Printers.
3. Select Add Printer.



## Adding a Local Account

If you are using a local printer, you can use either a local or network account to run the JD Edwards EnterpriseOne services.

1. Sign onto Windows as a user with administrative privileges in the local domain.
2. From Computer Management, select System Tools, and then select Local User and Groups.
3. From the Action menu, select New User.
4. On New User, complete these fields:
  - User name
  - Full Name
  - Description
  - Password
  - Confirm Password
5. Complete these options, as appropriate for the installation:
  - User must change password at next logon.
  - User cannot change password.
  - Password never expires.
  - Account disabled.
6. Click Create.
7. Click Cancel.

## Adding a User to the Administrators Group

To add an existing account (either local or network), you must use the local domain.

1. From the User Manager main window, double-click the Administrators group.

The user Administrator belongs to the Administrators group. Local accounts are not preceded by a domain name, and network accounts are preceded by a domain name. For example, the domain member with a name JDE is a local account, and a member with the name JDEMD1\AY5600427 is a network account.
2. On Administrators Properties, click Add.

A list displays all users in the selected domain.
3. On Select Users or Groups, select the domain of the user whom you want to add to the Administrators group.
4. Select the user whom you want to add to the Administrators group.
5. Click Add to add the user to the group, and then click OK.

---

## Working with Network Services

This section provides an overview of network services and discusses how to:

- Set up the network service.
- Start the network service.
- Stop the network services.
- Clean up the enterprise server for Windows.
- Uninstall the network service.
- Start the enterprise server for Windows manually.
- Verify the JD Edwards EnterpriseOne installation.

## Understanding Network Services

JD Edwards EnterpriseOne uses the Network service on the enterprise server. This service is installed during the installation process using the `jdesnet -i` service from the `system\bin32` directory.

When you install this service, the system adds these entries to the Windows registry:

- The name of the service that appears on the Services form (used when controlling the services).
- The location of the JD Edwards EnterpriseOne executable files.

During a new installation, or after you have renamed or moved the directory tree for an existing installation, you should reinstall the services.

After the initial installation, you will need to reinstall the Network service only when it has been uninstalled. You will need to uninstall this service only when the JD Edwards EnterpriseOne directory tree is renamed, moved, or deleted. The process to uninstall this service removes these entries from the Windows registry:

- The names that appear for the service on the Services form.
- The location of the JD Edwards EnterpriseOne executable files.

After the Network service is installed, you must set up the service under a network account, if you are using a network printer, or a local account, if you are using a local printer. If you are using a network account, it must be in either the Administrators or Power Users group.

---

**Note.** We strongly recommend that you use a user who belongs to the local Administrators group.

---

After you have installed and set up the Network service, you must start the service before JD Edwards EnterpriseOne can use it. Later, if you need to stop services, you must do so in the proper order.

After JD Edwards EnterpriseOne is shut down, you can determine whether any processes completed abnormally. If so, you need to clean up the enterprise server. Unforeseen circumstances can cause JD Edwards EnterpriseOne processes to terminate abnormally. Processes that terminate abnormally are called runaway processes. After shutting down JD Edwards EnterpriseOne, look for any runaway processes and, if any exist, manually terminate them.

## Setting Up the Network Service

To set up the network service:

1. From the Start menu, select Programs, Administrative Tools, and then Services.
2. Select the JD Edwards EnterpriseOne Network service.

The name of the service is in the form `JDE release Network`, where *release* is the current JD Edwards EnterpriseOne release. For example, the Network services name for Release E812 is `JDE 812 Network`.

3. Click Action, then click Properties.
4. On the General tab, if you want JD Edwards EnterpriseOne to start automatically when the enterprise server boots, click the Automatic option under Startup Type.
5. On the Log On tab, click the This Account option.
6. Enter the account name under which the JD Edwards EnterpriseOne Network service will run.
7. Enter the password for the account and a confirmation of the password.
8. Click OK.

## Starting the Network Service

To start the Network service:

1. From the Services window, select the JD Edwards EnterpriseOne Network service.  
The name of the service is in the form JDE *release* Network, where *release* is the current JD Edwards EnterpriseOne release. For example, the Network services name for E812 is JDE 812 Network.
2. From the Action menu, click Start.
3. Use the Windows Task Manager to ensure that these processes are running:
  - jdesnet.exe.
  - jdenet\_k.exe processes. (None, one, or more might exist.)

## Stopping the Network Services

When you stop the Network service, follow the steps in the proper sequence.

To stop the Network service:

1. From the Services window, select the Network service.  
The name of the JD Edwards EnterpriseOne Network service is in the form JDE *release* Network. For example, the Network services name for JD Edwards EnterpriseOne 8.10 is JDE 812 Network.
2. Use the Windows Task Manager to ensure that all JD Edwards EnterpriseOne processes are terminated.  
This might take several minutes. These processes should be terminated and, therefore, should not appear in the list of processes in Task Manager:
  - jdesnet.exe
  - jdenet\_n.exe
  - jdenet\_k.exe
  - runbatch.exe
  - ipcsrv.exe

## Cleaning Up the Enterprise Server for Windows

To clean up the enterprise server for Windows:

1. In the Processes tab of Task Manager, search for any JD Edwards EnterpriseOne Host Server processes, such as jdesnet, jdenet\_n, jdenet\_k, and runbatch.















## Running Multiple Instances of JD Edwards EnterpriseOne on Windows

You can run multiple instances of JD Edwards EnterpriseOne on a Windows 2000 server. You might do so to test a new service or to upgrade to a new version of JD Edwards EnterpriseOne. You do not need to install a separate machine to run multiple instances of JD Edwards EnterpriseOne, so long as you follow a series of recommended steps.

Each instance of JD Edwards EnterpriseOne must have a unique identifier. You set the value of this identifier in the CLSID parameter of the server JDE.INI file. To generate the identifier, you run the uuidgen program.

For each new instance of JD Edwards EnterpriseOne, you modify the values of parameters in the JDE.INI file on the server. Each value for each JD Edwards EnterpriseOne instance must be unique. This table presents the server jde.ini file parameters that require modification, the purpose of each, and example values for each:

| Section of server JDE.INI file | Parameter           | Purpose                                                                                                                                                                                                                  | Example Value                        |
|--------------------------------|---------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|
| [DEBUG]                        | DebugFile=          | Name of the log file that contains debugging data.                                                                                                                                                                       | z:\JDEdwards\E812_2\log\jdedebug.log |
| [DEBUG]                        | JobFile=            | Name of the log file that contains log data.                                                                                                                                                                             | z:\JDEdwards\E812_2\log\jde.log      |
| [INSTALL]                      | StartServicePrefix= | Prefix that is used for names of the JD Edwards EnterpriseOne network and queue services.                                                                                                                                | Instance 2                           |
| [INSTALL]                      | B9=                 | Base directory of the JD Edwards EnterpriseOne installation.                                                                                                                                                             | z:\JDEdwards\E812_2                  |
| [JDEIPC]                       | StartIPCKeyValue=   | Integer that indicates an arbitrary starting point in memory for interprocess communications. For multiple instances of JD Edwards EnterpriseOne, differences between the values of the parameter must be at least 1000. | 6000                                 |
| [JDEIPC]                       | CLSID=              | Unique string generated by the NT guidgen program. The string identifies each instance of JD Edwards EnterpriseOne.                                                                                                      | 1E0CF350-AF81-11D0-BD7B-0000F6540786 |



1. In the system\bin32 subdirectory for each new JD Edwards EnterpriseOne instance, open the server JDE.INI file.
2. In the [DEBUG] section of the JDE.INI file, in the DebugFile= parameter, type the name of the log file that will contain debugging information.
3. In the [DEBUG] section, in the JobFile= parameter, type the name of the file that will contain log information.
4. In the [INSTALL] section, in the StartServicePrefix= parameter, type the value to be used for the names of the JD Edwards EnterpriseOne network and queue services. The names are listed in the Services window under Control Panel.

The default value is JDE followed by the current version number, such as 812. The default value produces the service names JDE 812 Network and JDE 812 Queue.

5. In the [INSTALL] section, in the B9= parameter, type the name of the base directory of the JD Edwards EnterpriseOne installation. The JD Edwards EnterpriseOne server uses this value to determine the location of the executables and DLLs used to run JD Edwards EnterpriseOne programs.
6. In the [JDEIPC] section of the JDE.INI file, modify the values of these parameters:

| Parameter        | Value                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| StartIPCKeyValue | Type a number for the starting point in memory for interprocess communications. For multiple instances of JD Edwards EnterpriseOne, verify that the difference between starting point values for each instance is at least 1000. The default value is 5000.<br><br><b>Note.</b> To ensure that the difference between starting point values is at least 1000, review the maxNumberOfResources parameter in the [JDEIPC] section of the JDE.INI file. If the parameter value is less than 1000, change the value. |
| CLSID=           | Type the unique string that is generated by the NT guidgen program.                                                                                                                                                                                                                                                                                                                                                                                                                                              |

7. In the [JDENET] section of the JDE.INI file, modify the values of these parameters:



For example, enter this command:

```
C: \> d:\E812\system\bin32
```

2. To uninstall network services, enter this command:

```
jdesnet -u
```

---

**Note.** You do not need to reregister ipcsrv.exe in the new directory because the executable is automatically registered when a binary large object is first transferred using interprocess communications.

---

3. Move or change the directory tree.
4. Reinstall JD Edwards EnterpriseOne Services.

## CHAPTER 5

# Monitoring System Web Services Gateway (WSG) Servers from the Web

This chapter provides an overview of monitoring System Web Services Gateway (WSG) Servers from the web and discusses how to monitor System Web Services Gateway (WSG) Servers from the web.

---

## Understanding Monitoring System Web Services Gateway (WSG) Servers from the Web

The System Web Services Gateway Server Monitor enables you to use the web to monitor a WSG Broker Server. The server-monitoring APIs for ActiveWorks are available in Java code, and JD Edwards EnterpriseOne uses them to provide the WSG Server Monitor.

---

## Monitoring System Web Services Gateway (WSG) Servers from the Web

To monitor an WSG server, you must enter a valid host name and port number in the WSG Server Monitor workspace. From the dialog box in the workspace, you can select from five views:

- Broker Summary
- Event Types
- Client Groups
- Client States
- Broker Logs

### Broker Summary View

The Broker Summary view enables you to monitor information about one or more brokers running on the Broker Server. The broker provides essential system services, such as receiving, sending, and queuing events. Events are messages sent to and received by resources in the system, including client workstations and other servers.

To view broker summary information, enter a host name and port number in the WSG Server Monitor workspace, and then select Broker Summary from the dialog box and click the Monitor button.

The Broker Summary view appears.

The Broker Summary view contains a table with various parameters, the values of which provide information about one or more brokers running on the server. This table identifies the parameters and offers a brief explanation of each one:

| Parameter in Table of Broker Summary View | Parameter Meaning                                                                                          |
|-------------------------------------------|------------------------------------------------------------------------------------------------------------|
| Number                                    | The number of the broker.                                                                                  |
| Broker Name                               | The name of the broker. The default name is Broker # 1.                                                    |
| Broker Host                               | The Broker Server on which the broker is running.                                                          |
| Territory                                 | A set of brokers that share information about event types and client groups.                               |
| Description                               | A full description of the broker, provided when the broker is installed on the server.                     |
| Event Types                               | Types of messages received and sent by the broker.                                                         |
| Client States                             | Information about a client maintained by the broker. Clients connect to brokers.                           |
| Client Groups                             | A list of all client groups on the broker. A client group is a set of properties shared by broker clients. |

The Event Types, Client States, and Client Groups parameter columns contain magnifying glass buttons you can click to view more detailed information about each one. Each of these parameters has its own view, which you can access from the dialog box in the Broker Summary view or in the WSG Server Monitor workspace.

The Broker Summary view also displays:

- Number of non-SSL (Secure Sockets Layer) connections.
- Highest number of non-SSL connections.
- Number of SSL connections.
- Highest number of SSL connections.
- Server disk space, in megabytes.

You can view details about the server on which the broker is running by clicking the Server Statistics URL.

## Event Types View

An event type defines the properties of an event, including the data fields that the event carries, the event's unique name, and a storage type, which defines how the broker stores the event.

The word events, when it is used in discussing the WSG Server Monitor, corresponds to the word messages, as that word is used in discussing the Enterprise Server Monitor. Events are messages exchanged by resources in the system. For example, an event might be processing a purchase order. To process a purchase order, the client and broker communicate.

When you select Event Types from the WSG Server Monitor workspace and click the Monitor button, the Event Types view appears.

The Event Types view contains a table with various parameters, the values of which provide information about the event types handled by the broker. This table identifies the parameters and offers a brief explanation of each one:

| Parameter in Table of Event Types View | Parameter Meaning                                                                                                                                                                                                                                                                                                                                                                                              |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Event Name                             | The unique name of the event.                                                                                                                                                                                                                                                                                                                                                                                  |
| Description                            | A description of the function of each event.                                                                                                                                                                                                                                                                                                                                                                   |
| Storage Type                           | An event attribute that determines how the event is stored in the broker. Storage types are: <ul style="list-style-type: none"> <li>• Guaranteed, which means that events are stored on disk using a logged commit.</li> <li>• Persistent, which means that events are stored on disk using operating asynchronous input/output.</li> <li>• Volatile, which means that events are stored in memory.</li> </ul> |
| Time to Live                           | The amount of time that an event type can exist in the broker.                                                                                                                                                                                                                                                                                                                                                 |
| Fields                                 | The names and types of each data field within the event type.                                                                                                                                                                                                                                                                                                                                                  |

You can view information about the data fields for each event type by clicking the magnifying glass button in the Fields column. The Event Types Fields view appears; it identifies each field name for the event type and the field type, such as string.

### Client Groups View

A client group is a set of broker clients with particular properties. For example, a client group defines the server on which clients access the broker.

When you select Client Groups from the WSG Server Monitor workspace and click the Monitor button, the Client Groups view appears.

The Client Groups view contains a table with various parameters, the values of which provide information about the client groups that provide control of client access to the broker. This table identifies the parameters and offers a brief explanation of each one:

| Parameter in the Client Groups View | Meaning                                                                                                                                                              |
|-------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Client Group Name                   | The name of the client group. Each group has a specific set of properties defined using the ActiveWorks Manager.                                                     |
| ACL                                 | The Access Control List, which is a list of SSL certificates that define the entities with permission to access the broker or create a client within a client group. |
| Can Publish                         | The event types that a client group can publish.                                                                                                                     |

| Parameter in the Client Groups View | Meaning                                                                                                                                                                   |
|-------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Can Subscribe                       | The event types that a client group can subscribe to.                                                                                                                     |
| Statistics                          | Additional statistics on the client group, such as how long the group has been on the server and how many events have been published by clients that belong to the group. |

Click the magnifying glass in the ACL, Can Publish, Can Subscribe, and Statistics columns to view additional information about each of these parameters.

## Client States View

A client state is information maintained by the broker about a client connected to the server. For example, the client group to which a client belongs is a client state.

When you select Client States from the WSG Server Monitor workspace and click the Monitor button, the Client States view appears.

The Client States view contains a table with various parameters, the values of which provide information about the clients connected to the server. This table identifies the parameters and offers a brief explanation of each one:

| Parameter in the Client States View | Meaning                                                                                                                            |
|-------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|
| Identifier                          | A unique identifier for the client connected to the server.                                                                        |
| Client Group                        | The client group to which the client belongs.                                                                                      |
| App. Name                           | The name of the application that describes the client's connection to the server.                                                  |
| Access Label                        | Indicates, if appropriate, the value of the access label required for a client to connect to the client group to which it belongs. |
| Authenticator                       | The name of the certification authority that issued the certificate if SSL is enabled for the client.                              |
| Can Share                           | Indicates whether state sharing is enabled. If state sharing is enabled, the number of sessions allowed for a client can be set.   |
| High Seq.                           | The highest published sequence number used by the client.                                                                          |
| Max Shared Connections              | The maximum number of server connections that the client can share.                                                                |
| Owner Name                          | The client owner's user name.                                                                                                      |
| Sessions                            | Information about a client session. Click the magnifying glass button in the Sessions column to view detailed session information. |

## Broker Log View

You can use the WSG Server Monitor to view a broker log containing information about events that have run on the server during a specified time. You can view all log messages, or you can limit the view to warnings, alerts, or information messages.

When you select Broker Log from the WSG Server Monitor workspace and click the Monitor button, the Broker Log view appears.

From the Broker Log, you can specify:

- The starting date from which you want to view log files.
- The maximum number of entries you want to view.
- The type of file you want to view.

Click the View Log button to see the log file entries.



## CHAPTER 6

# Working with JD Edwards EnterpriseOne on Windows Terminal Server

This chapter provides an overview of the Windows Terminal Server (WTS) and discusses how to:

- Set up JD Edwards EnterpriseOne on the terminal server.
- Troubleshoot JD Edwards EnterpriseOne on Windows Terminal Server.

---

## Understanding Windows Terminal Server

Windows Terminal Server (WTS) provides an excellent solution for Oracle's JD Edwards EnterpriseOne in a WAN environment. WTS enables you to set up multiple terminal server client machines that need only contain the WTS client software. You can use less powerful machines to function as terminal server clients. These clients connect to a machine set up with TSE software. Multiple users can simultaneously connect to the same terminal server to run JD Edwards EnterpriseOne.

Windows Terminal Server (WTS) is a multi-user extension to the Microsoft Windows family of operating systems. WTS enables users to share an application that resides on the terminal server. The terminal server performs all the processing for an application, and then sends a picture of the screen to the client terminal. Only keystrokes and mouse movement occur at the terminal. These movement commands travel through the network to the server, which returns the modified screen to the terminal.

This list provides an example of the WTS process flow:

- Step 1: JD Edwards EnterpriseOne client applications execute on terminal server.
- Step 2: The terminal server sends the video for the user interface across any connection.
- Step 3: The terminal server client displays the user interface.
- Step 4: The terminal server client sends keystrokes, mouse clicks and screen shots back to the terminal server where processing occurs.

By sending only the information necessary to recreate the screen and convey mouse and keyboard events, TSE provides LAN-like performance over WAN and dialed connections.

TSE enables you to set up multiple users to work with a single client installation of JD Edwards EnterpriseOne. By sharing a single copy of JD Edwards EnterpriseOne on the terminal server, you reduce the costs of deployment and administration.

---

**Note.** Sun-Solaris can be added to the list of enterprise servers that can run in a JD Edwards EnterpriseOne configuration with a terminal server.

---

## Incorporating Citrix MetaFrame with WTS

WTS provides multi-user technology that uses a presentation protocol called Remote Desktop Protocol (RDP). RDP, based on the International Telecommunications Union T.120 protocol, is a viable option if you plan to use only Win16/Win32 clients in an uncomplicated configuration.

If the network comprises multiple platforms and requires optimum performance, Citrix offers a product called Citrix MetaFrame with multi-user technology that provides additional functionality to WTS, such as load-balancing and the support of more client platforms. MetaFrame uses the Independent Computing Architecture (ICA) presentation protocol on which Citrix based WinFrame, a successful multi-user product for Windows 3.51.

---

**Note.** If you start JD Edwards EnterpriseOne as a specified application through ICA, you cannot view the jde.ini, jde.log, and jdedebug.log files.

---

This table lists the capabilities of WTS RDP and MetaFrame:

| Capability                      | TSE RDP                                                                                                                                                                                                        | MetaFrame                                                                                                                                                                                                                                                                                                                    |
|---------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Client Platforms                | WTS client software runs on these platforms: <ul style="list-style-type: none"> <li>• Windows 16-bit</li> <li>• Windows 32-bit</li> <li>• Some RDP-equipped Windows terminals</li> <li>• Windows CE</li> </ul> | MetaFrame runs on these platforms: <ul style="list-style-type: none"> <li>• DOS</li> <li>• Windows 16-bit</li> <li>• Windows 32-bit</li> <li>• X-Term</li> <li>• MacIntosh</li> <li>• Solaris</li> <li>• Windows CE</li> <li>• Some ICA-equipped network computers</li> <li>• Some internet browsers as a plug-in</li> </ul> |
| Network Topologies              | WTS RDP supports the TCP/IP standard.                                                                                                                                                                          | MetaFrame supports these standards: <ul style="list-style-type: none"> <li>• IPX</li> <li>• SPX</li> <li>• PPP</li> <li>• NetBIOS</li> </ul>                                                                                                                                                                                 |
| Load-balancing                  | Windows supports load balancing.                                                                                                                                                                               | You can purchase an option for MetaFrame that provides load-balancing capabilities.                                                                                                                                                                                                                                          |
| Encryption                      | N/A                                                                                                                                                                                                            | You can purchase an option for MetaFrame that provides the encryption of ICA traffic.                                                                                                                                                                                                                                        |
| CCPDD:cut/copy/paste /drag/drop | Windows 2000 supports cut, copy, paste, drag, and drop.                                                                                                                                                        | MetaFrame enables CCPDD between the session window and the underlying Windows desktop.                                                                                                                                                                                                                                       |





- DB2 Connect
- 4. Install a full package of JD Edwards EnterpriseOne. You need to install a full package because JD Edwards EnterpriseOne on the terminal server is multi-user. If you install a partial package, multiple users will simultaneously experience Just-In-Time-Installation, which will negatively affect performance on the terminal server.

---

**Note.** Install JD Edwards EnterpriseOne from the WTS console or use a third-party remote administration software. Do not install through a remote desktop connection. Use Add/Remove Programs on the Control Panel to install JD Edwards EnterpriseOne on the terminal server. During installation, make sure that you select the “All users begin with common application settings” option on the Change User Option dialog box.

---

After you perform these steps, you should be able to successfully run JD Edwards EnterpriseOne from terminal server client machines.

---

## Troubleshooting JD Edwards EnterpriseOne on Windows Terminal Server

This section discusses how to:

- Troubleshoot UBE output security on WTS.
- Submit a UBE locally and run it on the WTS.
- Troubleshoot import/export with Microsoft Excel.
- Troubleshoot specification files are locked.
- Reduce JITI frequency.
- Troubleshoot user cannot restart JD Edwards EnterpriseOne.
- Troubleshoot logging off versus disconnecting.
- Troubleshoot shortcuts do not work in email messages.
- Troubleshoot data selection and sequencing criteria lost.
- Troubleshoot run-time error occurs during server connection test.
- Troubleshoot JD Edwards EnterpriseOne development tools are disabled.
- Troubleshoot users experience problems accessing JD Edwards EnterpriseOne.
- Troubleshoot log path is incorrect.
- Troubleshoot shortcut path is incorrect.
- Troubleshoot only one user can log in to JD Edwards EnterpriseOne.

### Troubleshooting UBE Output Security on WTS

A JD Edwards EnterpriseOne WTS user sends PDF files by default from the enterprise server to the local \\E812\PrintQueue directories using the Work With Servers (P986116) application. Users select View PDF from the Row menu of the Submitted Job Search form. Because the files are saved to a user's local PrintQueue directory, another user can view the PDF file in Windows Explorer or in Adobe Acrobat.

You can relocate the PrintQueue directory by adding this section to the jde.ini file:

```
[NETWORK SETTINGS]
OutputDirectory=C:\WTSRV\Profiles\USERNAME\Windows
```

Server administrators need to make the jde.ini file modification of each user on each WTS so that the PDF output points to each individual user profile directory. With the PrintQueue directory located in the user profiles directory, the PDF files are protected by Windows security. Only server and system administrators have access to the files.

## Submitting a UBE Locally and Running it on the WTS

You cannot locally submit UBEs to run on the WTS because of resource constraints such as CPU power. You can run UBEs on a dedicated WTS or during hours when no other JD Edwards EnterpriseOne users are using the machine. Complete the task to submit a UBE locally and run it on the WTS.

To submit a UBE locally and run it on the WTS:

1. From the System Administration Tools menu (GH9011), select Logical Data Sources (P986115).
2. On Logical Data Sources, select the WTS machine name with System as the data source and click Select.
3. On Work with Data Sources, click Add.
4. On Data Source Revisions, complete these fields:
  - Data Source User  
Enter DB to specify a Local Data Source.
  - Data Source Name  
Enter WTS Local.
  - Data Source Type  
Enter N to specify MSDE/ODBC.
  - DLL Name  
Enter JDBODBC.DLL.
  - Database Name  
Enter System Local.
  - Server Name  
Enter LOCAL.
  - Platform  
Enter LOCAL.
5. When you run the UBE on the WTS, on the Work with Batch Versions from, select the report you want to run and click Select.
6. On Version Prompting, select Advanced from the Form menu.
7. On Advanced Version Prompting, select the Override Location option and click OK.
8. On Version Prompting, select the Data Selection option and click Submit.
9. On JDE Data Sources, select WTS Local as the data source and click Select.





When the WTSLogs setting is True, the output log directories for each user point to the home directory of the user rather than to the root directory of the drive. The output log directories settings are also defined in the jde.ini file.

## **Troubleshooting: Only One User Can Sign in to JD Edwards EnterpriseOne**

The main JD Edwards EnterpriseOne window fails to appear after entering the password for all other users.

For B73.3.2 with Service Pack 10 or greater, place the JD Edwards EnterpriseOne command line switch /NoLogo, located in the JD Edwards EnterpriseOne shortcuts, on the desktop and on the Start menu if not already present. Separated by a space, append the text to the end of the line in the Target edit box of the shortcut properties window. Do not include the quotation marks. This will prevent the display of the splash screen.



## CHAPTER 7

# Administering JD Edwards EnterpriseOne on a Unix Cluster

This chapter provides an overview of clustering and discusses how to:

- Maintain multiple instances of JD Edwards EnterpriseOne in a clustered environment.
- Set up clustering.
- Set up HACMP for AIX clustering.
- Set up JD Edwards EnterpriseOne for HACMP.
- Create an application server.
- Set up Sun Solaris clustering.
- Troubleshoot HP-UX clustering.

---

## Understanding Clustering

High availability clusters provide redundancy of software and hardware so that a single point of failure will not interrupt service. If a failure occurs, the clustering software automatically detects the problem and shifts to an alternate machine without ending processes and interrupting the enterprise.

Clustering enables Oracle's JD Edwards EnterpriseOne processes running on a machine that fails to continue running without interruption on a second machine. The second machine has a setup that supports the given processes. Essentially, JD Edwards EnterpriseOne moves to the alternate machine without requiring you to restart a process that was active on the machine that failed.

---

**Note.** Each node in the cluster must have the appropriate software and hardware to ensure that processing moves successfully from server to server.

---

Make sure you understand the clustering software and the tasks necessary to implement the software on a given platform.

### Hp-UX Clustering

Hewlett-Packard provides two mutually exclusive software products to manage high availability clusters:

- Hewlett-Packard Multi-Computer/ServiceGuard (MC/ServiceGuard)
- Hewlett-Packard Multi-Computer/LockManager (MC/LockManager)

You must use MC/LockManager when you use Oracle Parallel Server (OPS).

You will set up only one of these products for the HP-UX cluster.















































































3. Click Registry and select Export Registry File.
4. Save the .reg file.

---

## Identifying the Cluster Name on the Deployment Server

To complete setup for clustering, you identify the cluster name in the deployment server jde.ini file. Doing so enables the deployment server to look for the cluster when it attempts to connect to an enterprise server node. The active node makes the connection.

---

**Note.** Remember to identify the cluster name in the jde.ini files of any servers, such as web servers or Windows Terminal Servers that need to connect to enterprise servers in the cluster.

---

To identify the cluster name on the deployment server:

1. Open the jde.ini file of the deployment server.
2. Replace any reference to the server (for example, Server=DENIS3) with the cluster name (for example, Server=DENISZ).











- F986116
- F98613
- F986150
- F986151
- F986152
- F98616
- F986161
- F986162
- F986163
- F986164
- F986165
- F98701
- F98800D
- F98812D
- F9882
- F98825
- F9883
- F9885
- F9886
- F9887
- F9888
- F98881
- F98882
- F98885
- F98887
- F9889
- F98891
- F98892
- F98980
- F98CONST
- F98DRENV
- F98DRLOG
- F98DRPCN
- F98DRPUB
- F98DRSUB
- F98EVDTL



































































- **SELECT**

The SELECT lines indicate which table you are selecting. The log tells you in which library (for the iSeries) or environment (for the non- iSeries) the table resides. You should verify that the selected libraries and environments are correct.

- **ODBC Version**

The ODBC lines indicate whether you are having problems connecting to the driver.

## **Batch Process log**

You can use the batch process log to identify faults in JD Edwards EnterpriseOne processing that are related to batch processes. The batch process log resides in the \E812\PrintQueue directory. The log file name is batch\_process.log, where batch\_process represents the report name, version name, date, and time.

Based on the setting of the UBESaveLogFile parameter in the [UBE] section of the jde.ini file, this log file is deleted or saved on successful completion of batch processes. This log file displays different types of messages that can help in tracking errors in the batch process. The messages are:

- Section Level Process
- Object Level Process
- ER Level Process
- DB Level Process

The batch process log can contain ER references, batch process flow, and SQL statements, among other messages. You can use the batch process log file to determine when normal processing stopped.

The batch process log file displays the process flow in batch processes. This flow is completed in these steps:

1. When batch processes complete a section, starting with the INIT section, a business view is opened. After the INIT Section log, you should see a SQL statement.
2. After INIT Section, the batch engine calls Adv Section to retrieve a record.
3. After the retrieve, batch engine processes the Do Section Processing.
4. From Do Section, each object is processed in Init Object - Do Object - End Object order.
5. After Do Object message, you should see Printed value in the log.

ER events are logged in a different event level.

## **sql.log**

In sql.log, the important lines for you to search are:

- **SELECT \* FROM** (bolded in these example)
- SQLBindCol
- Table not found

Verify that you are reading the correct table. For example, in the sql.log example, a line exists for every column in the selected table, which indicates that the correct table is selected.

If you are having difficulty reading the table, verify that the table has the correct number of columns. If you have added columns to the table and you cannot locate the correct number of columns, you need to configure the table. This information is also provided in jde.log.

## Use of Log Files to Troubleshoot Strategies

You can create a normal (successful) jde.log by logging on to JD Edwards EnterpriseOne and then immediately logging off. Use this log of successful startup statements to compare against logs that have a problem.

If you know the problem is not related to startup, you can clear and save the log without quitting JD Edwards EnterpriseOne. When you recreate the problem, the contents of the log should contain only errors that occurred since you cleared the log.

You can also rename the log to indicate the kind of problem. For example, you might delete the jde.log and then run a report that causes an error condition. You could rename the jde.log to report.log.

Another alternative is to add comment lines to the jde.log indicating the sequence of events that you are performing. For example, you might be running an application that you know causes an error. Just before you run the application, you could edit the jde.log to add a comment line stating that you are about to start the suspect application.

Most error messages in the jde.log have a unique number assigned to them. You can view an extended description of the error, including possible causes and resolutions, by searching on the error number in the Error Messages application (P92002).

### See Also

*JD Edwards EnterpriseOne Tools 8.97 Configurable Network Computing Implementation Guide*,  
“Troubleshooting Business Function Processing Problems”

## Viewing Log Files

You can view JD Edwards EnterpriseOne log files from within any application. If you want to view log files outside of JD Edwards EnterpriseOne, you can use a text editor like Notepad or Wordpad.

To view log files:

1. From within any JD Edwards EnterpriseOne application, right-click to open the pop-up menu.
2. On the pop-up menu, select the View System Log option.
3. On Log Viewer, select File, Open to locate and open a JD Edwards EnterpriseOne log file.

You can also use the View menu selection to select log files. If you have viewed log files previously, the File menu keeps a history of those files.

## Setting Up the Workstation jde.log

You can use the workstation jde.log as a general purpose log to track fatal errors that are generated by JD Edwards EnterpriseOne processing. The jde.log tracks any fault that might occur within JD Edwards EnterpriseOne. When you are looking for startup errors, you should read the jde.log from the top down. For other errors, you should read from the bottom up.

The workstation jde.log is created (if it does not exist) or overwritten (if it already exists) at the start of every JD Edwards EnterpriseOne session.

To set up the workstation jde.log:

1. Locate the workstation jde.ini file.

The JD Edwards EnterpriseOne setup program places this file in the working Microsoft Windows directory; for example, c:\Windows\jde.ini. If you are unsure of the workstation's working Microsoft Windows directory, use the Find command to locate the jde.ini file.

2. Use an ASCII editor (like Notepad or Wordpad) to open the file.
3. In the [DEBUG] section, verify or change this setting for the job file variable:

| Setting  | Purpose                                                                                                                                                                                                                                                                                                                                                                                                           |
|----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| JobFile= | <p>Specifies the location and name of the jde.log file. The default value is c:\jde.log.</p> <p><b>Note.</b> You can disable the jde.log on the workstation by specifying a blank or invalid value for JobFile. If you delete or disable (comment out) the JobFile parameter, JD Edwards EnterpriseOne automatically creates and writes to a log file called jde.log in the c:\ directory of the workstation.</p> |

4. Save the changes and close the jde.ini file.

## Setting Up the Workstation jdedebug.log

To set up the workstation jdedebug.log:

1. Locate the workstation jde.ini file.

The JD Edwards EnterpriseOne setup program places this file in the working Microsoft Windows directory, for example, c:\Windows\jde.ini. If you are unsure of the workstation's working Microsoft Windows directory, use the Find command to locate the jde.ini file.

2. Use an ASCII editor (like Notepad or Wordpad) to open the file.
3. Verify or change the name of the jdedebug.log file.

The location and file name of the jdedebug.log file is defined by this setting in the jde.ini file:

| Setting    | Purpose                                                                                         |
|------------|-------------------------------------------------------------------------------------------------|
| DebugFile= | Specifies the location and name of the jdedebug.log file. The default value is c:\jdedebug.log. |

4. Enable or disable the logging of events to the jdedebug.log file through this setting in the [DEBUG] section:

| Setting | Purpose                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|---------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Output= | <p>Valid values are:</p> <ul style="list-style-type: none"> <li>• NONE: No trace information is written to jdedebug.log.</li> <li>• FILE: Database and runtime trace information is written to the file that is specified by the DebugFile= parameter in the [DEBUG] section.</li> <li>• EXCFIL: Runtime trace information is written to the file that is specified by the DebugFile= parameter in the [DEBUG] section.</li> <li>• BOTH: Trace information is written to both jde.log and jdedebug.log.</li> </ul> |

---

**Note.** The primary method of disabling the `jddebug.log` is by using the `Output` parameter. However, if you set `Output=FILE` and you leave the `DebugFile` value blank (or specify an invalid location), JD Edwards EnterpriseOne still performs debug tracing but does not write the results to any `jddebug.log` file. If you delete or disable (comment out) the `DebugFile` parameter, JD Edwards EnterpriseOne automatically creates and writes to a log file called `jddebug.log` in the `c:\`directory of the workstation.

---

5. Set the level of debugging information that you want written to the `jddebug.log` file.

The debug level is determined by this parameter in the `[DEBUG]` section:

| Setting | Purpose                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|---------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Output= | <p>Specifies the debug level. You can specify any combination of allowable values using commas as delimiters. The default setting is <code>LEVEL=BSFN,EVENTS</code>. Valid values are:</p> <ul style="list-style-type: none"> <li>• EVENTS</li> <li>• BSFN</li> <li>• SF_x</li> <li>• GRID</li> <li>• PARENT_CHILD</li> <li>• GENERAL</li> <li>• MESSAGING</li> <li>• WORKFLOW</li> <li>• WORKFLOW_ADMIN</li> <li>• MEDIA_OBJ</li> <li>• CONTROL</li> </ul> |

For example, `LEVEL=SF_CONTROL`. In addition, you can specify multiple system functions by separating them with commas. For example, `LEVEL=SF_GRID,SF_CONTROL`. You can also specify numeric values:

- 1: Traces critical errors. This is the default level. That is, whether you specify this value or not, the system will always trace critical errors.
  - 2: Traces critical errors. This is the default level. That is, whether you specify this value or not, the system will always trace critical errors.
  - 3: Traces statements as the software enters and exits each event. Specifying this value is the equivalent of specifying the `EVENTS` value.
  - 4: Traces main messages that the software sends to a controlling parent of a child. These messages concern the processing functions such as the grid.
  - 5: Provides a detailed trace report of every function that the software calls in the interactive runtime module. This setting is applicable only to developers of the runtime module.
6. Save the changes and close the `jde.ini` file.

## Setting Up the Batch Process Log

To set up the batch process log:

1. Locate the workstation jde.ini file.

The JD Edwards EnterpriseOne setup program places this file in the working Microsoft Windows directory, for example, c:\Windows\jde.ini. If you are unsure of the workstation's working Microsoft Windows directory, use the Find command to locate the jde.ini file.

2. Use an ASCII editor (such as Notepad or Wordpad) to open the file.
3. Set the level of batch report debugging information that you want written to the batch process log file, and set whether you want the file to be saved.

These settings are controlled by these parameters in the [UBE] section:

| Setting         | Purpose                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|-----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| UBEDebugLevel=  | <p>Specifies the level of UBE debug logging. The default value is 0, and values are:</p> <ul style="list-style-type: none"> <li>• 0: No message in a log file.</li> <li>• 1: Error messages, and log entry and section level messages.</li> <li>• 2: Object level messages (plus Level 1 messages).</li> <li>• 3: ER messages and database mapping messages (plus Level 1 and 2 messages).</li> <li>• 4: SQL statements (plus Level 1, 2, and 3 messages).</li> <li>• 5: Batch process function calls and printed output values (plus Level 1, 2, 3, and 4 messages).</li> <li>• 6: Batch process function calls and printed output values (plus Level 1, 2, 3, 4, and 5 messages).</li> </ul> |
| UBESaveLogFile= | <p>Specifies whether the &lt;batch_report&gt;.log file will be saved. Values are:</p> <ul style="list-style-type: none"> <li>• 0: The &lt;batch_report&gt;.log file is not saved.</li> <li>• 1: The &lt;batch_report&gt;.log file is saved in the workstation JD Edwards EnterpriseOne print queue directory (E812\PrintQueue).</li> </ul>                                                                                                                                                                                                                                                                                                                                                     |

4. Save the changes and close the jde.ini file.

## Troubleshooting with the Compile Error Log

For JD Edwards EnterpriseOne workstations in development environments, use this log to identify faults in JD Edwards EnterpriseOne processing that are related to compiling and generating applications and business functions. This log for compiled event rules provides an account of event rules (Named Event Rules, Table Event Rules, and applications) that do not properly compile and process. JD Edwards EnterpriseOne generates this log file every time the Code Generator program (cg.exe) is run and errors occur with compiled event rules.

The <compile\_error> portion of the log file name refers to a variable value for the name of the event rules being compiled. For example, a name of a log file for compiling NER N3200780 is N3200780.log. The error log from an application containing compiled event rules replaces the first letter of the application name with an E; for example, P0101 generates an error log named E0101.log.

Use this log when errors have occurred within the Code Generator while you were compiling an application, Named Event Rules, or Table Event Rules. When this happens, a message box appears beneath the JD Edwards EnterpriseOne Code Generation form with the source member and the problem description. You can use the log file to keep a record of such problems. The compile error log resides in the log folder under the path code portion of the E812 directory tree, for example, c:\E812\PD812\LOG.

## Troubleshooting with jdecpy.log

The system produces output for jdecpy.log each time the copy table program (cpytbl.exe) is run on the workstation. In general, the file contains records of those tables that were successfully copied from the local database to the chosen server. This log also indicates whether any inserts failed. Such failures indicate a possible error. This log is automatically stopped after cpytbl.exe finishes.

The jdecpy.log resides in the root directory of the workstation, usually in c:\. JD Edwards EnterpriseOne automatically generates this log every time you run cpytbl.exe. The log is created or overwritten each time it runs.

After you use jdecpy.log to determine that a copy table error has occurred, you should refer to the jde.log. If a table does not copy properly, the detail of the error text is written to jde.log. The jde.log contains the actual error message and message ID. The message ID relates to the line prefix numbers in the jdecpy.log. This ID will help you locate the applicable error text that was written to the jde.log.

## Troubleshooting with the sql.log

You can use sql.log to view exactly what is being sent through the ODBC driver. This log is not a JD Edwards EnterpriseOne log; another software vendor provides this log process. For workstations, sql.log resides in the default root directory of the workstation, usually in c:\. You can direct the output to any file in any location. In general, instead of using the sql.log, you can use the jdedebug.log because it also tracks SQL statements.

In sql.log, the important lines to search for are:

- SELECT \* FROM
- SQLBindCol
- Table not found

If you experience a problem with the ODBC settings or can't connect to a JD Edwards EnterpriseOne ODBC database, activate logging for jde.log, jdedebug.log, and sql.log. Duplicate the problem, check jde.log or jdedebug.log to view the ODBC error messages, and check the end of sql.log to determine the last process. The majority of ODBC problems occur when these processes are called:

- Process SQL Statements
- Receive Results

## Activating sql.log

To activate sql.log:

1. From the Microsoft Windows Control Panel, select 32bitODBC.
2. On Data Sources, click Options.

---

**Note.** Leave the Stop Tracing Automatically option selected. Because this log grows rapidly, we recommend that you stop the trace in this way to preserve disk space resources and CPU cycles.

---

Ensure that Trace ODBC Calls is cleared when you are not debugging. The log files can consume large amounts of disk space as well as CPU cycles.

## Troubleshooting ODBC Problems Using sql.log

To troubleshoot ODBC problems using sql.log:

- Ensure that the data source names are set up correctly (as system data sources) and that a driver has been set up in the 32bitODBC in Control Panel.
- Make sure that Client Access has the correct parameters.
- Ensure that the library to which you are pointing is set up correctly.
- Look for these ODBC error messages in jde.log and jdedebug.log:

- Table not in library

If the table that is specified couldn't be found in the specified location, go to the appropriate DBMS and attempt to locate the table.

If the table does not exist, you must generate the table.

If the table exists but has been moved, you must change the data source to point at the new library.

- Not Binding Column Data Types

This error message means that the row is in use and that another program has a lock on that data. As a result, you cannot use this row until the program that is currently using it releases it.

## Troubleshooting with the jdeinst.log

Use jdeinst.log to view the status of the JD Edwards EnterpriseOne silent installation. The silent installation mode enables you to submit a workstation installation request through command line arguments. JD Edwards EnterpriseOne creates a log file that records error conditions that were encountered during the silent installation, and it indicates whether the silent installation was successful. The jdeinst.log file is located in the root directory of the workstation.



## CHAPTER 14

# Troubleshooting the Enterprise Server

This chapter provides an overview of enterprise server troubleshooting and discusses how to:

- View enterprise server logs from the workstation.
- Set up the enterprise server jde.log.
- Set up the enterprise server jdedebug.log.
- Set up the <batch process>.log file.
- Troubleshoot the enterprise server.
- Troubleshoot the iSeries enterprise server.
- Troubleshoot the UNIX/Linux enterprise server.
- Troubleshoot the Microsoft Windows enterprise server.
- Troubleshoot web servers.

---

## Understanding Enterprise Server Troubleshooting

Using these techniques, you can troubleshoot batch applications and business functions that process on the Oracle JD Edwards EnterpriseOne enterprise server. Platform-specific procedures are presented in other sections of this guide.

You might encounter these types of general problems on a JD Edwards EnterpriseOne enterprise server. The information presented applies to all operating systems:

- Communication failure when submitting a UBE or when trying to run business function logic on the server.
- Error message appearing at the bottom of a form (press F8 or click Bitmap to view an error description).

You should be familiar with the various logs used to troubleshoot problems on the server. Using these logs, you can troubleshoot batch applications and business functions that are executing on the enterprise server.

### *Types of Enterprise Server Log Files*

In general, logs on JD Edwards EnterpriseOne enterprise servers are classified as either logic processing logs or batch processing logs.

### *Logic Processing Logs*

You can use these two major log file sources for troubleshooting processing faults on the enterprise server:

- jde.log

This log displays fatal errors. It can track any fault that might occur within JD Edwards EnterpriseOne.

- `jddebug.log`

This log tracks API calls and SQL statements as well as other messages. You can use this file to determine the point in time when normal execution stopped. The system does not use `jddebug.log` to track errors; instead, this log is used to track the timing of JD Edwards EnterpriseOne processes.

### *Batch Processing Logs*

You can use the batch process log to identify faults in JD Edwards EnterpriseOne processing related to batch processes. This log can contain event rule (ER) references, batch application process flow, and SQL statements, as well as other messages.

## **The Enterprise Server `jde.log` File**

You can use the enterprise server `jde.log` to track fatal error messages generated by batch applications and business functions that are executing on the enterprise server. The `jde.log` tracks any fault that might occur within JD Edwards EnterpriseOne. When you are looking for startup errors, you should read the `jde.log` from the top down. For other errors, you should read from the bottom up.

If `jde.log` is enabled, a uniquely identified log file is created each time you start a JD Edwards EnterpriseOne job (including JD Edwards EnterpriseOne startup) on the enterprise server. These logs are associated with an enterprise server process ID (Job Number for iSeries).

The process ID (Job Number for iSeries) is appended to the file name, before the `.log` extension, with an underscore character (for example, `jde_442.log`).

### *`jde.log` File Creation*

The enterprise server `jde.log` file is created (if it does not exist) or overwritten (if it exists) at the start of every JD Edwards EnterpriseOne session. For a Microsoft Windows enterprise server `jde.log` file, JD Edwards EnterpriseOne appends new information to the end of the `jde.log`.

### *Troubleshooting: Enabling and Disabling `jde.log`*

Normally, the enterprise server should be set to enable the `jde.log` and disable the `jddebug.log`. This example has combinations for the `jde.ini` parameter setting for enabling or disabling server logs.

#### *Enable `jde.log`*

This is an example of the `jde.log` file with debug logging enabled:

```
[DEBUG]
Output=NONE
LogErrors=1
JobFile=valid location/name (1)
DebugFile=valid location/name (2)
```

#### *Enable `jde.log` and `jddebug.log`*

This is an example of the `jde.log` file with debug logging enabled and output to a file:

```
[DEBUG]
Output=FILE
LogErrors=1
JobFile=valid location/name (1)
DebugFile=valid location/name (2)
```

#### *Disable `jde.log`*

This is an example of the jde.log file with debug logging disabled:

```
[DEBUG]
Output=NONE
JobFile=blank/invalid location/name (1)
DebugFile= blank/invalid location/name (2)
```

Files and members generated by the jde.log will be located in JobFile. JD Edwards EnterpriseOne uses these naming conventions:

```
jde_process_ID.log
```

Where jde is the file or member name prefix, process\_ID is a uniquely named process ID, and log is the file or member suffix or extension.

For non-iSeries enterprise servers, files generated by the jdedebug.log will be located in DebugFile. JD Edwards EnterpriseOne uses these naming conventions:

```
jdedebug_process_ID.log
```

Where jdedebug is the file name prefix, process\_ID is a uniquely named process ID, and log is the file suffix or extension.

---

**Note.** Verify whether the paths for the JobFile and the DebugFile settings are valid. If the paths for these settings are invalid, JD Edwards EnterpriseOne does not create logs.

---

For iSeries enterprise servers, the members generated by jdedebug will be located in DebugFile. JD Edwards EnterpriseOne uses these naming conventions:

```
jdedebug_process_ID
```

Where jdedebug is the file name prefix and process\_ID is a uniquely named process ID.

#### *Troubleshooting: Recommendations for the Enterprise Server jde.log*

You can create a normal (successful) jde.log by signing on to JD Edwards EnterpriseOne and then immediately signing off. Use this log of successful startup statements to compare against logs that have a problem.

You can also rename the log to indicate the nature of the problem. For example, you might delete the jde.log and then run a report that causes an error condition. Then you could rename the jde.log to report.log.

If you are the only user running an instance of JD Edwards EnterpriseOne, you can add comment lines to the jde.log indicating the sequence of events you are performing. For example, you might be running an application that you know causes an error. Before you run the application, you could edit the jde.log to add a comment line stating you are about to start the suspect application.

#### *Troubleshooting: Recommendations for Setting Up Server Locations*

JD Edwards EnterpriseOne recommends that you create a separate directory on the enterprise server for logs. You should set up the jde.ini file to explicitly direct log files to that directory. For jde.log, the location and name of the log file are controlled by this default setting:

```
[DEBUG]
JobFile=jde.log
```

Files generated by the jde.log are located in JobFile. JD Edwards EnterpriseOne uses this syntax for naming files:

```
jde_process_ID.log (jde_jobnumber.log for iSeries)
```

If you do not specify a location, JD Edwards EnterpriseOne places the log files in the directory where you ran the JD Edwards EnterpriseOne startup executable (the default). On a UNIX machine, if you start JD Edwards EnterpriseOne with these commands and if logging is enabled, the system places the log files in the /u13/JDEdwards/E812/system/bin32 directory:

```
cd /u13/JDEdwards/E812/system/bin32
RunOneWorld.sh
```

If you start JD Edwards EnterpriseOne with these commands and if logging is enabled, the system places the log files in the /usr/JDEdwards directory because that is the working directory:

```
cd /usr/JDEdwards

/u13/JDEdwards/E812/system/bin32/RunOneWorld.sh
```

If you set up the UNIX machine to automatically start JD Edwards EnterpriseOne when the machine is started, it is especially important that you specify the full path of the log file in the jde.ini file.

### *Naming Conventions for jde.log*

JD Edwards EnterpriseOne processes create logs as jde\_processID.log (jde\_JobNumber.log for iSeries), where processID is the process ID of the process that creates the log.

Non-iSeries JD Edwards EnterpriseOne processes move logs for batch jobs to the PrintQueue directory and rename them as report\_version\_date\_time.log, where report is the report name and version is the version name; for example, R014021\_XJDE0001\_D990312\_T161854215.log.

### *Example: Enterprise Server jde.log*

This example of the jde.log from the enterprise server displays errors caused by signon tables that were not properly closed after fetching data. Normally, the only way this can happen is if a business function program did not close the table. Therefore, generated code applications cannot have this problem.

Most entries in the jde.log file are significant, and you should examine them closely. This information is also used by developers to indicate problems with the application that need to be addressed.

### *Troubleshooting: Recommendations for the Enterprise Server jde.log when a fatal crash occurs*

If a fatal crash occurs on a JD Edwards EnterpriseOne Windows Server the Call Stack will be automatically be dumped into the jde.log file. This information in the jde.log file will contain a fully qualified path to the system install location. Therefore, you should take the necessary steps to ensure that the install path information is secured.

## **The Enterprise Server jdedebug.log File**

You can use the enterprise server jdedebug.log to determine the point in time when normal execution stopped. The system does not use jdedebug.log to track errors. Instead, it uses this log to track the timing of JD Edwards EnterpriseOne processes. The log contains API calls and SQL statements as well as other messages.

You can use jdedebug.log to find out where a process ended. For example, log data can include what ODBC was trying to connect to, the SQL statement that was being executed for a specific table, and whether memory has been freed.

If jdedebug is enabled, each jdenet\_n job and batch process started on a server creates a uniquely identified jdedebug.log. These logs are associated with an enterprise server process ID. Each time JD Edwards EnterpriseOne is started on the enterprise server and each time a batch process job is executed on the enterprise server, a new jdedebug.log is created.

For enterprise servers, the process ID (Job Number for iSeries) is appended to the file name with an underscore character before the .log extension. For example, the file name might be jdedebug\_442.log. The enterprise server jdedebug.log is created (if it doesn't exist) or overwritten (if it exists) at the start of every JD Edwards EnterpriseOne session. For a Microsoft Windows enterprise server jde.log file, JD Edwards EnterpriseOne appends new information to the end of jde.log.

---

**Note.** Server administrators are responsible for clearing and deleting jde.log and jdedebug\_\*.log files from the enterprise server.

---

### *Troubleshooting: Reading the jdedebug.log*

If the process failed and you have logging turned on, look in the jdedebug.log for these messages:

- Not Found
- Failure

Also, look at the end of the log to see what task was executed last. In general, important lines in the log are:

- SELECT

The SELECT lines indicate which table you are selecting. The log tells you where the table resides. For the iSeries, this location is a library. For non- iSeries servers, this location is an environment. You should verify that the selected libraries and environments are correct.

- ODBC Version

The ODBC lines indicate whether you are having problems connecting to the driver.

### *Troubleshooting: Enabling and Disabling jdedebug.log*

Normally, the enterprise server should be set to enable the jde.log and disable the jdedebug.log. This example has valid setting combinations for enabling or disabling server jdedebug.log.

### *Troubleshooting: Enabling and Disabling jdedebug.log*

These are the settings for enabling the jdedebug.log file:

```
[DEBUG]
Output=FILE
LogErrors=1
JobFile=valid location/name (1)
DebugFile=valid location/name (2)
```

### *Enable jde.log and jdedebug.log*

These are the settings for enabling the jde.log and jdedebug.log files:

```
[DEBUG]
Output=BOTH
LogErrors=1
JobFile=valid location/name (1)
DebugFile=valid location/name (2)
```

### *Disable jdedebug.log*

These are the settings for disabling the jdedebug.log file:

```
[DEBUG]
Output=NONE
LogErrors=0
```

```
JobFile=valid location/name (1)
DebugFile=valid location/name (2)
```

The [DEBUG] section of the jde.ini file contains the files and members generated by the jde.log. JD Edwards EnterpriseOne uses these naming conventions:

```
jde_<pid>.log
```

Where jde is the file or member name prefix and <pid> is a uniquely named process ID.

For enterprise servers, the files generated by the jdedebug.log will be located in the jde.ini file. JD Edwards EnterpriseOne uses these naming conventions:

```
jdedebug_<pid>.log (jdedebug_<JobNumber>.log)
```

### *Troubleshooting: Recommendations for the Enterprise Server jdedebug.log*

You can create a normal (successful) jdedebug.log (JDEDEBUG for iSeries) by logging on to JD Edwards EnterpriseOne and then immediately logging off. Use this log of successful start up statements to compare against logs that have a problem.

You can also rename the log to indicate the nature of the problem. For example, you might delete the jdedebug.log and then run a report that causes an error condition. Then you could rename the jdedebug.log to report.log.

Another alternative is to add comment lines to the jdedebug.log that indicate the sequence of events you are performing. For example, you might be running an application that you know causes an error. Before you run the application, you could edit the jde.log to add a comment line stating that you are about to start the suspected application.

### *Troubleshooting: Recommendations for Setting Up Server Locations*

We recommend that you create a separate directory on the enterprise server for logs. You should set up the jde.ini file to explicitly direct log files to that directory. For jdedebug.log, these setting controls the location:

```
[DEBUG]
DebugFile=jdedebug.log
```

For enterprise servers, the files generated by the jdedebug.log will be located in DebugFile. JD Edwards EnterpriseOne uses these naming conventions:

```
jdedebug_process_ID.log (jdedebug_JobNumber.log for iSeries)
```

Where jdedebug is the file name prefix and process\_ID is a uniquely named process ID.

By default, JD Edwards EnterpriseOne places the log files in the directory where you ran the startup executable. For example, on a UNIX machine, if you start JD Edwards EnterpriseOne with this command:

```
cd /u13/JDEdwards/E812/system/bin32 RunOneWorld.sh
```

and assuming that logging is enabled, the system places the log files in the /u13/JDEdwards/E812/system/bin32 directory. Similarly, on a UNIX machine, if you start JD Edwards EnterpriseOne with this command:

```
cd /usr/JDEdwards /u13/JDEdwards/E812/system/bin32 RunOneWorld.sh
```

and assuming that logging is enabled, the system places the log files in the /usr/JDEdwards directory. This is the working directory. If you set up the UNIX machine to automatically start JD Edwards EnterpriseOne when the machine is booted, it is especially important that you specify the full path of the log file.

### *Naming Conventions for jdedebug.log on the Enterprise Server*

JD Edwards EnterpriseOne processes create logs as jdedebug\_process\_ID.log, where process\_ID (Job Number for iSeries) is the process ID of the process creating the log. For example, a batch report running on a UNIX server as process 123456 would produce a file named jdedebug\_123456.log.

## The Batch Process Log File

Whenever you run a batch process requested from a workstation, an individual log file is created in the JD Edwards EnterpriseOne print queue directory (E812\PrintQueue) on that workstation. For any batch process request issued from a workstation, this file is created even if you have specified that the batch process report is to run on the enterprise server. For batch processes requested from a server, the `jddebug.log` file is created on the server in the print queue directory.

Based on the setting of the `UBESaveLogFile` parameter in the [UBE] section of the `jde.ini` file, this log file is deleted or saved on successful completion of batch processes. This log file displays different types of messages that can help track errors in the batch process. The messages are:

- Section Level Process
- Object Level Process
- ER Level Process
- DB Level Process

The batch process log can contain ER references, batch process flow, and SQL statements, among other messages. You can use the batch process log file to determine when normal execution stopped.

The batch process log file displays the process flow in batch processes. This example describes the event flow within the batch engine and provides sample messages that would be written to the log at each point in the event flow, assuming `UBEDebugLevel` is set to 6. Note that each message written to the log file displays the error level of that message in brackets. For example, `-UBE--[2]-` indicates a section-level message.

When a UBE processes a section, it begins by opening the business view for that section within the INIT section event. As a result, a `SELECT` statement follows directly after the INIT section for each section.

```
--UBE--[2]-- 355/392 Process Init Section
--UBE--[2]-- 355/392 InitSection for Business Unit Report Driver
--UBE--[2]-- 355/392 InitSection for Business Unit Report LBH
--UBE--[4]-- 355/392 SELECT T0.MCMCU, T0.MCSTYL, T0.MCLDM, T0.MCCO, T0.MCAN8,
T0.MCCNTY, T0.MCADD5, T0.MCFMOD, T0.MCDL01, T0.MCDL02, T0.MCDL03, T0.MCDL04,
T0.MCRP01, T0.MCRP02, T0.MCRP03, T0.MCRP04, T0.MCRP05, T0.MCRP06, T0.MCRP07,
T0.MCRP08, T0.MCRP09, T0.MCRP10, T0.MCRP11, T0.MCRP12, T0.MCRP13, T0.MCRP14,
T0.MCRP15, T0.MCRP16, T0.MCRP17, T0.MCRP18, T0.MCRP19, T0.MCRP20, T0.MCRP21,
T0.MCRP22, T0.MCRP23, T0.MCRP24, T0.MCRP25, T0.MCRP26, T0.MCRP27, T0.MCRP28,
T0.MCRP29, T0.MCRP30, T0.MCPECC, T0.MCALS, T0.MCALCL, T0.MCSBLI, T1.CCCO,
T1.CCNAME,
T1.CCRCD FROM F0006 T0,F0010 T1 WHERE (T1.CCCO=T0.MCCO) ORDER BY T0.MCCO ASC,
T0.MCMCU ASC
```

After INIT Section, the engine calls Advance Section to retrieve a record from the `SELECT` statement:

```
--UBE--[2]-- 355/392 Process Adv Section
--UBE--[2]-- 355/392 Processing Adv Section for Page Header
```

After the retrieve, the engine performs the DO Section processing. This includes any event rules attached to the DO Section event:

```
--UBE--[2]-- 355/392 Process DO Section
--UBE--[2]-- 355/392 Processing DO Section for Page Header
--UBE--[4]-- 355/392 --ER: Line(1): Loading Data Structure for BSFN
--UBE--[4]-- 355/392 --ER: Line(1): Processing BSFN : GetCompanyAndReportDesc
--UBE--[4]-- 355/392 --ER: Line(1): Done Processing BSFN : GetCompanyAndReportDesc
```

```
--UBE-- [4] -- 355/392 --ER: Line(1): Unloading Data Structure for BSFN
--UBE-- [4] -- 355/392 --ER: Line(1): Done Processing ER BSFN
```

Within DO Section, each object is processed and eventually printed in INIT, DO, and END object order:

```
--UBE-- [3] -- 355/392 Process Init Object
--UBE-- [3] -- 355/392 Processing Init Item SystemTime in Section Page Header
--UBE-- [3] -- 355/392 Process DO Object
--UBE-- [3] -- 355/392 Processing Do Object SystemTime in Section Page Header
--UBE-- [6] -- 355/392 Printing Object Value = 14:35:46
--UBE-- [3] -- 355/392 Process End Object
--UBE-- [3] -- 355/392 Process Init Object
--UBE-- [3] -- 355/392 Processing Init Item SystemDate in Section Page Header
--UBE-- [3] -- 355/392 Process Do Object
--UBE-- [3] -- 355/392 Processing Do Object SystemDate in Section Page Header
--UBE-- [6] -- 355/392 Printing Object Value = 3/6/00
--UBE-- [3] -- 355/392 Process End Object
```

After all the objects for a section have been processed, the engine calls Process Last Object and then begins processing for the next section in the report:

```
--UBE-- [3] -- 355/392 Processing Do Object
ModelAccountsandConsolid in Section Page Header
--UBE-- [6] -- 355/392 Printing Object Value = MD
--UBE-- [3] -- 355/392 Process End Object
--UBE-- [3] -- 355/392 Process Last Object
--UBE-- [2] -- 355/392 Process End Page Header Section
--UBE-- [2] -- 355/392 Process Do Section
--UBE-- [2] -- 355/392 Process Do Section for Business Unit Report Driver
```

When all sections have been processed, if the report finishes without errors, these messages are displayed at the end of the log:

```
--UBE-- [6] -- Successfully Finishing Engine
...
UBE Job Finished Successfully.
```

The level of detail provided by the batch process log is controlled by the UBEDebugLevel parameter of the jde.ini file. These are values for UBEDebugLevel:

| Value | Description                                               |
|-------|-----------------------------------------------------------|
| 0     | No error messages.                                        |
| 3     | Object-level messages.                                    |
| 4     | Event rule messages and SQL statements (plus levels 1-3). |

## See Also

*JD Edwards EnterpriseOne Tools 8.97 System Administration Guide*, “Working with Servers”

[Chapter 12, “Understanding Executable Files on the Workstation,” page 175](#)

[Chapter 2, “Administering the iSeries Server,” Understanding Server Administration for iSeries, page 3](#)

---

## Viewing Enterprise Server Logs from the Workstation

You must log on to the server to view logs for the server. You can also view portions of log files from the workstation that initiated the calls to the server.

To view server logs from the workstation:

1. In the [DEBUG] section of the enterprise server jde.ini file, set the ClientLog parameter to *1*.

This setting enables the server to send logs to workstations. For example:

```
[DEBUG]
ClientLog=1
```

2. In the [DEBUG] section of the Workstation jde.ini file, set the ServerLog parameter to *1*.

This setting enables the workstation to receive log information from the enterprise server. For example:

```
[DEBUG]
ServerLog=1
```

---

## Setting Up the Enterprise Server jde.log

To set up the enterprise server jde.log:

1. Locate the enterprise server jde.log file (JDE member for iSeries) using Server Manager.
  - 
  -
2. In Server Manager, in the Management Console, select the Logging hyperlink from the Configuration pane.
3. In the Error and Debug Logging pane, enable or disable the logging of errors to the jde.log file by modifying the Enable JDE.LOG field.

| Setting        | Purpose                                                                                                                                                                |
|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Enable JDE.LOG | A parameter controls whether the logging function is enabled. Valid values are: <ul style="list-style-type: none"><li>• Disabled (Default)</li><li>• Enabled</li></ul> |

4. Click the Apply button to save the changes.

### See Also

8.97 Server Manager Guide on Customer Connection.

# Setting Up the Enterprise Server jdedebug.log

To set up the enterprise server jdedebug.log:

1. Locate the enterprise server jdedebug.log file (JDE member for iSeries) using Server Manager.
2. In Server Manager, in the Management Console, select the Logging hyperlink from the Configuration pane.
3. In the Error and Debug Logging pane, verify or change the name for the debug file using the JDEDEBUG.LOG Filename parameter field.

The JDEDEBUG.LOG Filename specifies the name of the jdedebug.log file (JDEDEBUG member for iSeries). For non-iSeries enterprise servers, the default value is jdedebug.log. For iSeries enterprise servers, the default value is JDEDEBUG.

4. In the Error and Debug Logging pane, enable or disable the logging of errors to the jde.log file by modifying the Enable JDE.LOG field.

| Setting              | Purpose                                                                                                                                                                                                             |
|----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Enable Debug Logging | A parameter controls whether the logging function is enabled. Valid values are: <ul style="list-style-type: none"><li>• NONE — No Debug Logging</li><li>- FILE — Enable Debug Logging</li><li>-</li><li>•</li></ul> |

5. Click the Apply button to save the changes.

## See Also

8.97 Server Manager Guide on Customer Connection.

# Setting Up the <batch process>.log File

To set up the <batch\_process>.log file:

1. Locate the workstation jde.ini file.

The JD Edwards EnterpriseOne setup program places this file in the working Windows directory (for example, c:\WINNT40\jde.ini). If you are unsure of the workstation's working Microsoft Windows directory, use the Find command to locate the jde.ini file.
2. Use an ASCII editor (such as Microsoft Notepad or Microsoft Wordpad) to open the file.
3. Set the level of batch report debugging information that you want written to the batch process log file and whether you want the file to be saved.

These settings are controlled by these parameters in the [UBE] section:

| Setting         | Purpose                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| UBEDebugLevel=  | <p>A parameter that specifies the level of UBE debug logging. Valid values are:</p> <ul style="list-style-type: none"> <li>• 0 (default): No error messages.</li> <li>• 1: Warnings and high-level information.</li> <li>• 2: Section-level messages (plus Level 1 messages)</li> <li>• 3: ER messages and database mapping messages (plus Level 1-2 messages)</li> <li>• 4: SQL statements (plus Level 1-3 messages)</li> <li>• 5: Database output (plus Level 1-4 messages)</li> <li>• 6: Batch process function calls and printed output values (plus Level 1-5 messages)</li> </ul> |
| UBESaveLogFile= | <p>A parameter that specifies whether the batch_report.log file will be saved. Valid values are:</p> <ul style="list-style-type: none"> <li>• 0: The batch_report.log file is not saved.</li> <li>• 1: The batch_report.log file is saved in the workstation's JD Edwards EnterpriseOne print queue directory (E812\PrintQueue).</li> </ul>                                                                                                                                                                                                                                             |

4. Save the changes and close the jde.ini file.

---

## Troubleshooting the Enterprise Server

This section discusses how to:

- Troubleshoot general problems.
- Troubleshoot communication problems.
- Troubleshoot deadlock collision problems.
- Troubleshoot server map problems.

### Troubleshooting General Problems

You can troubleshoot general enterprise server problems using the Server Manager which enables you to monitor server components, processes, and resources.

To troubleshoot general problems:

1. Use Server Manager to verify that you are looking at the correct port and the server is operational on that port.
2. Verify the netTrace setting in the enterprise server jde.ini file:

```
[JDENET]
netTrace=0/1 (disabled/enabled)
```

When the variable netTrace=0, JD Edwards EnterpriseOne does not generate Net log information.  
When netTrace=1, JD Edwards EnterpriseOne generates Net log information.

---

**Note.** Using Server Manager, you can turn logging on or off for a particular kernel process.

---

3. Return to JD Edwards EnterpriseOne and duplicate the problem.

The trace facilities write debugging information to the jde.log and jdedebug.log files.

4. After running the business function again, look at the jde.log files on the server.

Search for these message (you must search for lower case): "jdenet\_n process."

If you cannot find this message, bring the server down and back up. If you do find this message, look at the jde.log file with the same process ID as the net process.

5. Verify that the user is running in the correct environment or path code; for example PD812 or DV812.

If this environment is not set up on the server, you receive errors on the workstation jde.log as well as the enterprise server jde.log.

6. In the jde.logs on the enterprise server, look for a JDENET\_SendMSg Failed Error=12 message.

This message means that the JDENET server is down and you must restart it.

7. In the jde.log file on non-iSeries enterprise servers, look for any "Unable to connect to Oracle" messages. Search on ORA-.

If you find messages, they indicate problems connecting to Oracle. You get an indication of an Oracle connection problem if, in a business function, you select find/browse, data is not found, and no errors are received from the application. You need help from an Oracle database administrator at this point. To debug this problem, see the section in this document about sql.log.

8. Look in the jdexxx.log file (where xxx is the ID of the process that created the log) on the server for these message: "Could not find symbol in the <BSFN dll name>."

If present, this message might mean that the business function did not build on the enterprise server.

9. If you have not found a problem indicating why you are unable to run an application on the enterprise server, you will need to debug it on the server.

---

**Note.** For Microsoft Windows enterprise servers, if you cannot identify a problem by reading the log, you need to put the business function through debug on the server. This action requires knowledge of C++ and how to debug. See Microsoft documentation for Debugging C++.

---

## Troubleshoot Communication Problems

When you submit an application to an enterprise server through an override of the master business function set in Object Configuration Manager, you might experience communication problems with the enterprise server. The business function then runs locally on the client workstation. JD Edwards EnterpriseOne displays a window to inform you that the business function is running in a new location.

To troubleshoot communication problems:

---

**Note.** Use this procedure if JD Edwards EnterpriseOne displays a window to inform you that a business function is running in a new location.

---

1. Check the jde.ini on the workstation to make sure the JDENET service name (port number) is correct and valid.

This port number must match the settings in the server jde.ini file, and the JD Edwards EnterpriseOne server must be running to successfully submit reports or to run business logic on a server. Security services and transaction management services also require the JD Edwards EnterpriseOne server to be running:

```
[JDENET]
serviceNameListen=service name
serviceNameConnect=service name
```

If serviceNameListen=service name specifies the communications service port on the TCP/IP network, JD Edwards EnterpriseOne uses this port address to listen for requests on the network. Using a file called services, you can associate the port number with a unique name. The default value is jde\_server (port number 6003).

If serviceNameConnect=service name specifies the communications service port on the TCP/IP network, JD Edwards EnterpriseOne uses this port address to connect to the network. Using a file called services, you can associate the port number with a unique name. The default value is jde\_server (port number 6003).

2. On the workstation, exit JD Edwards EnterpriseOne and turn logging on in the jde.ini.
3. Run the application on the server again, and then check the jde.log file to see if any of these errors are logged:
  - JDENET\_SendMsg Failed Error=8  
This error can mean you are not using the correct TCP/IP service port or that the enterprise server does not have that JDENET listing.
  - JDENET\_SendMsgFailed Error=5, 11, or 12  
These errors can mean that the message is being sent to the correct port, but the enterprise server JDENET is down.
4. From within Server Manager, change the port address to determine if both the workstation and server are using the same port.
5. Check the services file on the workstation (located in the operating system directory\System32\drivers\etc for Windows).  
Ensure that a blank line exists at the end of the file and that you have the service name mentioned in Step 1 (for example, jde\_server) going to the correct port address on the server. Verify the port address with the server administrator.
6. If you receive a Communication Failure message, try resubmitting the application.  
A time-out may have occurred.

```
[JDENET]
netTrace=0/1 (disabled/enabled)
```

7. Look in the log file for this message:

```
Could not find symbol in the <BSFN dll name>
```

## Troubleshooting Server Map Problems

If you change the Object Configuration Manager or the Data Source Master files in the Server Map data source, you can test the changes using the PORTTEST program. This test is designed to validate the environments.

See the section specific to the platform type for more information about the PORTTEST program.

---

## Troubleshooting the iSeries Enterprise Server

This section provides an overview of iSeries enterprises server troubleshooting and discusses how to:

- Troubleshoot iSeries enterprise server installation.
- Troubleshoot multiple release setup.
- Troubleshoot JDBNET.
- Troubleshoot interprocess communications.
- Troubleshoot jde.ini file.

### Understanding iSeries Enterprise Server Troubleshooting

This subsection explains how to troubleshoot problems that can occur on an iSeries enterprise server. When troubleshooting, follow these guidelines:

- Try to narrow the definition of any problem that you have, particularly when communicating the issue to someone, such as JD Edwards Worldwide Customer Support Services.  
  
For example, rather than reporting that the batch application failed, explain how the batch application failed. The more specific the information, the faster the problem can be solved. Rather than reporting that "The report had the wrong data," say that "The batch status is E."
- When communicating an error message to someone, be sure to include all parts of the error message exactly as they appear in the log file or on the screen.  
  
Parts of the message that might not seem important might actually hold the key as to why an error occurs. Also, distinguish between characters that might be misinterpreted, for example, the capital letter "O" and the numeral zero.
- As soon as you notice an error, examine the log files.  
  
Messages near the end of the log files sometimes reveal the most important information about the cause of the error.
- Before you restart JD Edwards EnterpriseOne on the server, either delete or move all the files from the log directories. Refer to the JDE.INI file for the locations of the log files.
- When you first try to get JD Edwards EnterpriseOne running, verify that you have logging turned on. Examine the jde.log and jdedebug.log files carefully.
- Carefully examine the JOBLOGs and jde.log files of the JD Edwards EnterpriseOne jobs to ensure that authorities and OCM are set correctly. Look for messages such as these in the jde.log files:

```
JDB3100011 - Failed to get location of table F983051 for environment PD812
Look for messages similar to these in the JOBLOGs:
File F98306 not found in library PRODDTA.
```

You might want to temporarily modify the job description of the JD Edwards EnterpriseOne user profile to always write the joblog until you are satisfied that all setup is correct.

---

**Note.** To complete the resolutions provided for this issues, you must sign on to the enterprise server using an account that has administrative privileges.

---

## Troubleshooting iSeries Enterprise Server Installation

This section explains topics that might create issues during the installation of an iSeries enterprise server.

### Troubleshooting: Library Installation Verification

| Issue                                                                                                 | Resolution                                                                              |
|-------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|
| You want to verify that the correct libraries and data dictionary items are installed on the iSeries. | See the list of libraries and data dictionary items and descriptions of their contents. |

### Troubleshooting: Database Table Configuration

| Issue                                                                                                                                                                                                                                                                                                         | Resolution                                                                                                                                                                                                                                                                                                                                                                                        |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Strange database results or errors imply that Object Configuration Manger (OCM) is not set up correctly. For example, you see these message in the jde.log file:<br><br>Databases: iSeries:table configuration problems iSeries<br>JDB3300011 - Failed to get location of table F983051 for environment PD812 | <ul style="list-style-type: none"> <li>• Verify that environments set up in the OCM are correct.</li> <li>• Review the description of how OCM is used by JD Edwards EnterpriseOne in JD Edwards EnterpriseOne Initialization.</li> <li>• Run the VerifyOCM program to ensure that the OCM tables are set up correctly. You must have one valid environment available to run VerifyOCM.</li> </ul> |

### Troubleshooting: Setting up the iSeries .INI File

| Issue                                                    | Resolution                                                                                                     |
|----------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| You cannot find the .INI file                            | Find it in IFS. The file should be located in the /<release>/ini directory. For example, /E812sys/ini/JDE.INI. |
| You need more information on using the iSeries .INI file | Review the notes and descriptions of .INI settings.                                                            |

### Troubleshooting: You Cannot Find the Log Files

The logging is performed to the iSeries Integrated File System (IFS). The naming convention is similar to that of the UNIX enterprise servers. That is, the default names of the files are JDE\_AS400JobNumber.log, JDEDEBUG\_AS400JobNumber.log, and JDETS.LOG, where AS400JobNumber is the iSeries Job Number of the job that generated the file. The system creates these files automatically, but the path to the files must exist before logging begins. The created log file directory should match the JOBLOG and JDELOG settings in the JDE.INI file.

The path to the log files stored in the IFS can be created by performing successive calls to the iSeries command MKDIR. For example, to create the path /PSFT812/LogFiles, enter this command:

```
MKDIR DIR('/PSFT812') DTAAUT(*RWX) OBJAUT(*ALL)
```

Followed by:

```
MKDIR DIR('/PSFT812/LogFiles') DTAAUT(*RWX) OBJAUT(*ALL)
```

Logging might be turned off in the .INI. Activate logging in the .INI using these settings in the [DEBUG] section:

```
[DEBUG]
```

LogErrors=1

Output=FILE

Where variable names and descriptions are as follows:

LogErrors values are:

0 = Do not generate logs.

1 = Create logs.

Output values (always in upper case) are:

NONE = Do not write debug messages to any output device.

FILE = Write messages to log files.

### **Troubleshooting: Not Enough Relevant Information Is Written to the Log Files**

Additional logging information may need to be turned on in the .INI. Set these keys in the .INI for additional information to be output to the log files:

[JDENET]

netTrace=1

[JDEIPC]

ipcTrace=1

[DEBUG]

TAMTraceLevel=1

[UBE]

UBEDebugLevel=6

[TCEngine]

TraceLevel=10

Where variable names and descriptions are as follows:

netTrace values are:

0 = Do not generate JDENet error messages (that is, communication between platforms).

1 = Generate JDENet error messages.

ipcTrace values are:

0 = Do not generate Interprocess Communication (IPC) error messages (that is, communication between processes on a single platform).

1 = Generate IPC error messages.

TAMTraceLevel values are:

0 = Do not generate Table Access Management (TAM) error messages (that is, regarding specification files).

1 = Generate TAM error messages.

UBEDebugLevel values are:

0 = Do not generate batch application error messages.

1-6 = Generate increasingly detailed error messages (1 indicates the least specific message; 6 indicates the most detailed message).

TraceLevel values are:

0 = Do not generate Table Conversion (TC) error messages.

1-10 = Generate increasingly detailed error messages (1 indicates the least specific message; 10 indicates the most detailed message).

---

**Note.** Because NetTrace and ipcTrace messages are written to the debug log associated with that job, the [DEBUG] section of the jde.ini file requires the Output=FILE setting.

---

## Troubleshooting: Testing with PORTTEST

In general, activate logging when running the PORTTEST program. Review the jde.log and jdedebug members generated by running the PORTTEST program. Also review the iSeries job log generated by running the PORTTEST program. These logs provide valuable information about the JD Edwards EnterpriseOne iSeries configuration and setup.

| Issue                                       | Resolution                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|---------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| An error with OCM occurred.                 | Verify that the OCM is correct for the environment. Disable the security server in the JDE.ini file and make sure that porttest runs successfully. For this work, you must log on with a User ID that has administrative privileges.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| An error with the security server occurred. | <p>The JD Edwards EnterpriseOne network might not be running. Clear the Interprocess Communication (IPC) structures using the JD Edwards EnterpriseOne iSeries CLRIPC command and restart JD Edwards EnterpriseOne. If you have different versions of JD Edwards EnterpriseOne running, make sure that they are on different ports and have different values for startIPCKeyValue. In the [JDEIPC] section of the JDE.INI file. Also, note that the different versions of JD Edwards EnterpriseOne should have different JD Edwards EnterpriseOne libraries, database files, and IFS directories</p> <p>Successful running of CLRIPC should result in the appearance of no messages on the screen. If messages appear as a result of CLRIPC, one or more jobs (including an interactive job that ran the PORTTEST program) might have locked some of the IPC shared memory. Determine which job locked shared memory and end it. Try logging off of a session in which you ran the PORTTEST program and running CLRIPC. If all attempts fail, you may change the .INI setting [JDEIPC] startIPCKeyValue to at least 1000 more or less than the current setting. Log off and back on again to ensure the new value is read. Attempt CLRIPC again, and restart JD Edwards EnterpriseOne if CLRIPC is successful.</p> |
| An error with the security server occurred. | <p>The JD Edwards EnterpriseOne network might be running as a service under one library list and you are trying to run the PORTTEST program under another library list. Display all the libraries in the current library list and correct the list if the displayed library list is wrong. Then run the PORTTEST program.</p> <p>If the library list is correct, the problem could be because the activation group under which the job is running on the iSeries may retain some of the information from previous attempts. Log off, log on, and run the PORTTEST program again.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

| Issue                                                                                                              | Resolution                                                                                                                                                                                                                                                                                                                                                                                                      |
|--------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| An error with the security server occurred.                                                                        | <p>The supplied user name or password might not match any names or passwords in the JD Edwards EnterpriseOne security table. Try one of these:</p> <ul style="list-style-type: none"> <li>• Run the PORTTEST program with a valid user name and password.</li> <li>• Add the given user name and password to the JD Edwards EnterpriseOne security table.</li> </ul>                                            |
| <p>You get these message on the screen:</p> <p>Invalid parms PORTTEST<br/>&lt;USER&gt; &lt;PWD&gt; &lt;ENV&gt;</p> | <p>You might not have included the correct number of arguments in the PORTTEST program. Use these arguments:</p> <p>User - A valid JD Edwards EnterpriseOne user ID.</p> <p>Password - Password for the JD Edwards EnterpriseOne user ID.</p> <p>Environment - A valid JD Edwards EnterpriseOne environment.</p>                                                                                                |
| Fewer than 99 F0902 records are written to the screen by PORTTEST.                                                 | <p>A possible PORTTEST program failure. Examine the log files.</p> <ul style="list-style-type: none"> <li>• Fewer than 99 records might exist in the F0902 table. This is not an error, but you should review the log files for any errors.</li> <li>• The F0902 database table might not be accessible. Verify that you can query the F0902 table using SQL. Use the STRSQL command on the iSeries.</li> </ul> |
| An error initializing the environment occurs in the log file.                                                      | <p>The environment might not be set up correctly. Any errors in the affected .INI keys or database tables could cause the JD Edwards EnterpriseOne initialization to fail. The environment that the PORTTEST program uses is passed as a command line argument.</p>                                                                                                                                             |

## Troubleshooting: Running JDENET

| Issue                                                         | Resolution                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|---------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| NETWORK dies immediately.                                     | <p>IPCs might not have been cleared before starting JD Edwards EnterpriseOne (that is, starting JDENET using the JD Edwards EnterpriseOne iSeries command STRNET). End JD Edwards EnterpriseOne (ENDNET). Clear IPCs (using the CLRIPC command) and restart JD Edwards EnterpriseOne.</p> <p>The startIPCKeyValue in the .INI file could be used by another version of JD Edwards EnterpriseOne. Try one of these:</p> <ul style="list-style-type: none"> <li>• Change the startIPCKeyValue and restart the software. This problem is not easily evident by examining the log files or reviewing error messages. Symptoms of the problem include:</li> <li>• You attempt to run more than one version of JD Edwards EnterpriseOne on the iSeries.</li> <li>• One environment can be successfully started by itself. A second environment cannot be successfully started (that is, the JDENET_N job ends almost immediately after starting) for the second version.</li> <li>• Look in the jde_xxx and jdedebug_xxx log files for specific error messages.</li> <li>• Determine if the PORTTEST program runs correctly.</li> </ul> <p>If not, correct those problems, and then try restarting JD Edwards EnterpriseOne using STRNET.</p> <ul style="list-style-type: none"> <li>• The configuration for the local host name, local domain name, and IP address might be incorrect. In the command line, enter CFGTCP to access the Configure TCP/IP form. Select option 12 (Change local domain and host names) and verify the settings for the local domain name and the local host name (for example, YOURCOMPANY.COM and SRVR1 respectively). Then select option 10 (Work with TCP/IP host table entries) and verify that two names exist in connection with the IP address for the iSeries. One name is a combination of the local host name and the local domain name (for example, SRVR1.YOURCOMPANY.COM). The other name is just the local host name (for example, SRVR1).</li> <li>• Verify that the Relational Database Directory name is set up correctly. Use the WRKRDBDIRE command to verify that the name of the *LOCAL database is the same as the server. If they are different, refer to the iSeries Configuration guide to determine how to set this up correctly.</li> </ul> |
| An error initializing the environment occurs in the log file. | <ul style="list-style-type: none"> <li>• Examine the issues in this section about the PORTTEST program.</li> <li>• Determine if the PORTTEST program runs correctly. If not, correct those problems, and then try restarting JD Edwards EnterpriseOne using STRNET.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |

## Troubleshooting: Testing JD Edwards EnterpriseOne by Submitting a Report

| Issue                                                                                   | Resolution                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|-----------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>You get these message:</p> <p>Communication Failure with<br/>&lt;server name&gt;</p> | <p>You might see a message referencing an error of 11, indicating a time out occurred because the server was started after the client was run. Try resubmitting the report.</p> <p>A time out might have occurred because of heavy network traffic or server load. Increase the time out value for the JDENETTimeout setting in the [NETWORK QUEUE SETTINGS] section of the jde.ini file on the workstation.</p> <p>The wrong communications port might have been used. Verify that the serviceNameListen value in the [JDENET] section of the jde.ini file on the workstation matches the serviceNameConnect value in the [JDENET] section of the jde.ini on the server. In addition, the serviceNameConnect value in the client jde.ini must match the serviceNameListen in the jde.ini on the server.</p> <p>Other communications problems might exist. Run SERVERADMINISTRATIONWORKBENCH.exe (found in the system\bin32 directory on the workstation). This program displays only the machines on the specified port (also known as service) that are running JD Edwards EnterpriseOne (either client or server). Use this information to track down the problem:</p> <ul style="list-style-type: none"> <li>• If the remote machine is visible, a time-out probably occurred.<br/>Rerun the report.</li> <li>• If the remote machine is not visible, try to ping the remote machine using the name of the machine.</li> <li>• If the ping fails, try to ping the remote machine using its IP address.</li> <li>• With this information, determine if the client and server agree on the IP address for the server.</li> <li>• If none of these steps identify the problem, a general network error probably occurred (for example, the network is down or a machine is disconnected). Track it down.</li> </ul> |

| Issue                                                                                                                                                                                                                                                       | Resolution                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>The report does not display any data.</p>                                                                                                                                                                                                                | <p>No data might exist in the database for the report that you are running, or you do not have access to the data. Try these:</p> <ul style="list-style-type: none"> <li>• Select a different report to verify that some reports do produce data.</li> <li>• Verify the database contains data that should be included in the report. Add data if necessary.</li> <li>• Change the processing options for the report.</li> <li>• Change the OCM and data sources to reference the correct library.</li> <li>• If the report is launched on the server, make sure that the vertical tables in the server OCM match those of the OCM for the workstation.</li> </ul> <p>If no data is found, it could be because:</p> <ul style="list-style-type: none"> <li>• No data exists.</li> <li>• The processing options are incorrect.</li> <li>• The OCM for either the client or server is pointing to the wrong data source.</li> <li>• The data sources for either the client or server are pointing to the wrong database.</li> <li>• The SQL statement is incorrect (possibly due to a program bug).</li> <li>• The database drivers are out of date.</li> </ul> |
| <p>The report does not display any data.</p>                                                                                                                                                                                                                | <p>An error might have occurred with the report. Review the jdedebug.log and jde.log files for errors.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <p>An error initializing the environment occurs in the log file.</p>                                                                                                                                                                                        | <p>The environment might not be set up correctly:</p> <ul style="list-style-type: none"> <li>• Look for errors in .INI keys or database tables that can cause an initialization failure.</li> <li>• Stop JD Edwards EnterpriseOne and determine if the PORTTEST program runs correctly. If not, correct the problems, and then rerun JD Edwards EnterpriseOne manually.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <p>You get this message:</p> <p>Communication Failure with<br/>&lt;server name&gt;</p> <p>This error occurs sometimes on the workstation</p> <p>Restarting JDENET_N sometimes gets rid of the error</p> <p>You can ping the server from the workstation</p> | <p>The server might have two network cards, which can confuse JDENET when the net communications are initialized between the client and server. One machine tries to connect using one network card, and the other machine connects using the other network card.</p> <p>The hosts file on the server should list two different IP addresses for the server: one for each network card. The solution for the error involves setting the NetHostName field in the [JDENET] section of the JDE.INI to one of the names for the server given in the hosts file. JDENET then uses the IP address associated with the given network card.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |

## Troubleshooting: Shutting Down JDENET

Running the iSeries command CLRIPC immediately after shutdown (that is, after running the iSeries command ENDNET) each time you shut down will help you avoid most restart problems.

## Troubleshooting: Email and PPAT

| Issue                                                                                                                                                                                                                                                                                                   | Resolution                                                                                   |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|
| The batch application, server package installation, or table conversion log file (in the PrintQueue directory) displays the message:<br><br>PPAT:troubleshooting iSeries<br>XE Email:troubleshooting: iSeries<br><br>DoSendMessage Error: User 5600427 does not exist in the address book file (F0101). | The particular user may not be found in the F0101 table.<br>Add the user to the F0101 table. |

### See Also

Chapter 2, “Administering the iSeries Server,” Understanding the iSeries Library Structure for JD Edwards EnterpriseOne, page 6

Chapter 14, “Troubleshooting the Enterprise Server,” Troubleshooting the JDE.INI File, page 229

## Troubleshooting Multiple Release Setup

This table explains how to troubleshoot problems that can occur with multiple releases on the iSeries:

| Issue                                                                                                                                    | Resolution                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>When you try to run multiple releases of JD Edwards EnterpriseOne at the same time, conflicts seem to occur between each release.</p> | <p>Each installed release of JD Edwards EnterpriseOne may not have its own unique set of keys in the .INI. Change these keys in one or both .INI files:</p> <p>[JDEIPC]</p> <p>startIPCKeyValue</p> <p>[JDENET]</p> <p>serviceNameListen</p> <p>serviceNameConnect</p> <p>Variable names and descriptions:</p> <p>startIPCKeyValue</p> <p>An integer value that indicates an arbitrary starting memory offset for interprocess communications. For multiple instances of JD Edwards EnterpriseOne server, be sure that the differences between these values are 1000 or more. The default value is 5000.</p> <p><b>Note.</b> IBM Opti-Connect and Opti-Mover products use the IPC shared memory address 9999. Avoid setting the jde.ini file setting IPCStartKey to a starting value using the range of 9000 to 9999.</p> <p>serviceNameListen</p> <p>Port through which JDENet listens for communications attempts. The default is jde_server (translated using the services file). Each instance of the JD Edwards EnterpriseOne server needs to communicate with JD Edwards EnterpriseOne clients through different ports.</p> <p>serviceNameConnect</p> <p>Port through which JDENet tries to initialize connections with other platforms. The default is jde_server (which is translated using the services file). Each instance of JD Edwards EnterpriseOne server needs to communicate with JD Edwards EnterpriseOne clients through different ports.</p> <p>Also, verify that each version of JD Edwards EnterpriseOne has a unique set of libraries and database files. This is done using the ApplicationPathAddendum setting in the JDE.INI file.</p> |

## Troubleshooting JDBNET

This table explains how to troubleshoot problems that can occur with JDBNET:

| Issue                                      | Resolution                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|--------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>You do not know how JDBNET is used.</p> | <p>JDBNET processes database requests using a client and server. It can also be configured to process server-to-server requests. This is, one server functions as a JDBNET client and the other as a JDBNET server.</p> <p>JDBNET eliminates the need for database-specific network software. All database requests are transported to the JDBNET server, processed in a local database, and the results are transported back to the JDBNET client.</p> |

| Issue                                                                    | Resolution                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|--------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| You get an error that the data source on the JDBNET server is not found. | The correct data source on the JDBNET server may not exist. Create a data source on the server that will be used by JDBNET. This is a normal configuration for a server data source that can be accessed by JDENet running on that server. Note the data source name (OMDATP) that will be used for the JDBNET client configuration.                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| You get an error that the data source on the JDBNET client is not found. | <p>The correct data source on the JDBNET client may not exist. Use the P98611 application to create a JDBNET data source in the F98611 table using this information:</p> <ul style="list-style-type: none"> <li>• Data source name (OMDATP field) is used to access tables as specified in the F986101 table.</li> <li>• Server name (OMSRVR field) identifies the JDBNET server.</li> <li>• Database name (OMDATB field) matches exactly the data source name (that is, the OMDATP field) to be used by the JDBNET server.</li> <li>• All other columns must match the values in the corresponding columns of the server data source. Set this data source as an active override in the F986101 table for all tables that will be accessed through JDBNET.</li> </ul> |
| JDBNET does not transfer any data                                        | The network may not be running. End JD Edwards EnterpriseOne, clear IPC (using the iSeries CLRIPC command), and restart JD Edwards EnterpriseOne.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| JDBNET does not transfer any data                                        | The JDBNET server and client may not be using the same server port number. Modify the serviceNameListen and serviceNameConnect fields in the [JDENET] section of both the JDBNET jde.ini files on the server and on the workstation. These values must match on both the JDBNET server and JDBNET client.                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

## Troubleshooting Interprocess Communications

This subsection explains how to troubleshoot problems that can occur with Interprocess Communication (IPC).

| Issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Resolution                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>JD Edwards EnterpriseOne jobs cannot communicate with one another with these symptoms:</p> <ul style="list-style-type: none"> <li>• The PORTTEST program fails.</li> <li>• The security server on the iSeries fails.</li> <li>• UBE submissions fail.</li> </ul> <p>If you activated ipcTrace in the [JDEIPC] section of the server jde.ini file, an error similar to this should appear in the JDEDEBUG.log:</p> <p>IPC2100017 createIPC Msgq (name Port6005) failed, errno=3484: A damaged object was encountered</p> | <p>This could be because the iSeries release is pre-V4R2. In these releases, damaged IPC message queues might result when you end JD Edwards EnterpriseOne jobs using the command ENDJOB* IMMED.</p> <ul style="list-style-type: none"> <li>• Use the *CNTRLD option to end an iSeries job.</li> </ul> <hr/> <p><b>Note.</b> You might still have damaged IPC message queues if the iSeries-controlled ending times out.</p> <hr/> <ul style="list-style-type: none"> <li>• Run these program to verify whether a damaged message queue exists. You must have V4R1 PTF# SF45946.</li> </ul> <p>CALL QPOZIPCS PARM(' -aqE')</p> <p>This program generates a spool file called IPCS that contains information about message queues on the system. Look for these output:</p> <pre>KEY MODE 0x00000000 ----- 0x00000000 --RW----- 0x00000000 --RW----- 0x00000000 --RW----- 0x00001234 D-RW----RW-</pre> <p>In this example, the message queue 0x00001234 is damaged. To fix, stop, and restart JDENET using these commands:</p> <pre>ENDNET CLRIPC STRNET</pre> <p>Also, if the ipcTrace setting in the [JDEIPC] section of the jde.ini file on the server is not set, activate the setting and run the PORTTEST program to determine whether any message queues are damaged. Look for the word damage in the JDEDEBUG.log file.</p> <p><b>Note.</b> Some of the message queues might be damaged even if the JDEDEBUG.log file does not indicate that any damage exists.</p> |

## Troubleshooting the JDE.INI File

This section explains how to troubleshoot problems that can occur with the JDE.INI file. These notes apply to the .INI file in the E812SYS library:

- It is composed of several sections.

The section names are enclosed in square brackets, for example [JDENET].

- Within each section are one or more keys or settings.

The key name is on the left side of the equals sign, and the value of the key is on the right side.

- Do not include spaces in the names or values of the keys unless you know that a space is required.

Do not include spaces immediately before or after the equals sign.

- Keys may be commented out by adding a semicolon (;) at the start of the key name.
- We recommend that you place any incidental comments on a separate line adjacent to the key to which the comment applies.

Be sure to include a preceding semicolon. Comments can be included at the end of the key's values, but these comments can be wrongly interpreted if they are not separated from the keys' values by enough white space. Because the amount of white space needed between the keys' values and the comments is not strictly defined, we recommend that you do not place comments after the values of the keys.

- The section and key names are not case sensitive.
- Many key values are case sensitive.
- Although all of the following values may be used to turn a feature on, they may not be interchangeable as values in the .INI. Use a value that is comparable to the default value provided in the original .INI. Also, many values are case sensitive. If you have any questions about values, contact JD Edwards Global Support Center.
  - YES
  - ON
  - TRUE
  - 1

Likewise, these values may be used to turn a feature off. They are not necessarily interchangeable as values in the .INI.

- NO
- OFF
- FALSE
- NONE
- 0

If you are told by JD Edwards Worldwide Customer Support Services to modify a key that does not exist, you can add the key. Just be sure that it is in the correct section.

---

## Troubleshooting the UNIX/Linux Enterprise Server

This section provides an overview for UNIX/Linux enterprise server troubleshooting and discusses how to:

- Troubleshoot the jde.ini file.
- Troubleshoot JD Edwards EnterpriseOne file copying to a server.
- Troubleshoot database table configuration.
- Troubleshoot printer setup.
- Troubleshoot email.
- Troubleshoot multiple release setup.

- Troubleshooting report file output location.
- Troubleshoot JDBNET server not found.
- Troubleshoot JD Edwards EnterpriseOne testing.

## Understanding UNIX/Linux Enterprise Server Troubleshooting

This section discusses some typical problems that you might encounter and their solutions. When troubleshooting, follow these guidelines:

- Check the logs.

Many times, the logs point to the problem. As soon as you notice an error, examine the log files. Messages near the end of the log files will probably reveal the most important information about the cause of the error.

- Try to narrow down the definition of any problem that you may have, particularly when communicating the issue to someone, such as JD Edwards Worldwide Customer Support Services.

For example, rather than reporting that the batch application failed, explain how the batch application failed. The more specific the information, the faster the problem can be solved. For example, rather than reporting that "The report had the wrong data," say that "The batch status is E."

- When communicating an error message to someone, include all parts of the error message exactly as they appear in the log file or on the screen.

Parts of the message that may not seem important may actually hold the key as to why an error occurred. Also, distinguish between characters that might be misinterpreted, such as the capital letter O and the numeral zero (0).

- Before you restart JD Edwards EnterpriseOne on the server, either delete or move the jde\_xxx.log and jdedebug\_xxx.log files (where xxx is a number).

Do not rename the log files because it is easier to work with logs that use the standard naming convention (jde\_xxx.log and jdedebug\_xxx.log). If you need to save the log files until the problem is solved, then create a temporary directory and move the files.

- Clear the log directory regularly to avoid filling the file system.

If the file system fills up, then the specification files can become corrupted.

- Always keep a backup of the specification files handy in case they become corrupted.

Specification files should be backed up regularly for easy recovery of specification installs. If spec files have to be replaced, all specification installations will be lost if backups are not kept.

- To find problems that occur due to server failure, go to the system/bin32 directory:

```
grep -n failed *log* > problems.txt
```

The file problems.txt will contain a list of errors with the file and line number.

- Remember that UNIX is case-sensitive: jde.ini is not the same file as JDE.INI.

---

**Important!** To complete the resolutions provided for this issues, you must sign on to the UNIX enterprise server using an account that has administrative privileges.

---

## Troubleshooting the JDE.INI File

To locate the JDE.INI file, search in the system/bin32 subdirectory. For example, /u01/JDEdwards/E812/ini/JDE.INI. These notes apply to the JDE.INI:

- It is composed of several sections.

The section names are enclosed in square brackets; for example, [JDENET].

- The environment variable \$JDE\_BASE should contain the location of the JDE.INI file.
- If you copy the JDE.INI file to other directories (for example, the \$SYSTEM/bin32 directory), the JD Edwards EnterpriseOne programs could read the wrong JDE.INI file.

This error occurs because some programs might look for the JDE.INI file in the current directory before looking at the JDE\_BASE environment variable.

- Each section contains one or more keys.

The key name is on the left side of the equal sign, and the value of the key is on the right side.

- Do not include spaces in the key names or key values unless you know that a space is required.

Do not include spaces immediately before or after the equal sign.

- Keys can be commented out by adding a semicolon (;) at the start of the key name.
- We recommend that you place incidental comments on a separate line adjacent to the key to which the comment applies.

Be sure to include a preceding semicolon. Comments can be included at the end of the key value, but these comments can be incorrectly interpreted if they are not separated from the values of the keys by sufficient white space. Because the amount of white space between the values of the keys and the comments is not strictly defined, we recommend that you do not place comments after the values of the keys.

- Section and key names are not case sensitive.
- Many key values are case sensitive.
- Although all of the following values activate a feature, they may not be interchangeable as values in the JDE.INI.

Use a value that is comparable to the default value provided in the original JDE.INI. Also, many of these values are case sensitive. If you have any questions about values, contact JD Edwards Worldwide Customer Support Services.

- YES
- ON
- TRUE
- 1

These values turn a feature off. They are not necessarily interchangeable as values in the JDE.INI.

- NO
- OFF
- FALSE
- NONE
- 0

If you are told by JD Edwards Worldwide Customer Support Services to modify a key that does not exist, you can add the key. Ensure that the key is in the correct section and entered with the correct spelling and case.

## Troubleshooting JD Edwards EnterpriseOne File Copying to a Server

If you cannot copy files from the deployment server to the temporary directory on the enterprise server, this could be because ftp cannot connect. See the system administrator.

## Troubleshooting Database Table Configurations

If results or errors occur that imply that OCM is not set up correctly, review the description in this guide of how OCM is used by JD Edwards EnterpriseOne.

## Troubleshooting Printer Setup

If reports do not print from a server, verify the name of the default printer. Send a simple text file to the default printer using the lp command. If you get an error similar to these, then the printer is not configured on the server or is not online:

```
"lp: destination aPrinter non-existent"
```

Contact the system administrator for assistance.

For Linux, do not set up a print queue that translates files to postscript. The Linux print queues that are used by JD Edwards EnterpriseOne should generally be "raw" print queues that simply redirect the output of the file to the printer.

## Troubleshooting Email

If the report, server package installation, or table conversion log file (in the PrintQueue directory) displays the message DoSendMessage Error: User 5600427 does not exist in the address book file (F0101), the particular user might not be found in the F0101 table. Add the user to the F0101 table.

## Troubleshooting Multiple Release Setup

Each installed release of JD Edwards EnterpriseOne has its own JDE.INI in its ini directory. Point the user entries in the JDE.INI files to the directories of the log and other files. If the log files do not go to separate directories, change the appropriate keys in one or both JDE.INI files to point to unique directories for each installed instance of JD Edwards EnterpriseOne.

## Troubleshooting Report File Output Location

If you cannot find the report output files, consider this information:

- The location is specified as the OutputDirectory key of the [NETWORK QUEUE SETTINGS] section in the JDE.INI on the server.  
  
If this key is not found, the location is the PrintQueue subdirectory of the JD Edwards EnterpriseOne base directory (for example, /u01/JDEdwards/E812SYS/PrintQueue).
- The JDE.INI file on the workstation may have the SaveOutput key of the [NETWORK QUEUE SETTINGS] section set to FALSE.

This is because a problem after the report has been printed. After the report is printed, then the record will be deleted, as will the .PDF file. Change the value of the SaveOutput key of the [NETWORK QUEUE SETTINGS] section in the JDE.INI on the workstation to TRUE.

## Troubleshooting JDBNET Server Not Found

If you get an error that the data source on the JDBNET server is not found, the correct data source on the JDBNET server might not exist. Create a data source on the server that will be used by JDBNET. This is a normal configuration for a server data source that can be accessed by JDENet running on that server. Note the data source name (OMDATP) that will be used for the JDBNET client configuration.

If you get an error that the data source on the JDBNET client is not found, the correct data source on the JDBNET client might not exist. Create a JDBNET data source in the F98611 table using this information:

- Data source name (OMDATP field).  
Used to access tables as specified in the F986101 table.
- Server name (OMSRVR field).  
Identifies the JDBNET server.
- Database name (OMDATB field).  
Matches exactly the data source name (that is, the OMDATP field) to be used by the JDBNET server.
- Shared library name (OMDLLNAME field).  
Identifies the JDBNET client .DLL. (libjdbnet.sl on HP-UX, libjdbnet.so on AIX).
- All other columns must match the values in the corresponding columns of the server data source.

Set this data source as an active override in the F986101 table for all tables that will be accessed through JDBNET.

## Troubleshooting JD Edwards EnterpriseOne Testing

If the PORTTEST program does not run successfully after startup:

- If you have Oracle or UDB running on the enterprise server and the database and JD Edwards EnterpriseOne services are set to start automatically at system startup, JD Edwards EnterpriseOne services may start before the database is running completely.  
You must ensure that the database software is running before starting any JD Edwards EnterpriseOne processes.
- If JD Edwards EnterpriseOne loses the connection to the database because either the network or database went down, you should see some sort of network or database error in the log files.
- Stop the JD Edwards EnterpriseOne services, clear the logs, and then restart the JD Edwards EnterpriseOne services to see if the problem is resolved.

---

## Troubleshooting the Microsoft Windows Enterprise Server

This section provides an overview of Microsoft Windows enterprise server troubleshooting and discusses how to:

- Troubleshoot JD Edwards EnterpriseOne account setup.
- Troubleshoot JD Edwards EnterpriseOne file copying to a server.
- Troubleshoot database table configuration.

- Troubleshoot printer setup.
- Troubleshoot jde.ini file setup.
- Troubleshoot finding the log files.
- Troubleshoot testing with the PORTTEST program.
- Troubleshoot running JD Edwards EnterpriseOne manually.
- Troubleshoot finding report files.
- Troubleshoot testing JD Edwards EnterpriseOne by submitting a report.
- Take ownership of a printer.
- Stop all JD Edwards EnterpriseOne processes.
- Stop all JD Edwards EnterpriseOne processes without rights.
- Troubleshoot email.

## Understanding Microsoft Windows Enterprise Server Troubleshooting

This section discusses some typical problems that you might encounter and their solutions. When troubleshooting, follow these guidelines:

- Narrow the definition of any problem that you might have, particularly when communicating the issue to someone, such as JD Edwards Worldwide Customer Support Services.  
For example, rather than reporting that the batch application failed, explain how the batch application failed. The more specific the information, the faster the problem can be solved. For example, rather than reporting that "The report had the wrong data," say that "The batch status is E."
- When communicating an error message to someone, be sure to include all parts of the error message exactly as they appear in the log file or on the screen.  
Parts of the message that may not seem important may actually hold the key to why an error occurs. Also, distinguish between characters that might be misinterpreted (for example, the capital letter O and the number 0).
- As soon as you notice an error, examine the log files.  
Messages near the end of the log files sometimes reveal the most important information about the cause of the error.
- Before you restart JD Edwards EnterpriseOne on the server, either delete or move the jde\_xxx.log and jdedebug\_xxx.log files (where xxx is a number).  
Do not rename the log files; it is easier to work with logs that use the standard naming convention (jde\_xxx.log and jdedebug\_xxx.log). If you need to save the log files until the problem is solved, create a temporary directory and move the files there.
- Clear the log directory regularly to avoid filling the file system. If the file system fills up, the specification files become corrupt.
- Always keep a backup of the specification files in case they become corrupt.  
Specification files should be backed up regularly for easy recovery of spec installs. If specification files have to be replaced, all specification installations are lost unless backups are kept.

---

**Note.** To complete the resolutions provided for this issues, you must sign on to the Microsoft Windows enterprise server using an account that has administrative privileges.

---

## Troubleshooting JD Edwards EnterpriseOne Account Setup

If you cannot set up any accounts in the User Manager program, the account you are logged into in Microsoft Windows may not have the privileges to modify or add accounts. Log out of Microsoft Windows and log back on under the Administrator account or an account in the Administrators group.

## Troubleshooting JD Edwards EnterpriseOne File Copying to a Server

If you cannot copy files from the CD to the JD Edwards EnterpriseOne directory on the enterprise server, verify that the CD is in the CD-ROM drive. Another cause is that one or more of the files to be copied is currently open on the CD:

- Close any files on the CD that are open.
- Close any applications that may have files open on the CD.

If one or more of the files that will be overwritten in the target directory is open:

- Close any files in the target directory that are open.
- Close any applications that may have files open in the target directory.

If the target disk is full:

- Delete or move files from the target disk.
- Copy JD Edwards EnterpriseOne to a different disk.

## Troubleshooting Database Table Configuration

If the OCM is not set up correctly and errors occur, run the VerifyOCM program to ensure that the OCM tables are set up correctly.

## Troubleshooting Printer Setup

If you cannot set up a printer:

- The printer may not be attached (local printer) or the print server may not be available (network printer).  
Attach to the local printer or determine why the print server is not available.
- The printer drivers may not be installed.  
Install the correct printer drivers.

## Troubleshooting jde.ini File Setup

If you cannot find the jde.ini file:

- Search in the system\bin32 subdirectory in the JD Edwards EnterpriseOne tree. For example, z:\JDEdwards\E812\ddp\system\bin32\jde.ini.

- Make sure you have access rights to the system\bin32 directory by logging on to Microsoft Windows as a user who has administrative rights.

## Troubleshooting Finding the Log Files

If you cannot find the log files:

- Log files are listed in the DebugFile and JobFile keys in the [DEBUG] section of the jde.ini.

If there are no paths, the logs are in the system\bin32 directory. The log files are named according to these scheme:

An underscore ( \_ ) and the process ID of the process that creates the log file are inserted before the period for example, jde\_123.log or jdedebug\_123.log for a process with an ID of 123.

The log file associated with the DebugFile key contains the sequence of JD Edwards EnterpriseOne events. The default value for this key is jdedebug.log. The log file associated with the JobFile key contains error messages that occur in JD Edwards EnterpriseOne. The default value for this key is jde.log.

- When a batch application is run and the jde.ini on the workstation has [NETWORK QUEUE SETTINGS] SaveOutput=TRUE, the jde\_xxx.log and jdedebug\_xxx.log files for the runbatch that processed the batch application is copied to a file in the PrintQueue directory.

The root name of the files are the same as the name of the PDF file. The extension is .jde.log and .jdedebug.log. The duplication of these log files does not occur if the batch application runbatch.exe dies before duplication.

- Verify that logging in the jde.ini is turned on using these settings in the [DEBUG] section:

```
[DEBUG]
LogErrors=1
Output=FILE
Variables and their descriptions:
LogErrors
0 = Do not generate logs.
1 = Create logs.
Output
NONE = Do not write messages to any output device.
AUX = Write messages to a console window.
FILE = Write messages to log files.
BOTH = Write messages to log files and console window.
```

If not enough relevant information is written to the log files, this could be because additional logging information needs to be turned on in the jde.ini. Set these keys in the jde.ini for additional output to the log files:

```
[JDENET]
netTrace=1
[JDEIPC]
ipcTrace=1
[DEBUG]
TAMTraceLevel=1
[UBE]
UBEDebugLevel=6
[TCEngine]
TraceLevel=10
```

These are the variables that you use to set logging options::

- netTrace
- 0 = Do not generate JDENet error messages (that is, communication between platforms).
- 1 = Generate JDENet error message.
- ipcTrace
- 0 = Do not generate Interprocess Communication (IPC) error messages (that is, communication between processes on a single platform).
- 1 = Generate IPC error messages.
- TAMTraceLevel
- 0 = Do not generate Table Access Management (TAM) error messages (that is, regarding specification files).
- 1 = Generate TAM error messages.
- UBEDebugLevel
- 0 = Do not generate batch application error messages.
- 1 = Generate increasingly detailed error messages (1 gives the least specific messages, whereas 6 gives the most detailed messages).
- TraceLevel
- 0 = Do not generate Table Conversion (TC) error messages.
- 1-10 = Generate increasingly detailed error messages (1 gives the least detail, whereas 10 gives the most detail).

## Troubleshooting Testing with the PORTTEST Program

If an error with the security server occurred:

- Verify the JD Edwards EnterpriseOne network is running either as a service or started from a command prompt.
- If the security server is inactive, or if it is active on a server and port that is different from the ones the PORTTEST program uses, perform one of these tasks:

Start JD Edwards EnterpriseOne net on the server and port where the PORTTEST program is being run. The security server key in the [SECURITY] section of the jde.ini specifies the security server, and the serviceNameListen and serviceNameConnect settings in the [JDENET] section specify the ports.

Change the name of the security server or the names of the ports, or both, in the jde.ini file to point to the correct security server.

- Make sure that the JD Edwards EnterpriseOne network and the PORTTEST program are running under the same account:

To determine under which account PORTTEST is running, press the Control, Alt, and Delete keys at the same time. If the JD Edwards EnterpriseOne network is running as a service, determine under which account it is running. To do this, select the service in Microsoft Windows Control Panel, then go to Services and click Startup.

For initial testing, you can stop the JD Edwards EnterpriseOne network service, open a Windows command prompt, cd to the system\bin32 directory, run jdenet\_n without any parameters, and rerun the PORTTEST program. When finished, stop jdenet\_n from the Microsoft Windows Task Manager.

To run the PORTTEST program under the same account as the JD Edwards EnterpriseOne network service, log out of Windows, log into the same account under which the service is running, open a Microsoft Windows command prompt, cd to the system\bin32 directory, and rerun the PORTTEST program.

- To make sure the supplied user name and password, or both, match names and passwords, or both, in the JD Edwards EnterpriseOne security table:

Run the PORTTEST program with a valid user name and password. Add the given user name and password to the JD Edwards EnterpriseOne security table.

If you get the message Invalid parms PORTTEST: <USER> <PWD> <ENV>, the correct number of arguments to PORTTEST may not have been included. Use these arguments:

- User - A valid JD Edwards EnterpriseOne account name.
- Password - Password for the JD Edwards EnterpriseOne account.
- Environment - A valid JD Edwards EnterpriseOne environment.
- Fewer than 99 records are written to the screen by PORTTEST.

If PORTTEST failed, examine the log files.

If fewer than 99 records exist in the F0902 table, this is not an error. You should review the log files for errors.

If the F0902 table is not accessible, verify that you can query the F0902 table using SQL.

If an error initializing the environment occurs in the log file, the environment may not have been set up correctly. See the chapter Understanding the JD Edwards EnterpriseOne Initialization for Windows in this guide for more information about how JD Edwards EnterpriseOne programs use OCM. Any errors in the affected jde.ini keys or database tables could cause the JD Edwards EnterpriseOne initialization to fail. The environment that PORTTEST uses is passed as a command line argument.

## Troubleshooting Running JD Edwards EnterpriseOne Manually

- If the JD Edwards EnterpriseOne network is not running, start the JD Edwards EnterpriseOne network service.
- Verify the JD Edwards EnterpriseOne network is running by doing these:
  - The JD Edwards EnterpriseOne network should either be running as a service or from a Windows command prompt.
  - If it is running as a service, determine under which account it is running.

To do this, select the JD Edwards EnterpriseOne network service in Microsoft Windows Control Panel, select Services, and then select Startup. Note the account name. If you are using Microsoft Windows 2000, select the JD Edwards EnterpriseOne network service in the Windows Control Panel, select Services, and then select Properties.

- If it is run from a command prompt, the network is running under the Microsoft Windows account you signed on to.

When you log off Microsoft Windows, network processes started from a command prompt and all child processes will terminate.

- If the setup of some part of JD Edwards EnterpriseOne, such as the jde.ini file or OCM, is incorrect, determine if PORTTEST runs correctly.

If not, correct those problems and then try running JD Edwards EnterpriseOne manually.

If an error initializing the environment occurs in the log file, the setup for some part of JD Edwards EnterpriseOne, such as the jde.ini file or OCM, may be incorrect. Examine the applicable problems in the “Testing with the PORTTEST Program” section in this chapter. Determine if the PORTTEST programs runs correctly. If not, correct those problems, and then try running JD Edwards EnterpriseOne manually.

## Troubleshooting Finding the Report Files

If you cannot find the report output files:

- Check the OutputDirectory key of the [NETWORK QUEUE SETTINGS] section in the jde.ini file on the server.

If there is no location, listed, the files are in the PrintQueue directory of the JD Edwards EnterpriseOne base directory. For example, z:\JDEdwards\E812\ddp\PrintQueue.

- Verify that SaveOutput in the [NETWORK QUEUE SETTINGS] section in the jde.ini file on the workstation is TRUE.

## Troubleshooting Testing JD Edwards EnterpriseOne by Submitting a Report

- If a time-out occurred because the JD Edwards EnterpriseOne server was started after the client, resubmit the report.
- If a time-out occurred due to heavy network traffic or server load, increase the time-out value in the jde.ini file on the workstation and resubmit the report.

Use the JDENETTime-out setting in the [NETWORK QUEUE SETTINGS] section.

- If the wrong communications port is being used, perform one of these tasks:
  - Verify that the serviceNameListen value in the [JDENET] section of the jde.ini file on the workstation matches the serviceNameConnect value in the [JDENET] section of the jde.ini file on the server.

In addition, the serviceNameConnect value in the jde.ini file on the workstation must match serviceNameListen in the jde.ini file on the server. If the values of these keys are strings, the numeric value is retrieved from the services file in the c:\winnt\system32\drivers\etc directory (Microsoft Windows: client or server).

- The services file contains a list of strings and their corresponding port numbers.

If the port that you are interested in is on the last line of the services file, be sure to include a return at the end of the line or else the string will not be translated to the corresponding port number.

- If the client is using Dynamic Host Configuration Protocol (DHCP) and the server does not have an entry for itself in its hosts file in the c:\winnt\system32\drivers\etc directory, add an entry for the server in the hosts file on the server.
- These situations can occur:
  - Communications failure error message on the workstation.
  - Restarting Network Service or jdenet\_n sometimes gets rid of the error.
  - You can ping the server from the workstation.

These issues can occur because the server has two network cards, which confuses JDENET when the net communications are initialized between the client and server. One machine tries to connect using one network card, and the other machine connects using the other network card.

The hosts file on the server should list two different IP addresses for the server--one for each network card. Resolve the error by setting the NetHostName field in the [JDENET] section of the jde.ini to one of the names for the server given in the hosts file. JDENET then uses the IP address associated with the given network card.

- For the error cannot connect to printer in the jde\_xxx.log or the log file in the PrintQueue subdirectory:

- If a general printing error occurred, try to print a text document from Notepad.

Resolve any issues.

- If no default printer is set up on the enterprise server, set up a printer using the task Add a new printer or Modify an existing printer in the JD Edwards EnterpriseOne Tools 8.94 Implementation Guide: System Administration.
- If you do not have privileges to the printer, define the owner as a local or network account.

The type of account depends on the type of printer. If the printer is a local printer, the owner could be either a local or network account but either type must have privileges to access the printer. If the printer is a network printer, the owner must be a network account with access privileges.

- All jobs sent to this printer using the current server will conform to the selected orientation.

Note that the report template or other programs may override this default orientation. If you cannot change the printer orientation, you may not have the right to change the orientation. Log on to Microsoft Windows in an account that has administrative rights for the printer. For a local printer, use an account that has administrative privileges. For a network printer, use an account given administrative privileges by a network administrator.

If the report does not list any data, the data may not exist in the database for the report that you are running, or you do not have access to the data. Perform one or more of these tasks to resolve the data issue:

- Select a different report.
- Add data to the database.
- Change the processing options for the report.
- Change the OCM and data sources to point to the correct database.

- If the report is launched on the server, verify the vertical tables in the server OCM match those in the workstation OCM.

If you believe data should have been found, edit the report jddebug.log found in the PrintQueue subdirectory.

Search for the SQL select statement used to retrieve data from the database. You must have some idea what data is being read to do this.

- Copy the SQL statement.
- Open the specific database SQL command interface - for example, SQL Plus or ISQL\_w.
- Paste the SQL statement into the SQL command interface.
- Submit the SQL statement.

- If no data is found, one of these conditions may be true:

- No data exists.
- The processing options are incorrect.
- The OCM for either the client or server is pointing to the wrong data source.
- The data sources for either the client or server are pointing to the wrong database.
- The SQL statement is incorrect (possibly due to a program bug).

- The database drivers are out of date.
- If an error occurred with the report, look in the jde\_xxx.log for error messages.
- If an error initializing the environment occurs in the log file, the environment may not be set up correctly.

Stop JD Edwards EnterpriseOne and determine if the PORTTEST program runs correctly. If not, correct those problems and then run JD Edwards EnterpriseOne manually.

## Taking Ownership of a Printer

To take ownership of a printer:

1. From the Microsoft Windows Start menu, select Settings, Printers.
2. Right-click the desired printer.
3. Select Properties,, and then select the Privileges tab.
4. Click Ownership and Take Ownership.

If the printer drivers are not installed, see the section Database Driver Files in this guide for information about which drivers you need.

If the report printouts are in portrait mode but should be in landscape mode (or vice versa), verify that the orientation specified in RDA for the report is correct.

If the default printer is set to the wrong orientation, set the orientation using these task:

5. From the Microsoft Windows Start menu, select Settings, Printers.
6. Right-click the desired printer.
7. Select Document Defaults.
8. Select the desired default orientation.
9. Click OK.

## Stopping All JD Edwards EnterpriseOne Processes

If you need to stop the JD Edwards EnterpriseOne processes that you started from the command prompt, for example, jdenet\_n, stop any of these processes that are running:

- Jdenet\_n.exe
- Jdenet\_k.exe
- Runbatch.exe
- ipcsrv.exe

These additional processes, such as jdenet\_k and runbatch, are started by jdenet\_n and queue kernel.

To stop all JD Edwards EnterpriseOne processes:

1. Run the Microsoft Windows Task Manager.
2. Select the Processes tab.
3. Select one of the running processes.
4. Click End Process.
5. Repeat for each process to be stopped.

## Stopping JD Edwards EnterpriseOne Processes Without Rights

Use this task if you do not have the rights to stop the processes.

To stop JD Edwards EnterpriseOne processes without rights:

1. Log on to Microsoft Windows in an account that has rights to stop processes.
2. Stop processes using Visual C++.
3. Run the Microsoft Windows Task Manager.
4. Select the Processes tab.
5. Select one of the running processes.
6. Click Debug Process.

Visual C++ starts.

7. Click the X in the upper right-hand corner to close Visual C++.

Do not save the project workspace. This ends the runaway process.

8. Repeat these steps for each runaway process.

If they still do not end, reboot the machine.

## Troubleshooting Email

If the report, server package installation, or table conversion log file in the PrintQueue directory displays the message DoSendMessage Error:

```
User 5600427 does not exist in the address book file (F0101).
```

This could be because the particular user is not found in the F0101 table. Add the user to the F0101 table.

---

## Troubleshooting Web Servers

This section provides an overview of web server troubleshooting and discusses how to:

- Troubleshoot IIS and IBM HTTP web servers.
- Troubleshoot JAS.
- Troubleshoot serialized database and generation issues.
- Troubleshoot SQL server issues.
- Troubleshoot problems using log files.

## Understanding Web Server Troubleshooting

This section discusses some typical issues you might encounter when using WebSphere and Java Application Server (JAS). It also explains other issues you might encounter with web servers and how to track down problems by using the log files in Server Manager.

## Troubleshooting IIS and IBM HTTP Web Servers

If you need to configure with IIS and an IBM HTTP Server, refer to the installation documentation.

If you receive the message Recursive error - page not found, you need to make sure IIS is running for a particular instance of JAS. IIS instances can be stopped easily, and the user may forget to restart them. To make sure IIS is running for the particular instance of JAS, verify IIS instance properties by selecting the appropriate instance, and then right-clicking and choosing Properties. Confirm that the correct paths are listed for the desired JAS code.

## Troubleshooting JAS

If no logs appear, verify that the [LOGS] setting in the jas.ini has logging turned on and points the log files to reside in the desired location (for example, ;log=d:\E812\internet\jas.log or ;debuglog=d:\E812\internet\jasdebuglog). If the log file paths are not correctly stipulated, the logs may be writing to a file located elsewhere.

If JAS seems slow, check to see whether jdbcTrace is set to TRUE or FALSE. If tracing is turned on or set to TRUE, the additional logging will dramatically slow JAS performance.

## Troubleshooting Serialized Database and Generation Issues

If you receive the message “Form is out of date...most likely needs to be regenerated,” this error usually occurs because the specifications used to construct the serialized database do not match the JAS code. Ensure that the date the JAS code was written matches the date of the jdecom.dll that resides in the E812\system\bin32 directory of the generating machine.

Also be sure to register the jdecom.dll. After you run the regsvr32 jdecom.dll command, the eGenerator recognizes the jdecom.dll and uses it to fetch JD Edwards EnterpriseOne specs and convert them into Java serialized objects.

If the menu does not appear when the user signs on to JD Edwards EnterpriseOne, check for these conditions:

- [JDBC URL] section in jde.ini is set correctly or [JDBC DRIVERS] is set correctly.

The [JDBC URL] points to the serialized database (the one you just set up).

- Bounce the WebSphere application server.

Menus are cached, and by bouncing the server you clear the cached information.

- Ensure that the host database for serialized objects is running.

## Troubleshooting SQL Server Issues

If SQL Server process or Oracle process consumes excess CPU in a web server environment, the serialized objects for the web server are stored in either SQL server or the Oracle database. The web server must access these tables frequently when running an application. Indexes may be missing, which can cause severe performance problems.

Ensure that all existing JD Edwards EnterpriseOne indexes are created for tables F989998 and F989999. You should have one index for F989998 for columns WBJOBID and WBOID. You should also have one index for F989999 for columns WBUID, WBOID, WBLNGPREF. If these indexes do not exist in the database, generate them using Object Librarian.

Add a new index to the F989999. This index should include columns WBOID, WBUID, and WBJVER. Generate this index over the F989999 table.

Update statistics on both tables as follows:

- For Oracle, issue these commands in SQL \*Plus:

```
ANALYZE TABLE owner.F989999 COMPUTE STATISTICS
```

- For SQL Server, issue these commands:

```
UPDATE STATISTICS owner.F989999
```

```
UPDATE STATISTICS owner.F989998
```

Improvements vary depending on the number of users accessing the serialized database.

## Troubleshooting Problems Using Log Files

If you need to view logging information for the Java client, open the Java Console by choosing Java Console from the View menu in Internet Explorer. The Java Console displays all problems that the Java Virtual Machine on the client is having. Errors appear as uncaught exceptions in the console.

---

**Note.** You must have the appropriate internet options turned on to view the Java Console.

---

To enable the Java Console in Internet Explorer, select Tools, and then select Internet Options. In Internet Options, click the Advanced tab, scroll down to the section titled Java VM, and select these options:

- Java Console enabled.
- Java logging enabled.
- JIT compiler for virtual machine enabled.

If you need to troubleshoot errors in web applications:

- Verify that the problem is only a problem on the web.

Test the fat client version of the same application against the same enterprise server that the web is using. Make sure that you use the same JD Edwards EnterpriseOne accounts and environments.

- Determine whether the problem happens in HTML, Java, or both.

Since both Java and HTML use the Java runtime engine, they should behave the same. Some variation exists based on the inherent differences between the Portal, HTML page processing and Java interactive processing, but underlying functionality and processing should be the same.

- Re-create the problem on the web server.

The logs will work in the Portal, HTML, and Java.

- Open a separate Internet Explorer browser and use it to access the Web Server Monitor for the web server being used.
- Check the Standard Error Log (stderr.log) for errors.

A common error you might see here is BSFN Failed. If you see this error, verify that the enterprise server is up and that the BSFN is not a T1 BSFN.

T1 refers to Type 1 business functions, which are client-only business functions. They cannot run on a server.

- Check the Standard Output Log (stdout.log) for more information.

For example, you can view the time and date stamps from the errors found in both the Jas.log and the standard error log to find more detailed information about what was occurring at about the same time that the errors occurred.

If you need more information, enable Debug.log and set Net Trace, which you can do in the [LOGS] section of jas.ini file. Re-create the problem, view the Debug.log, and look for more information.

You can also use the Server Manager to monitor web servers.

Try to find SQL statement information. SQL statements can give you an idea of what values are being passed. Some common failures include:

- Form Interconnects are passing incorrect information.

Verify that the fat client is working correctly. Watch especially for null, blank, and zero problems, as well as special characters.

- String is too big.

Note carefully what you did to get this error.

- Null values are being passed.

The SQL statement information search will result in nothing being found. Check the SQL statements and make sure that correct values were passed. Determine where the failure occurred and make a note of it.

- The application stops responding.

Check logs for BSFN failures.

# Glossary of JD Edwards EnterpriseOne Terms

|                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|---------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Accessor Methods/Assessors</b>     | Java methods to “get” and “set” the elements of a value object or other source file.                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>activity rule</b>                  | The criteria by which an object progresses from one given point to the next in a flow.                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>add mode</b>                       | A condition of a form that enables users to input data.                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Advanced Planning Agent (APAg)</b> | A JD Edwards EnterpriseOne tool that can be used to extract, transform, and load enterprise data. APAg supports access to data sources in the form of relational databases, flat file format, and other data or message encoding, such as XML.                                                                                                                                                                                                                                                                                      |
| <b>alternate currency</b>             | <p>A currency that is different from the domestic currency (when dealing with a domestic-only transaction) or the domestic and foreign currency of a transaction.</p> <p>In JD Edwards EnterpriseOne Financial Management, alternate currency processing enables you to enter receipts and payments in a currency other than the one in which they were issued.</p>                                                                                                                                                                 |
| <b>Application Server</b>             | Software that provides the business logic for an application program in a distributed environment. The servers can be Oracle Application Server (OAS) or WebSphere Application Server (WAS).                                                                                                                                                                                                                                                                                                                                        |
| <b>as if processing</b>               | A process that enables you to view currency amounts as if they were entered in a currency different from the domestic and foreign currency of the transaction.                                                                                                                                                                                                                                                                                                                                                                      |
| <b>as of processing</b>               | A process that is run as of a specific point in time to summarize transactions up to that date. For example, you can run various JD Edwards EnterpriseOne reports as of a specific date to determine balances and amounts of accounts, units, and so on as of that date.                                                                                                                                                                                                                                                            |
| <b>Auto Commit Transaction</b>        | A database connection through which all database operations are immediately written to the database.                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>back-to-back process</b>           | A process in JD Edwards EnterpriseOne Supply Management that contains the same keys that are used in another process.                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>batch processing</b>               | <p>A process of transferring records from a third-party system to JD Edwards EnterpriseOne.</p> <p>In JD Edwards EnterpriseOne Financial Management, batch processing enables you to transfer invoices and vouchers that are entered in a system other than JD Edwards EnterpriseOne to JD Edwards EnterpriseOne Accounts Receivable and JD Edwards EnterpriseOne Accounts Payable, respectively. In addition, you can transfer address book information, including customer and supplier records, to JD Edwards EnterpriseOne.</p> |
| <b>batch server</b>                   | A server that is designated for running batch processing requests. A batch server typically does not contain a database nor does it run interactive applications.                                                                                                                                                                                                                                                                                                                                                                   |
| <b>batch-of-one immediate</b>         | <p>A transaction method that enables a client application to perform work on a client workstation, then submit the work all at once to a server application for further processing. As a batch process is running on the server, the client application can continue performing other tasks.</p> <p>See also direct connect and store-and-forward.</p>                                                                                                                                                                              |
| <b>best practices</b>                 | Non-mandatory guidelines that help the developer make better design decisions.                                                                                                                                                                                                                                                                                                                                                                                                                                                      |

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| <b>BPEL</b>                                       | Abbreviation for Business Process Execution Language, a standard web services orchestration language, which enables you to assemble discrete services into an end-to-end process flow.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>BPEL PM</b>                                    | Abbreviation for Business Process Execution Language Process Manager, a comprehensive infrastructure for creating, deploying, and managing BPEL business processes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Build Configuration File</b>                   | Configurable settings in a text file that are used by a build program to generate ANT scripts. ANT is a software tool used for automating build processes. These scripts build published business services.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>build engineer</b>                             | An actor that is responsible for building, mastering, and packaging artifacts. Some build engineers are responsible for building application artifacts, and some are responsible for building foundation artifacts.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Build Program</b>                              | A WIN32 executable that reads build configuration files and generates an ANT script for building published business services.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>business analyst</b>                           | An actor that determines if and why an EnterpriseOne business service needs to be developed.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>business function</b>                          | A named set of user-created, reusable business rules and logs that can be called through event rules. Business functions can run a transaction or a subset of a transaction (check inventory, issue work orders, and so on). Business functions also contain the application programming interfaces (APIs) that enable them to be called from a form, a database trigger, or a non-JD Edwards EnterpriseOne application. Business functions can be combined with other business functions, forms, event rules, and other components to make up an application. Business functions can be created through event rules or third-generation languages, such as C. Examples of business functions include Credit Check and Item Availability. |
| <b>business function event rule</b>               | See named event rule (NER).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>business service</b>                           | EnterpriseOne business logic written in Java. A business service is a collection of one or more artifacts. Unless specified otherwise, a business service implies both a published business service and business service.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>business service artifacts</b>                 | Source files, descriptors, and so on that are managed for business service development and are needed for the business service build process.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>business service class method</b>              | A method that accesses resources provided by the business service framework.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>business service configuration files</b>       | Configuration files include, but are not limited to, interop.ini, JDBj.ini, and jdelog.properties.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>business service cross reference</b>           | A key and value data pair used during orchestration. Collectively refers to both the code and the key cross reference in the WSG/XPI based system.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>business service cross-reference utilities</b> | Utility services installed in a BPEL/ESB environment that are used to access JD Edwards EnterpriseOne orchestration cross-reference data.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>business service development environment</b>   | A framework needed by an integration developer to develop and manage business services.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>business services development tool</b>         | Otherwise known as JDeveloper.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>business service EnterpriseOne object</b>      | A collection of artifacts managed by EnterpriseOne LCM tools. Named and represented within EnterpriseOne LCM similarly to other EnterpriseOne objects like tables, views, forms, and so on.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

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| <b>business service framework</b>                                  | Parts of the business service foundation that are specifically for supporting business service development.                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>business service payload</b>                                    | An object that is passed between an enterprise server and a business services server. The business service payload contains the input to the business service when passed to the business services server. The business service payload contains the results from the business service when passed to the Enterprise Server. In the case of notifications, the return business service payload contains the acknowledgement.                                                                                                                      |
| <b>business service property</b>                                   | Key value data pairs used to control the behavior or functionality of business services.                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Business Service Property Admin Tool</b>                        | An EnterpriseOne application for developers and administrators to manage business service property records.                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>business service property<br/>business service group</b>        | A classification for business service property at the business service level. This is generally a business service name. A business service level contains one or more business service property groups. Each business service property group may contain zero or more business service property records.                                                                                                                                                                                                                                         |
| <b>business service property categorization</b>                    | A way to categorize business service properties. These properties are categorized by business service.                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>business service property key</b>                               | A unique name that identifies the business service property globally in the system.                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>business service property utilities</b>                         | A utility API used in business service development to access EnterpriseOne business service property data.                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>business service property value</b>                             | A value for a business service property.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>business service repository</b>                                 | A source management system, for example ClearCase, where business service artifacts and build files are stored. Or, a physical directory in network.                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>business services server</b>                                    | The physical machine where the business services are located. Business services are run on an application server instance.                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>business services source file or<br/>business service class</b> | One type of business service artifact. A text file with the .java file type written to be compiled by a Java compiler.                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>business service value object<br/>template</b>                  | The structural representation of a business service value object used in a C-business function.                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Business Service Value Object<br/>Template Utility</b>          | A utility used to create a business service value object template from a business service value object.                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>business services server artifact</b>                           | The object to be deployed to the business services server.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>business view</b>                                               | A means for selecting specific columns from one or more JD Edwards EnterpriseOne application tables whose data is used in an application or report. A business view does not select specific rows, nor does it contain any actual data. It is strictly a view through which you can manipulate data.                                                                                                                                                                                                                                              |
| <b>central objects merge</b>                                       | A process that blends a customer's modifications to the objects in a current release with objects in a new release.                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>central server</b>                                              | A server that has been designated to contain the originally installed version of the software (central objects) for deployment to client computers. In a typical JD Edwards EnterpriseOne installation, the software is loaded on to one machine—the central server. Then, copies of the software are pushed out or downloaded to various workstations attached to it. That way, if the software is altered or corrupted through its use on workstations, an original set of objects (central objects) is always available on the central server. |

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| <b>charts</b>                           | Tables of information in JD Edwards EnterpriseOne that appear on forms in the software.                                                                                                                                                                                                                                                              |
| <b>check-in repository</b>              | A repository for developers to check in and check out business service artifacts. There are multiple check-in repositories. Each can be used for a different purpose (for example, development, production, testing, and so on).                                                                                                                     |
| <b>connector</b>                        | Component-based interoperability model that enables third-party applications and JD Edwards EnterpriseOne to share logic and data. The JD Edwards EnterpriseOne connector architecture includes Java and COM connectors.                                                                                                                             |
| <b>contra/clearing account</b>          | A general ledger account in JD Edwards EnterpriseOne Financial Management that is used by the system to offset (balance) journal entries. For example, you can use a contra/clearing account to balance the entries created by allocations in JD Edwards EnterpriseOne Financial Management.                                                         |
| <b>Control Table Workbench</b>          | An application that, during the Installation Workbench processing, runs the batch applications for the planned merges that update the data dictionary, user-defined codes, menus, and user override tables.                                                                                                                                          |
| <b>control tables merge</b>             | A process that blends a customer's modifications to the control tables with the data that accompanies a new release.                                                                                                                                                                                                                                 |
| <b>correlation data</b>                 | The data used to tie HTTP responses with requests that consist of business service name and method.                                                                                                                                                                                                                                                  |
| <b>cost assignment</b>                  | The process in JD Edwards EnterpriseOne Advanced Cost Accounting of tracing or allocating resources to activities or cost objects.                                                                                                                                                                                                                   |
| <b>cost component</b>                   | In JD Edwards EnterpriseOne Manufacturing, an element of an item's cost (for example, material, labor, or overhead).                                                                                                                                                                                                                                 |
| <b>credentials</b>                      | A valid set of JD Edwards EnterpriseOne username/password/environment/role, EnterpriseOne session, or EnterpriseOne token.                                                                                                                                                                                                                           |
| <b>Cross-reference utility services</b> | Utility services installed in a BPEL/ESB environment that access EnterpriseOne cross-reference data.                                                                                                                                                                                                                                                 |
| <b>cross segment edit</b>               | A logic statement that establishes the relationship between configured item segments. Cross segment edits are used to prevent ordering of configurations that cannot be produced.                                                                                                                                                                    |
| <b>currency restatement</b>             | The process of converting amounts from one currency into another currency, generally for reporting purposes. You can use the currency restatement process, for example, when many currencies must be restated into a single currency for consolidated reporting.                                                                                     |
| <b>cXML</b>                             | A protocol used to facilitate communication between business documents and procurement applications, and between e-commerce hubs and suppliers.                                                                                                                                                                                                      |
| <b>database credentials</b>             | A valid database username/password.                                                                                                                                                                                                                                                                                                                  |
| <b>database server</b>                  | A server in a local area network that maintains a database and performs searches for client computers.                                                                                                                                                                                                                                               |
| <b>Data Source Workbench</b>            | An application that, during the Installation Workbench process, copies all data sources that are defined in the installation plan from the Data Source Master and Table and Data Source Sizing tables in the Planner data source to the system-release number data source. It also updates the Data Source Plan detail record to reflect completion. |
| <b>date pattern</b>                     | A calendar that represents the beginning date for the fiscal year and the ending date for each period in that year in standard and 52-period accounting.                                                                                                                                                                                             |

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| <b>denominated-in currency</b>                                     | The company currency in which financial reports are based.                                                                                                                                                                                                                                                    |
| <b>deployment artifacts</b>                                        | Artifacts that are needed for the deployment process, such as servers, ports, and such.                                                                                                                                                                                                                       |
| <b>deployment server</b>                                           | A server that is used to install, maintain, and distribute software to one or more enterprise servers and client workstations.                                                                                                                                                                                |
| <b>detail information</b>                                          | Information that relates to individual lines in JD Edwards EnterpriseOne transactions (for example, voucher pay items and sales order detail lines).                                                                                                                                                          |
| <b>direct connect</b>                                              | A transaction method in which a client application communicates interactively and directly with a server application.<br><br>See also batch-of-one immediate and store-and-forward.                                                                                                                           |
| <b>Do Not Translate (DNT)</b>                                      | A type of data source that must exist on the iSeries because of BLOB restrictions.                                                                                                                                                                                                                            |
| <b>dual pricing</b>                                                | The process of providing prices for goods and services in two currencies.                                                                                                                                                                                                                                     |
| <b>duplicate published business services authorization records</b> | Two published business services authorization records with the same user identification information and published business services identification information.                                                                                                                                               |
| <b>embedded application server instance</b>                        | An OC4J instance started by and running wholly within JDeveloper.                                                                                                                                                                                                                                             |
| <b>edit code</b>                                                   | A code that indicates how a specific value for a report or a form should appear or be formatted. The default edit codes that pertain to reporting require particular attention because they account for a substantial amount of information.                                                                  |
| <b>edit mode</b>                                                   | A condition of a form that enables users to change data.                                                                                                                                                                                                                                                      |
| <b>edit rule</b>                                                   | A method used for formatting and validating user entries against a predefined rule or set of rules.                                                                                                                                                                                                           |
| <b>Electronic Data Interchange (EDI)</b>                           | An interoperability model that enables paperless computer-to-computer exchange of business transactions between JD Edwards EnterpriseOne and third-party systems. Companies that use EDI must have translator software to convert data from the EDI standard format to the formats of their computer systems. |
| <b>embedded event rule</b>                                         | An event rule that is specific to a particular table or application. Examples include form-to-form calls, hiding a field based on a processing option value, and calling a business function. Contrast with the business function event rule.                                                                 |
| <b>Employee Work Center</b>                                        | A central location for sending and receiving all JD Edwards EnterpriseOne messages (system and user generated), regardless of the originating application or user. Each user has a mailbox that contains workflow and other messages, including Active Messages.                                              |
| <b>enterprise server</b>                                           | A server that contains the database and the logic for JD Edwards EnterpriseOne.                                                                                                                                                                                                                               |
| <b>Enterprise Service Bus (ESB)</b>                                | Middleware infrastructure products or technologies based on web services standards that enable a service-oriented architecture using an event-driven and XML-based messaging framework (the bus).                                                                                                             |
| <b>EnterpriseOne administrator</b>                                 | An actor responsible for the EnterpriseOne administration system.                                                                                                                                                                                                                                             |
| <b>EnterpriseOne credentials</b>                                   | A user ID, password, environment, and role used to validate a user of EnterpriseOne.                                                                                                                                                                                                                          |
| <b>EnterpriseOne object</b>                                        | A reusable piece of code that is used to build applications. Object types include tables, forms, business functions, data dictionary items, batch processes, business views, event rules, versions, data structures, and media objects.                                                                       |

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| <b>EnterpriseOne development client</b> | Historically called “fat client,” a collection of installed EnterpriseOne components required to develop EnterpriseOne artifacts, including the Microsoft Windows client and design tools.                                                                                                                                                                                                                                                  |
| <b>EnterpriseOne extension</b>          | A JDeveloper component (plug-in) specific to EnterpriseOne. A JDeveloper wizard is a specific example of an extension.                                                                                                                                                                                                                                                                                                                      |
| <b>EnterpriseOne process</b>            | A software process that enables JD Edwards EnterpriseOne clients and servers to handle processing requests and run transactions. A client runs one process, and servers can have multiple instances of a process. JD Edwards EnterpriseOne processes can also be dedicated to specific tasks (for example, workflow messages and data replication) to ensure that critical processes don’t have to wait if the server is particularly busy. |
| <b>EnterpriseOne resource</b>           | Any EnterpriseOne table, metadata, business function, dictionary information, or other information restricted to authorized users.                                                                                                                                                                                                                                                                                                          |
| <b>Environment Workbench</b>            | An application that, during the Installation Workbench process, copies the environment information and Object Configuration Manager tables for each environment from the Planner data source to the system-release number data source. It also updates the Environment Plan detail record to reflect completion.                                                                                                                            |
| <b>escalation monitor</b>               | A batch process that monitors pending requests or activities and restarts or forwards them to the next step or user after they have been inactive for a specified amount of time.                                                                                                                                                                                                                                                           |
| <b>event rule</b>                       | A logic statement that instructs the system to perform one or more operations based on an activity that can occur in a specific application, such as entering a form or exiting a field.                                                                                                                                                                                                                                                    |
| <b>explicit transaction</b>             | Transaction used by a business service developer to explicitly control the type (auto or manual) and the scope of transaction boundaries within a business service.                                                                                                                                                                                                                                                                         |
| <b>exposed method or value object</b>   | Published business service source files or parts of published business service source files that are part of the published interface. These are part of the contract with the customer.                                                                                                                                                                                                                                                     |
| <b>facility</b>                         | An entity within a business for which you want to track costs. For example, a facility might be a warehouse location, job, project, work center, or branch/plant. A facility is sometimes referred to as a “business unit.”                                                                                                                                                                                                                 |
| <b>fast path</b>                        | A command prompt that enables the user to move quickly among menus and applications by using specific commands.                                                                                                                                                                                                                                                                                                                             |
| <b>file server</b>                      | A server that stores files to be accessed by other computers on the network. Unlike a disk server, which appears to the user as a remote disk drive, a file server is a sophisticated device that not only stores files, but also manages them and maintains order as network users request files and make changes to these files.                                                                                                          |
| <b>final mode</b>                       | The report processing mode of a processing mode of a program that updates or creates data records.                                                                                                                                                                                                                                                                                                                                          |
| <b>foundation</b>                       | A framework that must be accessible for execution of business services at runtime. This includes, but is not limited to, the Java Connector and JDBj.                                                                                                                                                                                                                                                                                       |
| <b>FTP server</b>                       | A server that responds to requests for files via file transfer protocol.                                                                                                                                                                                                                                                                                                                                                                    |
| <b>header information</b>               | Information at the beginning of a table or form. Header information is used to identify or provide control information for the group of records that follows.                                                                                                                                                                                                                                                                               |
| <b>HTTP Adapter</b>                     | A generic set of services that are used to do the basic HTTP operations, such as GET, POST, PUT, DELETE, TRACE, HEAD, and OPTIONS with the provided URL.                                                                                                                                                                                                                                                                                    |

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| <b>instantiate</b>                     | A Java term meaning “to create.” When a class is instantiated, a new instance is created.                                                                                                                                                                                                                     |
| <b>integration developer</b>           | The user of the system who develops, runs, and debugs the EnterpriseOne business services. The integration developer uses the EnterpriseOne business services to develop these components.                                                                                                                    |
| <b>integration point (IP)</b>          | The business logic in previous implementations of EnterpriseOne that exposes a document level interface. This type of logic used to be called XBPs. In EnterpriseOne 8.11, IPs are implemented in Web Services Gateway powered by webMethods.                                                                 |
| <b>integration server</b>              | A server that facilitates interaction between diverse operating systems and applications across internal and external networked computer systems.                                                                                                                                                             |
| <b>integrity test</b>                  | A process used to supplement a company’s internal balancing procedures by locating and reporting balancing problems and data inconsistencies.                                                                                                                                                                 |
| <b>interface table</b>                 | See Z table.                                                                                                                                                                                                                                                                                                  |
| <b>internal method or value object</b> | Business service source files or parts of business service source files that are not part of the published interface. These could be private or protected methods. These could be value objects not used in published methods.                                                                                |
| <b>interoperability model</b>          | A method for third-party systems to connect to or access JD Edwards EnterpriseOne.                                                                                                                                                                                                                            |
| <b>in-your-face-error</b>              | In JD Edwards EnterpriseOne, a form-level property which, when enabled, causes the text of application errors to appear on the form.                                                                                                                                                                          |
| <b>IServer service</b>                 | This internet server service resides on the web server and is used to speed up delivery of the Java class files from the database to the client.                                                                                                                                                              |
| <b>jargon</b>                          | An alternative data dictionary item description that JD Edwards EnterpriseOne appears based on the product code of the current object.                                                                                                                                                                        |
| <b>Java application server</b>         | A component-based server that resides in the middle-tier of a server-centric architecture. This server provides middleware services for security and state maintenance, along with data access and persistence.                                                                                               |
| <b>JDBNET</b>                          | A database driver that enables heterogeneous servers to access each other’s data.                                                                                                                                                                                                                             |
| <b>JDEBASE Database Middleware</b>     | A JD Edwards EnterpriseOne proprietary database middleware package that provides platform-independent APIs, along with client-to-server access.                                                                                                                                                               |
| <b>JDECallObject</b>                   | An API used by business functions to invoke other business functions.                                                                                                                                                                                                                                         |
| <b>jde.ini</b>                         | A JD Edwards EnterpriseOne file (or member for iSeries) that provides the runtime settings required for JD Edwards EnterpriseOne initialization. Specific versions of the file or member must reside on every machine running JD Edwards EnterpriseOne. This includes workstations and servers.               |
| <b>JDEIPC</b>                          | Communications programming tools used by server code to regulate access to the same data in multiprocess environments, communicate and coordinate between processes, and create new processes.                                                                                                                |
| <b>jde.log</b>                         | The main diagnostic log file of JD Edwards EnterpriseOne. This file is always located in the root directory on the primary drive and contains status and error messages from the startup and operation of JD Edwards EnterpriseOne.                                                                           |
| <b>JDENET</b>                          | A JD Edwards EnterpriseOne proprietary communications middleware package. This package is a peer-to-peer, message-based, socket-based, multiprocess communications middleware solution. It handles client-to-server and server-to-server communications for all JD Edwards EnterpriseOne supported platforms. |
| <b>JDeveloper Project</b>              | An artifact that JDeveloper uses to categorize and compile source files.                                                                                                                                                                                                                                      |

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| <b>JDeveloper Workspace</b>             | An artifact that JDeveloper uses to organize project files. It contains one or more project files.                                                                                                                                                                                                                                                                                                                                                                                |
| <b>JMS Queue</b>                        | A Java Messaging service queue used for point-to-point messaging.                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>listener service</b>                 | A listener that listens for XML messages over HTTP.                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>local repository</b>                 | A developer's local development environment that is used to store business service artifacts.                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>local standalone BPEL/ESB server</b> | A standalone BPEL/ESB server that is not installed within an application server.                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Location Workbench</b>               | An application that, during the Installation Workbench process, copies all locations that are defined in the installation plan from the Location Master table in the Planner data source to the system data source.                                                                                                                                                                                                                                                               |
| <b>logic server</b>                     | A server in a distributed network that provides the business logic for an application program. In a typical configuration, pristine objects are replicated on to the logic server from the central server. The logic server, in conjunction with workstations, actually performs the processing required when JD Edwards EnterpriseOne software runs.                                                                                                                             |
| <b>MailMerge Workbench</b>              | An application that merges Microsoft Word 6.0 (or higher) word-processing documents with JD Edwards EnterpriseOne records to automatically print business documents. You can use MailMerge Workbench to print documents, such as form letters about verification of employment.                                                                                                                                                                                                   |
| <b>Manual Commit transaction</b>        | A database connection where all database operations delay writing to the database until a call to commit is made.                                                                                                                                                                                                                                                                                                                                                                 |
| <b>master business function (MBF)</b>   | An interactive master file that serves as a central location for adding, changing, and updating information in a database. Master business functions pass information between data entry forms and the appropriate tables. These master functions provide a common set of functions that contain all of the necessary default and editing rules for related programs. MBFs contain logic that ensures the integrity of adding, updating, and deleting information from databases. |
| <b>master table</b>                     | See published table.                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>matching document</b>                | A document associated with an original document to complete or change a transaction. For example, in JD Edwards EnterpriseOne Financial Management, a receipt is the matching document of an invoice, and a payment is the matching document of a voucher.                                                                                                                                                                                                                        |
| <b>media storage object</b>             | Files that use one of the following naming conventions that are not organized into table format: Gxxx, xxxGT, or GTxxx.                                                                                                                                                                                                                                                                                                                                                           |
| <b>message center</b>                   | A central location for sending and receiving all JD Edwards EnterpriseOne messages (system and user generated), regardless of the originating application or user.                                                                                                                                                                                                                                                                                                                |
| <b>messaging adapter</b>                | An interoperability model that enables third-party systems to connect to JD Edwards EnterpriseOne to exchange information through the use of messaging queues.                                                                                                                                                                                                                                                                                                                    |
| <b>messaging server</b>                 | A server that handles messages that are sent for use by other programs using a messaging API. Messaging servers typically employ a middleware program to perform their functions.                                                                                                                                                                                                                                                                                                 |
| <b>Middle-Tier BPEL/ESB Server</b>      | A BPEL/ESB server that is installed within an application server.                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Monitoring Application</b>           | An EnterpriseOne tool provided for an administrator to get statistical information for various EnterpriseOne servers, reset statistics, and set notifications.                                                                                                                                                                                                                                                                                                                    |

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| <b>named event rule (NER)</b>             | Encapsulated, reusable business logic created using event rules, rather than C programming. NERs are also called business function event rules. NERs can be reused in multiple places by multiple programs. This modularity lends itself to streamlining, reusability of code, and less work.                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b><i>nota fiscal</i></b>                 | In Brazil, a legal document that must accompany all commercial transactions for tax purposes and that must contain information required by tax regulations.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b><i>nota fiscal factura</i></b>         | In Brazil, a <i>nota fiscal</i> with invoice information.<br>See also <i>nota fiscal</i> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>Object Configuration Manager (OCM)</b> | In JD Edwards EnterpriseOne, the object request broker and control center for the runtime environment. OCM keeps track of the runtime locations for business functions, data, and batch applications. When one of these objects is called, OCM directs access to it using defaults and overrides for a given environment and user.                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Object Librarian</b>                   | A repository of all versions, applications, and business functions reusable in building applications. Object Librarian provides check-out and check-in capabilities for developers, and it controls the creation, modification, and use of JD Edwards EnterpriseOne objects. Object Librarian supports multiple environments (such as production and development) and enables objects to be easily moved from one environment to another.                                                                                                                                                                                                                                                                                 |
| <b>Object Librarian merge</b>             | A process that blends any modifications to the Object Librarian in a previous release into the Object Librarian in a new release.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Open Data Access (ODA)</b>             | An interoperability model that enables you to use SQL statements to extract JD Edwards EnterpriseOne data for summarization and report generation.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Output Stream Access (OSA)</b>         | An interoperability model that enables you to set up an interface for JD Edwards EnterpriseOne to pass data to another software package, such as Microsoft Excel, for processing.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>package</b>                            | JD Edwards EnterpriseOne objects are installed to workstations in packages from the deployment server. A package can be compared to a bill of material or kit that indicates the necessary objects for that workstation and where on the deployment server the installation program can find them. It is point-in-time snapshot of the central objects on the deployment server.                                                                                                                                                                                                                                                                                                                                          |
| <b>package build</b>                      | A software application that facilitates the deployment of software changes and new applications to existing users. Additionally, in JD Edwards EnterpriseOne, a package build can be a compiled version of the software. When you upgrade your version of the ERP software, for example, you are said to take a package build.<br><br>Consider the following context: “Also, do not transfer business functions into the production path code until you are ready to deploy, because a global build of business functions done during a package build will automatically include the new functions.” The process of creating a package build is often referred to, as it is in this example, simply as “a package build.” |
| <b>package location</b>                   | The directory structure location for the package and its set of replicated objects. This is usually \\deployment server\release\path_code\package\package name. The subdirectories under this path are where the replicated objects for the package are placed. This is also referred to as where the package is built or stored.                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Package Workbench</b>                  | An application that, during the Installation Workbench process, transfers the package information tables from the Planner data source to the system-release number data source. It also updates the Package Plan detail record to reflect completion.                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Pathcode Directory</b>                 | The specific portion of the file system on the EnterpriseOne development client where EnterpriseOne development artifacts are stored.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |

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| <b>patterns</b>                                              | General repeatable solutions to a commonly occurring problem in software design. For business service development, the focus is on the object relationships and interactions. For orchestrations, the focus is on the integration patterns (for example, synchronous and asynchronous request/response, publish, notify, and receive/reply).                                                                                                                                                                                                                                                                                                                          |
| <b>planning family</b>                                       | A means of grouping end items whose similarity of design and manufacture facilitates being planned in aggregate.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>preference profile</b>                                    | The ability to define default values for specified fields for a user-defined hierarchy of items, item groups, customers, and customer groups.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>print server</b>                                          | The interface between a printer and a network that enables network clients to connect to the printer and send their print jobs to it. A print server can be a computer, separate hardware device, or even hardware that resides inside of the printer itself.                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>pristine environment</b>                                  | A JD Edwards EnterpriseOne environment used to test unaltered objects with JD Edwards EnterpriseOne demonstration data or for training classes. You must have this environment so that you can compare pristine objects that you modify.                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>processing option</b>                                     | A data structure that enables users to supply parameters that regulate the running of a batch program or report. For example, you can use processing options to specify default values for certain fields, to determine how information appears or is printed, to specify date ranges, to supply runtime values that regulate program execution, and so on.                                                                                                                                                                                                                                                                                                           |
| <b>production environment</b>                                | A JD Edwards EnterpriseOne environment in which users operate EnterpriseOne software.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>production-grade file server</b>                          | A file server that has been quality assurance tested and commercialized and that is usually provided in conjunction with user support services.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Production Published Business Services Web Service</b>    | Published business services web service deployed to a production application server.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>program temporary fix (PTF)</b>                           | A representation of changes to JD Edwards EnterpriseOne software that your organization receives on magnetic tapes or disks.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>project</b>                                               | In JD Edwards EnterpriseOne, a virtual container for objects being developed in Object Management Workbench.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>promotion path</b>                                        | <p>The designated path for advancing objects or projects in a workflow. The following is the normal promotion cycle (path):</p> <p>11&gt;21&gt;26&gt;28&gt;38&gt;01</p> <p>In this path, <i>11</i> equals new project pending review, <i>21</i> equals programming, <i>26</i> equals QA test/review, <i>28</i> equals QA test/review complete, <i>38</i> equals in production, <i>01</i> equals complete. During the normal project promotion cycle, developers check objects out of and into the development path code and then promote them to the prototype path code. The objects are then moved to the productions path code before declaring them complete.</p> |
| <b>proxy server</b>                                          | A server that acts as a barrier between a workstation and the internet so that the enterprise can ensure security, administrative control, and caching service.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>published business service</b>                            | EnterpriseOne service level logic and interface. A classification of a published business service indicating the intention to be exposed to external (non-EnterpriseOne) systems.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>published business service identification information</b> | Information about a published business service used to determine relevant authorization records. Published business services + method name, published business services, or *ALL.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |

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| <b>published business service web service</b> | Published business services components packaged as J2EE Web Service (namely, a J2EE EAR file that contains business service classes, business service foundation, configuration files, and web service artifacts).                                                                                                                                                                                                                                                                   |
| <b>published table</b>                        | Also called a master table, this is the central copy to be replicated to other machines. Residing on the publisher machine, the F98DRPUB table identifies all of the published tables and their associated publishers in the enterprise.                                                                                                                                                                                                                                             |
| <b>publisher</b>                              | The server that is responsible for the published table. The F98DRPUB table identifies all of the published tables and their associated publishers in the enterprise.                                                                                                                                                                                                                                                                                                                 |
| <b>pull replication</b>                       | One of the JD Edwards EnterpriseOne methods for replicating data to individual workstations. Such machines are set up as pull subscribers using JD Edwards EnterpriseOne data replication tools. The only time that pull subscribers are notified of changes, updates, and deletions is when they request such information. The request is in the form of a message that is sent, usually at startup, from the pull subscriber to the server machine that stores the F98DRPCN table. |
| <b>QBE</b>                                    | An abbreviation for query by example. In JD Edwards EnterpriseOne, the QBE line is the top line on a detail area that is used for filtering data.                                                                                                                                                                                                                                                                                                                                    |
| <b>real-time event</b>                        | A message triggered from EnterpriseOne application logic that is intended for external systems to consume.                                                                                                                                                                                                                                                                                                                                                                           |
| <b>refresh</b>                                | A function used to modify JD Edwards EnterpriseOne software, or subset of it, such as a table or business data, so that it functions at a new release or cumulative update level, such as B73.2 or B73.2.1.                                                                                                                                                                                                                                                                          |
| <b>replication server</b>                     | A server that is responsible for replicating central objects to client machines.                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Rt-Addressing</b>                          | Unique data identifying a browser session that initiates the business services call request host/port user session.                                                                                                                                                                                                                                                                                                                                                                  |
| <b>rules</b>                                  | Mandatory guidelines that are not enforced by tooling, but must be followed in order to accomplish the desired results and to meet specified standards.                                                                                                                                                                                                                                                                                                                              |
| <b>quote order</b>                            | In JD Edwards Procurement and Subcontract Management, a request from a supplier for item and price information from which you can create a purchase order.<br><br>In JD Edwards Sales Order Management, item and price information for a customer who has not yet committed to a sales order.                                                                                                                                                                                        |
| <b>secure by default</b>                      | A security model that assumes that a user does not have permission to execute an object unless there is a specific record indicating such permissions.                                                                                                                                                                                                                                                                                                                               |
| <b>Secure Socket Layer (SSL)</b>              | A security protocol that provides communication privacy. SSL enables client and server applications to communicate in a way that is designed to prevent eavesdropping, tampering, and message forgery.                                                                                                                                                                                                                                                                               |
| <b>SEI implementation</b>                     | A Java class that implements the methods that declare in a Service Endpoint Interface (SEI).                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>selection</b>                              | Found on JD Edwards EnterpriseOne menus, a selection represents functions that you can access from a menu. To make a selection, type the associated number in the Selection field and press Enter.                                                                                                                                                                                                                                                                                   |
| <b>serialize</b>                              | The process of converting an object or data into a format for storage or transmission across a network connection link with the ability to reconstruct the original data or objects when needed.                                                                                                                                                                                                                                                                                     |
| <b>Server Workbench</b>                       | An application that, during the Installation Workbench process, copies the server configuration files from the Planner data source to the system-release number                                                                                                                                                                                                                                                                                                                      |

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|                                            | data source. The application also updates the Server Plan detail record to reflect completion.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>Service Endpoint Interface (SEI)</b>    | A Java interface that declares the methods that a client can invoke on the service.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>SOA</b>                                 | Abbreviation for Service Oriented Architecture.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>soft coding</b>                         | A coding technique that enables an administrator to manipulate site-specific variables that affect the execution of a given process.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>source repository</b>                   | A repository for HTTP adapter and listener service development environment artifacts.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>spot rate</b>                           | An exchange rate entered at the transaction level. This rate overrides the exchange rate that is set up between two currencies.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Specification merge</b>                 | A merge that comprises three merges: Object Librarian merge, Versions List merge, and Central Objects merge. The merges blend customer modifications with data that accompanies a new release.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>specification</b>                       | A complete description of a JD Edwards EnterpriseOne object. Each object has its own specification, or name, which is used to build applications.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Specification Table Merge Workbench</b> | An application that, during the Installation Workbench process, runs the batch applications that update the specification tables.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>SSL Certificate</b>                     | A special message signed by a certificate authority that contains the name of a user and that user's public key in such a way that anyone can "verify" that the message was signed by no one other than the certification authority and thereby develop trust in the user's public key.                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>store-and-forward</b>                   | The mode of processing that enables users who are disconnected from a server to enter transactions and then later connect to the server to upload those transactions.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>subscriber table</b>                    | Table F98DRSUB, which is stored on the publisher server with the F98DRPUB table and identifies all of the subscriber machines for each published table.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>superclass</b>                          | An inheritance concept of the Java language where a class is an instance of something, but is also more specific. "Tree" might be the superclass of "Oak" and "Elm," for example.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>supplemental data</b>                   | <p>Any type of information that is not maintained in a master file. Supplemental data is usually additional information about employees, applicants, requisitions, and jobs (such as an employee's job skills, degrees, or foreign languages spoken). You can track virtually any type of information that your organization needs.</p> <p>For example, in addition to the data in the standard master tables (the Address Book Master, Customer Master, and Supplier Master tables), you can maintain other kinds of data in separate, generic databases. These generic databases enable a standard approach to entering and maintaining supplemental data across JD Edwards EnterpriseOne systems.</p> |
| <b>table access management (TAM)</b>       | The JD Edwards EnterpriseOne component that handles the storage and retrieval of use-defined data. TAM stores information, such as data dictionary definitions; application and report specifications; event rules; table definitions; business function input parameters and library information; and data structure definitions for running applications, reports, and business functions.                                                                                                                                                                                                                                                                                                             |
| <b>Table Conversion Workbench</b>          | An interoperability model that enables the exchange of information between JD Edwards EnterpriseOne and third-party systems using non-JD Edwards EnterpriseOne tables.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |

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| <b>table conversion</b>                    | An interoperability model that enables the exchange of information between JD Edwards EnterpriseOne and third-party systems using non-JD Edwards EnterpriseOne tables.                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>table event rules</b>                   | Logic that is attached to database triggers that runs whenever the action specified by the trigger occurs against the table. Although JD Edwards EnterpriseOne enables event rules to be attached to application events, this functionality is application specific. Table event rules provide embedded logic at the table level.                                                                                                                                                                                                                                                                |
| <b>terminal server</b>                     | A server that enables terminals, microcomputers, and other devices to connect to a network or host computer or to devices attached to that particular computer.                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>three-tier processing</b>               | The task of entering, reviewing and approving, and posting batches of transactions in JD Edwards EnterpriseOne.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>three-way voucher match</b>             | In JD Edwards Procurement and Subcontract Management, the process of comparing receipt information to supplier's invoices to create vouchers. In a three-way match, you use the receipt records to create vouchers.                                                                                                                                                                                                                                                                                                                                                                              |
| <b>transaction processing (TP) monitor</b> | A monitor that controls data transfer between local and remote terminals and the applications that originated them. TP monitors also protect data integrity in the distributed environment and may include programs that validate data and format terminal screens.                                                                                                                                                                                                                                                                                                                              |
| <b>transaction processing method</b>       | A method related to the management of a manual commit transaction boundary (for example, start, commit, rollback, and cancel).                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>transaction set</b>                     | An electronic business transaction (electronic data interchange standard document) made up of segments.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>trigger</b>                             | One of several events specific to data dictionary items. You can attach logic to a data dictionary item that the system processes automatically when the event occurs.                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>triggering event</b>                    | A specific workflow event that requires special action or has defined consequences or resulting actions.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>two-way authentication</b>              | An authentication mechanism in which both client and server authenticate themselves by providing the SSL certificates to each other.                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>two-way voucher match</b>               | In JD Edwards Procurement and Subcontract Management, the process of comparing purchase order detail lines to the suppliers' invoices to create vouchers. You do not record receipt information.                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>user identification information</b>     | User ID, role, or *public.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>User Overrides merge</b>                | Adds new user override records into a customer's user override table.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>value object</b>                        | A specific type of source file that holds input or output data, much like a data structure passes data. Value objects can be exposed (used in a published business service) or internal, and input or output. They are comprised of simple and complex elements and accessories to those elements.                                                                                                                                                                                                                                                                                               |
| <b>variance</b>                            | <p>In JD Edwards Capital Asset Management, the difference between revenue generated by a piece of equipment and costs incurred by the equipment.</p> <p>In JD Edwards EnterpriseOne Project Costing and JD Edwards EnterpriseOne Manufacturing, the difference between two methods of costing the same item (for example, the difference between the frozen standard cost and the current cost is an engineering variance). Frozen standard costs come from the Cost Components table, and the current costs are calculated using the current bill of material, routing, and overhead rates.</p> |

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| <b>versioning a published business service</b> | Adding additional functionality/interfaces to the published business services without modifying the existing functionality/interfaces.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>Version List merge</b>                      | The Versions List merge preserves any non-XJDE and non-ZJDE version specifications for objects that are valid in the new release, as well as their processing options data.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>visual assist</b>                           | Forms that can be invoked from a control via a trigger to assist the user in determining what data belongs in the control.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>vocabulary override</b>                     | An alternate description for a data dictionary item that appears on a specific JD Edwards EnterpriseOne form or report.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>wchar_t</b>                                 | An internal type of a wide character. It is used for writing portable programs for international markets.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>web application server</b>                  | A web server that enables web applications to exchange data with the back-end systems and databases used in eBusiness transactions.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>web server</b>                              | A server that sends information as requested by a browser, using the TCP/IP set of protocols. A web server can do more than just coordination of requests from browsers; it can do anything a normal server can do, such as house applications or data. Any computer can be turned into a web server by installing server software and connecting the machine to the internet.                                                                                                                                                                                                                                                                                                            |
| <b>Web Service Description Language (WSDL)</b> | An XML format for describing network services.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>Web Service Inspection Language (WSIL)</b>  | An XML format for assisting in the inspection of a site for available services and a set of rules for how inspection-related information should be made.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>web service proxy foundation</b>            | Foundation classes for web service proxy that must be included in a business service server artifact for web service consumption on WAS.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>web service softcoding record</b>           | An XML document that contains values that are used to configure a web service proxy. This document identifies the endpoint and conditionally includes security information.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>web service softcoding template</b>         | An XML document that provides the structure for a soft coded record.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Where clause</b>                            | The portion of a database operation that specifies which records the database operation will affect.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Windows terminal server</b>                 | A multiuser server that enables terminals and minimally configured computers to display Windows applications even if they are not capable of running Windows software themselves. All client processing is performed centrally at the Windows terminal server and only display, keystroke, and mouse commands are transmitted over the network to the client terminal device.                                                                                                                                                                                                                                                                                                             |
| <b>wizard</b>                                  | A type of JDeveloper extension used to walk the user through a series of steps.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>workbench</b>                               | A program that enables users to access a group of related programs from a single entry point. Typically, the programs that you access from a workbench are used to complete a large business process. For example, you use the JD Edwards EnterpriseOne Payroll Cycle Workbench (P07210) to access all of the programs that the system uses to process payroll, print payments, create payroll reports, create journal entries, and update payroll history. Examples of JD Edwards EnterpriseOne workbenches include Service Management Workbench (P90CD020), Line Scheduling Workbench (P3153), Planning Workbench (P13700), Auditor's Workbench (P09E115), and Payroll Cycle Workbench. |
| <b>work day calendar</b>                       | In JD Edwards EnterpriseOne Manufacturing, a calendar that is used in planning functions that consecutively lists only working days so that component and work order scheduling can be done based on the actual number of work days available. A work                                                                                                                                                                                                                                                                                                                                                                                                                                     |

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|                                      | day calendar is sometimes referred to as planning calendar, manufacturing calendar, or shop floor calendar.                                                                                                                                                                             |
| <b>workflow</b>                      | The automation of a business process, in whole or in part, during which documents, information, or tasks are passed from one participant to another for action, according to a set of procedural rules.                                                                                 |
| <b>workgroup server</b>              | A server that usually contains subsets of data replicated from a master network server. A workgroup server does not perform application or batch processing.                                                                                                                            |
| <b>XAPI events</b>                   | A service that uses system calls to capture JD Edwards EnterpriseOne transactions as they occur and then calls third-party software, end users, and other JD Edwards EnterpriseOne systems that have requested notification when the specified transactions occur to return a response. |
| <b>XML CallObject</b>                | An interoperability capability that enables you to call business functions.                                                                                                                                                                                                             |
| <b>XML Dispatch</b>                  | An interoperability capability that provides a single point of entry for all XML documents coming into JD Edwards EnterpriseOne for responses.                                                                                                                                          |
| <b>XML List</b>                      | An interoperability capability that enables you to request and receive JD Edwards EnterpriseOne database information in chunks.                                                                                                                                                         |
| <b>XML Service</b>                   | An interoperability capability that enables you to request events from one JD Edwards EnterpriseOne system and receive a response from another JD Edwards EnterpriseOne system.                                                                                                         |
| <b>XML Transaction</b>               | An interoperability capability that enables you to use a predefined transaction type to send information to or request information from JD Edwards EnterpriseOne. XML transaction uses interface table functionality.                                                                   |
| <b>XML Transaction Service (XTS)</b> | Transforms an XML document that is not in the JD Edwards EnterpriseOne format into an XML document that can be processed by JD Edwards EnterpriseOne. XTS then transforms the response back to the request originator XML format.                                                       |
| <b>Z event</b>                       | A service that uses interface table functionality to capture JD Edwards EnterpriseOne transactions and provide notification to third-party software, end users, and other JD Edwards EnterpriseOne systems that have requested to be notified when certain transactions occur.          |
| <b>Z table</b>                       | A working table where non-JD Edwards EnterpriseOne information can be stored and then processed into JD Edwards EnterpriseOne. Z tables also can be used to retrieve JD Edwards EnterpriseOne data. Z tables are also known as interface tables.                                        |
| <b>Z transaction</b>                 | Third-party data that is properly formatted in interface tables for updating to the JD Edwards EnterpriseOne database.                                                                                                                                                                  |



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