



System Requirements and Supported Platforms

**for Siebel eStatement Manager and
Siebel ePayment Manager**

Version 4.7

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1 Introduction

This book contains the definitive list of system requirements and supported platforms for Siebel eStatement Manager and ePayment Manager version 4.7. Unless otherwise noted herein, the requirements covered in this document apply to all platform and related end-user applications within this product release. For more information about Siebel eStatement Manager and ePayment Manager, see the Release Notes and complete product documentation.

This guide contains the following chapters:

- Chapter 1, "Introduction," (this chapter).
- Chapter 2, "Platform Requirements," describes platform and hardware requirements for the eaSuite 4.7 product.
- Chapter 3, "Supported Software and Ancillary Programs," provides a comprehensive listing of software developed by third-party vendors that is supported by, embedded in, or distributed with eaSuite 4.7.

2 Platform Requirements

This chapter includes the following topics:

- Hardware Requirements
- Server Environment Requirements

Hardware Requirements

This section describes the hardware requirements for Siebel eStatement Manager and ePayment Manager version 4.7

Oracle has certified acceptable performance in these environments; however, performance is improved by using faster processors and additional memory, particularly in environments where users run multiple applications simultaneously.

Table 1. Hardware Requirements for eStatement Manager and ePayment Manager version 4.7

Description	Requirement
Server	For Sun Solaris: <ul style="list-style-type: none">■ 32-bit on Sun SPARC For Linux: <ul style="list-style-type: none">■ 32-bit on Intel■ Red Hat Certified Hardware For Microsoft Windows: <ul style="list-style-type: none">■ Intel Pentium III or compatible processor
Peripheral	CD-ROM
Swap space	512 MB per CPU (1 GB recommended)
RAM	512 MB per CPU (1 GB recommended)
Disk space	Database: 2.6 GB Software: 60 MB

Server Environment Requirements

This section includes the following topics:

- Supported Server Operating Systems
- Supported J2EE Application Servers
- Supported Databases

Supported Server Operating Systems

- Table 2. Supported Server Operating Systems for eStatement Manager and ePayment Manager version 4.7

Supported Environment	Operating System
Sun Solaris Operating System, BEA WebLogic Server OR IBM WebSphere Server, and Oracle Database	<ul style="list-style-type: none"> ■ Sun Solaris 10 (for SPARC) <i>with Sun Studio 11</i> ■ Microsoft Windows XP Professional SP2 for Windows-based DefTool and Composer Tools only
Linux Operating System, Oracle Application Server, and Oracle Database	<ul style="list-style-type: none"> ■ Red Hat Enterprise Linux 4 ■ Microsoft Windows XP Professional SP2 for Windows-based DefTool and Composer Tools only
Microsoft Windows Operating System, BEA WebLogic Server, and Oracle Database	<ul style="list-style-type: none"> ■ Microsoft Windows Server 2003 SP1 <i>with the JDK version that comes with the BEA WebLogic Server 9.2, and JRockit JVM (jrockit90_150_04) bundles</i> ■ Microsoft Windows XP Professional SP2 for Windows-based DefTool and Composer Tools only

Supported J2EE Application Servers

Table 3. Supported J2EE Application Servers for eStatement Manager and ePayment Manager version 4.7

J2EE Application Server	Server Operating Systems
BEA WebLogic Server 9.2	<ul style="list-style-type: none"> ■ Sun Solaris 10 ■ Microsoft Windows Server 2003 SP1
IBM WebSphere 6.1	<ul style="list-style-type: none"> ■ Sun Solaris 10
Oracle Application Server 10g Release 3 (10.1.3)	<ul style="list-style-type: none"> ■ Red Hat Enterprise Linux 4

Supported Databases

Table 4. Supported Databases for eStatement Manager and ePayment Manager version 4.7

Vendor and Product	Version	Connectivity Software
Oracle Database	10g Release 2 (10.2.0) <i>Enterprise Edition required for Native Oracle Partition Support for Index Tables</i>	Oracle 10g client software (for the application server) Oracle 10g JDBC driver

3 Supported Software and Ancillary Programs

This chapter includes the following topics:

- Supported Software
- Ancillary Programs
- License Agreements

Supported Software

Siebel eStatement Manager and ePayment Manager version 4.7 supports the third-party software products listed in Table 5. These products must be obtained directly from the vendors that sell them.

Table 5. Supported Software

Vendor and Product	Version	Associated Module	Function
Internet Explorer	6.0, 7.0	eStatement Manager; ePayment Manager	Browser; Certified for Windows only
Firefox	2.0	eStatement Manager; ePayment Manager	Browser; Certified for Windows only
Netscape	8.1.2	eStatement Manager; ePayment Manager	Browser; Certified for Windows only
PayPal Payflow Pro	3.0.9	ePayment Manager	Payment Gateway SDK; Credit-card processing

Ancillary Programs

The ancillary programs listed in Table below are provided with eStatement Manager and ePayment Manager version 4.7 through licensing agreements with the vendors that own them. The use of all ancillary programs is governed by the terms of the Software License and Services Agreement (SLSA) between your company and Oracle.

Instructions for installing ancillary programs (if required) are provided in the server installation guide for your platform, and in other installation information in the product documentation set.

Your licensed software may include some or all of the ancillary programs listed in Table 6.

Table 6. Ancillary Programs

Vendor and Product	Version	Associated Module	Distribution Method and Description
COMMERCIAL			
ComponentOne VSFlexGrid	7.0	eStatement Manager	Embedded. Windows Data Presentation.
Hunter Digital Ventures, LLC. com.oreilly.servlet	Nov2002	eStatement Manager	Embedded. File upload servlet support.
i-net OPTA 2000	2000	eStatement Manager; ePayment Manager	MS SQL Server DB Driver.
Infonyte PDOM and PXSLT	3.1	eStatement Manager; ePayment Manager	Embedded. XML Processing.
Macrovision InstallAnywhere supported runtime components for standardized multiple-platform installations	6.1	eStatement Manager; ePayment Manager	Embedded. Extraction of packaged product installation components.
Microsoft Visual C++ 2005 Runtime Components	8.0	eStatement Manager	Redistributable C++ Runtime Components.
Software FX Chart FX	4.0	eStatement Manager	Embedded. Windows Charting.
Visual Engineering KavaChart	4.2.1	eStatement Manager; ePayment Manager	Embedded. Java Charting.
OPEN SOURCE			
ANTLR 2	2.7.6	eStatement Manager; ePayment Manager	Embedded. Released into Public Domain by Terence Parr.
AOP Alliance	1.0	eStatement Manager; ePayment Manager	Embedded. Released into Public Domain by AOP Alliance project.
Apache Commons Beanutils	1.7	eStatement Manager; ePayment Manager	Embedded. Java reflection and introspection API wrappers.
Apache Commons Collection	3.2	eStatement Manager; ePayment Manager	Embedded. Java Collections Framework extensions.
Apache Commons Digester	1.7	eStatement Manager; ePayment Manager	Embedded. XML-to-Java-object mapping utility.
Apache Commons Lang	2.1	eStatement Manager; ePayment Manager	Embedded. Helper utilities for the java.lang API.
Apache Commons Logging	1.1	eStatement Manager; ePayment Manager	Embedded. Wrapper for logging API implementations.
Apache Commons Pool	1.3	eStatement Manager; ePayment Manager	Embedded. Generic object pooling component.

Vendor and Product	Version	Associated Module	Distribution Method and Description
Apache Jakarta ORO	2.0.8	eStatement Manager; ePayment Manager	Embedded. Text-processing Java classes.
Apache Jakarta Regexp	1.4	eStatement Manager; ePayment Manager	Embedded. Java Regular Expression package.
Apache Log4j	1.2.13	eStatement Manager; ePayment Manager	Embedded. Runtime logging.
Apache Velocity	1.4	eStatement Manager; ePayment Manager	Embedded. Templating engine and tools.
Apache Xalan-Java 1 Compatibility	1.0	eStatement Manager; ePayment Manager	Embedded. XSLT processor for XML transformations.
Apache Xalan-Java 2	2.7	eStatement Manager; ePayment Manager	Embedded. XSLT processor for XML transformations.
Apache Xerces-C++	2.1	eStatement Manager; ePayment Manager	Embedded. XML parser.
Apache Xerces-Java	2.7.1	eStatement Manager; ePayment Manager	Embedded. XML parser.
Apache XML-Commons External Distribution	2.7.1	eStatement Manager; ePayment Manager	Embedded. DOM, SAX, and JAXP interfaces. Required for Apache Xalan-Java implementation.
Apache XTags	20060829	eStatement Manager; ePayment Manager	Embedded. JSP custom tag library for XML.
OW2 Consortium ASM	1.5.3	eStatement Manager; ePayment Manager	Embedded. Lightweight Java Bytecode Manipulation Framework.
cglib - Code Generation Library	2.1.3	eStatement Manager; ePayment Manager	Embedded. Byte Code Generation Library.
Concurrent Utilities	1.3.3	eStatement Manager; ePayment Manager	Embedded. Released into Public Domain by Doug Lea.
DOM4J	1.6.1	eStatement Manager; ePayment Manager	Embedded. XML Processing.
Ehcache	1.1	eStatement Manager; ePayment Manager	Embedded. Java distributed cache.
Jaxen	1.1	eStatement Manager; ePayment Manager	Embedded. Java XPath Engine.
Proxool	0.8.3	eStatement Manager; ePayment Manager	Embedded. Proxy JDBC Connection Pool.

Vendor and Product	Version	Associated Module	Distribution Method and Description
Quartz	1.5.2	eStatement Manager; ePayment Manager	Embedded. Job Scheduling.
Spring Framework	2.0	eStatement Manager; ePayment Manager	Embedded. J2EE application framework.
XML Pull Parser (XPP3)	1.1.2	eStatement Manager; ePayment Manager	Embedded. Streaming pull XML parser.

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