

Oracle® Beehive

Release Notes

Release 1 (1.2 and 1.3)

E10487-09

September 2008

This document was updated on September 8, 2008.

Oracle Beehive Release Notes, Release 1 (1.2 and 1.3)

E10487-09

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Preface

This Preface contains the following topics:

- [Release Coverage](#)
- [Audience](#)
- [Documentation Accessibility](#)
- [Related Documents](#)
- [Conventions](#)

Note: This document was updated on September 8, 2008.

Release Coverage

This document contains the release notes for the following releases:

- Oracle Beehive Release 1 (1.2.1.0.0) for Linux
- Oracle Beehive Release 1 (1.2.2.0.0) for Microsoft Windows (32-bit)
- Oracle Beehive Release 1 (1.2.2.0.0) for Solaris Operating System (SPARC 64-bit)
- Oracle Beehive Release 1 (1.3.1.0.0) for Linux
- Oracle Beehive Release 1 (1.3.2.0.0) for Microsoft Windows (32-bit)
- Oracle Beehive Release 1 (1.3.2.0.0) for Solaris Operating System (SPARC 64-bit)

Unless specified otherwise, the information contained in this document applies to all of these releases.

Audience

This document is intended for administrators who perform the following tasks:

- Install Oracle Beehive and its components
- Instruct users on how to perform workarounds for known issues
- Manage Oracle Beehive and its components

To use this document, you need experience with software installation and administration.

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Related Documents

For more information, refer to the following documents in the Oracle Beehive documentation library:

- *Oracle Beehive Administration Console Online Help*
- *Oracle Beehive Administrator's Guide*
- *Oracle Beehive Administrator's Reference Guide*
- *Oracle Beehive Application Developer's Guide*
- *Oracle Beehive Concepts*
- *Oracle Beehive Deployment Guide*
- *Oracle Beehive End-User Information*
- *Oracle Beehive Installation Guide for Linux*
- *Oracle Beehive Installation Guide for Microsoft Windows*
- *Oracle Beehive Installation Guide for Solaris Operating System (SPARC 64-Bit)*
- *Oracle Beehive Licensing Information*

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
<code>monospace</code>	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Changes in Oracle Beehive Release Notes

The first edition of Oracle Beehive Release Notes Release 1 was produced on April 30, 2008. This module lists the changes that have been made in each edition since then. All changes are cumulative.

- [Changes in Oracle Beehive Release Notes: September 8, 2008](#)
- [Changes in Oracle Beehive Release Notes: August 25, 2008](#)
- [Changes in Oracle Beehive Release Notes: August 11, 2008](#)
- [Changes in Oracle Beehive Release Notes: July 7, 2008](#)
- [Changes in Oracle Beehive Release Notes: June 10, 2008](#)
- [Changes in Oracle Beehive Release Notes: May 27, 2008](#)
- [Changes in Oracle Beehive Release Notes: May 14, 2008](#)

Changes in Oracle Beehive Release Notes: September 8, 2008

The following table lists the changes made in the September 8, 2008 edition of the Oracle Beehive Release Notes.

Table 1–1 *Changes in Oracle Beehive Release Notes: September 8, 2008*

Section	Change
"Administration Notes"	Revised the release note "modify_user Command Allows Unregistered Properties on User Accounts" (Bug 6859628) as this issue is resolved in Release 1 (1.3) and later
"Known Limitations and Workarounds with Oracle Beehive Services"	Revised the release note "Attempts to Download Files Over FTP in Active Mode May Fail" (Bug 7321883) as this issue applies to all supported operating systems (it was previously believed this issue applied to Oracle Beehive Release 1 (1.3.2.0.0) for Solaris Operating System (SPARC 64-bit) only)
"Known Issues with Coexistence"	Revised the release note "Modifying an E-mail Message in Oracle Beehive Creates a New Message in Microsoft Exchange Server" (Bug 6855218) as this issue is resolved in Release 1 (1.3) and later
"General Notes About Oracle Beehive Integration for Zimbra"	New section; Includes the release note "Sort Functionality in Oracle Beehive Integration for Zimbra"

Table 1–1 (Cont.) Changes in Oracle Beehive Release Notes: September 8, 2008

Section	Change
"Known Limitations and Workarounds with Oracle Beehive Integration for Zimbra"	<p>Added the following release notes:</p> <ul style="list-style-type: none"> ▪ "Oracle Beehive Integration for Zimbra Does Not Automatically Refresh User-Created Calendars" (Bug 7168320) ▪ "Oracle Beehive Integration for Zimbra Does Not Support Option for Return Receipt on E-mail Messages" (Bug 7226230) ▪ "Oracle Beehive Integration for Zimbra Does Not Support Spell Checking on E-mail Messages" (Bug 6999636)
"Known Issues with Oracle Beehive Integration for Zimbra"	<p>Added the following release notes:</p> <ul style="list-style-type: none"> ▪ "Modifying Tag Properties Through Oracle Beehive Integration for Zimbra May Result in Errors" (Bug 7247457) ▪ "Attempting to Invite Dynamic Groups to Meetings Using Oracle Beehive Integration for Zimbra May Result in Errors" (Bug 7275024) ▪ "Oracle Beehive Integration for Zimbra Only Displays Names and E-mail Addresses in Global Address Lists" (Bug 7198205) ▪ "Oracle Beehive Integration for Zimbra Does Not Synchronize Some Contact Information" (Bugs 7316047 and 7176142) ▪ "Searching on "All Item Types" in Custom Folders May Result in Errors" (Bug 7280457) ▪ "Oracle Beehive Integration for Zimbra May Not Restore Default Settings" (Bug 6997197) ▪ "Oracle Beehive Integration for Zimbra Does Not Store HTML and XML Formats in Event Details" (Bug 6913681) ▪ "Oracle Beehive Integration for Zimbra Does Not Display Number of Unread E-mail Messages" (Bug 6908264) ▪ "Oracle Beehive Integration for Zimbra Does Not Return Search Results From Trash Folder" (Bug 7296600) ▪ "Oracle Beehive Integration for Zimbra Does Not Allow Changes to Individual Instances of Recurring Meetings" (Bug 7321371) ▪ "Changing the Day and Editing an Individual Instance of a Recurring Meeting May Change Entire Recurring Meeting Series" (Bug 7325842) ▪ "Viewing Details of Monthly Recurring Meetings May Change Series Patterns" (Bug 7339855)
"Known Mobility Limitations and Workarounds"	<p>Added the release note "Byte Size of Messages Twice as Large Through Oracle Beehive Mobile Push Mail Client" (Bug 7353473)</p>
"Known Mobility Issues"	<p>Removed the following release notes as these issues are resolved in Release 1 (1.2) and later:</p> <ul style="list-style-type: none"> ▪ "Mobile Mail Service Occasionally Duplicates E-mail Subjects for PocketPC Users" (Bug 6316434) ▪ "Mobile Mail Service Does Not Support Transfer-Encoding X-UUENCODE" (Bug 6316471) ▪ "Blank Line in MIME Header Section of E-mail May Cause Mobile Mail Service to Omit Paragraph in E-mail Body" (Bug 6359347)

Table 1–1 (Cont.) Changes in Oracle Beehive Release Notes: September 8, 2008

Section	Change
"Known Issues with Administration Documentation Issues"	<p>Revised the following release notes as they are resolved in Release 1 (1.3) and later:</p> <ul style="list-style-type: none"> ▪ "Incorrect Values Provided for status Parameter of modify_user Command" (Bugs 6882302 and 6882440) ▪ "Incorrect Format Provided for address Parameter of modify_user and add_external_user Commands" (Bug 6882311)
"Known Issues with End-User Documentation"	Added the release note "Port Number Entries Missing in Example URLs Provided in "Configuring Mobile Devices" Module"

Changes in Oracle Beehive Release Notes: August 25, 2008

The following table lists the changes made in the August 25, 2008 edition of the Oracle Beehive Release Notes.

Table 1–2 Changes in Oracle Beehive Release Notes: August 25, 2008

Section	Change
"General Limitations and Workarounds"	Added the release note "Deploying Oracle Beehive Release 1 (1.3) with Oracle Database 11.1.0.6 May Result in Mailstore Access Error"
"Known Limitations and Workarounds with Installation and Configuration"	<p>Added the following release notes:</p> <ul style="list-style-type: none"> ▪ "Installation for Oracle Beehive Integration for Zimbra May Fail if Oracle Beehive is Configured for TLS with Test Certificates" (Bug 7326046) ▪ "Oracle Beehive Prerequisite Checks Will Fail for Third-Party Sun Solaris Patches" (Bug 6628667) ▪ "Installing Oracle Beehive on Sun Solaris May Fail During Core Configuration"
"General Administration Notes"	Added the release note "Oracle Beehive Administration Console Recommended for Configuring E-mail Rules"

Table 1–2 (Cont.) Changes in Oracle Beehive Release Notes: August 25, 2008

Section	Change
"Known Administration Limitations and Workarounds"	<p>Added the following release notes:</p> <ul style="list-style-type: none"> ■ "OPMN Required for Controlling the Oracle Beehive Administration Console's OC4J Instances" (Bug 7316433) ■ "Date and Time Formats in Oracle Beehive Administration Console May Not Display Correctly in Multi-byte Languages" (Bug 7328539) ■ "Device Management Tab in Oracle Beehive Administration Console is Blank" (Bug 7328615) ■ "Restarting Oracle Beehive Application Tier Instances Requires Restart of Oracle Beehive Administration Console OC4J Instances" ■ "Oracle Beehive Administration Console Does Not Return Users to Login Page After Session Timeouts" (Bug 6835314) ■ "Simple Search in Oracle Beehive Administration Console Does Not Automatically Handle Strings with Colons (:)" ■ "Requirements for LDAP Profile Changes Through Oracle Beehive Administration Console" (Bugs 7204616 and 7274297) ■ "Oracle Beehive Administration Console Does Not Provide Interface to Key Virus Scanning Options" (Bug 7257339)
"Known Administration Issues"	<p>Added the following release notes:</p> <ul style="list-style-type: none"> ■ "External Resources Do Not Appear in Oracle Beehive Administration Console" (Bug 7006108) ■ "Administrators with Resource Manager Privileges May Be Unable to Create Resources in Oracle Beehive Administration Console" (Bug 7028411) ■ "Attempting to Update Device Type Profile in Oracle Beehive Administration Console May Result in Error" (Bug 713676) ■ "E-mail Processing Attribute in Oracle Beehive Administration Console Does Not Function" (Bug 7173702) ■ "Attempting to Remove Metrics from Oracle Beehive Administration Console Dashboard Results in Error" (Bug 7278431)
"Known Limitations and Workarounds with Oracle Beehive Services"	<p>Added the release note "Attempts to Download Files Over FTP in Active Mode May Fail" (Bug 7321883)</p>
"Known Issues with Oracle Beehive Services"	<ul style="list-style-type: none"> ■ Revised the release note "Records Management Service Recordizes Artifacts Identified as Non-records" (Bug 6938547) as this issue is resolved in Release 1 (1.3) and later ■ Added the release note "Brackets in Folders and File Names May Result in Errors for Browser-based WebDAV Operations"
"Known Issues with Coexistence"	<p>Added the release note "Deleted Meetings May Not Get Removed in Microsoft Exchange Server" (Bug 7323032)</p>
"Known Limitations and Workarounds with Oracle Beehive Integration for Outlook"	<p>Revised the release note "Discrepancies Between Certificates on Server and Client Computers Will Cause Oracle Beehive Integration for Outlook Installations to Fail" (Bug 6870456) to include an additional error message ("Invalid server") that users may receive.</p>

Table 1–2 (Cont.) Changes in Oracle Beehive Release Notes: August 25, 2008

Section	Change
"Oracle Beehive Integration for Zimbra Notes"	New section
"Known Mobility Limitations and Workarounds"	<p>Added the following release notes:</p> <ul style="list-style-type: none"> ■ "Oracle Beehive Unable to Provision Nokia and Sony-Ericsson Phones Over Non-standard SSL Ports" (Bug 6966867) ■ "List of Mobile Devices Not Yet Supported by Oracle Beehive" (Bugs 7130951 and 7216967)
"Known Limitations and Workarounds with Globalization"	<p>Revised the following release notes:</p> <ul style="list-style-type: none"> ■ "Verisign Does Not Support UCS-2 Encoding in SMS Messages" (Bug 7164221) to include UCS-2 encoding. ■ Changed the title "Oracle Beehive Displays ASCII Characters in Users' Native Languages Only" to "Oracle Beehive Supports ASCII Characters in Users' Native Languages Only"; Also, revised the release note to account for bugs 7324443 and 7325778.
"Known Issues with End-User Documentation"	New section

Changes in Oracle Beehive Release Notes: August 11, 2008

The following table lists the changes made in the August 11, 2008 edition of the Oracle Beehive Release Notes.

Table 1–3 Changes in Oracle Beehive Release Notes: August 11, 2008

Section	Change
"What's New in Oracle Beehive"	New section
"General Limitations and Workarounds"	Revised the release note "Oracle Beehive Does Not Support Oracle Database 11g Release 1 (11.1.0.6)" as this limitation only applies to Release 1 (1.2).
"General Installation and Configuration Notes"	Revised the release note "Avoid Trailing Spaces in Enterprise and Organization Names" as this potential issue is prevented by Release 1 (1.3) and later
"Known Limitations and Workarounds with Installation and Configuration"	<ul style="list-style-type: none"> ■ Revised the release note "Oracle Enterprise Manager Grid Control Does Not Automatically Register Oracle Beehive" (Bug 6962295) as this issue is resolved in Release 1 (1.3) and later ■ Added the release note "Spaces in Shiphome Image Directory Path Prevent Installer from Launching"
"General Administration Notes"	Added the release note "Oracle Beehive Administration Console Compability"
"Known Administration Limitations and Workarounds"	<ul style="list-style-type: none"> ■ Revised the release note "Invalid Certificates May Result in Unclear Error Messages" (Bug 6830699) as this issue is resolved in Release 1 (1.3) and later ■ Added the release note "Unable to List Users with beectl and the Oracle Beehive Administration Console" (Bugs 7304020 and 7307849)

Table 1–3 (Cont.) Changes in Oracle Beehive Release Notes: August 11, 2008

Section	Change
"Known Limitations and Workarounds with Oracle Beehive Services"	Revised the release note "" Delegation for Resource Reservations Not Supported " as this limitation only applies to Release 1 (1.2)
"Known Issues with Oracle Beehive Web Services"	Revised release note " PresenceService Issues " (Bugs 6764408, 6764394, and 6764384) as these issues are resolved in Release 1 (1.3) and later
"General Notes About Oracle Beehive Integration for Outlook"	Added the release note " Oracle Beehive Integration for Outlook Users Should Not Launch or Run Microsoft Outlook During the Upgrade to Oracle Beehive 1.3 "
"Known Limitations and Workarounds with Oracle Beehive Integration for Outlook"	<p>Revised the following release notes as they apply to Release 1 (1.2) only:</p> <ul style="list-style-type: none"> ■ "Rich Text Formatting Not Supported in Description Fields for Contacts, Appointments, Meetings, and Tasks" ■ "Oracle Beehive Integration for Outlook Does Not Support Delegation" ■ "Oracle Beehive Integration for Outlook Does Not Support Windows Vista Search Service" (Bugs 6513741 and 6360567)
"Known Issues with Oracle Beehive Integration for Outlook"	<ul style="list-style-type: none"> ■ Revised the release note "Tasks Cannot Be Assigned to Team Workspaces" as this issue is resolved in Release 1 (1.3) and later ■ Revised the release note "Oracle Beehive Integration for Outlook Menus May Be Unavailable If Oracle Connector for Outlook Previously Installed" (Bug 6930541) as this issue is resolved in Release 1 (1.3) and later ■ Added the release note "Delegated User With No Privileges to Granter's Inbox Can Still Send Email on Granter's Behalf" (Bug 7158601) ■ Added the release note "Oracle Beehive Does Not Enforce the 'Deny All' Setting on the Deleted Items Folder" (Bug 7196020)
"Known Mobility Limitations and Workarounds"	Added the release note " Sony Ericsson W580i (JP7) Does Not Support Alphabetic Characters in Phone Numbers " (Bug 7114363)
"Known Mobility Issues"	Revised the release note " Attempts to Synchronize More Than 1,000 Items May Fail " as this issue is resolved in Release 1 (1.3) and later

Table 1–3 (Cont.) Changes in Oracle Beehive Release Notes: August 11, 2008

Section	Change
"Known Limitations and Workarounds with Globalization"	<p>Revised the following release notes as these issues are resolved in Release 1 (1.3) and later:</p> <ul style="list-style-type: none"> ▪ "Error When Logging In to Oracle Beehive Integration for Outlook for the First Time" (Bug 6312955) ▪ "Microsoft Windows XP Service Pack 2 (or Later) Required for Oracle Beehive Integration for Outlook with Non-English Locales" ▪ "Running Oracle Beehive Integration for Outlook on Windows Vista with Non-English Locale May Result in Error" (Bug 6140900) <p>Added the following release notes:</p> <ul style="list-style-type: none"> ▪ "Verisign Does Not Support UCS-2 Encoding in SMS Messages" (Bug 7164221) ▪ "Oracle Beehive Displays ASCII Characters in Users' Native Languages Only" (Bugs 6120654, 6359278, and 6388916) <p>Editor's Note: The title of this release note was changed to "Oracle Beehive Supports ASCII Characters in Users' Native Languages Only" as of the August 25, 2008 edition of the <i>Oracle Beehive Release Notes</i>.</p>
"Changes in Oracle Beehive Documentation: August 11, 2008"	New section

Changes in Oracle Beehive Release Notes: July 7, 2008

The following table lists the changes made in the July 7, 2008 edition of the Oracle Beehive Release Notes.

Table 1–4 Changes in Oracle Beehive Release Notes: July 7, 2008

Section	Change
"Known Limitations and Workarounds with Oracle Beehive Integration for Outlook"	Added the release note "Discrepancies Between Certificates on Server and Client Computers Will Cause Oracle Beehive Integration for Outlook Installations to Fail" (Bug 6870456)

Changes in Oracle Beehive Release Notes: June 10, 2008

The following table lists the changes made in the June 10, 2008 edition of the Oracle Beehive Release Notes.

Table 1–5 Changes in Oracle Beehive Release Notes: June 10, 2008

Section	Change
"Known Limitations and Workarounds with Oracle Beehive Services"	Corrected the bug numbers associated with the release note "CalDAV Does Not Support Non-ASCII Characters in Credentials"; Replaced the formerly associated bug number (7040367) with the current bug numbers (6997672 and 7009025)

Changes in Oracle Beehive Release Notes: May 27, 2008

The following table lists the changes made in the May 27, 2008 edition of the Oracle Beehive Release Notes.

Table 1–6 Changes in Oracle Beehive Release Notes: May 27, 2008

Section	Change
"Known Limitations and Workarounds in High Availability Environments"	Added the release note "BEEAPP OC4J Failures May Cause Some XMPP Clients to Experience Delays Upon Reconnection" (Bug 7041499)
"Known Administration Limitations and Workarounds"	Added the release note "Invalid Certificates May Result in Unclear Error Messages" (Bug 6830699)
"Known Administration Issues"	Added the release note "Using the --community Option with the upload_client_application Command May Deprovision Other Applications" (Bug 6927453)
"Known Limitations and Workarounds with Oracle Beehive Services"	Added the release note "CalDAV Does Not Support Non-ASCII Characters in Credentials" (Bug 7040367)
"Oracle Beehive Web Services Notes"	New section; contains "Known Issues with Oracle Beehive Web Services" (various bugs)
"Changes in Oracle Beehive Documentation"	New section

Changes in Oracle Beehive Release Notes: May 14, 2008

The following table lists the changes made in the May 14, 2008 edition of the Oracle Beehive Release Notes.

Table 1–7 Changes in Oracle Beehive Release Notes: May 14, 2008

Section	Change
"General Limitations and Workarounds"	Added the release note "Oracle Beehive Does Not Support Oracle Database 11g Release 1 (11.1.0.6)"
"Known Limitations and Workarounds with Oracle Beehive Services"	Added the release note "Mozilla Lightning Prevents Users from Adding Attendees to Tasks" (Bug 6845472)
"Known Issues with Oracle Beehive Services"	Added the following release notes: <ul style="list-style-type: none"> "Mozilla Lightning Users Unable to Dismiss Task and Meeting Alarms" (Bug 6852984) "Oracle Beehive May Log Warnings Caused by Proprietary Client Extension Packets" (Bug 6951913)
"Known Limitations and Workarounds with Oracle Beehive Integration for Outlook"	Added the release note "Oracle Beehive Integration for Outlook Does Not Support Windows Vista Search Service" (Bugs 6513741 and 6360567)
"Known Issues with Oracle Beehive Integration for Outlook"	Added the following release notes: <ul style="list-style-type: none"> "Oracle Beehive Integration for Outlook Menus May Be Unavailable If Oracle Connector for Outlook Previously Installed" (Bug 6930541) "Windows Vista Users Unable to Check for Updates for Oracle Beehive Integration for Outlook" (Bug 6872681)
"Known Limitations and Workarounds with Globalization"	Added the release note "Running Oracle Beehive Integration for Outlook on Windows Vista with Non-English Locale May Result in Error" (Bug 6140900)

What's New in Oracle Beehive

This module lists the new features and capabilities that each release of Oracle Beehive provides, beginning with Oracle Beehive Release 1 (1.3) released on August 13, 2008.

- [New Features in Oracle Beehive Release 1 \(1.3\)](#)

New Features in Oracle Beehive Release 1 (1.3)

Oracle Beehive Release 1 (1.3) offers many new features and enhancements. Key features that are new include:

- [Oracle Beehive Administration Console](#)
- [Oracle Beehive Integration for Zimbra](#)
- [Starting and Stopping Oracle Beehive Services and Service Instances](#)
- [Upgrade Path and Tools from Oracle Beehive Release 1.2 to Release 1.3](#)
- [Persistent Chat Rooms Through XMPP](#)
- [Delegation](#)
- [User Preferences Page](#)

Oracle Beehive Administration Console

Oracle Beehive Release 1.3 introduces the Oracle Beehive Administration Console, a secure, browser-based administration client that provides Oracle Beehive administrators centralized and role-based access to system configuration and management, user and workspace administration, and monitoring functions.

The Oracle Beehive Administration Console supports the following Web browsers:

- **Linux operating system:** Mozilla Firefox 2.0
- **Windows operating system:** Microsoft Internet Explorer 7.0 and Mozilla Firefox 2.0

Oracle Beehive Integration for Zimbra

Oracle Beehive Release 1.3 introduces Oracle Beehive Integration for Zimbra, a Web-based client that enables users to access, view, and manage their e-mail, calendars, and address books.

Oracle Beehive Integration for Zimbra supports the following Web browsers in the Windows, Linux, and Mac OS X operating systems:

- Mozilla Firefox 2.0

- Mozilla Firefox 3.0
- Microsoft Internet Explorer 6.0
- Microsoft Internet Explorer 7.0

Starting and Stopping Oracle Beehive Services and Service Instances

Oracle Beehive Release 1.3 allows administrators to start and stop Oracle Beehive services (the collection of all instances of a particular service across all of the servers that host them) and service instances (a single instantiation of a service on a particular server.).

Upgrade Path and Tools from Oracle Beehive Release 1.2 to Release 1.3

Oracle Beehive Release 1.3 provides organizations the ability to upgrade from Oracle Beehive Release 1.2.1 and 1.2.2. Upgrade capabilities are provided in the Oracle Beehive Release 1.3 installation program.

Persistent Chat Rooms Through XMPP

Through the XMPP Service, Oracle Beehive Release 1.3 allows users to create and manage persistent chat rooms.

Delegation

Oracle Beehive Release 1.3 supports delegation, which is the ability of a user to grant another user the privileges necessary to act on his or her behalf. This includes the ability for the delegated user to read, write, and delete the original user's calendar entries, e-mail messages, documents, and contacts through a supported client, such as Oracle Beehive Integration for Outlook.

User Preferences Page

Oracle Beehive Release 1.3 provides the User Preferences Page, an internally-hosted Web page that enables users to configure their client-based preferences. Options include the ability to configure server-side rules, out-of-office messages, and notifications.

General Notes

This module contains the following type of information about Oracle Beehive:

- [General Limitations and Workarounds](#)

General Limitations and Workarounds

This section contains information about known limitations and workarounds related to Oracle Beehive in general, and contains the following topics:

- [Oracle Beehive Does Not Support Oracle Database 11g Release 1 \(11.1.0.6\)](#)
- [Deploying Oracle Beehive Release 1 \(1.3\) with Oracle Database 11.1.0.6 May Result in Mailstore Access Error](#)
- [Oracle Beehive Does Not Support IBM Tivoli Directory Server](#)

Oracle Beehive Does Not Support Oracle Database 11g Release 1 (11.1.0.6)

Note: This limitation applies to Release 1 (1.2) only.

Oracle Beehive Release 1 (1.2) does not currently support Oracle Database 11g Release 1 (11.1.0.6). For more information, please contact Oracle Support.

Deploying Oracle Beehive Release 1 (1.3) with Oracle Database 11.1.0.6 May Result in Mailstore Access Error

Customers deploying Oracle Beehive Release 1 (1.3) with Oracle Database 11.1.0.6 may experience a mailstore access error (Bug 6794475) in some situations. Please contact Oracle Support if you plan to deploy Oracle Beehive Release 1 (1.3) with Oracle Database 11.1.0.6.

Oracle Beehive Does Not Support IBM Tivoli Directory Server

Oracle Beehive Release 1 (1.2) and Release 1 (1.3) do not currently support IBM Tivoli Directory Server. For more information, please contact Oracle Support.

Installation and Configuration Notes

This module contains the following types of information related to Oracle Beehive installation and configuration:

- [General Installation and Configuration Notes](#)
- [Known Limitations and Workarounds with Installation and Configuration](#)
- [Known Issues with Installation and Configuration](#)

General Installation and Configuration Notes

This section contains general information related to Oracle Beehive installation and configuration, and includes the following topics:

- [Avoid Trailing Spaces in Enterprise and Organization Names](#)

Avoid Trailing Spaces in Enterprise and Organization Names

Note: As of Release 1 (1.3), it is no longer possible to enter trailing spaces in enterprise and organization names during the Oracle Beehive installation.

During the Oracle Beehive installation, you will be asked to enter the name of your enterprise and the name of one organization within your enterprise. Although spaces are allowed in enterprise and organization names, do not enter any trailing spaces in either as this may cause configuration issues.

Known Limitations and Workarounds with Installation and Configuration

This section contains information about known limitations and workarounds related to the installation and configuration of Oracle Beehive. It contains the following topics:

- [Multiple Cloned Instances From Same Clone Tree Not Recommended](#)
- [Oracle Enterprise Manager Grid Control Does Not Automatically Register Oracle Beehive](#)
- [HTTP-based Connections Between Oracle Beehive Integration for Outlook and Oracle Beehive DMZ Instances Require Additional Configuration Steps](#)
- [Spaces in Shiphome Image Directory Path Prevent Installer from Launching](#)

- [Installation for Oracle Beehive Integration for Zimbra May Fail if Oracle Beehive is Configured for TLS with Test Certificates](#)
- [Oracle Beehive Prerequisite Checks Will Fail for Third-Party Sun Solaris Patches](#)
- [Installing Oracle Beehive on Sun Solaris May Fail During Core Configuration](#)

Multiple Cloned Instances From Same Clone Tree Not Recommended

A clone tree consists of an Oracle Beehive instance (the source instance), instances cloned from the source instance, and instances cloned from clones of the source instance. Oracle does not recommend deploying more than one Oracle Beehive instance from the same clone tree. However, if you think this might be the best option for you, contact your Oracle Support representative.

Oracle Enterprise Manager Grid Control Does Not Automatically Register Oracle Beehive

Note: This issue is resolved in Release 1 (1.3) and later.

Bug 6962295. Oracle Enterprise Manager Grid Control does not automatically register Oracle Beehive as a target, even when it is used to install Oracle Beehive. To overcome this limitation, you must manually add Oracle Beehive as a target in Oracle Enterprise Manager Grid Control.

To add Oracle Beehive as a target in Oracle Enterprise Manager Grid Control:

1. In Oracle Enterprise Manager Grid Control, navigate to the Admin page.
2. Click **All Targets**.
3. From the drop-down list box, select **Oracle Application Server** and click **Go**.
4. Select the computer on which Oracle Beehive is installed, click **Continue**, and then click **OK**.

HTTP-based Connections Between Oracle Beehive Integration for Outlook and Oracle Beehive DMZ Instances Require Additional Configuration Steps

Bug 6981952. If your organization deploys one or more Oracle Beehive DMZ instances and Oracle Beehive Integration for Outlook, you must complete the following additional configuration steps (post-installation) on each Oracle Beehive DMZ instance to enable the HTTP-based client/server connections:

1. Open the `oracle_apache.conf` file, located in the following directory:

`$ORACLE_HOME/Apache/Apache/conf/`

2. Add the following line in the `oracle_apache.conf` file:

```
include "<Oracle Home>/beehive/conf/modbti.conf"
```

where `<Oracle Home>` is the Oracle home for your Oracle Beehive DMZ instance.

3. Save the `oracle_apache.conf` file.
4. Create a file called "modbti.conf" in the following directory:

`$ORACLE_HOME/beehive/conf`

5. In the modbti.conf file, enter the following:

```
LoadModule bti_module <Oracle Home>/beehive/lib/mod_bti.so
<IfModule mod_bti.c>
    <Location /beehive/redirect>
        SetHandler bti-handler
        BtiEnableDebugging "no"
        BtiWorkingDirectory "<Oracle Home>/beehive/bin"
        #BtiEnableStatistics <Enable Option>
    </Location>
</IfModule>
```

where <Oracle Home> is the Oracle home for your Oracle Beehive DMZ instance and <Enable Option> determines whether or not BTI Statistics are enabled. Enter "yes" (with quotation marks) to enable; "no" to disable.

6. Save the modbti.conf file.
7. Restart the HTTP_Server by issuing the following command:

```
$ORACLE_HOME/opmn/bin/opmnctl restartproc process-type=HTTP_Server
```

Spaces in Shiphome Image Directory Path Prevent Installer from Launching

If your shiphome image resides in a directory path containing spaces, you will not be able to launch the installer by double-clicking on the setup.exe icon within the Disk1 directory. Please either run setup.exe from a command shell or move your shiphome image to a path that does not contain spaces.

Installation for Oracle Beehive Integration for Zimbra May Fail if Oracle Beehive is Configured for TLS with Test Certificates

Bug 7326046. Attempts to install Oracle Beehive Integration for Zimbra on an Application Tier computer configured for TLS with test certificates may fail. Administrators can avoid this issue by ensuring that the specified Oracle Wallet contains real certificates. For more information, please contact Oracle Support.

Oracle Beehive Prerequisite Checks Will Fail for Third-Party Sun Solaris Patches

Note: This known limitation affects Oracle Beehive Release 1 (1.3.2.0.0) for Solaris Operating System (SPARC 64-bit) only.

Bug 6628667. The automatic prerequisite checks provided by the Oracle Beehive installation program will fail if you install Oracle Beehive on a Solaris operating system that contains third-party patches with non-numerical patch numbers. If you intend to deploy Oracle Beehive in such an environment, Oracle strongly recommends that you *manually* verify that your deployment environment meets the system's prerequisites prior to installation. In addition to the risk of an installation failure, failing to verify the prerequisites may result in an unsupported deployment. For the prerequisites for the Solaris operating system, please refer to the *Oracle Beehive Installation Guide for Solaris Operating System (SPARC 64-Bit)*.

Installing Oracle Beehive on Sun Solaris May Fail During Core Configuration

Note: This known limitation affects Oracle Beehive Release 1 (1.3.2.0.0) for Solaris Operating System (SPARC 64-bit) only.

Bug 7332530. Installing Oracle Beehive on the Sun Solaris operating system may fail during the Core Configuration CA step. To avoid this issue, Oracle recommends installing Sun Solaris patch 127127-11.

Known Issues with Installation and Configuration

This section contains information about issues related to the installation and configuration of Oracle Beehive, and includes the following topic:

- [Workflow May Not Function After Installation](#)

Workflow May Not Function After Installation

Bug 6154119. Workflows in Oracle Beehive may not function if the BPEL process deployment to either Oracle BPEL Process Manager for SerialWorkflow or ParallelVoteWorkflow failed during installation. You can confirm that the installation failed by looking for a file called `bpel_Xxx.jar.failed` in `$ORACLE_HOME/bpel/domains/default/deploy`.

If the installation failed, perform the following steps to correct the problem:

1. Delete the `bpel_Xxx.jar.failed` file.
2. Copy the workflow JAR file for the missing workflow from `$ORACLE_HOME/beehive/seed/workflows` and paste it in the deploy directory. For example, if the failed file was `bpel_SerialWorkflow.jar`, copy that file and paste it in the `$ORACLE_HOME/bpel/domains/default/deploy` directory.
3. Wait for a few minutes and the JAR file will disappear from the deploy directory. This happens because Oracle BPEL Process Manager is in auto-deploy mode and will immediately attempt to deploy this new JAR file.
4. Once the file disappears, restart Oracle Beehive using the `beectl stop --all` and `beectl start --all` commands.

High Availability Notes

This module contains the following type of information regarding Oracle Beehive deployments in high availability environments:

- [Known Limitations and Workarounds in High Availability Environments](#)

Known Limitations and Workarounds in High Availability Environments

This section contains known limitations and workarounds for Oracle Beehive deployments in high availability environments, and includes the following topic:

- [High Availability Deployments Configured to Use SSL May Experience False ONS Notification Errors](#)

High Availability Deployments Configured to Use SSL May Experience False ONS Notification Errors

Bugs 6692689 and 6978935. Oracle Beehive deployments in high availability environments that are configured to use SSL may experience false ONS notification errors, similar to the following:

```
ons notification handler failed  
[[Java.lang.NullPointerException]]
```

If these errors occur, they should be ignored. Entries for occurrences of these errors will appear in one or more of the system's log files, such as BEEAPP_log.txt, BEECORE_log.txt, and BEEMGMT_log.txt.

BEEAPP OC4J Failures May Cause Some XMPP Clients to Experience Delays Upon Reconnection

Bug 7041499. If one or more BEEAPP OC4J instances fail, users of XMPP clients may experience initial delays of up to several minutes when reconnecting to the system. This includes deployments that have multiple Oracle Beehive Application Tier instances or that have multiple instances of the BEEAPP OC4J. This issue occurs in cases where a user's roster was maintained in the cache of a failed node but not in the surviving nodes. The delay occurs until the system can restore the user's roster in the surviving nodes, which typically takes several minutes or less.

Administration Notes

This module contains the following types of information regarding Oracle Beehive administration:

- [General Administration Notes](#)
- [Known Administration Limitations and Workarounds](#)
- [Known Administration Issues](#)

General Administration Notes

This section contains general information that is useful to Oracle Beehive administrators, and includes the following topics:

- [Troubleshooting and Diagnosing Issues with Oracle Beehive](#)
- [Using ESCAPE to Prepend Special Characters When Adding or Removing E-mail Addresses](#)
- [Enterprise Manager Grid Control Documentation](#)
- [Oracle Beehive Administration Console Compatibility](#)
- [Oracle Beehive Administration Console Recommended for Configuring E-mail Rules](#)

Troubleshooting and Diagnosing Issues with Oracle Beehive

When attempting to troubleshoot or diagnose issues related to Oracle Beehive, please refer to the infrastructure (core) log file of the OC4J instance where Oracle Beehive is deployed. This log file provides the most useful information if issues occur, especially workspace-related issues. Also, Oracle recommends referring to this file whenever you communicate with Oracle Support Services to diagnose and resolve issues.

Typically, you can access this log file in the following location:

```
$ORACLE_HOME/bee hive/logs/oc4j/BEECORE/log.txt
```

For connectivity issues, refer to the log files in the following location:

```
$ORACLE_HOME/bee hive/logs/bti/
```

The main application log file is in the following location:

```
$ORACLE_HOME/bee hive/logs/oc4j/BEEAPP/log.txt
```

Command-line events are captured in log files in the following location:

```
$ORACLE_HOME/bee hive/logs/beectl/
```

Management events are captured in log files in the following location:

```
$ORACLE_HOME/beehive/logs/oc4j/BEEMGMT
```

Using ESCAPE to Prepend Special Characters When Adding or Removing E-mail Addresses

When using `beectl` to add or remove e-mail addresses from user accounts, the + and - characters (used to indicate add and remove) need to be escaped. This can be accomplished by prepending these characters with "ESCAPE:" (on all operating systems) or "\\\" (on the Linux and Solaris operating systems only).

For example, to remove the mailto address (business_1) for a user (user1) with Oracle Beehive running on a supported Windows operating system, enter the following command:

```
$ beectl modify_user --user loginid=user1 --address  
ESCAPE:-business_1:mailto:user1@example.com
```

With Oracle Beehive running on a supported Linux or Solaris operating system, administrators may enter the previous command or the following command:

```
$ beectl modify_user --user loginid=user1 --address \\-business_  
1:mailto:user1@example.com
```

Enterprise Manager Grid Control Documentation

For documentation on Enterprise Manager Grid Control, including release notes that are specific to that product, please refer to the following link:

http://download.oracle.com/docs/cd/B16240_01/doc/nav/portal_booklist.htm

Oracle Beehive Administration Console Compability

The Oracle Beehive Administration Console 1.3.1.0.0 is only compatible with Oracle Beehive 1.3.1.0.0.

Oracle Beehive Administration Console Recommended for Configuring E-mail Rules

Oracle recommends that administrators use the Oracle Beehive Administration Console to configure E-mail Service rules. If you prefer to use `beectl` for this purpose, please contact Oracle Support for assistance.

Known Administration Limitations and Workarounds

This section contains information on known limitations and workarounds related to Oracle Beehive administration, and includes the following topics:

- [Oracle LogMiner and the SYSAUX Tablespace](#)
- [After Oracle Beehive Database Restart, Must Restart Oracle Beehive](#)
- [Password Change May Result in LDAP Synchronization Account Getting Locked Out](#)
- [Running beectl Commands in Oracle Home as Root User Causes Issues](#)
- [Deleting Archive Logs Prematurely Causes Issues with Search](#)
- [After Oracle Beehive Database Restart, Must Restart Oracle Beehive](#)

- [Error While Shutting Down Oracle Beehive Database](#)
- [Invalid Certificates May Result in Unclear Error Messages](#)
- [Unable to List Users with beectl and the Oracle Beehive Administration Console](#)
- [OPMN Required for Controlling the Oracle Beehive Administration Console's OC4J Instances](#)
- [Date and Time Formats in Oracle Beehive Administration Console May Not Display Correctly in Multi-byte Languages](#)
- [Device Management Tab in Oracle Beehive Administration Console is Blank](#)
- [Restarting Oracle Beehive Application Tier Instances Requires Restart of Oracle Beehive Administration Console OC4J Instances](#)
- [Oracle Beehive Administration Console Does Not Return Users to Login Page After Session Timeouts](#)
- [Simple Search in Oracle Beehive Administration Console Does Not Automatically Handle Strings with Colons \(:\)](#)
- [Requirements for LDAP Profile Changes Through Oracle Beehive Administration Console](#)
- [Oracle Beehive Administration Console Does Not Provide Interface to Key Virus Scanning Options](#)

Oracle LogMiner and the SYSAUX Tablespace

Bug 6720427. Oracle Beehive uses Oracle LogMiner extensively, which enables you to query online and archived redo log files through an SQL interface. By default, Oracle LogMiner stores its data in the SYSAUX tablespace.

By default, the SYSAUX tablespace contains one datafile (bigfile) in auto-extensible mode. This means that if SYSAUX is almost out of space, the RDBMS kernel will physically increase the size of the datafile, which is a time-consuming operation.

To prevent this operation from occurring too frequently, perform one of the following recommendations:

- Make sure that there is enough space in the SYSAUX tablespace and apply the recommendations in OracleMetaLink note 429599.1, "How to Reduce the Highwater of LOGMNR_RESTART_CKPT\$ in 10.2"
- or,
- Make sure that there is enough space in SYSAUX and increase the size of disk space to be allocated automatically when more extends are required. (The default is the size of one data block). Specify this size in the NEXT clause of the autoextend_clause in the SQL statement ALTER DATABASE
- or,
- Call the DBMS_LOGMNR_D.SET_TABLESPACE procedure to re-create all LogMiner tables in an alternate tablespace. Ensure that the alternate tablespace has the characteristics specified in recommendation 2 (specifying a larger amount of disk space to be allocated when more extends are required).

Password Change May Result in LDAP Synchronization Account Getting Locked Out

Note: This limitation only affects deployments that leverage an external user directory, such as Oracle Internet Directory, Microsoft Active Directory, and Sun Java Directory Server.

In cases where an external user directory is used, changing the password of the LDAP account used for synchronization (not the password of a regular user account) may result in that account getting locked out. This will occur if Oracle Beehive attempts to authenticate multiple times using the stored (old) password.

To avoid this situation, complete the following steps whenever you change the password of the LDAP account used for synchronization:

1. Disable the synchronization directory profile by issuing the following command:

```
$ beectl modify_property --component <profile_name> --name  
ProfileState --value DISABLE
```

For example:

```
$ beectl modify_property --component oidldapdirectoryprofile  
--name ProfileState --value DISABLE
```

2. Activate the configuration by issuing the following command:

```
$ beectl activate_configuration
```

3. In the external user directory, change the password of the LDAP account used for synchronization.

4. Update the Oracle Beehive LDAP configuration file with the account's new password.

5. Enable the synchronization directory profile by issuing the following command:

```
$ beectl modify_property --component <profile_name> --name  
ProfileState --value ENABLE
```

For example:

```
$ beectl modify_property --component oidldapdirectoryprofile  
--name ProfileState --value ENABLE
```

6. Activate the configuration by issuing the following command:

```
$ beectl activate_configuration
```

7. Issue the `modify_local_configuration_files` command.

For more information on this and other commands issued in this procedure, please refer to *Oracle Beehive Administrator's Reference Guide*.

Running `beectl` Commands in Oracle Home as Root User Causes Issues

For Oracle Beehive instances in the UNIX and LINUX operating systems, running any `beectl` commands in your Oracle home as the root user may cause issues. Oracle strongly recommends that you do not run any `beectl` commands in your Oracle home as the root user. Instead, you should always run commands as the user who installed your Oracle Beehive instance.

Deleting Archive Logs Prematurely Causes Issues with Search

Deleting archive logs before the Oracle Database Change Data Capture (CDC) service has processed them will cause issues. If this occurs, please contact Oracle Support Services for information on how to resolve your situation.

After Oracle Beehive Database Restart, Must Restart Oracle Beehive

Bugs 6664265 and 6726307. If you restart the Oracle Database instance associated with Oracle Beehive, such as after an unplanned database outage, users may experience one or more issues. This may include not being able to log in to the system or `beectl` commands issued in previously-opened `beectl` shells failing. To resolve these and other potential issues, it is recommended that you restart Oracle Beehive whenever you restart its associated database.

Error While Shutting Down Oracle Beehive Database

Bug 6751859. Shutting down an Oracle Database instance associated with your Oracle Beehive deployment may result in the following error:

```
ORA-00600: internal error code, arguments:  
[LibraryCacheNotEmptyOnClose], [], [], [], [], [], [], []
```

Ignore this error as it indicates that some items remain in the library cache when closing down the instance. The error itself occurs after the database close and dismount stages so it only affects the instance shutdown itself. All datafiles have been closed cleanly and no additional steps are required.

Invalid Certificates May Result in Unclear Error Messages

Note: This issue is resolved in Oracle Beehive Release 1 (1.3) and later.

Bug 6830699. If a user attempts to connect to the system over SSL with a certificate that is not trusted by the user's operating system, such as with a dummy certificate, the user may receive an error message that indicates the presence of an invalid server. However, the message does not indicate that the certificate is invalid or not trusted. To avoid this issue, only use certificates that are trusted by the wallets of your users' operating systems. Typically, certificates are required for secure connections with Oracle Beehive Integration for Outlook and the Oracle Beehive mobile device plug-in.

Unable to List Users with `beectl` and the Oracle Beehive Administration Console

Note: This issue applies to Oracle Beehive Release 1 (1.3.1) for Linux only.

Bugs 7304020 and 7307849. Administrators running Oracle Beehive Release 1 (1.3.1) for Linux will be unable to list users in the Oracle Beehive Administration Console. This issue also occurs with the `beectl` command line utility if you use the `--family_name` or `--given_name` option with the `list_users` command. This issue is resolved by Patch #7309600, which is available on Oracle MetaLink (metalink.oracle.com). Oracle recommends that administrators of Linux-based deployments install this patch.

OPMN Required for Controlling the Oracle Beehive Administration Console's OC4J Instances

Bug 7316433. To control Oracle Beehive Administration Console OC4J instances, administrators need to leverage OPMN. The method for controlling OC4J instances depends on your operating system, as follows:

- **Oracle Beehive Release 1 (1.3.1.0.0) for Linux:** Supported methods for starting and stopping the OC4J instance include the `$OH/bin/oc4j` command or any user-created method for running `java -jar oc4j.jar`.
- **Oracle Beehive Release 1 (1.3.2.0.0) for Microsoft Windows (32-bit):** Administrators can run `$OH/opmn/bin/opmnctl` to start and stop an OC4J instance, but they may only do so only from a command shell and only after setting the variable `OPMN_USE_ORACLELIBS` to `false` within the command shell. Also, logging out of the Microsoft Windows computer where the Oracle Beehive Administration Console resides will terminate the administration tool.
- **Oracle Beehive Release 1 (1.3.2.0.0) for Solaris Operating System (SPARC 64-bit):** Administrators can run `$OH/opmn/bin/opmnctl` to start and stop an OC4J instance.

Date and Time Formats in Oracle Beehive Administration Console May Not Display Correctly in Multi-byte Languages

Note: This issue applies to Oracle Beehive Release 1 (1.3.2.0.0) for Solaris Operating System (SPARC 64-bit) only.

Bug 7328539. In the Oracle Beehive Administration Console, the date and time formats may not display correctly in multi-byte languages, such as Chinese, Korean, and Japanese. In these cases, other characters, such as question marks (?), may replace characters in date and time entries. This includes the characters that are used to represent "AM" and "PM" in these locales.

Device Management Tab in Oracle Beehive Administration Console is Blank

Note: This issue applies to Oracle Beehive Release 1 (1.3.2.0.0) for Solaris Operating System (SPARC 64-bit) only.

Bug 7328615. The tab for managing devices in the Oracle Beehive Administration Console is blank. Administrators can access this tab in the Enterprises panel of the Oracle Beehive Administration Console.

Restarting Oracle Beehive Application Tier Instances Requires Restart of Oracle Beehive Administration Console OC4J Instances

If you restart an Oracle Beehive application tier instance, you must also restart any OC4J instances for the Oracle Beehive Administration Console residing in the same site.

Oracle Beehive Administration Console Does Not Return Users to Login Page After Session Timeouts

Bug 6835314. The Oracle Beehive Administration Console does not return users to the Login page after session timeouts. To minimize the risk of experiencing this issue, Oracle recommends that you set the session timeout value for your Oracle Beehive Administration Console instance to 3600 seconds or higher.

Simple Search in Oracle Beehive Administration Console Does Not Automatically Handle Strings with Colons (:)

Note: This issue does not affect the Advanced Search dialog window in the Oracle Beehive Administration Console.

Bug 7198267. The Simple Search field in the Oracle Beehive Administration Console does not automatically handle strings that contain one or more colons (:). As a result, searching for a string that contains one or more colons, such as a collabID, will result in an error. To avoid this issue, enclose in quotation marks any search strings that contain colons when using the Simple Search field.

Requirements for LDAP Profile Changes Through Oracle Beehive Administration Console

Bugs 7204616 and 7274297. Changing LDAP profiles through Oracle Beehive Administration Console, such as adding, modifying, or deleting LDAP profiles, requires certain additional steps for any new configurations to apply correctly. For example, to add a new profile, you must ensure that the default flag is set at the time that the new profile is created. Otherwise, the profile will not work. Also, if you delete a profile, you must activate the configuration before creating a new profile. Failing to complete these additional steps may result in system errors.

Oracle Beehive Administration Console Does Not Provide Interface to Key Virus Scanning Options

Bug 7257339. The Oracle Beehive Administration Console does not provide an interface to the following options, which are mandatory to correctly enable the system's virus scanning features:

- `add_virus_scan_engine`
- `modify_virus_scan_policy`

Oracle recommends that you use `beectl` to set these options.

Known Administration Issues

This section contains information about known issues related to Oracle Beehive administration, and includes the following topics:

- [modify_user Command Allows Unregistered Properties on User Accounts](#)
- [Running list_properties Command on LDAP Server Displays Certain Invalid Properties](#)
- [Running import_documents Command Multiple Times Creates Empty Files](#)

- [Using the --community Option with the upload_client_application Command May Deprovision Other Applications](#)
- [External Resources Do Not Appear in Oracle Beehive Administration Console](#)
- [Administrators with Resource Manager Privileges May Be Unable to Create Resources in Oracle Beehive Administration Console](#)
- [Attempting to Update Device Type Profile in Oracle Beehive Administration Console May Result in Error](#)
- [E-mail Processing Attribute in Oracle Beehive Administration Console Does Not Function](#)
- [Attempting to Remove Metrics from Oracle Beehive Administration Console Dashboard Results in Error](#)

modify_user Command Allows Unregistered Properties on User Accounts

Note: This issue is resolved in Oracle Beehive Release 1 (1.3) and later.

Bug 6859628. Administrators can add unregistered properties to user accounts through the `modify_user` command, although `beectl` should prohibit this action. Instead, `beectl` should only allow administrators to add registered properties to user accounts. To register a property for use with user accounts, use the `add_custom_user_property` command.

Running list_properties Command on LDAP Server Displays Certain Invalid Properties

Bug 6897031. Running the `list_properties` command on an LDAP server will display the following invalid properties: `ssl_mode` and `profile_mode`.

Running import_documents Command Multiple Times Creates Empty Files

Bug 6523854. Running the `import_documents` command multiple times will create empty files (files that contain zero bytes) even when the `conflict_resolution_mode` property is set to `OVERWRITE`. Although the `import_documents` command is intended as a one-time import procedure, the command currently does not function as expected when issued multiple times.

Using the --community Option with the upload_client_application Command May Deprovision Other Applications

Bug 6927453. When used with the `upload_client_application` command, the `--community` option is intended to provision a client application to a specified community. While the option works correctly in this regard, it may also unintentionally *deprovision* other applications associated with the same community. Therefore, Oracle recommends that you do not use the `--community` option with the `upload_client_application` command at this time. After uploading an application, you can safely provision it to a community by using the `--community` option with the `add_client_application_provisioning` command instead.

For more information on the `upload_client_application` and `add_client_application_provisioning` commands, please refer to the *Oracle Beehive Administrator's Reference Guide*.

External Resources Do Not Appear in Oracle Beehive Administration Console

Bug 7006108. Any resources that are created and specified as "external" do not appear in the Resources panel of the Oracle Beehive Administration Console.

Administrators with Resource Manager Privileges May Be Unable to Create Resources in Oracle Beehive Administration Console

Bug 7028411. Administrators may be unable to create resources in the Oracle Beehive Administration Console, even if they have the required "resource manager" privileges. Attempting to create a resource may result in an error message that states you "do not have the required access."

Attempting to Update Device Type Profile in Oracle Beehive Administration Console May Result in Error

Bug 7136764. Attempting to update the profile for a device type in the Oracle Beehive Administration Console may result in an error. This issue tends to occur in cases where the Software Version attribute for a device type contains alphanumeric and special characters.

E-mail Processing Attribute in Oracle Beehive Administration Console Does Not Function

Bug 7173702. In the Oracle Beehive Administration Console, the Enable E-mail Processing attribute does not function. The system processes and delivers e-mail messages whether or not this attribute is enabled.

Attempting to Remove Metrics from Oracle Beehive Administration Console Dashboard Results in Error

Bug 7278431. In the box view of the Metrics Dashboard in the Oracle Beehive Administration Console, attempting to remove a metric from the dashboard will result in an error.

Oracle Beehive Service Notes

This module contains the following types of information regarding Oracle Beehive services:

- [Known Limitations and Workarounds with Oracle Beehive Services](#)
- [Known Issues with Oracle Beehive Services](#)

Known Limitations and Workarounds with Oracle Beehive Services

This section contains information about known limitations and workarounds related to Oracle Beehive services, and includes the following topics:

- [IMAP RFC 2086 Not Supported](#)
- [Size Limitation for Tasktitle, Initiator, and Approver Fields in Workflow](#)
- [Delegation for Resource Reservations Not Supported](#)
- [Server-side Rules Based on E-mail Subject Field May Fail When Virus Exists](#)
- [Mozilla Lightning Prevents Users from Adding Attendees to Tasks](#)
- [CalDAV Does Not Support Non-ASCII Characters in Credentials](#)
- [Attempts to Download Files Over FTP in Active Mode May Fail](#)

IMAP RFC 2086 Not Supported

Bug 6346965. IMAP ACL RFC 2086 is not supported in this release of Oracle Beehive.

Certain Aspects of Chat Rooms Not Currently Supported

Bug 6903215. Currently, only the owners of chat rooms can close them, which causes a chat room to automatically close if its owner exits the chat session. Also, password-protected chat rooms are not currently supported.

Size Limitation for Tasktitle, Initiator, and Approver Fields in Workflow

Bug 6628423. A size limit exists (measured in bytes) for the <defaultValue> element of the tasktitle, initiator, and approver attributes, all of which appear in the serial and parallel vote workflows that Oracle Beehive provides. Tasktitle is limited to 75 bytes, while initiator and approver are limited to 100 bytes. Note that when using multi-byte character sets, each character may consume more than one byte, therefore the effective size limitations may be less than those described here.

Delegation for Resource Reservations Not Supported

Note: This limitation applies to Release 1 (1.2) only.

The Time Management Service does not support delegation capabilities for reservations made on resources, such as the ability for resource delegates to approve or decline reservation requests on resources.

Server-side Rules Based on E-mail Subject Field May Fail When Virus Exists

If Oracle Beehive identifies a virus in an incoming e-mail message, the E-mail Service will automatically modify the value of the Subject field to indicate that the message has been altered as a preventive measure. However, this may prevent Oracle Beehive from correctly enforcing any server-side rules that are based on the Subject field of the e-mail message.

Mozilla Lightning Prevents Users from Adding Attendees to Tasks

Bug 6845472. Due to a limitation of Mozilla Lightning, users of that product are unable to add attendees to tasks if they do not specify a start date and end date. To overcome this limitation, users must specify a start date and end date for the tasks that they create and want to assign to attendees.

For more information, please refer to following Web page provided at Mozilla's website:

https://bugzilla.mozilla.org/show_bug.cgi?id=399762

CalDAV Does Not Support Non-ASCII Characters in Credentials

Bugs 7009025 and 6997672. The CalDAV standard does not support non-ASCII credentials in user credentials. If your organization plans to leverage the CalDAV Service, please ensure that your users have or create credentials that contain ASCII characters only.

Attempts to Download Files Over FTP in Active Mode May Fail

Bug 7321883. Attempts to download files over FTP while in active mode may fail. To avoid this issue, configure FTP to use passive mode.

Known Issues with Oracle Beehive Services

This section contains information on known issues with Oracle Beehive services, and includes the following topics:

- [Search Requires Recent Archive Logs](#)
- [Workspace Subscription Notifications for Add Member Events Fail if User Names are Greater Than 90 Characters](#)
- [Changes to Tasks Made in Oracle Beehive Integration for Outlook Do Not Immediately Appear in Mozilla Lightning](#)
- [Possible Delays When Refreshing Apple iCal Calendar and Scheduling Inboxes](#)
- [Disabled User Accounts are Still Visible to Other Users](#)

- [WebDAV Webfolder Login Fails on Windows XP](#)
- [User Cannot Approve Workflow Tasks if User is Initiator and Approver](#)
- [Records Management Service Recordizes Artifacts Identified as Non-records](#)
- [Mozilla Lightning Users Unable to Dismiss Task and Meeting Alarms](#)
- [Oracle Beehive May Log Warnings Caused by Proprietary Client Extension Packets](#)
- [Brackets in Folders and File Names May Result in Errors for Browser-based WebDAV Operations](#)

Search Requires Recent Archive Logs

Bug 6245357. After the installation of Oracle Beehive, if the entire database archive log file is deleted or moved, the Oracle Beehive search function returns zero results for all searches. Archive log files are located on the computer that hosts the Oracle Beehive database, in a location indicated in table V\$archive_dest.

To avoid this problem, use the following procedure to determine which is the oldest archive log file still in use by the search indexer. You can safely delete or move archive log files older than that one.

To determine which log file is still being used by the search indexer (and, therefore, should not be deleted):

1. Using SQL*Plus, connect to the Oracle Beehive database:

```
connect / as sysdba
```

2. Run the following SQL query:

```
select b.name from v$log_history a, v$archived_log b
where a.first_change# <= (select least(required_checkpoint_scn) from dba_
capture where capture_name like 'CDC%')
and a.next_change# > (select least(required_checkpoint_scn) from dba_capture
where capture_name like 'CDC%')
and a.sequence# = b.sequence#(+);
```

This query returns a filename. Logs that were archived before that file can be deleted without affecting Oracle Beehive search.

Workspace Subscription Notifications for Add Member Events Fail if User Names are Greater Than 90 Characters

Bug 6330881. A notification is not generated for an add member event of a workspace subscription notification if a user name is greater than 90 characters. The notification is successful for user names that are 90 characters or less.

Changes to Tasks Made in Oracle Beehive Integration for Outlook Do Not Immediately Appear in Mozilla Lightning

Changes to tasks made in Oracle Beehive Integration for Outlook do not immediately appear in Mozilla Lightning. To force a refresh, toggle (uncheck and re-check) the **Show completed tasks** option in the Mozilla Lightning **Todo** panel.

Possible Delays When Refreshing Apple iCal Calendar and Scheduling Inboxes

Bug 6711627. Apple iCal users may experience long delays when refreshing their calendar and scheduling inboxes. If your users experience this issue, please contact Oracle Support Services for configuration instructions.

Disabled User Accounts are Still Visible to Other Users

Bug 6715373. User accounts that have been disabled will still be visible to other users. For example, users with active accounts can invite users with disabled accounts to meetings, send them e-mail messages, and find them in the results of search queries.

WebDAV Webfolder Login Fails on Windows XP

Bug 6707419. Login may fail when Microsoft Web Folders is set up for a WebDAV instance. The login dialog pops up repeatedly despite entering valid credentials. This error occurs when both HTTP and HTTPS access is enabled, and access is attempted via HTTP. To correct this problem, you will need to stop and restart the WebClient service on the computer of the affected user.

To stop and restart the WebClient service, complete the following steps:

1. On the user's computer, open the Services utility. You can access the Services utility through the Administrative Tools option in the Control Panel.
2. From the list of services, click **WebClient** and do one of the following:
 - On the toolbar, click **Stop Service**.
 - Right-click **WebClient** and select **Stop** from the menu that appears.
3. Connect through Microsoft Web Folders to the WebDAV URL:
`http://<your beehive server>:<port>/content/dav`
4. Restart the WebClient service.

User Cannot Approve Workflow Tasks if User is Initiator and Approver

Bug 6926010. For workflows that contain tasks, such as custom workflows with human tasks or the pre-configured Serial and Parallel Vote workflows provided by Oracle Beehive, an issue will occur if the initiator of a workflow is also the approver of its tasks. When a user initiates a workflow, Oracle Beehive sends an e-mail to the approver and places one or more pending tasks in the approver's task list in Oracle Beehive Integration for Outlook. If the user is both the initiator and the approver, and attempts to approve a task, a message will appear that states the user does not have "sufficient permissions to complete this operation" and the task will remain in a pending approval state. In addition, the workflow cannot proceed.

Records Management Service Recordizes Artifacts Identified as Non-records

Note: This issue is resolved in Oracle Beehive Release 1 (1.3) and later.

Bug 6938547. The Records Management Service incorrectly identifies and recordizes artifacts that have been filed as non-records (`is_record = false`).

Mozilla Lightning Users Unable to Dismiss Task and Meeting Alarms

Bug 6852984. Users of Mozilla Lightning are unable to dismiss reminders, or alarms, for tasks and meetings by clicking the Dismiss or Dismiss All buttons. To close the dialog window for an alarm, users must instead click the X (Close button) located in the dialog window's top-right corner. However, doing so does not dismiss the alarm and it may reappear at regular intervals.

Oracle Beehive May Log Warnings Caused by Proprietary Client Extension Packets

Bug 6951913. If Oracle Beehive detects or receives proprietary or unsupported client extension packets, it may log warnings in its log files even if the packets have no deleterious effects on the system or clients in question. For example, Oracle Messenger 10.1.2.34 contains a proprietary extension packet (jcp:serverprefs) that will cause Oracle Beehive to log a warning in the BEEAPP log file. Oracle Beehive may also send a message to Oracle Messenger that states "the feature is not supported." However, this issue does not impact the performance or integrity of the system or its clients, and therefore can be ignored.

Brackets in Folders and File Names May Result in Errors for Browser-based WebDAV Operations

Web-browser based users of the WebDAV Service may experience issues, such as HTTP 404 errors, when attempting to access folders and file names that contain left ([) or right brackets (]).

Oracle Beehive Web Services Notes

This module contains the following type of information regarding Oracle Beehive Web Services:

- [Known Issues with Oracle Beehive Web Services](#)

Known Issues with Oracle Beehive Web Services

This section contains information on known issues with Oracle Beehive Web Services, and includes the following topics:

- [CalendarService Issues](#)
- [DeviceService Issues](#)
- [DiscussionForumService Issues](#)
- [DocumentService Issues](#)
- [FolderService Issues](#)
- [GeneralArtifactService Issues](#)
- [GroupService Issues](#)
- [MembershipService Issues](#)
- [MessageService Issues](#)
- [PreferenceService Issues](#)
- [PresenceService Issues](#)
- [WorkspaceService Issues](#)

CalendarService Issues

CalendarService has the following issues:

- Bug 7042165. Creating a task with `updateTask()` does not create a task properly.
- Bug 7041218. Before updating an existing event with `updateEvent()`, you must set the event's status with `setStatus()` with a valid status.
- Bug 6889367. The method `getRecurringEventSeries` retrieves previously created events along with the expected event series.
- Bug 6888674. The method `getCalendars` does not work with filters that filter entity attributes.

- Bug 6883497. Various entities associated with calendar events, such as eventInfo.creator and the participantID attribute of participants, do not have their name attribute set if these entities are retrieved through a calendar event object.
- Bug 6883482. The attribute recurringEventSeries is not set for calendar event objects that are part of an event series. As a result, you cannot retrieve the event series from any calendar event that is part of the event series.

DeviceService Issues

DeviceService has the following issue:

- Bug 6882245. The method getDevices does not work with filters that contain device attributes, namely MANUFACTURER, MODEL, OS, and PROCESSOR.

DiscussionForumService Issues

DiscussionForumService has the following issues:

- Bug 6892493. Some attributes in newly created forums are not set properly
- Bug 6892423. Some attributes in newly created discussion messages are not set properly.

DocumentService Issues

DocumentService has the following issue:

- Bug 6813585. Issues setting the mimeType attribute of newly created documents.

FolderService Issues

FolderService has the following issues:

- Bug 6871254. The method getFolders does not work with filters that contain artifact attributes (but works normally with filters that contain entity or folder attributes).
- Bug 6844446. If you use the FolderService Web page (http://<Web_Services_host>:<Web_Services_port>/ws/FolderService) to generate XML source for the UpdateFolder operation, the XML source created does not work. However, the XML file generated with Web Services for the same operation works.

GeneralArtifactService Issues

GeneralArtifactService has the following issues:

- Bug 6840270. If you move a folder, document, email message, or link with the moveArtifact method, the artifact will be moved to the correct destination, but the parentID attribute of the moved artifact is incorrectly set.
- Bug 7032241. sendNotification() returns a status code of 0 (indicating success), but does not deliver any e-mail, IM, or other message. Calling getNotification() immediately afterwards returns a status code of 0.
- Bug 6850240. If you create a new lock, the name attribute of the entity representing the locked object (the lockedEntity attribute) is null.
- Bug 6917851. Calling getSubscriptionList (without a filter) throws an exception.

- Bug 6898860. If you create a new subscription, the following attributes are not set properly: `attachedTo.name`, `attributeValues`, `subscriber`, `subscriptionInfo.creator`, `subscriptionInfo.description`, `subscriptionInfo.lastModifiedBy`, `subscriptionInfo.owner`, `subscriptionRules`, `subscriptionTemplate`
- Bug 6867374. The method `getLinks` does not work with filters.
- Bug 6878532. The method `getSubscriptionTemplates` does not work when the subscription type is `Calendar`, `Task`, or `TaskList`.

GroupService Issues

GroupService has the following issues:

- Bug 6878331. The method `getGroup` does not work if you are trying to retrieve groups from a team workspace with filters that contain entity, artifact, or group attributes; the method will not return any groups even if any matching groups exist.

MembershipService Issues

MembershipService has the following issues:

- Bug 6877806. The method `updateMembership` does not work if you are trying to add a user to a group or a team workspace.
- Bug 6877361. The method `getUsers` does not work with filters that contain user attributes such as `FIRSTNAME`, `LASTNAME`, and `EMAILADDRESS`; the method will not return any groups even if any matching users exist.
- Bug 6874566. The method `getUsers` does not work with a normal, logged in user; it works normally with the `beeadmin` user or a user with similar administrative privileges.
- Bug 6992784. The attributes `userWorkspaces` and `userInfo` of `WSUser` do not store complete information. In particular, the `WSEntity` objects in `userWorkspaces` have null values for the `description` and `name` fields, and the `WSEntity` object that represents the `userInfo` attribute has a null value for the `name` field.

MessageService Issues

MessageService has the following issues:

- Bug 6847375: After setting a message header as read or unread (by modifying its `msgInfo.isRead` attribute) and updating it with the `updateMessageHeaders` method, the updated message header's `msgInfo.isRead` attribute remains unchanged.
- Bug 6962689. If you set the `inReplyToMessageID` or `replyToID` attributes in a message, send that message to a user, then retrieve the sent message, the same attributes in the sent message will be null.
- Bug 6945275. If you set a message flag on a message header then update the message header, the updated message header will not contain the set message flags. Similarly, if you set a message flag on a message and send it, then retrieve the sent message with `getEmailMessages`, the sent message will not contain the set message flags.

PreferenceService Issues

PreferenceService has the following issues:

- Bug 6863837. Using the method updatePreference to create a preference does not work even if the parameter prefHolder is set to a valid user.

PresenceService Issues

Note: The issues discussed in this section are all resolved in Oracle Beehive Release 1 (1.3).

PresenceService has the following issues:

- Bug 6764408. Updating or modifying presence with the method updatePresence does not work.
- Bug 6764394. Retrieving the presence of groups with the getPresence method does not work.
- Bug 6764384. The values of the attributes userID.name and userID.ID are null in presences retrieved from the method getPresence.

WorkspaceService Issues

WorkspaceService has the following issues:

- Bug 6863788. Using the method update workspace to set or modify a team workspace's properties does not work.
- Bug 6940879. If you define a filter with WSProjectionType.BASIC and a required attribute of type WSAtributename.WORKSPACE_PARENT_ID, the method getWorkspaces will not return the WSAtributename.WORKSPACE_PARENT_ID attribute; it will only return attributes that WSProjectionType.BASIC would normally return.

Similarly, if you define a filter with a basic projection and a required attribute of type WSAtributename.WORKSPACE_MEMBER_ID_LIST, then retrieve the workspaces of a particular team workspace (with getWorkspaces), the attribute WSAtributename.WORKSPACE_MEMBER_ID_LIST is not returned.

Coexistence Notes

This module contains the following types of information regarding Oracle Beehive coexistence, which includes the Oracle Collaboration Coexistence Gateway:

- [General Coexistence Notes](#)
- [Known Limitations and Workarounds with Coexistence](#)
- [Known Issues with Coexistence](#)

General Coexistence Notes

This section contains general information about Oracle Beehive coexistence, and includes the following topic:

- [Cloning Oracle Beehive Instances with Oracle Collaboration Coexistence Gateway](#)

Cloning Oracle Beehive Instances with Oracle Collaboration Coexistence Gateway

Bug 6729291. If you want to clone an Oracle Beehive instance that is configured with the Oracle Collaboration Coexistence Gateway, please contact Oracle Support Services or your organization's Oracle representative.

Known Limitations and Workarounds with Coexistence

This section contains information on known limitations and workarounds related to Oracle Beehive coexistence, and includes the following topics:

- [Support for Microsoft Exchange Server 2003 Only](#)
- [Support for Microsoft Outlook 2003 Only](#)
- [Task Coexistence Not Supported](#)
- [Microsoft Exchange Server Subfolders Not Supported](#)

Support for Microsoft Exchange Server 2003 Only

In Oracle Beehive, coexistence is supported for Microsoft Exchange Server 2003 (and all related service packs) only.

Support for Microsoft Outlook 2003 Only

In Oracle Beehive, coexistence is supported for Microsoft Outlook 2003 as the Microsoft Exchange Server client. Service packs 1 and 2, and Microsoft Outlook Web

Access 2003, are also supported. No other Microsoft Exchange Server clients are supported.

Task Coexistence Not Supported

Task coexistence is not supported in Oracle Beehive.

Microsoft Exchange Server Subfolders Not Supported

Oracle Beehive supports only the Microsoft Exchange Server Inbox as well as the main Calendar and Contacts folders. Subfolders are not supported.

Known Issues with Coexistence

This section contains information about issues with Oracle Beehive coexistence, and includes the following topics:

- [Oracle Beehive Unable to Deliver E-mail Messages when Leveraging Microsoft Active Directory Server](#)
- [Oracle Beehive Integration for Outlook Meeting Categories Not Propagated](#)
- [Modifying an E-mail Message in Oracle Beehive Creates a New Message in Microsoft Exchange Server](#)
- [Deleted Meetings May Not Get Removed in Microsoft Exchange Server](#)

Oracle Beehive Unable to Deliver E-mail Messages when Leveraging Microsoft Active Directory Server

Bug 6983695. In coexistence deployments where Oracle Beehive is connected to Microsoft Active Directory Server used by Microsoft Exchange, Oracle Beehive is unable to deliver e-mail messages to Coexisting Third-Party Users in Microsoft Exchange. However, this issue does not affect e-mail messages that are sent between Oracle Beehive users or e-mail messages sent from Microsoft Exchange users to Oracle Beehive users.

Oracle Beehive Integration for Outlook Meeting Categories Not Propagated

Bug 6376126. For multi-system coexistence users, Oracle Beehive Integration for Outlook meeting categories are not shared with Microsoft Exchange Server.

Modifying an E-mail Message in Oracle Beehive Creates a New Message in Microsoft Exchange Server

Note: This issue is resolved in Release 1 (1.3) and later.

Bug 6855218. When a Team Collaboration-Enabled User modifies an existing e-mail message in any supported Oracle Beehive client, a new message gets created in Microsoft Exchange Server. This includes when a user marks a message read or unread, changes its priority, replies to it, or forwards it.

Also, Oracle Beehive does not retain the original e-mail message (it retains only the modified message), although both the original and new (modified) messages appear in Microsoft Exchange Server.

Deleted Meetings May Not Get Removed in Microsoft Exchange Server

Bug 7323032. If a coexisting Oracle Beehive user whose account resides on Microsoft Exchange Server creates a meeting and then deletes the meeting through Oracle Beehive, the meeting may not get removed in Microsoft Exchange Server. In such a case, the meeting will still appear in the schedules of coexisting third-party users whose accounts reside on Microsoft Exchange Server.

Oracle Beehive Integration for Outlook Notes

This module contains the following types of information on Oracle Beehive Integration for Outlook:

- [General Notes About Oracle Beehive Integration for Outlook](#)
- [Known Limitations and Workarounds with Oracle Beehive Integration for Outlook](#)
- [Known Issues with Oracle Beehive Integration for Outlook](#)

General Notes About Oracle Beehive Integration for Outlook

This section includes general information about Oracle Beehive Integration for Outlook, and includes the following topics:

- [Accessibility of Oracle Beehive Integration for Outlook](#)
- [Oracle Beehive Integration for Outlook Users Should Not Launch or Run Microsoft Outlook During the Upgrade to Oracle Beehive 1.3](#)

Accessibility of Oracle Beehive Integration for Outlook

Oracle Beehive Integration for Outlook has not yet been certified as meeting Oracle's standards for accessibility.

Oracle Beehive Integration for Outlook Users Should Not Launch or Run Microsoft Outlook During the Upgrade to Oracle Beehive 1.3

Prior to upgrading the system to Oracle Beehive 1.3, Oracle Beehive Integration for Outlook users should close Microsoft Outlook and they should not launch or run that client during the system upgrade process. This will ensure that the Oracle Beehive Integration for Outlook 1.3 client software is correctly applied before users start accessing the upgraded Oracle Beehive server. Otherwise, Oracle Beehive Integration for Outlook users may experience issues reading their e-mail before the client software upgrades have been applied.

Known Limitations and Workarounds with Oracle Beehive Integration for Outlook

This section contains information on the known limitations and workarounds related to Oracle Beehive Integration for Outlook, and contains the following topics:

- [Rich Text Formatting Not Supported in Description Fields for Contacts, Appointments, Meetings, and Tasks](#)

- [Oracle Beehive Integration for Outlook Does Not Support Delegation](#)
- [Oracle Beehive Integration for Outlook Does Not Support Windows Vista Search Service](#)
- [Discrepancies Between Certificates on Server and Client Computers Will Cause Oracle Beehive Integration for Outlook Installations to Fail](#)

Rich Text Formatting Not Supported in Description Fields for Contacts, Appointments, Meetings, and Tasks

Note: This limitation applies to Release 1 (1.2) only.

Oracle Beehive Integration for Outlook does not support rich text formatting in the Description fields for Contacts, Appointments, Meetings, and Tasks.

Oracle Beehive Integration for Outlook Does Not Support Delegation

Note: This limitation applies to Release 1 (1.2) only.

Oracle Beehive Integration for Outlook does not yet support any delegation capabilities.

Oracle Beehive Integration for Outlook Does Not Support Windows Vista Search Service

Note: This limitation applies to Release 1 (1.2) only.

Bug 6513741 and 6360567. Oracle Beehive Integration for Outlook does not support the use of the Windows Vista Search Service. Please ensure the Windows Vista Search Service is disabled before installing or using the Oracle Beehive Integration for Outlook.

Discrepancies Between Certificates on Server and Client Computers Will Cause Oracle Beehive Integration for Outlook Installations to Fail

Bug 6870456. If your Oracle Beehive server uses a self-signed certificate and only secure (SSL-based) client connections are permitted, this certificate should be added to the trusted root of all client (end-user) computers *prior* to installing Oracle Beehive Integration for Outlook. Failing to do so will prevent users from installing Oracle Beehive Integration for Outlook. In cases where discrepancies exist, users may receive an error message that indicates an invalid server or an incorrect username and password. In either case, users will be unable to continue the Oracle Beehive Integration for Outlook installation.

Known Issues with Oracle Beehive Integration for Outlook

This section contains information on the issues related to Oracle Beehive Integration for Outlook, and includes the following topics:

- [Accepted On Date of Assigned Task Not Shown](#)
- [Data Loss Possible when Moving Calendar, Task, or Contact Data to Team Workspaces Without Permission](#)
- [Tasks Cannot Be Assigned to Team Workspaces](#)
- [Oracle Beehive Integration for Outlook Menus May Be Unavailable If Oracle Connector for Outlook Previously Installed](#)
- [Windows Vista Users Unable to Check for Updates for Oracle Beehive Integration for Outlook](#)
- [Delegated User With No Privileges to Granter's Inbox Can Still Send Email on Granter's Behalf](#)
- [Oracle Beehive Does Not Enforce the "Deny All" Setting on the Deleted Items Folder](#)

Accepted On Date of Assigned Task Not Shown

Bug 6354862. After an assignee accepts a task, the Accepted On date in the information bar of the task assignment shows "none" for the task assigner.

Data Loss Possible when Moving Calendar, Task, or Contact Data to Team Workspaces Without Permission

Bug 6357855. If a user who does not have permission to add content to a team workspace attempts to move calendar, task, or contact data from the user's personal workspace to that team workspace, the move operation will fail (as it should). However, if the data has not yet been synchronized between the user's computer and the Oracle Beehive server, then the data will be lost.

Tasks Cannot Be Assigned to Team Workspaces

Note: This issue is resolved in Oracle Beehive Release 1 (1.3) and later.

Bug 6349480. For Oracle Beehive Integration for Outlook users only, attempting to assign a task to a team workspace will result in an error.

Oracle Beehive Integration for Outlook Menus May Be Unavailable If Oracle Connector for Outlook Previously Installed

Note: This issue is resolved in Oracle Beehive Release 1 (1.3) and later.

Bug 6930541. The menus for Oracle Beehive Integration for Outlook may be unavailable to users on computers where Oracle Connector for Outlook 10.1.3.0.10 was previously installed, the operating system is Windows Vista, and User Account Control (UAC) is enabled.

Windows Vista Users Unable to Check for Updates for Oracle Beehive Integration for Outlook

Bug 6872681. Users running Windows Vista without administrator privileges cannot check for updates for Oracle Beehive Integration for Outlook. Typically, users can check for updates by clicking the Check for Updates option (from the Help>About OBIO menu). Although this option is active and, when clicked, prompts users for their credentials, no updates occur.

Delegated User With No Privileges to Granter's Inbox Can Still Send Email on Granter's Behalf

Bug 7158601. A delegated user with no privileges ("Deny All") to a granter's Inbox can still send email on behalf of the granter.

Oracle Beehive Does Not Enforce the "Deny All" Setting on the Deleted Items Folder

Bug 7196020. Oracle Beehive does not enforce the "Deny All" setting on the Deleted Items folder. Therefore, through the Deleted Items folder, it is possible for a delegated user to access items that would otherwise be inaccessible. For example, if a granter applies the "Deny All" setting to both the Deleted Items folder and another folder, and then deletes an item from the latter folder, a delegated user can still view that item in the granter's Deleted Items folder.

Oracle Beehive Integration for Zimbra Notes

This module contains the following types of information regarding Oracle Beehive Integration for Zimbra:

- [General Notes About Oracle Beehive Integration for Zimbra](#)
- [Known Limitations and Workarounds with Oracle Beehive Integration for Zimbra](#)
- [Known Issues with Oracle Beehive Integration for Zimbra](#)

General Notes About Oracle Beehive Integration for Zimbra

This section includes general information about Oracle Beehive Integration for Zimbra, and includes the following topic:

- [Sort Functionality in Oracle Beehive Integration for Zimbra](#)

Sort Functionality in Oracle Beehive Integration for Zimbra

The sorting functionality provided by Oracle Beehive Integration for Zimbra may differ from users' expectations, therefore please keep the following in mind:

- In the Inbox folder and any user-created folders, Oracle Beehive Integration for Zimbra supports sorting on the From, Subject, and Received (date) columns only. In the Sent folder, Oracle Beehive Integration for Zimbra supports sorting on the To, Subject, and Sent (date) columns only
- Sorting on the To column in the Sent folder may not appear as expected (as described in Bug 7167877).
- When users sort by Subject, Oracle Beehive Integration for Zimbra ignores common prefixes, such as "Re:" and "Fwd:".
- Received messages may sort inconsistently if the name of the sender that appears in an e-mail message is different from the name for that user that is stored in the Oracle Beehive user directory.
- Search results are ranked by relevance, therefore sorting a set of search results by a specific display column may not be possible (as described in Bug 7183452).

Known Limitations and Workarounds with Oracle Beehive Integration for Zimbra

This section contains the following known limitations and workarounds with Oracle Beehive Integration for Zimbra:

- [Microsoft Internet Explorer 6.0 Users May Be Unable to Log In to Oracle Beehive Integration for Zimbra Over HTTPS](#)
- [Oracle Beehive Integration for Zimbra Does Not Automatically Refresh User-Created Calendars](#)
- [Oracle Beehive Integration for Zimbra Does Not Display Number of Unread E-mail Messages](#)
- [Oracle Beehive Integration for Zimbra Does Not Support Spell Checking on E-mail Messages](#)

Microsoft Internet Explorer 6.0 Users May Be Unable to Log In to Oracle Beehive Integration for Zimbra Over HTTPS

Bugs 7322022 and 7324254. Users of Microsoft Internet Explorer 6.0 may be unable to log in to the Zimbra Client over HTTPS. In some cases, a message appears that states:

A network error has occurred. Please correct any errors and retry. If the problem persists, please contact your System Administrator.

In other cases, users can log in but receive a network error message ("detail - Empty HTTP response") immediately thereafter.

This issue is related to digital certificates and how Microsoft Internet Explorer handles them. To resolve this issue, please contact Oracle Support.

Oracle Beehive Integration for Zimbra Does Not Automatically Refresh User-Created Calendars

Bug 7168320. Oracle Beehive Integration for Zimbra automatically refreshes each user's default calendar at regular intervals (typically every five minutes), however it does not automatically refresh any user-created calendars. To refresh a user-created calendar, use your browser's Refresh function or log out and back in to Oracle Beehive Integration for Zimbra.

Oracle Beehive Integration for Zimbra Does Not Support Option for Return Receipt on E-mail Messages

Bug 7226230. Oracle Beehive Integration for Zimbra does not provide users the option to request a "return receipt" on e-mail messages that they create and send.

Oracle Beehive Integration for Zimbra Does Not Support Spell Checking on E-mail Messages

Bug 6999636. Oracle Beehive Integration for Zimbra does not provide users to the option to spell check their e-mail messages.

Known Issues with Oracle Beehive Integration for Zimbra

This section contains the following known issues with Oracle Beehive Integration for Zimbra:

- [Binary Code for Attachments May Appear in E-mail Message Bodies in Oracle Beehive Integration for Zimbra](#)

- [Day Events Created in Oracle Beehive Integration for Zimbra May Get Converted to UTC for Coexisting Users on Microsoft Exchange Server](#)
- [Modifying Tag Properties Through Oracle Beehive Integration for Zimbra May Result in Errors](#)
- [Attempting to Invite Dynamic Groups to Meetings Using Oracle Beehive Integration for Zimbra May Result in Errors](#)
- [Oracle Beehive Integration for Zimbra Only Displays Names and E-mail Addresses in Global Address Lists](#)
- [Oracle Beehive Integration for Zimbra Does Not Synchronize Some Contact Information](#)
- [Searching on "All Item Types" in Custom Folders May Result in Errors](#)
- [Oracle Beehive Integration for Zimbra May Not Restore Default Settings](#)
- [Oracle Beehive Integration for Zimbra Does Not Store HTML and XML Formats in Event Details](#)
- [Oracle Beehive Integration for Zimbra Does Not Display Number of Unread E-mail Messages](#)
- [Oracle Beehive Integration for Zimbra Does Not Return Search Results From Trash Folder](#)
- [Oracle Beehive Integration for Zimbra Does Not Allow Changes to Individual Instances of Recurring Meetings](#)
- [Changing the Day and Editing an Individual Instance of a Recurring Meeting May Change Entire Recurring Meeting Series](#)
- [Viewing Details of Monthly Recurring Meetings May Change Series Patterns](#)

Binary Code for Attachments May Appear in E-mail Message Bodies in Oracle Beehive Integration for Zimbra

Bug 7322915. In coexistence deployments, the binary code for e-mail attachments may appear in the bodies of e-mail messages when received by users of Oracle Beehive Integration for Zimbra.

Day Events Created in Oracle Beehive Integration for Zimbra May Get Converted to UTC for Coexisting Users on Microsoft Exchange Server

Note: This issue only affects day events (also referred to as "all day events"), in other words, events that are scheduled to occur for the entirety (24 hours) of a specific day. This issue does not affect standard meetings, that is, meetings that are scheduled to occur for other durations (30 minutes, 1 hour, 4 hours, and so forth).

Bug 7323386. If a coexisting Oracle Beehive user creates a day event in Oracle Beehive Integration for Zimbra and invites a coexisting third-party user whose account resides on Microsoft Exchange Server, the time for the day event may get converted to Coordinated Universal Time (UTC). In other words, unless the coexisting third-party user is on Greenwich Mean Time (GMT), the day event may be scheduled at an incorrect time for that user.

Modifying Tag Properties Through Oracle Beehive Integration for Zimbra May Result in Errors

Bug 7247457. Modifying the property for a tag through Oracle Beehive Integration for Zimbra may result in the following error:

A network service error has occurred.

Attempting to Invite Dynamic Groups to Meetings Using Oracle Beehive Integration for Zimbra May Result in Errors

Bug 7275024. Attempting to invite one or more dynamic groups to meetings using Oracle Beehive Integration for Zimbra may result in an error. Furthermore, users may be unable to create meetings that contain any dynamic groups in their invitee lists.

Oracle Beehive Integration for Zimbra Only Displays Names and E-mail Addresses in Global Address Lists

Bug 7198205. Oracle Beehive Integration for Zimbra only displays names and e-mail addresses for contacts that appear in the Global Address List. No other contact information, such as phone number, company, and address, appears in the Global Address List even if that information is available.

Oracle Beehive Integration for Zimbra Does Not Synchronize Some Contact Information

Bugs 7316047 and 7176142. Oracle Beehive Integration for Zimbra does not synchronize some contact information with other Oracle Beehive clients, such as Oracle Beehive Integration for Outlook. If users enter contact information in Oracle Beehive Integration for Zimbra, that information may not appear when those contacts are viewed in other supported clients. The reverse may also be true, that is, if users enter contact information in other supported clients, that information may not appear in Oracle Beehive Integration for Zimbra.

Searching on "All Item Types" in Custom Folders May Result in Errors

Bug 7280457. Using Oracle Beehive Integration for Zimbra to search on "All Item Types" in a custom folder may result in the following error:

A network service error has occurred.

Oracle Beehive Integration for Zimbra May Not Restore Default Settings

Bug 6997197. Oracle Beehive Integration for Zimbra may not restore all default settings when users click the Restore Defaults button. Users may experience this behavior on the Mail, Address Book, and Calendar sub-tabs of the Options tab.

Oracle Beehive Integration for Zimbra Does Not Store HTML and XML Formats in Event Details

Bug 6913681. Oracle Beehive Integration for Zimbra does not store HTML and XML formatting in the details of events, also referred to as meetings and appointments. Any formatting of this kind that users enter will be lost after the event is created or updated.

Oracle Beehive Integration for Zimbra Does Not Display Number of Unread E-mail Messages

Bug 6908264. Oracle Beehive Integration for Zimbra does not display the number of e-mail messages that users have not yet read. Typically, this number should appear in parentheses next to the Inbox folder in the left folder pane.

Oracle Beehive Integration for Zimbra Does Not Return Search Results From Trash Folder

Bug 7296600. Oracle Beehive Integration for Zimbra does not return search results from the Trash folder, even if users select the "Include Trash folder in searches" option. This option appears on the General sub-tab of the Options tab.

Oracle Beehive Integration for Zimbra Does Not Allow Changes to Individual Instances of Recurring Meetings

Bug 7321371. Oracle Beehive Integration for Zimbra does not allow users to change the details of individual instances of recurring meetings.

Changing the Day and Editing an Individual Instance of a Recurring Meeting May Change Entire Recurring Meeting Series

Bug 7325842. If a user changes the day on which an individual instance of a recurring meeting occurs, and then attempts to edit that instance, the entire series for the recurring meeting may change. This may include the series moving to a day on which neither it nor the modified instance originally occurred.

Viewing Details of Monthly Recurring Meetings May Change Series Patterns

Bug 7339855. Viewing the details of a meeting that occurs every month may change the recurrence pattern for the entire series.

Mobility Notes

This module contains the following types of information regarding mobility in Oracle Beehive:

- [Known Mobility Limitations and Workarounds](#)
- [Known Mobility Issues](#)

Known Mobility Limitations and Workarounds

This section contains known limitations and workarounds with mobility in Oracle Beehive, and includes the following topic:

- [Time Changes May Cause Inaccurate Time-based Data on Sony Ericsson Devices](#)
- [Uploading Language Packs for Oracle Beehive Mobility Services](#)
- [Sony Ericsson W580i \(JP7\) Does Not Support Alphabetic Characters in Phone Numbers](#)
- [Oracle Beehive Unable to Provision Nokia and Sony-Ericsson Phones Over Non-standard SSL Ports](#)
- [List of Mobile Devices Not Yet Supported by Oracle Beehive](#)
- [Byte Size of Messages Twice as Large Through Oracle Beehive Mobile Push Mail Client](#)

Time Changes May Cause Inaccurate Time-based Data on Sony Ericsson Devices

Bug 6919722. Sony Ericsson Java Platform devices do not correctly adjust for Daylight Savings time changes and changes between time zones. As a result, time-based data, such as meeting times, may differ by one hour after you change your clock to or from Daylight Savings time, or after you travel to a new time zone. To avoid this limitation, you should delete all calendar entries prior to a time change and fully refresh your device after the change, as described by the following procedure.

Note: The steps described in the following procedure may differ slightly depending on the model name and number of your Sony Ericsson device.

To ensure that your Sony Ericsson device displays the correct time and time-based data, complete the following steps:

1. Prior to a Daylight Savings time change or traveling to a new time zone, synchronize your mobile device.

2. From the Organizer menu on your device, select **Calendar**, then **Advanced**, and then **Delete All**.
3. Select **Yes** to confirm. This will delete all calendar data from your device and force a full synchronization the next time you synchronize.
4. After the Daylight Savings clock change occurs, or after you enter a new time zone, check that the time on the device is correct. If it is not, set the correct time.
5. Synchronize your device.
6. If you are traveling, repeat this procedure prior to returning to your original time zone or before you leave for another time zone.

Uploading Language Packs for Oracle Beehive Mobility Services

Language packs for Oracle Beehive mobile clients are not automatically uploaded during installation. These language packs must be uploaded to Oracle Beehive.

To upload language packs for Oracle Beehive Mobility Services:

1. Navigate to the following directory:

```
$ORACLE_HOME/bee hive/tmp/langpack/langpack/xliff/built-in
```

2. Create a ZIP file containing all the files that begin with the following string:

```
oracle.ocs.mobile.mobileclient
```

Note: The ZIP file must have a .zip extension.

3. Create a metadata.xml file that contains the following text:

```
<?xml version="1.0" encoding="UTF-8"?>
<application>
  <property>
    <name> Langpack </name>
    <description> Mobile LangPack for 11</description>
    <os> wince5.0 </os>
    <processor>ARM </processor>
    <deviceclass> PPC </deviceclass>
    <language> en </language>
    <version> R1 </version>
    <versionnumber> 1 </versionnumber>
    <patchsetnumber> 1 </patchsetnumber>
    <vendor> Oracle </vendor>
  </property>
  <modules>

    <module>
      <name> <filename> </name>
      <src> . </src>
      <dest> %CSIDL_WINDOWS% </dest>
      <contenttype> text/xml</contenttype>
    </module>

  </modules>
</application>
<configuration>
  <param name="pushmailchannel" value="MobileMailServer"/>
  <param name="accountname" value="Beehive" />
</configuration>
```

```
</application>
```

Where *<filename>* represents the name of one of the language pack files added to the ZIP file in Step 2.

Note: The above text is for Pocket PC devices. For `metadata.xml` text specific to Smartphone devices, refer to Step 11.

4. Add a new `<module>` section for every file that was added to the ZIP file in Step 2. Use the `<module>` section in the `metadata.xml` file created in Step 3 as a template: replacing *<filename>* with the name of each file.

Note: The `<module>` sections must be added between the `<modules>`, and `<\modules>` tags.

5. Save the `metadata.xml` file.
6. Add the `metadata.xml` file to the ZIP file created in Step 2.
7. Using the `upload_client_application` `beectl` command, upload the language pack to Oracle Beehive:

```
beectl> upload_client_application --file <file>
```

Where *<file>* represents the absolute path of the ZIP file created in Step 2.

8. Using the `list_enterprises` `beectl` command, determine the identifier of the Oracle Beehive enterprise:

```
beectl> list_enterprises --entity_format id
```

9. Take note of the identifier of the enterprise to which the language pack will be provisioned.
10. Using the `add_client_application_provisioning` `beectl` command, provision the language pack to the enterprise:

```
beectl> add_client_application_provisioning --community <id> --all
```

Where *<id>* represents the enterprise identifier noted in Step 9.

11. Follow Steps 1 through 10 again for the Smartphone devices. Replace the text of the `metadata.xml` in Step 3 with the following text:

```
<?xml version="1.0" encoding="UTF-8"?>
<application>
  <property>
    <name> Langpack </name>
    <description> Mobile LangPack for 11</description>
    <os> wince5.0 </os>
    <processor>ARM </processor>
    <deviceclass> Smartphone </deviceclass>
    <language> en </language>
    <version> R1 </version>
    <versionnumber> 1 </versionnumber>
    <patchsetnumber> 1 </patchsetnumber>
    <vendor> Oracle </vendor>
  </property>
</modules>
```

```
<module>
  <name> <filename> </name>
  <src> . </src>
  <dest> %CSIDL_WINDOWS% </dest>
  <contenttype> text/xml</contenttype>
</module>

</modules>
<configuration>
<param name="pushmailchannel" value="MobileMailServer"/>
<param name="accountname" value="Beehive" />
</configuration>
</application>
```

Sony Ericsson W580i (JP7) Does Not Support Alphabetic Characters in Phone Numbers

Bug 7114363. The Sony Ericsson W580i (JP7) mobile device does not support alphabetic characters in phone numbers. For example, the phone number "1800SAFEWAY" is not supported. This is a known device limitation.

This limitation is relevant to Oracle Beehive in cases where users enter alphabetic characters in phone numbers through their desktop clients, such as for contacts in Oracle Beehive Integration for Outlook, and subsequently synchronize their Sony Ericsson W580i (JP7) devices. In these cases, any alphabetic characters in phone numbers will not synchronize to the mobile devices and only numeric characters will appear. For example, if a user enters "1800SAFEWAY" in an Oracle Beehive client and synchronizes to the Sony Ericsson W580i (JP7) device, only "1800" will appear on the device.

Oracle Beehive Unable to Provision Nokia and Sony-Ericcson Phones Over Non-standard SSL Ports

Bug 6966867. Oracle Beehive cannot provision Nokia and Sony-Ericcson phones if the SSL ports for the IMAP (port 993) and SMTP (port 465) services are non-standard, that is, if the SSL ports for these services are different than the expected default settings.

To resolve this issue on Nokia phones, complete the following steps:

1. Configure the phone's IMAP setting by navigating through the following menu options: **Mailbox>Options>E-mail settings>Connection Settings>Incoming E-mail>Security (Ports)**. In the Security (Ports) screen, select **SSL/TLS** and enter the number of the non-standard port for your deployment.
2. Configure the phone's SMTP setting by navigating through the following menu options: **Mailbox>Options>E-mail settings>Connection Settings>Outgoing E-mail>Security (Ports)**. In the Security (Ports) screen, select **SSL/TLS** and enter the number of the non-standard port for your deployment.

To resolve this issue on Sony-Ericcson phones, complete the following steps:

1. Configure the phone's IMAP setting by navigating through the following menu options: **Messaging>Email>Settings>Account Settings>Beehive>More>Edit Account**. In Edit Account screen, scroll down to Encryption and select **Incoming Server**. In the Incoming Server screen, select **SSL** and enter the number of the non-standard port for your deployment.
2. Configure the phone's SMTP setting by navigating through the following menu options: **Messaging>Email>Settings>Account Settings>Beehive>More>Edit Account**. In Edit Account screen, scroll down to Encryption and select **Outgoing**

Server. In the Outgoing Server screen, select **SSL** and enter the number of the non-standard port for your deployment.

List of Mobile Devices Not Yet Supported by Oracle Beehive

Bugs 7130951 and 7216967. Oracle Beehive does not yet support the following mobile devices:

- Motorola Razr2 V9
- Nokia 6665B (S40)
- Sony-Ericsson W580I (JP7)

Byte Size of Messages Twice as Large Through Oracle Beehive Mobile Push Mail Client

Bug 7353473. The Oracle Beehive Mobile Push Mail client uses Unicode to display messages on users' mobile devices. Therefore, in terms of the size measured in total bytes, messages displayed by the Oracle Beehive Mobile Push Mail client will typically be twice as large as those displayed by other supported Oracle Beehive clients.

Known Mobility Issues

This section contains known issues with mobility-related services, features, and functionality, and includes the following topics:

- [Mobile Data Sync Service May Convert an All-Day Meeting to a Day Event in Sony Ericsson Devices](#)
- [Mobile Data Sync Service May Incorrectly Synchronize Events to Sony Ericsson Devices](#)
- [Mobile Data Sync Service Does Not Synchronize Day Event Reminders to Oracle Beehive](#)
- [Synchronization Limited to One-Way on Nokia 40 Series Mobile Devices](#)
- [Attempts to Synchronize More Than 1,000 Items May Fail](#)

Mobile Data Sync Service May Convert an All-Day Meeting to a Day Event in Sony Ericsson Devices

Bug 6414080. When synchronized with Sony Ericsson Symbian devices, the Mobile Data Sync Service may convert an All-Day meeting that to a Day event. All-day meetings have a start time of 12:00 a.m. on one day and an end time of 12:00 a.m. on the following day.

Mobile Data Sync Service May Incorrectly Synchronize Events to Sony Ericsson Devices

Bug 6413555. When an event has previously been synchronized with Oracle Beehive using the Mobile Data Sync Service, and is subsequently modified on Oracle Beehive, if a slow synchronization is performed, the event will no longer appear on the Sony Ericsson device.

Mobile Data Sync Service Does Not Synchronize Day Event Reminders to Oracle Beehive

Bug 6367501 and 6315167. The Mobile Data Sync Service does not synchronize reminders on Day events created on mobile devices. If a reminder exists on a Day event created on the device, the reminder will be lost after synchronization.

Attempts to Synchronize More Than 1,000 Items May Fail

Note: This issue is resolved in Oracle Beehive Release 1 (1.3) and later.

Bug 6943834. Users of mobile devices with data stores that contain more than 1,000 items may be unable to synchronize with Oracle Beehive due to premature timeouts.

Synchronization Limited to One-Way on Nokia 40 Series Mobile Devices

Bug 6912769. Currently, Nokia 40 Series phones deployed with Oracle Beehive only support one-way synchronization (from server to device). Two-way synchronization cannot presently be supported as the Nokia OMA-DS client begins to falsely report modifications after repeated use.

Operating System Notes

This section contains information on the following supported operating system as it relates to Oracle Beehive:

- [Microsoft Windows Platform Notes](#)

Microsoft Windows Platform Notes

This section contains information that is specific to Oracle Beehive deployments on Microsoft Windows, and includes the following topic:

- [May Need to Manually Remove Oracle Home when Removing Oracle Beehive](#)

May Need to Manually Remove Oracle Home when Removing Oracle Beehive

Bug 6341051. When removing an Oracle Beehive installation on the Microsoft Windows platform, if you receive an error message from the Oracle Beehive Uninstall Wizard that it was unable to delete the Oracle home folder, delete it manually, then restart your computer.

Globalization Notes

This module contains the following types of information on Oracle Beehive globalization:

- [General Globalization Notes](#)
- [Known Limitations and Workarounds with Globalization](#)

General Globalization Notes

This section contains general information about Oracle Beehive globalization, and includes the following topic:

- [Notifications](#)

Notifications

Notifications generated in one non-English character set and displayed in a different non-English locale may have corrupted characters. For example, a meeting notification with a location in Japanese, shown to a client running in a German locale, may not properly display the Japanese characters.

Known Limitations and Workarounds with Globalization

This section contains information on known globalization limitations and workarounds, and includes the following topics:

- [Error When Logging In to Oracle Beehive Integration for Outlook for the First Time](#)
- [Korean, Simplified Chinese, and Traditional Chinese Not Supported in Cisco IP Communicator](#)
- [Microsoft Windows XP Service Pack 2 \(or Later\) Required for Oracle Beehive Integration for Outlook with Non-English Locales](#)
- [Using the Save As Function in Microsoft Internet Explorer Modifies Non-ASCII File Names](#)
- [Running Oracle Beehive Integration for Outlook on Windows Vista with Non-English Locale May Result in Error](#)
- [Verisign Does Not Support UCS-2 Encoding in SMS Messages](#)
- [Oracle Beehive Supports ASCII Characters in Users' Native Languages Only](#)

Error When Logging In to Oracle Beehive Integration for Outlook for the First Time

Note: This issue is resolved in Release 1 (1.3) and later.

Bug 6312955. When logging in to Oracle Beehive Integration for Outlook for the first time using a non-English locale, the following error message may appear:

Language id [*language_id*] is not supported by Oracle Beehive Integration for Outlook. Do you want to use English?

Click **Yes** to proceed with the login.

Korean, Simplified Chinese, and Traditional Chinese Not Supported in Cisco IP Communicator

Bug 6908257. Cisco IP Communicator (soft phone) does not support Korean, Simplified Chinese, and Traditional Chinese.

Microsoft Windows XP Service Pack 2 (or Later) Required for Oracle Beehive Integration for Outlook with Non-English Locales

Note: This requirement applies to Release 1 (1.2) only.

Microsoft Windows XP Service Pack 2 or later is required on Windows XP computers where users intend to leverage non-English locales with Oracle Beehive Integration for Outlook. Attempting to run Oracle Beehive Integration for Outlook with a non-English locale on a computer with Windows XP Service Pack 1 (or earlier) may result in the computer failing to operate normally.

Using the Save As Function in Microsoft Internet Explorer Modifies Non-ASCII File Names

Note: This limitation only applies for users who access Oracle Beehive workspaces with Microsoft Internet Explorer Version 6 in Windows XP with the Simplified Chinese language pack.

Bug 6939991. Using the Save As function on a file that has non-ASCII characters in its file name will modify the file name by removing some characters. This limitation affects only the file names themselves. It does not affect file type extensions or any non-ASCII text contained in files.

Running Oracle Beehive Integration for Outlook on Windows Vista with Non-English Locale May Result in Error

Note: This issue is resolved in Release 1 (1.3) and later.

Bug 6140900. Users running Oracle Beehive Integration for Outlook with non-English locales on computers with Windows Vista and User Account Control (UAC) enabled may receive an error dialog window upon login. The dialog indicates that the current language is not supported, and it asks users if they want to use English instead. This issue can be resolved if the user logs in to Oracle Beehive Integration for Outlook as an administrator, that is, by selecting the "Run as Administrator" option at login.

Verisign Does Not Support UCS-2 Encoding in SMS Messages

Bug 7164221. Verisign does not support UCS-2 encoding, which is required to encode non-English ASCII characters in SMS messages. As a result, any non-English ASCII characters in SMS messages will appear corrupted and unreadable to users.

Oracle Beehive Supports ASCII Characters in Users' Native Languages Only

Bugs 6120654, 6359278, 6388916, 7324443, and 7325778. Oracle Beehive supports ASCII characters in users' native languages only. In other words, Oracle Beehive will only display the ASCII characters supported by each locale. In cases where ASCII or non-ASCII characters from one locale must be displayed in the another locale, Oracle Beehive may replace unsupported characters with questions marks (?) or other characters.

This limitation can manifest itself in the following ways:

- Bugs 6120654, 6359278, and 6388916. If your deployment's user directory contains ASCII or non-ASCII characters from multiple locales, users in one locale will not see the correct characters from other locales.
- Bug 7324443. If you create an e-mail and attach a file with a name that contains locale-specific characters or special characters (apostrophes, quotation marks, and so forth), Oracle Beehive may not display the correct characters in the file name for users in other locales.
- Bug 7325778. When creating a meeting entry in Oracle Beehive Integration for Zimbra, attaching a file with locale-specific characters or special characters (apostrophes, quotation marks, and so forth) in the file name may result in a network error.

Documentation Notes

This module contains the following type of information regarding Oracle Beehive documentation:

- [Changes in Oracle Beehive Documentation](#)
- [Known Issues with Administration Documentation Issues](#)
- [Known Issues with End-User Documentation](#)

Changes in Oracle Beehive Documentation

The first edition of the documentation library for Oracle Beehive Release 1 (1.2 and 1.3) was published on April 30, 2008. This section lists the major changes that have been made in each edition of the documentation library since then. All changes are cumulative.

- [Changes in Oracle Beehive Documentation: August 11, 2008](#)
- [Changes in Oracle Beehive Documentation: May 27, 2008](#)

Changes in Oracle Beehive Documentation: August 11, 2008

The following table lists the changes made in the August 11, 2008 edition of the Oracle Beehive documentation library.

Table 15–1 *Changes in Oracle Beehive Documentation: August 11, 2008*

Book	Change
Oracle Beehive Administrator's Guide	<ul style="list-style-type: none">■ Added section "Listing Users" in "Managing and Provisioning User Accounts" module■ Added section "Listing Groups" in "Managing Groups"■ Added section "Using Expressions in Workspace Templates" in "Managing Oracle Beehive Workspaces" module■ Updated <code>beectl</code> commands and user account attributes throughout

Table 15–1 (Cont.) Changes in Oracle Beehive Documentation: August 11, 2008

Book	Change
Oracle Beehive Administrator's Reference Guide	<ul style="list-style-type: none"> Added the following commands: add_attendant; add_voice_enterprise; add_voice_facility; delete_coexistence_profile; delete_voice_enterprise; delete_voice_facility; download_ldap_group_data; modify_directory_profile; modify_hostname; validate_virus_scan_engine_connectivity Replaced the following commands: list_coexistence_users (replaced by list_coexistence_profile); modify_coexistence_users (replaced by modify_coexistence_profile) Removed the following commands: shutdown; test_virus_scan_engine_connectivity; upload_translation Revised details for the following commands: add_custom_user; add_dmz_home_instance; download_language_pack; add_resource; add_user; add_virus_scan_engine; clone_site; delete_external_contact; export_errorcodes; export_filesystem_logs; list_groups; list_users; modify_coexistence_connector; modify_external_contact; modify_resources; modify_user; restart; start; status; stop
Oracle Beehive Concepts	<ul style="list-style-type: none"> Added section "Delegation" in "Overview of Oracle Beehive" module Added section "Difference Between a Service and a Service Instance" in "Oracle Beehive Services" module Added section "Oracle Beehive Administration Console" in "Oracle Beehive Management and Administration Concepts" module Added section "Oracle Beehive Integration for Zimbra" in "Oracle Beehive End-User Clients" module
Oracle Beehive Deployment Guide	<ul style="list-style-type: none"> Added section "Oracle Beehive Administration Console" in "Tools for Deploying Oracle Beehive" module Added section "Oracle Beehive Integration for Zimbra" in "Deploying Oracle Beehive with Supported Clients and Devices" module
Oracle Beehive Installation Guide (All Operating Systems)	<ul style="list-style-type: none"> Added module "Oracle Beehive Administration Console Installation Help" Added module "Upgrading Oracle Beehive" Added module "Running Oracle Beehive Provisioning Application" Added sections for installing and configuring Oracle Beehive Integration for Zimbra
Oracle Beehive End-User Information	<ul style="list-style-type: none"> Added information for RIM BlackBerry devices in "Configuring Mobile Devices" module Added module "Configuring Preferences"
Oracle Beehive Administration Console Online Help	New book

Changes in Oracle Beehive Documentation: May 27, 2008

The following table lists the changes made in the May 27, 2008 edition of the Oracle Beehive documentation library.

Table 15–2 Changes in Oracle Beehive Documentation: May 27, 2008

Book	Change
Oracle Beehive Administrator's Guide	Added module "Managing Oracle Beehive Time Management"
Oracle Beehive Installation Guide (All Operating Systems)	Added module "Configuring External Oracle BPEL Process Manager with Oracle Beehive"
Oracle Beehive Application Developer's Guide	<ul style="list-style-type: none"> Removed sample code (including custom workflows and Web Services samples); updated samples are now available at the Oracle Beehive website Added the section "Searching for Artifacts with Web Services" in the module "Oracle Beehive Web Services"

Known Issues with Administration Documentation Issues

This section contains information on known issues with the documentation for Oracle Beehive administration, and includes the following topics:

- [Format for Entering Values that Begin with Hyphens\(-\) Does Not Work](#)
- [Incorrect Values Provided for status Parameter of modify_user Command](#)
- [Incorrect Format Provided for address Parameter of modify_user and add_external_user Commands](#)

Format for Entering Values that Begin with Hyphens(-) Does Not Work

Bug 6601536. The format recommended by the *Oracle Beehive Administrator's Reference Guide* for changing command-line values that begin with hyphens (-) does not work. Specifically, the guide recommends the `<option-name>=<option value>` format. To avoid this issue, use one of the other formats that the guide recommends.

Incorrect Values Provided for status Parameter of modify_user Command

Note: This issue is resolved in Release 1 (1.3) and later.

Bugs 6882302 and 6882440. The `beectl` command-line help and the Oracle Beehive Administrator's Reference Guide provide incorrect values for the `status` parameter of the `modify_user` command. The correct values supported by this parameter are `disabled`, `enabled`, and `locked`.

Incorrect Format Provided for address Parameter of modify_user and add_external_user Commands

Note: This issue is resolved in Release 1 (1.3) and later.

Bug 6882311. The `beectl` command-line help provides an incorrect format for the `personal` setting of the `address` parameter. The correct format should include the underscore character (`_`) between `personal` and its index number. This parameter is supported by the `modify_user` and `add_external_user` commands.

Known Issues with End-User Documentation

This section contains information on issues with the documentation for Oracle Beehive end users, and includes the following topics:

- [Incorrect Configuration Information for CalDAV Client](#)
- [Incorrect Version Numbers Provided for Certified Mozilla Lighting and Sunbird Clients](#)
- [Port Number Entries Missing in Example URLs Provided in "Configuring Mobile Devices" Module](#)

Incorrect Configuration Information for CalDAV Client

In the sections entitled "Mozilla Lighting 0.7" and "Mozilla Sunbird 0.7", *Oracle Beehive End-User Information Release 1 (1.3)* incorrectly instructs users to configure the Location field using their user IDs in the following structure:

```
http://<Server-Name>:<Port-Number>/caldav/<Enterprise-ID>/home/<User-ID>/calendars/MyCalendar
```

Instead, users should use their e-mail addresses in the following structure:

```
http://<Server-Name>:<Port-Number>/caldav/<Enterprise-ID>/home/<User-Email-Address>/calendars/MyCalendar
```

Incorrect Version Numbers Provided for Certified Mozilla Lighting and Sunbird Clients

Oracle Beehive End-User Information, Release 1 (1.3) incorrectly states that Mozilla Lighting 0.7 and Mozilla Sunbird 0.7 are certified for Oracle Beehive Release 1 (1.3). The correct version number for the certified versions of these clients is 0.8.

Port Number Entries Missing in Example URLs Provided in "Configuring Mobile Devices" Module

The example URLs provided in the "Configuring Mobile Devices" module (from *Oracle Beehive End-User Information, Release 1 (1.3)*) incorrectly omit entries for port numbers.

For example, the documentation instructs certain users to configure their mobile devices using the following URL structure:

```
http://<Server-Name>/mobiledm/
```

In this example, these users should instead include the port number for their Oracle Beehive deployments, as follows:

```
http://<Server-Name>:<Port-Number>/mobiledm/
```