

## Customer Connection References

As of November 7, 2008, content, documentation deliverables, and informational pages will be migrated from Customer Connection to Metalink 3. The migration to Metalink 3 will result in some changes in the structure of where this content is accessed. Published versions of our PeopleBooks may contain references to content within Customer Connection. Since those references will not be updated in our previously published documentation, please use this document to serve as a map to the location of the migrated content on Metalink 3.

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## PeopleSoft Enterprise Content

### Taxonomy

The majority of supporting PeopleSoft Enterprise documentation is located on the Knowledge Tab of Metalink 3. You will need to select a Product Line and select the category Documentation. A list of migrated documentation categories should be listed within the Documentation category.

### Splash Page

The PeopleSoft Knowledge tab Splash Page contains some helpful information on the location of content within Metalink 3.

### Customer Connection to Metalink 3 mapping

The following content, documentation deliverables, and informational pages are being moved to Metalink 3. This table provides the description of the content, the previous Customer Connection location, and the new Metalink 3 location.

Description	Customer Connection Location	Metalink 3 Location
Platforms Certification	Implement, Optimize, and Upgrade > Platforms Certification	Logon to Metalink3 > Knowledge Tab > Upgrade and Other Resources > Certify
Updates and Fixes	Updates and Fixes > Enterprise Update Search	Logon to Metalink3 > Patches and Downloads > PeopleSoft Products > pick search and execute  Or Logon to Metalink3 > Knowledge Tab > Advanced Search > pick search criteria and search with the source

		"PeopleSoft Bugs" checked.
Maintenance Schedules	Support > Roadmaps and Schedules > 2008 Maintenance Schedules	Logon to Metalink3 > Knowledge Tab > <i>Choose a Product Line</i> > Maintenance Schedule
PeopleSoft Enterprise Tax Updates Schedule	Support > Roadmaps and Schedules > 2008 Tax Update Schedules	Logon to Metalink3 > Knowledge Tab > <i>Choose a Product Line</i> > Tax Updates Schedule
Financial Aid Update Schedule	Support > Roadmaps and Schedules > 2008 PeopleSoft Enterprise Financial Aid Regulatory Release Schedules	Logon to Metalink3 > Knowledge Tab > Campus Solutions > Financial Aid Regulatory Release Schedules
Release Notes Release Value Proposition Statement of Direction	Implement, Optimize, and Upgrade > Upgrade Guide > Upgrade Documentation and Software > Release Notes  Release Value Proposition Statement of Direction	Logon to Metalink3 > Knowledge Tab > <i>Choose a Product Line</i> > Documentation > Release Notes
Installation Guides	Implement, Optimize, and Upgrade > Implementation Guide > Implementation Documentation and Software	Logon to Metalink3 > Knowledge Tab > <i>Choose a Product Line</i> > Documentation > Installation Guides and Notes
Hardware – Software requirement guides	Implement, Optimize, and Upgrade > Implementation Guide > Implementation Documentation and Software	Logon to Metalink3 > Knowledge Tab > <i>Choose a Product Line</i> > Documentation > Hardware – Software Requirements
PeopleBook documentation updates	Support > Documentation» Documentation Updates  Updates and Fixes > Documentation Updates	Logon to Metalink3 > Knowledge Tab > <i>Choose a Product Line</i> > Documentation > People Book Updates
Red Papers	Implement, Optimize, and Upgrade > Upgrade Guide > Upgrade Documentation and Software Red Paper Library	Logon to Metalink3 > Knowledge Tab > <i>Choose a Product Line</i> > Documentation > Red Papers
Upgrade Documentation and Scripts	Implement, Optimize, and Upgrade > Upgrade Guide > Upgrade Documentation and Software > Upgrade Documentation and Scripts  Support > Documentation > Upgrade Documentation and	Logon to Metalink3 > Knowledge Tab > <i>Choose a Product Line</i> > Documentation > Upgrade Documentation and Scripts

	Scripts	
Best Practices – Job Aids	Support > Documentation > Documentation Updates > Best Practices/Job Aids	Logon to Metalink3 > Knowledge Tab > <i>Choose a Product Line</i> > Documentation > Best Practices-Troubleshooting
Troubleshooting	Support > Troubleshooting	Logon to Metalink3 > Knowledge Tab > <i>Choose a Product Line</i> > Documentation > Best Practices-Troubleshooting
E1 Integration Information	Support > Documentation > Documentation Updates > Enterprise and EnterpriseOne Integration Information	Logon to Metalink3 > Knowledge Tab > <i>Choose a Product Line</i> > Documentation > E1 Integration Information
Documentation Homepages	Support > Documentation > Documentation Home Pages	Logon to Metalink3 > Knowledge Tab > <i>Choose a Product Line</i> > Documentation > Documentation Homepages
Upgrade Resources (Evaluate, Plan, Execute Homepages)	Implement, Optimize, and Upgrade > Upgrade Guide > PeopleSoft Enterprise Upgrade Resources > Evaluate – Plan - Execute	Logon to Metalink3 > Knowledge Tab > Upgrade and Other Resources > Upgrade
Open World Content	Support > Oracle Open World 2007	Logon to Metalink3 > Knowledge Tab > Upgrade and Other Resources > Open World Content
COBOL FAQ	Website Help > Customer FAQs	Logon to Metalink3 > Knowledge Tab > PeopleSoft Cobol FAQ
Interactive Services Repository	Support > Documentation > Interactive Services Repository  Implement, Optimize, and Upgrade > Upgrade Guide > Upgrade Documentation and Software > Interactive Services Repository (ISR)	Logon to Metalink3 > Knowledge Tab > Upgrade and Other Resources > Interactive Services Repository

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