



Screen Orchestrator Installation Guide

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1 Installation Guide

1.1 Installation Prerequisites

The following software must be installed and configured before running the Siebel Retail Finance Screen Orchestrator:

- Sun Microsystems JRE 1.4.2_04

1.2 Migration Procedure

If you have a previous version of the Screen Orchestrator installed please remember to save to an archive location any work that exists in sub-directories of the Screen Orchestrator install directory before installing the new version.

If you have a previous version of the Screen Orchestrator installed on your machine, double clicking on the InstallShield setup exe will uninstall that version. Note that for convenience, the processes.xml file is not deleted from the resources directory. The location of this file is fixed but the contents change as new processes are imported so the contents should survive an upgrade.

After running the InstallShield setup exe to uninstall the previous version of the Screen Orchestrator you will then need to run the installation wizard again to install the new version.

1.3 Installation Procedure

To install the Screen Orchestrator, browse to the Screen Orchestrator InstallShield installation file – the install wizard will guide you through the installation process.

1.4 Screen Resolution

The Screen Orchestrator's installation machine screen resolution should be set to 1024 x 768 pixels for optimum display.