

**Oracle® Identity Manager**  
Connector Guide for UNIX Telnet  
Release 9.0.3  
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# Preface

*Oracle Identity Manager Connector Guide for UNIX Telnet* provides information about integrating Oracle Identity Manager with target systems running AIX, HP-UX, Linux, and Solaris, using the Telnet protocol.

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**Note:** Some parts of the product and documentation still refer to the original Thor company name and Xellerate product name and will be rebranded in future releases.

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## Audience

This guide is intended for users who want to deploy the Oracle Identity Manager connector for UNIX Telnet.

## Documentation Accessibility

Our goal is to make Oracle products, services, and supporting documentation accessible, with good usability, to the disabled community. To that end, our documentation includes features that make information available to users of assistive technology. This documentation is available in HTML format, and contains markup to facilitate access by the disabled community. Accessibility standards will continue to evolve over time, and Oracle is actively engaged with other market-leading technology vendors to address technical obstacles so that our documentation can be accessible to all of our customers. For more information, visit the Oracle Accessibility Program Web site at

<http://www.oracle.com/accessibility/>

### Accessibility of Code Examples in Documentation

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## Related Documents

For more information, refer to the following documents in the Oracle Identity Manager documentation library:

- *Oracle Identity Manager Release Notes*
- *Oracle Identity Manager Installation Guide for JBoss*
- *Oracle Identity Manager Installation Guide for Oracle Containers for J2EE*
- *Oracle Identity Manager Installation Guide for WebLogic*
- *Oracle Identity Manager Installation Guide for WebSphere*
- *Oracle Identity Manager Administrative and User Console Guide*
- *Oracle Identity Manager Administrative and User Console Customization Guide*
- *Oracle Identity Manager Design Console Guide*
- *Oracle Identity Manager Tools Reference Guide*
- *Oracle Identity Manager Audit Report Developer Guide*
- *Oracle Identity Manager Best Practices Guide*
- *Oracle Identity Manager Globalization Guide*
- *Oracle Identity Manager Glossary of Terms*

The following document is available in the Oracle Identity Manager Connector Pack documentation library:

- *Oracle Identity Manager Connector Framework Guide*

## Documentation Updates

Oracle is committed to delivering the best and most recent information available. For information about updates to the Oracle Identity Manager 9.0.3 connector documentation set, visit Oracle Technology Network at

<http://www.oracle.com/technology/documentation/index.html>

## Conventions

The following text conventions are used in this document:

<b>Convention</b>	<b>Meaning</b>
<b>boldface</b>	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

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# What's New in the Oracle Identity Manager Connector for UNIX Telnet?

This chapter provides an overview of the updates made to the connector and documentation for UNIX Telnet in release 9.0.3 of the Oracle Identity Manager connector pack.

**See Also:** The 9.0.2 release of this guide for information about updates that were new for the 9.0.2 release

The updates discussed in this chapter are divided into the following categories:

- [Software Updates](#)  
These include updates made to the connector software.
- [Documentation-Specific Updates](#)  
These include major changes made to the connector documentation. These changes are not related to software updates.

**See Also:** *Oracle Identity Manager Release Notes*

## Software Updates

This section discusses updates made to this release of the connector software.

### Enhancement in the Multilanguage Support Feature

In addition to the three languages supported by the earlier release, this release of the connector supports seven new languages. All the supported languages are listed in the "[Multilanguage Support](#)" section on page 1-3.

This connector does not support the entry of multibyte characters in some fields. Information about this limitation has been added in the following parts of this guide:

- [Chapter 4, "Known Issues"](#)
- [Appendix A, "Attribute Mappings Between Oracle Identity Manager and UNIX Telnet"](#)

### Support for OC4J

Earlier releases of the connector supported the following application servers:

- JBoss Application Server
- BEA WebLogic

- IBM WebSphere

This release of the connector also supports Oracle Containers for J2EE (OC4J).

### **Determining the Release Number of the Connector**

To determine the release number of the connector, follow the instructions in the ["Determining the Release Number of the Connector"](#) section on page 1-5.

## **Documentation-Specific Updates**

The following documentation-specific updates have been made in this release of the guide:

- In the ["Supported Functionality"](#) section on page 1-1, the following function has been added to the list of supported functions:

Delete User (Reconciliation)

- In the ["Step 1: Verifying Deployment Requirements"](#) section on page 2-1, information about the supported shell types for various operating systems has been added.

This point is also listed as a limitation in the Known Issues list in [Chapter 4](#).

- Instructions to enable logging are given in the ["Enabling Logging"](#) section on page 2-5.
- In the ["Specifying Values for the Scheduled Task Attributes"](#) section on page 2-11, changes have been made in the descriptions of the following attributes:

Passwd Mirror File/User Mirror File

Shadow Mirror File

- In the ["Step 7: Compiling Adapters"](#) section on page 2-12, the instruction about restarting the node has been removed from Step 4 of the procedure to compile adapters.
- [Appendix A](#) provides information about attribute mappings between Oracle Identity Manager and UNIX Telnet.

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## About the Connector

Oracle Identity Manager automates access rights management, security, and provisioning of IT resources. Oracle Identity Manager connectors are used to integrate Oracle Identity Manager with third-party applications. The connector for Telnet is used to integrate Oracle Identity Manager with target systems running AIX, HP-UX, Linux, and Solaris, using the Telnet protocol.

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**Note:** Oracle Identity Manager connectors were referred to as *resource adapters* prior to the acquisition of Thor Technologies by Oracle.

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This chapter contains the following sections:

- [Supported Functionality](#)
- [Multilanguage Support](#)
- [Reconciliation Module](#)
- [Provisioning Module](#)
- [Files and Directories That Comprise the Connector](#)
- [Determining the Release Number of the Connector](#)

### Supported Functionality

The following table lists the functions that are available with this connector.

Function	Type	Description
Create User	Provisioning	<p>Creates a user</p> <p>When you use this function, in the User Defined process form:</p> <ul style="list-style-type: none"> <li>▪ On Solaris, the value in the Secondary Group Names field must be different from the value in the Primary Group Name field.</li> <li>▪ On HP-UX, the Inactive Account field must be populated only when the UNIX server is configured in trusted mode.</li> <li>▪ Before populating the Skeleton directory field, data must be populated in the Home Directory field and the Create Home Directory check box must also be selected.</li> <li>▪ While specifying a value in the GECOS field, ensure that there are no spaces.</li> </ul>

Function	Type	Description
Delete User	Provisioning	Deletes a provisioned user on the UNIX server
Update User UID	Provisioning	Updates user properties according to a change in the User UID attribute
Update User Group	Provisioning	Updates user properties according to a change in the User Group attribute
Update User Password Change Time	Provisioning	Updates user properties according to a change in the User Password Change Time attribute
Update Shell	Provisioning	Updates user properties according to a change in the Shell attribute
Update Home Directory	Provisioning	Updates user properties according to a change in the Home Directory attribute
Update Account Expiry Date	Provisioning	Updates user properties according to a change in the Account Expiry Date attribute
Update User GECOS	Provisioning	Updates user properties according to a change in the User GECOS attribute
Set Password	Provisioning	Updates user properties according to a change in the Password attribute  The changed password must conform to the password policy requirements of the target system.
Update Secondary Group Names	Provisioning	Updates user properties according to a change in the Secondary Group Names attribute  Do not update the User Login field when you update the Secondary Group Names value.  When you specify the secondary group name for the first time and then run this function, the primary group name is assigned the same value as the secondary group name. However, after the value of the primary group name is changed, you cannot set the secondary group name to the same value.  On Solaris, the value of the Secondary Group Names field in the User Defined process form must always be different from the value of the Primary Group Name field.
Update Inactive Days	Provisioning	Updates user properties according to a change in the Update Inactive Days attribute  This function is not supported on AIX 5.2.
Update User Login	Provisioning	Updates user properties according to a change in the User Login attribute  Do not update the Secondary Group Names field when you update the User Login field.  On AIX 5.2, if the User GECOS value contains spaces, then this function does not work.
Disable User	Provisioning	Disables an existing user on the UNIX server  <b>Note:</b> Suppose that a user on the UNIX server is disabled. If the Set Password function is run on this user account, then the account is automatically reenabled.
Enable User	Provisioning	Enables a disabled existing user on the UNIX server  Before running this function, the Set Password function must be run.  This function is not supported on an HP-UX (trusted) server.

Function	Type	Description
Trusted Reconciliation for User	Reconciliation	Creates Xellerate User accounts corresponding to the reconciled user accounts from the UNIX server
Create User	Reconciliation	Reconciles user accounts from the UNIX server
Update User	Reconciliation	Updates the attributes of previously reconciled user accounts from the UNIX server
Delete User	Reconciliation	Reconciles user accounts that have been deleted from the UNIX server

## Multilanguage Support

This release of the connector supports the following languages:

- English
- Brazilian Portuguese
- French
- German
- Italian
- Japanese
- Korean
- Simplified Chinese
- Spanish
- Traditional Chinese

**See Also:** *Oracle Identity Manager Globalization Guide* for information about supported special characters

## Reconciliation Module

The reconciliation module extracts the following elements from the target system to construct reconciliation event records:

- User Login
- User UID
- Primary Group Name
- Default Shell
- Home Directory
- GECOS
- Password Change Time
- Account Expiry Date

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**Note:** For a trusted configuration (such as the HP-UX trusted mode), the Password Change Time and Account Expiry Date fields are not reconciled.

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## Provisioning Module

The following fields are provisioned:

- User Login
- Password
- Secondary Group Names
- User UID
- Primary Group Name
- Default Shell
- GECOS
- Home Directory
- Account Expiry Date
- Password Change Time
- Create Home Directory
- Skeleton Directory
- Inactive Days

## Files and Directories That Comprise the Connector

The files and directories that comprise this connector are compressed in the following directory on the installation media:

Operating Systems\UNIX\UNIX Telnet

These files and directories are listed in the following table.

File in the Installation Media Directory	Description
ext\sshfactory.jar	This file contains the JSCEPE libraries. These libraries are used to open an SSH session with the target server.
lib\xliTelnet.jar	This file contains the Java classes that are required to support provisioning.
Files in the <code>resources</code> directory	Each of these resource bundle files contains language-specific information that is used by the connector.  <b>Note:</b> A <b>resource bundle</b> is a file containing localized versions of the text strings that are displayed on the user interface of Oracle Identity Manager. These text strings include GUI element labels and messages displayed on the Administrative and User Console.
tests\config\config.properties	This file specifies the properties required by the client for running test calls from the Oracle Identity Manager server.
tests\lib\xliTelnetTest.jar	This file contains the Java classes required to run the client for running test calls from the Oracle Identity Manager server.

File in the Installation Media Directory	Description
tests\logs	This directory is used by the connector test suite to log the results of the tests. The log files are created in this directory.
tests\scripts\telnet.bat tests\scripts\telnet.sh	This file contains the script required to run the client for running test calls from the Oracle Identity Manager server.
xml\XLITelnet_DM.xml	This file contains definitions for the following Telnet User components of the connector: <ul style="list-style-type: none"> <li>■ Telnet User IT resource type</li> <li>■ Custom process form</li> <li>■ Process task and rule generator adapters (along with their mappings)</li> <li>■ Resource object</li> <li>■ Provisioning process</li> <li>■ Pre-populate rules that are used with this connector</li> </ul>
xml\XLITelnet_Trusted_DM.xml	This file contains definitions for the following Telnet User components of the connector for a trusted system (HP-UX): <ul style="list-style-type: none"> <li>■ Telnet User IT resource type</li> <li>■ Custom process form</li> <li>■ Process task and rule-generator connectors (along with their mappings)</li> <li>■ Resource object</li> <li>■ Provisioning process</li> <li>■ Pre-populate rules that are used with this connector</li> </ul>
xml\XLITelnetSchedulerTask_DM.xml	This file contains the scheduled task for reconciliation.

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**Note:** The files in the `tests` directory are used only to run tests on the connector.

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The "[Step 3: Copying the Connector Files](#)" section on page 2-3 provides instructions to copy these files into the required directories.

## Determining the Release Number of the Connector

To determine the release number of the connector that you have deployed:

1. Extract the contents of the `xliTelnet.jar` file. For a connector that has been deployed, this file is in the following directory:

`OIM_home\xellerate\JavaTasks`

2. Open the `manifest.mf` file in a text editor. The `manifest.mf` file is one of the files bundled inside the `xliTelnet.jar` file.

In the `manifest.mf` file, the release number of the connector is displayed as the value of the `Version` property.

**See Also:** *Oracle Identity Manager Design Console Guide*

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## Deploying the Connector

Deploying the connector involves the following steps:

- [Step 1: Verifying Deployment Requirements](#)
- [Step 2: Configuring the Target System](#)
- [Step 3: Copying the Connector Files](#)
- [Step 4: Configuring the Oracle Identity Manager Server](#)
- [Step 5: Importing the Connector XML Files](#)
- [Step 6: Configuring Reconciliation](#)
- [Step 7: Compiling Adapters](#)

If you want to configure the connector for multiple installations of UNIX Telnet, then perform the following procedure:

- [Configuring the Connector for Multiple Installations of the Target System](#)

### Step 1: Verifying Deployment Requirements

The following table lists the deployment requirements for the connector.

Item	Requirement
Oracle Identity Manager	Oracle Identity Manager release 8.5.3 or later
Target systems	The target system can be any one of the following: <ul style="list-style-type: none"> <li>■ Solaris 8, Solaris 9, or Solaris 10</li> <li>■ HP-UX 11.11 (trusted/nontrusted)</li> <li>■ Linux (Red Hat Advanced Server 2.1, Red Hat Enterprise Linux 3.x, or Red Hat Linux 4.x)</li> <li>■ AIX 4.3 or AIX 5.2</li> </ul>
External code	JSCAPE Telnet/SSH Libraries (SSH factory)
Other systems	Operating system patches (HP-UX)
Target system user account	root You provide the credentials of this user account while performing the procedure in the " <a href="#">Defining IT Resources</a> " section on page 2-8.

Item	Requirement
Character encoding (en_US) supported by the target system	<p>The target system must support en_US character encoding standards such as UTF-8 and iso8859.</p> <p>Use the following command to check the en_US character encoding standards that the target system supports:</p> <pre>locale -a</pre> <p><b>Note:</b> If the target system does not support any of the en_US character encoding standards, then you must install the en_US language pack.</p>

The supported shell types for various operating systems are given in the following table.

Solaris	HP-UX	Linux	AIX
sh	csH	ksh	csH
csH	ksh	bash	ksh
-	sh	sh	sh
-	-	csH	-

## Step 2: Configuring the Target System

This section provides instructions to configure the target system on the following platforms:

- [Configuration Steps for Solaris and Linux](#)
- [Configuration Steps for AIX](#)
- [Configuration Steps for HP-UX](#)

### Configuration Steps for Solaris and Linux

Perform the following steps for Solaris and Linux environments:

1. Ensure that the `/etc/passwd` and `/etc/shadow` files are available on the UNIX server.
2. Ensure that a `passwd` mirror file is created on the target server by using a command similar to the following:

```
cp /etc/passwd /etc/passwd1
```

The same file name with the path must be inserted in the `Password Mirror File/User Mirror File (AIX)` attribute of the reconciliation scheduled task.

3. Ensure that a `shadow` mirror file is created on the target server by using a command similar to the following:

```
cp /etc/shadow /etc/shadow1
```

The name and path of this file must be specified for the `Shadow Mirror File` attribute of the reconciliation scheduled task.

## Configuration Steps for AIX

Perform the following steps for AIX environments:

1. Ensure that the `/etc/passwd` and `/etc/security/user` files are available on the server.
2. Ensure that a user mirror file is created on the server by using a command similar to the following:

```
lsuser -c -a id pgrp gecost home shell expires maxage ALL |
tr '#' ' ' > /mainUserFile1
```

The name and path of this file must be specified for the `Password Mirror File/User Mirror File (AIX)` attribute of the scheduled task for reconciliation.

## Configuration Steps for HP-UX

Perform the following steps for HP-UX environments:

1. Log in as root and then run the following command:

```
/usr/bin/sam
```

2. Select **Auditing and Security** and **System Security Policies**. A message is displayed asking if you want to switch to the trusted mode.
3. Click **OK**.

If the following message is displayed, then skip the next step:

```
System changed successfully to trusted system
```

4. Ensure that the `/etc/passwd` and `/etc/shadow` directories are available on the target server.

If the shadow file does not exist, then follow the installation instructions at

<http://docs.hp.com/en/5991-0909/index.html>

All the patches are available in the HP patch database, which you can download from

<http://www5.itrc.hp.com/>

## Step 3: Copying the Connector Files

The connector files to be copied and the directories to which you must copy them are given in the following table.

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**Note:** The directory paths given in the first column of this table correspond to the location of the connector files in the following directory on the installation media:

```
Operating Systems\UNIX\UNIX Telnet
```

Refer to the "[Files and Directories That Comprise the Connector](#)" section on page 1-4 for more information about these files.

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File in the Installation Media Directory	Destination Directory
ext\sshfactory.jar	<i>OIM_home</i> /xellerate/ThirdParty
lib\xliTelnet.jar	<i>OIM_home</i> /xellerate/JavaTasks
lib\xliTelnet.jar	<i>OIM_home</i> /xellerate/ScheduleTask
Files in the resources directory	<i>OIM_home</i> /xellerate/connectorResources
Files in the tests directory	<i>OIM_home</i> /xellerate/XLIntegrations/Telnet/tests
Files in the xml directory	<i>OIM_home</i> /xellerate/XLIntegrations/Telnet/xml

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**Note:** While installing Oracle Identity Manager in a clustered environment, you copy the contents of the installation directory to each node of the cluster. Similarly, you must copy the connectorResources directory and the JAR files to the corresponding directories on each node of the cluster.

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## Step 4: Configuring the Oracle Identity Manager Server

Configuring the Oracle Identity Manager server involves the following procedures:

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**Note:** In a clustered environment, you must perform this step on each node of the cluster.

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- [Changing to the Required Input Locale](#)
- [Clearing Content Related to Connector Resource Bundles from the Server Cache](#)
- [Enabling Logging](#)

### Changing to the Required Input Locale

Changing to the required input locale (language and country setting) involves installing the required fonts and setting the required input locale.

To set the required input locale:

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**Note:** Depending on the operating system used, you may need to perform this procedure differently.

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1. Open Control Panel.
2. Double-click **Regional Options**.
3. On the Input Locales tab of the Regional Options dialog box, add the input locale that you want to use and then switch to the input locale.

### Clearing Content Related to Connector Resource Bundles from the Server Cache

Whenever you add a new resource bundle in the *OIM\_home*\xellerate\connectorResources directory or make a change in an

existing resource bundle, you must clear content related to connector resource bundles from the server cache.

To clear content related to connector resource bundles from the server cache:

1. In a command window, change to the `OIM_home\xellerate\bin` directory.
2. Enter one of the following commands:

---



---

**Note:** You must perform Step 1 before you perform this step. If you run the command as follows, then an exception is thrown:

```
OIM_home\xellerate\bin\batch_file_name
```

---



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- On Microsoft Windows:

```
PurgeCache.bat ConnectorResourceBundle
```

- On UNIX:

```
PurgeCache.sh ConnectorResourceBundle
```

In this command, `ConnectorResourceBundle` is one of the content categories that you can remove from the server cache. Refer to the following file for information about the other content categories:

```
OIM_home\xellerate\config\xlConfig.xml
```

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**Note:** You can ignore the exception that is thrown when you perform Step 2.

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## Enabling Logging

When you enable logging, Oracle Identity Manager automatically stores in a log file information about events that occur during the course of provisioning and reconciliation operations. To specify the type of event for which you want logging to take place, you can set the log level to one of the following:

- ALL

This level enables logging for all events.

- DEBUG

This level enables logging of information about fine-grained events that are useful for debugging.

- INFO

This level enables logging of informational messages that highlight the progress of the application at coarse-grained level.

- WARN

This level enables logging of information about potentially harmful situations.

- ERROR

This level enables logging of information about error events that may still allow the application to continue running.

- FATAL

This level enables logging of information about very severe error events that could cause the application to stop functioning.

- OFF

This level disables logging for all events.

The file in which you set the log level depends on the application server that you use:

- **For JBoss Application Server**

In the *JBoss\_home*\server\default\conf\log4j.xml file, add the following lines of XML code:

```
<category name = "Adapter.TELNETSSH">
  <priority value = "log_level"/>
</category>
```

In the second XML code line, replace *log\_level* with the log level that you want to set. For example:

```
<category name = "Adapter.TELNETSSH">
  <priority value = "WARN"/>
</category>
```

After you enable logging, log information is written to the following file:

```
JBoss_home\server\default\log\server.log
```

- **For IBM WebSphere**

Add the following line in the *OIM\_home*\xellerate\config\log.properties file:

```
log4j.logger.Adapter.TELNETSSH=log_level
```

In this line, replace *log\_level* with the log level that you want to set. For example:

```
log4j.logger.Adapter.TELNETSSH=INFO
```

After you enable logging, log information is written to the following file:

```
WebSphere_home\AppServer\logs\server_name\startServer.log
```

- **For BEA WebLogic**

Add the following line in the *OIM\_home*\xellerate\config\log.properties file:

```
log4j.logger.Adapter.TELNETSSH=log_level
```

In this line, replace *log\_level* with the log level that you want to set. For example:

```
log4j.logger.Adapter.TELNETSSH=INFO
```

After you enable logging, log information is written to the following file:

```
WebLogic_home\user_projects\domains\domain_name\server_name\server_name.log
```

- **For OC4J**

Add the following line in the *OIM\_home*\xellerate\config\log.properties file:

```
log4j.logger.Adapter.TELNETSSH=log_level
```

In this line, replace `log_level` with the log level that you want to set. For example:

```
log4j.logger.Adapter.TELNETSSH=INFO
```

After you enable logging, log information is written to the following file:

```
OC4J_home\opmn\logs\default_group-home-default_group-1.log
```

## Step 5: Importing the Connector XML Files

To import the connector XML files into Oracle Identity Manager:

---



---

**Note:** If you do not import the connector files in the specified order, then the connector may not work.

---



---

1. Open the Oracle Identity Manager Administrative and User Console.
2. Click the **Deployment Management** link on the left navigation bar.
3. Click the **Import** link under Deployment Management. A dialog box for locating files is displayed.
4. Locate and open the `XLITelnet_DM.xml` file, which is in the `OIM_home/xellerate/XLIntegrations/Telnet/xml` directory. Details of this XML file are shown on the File Preview page.
5. Click **Add File**. The Substitutions page is displayed.
6. Click **Next**. The Confirmation page is displayed.
7. Click **Next**. The Provide IT Resource Instance Data page for the `Telnet server-Solaris` IT resource is displayed.
8. Specify values for the parameters of the `Telnet server-Solaris` IT resource. Refer to the table in the "[Defining IT Resources](#)" section on page 2-8 for information about the values to be specified.
9. Click **Next**. The Provide IT Resource Instance Data page for a new instance of the `TELNET Server` IT resource type is displayed.
10. Click **Skip** to specify that you do not want to define another IT resource. The Confirmation page is displayed.

**See Also:** If you want to define another IT resource, then refer to *Oracle Identity Manager Tools Reference Guide* for instructions.

11. Click **View Selections**.

The contents of the XML file are displayed in the Deployment Manager – Import window. Remove these nodes by right-clicking each node and then selecting **Remove**.

12. Click **Import**. The connector file is imported into Oracle Identity Manager.
13. Perform the same procedure to import the `XLITelnetSchedulerTask_DM.xml` file, which is in the `OIM_home/xellerate/XLIntegrations/Telnet/xml` directory.

14. If you plan to use the connector in trusted source reconciliation mode, then perform the same procedure to import the `XLITelnet_Trusted_DM.xml` file. This file is in the `OIM_home/xellerate/XLIntegrations/Telnet/xml` directory.

---

**Caution:** Only one connector can be configured for trusted source reconciliation. If you import the `XLITelnet_Trusted_DM.xml` file while you have another trusted source configured, then both connector reconciliations would stop working.

---

After you import the connector XML files, proceed to the "[Step 6: Configuring Reconciliation](#)" section on page 2-9.

## Defining IT Resources

You must specify values for the `Telnet server- Solaris` IT resource parameters listed in the following table.

Parameter	Description
<code>Admin UserId</code>	User ID of the administrator root
<code>Admin Password</code>	Password of the administrator dead_line
<code>Server IP Address</code>	Server IP address
<code>Port</code>	The port at which the Telnet service is running on the server Default value: 23
<code>Server OS</code>	Specify one of the following: <ul style="list-style-type: none"> <li>▪ AIX</li> <li>▪ HP-UX</li> <li>▪ SOLARIS</li> <li>▪ LINUX</li> </ul>
<code>Shell Prompt</code>	# or \$
<code>Login Prompt</code>	Login prompt that is displayed when you log in to the server login:
<code>Password Prompt</code>	Password prompt that is displayed when you log in to the server Password:
<code>Whether Trusted System (HP-UX)</code>	YES (for trusted HP-UX System) or NO (for nontrusted HP-UX system)

Parameter	Description
Target Locale	<p>Target locale</p> <p>You can specify any one of the following values:</p> <ul style="list-style-type: none"> <li>■ en_US for English</li> <li>■ ja_JP for Japanese</li> <li>■ fr_FR for French</li> </ul> <p><b>Note:</b> You must not make any change (uppercase or lowercase) in the value that you specify.</p>
Supported Character Encoding (en_US) - Target	<p>Encoding format for the en_US target locale</p> <p>The default value is UTF-8.</p> <p><b>Note:</b> You can check which en_US encoding formats the target system supports by using the following command:</p> <pre>locale -a</pre>

After you specify values for these IT resource parameters, proceed to Step 9 of the procedure to import connector XML files.

## Step 6: Configuring Reconciliation

This section describes the following steps involved in configuring the Oracle Identity Manager server:

- [Adding Prerequisites for Reconciliation](#)
- [Defining Scheduled Tasks](#)
- [Enabling Reconciliation in Oracle Identity Manager Release 9.0.1](#)

### Adding Prerequisites for Reconciliation

This section discusses the following topics:

- [Configuring System Properties](#)
- [Configuring Trusted Source Reconciliation Oracle Identity Manager Entities](#)

#### Configuring System Properties

To configure system properties:

1. Open the Oracle Identity Manager Design Console.
2. Navigate to the System Configuration page.
3. Check if there is an entry for "Default date format." If this entry is not there, then perform Step 4.
4. Add a new entry in the Server category:
  - Name: Default date format
  - Keyword: XL.DefaultDateFormat
  - Value: yyyy/MM/dd hh:mm:ss z
5. Click **Save**.

## Configuring Trusted Source Reconciliation Oracle Identity Manager Entities

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**Note:** Perform this step of the procedure only if you want to configure trusted source reconciliation. Only one connector can be configured for trusted source reconciliation. If you configure trusted source reconciliation for this connector while you have another trusted source configured, then both connector reconciliations would stop working.

Refer to *Oracle Identity Manager Connector Framework Guide* for conceptual information about reconciliation configurations.

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This procedure involves the following steps:

1. Open the Oracle Identity Manager Design Console.
2. In the Resource Object form:
  - a. Search for the Xellerate User.
  - b. On the Object Reconciliation tab, add the required reconciliation fields. Add all the reconciliation fields that will be needed to provide input for mandatory fields in the Xellerate User form, for example, fields such as User Login and First Name. Only one mandatory field, Password, can be left unmapped. All the mandatory fields of the User Defined process form must be mapped.
3. In the Process Definition form:
  - a. Search for the Xellerate User.
  - b. On the Reconciliation Field Mappings tab, add the required reconciliation field mappings. All the mandatory fields of the User Defined process form should be mapped.
4. In the Reconciliation Rules form:
  - a. Create a new rule for the Xellerate User resource object, with a rule element.
  - b. Select the **Active** check box.

## Defining Scheduled Tasks

To create the reconciliation scheduled task:

1. Open the Oracle Identity Manager Design Console.
2. Expand the **Xellerate Administration** folder.
3. Select **Task Scheduler**.
4. Click **Find**. The details of the predefined scheduled tasks are displayed.
5. Enter a number in the **Max Retries** field. This number represents the number of times Oracle Identity Manager must attempt to complete the task before assigning the ERROR status to the task.
6. Ensure that the **Disabled** and **Stop Execution** check boxes are not selected.
7. In the Start region, double-click the **Start Time** field. From the date-time editor that is displayed, select the date and time at which you want the task to run.
8. In the Interval region, set the following schedule parameters:

- To set the task to run on a recurring basis, select the **Daily**, **Weekly**, **Recurring Intervals**, **Monthly**, or **Yearly** option.

If you select the **Recurring Intervals** option, then you must also specify the time interval at which you want the task to run on a recurring basis.

- To set the task to run only once, select the **Once** option.
9. Provide values for the user-configurable attributes of the scheduled task. Refer to the "[Specifying Values for the Scheduled Task Attributes](#)" section on page 2-11 for information about the values to be specified.

**See Also:** *Oracle Identity Manager Design Console Guide* for information about adding and removing task attributes

10. Click **Save**. The scheduled task is created. The `INACTIVE` status is displayed in the **Status** field, because the task is not currently running. The task is run at the date and time that you set in Step 7.

After you create the scheduled task, proceed to the "[Enabling Reconciliation in Oracle Identity Manager Release 9.0.1](#)" section on page 2-12.

### Specifying Values for the Scheduled Task Attributes

You must specify values for the following attributes of the reconciliation scheduled task.

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**Note:** Attribute values are predefined in the connector XML file that you import. Specify values only for those attributes that you want to change.

---

Attribute	Description	Sample Value
Server	Name of the IT Resource	Telnet server-Solaris
Passwd Mirror File/User Mirror File	Name of the password mirror file/user mirror file	/etc/passwd1
Shadow Mirror File	Name of the shadow mirror file	/etc/shadow1
	<b>Note:</b> This attribute is not required on AIX. The value of this attribute must not be null or blank, even for an HP-UX trusted system. However, the reconciliation process on an HP-UX trusted system ignores this attribute.	
Target System Recon - Resource Object name	Name of the target system resource object	Telnet User
Trusted Source Recon - Resource Object name	Name of the trusted source resource object	Default value: Xellerate User  Specify false (in lowercase) if you do not want to configure trusted source reconciliation

Attribute	Description	Sample Value
Date Format	Format in which date values sent from the target system are to be saved during reconciliation  The value that you specify must be the same as the value specified in the " <a href="#">Configuring System Properties</a> " section on page 2-9.	yyyy/MM/dd hh:mm:ss z

After you specify values for these task attributes, proceed to Step 10 of the procedure to create scheduled tasks.

## Enabling Reconciliation in Oracle Identity Manager Release 9.0.1

If you are using Oracle Identity Manager release 9.0.1, then you must perform the following procedure to enable reconciliation:

**See Also:** *Oracle Identity Manager Design Console Guide*

1. Open the Process Definition form for the `Telnet User`. This form is in the Process Management folder.
2. Click the **Reconciliation Field Mappings** tab.
3. For each field that is of the IT resource type:
  - a. Double-click the field to open the Edit Reconciliation Field Mapping window for that field.
  - b. Deselect **Key Field for Reconciliation Matching**.

## Step 7: Compiling Adapters

The following adapters are imported into Oracle Identity Manager when you import the connector XML file:

- Telnet Disable User
- Telnet Delete User
- Telnet Default Shell Updated
- Telnet Create User
- Telnet Set Password
- Telnet User UID Updated
- Telnet GECOS Updated
- Telnet Home Directory Updated
- Telnet Primary Group Name Updated
- Telnet Account Expiry Date Updated
- Telnet Password Change Time Updated
- Telnet Secondary Group Names Updated
- Telnet Inactive Days Updated
- Telnet User Login Updated

- Telnet Enable User
- Telnet Prepopulate User Login
- Telnet Prepopulate End Date

You must compile these adapters before you can use them to provision accounts on the target system.

To compile adapters by using the Adapter Manager form:

1. Open the Adapter Manager form.
2. To compile all the adapters that you import into the current database, select **Compile All**.

To compile multiple (but not all) adapters, select the adapters you want to compile. Then, select **Compile Selected**.

---

---

**Note:** Click **Compile Previously Failed** to recompile only those adapters that were not compiled successfully. Such adapters do not have an OK compilation status.

---

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3. Click **Start**. Oracle Identity Manager compiles the selected adapters.
4. If Oracle Identity Manager is installed in a clustered environment, then copy the compiled adapters from the *OIM\_home*\xellerate\Adapter directory to the same directory on each of the other nodes of the cluster. If required, overwrite the adapter files on the other nodes.

To view detailed information about an adapter:

1. Highlight the adapter in the Adapter Manager form.
2. Double-click the row header of the adapter, or right-click the adapter.
3. Select **Launch Adapter** from the shortcut menu that is displayed. Details of the adapter are displayed.

---

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**Note:** To compile one adapter at a time, use the Adapter Factory form. Refer to *Oracle Identity Manager Tools Reference Guide* for information about using the Adapter Factory and Adapter Manager forms.

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## Configuring the Connector for Multiple Installations of the Target System

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**Note:** Perform this procedure only if you want to configure the connector for multiple installations of UNIX Telnet. Refer to *Oracle Identity Manager Design Console Guide* for detailed instructions on performing each step of this procedure.

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To configure the connector for multiple installations of the target system:

1. Create and configure one IT resource for each target system installation.

The IT Resources form is in the Resource Management folder. An IT resource is created when you import the connector XML file. You can use this IT resource as the template for creating the remaining IT resources, of the same resource type.

2. Configure reconciliation for each target system installation. Refer to the "[Step 6: Configuring Reconciliation](#)" section on page 2-9 for instructions. Note that you only need to modify the attributes that are used to specify the IT resource and to specify whether or not the target system installation is to be set up as a trusted source.

You can designate either a single or multiple installations of UNIX Telnet as the trusted source.

3. If required, modify the fields to be reconciled for the Xellerate User resource object.

When you use the Administrative and User Console to perform provisioning, you can specify the IT resource corresponding to the UNIX Telnet installation to which you want to provision the user.

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## Testing and Troubleshooting

After you deploy the connector, you must test it to ensure that it functions as expected. This chapter discusses the following topics related to connector testing:

- [Running Connector Tests](#)
- [Troubleshooting](#)

### Running Connector Tests

You can use the troubleshooting utility to identify the cause of problems associated with connecting to the target system and performing basic operations on the target system.

Before you use the troubleshooting utility, you must set the required values in the `config.properties` file. This file is in the `OIM_home/xellerate/XLIntegrations/Telnet/tests/config/config.properties` directory. Use the information in the following table to modify the default attributes of the `config.properties` file.

Attribute	Description	Default Attribute (Sample Value)
hostname	IP address of the target server on which Telnet provisioning is to be performed	10.1.1.114
loginPrompt	Login prompt of the target server Default login	login
passwordPrompt	Password prompt of the UNIX server Default password	Password
shellPrompt	Default shell prompt of the UNIX server: # for Solaris, Linux, and HP-UX \$ for AIX	#
Port	Port at which the Telnet server is listening	23
Os Type	Operating system type of the UNIX server Accepted values are SOLARIS, LINUX, HP-UX, and AIX.	SOLARIS
adminpassword	Admin user password	dead_line
Admin	UNIX server administrator credentials for the Telnet server	root

Attribute	Description	Default Attribute (Sample Value)
Action	Action to be tested The value can be any of the following: <ul style="list-style-type: none"> <li>■ CREATE</li> <li>■ MODIFY</li> <li>■ DELETE</li> </ul>	CREATE
UserName	User attribute	jdoe
UID	New user UID for the user identified by UserName	12548

After you specify values in the `config.properties` file, run the following script:

For UNIX:

```
OIM_home/xellerate/XLIntegrations/Telnet/tests/scripts/telnet.sh
```

For Microsoft Windows:

```
OIM_home/xellerate/XLIntegrations/Telnet/tests/scripts/telnet.bat
```

## Troubleshooting

The following table lists solutions to some commonly encountered issues associated with the connector.

Problem Description	Solution
Process definition: TELNET User Process task: Create User <b>Returned Error Message:</b> Not able to connect successfully to the UNIX server <b>Returned Error Code:</b> TELNET_USERCREATION_NOTCONNECTED_FAIL	Check if the UNIX server is running and accessible. In addition, check the admin credentials entered in the IT resource.
Process definition: TELNET User Process task: Create User <b>Returned Error Message:</b> User does not have creation rights on the UNIX server <b>Returned Error Code:</b> TELNET_USERCREATION_NORIGHTS_FAIL	Check the admin credentials entered in the IT resource.

<b>Problem Description</b>	<b>Solution</b>
<p>Process definition: TELNET User            Process task: Create User</p> <p><b>Returned Error Message:</b>            Oracle Identity Manager is not able to create a user successfully due to a missing password file</p> <p><b>Returned Error Code:</b>            TELNET_USERCREATION_MISSINGPASSWORD_FILE_FAIL</p>	<p>Check the availability of the /etc/passwd file on the UNIX server.</p>
<p>Process definition: TELNET User            Process task: Create User</p> <p><b>Returned Error Message:</b>            User name already exists on the UNIX server</p> <p><b>Returned Error Code:</b>            TELNET_USERCREATION_USEREXISTS_FAIL</p>	<p>Check the user name that you have entered. A user with the same name already exists on the UNIX server.</p>
<p>Process definition: TELNET User            Process task: Create User</p> <p><b>Returned Error Message:</b>            User ID already exists and is unique or specified user ID is out of range</p> <p><b>Returned Error Code:</b>            TELNET_USERCREATION_USERID_FAIL</p>	<p>Check the user ID that you have entered. Another user may have the same user ID on the UNIX server or the value of the user ID may be out of range.</p>
<p>Process definition: TELNET User            Process task: Create User</p> <p><b>Returned Error Message:</b>            User name too long</p> <p><b>Returned Error Code:</b>            TELNET_USERCREATION_NAMEFORMAT_FAIL</p>	<p>Check the user name that you have entered.</p>
<p>Process definition: TELNET User            Process task: Create User</p> <p><b>Returned Error Message:</b>            User ID already exists and is unique or specified user ID is out of range</p> <p><b>Returned Error Code:</b>            TELNET_USERCREATION_USERID_FAIL</p>	<p>Check the user ID that you have entered. Another user may have the same ID on the UNIX server or the value of the user ID may be out of range.</p>
<p>Process definition: TELNET User            Process task: Create User</p> <p><b>Returned Error Message:</b>            Group name or ID mismatch</p> <p><b>Returned Error Code:</b>            TELNET_USERCREATION_NOGROUP_FAIL</p>	<p>Check the primary group name that you have entered. The group name entered should exist on the UNIX server. In addition, spaces are not allowed in the group name.</p>

<b>Problem Description</b>	<b>Solution</b>
<p>Process definition: TELNET User</p> <p>Process task: Create User</p> <p><b>Returned Error Message:</b></p> <p>Missing default shell</p> <p><b>Returned Error Code:</b></p> <p>TELNET_USERCREATION_NOSHELL_FAIL</p>	<p>Check the default shell that you have specified. The default shell specified should be installed on the UNIX server.</p>
<p>Process definition: TELNET User</p> <p>Process task: Create User</p> <p><b>Returned Error Message:</b></p> <p>Wrong expiry date</p> <p><b>Returned Error Code:</b></p> <p>TELNET_USERCREATION_DATERANGE_FAIL</p>	<p>Check the date selected.</p>
<p>Process definition: TELNET User</p> <p>Process task: Create User</p> <p><b>Returned Error Message:</b></p> <p>Wrong password change time</p> <p><b>Returned Error Code:</b></p> <p>TELNET_USERCREATION_WRONGCHANGETIME_FAIL</p>	<p>Check the password change time that you have entered.</p>
<p>Process definition: TELNET User</p> <p>Process task: Create User</p> <p><b>Returned Error Message:</b></p> <p>Wrong GECOS data</p> <p><b>Returned Error Code:</b></p> <p>TELNET_USERCREATION_GECOSFORMAT_FAIL</p>	<p>Check the GECOS data that you have entered. Spaces are not allowed.</p>
<p>Process definition: TELNET User</p> <p>Process task: Create User</p> <p><b>Returned Error Message:</b></p> <p>Wrong Home Directory</p> <p><b>Returned Error Code:</b></p> <p>TELNET_USERCREATION_HOMEDIR_FAIL</p>	<p>Check the home directory that you have specified.</p>
<p>Process definition: TELNET User</p> <p>Process task: Create User</p> <p><b>Returned Error Message:</b></p> <p>Wrong Home Directory</p> <p><b>Returned Error Code:</b></p> <p>TELNET_USERCREATION_SETPASSWORD_FAIL</p>	<p>Check the password that you specify.</p>

<b>Problem Description</b>	<b>Solution</b>
<p>Process definition: TELNET User            Process task: Delete User  <b>Returned Error Message:</b>            Not able to connect to the UNIX server  <b>Returned Error Code:</b>            TELNET_USERDELETION_NOTCONNECTED_FAIL</p>	<p>Check if the UNIX server is running and accessible. In addition, check the admin credentials specified in the IT resource.</p>
<p>Process definition: TELNET User            Process task: Delete User  <b>Returned Error Message:</b>            Oracle Identity Manager administrator does not have deletion rights on the UNIX server  <b>Returned Error Code:</b>            TELNET_USERDELETION_NORIGHTS_FAIL</p>	<p>Check the admin credentials specified in the IT resource.</p>
<p>Process definition: TELNET User            Process task: Delete User  <b>Returned Error Message:</b>            User does not exist on the UNIX server  <b>Returned Error Code:</b>            TELNET_USERDELETION_NOUSER_FAIL</p>	<p>Check if the particular user exists on the UNIX server.</p>
<p>Process definition: TELNET User            Process task: GECOS Updated  <b>Returned Error Message:</b>            Not able to connect to the UNIX server  <b>Returned Error Code:</b>            TELNET_UPDATEGECOS_NOTCONNECTED_FAIL</p>	<p>Check if the UNIX server is running and accessible. In addition, check the admin credentials specified in the IT resource.</p>
<p>Process definition: TELNET User            Process task: GECOS Updated  <b>Returned Error Message:</b>            Oracle Identity Manager administrator does not have deletion rights on the UNIX server  <b>Returned Error Code:</b>            TELNET_UPDATEGECOS_NORIGHTS_FAIL</p>	<p>Check the admin credentials specified in the IT resource.</p>
<p>Process definition: TELNET User            Process task: GECOS Updated  <b>Returned Error Message:</b>            User does not exist on the UNIX server  <b>Returned Error Code:</b>            TELNET_UPDATEGECOS_NOUSER_FAIL</p>	<p>Check if the particular user exists on the UNIX server.</p>

Problem Description	Solution
<p>Process definition: TELNET User                      Process task: GECOS Updated</p> <p><b>Returned Error Message:</b>                      Update user GECOS failed due to data format or size</p> <p><b>Returned Error Code:</b>                      TELNET_UPDATEGECOS_FORMAT_FAIL</p>	<p>Check the GECOS data that you have entered. Spaces are not allowed.</p>
<p>Process definition: TELNET User                      Process task: Password Change Time Updated</p> <p><b>Returned Error Message:</b>                      Not able to connect to the target system</p> <p><b>Returned Error Code:</b>                      TELNET_UPDATECHANGETIME_NOTCONNECTED_FAIL</p>	<p>Check if the UNIX server is running and accessible. In addition, check the admin credentials specified in the IT resource.</p>
<p>Process definition: TELNET User                      Process task: Password Change Time Updated</p> <p><b>Returned Error Message:</b>                      Oracle Identity Manager administrator does not have deletion rights on the UNIX server</p> <p><b>Returned Error Code:</b>                      TELNET_UPDATECHANGETIME_NORIGHTS_FAIL</p>	<p>Check the admin credentials specified in the IT resource.</p>
<p>Process definition: TELNET User                      Process task: Password Change Time Updated</p> <p><b>Returned Error Message:</b>                      User does not exist on the UNIX server</p> <p><b>Returned Error Code:</b>                      TELNET_UPDATECHANGETIME_NOUSER_FAIL</p>	<p>Check if the user exists on the UNIX server.</p>
<p>Process definition: TELNET User                      Process task: Password Change Time Updated</p> <p><b>Returned Error Message:</b>                      Update password change time failed due to wrong change time format</p> <p><b>Returned Error Code:</b>                      TELNET_UPDATECHANGETIME_WRONGCHANGETIME_FAIL</p>	<p>Check the Password Change Time value that you have specified.</p>

<b>Problem Description</b>	<b>Solution</b>
<p>Process definition: TELNET User            Process task: Home Directory Updated  <b>Returned Error Message:</b>            Not able to connect to the UNIX server  <b>Returned Error Code:</b>            TELNET_UPDATEHOMEDIR_NOTCONNECTED_FAIL</p>	<p>Check if the UNIX server is running and accessible. In addition, check the admin credentials specified in the IT resource.</p>
<p>Process definition: TELNET User            Process task: Home Directory Updated  <b>Returned Error Message:</b>            Oracle Identity Manager administrator does not have deletion rights on the UNIX server  <b>Returned Error Code:</b>            TELNET_UPDATEHOMEDIR_NORIGHTS_FAIL</p>	<p>Check the admin credentials specified in the IT resource.</p>
<p>Process definition: TELNET User            Process task: Home Directory Updated  <b>Returned Error Message:</b>            User does not exist on the UNIX server  <b>Returned Error Code:</b>            TELNET_UPDATEHOMEDIR_NOUSER_FAIL</p>	<p>Check if the user exists on the UNIX server.</p>
<p>Process definition: TELNET User            Process task: Home Directory Updated  <b>Returned Error Message:</b>            Update user home directory failed due to wrong directory  <b>Returned Error Code:</b>            TELNET_UPDATEHOMEDIR_INVALIDDIR_FAIL</p>	<p>Check the Home Directory that you have specified.</p>
<p>Process definition: TELNET User            Process task: Default Shell Updated  <b>Returned Error Message:</b>            Not able to connect to the UNIX server  <b>Returned Error Code:</b>            TELNET_UPDATESHELL_NOTCONNECTED_FAIL</p>	<p>Check if the UNIX server is running and accessible. In addition, check the admin credentials specified in the IT resource.</p>
<p>Process definition: TELNET User            Process task: Default Shell Updated  <b>Returned Error Message:</b>            Oracle Identity Manager administrator does not have deletion rights on the UNIX server  <b>Returned Error Code:</b>            TELNET_UPDATESHELL_NORIGHTS_FAIL</p>	<p>Check the admin credentials specified in the IT resource.</p>

<b>Problem Description</b>	<b>Solution</b>
Process definition: TELNET User Process task: Default Shell Updated <b>Returned Error Message:</b> User does not exist on the UNIX server <b>Returned Error Code:</b> TELNET_UPDATESHELL_NOUSER_FAIL	Check if the user exists on the UNIX server.
Process definition: TELNET User Process task: Default Shell Updated <b>Returned Error Message:</b> Update user shell failed because the specified shell does not exist <b>Returned Error Code:</b> TELNET_UPDATESHELL_NOTEXIST_FAIL	Check the default shell that you have entered. The default shell specified should be installed on the UNIX server.
Process definition: TELNET User Process task: User UID Updated <b>Returned Error Message:</b> Not able to connect to the UNIX server <b>Returned Error Code:</b> TELNET_UPDATEUID_NOTCONNECTED_FAIL	Check if the UNIX server is running and accessible. In addition, check the admin credentials specified in the IT resource.
Process definition: TELNET User Process task: User UID Updated <b>Returned Error Message:</b> Oracle Identity Manager administrator does not have deletion rights on the UNIX server <b>Returned Error Code:</b> TELNET_UPDATEUID_NORIGHTS_FAIL	Check the admin credentials specified in the IT resource.
Process definition: TELNET User Process task: User UID Updated <b>Returned Error Message:</b> User does not exist on the UNIX server <b>Returned Error Code:</b> TELNET_UPDATEUID_NOUSER_FAIL	Check if the user exists on the UNIX server.
Process definition: TELNET User Process task: User UID Updated <b>Returned Error Message:</b> User UID already exists and unique <b>Returned Error Code:</b> TELNET_UPDATEUID_UNIQUE_FAIL	Check the user UID that you have specified. Another user may have the same UID on the UNIX server.

<b>Problem Description</b>	<b>Solution</b>
<p>Process definition: TELNET User            Process task: User UID Updated  <b>Returned Error Message:</b>            Specified user UID is too long  <b>Returned Error Code:</b>            TELNET_UPDATEUID_SIZE_FAIL</p>	<p>Check the user UID that you have specified. The value specified is out of the acceptable range.</p>
<p>Process definition: TELNET User            Process task: Account Expiry Date Updated  <b>Returned Error Message:</b>            Not able to connect to the UNIX server  <b>Returned Error Code:</b>            TELNET_UPDATEEXPDATE_NOTCONNECTED_FAIL</p>	<p>Check whether the UNIX server is running and accessible. In addition, check the admin credentials specified in the IT resource.</p>
<p>Process definition: TELNET User            Process task: Account Expiry Date Updated  <b>Returned Error Message:</b>            Oracle Identity Manager administrator does not have deletion rights on the UNIX server  <b>Returned Error Code:</b>            TELNET_UPDATEEXPDATE_NORIGHTS_FAIL</p>	<p>Check the admin credentials specified in the IT resource.</p>
<p>Process definition: TELNET User            Process task: Account Expiry Date Updated  <b>Returned Error Message:</b>            User does not exist on the UNIX server  <b>Returned Error Code:</b>            TELNET_UPDATEEXPDATE_NOUSER_FAIL</p>	<p>Check if the user exists on the UNIX server.</p>
<p>Process definition: TELNET User            Process task: Account Expiry Date Updated  <b>Returned Error Message:</b>            User expiry date not updated due to wrong date  <b>Returned Error Code:</b>            TELNET_UPDATEEXPDATE_DATERANGE_FAIL</p>	<p>Check the account expiry date that you have specified.</p>
<p>Process definition: TELNET User            Process task: Primary Group Name Updated  <b>Returned Error Message:</b>            Not able to connect to the UNIX server  <b>Returned Error Code:</b>            TELNET_UPDATEGROUP_NOTCONNECTED_FAIL</p>	<p>Check if the UNIX server is running and accessible. In addition, check the admin credentials specified in the IT resource.</p>

Problem Description	Solution
<p>Process definition: TELNET User                      Process task: Primary Group Name Updated  <b>Returned Error Message:</b>                      Oracle Identity Manager administrator does not have deletion rights on the UNIX server  <b>Returned Error Code:</b>                      TELNET_UPDATEGROUP_NORIGHTS_FAIL</p>	<p>Check the admin credentials specified in the IT resource.</p>
<p>Process definition: TELNET User                      Process task: Primary Group Name Updated  <b>Returned Error Message:</b>                      User does not exist on the UNIX server  <b>Returned Error Code:</b>                      TELNET_UPDATEGROUP_NOUSER_FAIL</p>	<p>Check if the user exists on the UNIX server.</p>
<p>Process definition: TELNET User                      Process task: Primary Group Name Updated  <b>Returned Error Message:</b>                      Group name or group ID does not exist on the UNIX server  <b>Returned Error Code:</b>                      TELNET_UPDATEGROUP_NOGROUP_FAIL</p>	<p>Check the primary group name that you have specified.</p>
<p>Process definition: TELNET User                      Process task: Password Updated  <b>Returned Error Message:</b>                      Not able to connect to the UNIX server  <b>Returned Error Code:</b>                      TELNET_SETPASSWORD_NOTCONNECTED_FAIL</p>	<p>Check if the UNIX server is running and accessible. In addition, check the admin credentials specified in the IT resource.</p>
<p>Process definition: TELNET User                      Process task: Password Updated  <b>Returned Error Message:</b>                      Oracle Identity Manager administrator does not have deletion rights on the UNIX server  <b>Returned Error Code:</b>                      TELNET_SETPASSWORD_NORIGHTS_FAIL</p>	<p>Check the admin credentials specified in the IT resource.</p>
<p>Process definition: TELNET User                      Process task: Password Updated  <b>Returned Error Message:</b>                      User does not exist on the UNIX server  <b>Returned Error Code:</b>                      TELNET_SETPASSWORD_NOUSER_FAIL</p>	<p>Check if the user exists on the UNIX server.</p>

<b>Problem Description</b>	<b>Solution</b>
<p>Process definition: TELNET User            Process task: Password Updated</p> <p><b>Returned Error Message:</b>            Group name or group ID does not exist on the UNIX server</p> <p><b>Returned Error Code:</b>            TELNET_SETPASSWORD_MISMATCH_FAIL</p>	<p>The password specified and the one entered again for confirmation must match.</p>
<p>Process definition: TELNET User            Process task: Password Updated</p> <p><b>Returned Error Message:</b>            Group name or group ID does not exist on the UNIX server</p> <p><b>Returned Error Code:</b>            TELNET_SETPASSWORD_SIZE_FAIL</p>	<p>Enter the password according to the policy defined on the UNIX server.</p>
<p>Process definition: TELNET User            Process task: Secondary Group Name Updated</p> <p><b>Returned Error Message:</b>            User does not exist on the UNIX server</p> <p><b>Returned Error Code:</b>            TELNET_UPDATESECONDARYGROUP_NOUSER_FAIL</p>	<p>Check if the user exists on the UNIX server.</p>
<p>Process definition: TELNET User            Process task: Secondary Group Name Updated</p> <p><b>Returned Error Message:</b>            Oracle Identity Manager administrator does not have deletion rights on the UNIX server</p> <p><b>Returned Error Code:</b>            TELNET_UPDATESECONDARYGROUP_NORIGHTS_FAIL</p>	<p>Check the admin credentials specified in the IT resource.</p>
<p>Process definition: TELNET User            Process task: Secondary Group Name Updated</p> <p><b>Returned Error Message:</b>            Group name or group ID does not exist on the UNIX server</p> <p><b>Returned Error Code:</b>            TELNET_UPDATESECONDARYGROUP_NOGROUP_FAIL</p>	<p>Check the secondary group names that you specify.</p>

Problem Description	Solution
<p>Process definition: TELNET User                      Process task: Secondary Group Name Updated</p>	<p>Check if the UNIX server is running and accessible. In addition, check the admin credentials specified in the IT resource.</p>
<p><b>Returned Error Message:</b>                      Oracle Identity Manager is not able to connect successfully to the UNIX server</p> <p><b>Returned Error Code:</b>                      TELNET_UPDATESECONDARYGROUP_NOTCONNECTED_FAIL</p>	
<p>Process definition: TELNET User                      Process task: Inactive Days Updated</p>	<p>Check the admin credentials specified in the IT resource.</p>
<p><b>Returned Error Message:</b>                      Oracle Identity Manager administrator does not have update rights in Target System</p> <p><b>Returned Error Code:</b>                      TELNET_UPDATEINACTIVEDAYS_NORIGHTS_FAIL</p>	
<p>Process definition: TELNET User                      Process task: Inactive Days Updated</p>	<p>Check if the UNIX server is running and accessible. In addition, check the admin credentials specified in the IT resource.</p>
<p><b>Returned Error Message:</b>                      Oracle Identity Manager is not able to connect successfully to the target system</p> <p><b>Returned Error Code:</b>                      TELNET_UPDATEINACTIVEDAYS_NOTCONNECTED_FAIL</p>	
<p>Process definition: TELNET User                      Process task: Inactive Days Updated</p>	<p>Check if the user exists on the UNIX server.</p>
<p><b>Returned Error Message:</b>                      User does not exist on the target system</p> <p><b>Returned Error Code:</b>                      TELNET_UPDATEINACTIVEDAYS_NOUSER_FAIL</p>	
<p>Process definition: TELNET User                      Process task: Inactive Days Updated</p>	<p>Check if the value specified in the Inactive Days field is numeric.</p>
<p><b>Returned Error Message:</b>                      Invalid numeric number</p> <p><b>Returned Error Code:</b>                      TELNET_UPDATEINACTIVEDAYS_INVALID_NUMERIC_ARGUMENT_FAIL</p>	

<b>Problem Description</b>	<b>Solution</b>
<p>Process definition: TELNET User            Process task: User Login Updated  <b>Returned Error Message:</b>            Oracle Identity Manager is not able to connect successfully to the target system  <b>Returned Error Code:</b>            TELNET_UPDATELOGINCLASS_NOTCONNECTED_FAIL</p>	<p>Check if the UNIX server is running and accessible. In addition, check the admin credentials specified in the IT resource.</p>
<p>Process definition: TELNET User            Process task: User Login Updated  <b>Returned Error Message:</b>            Oracle Identity Manager administrator does not have update rights in target system  <b>Returned Error Code:</b>            TELNET_UPDATELOGINCLASS_NORIGHTS_FAIL</p>	<p>Check the secondary group names that you have specified.</p>
<p>Process definition: TELNET User            Process task: User Login Updated  <b>Returned Error Message:</b>            User does not exist on the target system  <b>Returned Error Code:</b>            TELNET_UPDATELOGINCLASS_NOUSER_FAIL</p>	<p>Check if the user exists on the UNIX server.</p>
<p>Process definition: TELNET User            Process task: Disable User  <b>Returned Error Message:</b>            Oracle Identity Manager is not able to connect successfully to the target system  <b>Returned Error Code:</b>            TELNET_DISABLEUSER_NOTCONNECTED_FAIL</p>	<p>Check if the UNIX server is running and accessible. In addition, check the admin credentials specified in the IT resource.</p>
<p>Process definition: TELNET User            Process task: Disable User  <b>Returned Error Message:</b>            Oracle Identity Manager administrator does not have update rights on the target system  <b>Returned Error Code:</b>            TELNET_DISABLEUSER_NORIGHTS_FAIL</p>	<p>Check the admin credentials specified in the IT resource.</p>
<p>Process definition: TELNET User            Process task: Disable User  <b>Returned Error Message:</b>            User does not exist on the target system  <b>Returned Error Code:</b>            TELNET_DISABLEUSER_NOUSER_FAIL</p>	<p>Check if the user exists on the UNIX server.</p>

Problem Description	Solution
<p>Process definition: TELNET User</p> <p>Process task: Enable User</p> <p><b>Returned Error Message:</b></p> <p>Oracle Identity Manager is not able to connect successfully to the target system</p> <p><b>Returned Error Code:</b></p> <p>TELNET_ENABLEUSER_NOTCONNECTED_FAIL</p>	<p>Check if the UNIX server is running and accessible. In addition, check the admin credentials specified in the IT resource.</p>
<p>Process definition: TELNET User</p> <p>Process task Enable User</p> <p><b>Returned Error Message:</b></p> <p>Oracle Identity Manager is not able to connect successfully to the target system</p> <p><b>Returned Error Code:</b></p> <p>TELNET_ENABLEUSER_NOTCONNECTED_FAIL</p>	<p>Check the admin credentials specified in the IT resource.</p>
<p>Process definition: TELNET User</p> <p>Process task: Enable User</p> <p><b>Returned Error Message:</b></p> <p>User does not exist on the target system</p> <p><b>Returned Error Code:</b></p> <p>TELNET_ENABLEUSER_NOUSER_FAIL</p>	<p>Check if the user exists on the UNIX server.</p>

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**Note:**

The following run-time exception message is displayed when:

- The credentials in the IT resource are incorrect.
- The number of concurrent connections to the target system exceeds the permitted value. For example, if a target system accepts only two concurrent connections, then the third connection is not allowed and the error message is displayed.

Run-time exception message:

```
Java.lang.RuntimeException:Exceeded
timeout of 120000ms while waiting..
at com.jscape.inet.telnet.TelnetTask$TelnetTaskMonitor.run (Unknown
Source)
```

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## Known Issues

The following are known issues associated with this release of the connector:

- This connector does not support logins that differ by case only. It also requires all logins to be distinct considering that their values are automatically converted to uppercase by Oracle Identity Manager.  
  
For example, the user logins `jdoe` and `JDOE` would be considered different in a UNIX server. However, from Oracle Identity Manager, the input would always be passed as `JDOE`, because user ID values are stored only in uppercase in Oracle Identity Manager.
- During provisioning, the data in the User Defined form fields must not contain the shell prompt character. Because there is a variation in shell prompt character depending on the target UNIX server, it should be checked in the target system.
- During provisioning, the maximum permitted date value for account expiry is `31/12/2099`.
- Suppose that a user on the UNIX server is disabled. If the Set Password function is run on this user account, then the account is automatically reenabled.
- During reconciliation, the Group Name field is reconciled as a number and not as the exact name because it is stored directly as the group ID in the target system.
- During reconciliation, the user login field is successfully reconciled only if the user ID does not exceed 32 characters.
- During reconciliation with the trusted option set to `YES` in the IT resource, the value for the `Shadow Mirror File` attribute must not be `NULL` or blank.
- While creating an IT resource, the user name provided for `Admin UserId` must be that of an active user in the target system. This means that the user must not be locked or disabled.
- When you configure an IT resource for a Telnet user account and then directly provision it to a user, the Create User Task function is rejected. The user account is not created on the target system. The following message is displayed:  

```
"TELNET_USERCREATION_NOTCONNECTED_FAIL not able to connect successfully to the Target System Server".
```
- On AIX 5.2, while providing data in the GECOS field, ensure that there are no spaces. If there are spaces in this field, then the Update User Login function would not work.
- The Update Secondary Group Name and Update User Login functions do not work simultaneously.
- The Update Inactive Days function does not work on AIX 5.2.

- 
- Oracle Identity Manager does not support special characters in the User ID field on HP-UX, Solaris, and Linux target systems. If a user were created with special characters in the User Login field, then reconciliation would not work.
  - The Enable User function is not supported by the HP-UX (trusted) target system.
  - This release of the connector does not support all the shell types that are available on various operating systems. For information about the supported shell types, refer to the table at the end of the "[Step 1: Verifying Deployment Requirements](#)" section on page 2-1.
  - The entry of multibyte characters is not supported in some fields. Refer to [Appendix A](#) for more information about this known issue.

## Attribute Mappings Between Oracle Identity Manager and UNIX Telnet

The following table discusses attribute mappings between Oracle Identity Manager and UNIX Telnet.

**Note:** The entry of multibyte characters is supported for only some of the attributes listed in this table.

Oracle Identity Manager Attribute	UNIX Telnet Attribute	Description
Secondary Group Names	supplementary groups	List of supplementary groups, of which the user is also a member  In the value specified, group are separated by commas, with no intervening whitespace between group names.
Password	passwd	Password
Reenter Password	Reenter Password	Password reentered for confirmation
User Login	login	New login name, specified as a string of printable characters It cannot contain a colon (:) or a newline (\n).
User UID	uid	Numeric value of the user ID  This value must be unique and nonnegative. The default is to use the smallest ID value greater than 99 and greater than the number used for any other user. Values between 0 and 99 are typically reserved for system accounts.
Primary Group Name	initial group	The group name or number of the user's initial login group.
Default Shell	shell	User's login shell
GECOS	comment	Generally, a short description of the login  It is used as the field for the user's full name. This information is stored in the user's <code>/etc/passwd</code> file entry.  <b>Note:</b> The entry of multibyte characters is supported for this attribute.

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<b>Oracle Identity Manager</b>		
<b>Attribute</b>	<b>UNIX Telnet Attribute</b>	<b>Description</b>
Home Directory	home directory	<p>Login directory of the new user</p> <p>The default directory name is obtained by appending the login name to the default home directory. For example, if the login name is <code>jdoe</code>, then the default home directory is <code>/home/jdoe</code>.</p> <p><b>Note:</b> The entry of multibyte characters is supported for this attribute.</p>
Account Expiry Date	expire date	Date on which the user account is disabled
Password Change Time	maxdays	Maximum number of days for which a password is valid
Create Home Directory		If the Create Home Directory option is not selected, then the user home directory is not created.
Skeleton Directory	skeleton directory	<p>Specifies the skeleton directory that contains information that can be copied to the new login's home directory</p> <p>An existing directory must be specified. The system provides a skeleton directory, <code>/etc/skel</code>, that can be used for this purpose.</p> <p><b>Note:</b> The entry of multibyte characters is supported for this attribute.</p>
Inactive Days	inactive days	Number of days after a password has expired before the account is disabled

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