

**Oracle® Identity Manager**

Connector Guide for RSA ClearTrust

Release 9.0.3

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# Preface

*Oracle Identity Manager Connector Guide for RSA ClearTrust* provides information about integrating Oracle Identity Manager with RSA ClearTrust.

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**Note:** Some parts of the product and documentation still refer to the original Thor company name and Xellerate product name and will be rebranded in future releases.

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## Audience

This guide is intended for users who want to deploy the Oracle Identity Manager connector for RSA ClearTrust.

## Documentation Accessibility

Our goal is to make Oracle products, services, and supporting documentation accessible, with good usability, to the disabled community. To that end, our documentation includes features that make information available to users of assistive technology. This documentation is available in HTML format, and contains markup to facilitate access by the disabled community. Accessibility standards will continue to evolve over time, and Oracle is actively engaged with other market-leading technology vendors to address technical obstacles so that our documentation can be accessible to all of our customers. For more information, visit the Oracle Accessibility Program Web site at

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## Related Documents

For more information, refer to the following documents in the Oracle Identity Manager documentation library:

- *Oracle Identity Manager Release Notes*
- *Oracle Identity Manager Installation Guide for JBoss*
- *Oracle Identity Manager Installation Guide for Oracle Containers for J2EE*
- *Oracle Identity Manager Installation Guide for WebLogic*
- *Oracle Identity Manager Installation Guide for WebSphere*
- *Oracle Identity Manager Administrative and User Console Guide*
- *Oracle Identity Manager Administrative and User Console Customization Guide*
- *Oracle Identity Manager Design Console Guide*
- *Oracle Identity Manager Tools Reference Guide*
- *Oracle Identity Manager Audit Report Developer Guide*
- *Oracle Identity Manager Best Practices Guide*
- *Oracle Identity Manager Globalization Guide*
- *Oracle Identity Manager Glossary of Terms*

The following document is available in the Oracle Identity Manager Connector Pack documentation library:

- *Oracle Identity Manager Connector Framework Guide*

## Documentation Updates

Oracle is committed to delivering the best and most recent information available. For information about updates to the Oracle Identity Manager 9.0.3 connector documentation set, visit Oracle Technology Network at

<http://www.oracle.com/technology/documentation/index.html>

## Conventions

The following text conventions are used in this document:

| <b>Convention</b> | <b>Meaning</b>   |
|-------------------|--|
| <b>boldface</b>   | Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.         |
| <i>italic</i>     | Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.                          |
| monospace         | Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter. |

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# What's New in the Oracle Identity Manager Connector for RSA ClearTrust?

This chapter provides an overview of the updates made to the connector and documentation for RSA ClearTrust in release 9.0.3 of the Oracle Identity Manager connector pack.

**See Also:** The 9.0.2 release of this guide for information about updates that were new for the 9.0.2 release

The updates discussed in this chapter are divided into the following categories:

- [Software Updates](#)

These include updates made to the connector software.

- [Documentation-Specific Updates](#)

These include major changes made to the connector documentation. These changes are not related to software updates.

**See Also:** *Oracle Identity Manager Release Notes*

## Software Updates

This section discusses updates made to this release of the connector software.

### Enhancement in the Multilanguage Support Feature

In addition to the three languages supported by the earlier release, this release of the connector supports seven new languages. All the supported languages are listed in the "[Multilanguage Support](#)" section on page 1-2.

### Support for OC4J

Earlier releases of the connector supported the following application servers:

- JBoss Application Server
- BEA WebLogic
- IBM WebSphere

This release of the connector also supports Oracle Containers for J2EE (OC4J).

## Documentation-Specific Updates

The following documentation-specific updates have been made in this release of the guide:

- In the "[Enabling Logging](#)" section on page 2-4, instructions for each of the application servers that are supported by this release of the connector have been added.
- In the "[Step 6: Compiling Adapters](#)" section on page 2-11, the instruction about restarting the node has been removed from Step 4 of the procedure to compile adapters.
- [Appendix A](#) provides information about attribute mappings between Oracle Identity Manager and RSA ClearTrust.

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## About the Connector

Oracle Identity Manager automates access rights management, security, and provisioning of IT resources. Oracle Identity Manager connectors are used to integrate Oracle Identity Manager with third-party applications. The connector for RSA ClearTrust is used to integrate Oracle Identity Manager with RSA ClearTrust.

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**Note:** Oracle Identity Manager connectors were referred to as *resource adapters* prior to the acquisition of Thor Technologies by Oracle.

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This chapter contains the following sections:

- [Supported Functionality](#)
- [Multilanguage Support](#)
- [Reconciliation Module](#)
- [Files and Directories That Comprise the Connector](#)
- [Determining the Release Number of the Connector](#)

### Supported Functionality

The following table lists the functions that are available with this connector.

| Process Task    | Type         | Description  |
|-----------------|--------------|--|
| Create User     | Provisioning | Creates a user   |
| Delete User     | Provisioning | Deletes a provisioned user                                     |
| Disable User    | Provisioning | Disables an existing user                                      |
| Enable User     | Provisioning | Enables a disabled user  |
| Update User     | Provisioning | Updates an existing user                                       |
| Set Password    | Provisioning | Sets a password when a user is first created in RSA ClearTrust |
| Change Password | Provisioning | Updates a user's password                                      |

| Process Task                       | Type           | Description  |
|------------------------------------|----------------|--|
| Assign User to a Group             | Provisioning   | <p>Assigns a user to a group in RSA ClearTrust</p> <p>To map an RSA ClearTrust group to Oracle Identity Manager:</p> <ol style="list-style-type: none"> <li>1. Open the Oracle Identity Manager Design Console.</li> <li>2. Expand the <b>Xellerate Administration</b> folder, and double-click <b>Lookup Definition</b>. The Lookup Definition page is displayed.</li> <li>3. On the Lookup Definition page, query for the <b>CTGroups</b> record.</li> <li>4. Click <b>Add</b>. A blank row is displayed on the Lookup Code Information tab.</li> <li>5. In the <b>Code Key</b> and <b>Decode</b> fields, enter the name of the RSA ClearTrust group. Then, enter <code>en</code> in the Language field and <code>us</code> in the <b>Country</b> field.</li> <li>6. Click <b>Save</b> on the Oracle Identity Manager toolbar.</li> <li>7. Repeat Steps 4 through 6 to map additional RSA ClearTrust groups to Oracle Identity Manager.</li> </ol> |
| Remove User from a Group           | Provisioning   | Removes a user from a group  |
| Assign a Default Group to the User | Provisioning   | Assigns a default group to a user  |
| Update User Property               | Provisioning   | <p>Assigns or removes a property value</p> <p>If the RSA ClearTrust property type is <code>Date</code>, then the corresponding value for the property can be set only by using the Property Value (Date) field in the RSA ClearTrust User Properties form. If the RSA ClearTrust property type is <code>Boolean</code>, then the corresponding value for the property can be set only by using the Property Value (Boolean) check box in the ClearTrust User Properties form.</p> <p>To set the value of any other type of property, use the Property Value field.</p>   |
| Trusted Reconciliation for Login   | Reconciliation | Creates Xellerate Login accounts with respect to reconciled logins from RSA ClearTrust   |
| Create User                        | Reconciliation | Reconciles user accounts from RSA ClearTrust   |
| Update User Property               | Reconciliation | Reconciles user properties from RSA ClearTrust   |
| Assign User to a Group             | Reconciliation | Reconciles user-group association from RSA ClearTrust  |

## Multilanguage Support

This release of the connector supports the following languages:

- English
- Brazilian Portuguese

- French
- German
- Italian
- Japanese
- Korean
- Simplified Chinese
- Spanish
- Traditional Chinese

**See Also:** *Oracle Identity Manager Globalization Guide* for information about supported special characters

## Reconciliation Module

The reconciliation module extracts the following elements from the target system to construct reconciliation event records:

- UserID
- FirstName
- LastName
- EmailID
- StartDate
- EndDate
- PasswordExpDate
- IsPublic
- IsUserlocked
- PropertyName
- PropertyValue
- GroupName

You can customize the following reconciliation fields by setting the `UseReconFieldMap` attribute to `true` and putting their values in the `Lookup.CTReconciliation.FieldMap` lookup:

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**Note:** The `userId` and `lastName` fields are mandatory fields and, therefore, they must exist in the lookup.

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- `userId`
- `lastName`
- `islock`
- `firstName`
- `email`
- `startDate`

- endDate
- pwdExpDate
- isPublic
- properties
- groups

## Provisioning Module

The following fields are provisioned:

- User ID
- Password
- Password Expiration Date
- First Name
- Last Name
- Email Address
- Start Date
- End Date
- Lock User
- Is Public
- User Group Name
- Property Value
- Property Name
- Property Value (Date)
- Property Value (Boolean)

## Files and Directories That Comprise the Connector

The files and directories that comprise this connector are in the following directory on the installation media:

Web Access Control\RSA ClearTrust

These files and directories are listed in the following table.

| <b>File in the Installation Media Directory</b> | <b>Description</b>  |
|---|---|
| lib\xliClearTrust.jar                           | This JAR file contains the Java classes that are required for provisioning. |

| File in the Installation Media Directory  | Description  |
|---|--|
| Files in the <code>resources</code> directory   | Each of these resource bundle files contains language-specific information that is used by the connector.<br><br><b>Note:</b> A <b>resource bundle</b> is a file containing localized versions of the text strings that are displayed on the user interface of Oracle Identity Manager. These text strings include GUI element labels and messages displayed on the Administrative and User Console. |
| <code>tests\config\config.properties</code>   | This file contains the properties that are used to connect to the RSA ClearTrust server.   |
| <code>tests\lib\xliClearTrustTest.jar</code>  | This JAR file contains the test classes that can be used to test the functionality of the connector.   |
| <code>tests\logs</code>   | This directory is used by the connector test suite to log the results of the tests. The log files are created in this directory.   |
| <code>xml\XLIClearTrust_DM.xml</code><br><code>xml\XLIClearTrustEntityAdp_DM.xml</code> | These XML files contain definitions for the following components of the RSA ClearTrust connector: <ul style="list-style-type: none"> <li>■ IT resource type</li> <li>■ Custom process form</li> <li>■ Process task and adapters (along with their mappings)</li> <li>■ Login resource object</li> <li>■ Provisioning process</li> <li>■ Pre-populate rules</li> </ul>                                |
| <code>xml\XLIClearTrustScheduleTask_DM.xml</code>                                       | This XML file contains the code for the reconciliation scheduled task and its attributes.  |
| <code>xml\XLICTAutoSaveAdapter_DM.xml</code>  | This XML file contains the code for the adapter that is required to enable the AutoSave feature in the RSA ClearTrust provisioning process form.   |

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**Note:** The files in the `tests` directory are used only to run tests on the connector.

---

The "[Step 2: Copying the Connector Files and External Code](#)" section on page 2-1 provides instructions to copy these files into the required directories.

## Determining the Release Number of the Connector

To determine the release number of the connector that you have deployed:

1. Extract the contents of the `xliClearTrust.jar` file. For a connector that has been deployed, this file is in the following directory:

```
OIM_home\xellerate\JavaTasks
```

2. Open the `manifest.mf` file in a text editor. The `manifest.mf` file is one of the files bundled inside the `xliClearTrust.jar` file.

In the `manifest.mf` file, the release number of the connector is displayed as the value of the `Version` property.

**See Also:** *Oracle Identity Manager Design Console Guide*

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## Deploying the Connector

Deploying the connector involves the following steps:

- [Step 1: Verifying Deployment Requirements](#)
- [Step 2: Copying the Connector Files and External Code](#)
- [Step 3: Configuring the Oracle Identity Manager Server](#)
- [Step 4: Importing the Connector XML Files](#)
- [Step 5: Configuring Reconciliation](#)
- [Step 6: Compiling Adapters](#)

If you want to configure the connector for multiple installations of RSA ClearTrust, then perform the following procedure:

- [Configuring the Connector for Multiple Installations of the Target System](#)

### Step 1: Verifying Deployment Requirements

The following table lists the installation requirements for the connector.

| Item                       | Requirement   |
|----------------------------|---|
| Oracle Identity Manager    | Oracle Identity Manager release 8.5.3 or later  |
| Target systems             | RSA ClearTrust 5.5 or 5.52  |
| External code              | The following files from the directory in which RSA ClearTrust is installed:<br>ct_admin_api.jar<br>ct_runtime_api.jar<br>cleartrust.jar  |
| Target system user account | RSA ClearTrust administrator account<br><br>You provide the credentials of this user account while performing the procedure in the " <a href="#">Defining IT Resources</a> " section on page 2-7. |

### Step 2: Copying the Connector Files and External Code

The files to be copied and the directories to which you must copy them are given in the following table.

**Note:** Some of the directory paths given in the first column of this table correspond to the location of the connector files in the following directory on the installation media:

Web Access Control\RSA ClearTrust

Refer to the "[Files and Directories That Comprise the Connector](#)" section on page 1-4 for more information about these files.

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| File  | Destination Directory   |
|---|---|
| lib\xliClearTrust.jar   | <i>OIM_home</i> \xellerate\JavaTasks<br><i>OIM_home</i> \xellerate\ScheduleTask |
| Files in the <code>resources</code> directory on the installation media         | <i>OIM_home</i> \xellerate\connectorResources                                   |
| Files in the <code>tests</code> directory on the installation media             | <i>OIM_home</i> \xellerate\tests  |
| Files in the <code>xml</code> directory on the installation media               | <i>OIM_home</i> \xellerate\XLIntegrations                                       |
| The following files from the <i>ClearTrust_installation_dir</i> /lib directory: | <i>OIM_home</i> \ThirdParty   |
| ct_admin_api.jar<br>ct_runtime_api.jar<br>cleartrust.jar                        |   |
| The following files in the <i>ClearTrust_installation_dir</i> /lib/ directory:  | <i>OIM_home</i> \xellerate\ext  |
| ct_admin_api.jar<br>ct_runtime_api.jar  |   |

**Note:** While installing Oracle Identity Manager in a clustered environment, you copy the contents of the installation directory to each node of the cluster. Similarly, you must copy the `connectorResources` directory and the JAR files to the corresponding directories on each node of the cluster.

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## Step 3: Configuring the Oracle Identity Manager Server

This section discusses the following topics:

**Note:** In a clustered environment, you must perform this step on each node of the cluster.

---

- [Adding a Log Module](#)
- [Changing to the Required Input Locale](#)
- [Clearing Content Related to Connector Resource Bundles from the Server Cache](#)

- [Enabling Logging](#)

## Adding a Log Module

To add a log module, in the `OIM_home\config\log.properties` file, add an entry similar to the following for a new log module:

```
log4j.logger.ADAPTERS.CTINTEGRATION=log_level
```

You can specify any one of the following log levels:

- DEBUG
- INFO
- WARN
- ERROR
- FATAL

## Changing to the Required Input Locale

Changing to the required input locale (language and country setting) involves installing the required fonts and setting the required input locale.

To set the required input locale:

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**Note:** Depending on the operating system used, you may need to perform this procedure differently.

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1. Open Control Panel.
2. Double-click **Regional Options**.
3. On the Input Locales tab of the Regional Options dialog box, add the input locale that you want to use and then switch to the input locale.

## Clearing Content Related to Connector Resource Bundles from the Server Cache

Whenever you add a new resource bundle in the `OIM_home\xellerate\connectorResources` directory or make a change in an existing resource bundle, you must clear content related to connector resource bundles from the server cache.

To clear content related to connector resource bundles from the server cache:

1. In a command window, change to the `OIM_home\xellerate\bin` directory.
2. Enter one of the following commands:

---



---

**Note:** You must perform Step 1 before you perform this step. If you run the command as follows, then an exception is thrown:

```
OIM_home\xellerate\bin\batch_file_name
```

---



---

- On Microsoft Windows:  
PurgeCache.bat ConnectorResourceBundle

- On UNIX:

```
PurgeCache.sh ConnectorResourceBundle
```

In this command, `ConnectorResourceBundle` is one of the content categories that you can remove from the server cache. Refer to the following file for information about the other content categories:

```
OIM_home\xellerate\config\xlConfig.xml
```

---

---

**Note:** You can ignore the exception that is thrown when you perform Step 2.

---

---

## Enabling Logging

When you enable logging, Oracle Identity Manager automatically stores in a log file information about events that occur during the course of provisioning and reconciliation operations. To specify the type of event for which you want logging to take place, you can set the log level to one of the following:

- ALL  
This level enables logging for all events.
- DEBUG  
This level enables logging of information about fine-grained events that are useful for debugging.
- INFO  
This level enables logging of informational messages that highlight the progress of the application at coarse-grained level.
- WARN  
This level enables logging of information about potentially harmful situations.
- ERROR  
This level enables logging of information about error events that may still allow the application to continue running.
- FATAL  
This level enables logging of information about very severe error events that could cause the application to stop functioning.
- OFF  
This level disables logging for all events.

The file in which you set the log level and the log file path depend on the application server that you use:

- **For JBoss Application Server**

To enable logging:

1. In the `JBoss_home\server\default\conf\log4j.xml` file, locate the following lines:

```
<category name="XELLERATE">  
  <priority value="log_level"/>  
</category>
```

- In the second XML code line, replace *log\_level* with the log level that you want to set. For example:

```
<category name="XELLERATE">
  <priority value="INFO"/>
</category>
```

After you enable logging, log information is written to the following file:

```
JBoss_home\server\default\log\server.log
```

- **For IBM WebSphere:**

To enable logging:

- Add the following line in the *OIM\_home\xellerate\config\log.properties* file:

```
log4j.logger.XELLERATE=log_level
```

- In this line, replace *log\_level* with the log level that you want to set.

For example:

```
log4j.logger.XELLERATE=INFO
```

After you enable logging, log information is written to the following file:

```
WebSphere_home\AppServer\logs\server_name\startServer.log
```

- **For BEA WebLogic**

To enable logging:

- Add the following line in the *OIM\_home\xellerate\config\log.properties* file:

```
log4j.logger.XELLERATE=log_level
```

- In this line, replace *log\_level* with the log level that you want to set.

For example:

```
log4j.logger.XELLERATE=INFO
```

After you enable logging, log information is written to the following file:

```
WebLogic_home\user_projects\domains\domain_name\server_name\server_name.log
```

- **For OC4J**

To enable logging:

- Add the following line in the *OIM\_home\xellerate\config\log.properties* file:

```
log4j.logger.XELLERATE=log_level
```

- In this line, replace *log\_level* with the log level that you want to set.

For example:

```
log4j.logger.XELLERATE=INFO
```

After you enable logging, log information is written to the following file:

OC4J\_home\opmn\logs\default\_group~home~default\_group~1.log

## Step 4: Importing the Connector XML Files

You must import the connector XML files into Oracle Identity Manager in the following sequence:

1. XLIClearTrust\_DM.xml
2. XLIClearTrustEntityAdp\_DM.xml
3. XLICTAutoSaveAdapter\_DM.xml
4. XLIClearTrustScheduleTask\_DM.xml

---

---

**Caution:** If you do not import the connector XML files in the specified order, then the connector may not work.

---

---

To import the connector XML file into Oracle Identity Manager:

1. Open the Oracle Identity Manager Administrative and User Console.
2. Click the **Deployment Management** link on the left navigation bar.
3. Click the **Import** link under Deployment Management. A dialog box for locating files is displayed.
4. Locate and open the XLIClearTrust\_DM.xml file, which is in the `OIM_home\xellerate\XLIntegrations\ClearTrust\xml` directory. Details of this XML file are shown on the File Preview page.
5. Click **Add File**. The Substitutions page is displayed.
6. Click **Next**. The Confirmation page is displayed.
7. Click **Next**. The Provide IT Resource Instance Data page for the ClearTrust IT resource is displayed.
8. Specify values for the parameters of the ClearTrust IT resource. Refer to the table in the "Defining IT Resources" section on page 2-7 for information about the values to be specified.
9. Click **Next**. The Provide IT Resource Instance Data page for a new instance of the ClearTrust IT resource type is displayed.
10. Click **Skip** to specify that you do not want to define another IT resource. The Confirmation page is displayed.

**See Also:** If you want to define another IT resource, then refer to *Oracle Identity Manager Tools Reference Guide* for instructions.

11. Click **View Selections**.

The contents of the XML file are displayed on the Import page. You may see a cross-shaped icon along with some nodes. Remove these nodes by right-clicking each node and then selecting **Remove**.

12. Click **Import**. The connector XML file is imported into Oracle Identity Manager.
13. Perform the same procedure to import the remaining connector XML files. These files are in the `OIM_home\xellerate\XLIntegrations\ClearTrust\xml` directory.

After you import the connector XML files, proceed to the ["Step 5: Configuring Reconciliation"](#) section on page 2-8.

## Defining IT Resources

You must specify values for the ClearTrust IT resource parameters listed in the following table.

| Parameter                | Description  |
|--------------------------|--|
| CTAdminUserId            | Name of the RSA ClearTrust administrator<br>This is a required parameter.  |
| CTAdminPassword          | Password of the RSA ClearTrust administrator<br>This is a required parameter.  |
| MachineName or IPAddress | Host name or IP address of the computer on which the RSA ClearTrust Entitlements Server is running.<br>This is a required parameter.   |
| Port                     | Port number on which the RSA ClearTrust Entitlements Server is running<br>This is a required parameter. The default value is 5601.   |
| SSLMode                  | SSL mode that is used to connect to the RSA ClearTrust server<br><b>Note:</b> Ensure that RSA ClearTrust is running in this mode. Otherwise, Oracle Identity Manager cannot connect to RSA ClearTrust.<br>This is a required parameter.<br>Note: It is recommended that you enable SSL to secure communication with the target system. |
| TimeOut                  | Timeout value for the connection that is established between Oracle Identity Manager and RSA ClearTrust<br>This is a required parameter.   |
| Default User Group       | Default user group in RSA ClearTrust<br>This is a required parameter.  |
| CaFileLocation           | Location of the CA certificate<br>This parameter is used only with mutual authentication.  |
| CaPassword               | Password for the CA certificate<br>This parameter is used only with mutual authentication.   |
| KsFileLocation           | Location of the keystore file<br>This parameter is used only with mutual authentication.   |
| KsPassword               | Password of the keystore file<br>This parameter is used only with mutual authentication.   |
| KeyAlias                 | Key name that is to be used with the keystore file<br>This parameter is used only with mutual authentication.  |
| PrivatePassword          | Password for the private key in the keystore file<br>This parameter is used only with mutual authentication.   |
| TimeStamp                | This parameter is reserved for future use.   |
| CTAdmin Group            | Group to which the RSA ClearTrust administrative user belongs  |

| Parameter                  | Description   |
|----------------------------|---|
| CTAdmin Role               | Role of the RSA ClearTrust administrative user  |
| Target Locale:<br>Country  | Country code<br>Default value: US<br><b>Note:</b> You must specify the value in uppercase.  |
| Target Locale:<br>Language | Language code<br>Default value: en<br><b>Note:</b> You must specify the value in lowercase. |

After you specify values for these IT resource parameters, proceed to Step 9 of the procedure to import connector XML files.

## Step 5: Configuring Reconciliation

This section discusses the following topics:

- [Adding Prerequisites for Reconciliation](#)
- [Creating Scheduled Tasks](#)
- [Enabling Reconciliation in Oracle Identity Manager Release 9.0.1](#)

### Adding Prerequisites for Reconciliation

This section describes the following prerequisite steps for configuring reconciliation:

- [Configuring System Properties](#)
- [Configuring Trusted Source Reconciliation](#)

#### Configuring System Properties

To configure system properties:

1. Open the Oracle Identity Manager Design Console.
2. Navigate to the System Configuration page.
3. Check if there is an entry for "Default date format." If this entry is not there, then perform Step 4.
4. Add a new entry in the Server category:
  - Name: Default date format
  - Keyword: XL.DefaultDateFormat
  - Value: yyyy/MM/dd hh:mm:ss z
5. Click **Save**.

## Configuring Trusted Source Reconciliation

---

**Note:** Perform this step of the procedure only if you want to configure trusted source reconciliation. Only one connector can be configured for trusted source reconciliation. If you configure trusted source reconciliation for this connector while you have another trusted source configured, then both connector reconciliations would stop working.

Refer to *Oracle Identity Manager Connector Framework Guide* for conceptual information about reconciliation configurations.

---

This procedure involves the following steps:

1. In the Oracle Identity Manager Design Console, open the Resource Object form.
2. Search for the Xellerate User.
3. On the Object Reconciliation tab, add reconciliation fields as required. Add all those reconciliation fields that would be needed to provide input for the mandatory fields in the Xellerate User form, such as User Login and First Name. However, you can ignore the Password field, although it is a mandatory field.
4. Open the Process Definition form.
5. Search for the Xellerate User.
6. On the Reconciliation Field Mappings tab, add the required reconciliation field mappings. All the mandatory fields of the User Defined process form must be mapped.
7. Open the Reconciliation Rules form.
8. Create a rule for the Xellerate User object, with a rule element as required. The Reconciliation Rules form is in the Development Tools folder.
9. After you create the rule, select the **Active** check box.

## Creating Scheduled Tasks

To create the scheduled task:

1. Open the Oracle Identity Manager Design Console.
2. Expand the **Xellerate Administration** folder.
3. Select **Task Scheduler**.
4. Click **Find**. The details of the predefined scheduled task are displayed.
5. Enter a number in the **Max Retries** field. This number represents the number of times Oracle Identity Manager must attempt to complete the task before assigning the **ERROR** status to the task.
6. Ensure that the **Disabled** and **Stop Execution** check boxes are not selected.
7. In the Start region, double-click the **Start Time** field. From the date-time editor that is displayed, set the date and time at which you want the task to run.
8. In the Interval region, set the following schedule parameters:
  - To set the task to run on a recurring basis, select the **Daily**, **Weekly**, **Recurring Intervals**, **Monthly**, or **Yearly** option.

If you select the **Recurring Intervals** option, then you must also specify the time interval at which you want the task to run on a recurring basis.

- To set the task to run only once, select the **Once** option.

9. Provide values for the attributes of the scheduled task. Refer to the following table for information about the values to be specified.

| Attribute                                     | Description  | Sample Value  |
|---|--|---|
| Server  | Name of the IT Resource  | ClearTrust  |
| Target System CT Recon - Resource Object name | Name of the target system parent resource object   | ClearTrust  |
| Trusted Source Recon - Resource Object name   | Name of the Oracle Identity Manager resource object  | The default value is Xellerate User   |
| Paging Range                                  | Paging range to extract user accounts from the target system   | 10  |
| TrialRecNum                                   | Use this parameter if you only want to check connectivity with the target and reconcile a few records to ensure that reconciliation with the relevant target is working.<br><br>Specify the number of records that you want to reconcile as the value of this parameter. | 3   |
| UseReconFieldMap                              | If this attribute is set to true, the Client Customize reconciliation is activated and only the fields in the Attribute Name: CTReconciliationFields lookup are reconciled. Otherwise, all the available fields are reconciled.  | True  |
| CTReconciliationFields                        | Name of the lookup definition that stores the reconciliation field data used in customized reconciliation  | Lookup.CTReconciliation.FieldMap  |
| Trusted Source Recon - Resource Object name   | Name of the trusted source resource object   | Default value: Xellerate User<br><br>Specify false (in lowercase) if you do not want to configure trusted source reconciliation |
| Date Format                                   | Format in which date values sent from the target system are to be saved during reconciliation<br><br>The value that you specify must be the same as the value specified in the <a href="#">"Configuring System Properties"</a> section on page 2-8.                      | yyyy/MM/dd<br>hh:mm:ss z  |

**See Also:** *Oracle Identity Manager Design Console Guide* for information about adding and removing task attributes

10. Click **Save**. The scheduled task is created. The **INACTIVE** status is displayed in the **Status** field, because the task is not currently running. The task is run at the date and time that you set in Step 7.

## Enabling Reconciliation in Oracle Identity Manager Release 9.0.1

If you are using Oracle Identity Manager release 9.0.1, then you must perform the following procedure to enable reconciliation:

**See Also:** *Oracle Identity Manager Design Console Guide*

1. Open the Process Definition form for the `ClearTrust` User. This form is in the Process Management folder.
2. Click the **Reconciliation Field Mappings** tab.
3. For each field that is of the IT resource type:
  - a. Double-click the field to open the Edit Reconciliation Field Mapping window for that field.
  - b. Deselect **Key Field for Reconciliation Matching**.

## Step 6: Compiling Adapters

The following adapters are imported into Oracle Identity Manager when you import the connector XML file:

- `CTUpdateUserProperty`
- `CTUpdateGroup`
- `CTStringTask`
- `CTModifyUser`
- `CTDeleteUser`
- `CTDeleteGroup`
- `CTCreateUser`
- `CTAssign Default Group`
- `CTAddGroup`
- `CTPrepopStartDate`
- `CTPrepopString`
- `CTPrepopDateAddOneYear`
- `CTEmailValidation`
- `CTAdd Default Group to User`
- `CTEndOrPwdExpDateValidatio`

You must compile these adapters before you can use them to provision accounts on the target system.

To compile adapters by using the Adapter Manager form:

1. Open the Adapter Manager form.
2. To compile all the adapters that you import into the current database, select **Compile All**.

To compile multiple (but not all) adapters, select the adapters you want to compile. Then, select **Compile Selected**.

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**Note:** Click **Compile Previously Failed** to recompile only those adapters that were not compiled successfully. Such adapters do not have an OK compilation status.

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3. Click **Start**. Oracle Identity Manager compiles the selected adapters.
4. If Oracle Identity Manager is installed in a clustered environment, then copy the compiled adapters from the `OIM_home\xellerate\Adapter` directory to the same directory on each of the other nodes of the cluster. If required, overwrite the adapter files on the other nodes.

To view detailed information about an adapter:

1. Highlight the adapter in the Adapter Manager form.
2. Double-click the row header of the adapter, or right-click the adapter.
3. Select **Launch Adapter** from the shortcut menu that is displayed. Details of the adapter are displayed.

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**Note:** To compile one adapter at a time, use the Adapter Factory form. Refer to *Oracle Identity Manager Tools Reference Guide* for information about using the Adapter Factory and Adapter Manager forms.

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## Configuring the Connector for Multiple Installations of the Target System

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**Note:** Perform this procedure only if you want to configure the connector for multiple installations of RSA ClearTrust. Refer to *Oracle Identity Manager Design Console Guide* for detailed instructions on performing each step of this procedure.

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To configure the connector for multiple installations of the target system:

1. Create and configure one IT resource for each target system installation.  
The IT Resources form is in the Resource Management folder. An IT resource is created when you import the connector XML file. You can use this IT resource as the template for creating the remaining IT resources, of the same resource type.
2. Configure reconciliation for each target system installation. Refer to the "[Step 5: Configuring Reconciliation](#)" section on page 2-8 for instructions. Note that you need to modify only the attributes that are used to specify the IT resource and to specify whether or not the target system installation is to be set up as a trusted source.

You can designate either a single or multiple installations of RSA ClearTrust as the trusted source.

3. If required, modify the fields to be reconciled for the Xellerate User resource object.

When you use the Administrative and User Console to perform provisioning, you can specify the IT resource corresponding to the RSA ClearTrust installation to which you want to provision the user.

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## Testing and Troubleshooting

After you deploy the connector, you must test it to ensure that it functions as expected. This chapter discusses the following topics related to connector testing:

- [Running Connector Tests](#)
- [Troubleshooting](#)

### Running Connector Tests

You can use the testing utility to identify the cause of problems associated with connecting to the target system and performing basic operations on the target system.

To use the testing utility:

1. Modify the CLASSPATH environment variable to include the following:

```
OIM_home\xellerate\JavaTasks\xliClearTrust.jar
OIM_home\xellerate\tests\lib\xliClearTrustTest.jar
OIM_home\xellerate\ext\ct_admin_api.jar
OIM_home\xellerate\ext\ct_runtime_api.jar
OIM_home\xellerate\ext\log4j-1.2.8.jar
OIM_home\xellerate\lib\xl.jar
OIM_home\xellerate\tests
```

2. Use the information in the following table to modify the default attributes given in the `config.properties` file. This file is in the `OIM_home\xellerate\XLIntegrations\ClearTrust\tests\config\config.properties` directory.

| Attribute Name | Description   | Default Value |
|----------------|---|---------------|
| machinename    | Host name or IP address of the computer on which the RSA ClearTrust Entitlements Server is running  | 192.168.50.50 |
| port           | Port at which the RSA ClearTrust Entitlements Server is listening                                   | 5601          |
| sslmode        | Secure Sockets Layer (SSL) mode that the Entitlements Server is using: CLEAR, SSL_ANON, or SSL_AUTH | CLEAR         |
| timeout        | Timeout interval (in milliseconds) for connecting to the RSA ClearTrust Entitlements Server         | 10000 ms      |

| Attribute Name          | Description   | Default Value                       |
|-------------------------|---|-------------------------------------|
| admingroup              | Name of the default RSA ClearTrust Administrative group   | <i>Default Administrative Group</i> |
| adminrole               | Name of the default RSA ClearTrust Administrative role  | <i>Default Administrative Role</i>  |
| action                  | Action that is to be tested when Oracle Identity Manager connects to RSA ClearTrust<br><br>The action can be connect, createuser, modifyattributes, getattributes, or deleteuser. | createuser                          |
| userid                  | User ID<br><br>You must ensure that the ID does not exist in the RSA ClearTrust database.   | c4                                  |
| password                | User's password   | welcome1                            |
| firstname               | User's first name   | Jane                                |
| lastname                | User's last name  | Doe                                 |
| email                   | User's e-mail address   | jane.doe@acmewidgets.com            |
| startdate               | User's date of hire<br><br>All dates should be in the following format:<br>YYYY-MM-DD   | 2004-02-28                          |
| enddate                 | User's account termination date   | 2005-02-28                          |
| password expirationdate | Date on which the user's password expires   | 2005-02-28                          |
| islock                  | Specifies whether or not the user is locked in RSA ClearTrust<br><br>If the action attribute is set to connect, then this attribute does not apply.                               | false                               |
| loggerfile              | Name and location of the log file   | logs/Test_CTConnect.log             |
| loggerlevel             | Level of logging that is required<br><br>The level can be one of the log levels discussed in the "Enabling Logging" section on page 2-4.  | DEBUG                               |

3. Enter a command similar to the following to run the CTConnectTest Java class file:

```
java CTConnectTest config.properties ctadmin ctpassword
```

For example:

```
java com.thortech.xl.integration.ct.tests.CTConnectTest
config/config.properties admin admin
```

4. To verify that the designated action (for example, creating a user in RSA ClearTrust) is successful, check the log file specified in the config.properties file.

The following is sample output displayed in the log file:

```

29 Mar 2004 15:32:19 INFO Constructor: logs/Test_CTConnect.log DEBUG
29 Mar 2004 15:33:08 INFO Constructor: logs/Test_CTConnect.log DEBUG
29 Mar 2004 15:33:32 INFO Constructor: logs/Test_CTConnect.log DEBUG
29 Mar 2004 15:33:32 INFO CT_CONNECTION_SUCCESS
29 Mar 2004 15:36:46 INFO Constructor: logs/Test_CTConnect.log DEBUG
29 Mar 2004 15:36:46 INFO CT_CONNECTION_SUCCESS
29 Mar 2004 15:36:46 INFO CT_USERCREATION_SUCCESS
29 Mar 2004 15:36:46 INFO CT_CLOSECONNECTION_SUCCESS

```

## Troubleshooting

The following table lists solutions to some commonly encountered errors associated with the connector.

| Problem  | Solution  |
|--|---|
| Oracle Identity Manager cannot establish a connection with RSA ClearTrust.   | <ul style="list-style-type: none"> <li>■ Ensure that the RSA ClearTrust Entitlements Server is running.</li> <li>■ Check the port on which the RSA ClearTrust Entitlements Server is running. Ensure that the same port number is specified in the <code>Port</code> parameter.</li> <li>■ Validate the administrator's user ID, password, group, and role by using the Oracle Identity Manager Administrative and User Console.</li> <li>■ Ensure that the SSL mode in which the Entitlements Server is running is the same as the SSL mode that is specified in the <code>SSLMode</code> parameter of the RSA ClearTrust IT resource.</li> <li>■ Ensure that all required RSA ClearTrust JAR files are present in the <code>OIM_home\Xellerate\ext</code> directory.</li> </ul> |
| Oracle Identity Manager cannot modify a user ID.   | The user ID must be unique in RSA ClearTrust. Ensure that no other user has the same distinguished name.  |
| An incompatible version is found for some classes.   | Ensure that Oracle Identity Manager is using JDK 1.4.2 or later.  |
| Oracle Identity Manager cannot provision a user with RSA ClearTrust. In addition, the following error message is displayed:<br>Data validation failed.   | <ul style="list-style-type: none"> <li>■ Ensure that the <code>AutoSave</code> feature of the RSA ClearTrust provisioning process is enabled.</li> <li>■ Ensure that the <code>CTPrepopServerInfo</code> adapter is compiled and assigned to the custom process form.</li> <li>■ Ensure that the run-time and return variables of the connector are mapped properly.</li> </ul>   |
| Oracle Identity Manager cannot assign a default group to the user who has been provisioned with RSA ClearTrust. In addition, the following error message is displayed:<br>CT_USERGROUP_OBJECT<br>NOTFOUND_FAIL | Ensure that the default group specified in the RSA ClearTrust IT resource matches the group created in RSA ClearTrust.  |



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## Known Issues

The following are known issues associated with this release of the connector:

- The connector supports provisioning against only one RSA ClearTrust server.
- The connector supports only users of RSA ClearTrust, not administrators. You must use RSA ClearTrust to create and manage administrators.
- Some Asian languages use multibyte character sets. If the character limit for the fields in the target system is specified in bytes, then the number of Asian-language characters that you can enter in a particular field may be less than the number of English-language characters that you can enter in the same field. The following example illustrates this limitation:

Suppose you can enter 50 characters of English in the User Last Name field of the target system. If you were using the Japanese language and if the character limit for the target system fields were specified in bytes, then you would not be able to enter more than 25 characters in the same field.



## Attribute Mappings Between Oracle Identity Manager and RSA ClearTrust

The following table discusses attribute mappings between Oracle Identity Manager and RSA ClearTrust.

| Oracle Identity Manager Attribute | RSA ClearTrust Attribute | Description  |
|-----------------------------------|--------------------------|--|
| User Id                           | User ID                  | User ID  |
| Password                          | Password                 | Password   |
| Password Expiration Date          | Password Expires         | Date and time the user's password expires  |
| First Name                        | First Name               | First name   |
| Last Name                         | Last Name                | Last name  |
| Email Address                     | E-mail                   | E-mail address   |
| Start Date                        | Account Starts           | Date and time when the user's account must become active   |
| End Date                          | Account Expires          | Date and time when the user's account must expire  |
| Lock User                         | Lock Out                 | Flag that indicates whether or not the user is locked out  |
| Is Public                         | Visibility               | Flag that specifies whether the user account is visible to all administrators or only to administrators of this administrative group |
| User Group Name                   | User Group               | Group  |
| Property Name                     | Property Name            | Name of the property   |
| Property Value                    |                          | Property value<br>Depending on the data type of the selected property, the value can be a string or integer.                         |
| Property Value (Date)             |                          | Property value as date   |
| Property Value (Boolean)          |                          | Property value as Boolean  |



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