

## **Oracle® Identity Manager**

Connector Guide for SAP Enterprise Portal

Release 9.0.2

**B32172-01**

September 2006

The Programs (which include both the software and documentation) contain proprietary information; they are provided under a license agreement containing restrictions on use and disclosure and are also protected by copyright, patent, and other intellectual and industrial property laws. Reverse engineering, disassembly, or decompilation of the Programs, except to the extent required to obtain interoperability with other independently created software or as specified by law, is prohibited.

The information contained in this document is subject to change without notice. If you find any problems in the documentation, please report them to us in writing. This document is not warranted to be error-free. Except as may be expressly permitted in your license agreement for these Programs, no part of these Programs may be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose.

If the Programs are delivered to the United States Government or anyone licensing or using the Programs on behalf of the United States Government, the following notice is applicable:

U.S. GOVERNMENT RIGHTS Programs, software, databases, and related documentation and technical data delivered to U.S. Government customers are "commercial computer software" or "commercial technical data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the Programs, including documentation and technical data, shall be subject to the licensing restrictions set forth in the applicable Oracle license agreement, and, to the extent applicable, the additional rights set forth in FAR 52.227-19, Commercial Computer Software--Restricted Rights (June 1987). Oracle USA, Inc., 500 Oracle Parkway, Redwood City, CA 94065.

The Programs are not intended for use in any nuclear, aviation, mass transit, medical, or other inherently dangerous applications. It shall be the licensee's responsibility to take all appropriate fail-safe, backup, redundancy and other measures to ensure the safe use of such applications if the Programs are used for such purposes, and we disclaim liability for any damages caused by such use of the Programs.

Oracle, JD Edwards, PeopleSoft, and Siebel are registered trademarks of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners.

The Programs may provide links to Web sites and access to content, products, and services from third parties. Oracle is not responsible for the availability of, or any content provided on, third-party Web sites. You bear all risks associated with the use of such content. If you choose to purchase any products or services from a third party, the relationship is directly between you and the third party. Oracle is not responsible for: (a) the quality of third-party products or services; or (b) fulfilling any of the terms of the agreement with the third party, including delivery of products or services and warranty obligations related to purchased products or services. Oracle is not responsible for any loss or damage of any sort that you may incur from dealing with any third party.

---

---

# Contents

<b>Preface</b> .....	v
Audience .....	v
Documentation Accessibility .....	v
Related Documents .....	vi
Documentation Updates .....	vii
Conventions .....	vii
 <b>What's New in the Oracle Identity Manager Connector for SAP Enterprise Portal?</b>	
ix	
Software Updates .....	ix
Documentation-Specific Updates.....	x
 <b>1 About the Connector</b>	
Supported Functionality .....	1-1
Multilanguage Support.....	1-2
Reconciliation Module .....	1-2
Lookup Fields Reconciliation .....	1-2
User Reconciliation .....	1-3
Reconciled SAP Enterprise Portal Resource Object Fields .....	1-3
Reconciled Xellerate User Fields.....	1-3
Provisioning Module .....	1-4
Files and Directories That Comprise the Connector .....	1-4
Determining the Release Number of the Connector.....	1-5
 <b>2 Deploying the Connector</b>	
Step 1: Verifying Deployment Requirements.....	2-1
Step 2: Copying the Connector Files and External Code .....	2-2
Downloading the Apache Axis JAR Files.....	2-4
Step 3: Configuring the Oracle Identity Manager Server.....	2-4
Changing to the Required Input Locale.....	2-4
Clearing Content Related to Connector Resource Bundles from the Server Cache .....	2-5
Configuring the sapum.properties File.....	2-5
Step 4: Deploying Web Services on the Target System.....	2-5
Step 5: Importing the Connector XML File .....	2-6
Defining IT Resources .....	2-6

<b>Step 6: Configuring Reconciliation.....</b>	<b>2-7</b>
Configuring Trusted Source Reconciliation.....	2-8
Creating the Reconciliation Scheduled Tasks .....	2-8
Specifying Values for the Scheduled Task Attributes .....	2-9
Lookup Fields Reconciliation Scheduled Task.....	2-9
User Reconciliation Scheduled Task.....	2-9
<b>Step 7: Compiling Adapters .....</b>	<b>2-10</b>
<b>Step 8: Configuring the SAP Password Change Functionality .....</b>	<b>2-11</b>
<b>Configuring the Connector for Multiple Installations of the Target System .....</b>	<b>2-12</b>

### **3   Testing and Troubleshooting**

<b>Running Test Cases .....</b>	<b>3-1</b>
<b>Troubleshooting.....</b>	<b>3-3</b>
Connection Errors .....	3-3
Create User .....	3-4
Delete User .....	3-4
Modify User .....	3-5
Child Data .....	3-5

### **4   Known Issues**

#### **Index**

---

---

# Preface

*Oracle Identity Manager Connector Guide for SAP Enterprise Portal* provides information about integrating Oracle Identity Manager with SAP Enterprise Portal.

---

---

**Note:** Some parts of the product and documentation still refer to the original Thor company name and Xellerate product name and will be rebranded in future releases.

---

---

## Audience

This guide is intended for users who want to deploy the Oracle Identity Manager connector for SAP Enterprise Portal.

## Documentation Accessibility

Our goal is to make Oracle products, services, and supporting documentation accessible, with good usability, to the disabled community. To that end, our documentation includes features that make information available to users of assistive technology. This documentation is available in HTML format, and contains markup to facilitate access by the disabled community. Accessibility standards will continue to evolve over time, and Oracle is actively engaged with other market-leading technology vendors to address technical obstacles so that our documentation can be accessible to all of our customers. For more information, visit the Oracle Accessibility Program Web site at

<http://www.oracle.com/accessibility/>

### Accessibility of Code Examples in Documentation

Screen readers may not always correctly read the code examples in this document. The conventions for writing code require that closing braces should appear on an otherwise empty line; however, some screen readers may not always read a line of text that consists solely of a bracket or brace.

### Accessibility of Links to External Web Sites in Documentation

This documentation may contain links to Web sites of other companies or organizations that Oracle does not own or control. Oracle neither evaluates nor makes any representations regarding the accessibility of these Web sites.

### **TTY Access to Oracle Support Services**

Oracle provides dedicated Text Telephone (TTY) access to Oracle Support Services within the United States of America 24 hours a day, seven days a week. For TTY support, call 800.446.2398.

## **Related Documents**

For more information, refer to the following documents in the Oracle Identity Manager documentation set:

- *Oracle Identity Manager Release Notes*
- *Oracle Identity Manager Installation and Upgrade Guide for JBoss*
- *Oracle Identity Manager Installation and Upgrade Guide for WebLogic*
- *Oracle Identity Manager Installation and Upgrade Guide for WebSphere*
- *Oracle Identity Manager Administrative and User Console Guide*
- *Oracle Identity Manager Administrative and User Console Customization Guide*
- *Oracle Identity Manager Design Console Guide*
- *Oracle Identity Manager Tools Reference Guide*
- *Oracle Identity Manager Audit Report Developer Guide*
- *Oracle Identity Manager Best Practices Guide*
- *Oracle Identity Manager Connector Guide for BMC Remedy User Management*
- *Oracle Identity Manager Connector Guide for CA-ACF2 Advanced*
- *Oracle Identity Manager Connector Guide for CA-Top Secret Advanced*
- *Oracle Identity Manager Connector Guide for Database Application Tables*
- *Oracle Identity Manager Connector Guide for Database User Management*
- *Oracle Identity Manager Connector Guide for IBM RACF*
- *Oracle Identity Manager Connector Guide for IBM RACF Advanced*
- *Oracle Identity Manager Connector Guide for IBM Lotus Notes and Domino*
- *Oracle Identity Manager Connector Guide for Microsoft Active Directory*
- *Oracle Identity Manager Password Synchronization Module for Microsoft Active Directory Installation and Configuration Guide*
- *Oracle Identity Manager Connector Guide for Microsoft Exchange 2000 and 2003*
- *Oracle Identity Manager Connector Guide for Microsoft Exchange 5.5*
- *Oracle Identity Manager Connector Guide for Microsoft Windows 2000*
- *Oracle Identity Manager Connector Guide for Microsoft Windows NT 4.0*
- *Oracle Identity Manager Connector Guide for Novell eDirectory*
- *Oracle Identity Manager Connector Guide for Novell GroupWise*
- *Oracle Identity Manager Connector Guide for Oracle e-Business Employee Reconciliation*
- *Oracle Identity Manager Connector Guide for Oracle e-Business User Management*
- *Oracle Identity Manager Connector Guide for Oracle Internet Directory*
- *Oracle Identity Manager Connector Guide for PeopleSoft Employee Reconciliation*

- *Oracle Identity Manager Connector Guide for PeopleSoft User Management*
- *Oracle Identity Manager Connector Guide for Siebel Enterprise Applications*
- *Oracle Identity Manager Connector Guide for RSA Authentication Manager*
- *Oracle Identity Manager Connector Guide for RSA ClearTrust*
- *Oracle Identity Manager Connector Guide for SAP CUA*
- *Oracle Identity Manager Connector Guide for SAP Employee Reconciliation*
- *Oracle Identity Manager Connector Guide for SAP Enterprise Portal*
- *Oracle Identity Manager Connector Guide for SAP User Management*
- *Oracle Identity Manager Connector Guide for Sun Java System Directory*
- *Oracle Identity Manager Connector Guide for UNIX SSH*
- *Oracle Identity Manager Connector Guide for UNIX Telnet*

## Documentation Updates

Oracle is committed to delivering the best and most recent information available. For information about updates to the Oracle Identity Manager 9.0.2 connector documentation set, visit Oracle Technology Network at

<http://www.oracle.com/technology/documentation/index.html>

## Conventions

The following text conventions are used in this document:

Convention	Meaning
<b>boldface</b>	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
<code>monospace</code>	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.





---

---

# What's New in the Oracle Identity Manager Connector for SAP Enterprise Portal?

This chapter provides an overview of the updates made to the connector and documentation for SAP Enterprise Portal in release 9.0.2 of the Oracle Identity Manager connector pack.

The updates discussed in this chapter are divided into the following categories:

- [Software Updates](#)

These include updates made to the connector software.

- [Documentation-Specific Updates](#)

These include major changes made to the connector documentation. These changes are not related to software updates.

**See Also:** *Oracle Identity Manager Release Notes*

## Software Updates

This section discusses the following software updates implemented in this release of the connector.

### **Incorporation of Multilanguage Support**

In addition to English, this release of the connector supports the French and Japanese languages. The following are documentation updates pertaining to the incorporation of this feature:

- The installation media directory includes resource bundle files for the languages supported by the connector. These resource bundle files are described in the "[Files and Directories That Comprise the Connector](#)" section on page 1-4.
- The "[Step 2: Copying the Connector Files and External Code](#)" section on page 2-2 specifies the destination directory into which you must copy the resource bundle files during the deployment procedure.
- The "[Step 3: Configuring the Oracle Identity Manager Server](#)" section on page 2-4 describes the procedure to change to the required input locale and to clear content related to connector resource bundles from the server cache.
- Changes have been made in the procedure described in the "[Running Test Cases](#)" section on page 3-1 to accommodate the multilanguage support feature.
- [Chapter 4, "Known Issues"](#) discusses two new issues related to the use of non-English locales.

### **Determining the Release Number of the Connector**

Instructions to determine the release number of the connector are given in the ["Determining the Release Number of the Connector"](#) section on page 1-5.

### **External Code Files Not Bundled in the Connector Pack**

External code files are not bundled along with the connector file in the installation media directory. Instead, instructions to download these files are given in the ["Downloading the Apache Axis JAR Files"](#) section on page 2-4.

### **Known Issues Item Removed**

In the Known Issues list in [Chapter 4](#), the point about the default date value of 1970-01-01 being used if values for the Valid From and Valid To date fields are not specified has been removed.

## **Documentation-Specific Updates**

The following documentation-specific updates have been made in this release of the guide:

- Oracle Identity Manager uses a SAP Enterprise Portal user account to connect to and exchange data with SAP Enterprise Portal. The ["Step 1: Verifying Deployment Requirements"](#) section on page 2-1 provides information about the minimum rights that must be assigned to this user account.
- In the ["Step 2: Copying the Connector Files and External Code"](#) on page 2-2, instructions to download and copy the external code files have been reworded.
- Instructions to copy the connector JAR files and adapter files to all the nodes of a clustered environment have been added in the following sections:
  - [Step 2: Copying the Connector Files and External Code](#) on page 2-2
  - [Step 3: Configuring the Oracle Identity Manager Server](#) on page 2-4
  - [Step 7: Compiling Adapters](#) on page 2-10
- Instructions and pointers to information about configuring trusted source reconciliation have been moved to the ["Configuring Trusted Source Reconciliation"](#) on page 2-8.
- Instructions to use Oracle Identity Manager for linking multiple installations of SAP Enterprise Portal are given in the ["Configuring the Connector for Multiple Installations of the Target System"](#) section on page 2-12.
- Changes have been made to the procedure described in the ["Running Test Cases"](#) section on page 3-1 to accommodate the multilanguage support feature.
- The "Supported Platforms" section has been removed.

---

## About the Connector

Oracle Identity Manager automates access rights management, security, and provisioning of IT resources. Oracle Identity Manager connectors are used to integrate Oracle Identity Manager with third-party applications. The connector for SAP Enterprise Portal is used to integrate Oracle Identity Manager with SAP Enterprise Portal.

---

**Note:** Oracle Identity Manager connectors were referred to as *resource adapters* prior to the acquisition of Thor Technologies by Oracle.

---

This chapter contains the following sections:

- [Supported Functionality](#)
- [Multilanguage Support](#)
- [Reconciliation Module](#)
- [Provisioning Module](#)
- [Files and Directories That Comprise the Connector](#)
- [Determining the Release Number of the Connector](#)

### Supported Functionality

The following table lists the functions that are available with this connector.

Function	Type	Description
Create User	Provisioning	Creates a user in the SAP Enterprise Portal system
Update User	Provisioning	Updates a user in the SAP Enterprise Portal system
Delete User	Provisioning	Deletes a user from the SAP Enterprise Portal system
Reset Password	Provisioning	Updates the user password in the SAP Enterprise Portal system
Lock User	Provisioning	Locks a user in the SAP Enterprise Portal system
UnLock User	Provisioning	Unlocks a locked user in the SAP Enterprise Portal system
Add Role	Provisioning	Adds a role to a user in the SAP Enterprise Portal system
Add Group	Provisioning	Adds a group to a user in the SAP Enterprise Portal system

Function	Type	Description
Remove Role	Provisioning	Removes the role of a user in the SAP Enterprise Portal system
Remove Group	Provisioning	Removes a group from a user in the SAP Enterprise Portal system
List Roles of User	Provisioning	Lists the roles of a user in the SAP Enterprise Portal system
List Groups of User	Provisioning	Lists the groups of a user in the SAP Enterprise Portal system
List All Roles	Provisioning	Lists all the roles defined in the SAP Enterprise Portal system
List All Groups	Provisioning	Lists all the groups defined in the SAP Enterprise Portal system
Reconciliation Insert Received	Reconciliation	Inserts into Oracle Identity Manager the user that is created in the SAP Enterprise Portal system
Reconciliation Update Received	Reconciliation	Updates in Oracle Identity Manager the user that is updated in the SAP Enterprise Portal system
Reconciliation Delete Received	Reconciliation	Deletes from Oracle Identity Manager the user that is deleted from the SAP Enterprise Portal system

## Multilanguage Support

In addition to English, this release of the connector supports the following languages:

- French
- Japanese

## Reconciliation Module

This section discusses the elements that the reconciliation module extracts from the target system to construct reconciliation event records. The following are features of these records:

- The default data elements of each reconciliation event record are Organization, Xellerate type, and Role.
- The default labels for the data elements in each reconciliation event record are:
  - Event Linked (for successful reconciliation)
  - No Match Found (for failed reconciliation)

The reconciliation module reconciles the fields listed in the following sections:

- [Lookup Fields Reconciliation](#)
- [User Reconciliation](#)

## Lookup Fields Reconciliation

For user reconciliation to work, the following lookup definitions must be available and the lookup values must be reconciled:

- Lookup.SAP.EP.Country
- Lookup.SAP.EP.Groups

- Lookup.SAP.EP.Language
- Lookup.SAP.EP.Roles
- Lookup.SAP.EP.TimeZone

## User Reconciliation

User reconciliation can be divided into the following:

- [Reconciled SAP Enterprise Portal Resource Object Fields](#)
- [Reconciled Xellerate User Fields](#)

### Reconciled SAP Enterprise Portal Resource Object Fields

The following fields are reconciled:

- Street
- City
- State
- Zip
- Country
- TimeZone
- Department
- ValidFrom
- ValidTo
- Locked
- UserID
- Password
- ITResourceType
- FirstName
- LastName
- EmailID
- Language
- Telephone
- Fax
- Mobile
- Groups
- Roles

### Reconciled Xellerate User Fields

If trusted source reconciliation is implemented, then the following additional fields are reconciled:

- UserID
- Password

- FirstName
- LastName
- EmailID
- Organization
- Xellerate Type
- Role
- Valid From
- Valid To

## Provisioning Module

The following fields must be specified for a provisioning task to work for SAP Enterprise Portal resource objects:

- User ID
- Password
- First Name
- Last Name
- Email ID
- ValidFrom
- ValidTo

---

---

**Note:** If you create a user in Oracle Identity Manager and do not assign a role to the user, then the user would not be able to view any Portal content after logging in to SAP Enterprise Portal.

---

---

## Files and Directories That Comprise the Connector

The files and directories that comprise this connector are compressed in the following ZIP file on the installation media:

Enterprise Applications\SAP Enterprise Portal\SAP Enterprise Portal Rev 1.1.0.zip

These files and directories are listed in the following table.

File in the Installation Media Directory	Description
xml\SAPEPResourceObject.xml	<p>This XML file contains definitions for the following components of the connector:</p> <ul style="list-style-type: none"><li>■ IT resource definition</li><li>■ SAP User form</li><li>■ Lookup definitions</li><li>■ Adapters</li><li>■ Resource object</li><li>■ Process definition</li><li>■ Reconciliation scheduled tasks</li></ul>

File in the Installation Media Directory	Description
xml\SAPEPXLResourceObject.xml	This XML file contains the configuration for the Xellerate User. You must import this file only if you plan to use the connector in trusted source reconciliation mode.
lib\SAPEPConnector.jar	This is the connector code JAR file.
lib\SAP_EP_jar\servicelistener.jar	During provisioning, this JAR file is used to ensure that changes to the role attribute of the user are correctly passed on to SAP EP. During reconciliation, this JAR file is used to ensure that changes to the group attribute are correctly passed on to Oracle Identity Manager.
The sapum.properties file inside the lib\properties directory	This file contains the connection parameters required to connect to the SAP Enterprise Portal server. The location of this file is given in the SAPUMLocation parameter of the IT resource defined for SAP Enterprise Portal.
The lib\properties directory also contains the following files: dataSourceConfiguration_database_only.xml dataSourceConfiguration_PCDRoles.xml dataSourceConfiguration_UMERoles.xml dataSourceConfiguration.dtd	These files are supportive files for the sapum.properties file. They must be copied into the directory in which the sapum.properties file is copied.
par\ConnectorService.par	This file is used for calling Web Services on the SAP Enterprise Portal system.
Files in the resources directory	Each of these files contains locale-specific information that is used by the connector.
troubleshoot\global.properties	This file is used to specify the parameters and settings required to connect to the target system by using the troubleshooting utility.
troubleshoot\log.properties	This file is used to specify the log level and the directory in which the log file is to be created when you run the troubleshooting utility.
troubleshoot\TroubleShootingUtility.class	This utility is used to test connector functionality.
docs\B32172_01.pdf	This guide, which provides instructions to deploy the connector.

---

**Note:** The files in the troubleshoot directory are used only to run tests on the connector.

---

The "Step 2: Copying the Connector Files and External Code" section on page 2-2 provides instructions to copy these files into the required directories.

## Determining the Release Number of the Connector

You can determine the release number of the connector at any of the following stages:

### Before Deployment

To determine the release number of the connector before you deploy it:

1. Extract the contents of the `SAPEPConnector.jar` file. This file is in the `lib` directory inside the installation media directory.
2. Open the `manifest.mf` file in a text editor, which is one of the files bundled inside the `SAPEPConnector.jar` file.

In the `manifest.mf` file, the release number of the connector is displayed as the value of the `Version` property.

---

**Note:** If you maintain a copy of the `SAPEPConnector.jar` file after deployment, you can use this method to determine the release number of the connector at any stage. However, after you deploy the connector, it is recommended that you use the [After Deployment](#) method.

---

### During Deployment

To determine the release number of the connector while deploying the connector, refer to Step 4 of the procedure described in the ["Step 5: Importing the Connector XML File"](#) section on page 2-6.

### After Deployment

To determine the release number of the connector after deploying the connector:

**See Also:** *Oracle Identity Manager Design Console Guide*

1. Open the Oracle Identity Manager Design Console.
2. In the Form Designer, open the process form. The release number of the connector is the value of the **Version** field.



---

## Deploying the Connector

Deploying the connector involves the following steps:

- [Step 1: Verifying Deployment Requirements](#)
- [Step 2: Copying the Connector Files and External Code](#)
- [Step 3: Configuring the Oracle Identity Manager Server](#)
- [Step 4: Deploying Web Services on the Target System](#)
- [Step 5: Importing the Connector XML File](#)
- [Step 6: Configuring Reconciliation](#)
- [Step 7: Compiling Adapters](#)
- [Step 8: Configuring the SAP Password Change Functionality](#)

If you want to configure the connector for multiple installations of SAP Enterprise Portal, then perform the following procedure:

- [Configuring the Connector for Multiple Installations of the Target System](#)

### Step 1: Verifying Deployment Requirements

The following table lists the deployment requirements for the connector.

Item	Requirement
Oracle Identity Manager	Oracle Identity Manager release 8.5.3 or later
Target systems	The target system can be any one of the following: <ul style="list-style-type: none"><li>■ SAP R3 4.7</li><li>■ SAP R3 4.6c</li></ul>
Infrastructure requirements	SAP Enterprise Portal 6.0 with WAS 6.2 on SAP 4.7, UME 4.0 on SAP Enterprise Portal 6.0, and Axis 1.3
External code	Apache Axis JAR files  These are listed in the " <a href="#">Files and Directories That Comprise the Connector</a> " section on page 1-4.

Item	Requirement
Target system user account	<p>Create a user account, and assign the following roles to it:</p> <ul style="list-style-type: none"> <li>■ <code>super_admin_role</code></li> <li>■ <code>com.sap.pdk.JavaDeveloper</code></li> </ul> <p>The second role gives the rights to deploy the agent on the target system. For this connector, the agent is the <code>ConnectorService.par</code> file.</p> <p>Refer to "<a href="#">Configuring the sapum.properties File</a>" section on page 2-5 for information about how this user account is used.</p>

## Step 2: Copying the Connector Files and External Code

The connector files and external code files to be copied and the directories to which you must copy them are given in the following table.

Connector File/External Code File	Destination Directory
Files in the <code>xml</code> directory	<code>OIM_home\Xellerate\SAP_EP1.0.0\xml</code>
<code>lib\SAP_EP_jar\servicelistener.jar</code>	<p><code>OIM_home\Xellerate\JavaTasks</code></p> <p>In addition, copy this file into the <code>lib</code> directory inside the SAP Enterprise Portal connector deployment directory as shown in the following sample directory path:</p> <p><code>D:\usr\sap\EP6J\j2ee\j2ee_00\cluster\server\services\servlet_jsp\work\jspTemp\irj\root\WEB-INF\portal\lib</code></p>

Connector File/External Code File	Destination Directory
<p>The following files from the SAP EP installation directory:</p> <p>BaseComps.jar  com.sap.portal.pcd.basicrolefactoryapi.jar  com.sap.portal.pcd.glserviceapi.jar  com.sap.portal.pcd.umwrapperserviceapi.jar  com.sap.portal.pcd.builderserviceapi.jar  com.sap.portal.usermanagementcore.jar  com.sap.security.api.jar  com.sap.security.api.perm.jar  com.sap.security.core.jar  connector.jar  exception.jar  j2ee.jar  jARM.jar  Jta.jar  Logging.jar  P9base.jar  P9oracle.jar  P9util.jar  pcdglstandalone.jar  prtapi.jar  prtjndisupport.jar  prtregistry.jar  sapj2eeclient.jar  umeuseradminbase.jar  util.jar</p>	OIM_home\Xellerate\JavaTasks
<p>The following files from the Apache Web site at <a href="http://ws.apache.org/axis/">http://ws.apache.org/axis/</a></p> <p>axis.jar  jaxrpc.jar  commons-logging.jar  commons-discovery.jar</p>	OIM_home\Xellerate\JavaTasks
<p><b>See Also:</b> The "Downloading the Apache Axis JAR Files" section on page 2-4 for more information.</p>	
<p>The following files from the <i>OIM_home\Xellerate</i> directory:</p> <p>prtapi.jar  prtconnection.jar  prtcoreservice.jar  prtdeploymentapi.jar  prtjsp_api.jar  prttest.jar</p>	<p>Copy these file into the lib directory inside the SAP Enterprise Portal connector deployment directory as shown in the following sample directory path:</p> <p>D:\usr\sap\EP6J\j2ee\j2ee_00\cluster\server\services\servlet_jsp\work\jspTemp\irj\root\WEB-INF\portal\lib</p>
<p>par\ConnectorService.par</p>	<p>Refer to the "Step 4: Deploying Web Services on the Target System" section on page 2-5.</p>
Files in the lib directory	OIM_home\Xellerate\SAP_EP1.0.0\lib
Files in the resources directory	OIM_home\Xellerate\connectorResources
Files in the troubleshoot directory	OIM_home\Xellerate\SAP_EP1.0.0\troubleshoot

Connector File/External Code File	Destination Directory
docs\B32161_01.pdf	OIM_home\Xellerate\docs\SAP_EP1.0.0

---

---

**Note:** While installing Oracle Identity Manager in a clustered environment, you copy the contents of the installation directory to each node of the cluster. Similarly, you must copy the `connectorResources` directory and the JAR files to the corresponding directories on each node of the cluster.

---

## Downloading the Apache Axis JAR Files

Download the Apache Axis JAR files that are required for SOAP communication with the Web service running on the SAP Enterprise Portal 6.0 server. The version of Axis used is `axis-1_3`. You can download the JAR files from

<http://ws.apache.org/axis/>

You must copy these JAR files into the `JavaTasks` directory of Oracle Identity Manager. In a clustered environment, you must copy these JAR files into the `JavaTasks` directory of each node of the cluster.

## Step 3: Configuring the Oracle Identity Manager Server

Configuring the Oracle Identity Manager server involves the following procedures:

---

**Note:** In a clustered environment, you must perform this step on each node of the cluster.

---

- [Changing to the Required Input Locale](#)
- [Clearing Content Related to Connector Resource Bundles from the Server Cache](#)
- [Configuring the `sapum.properties` File](#)

## Changing to the Required Input Locale

Changing to the required input locale involves installing the required fonts and setting the required input locale.

To set the required input locale:

---

**Note:** Depending on the operating system used, you may need to perform this procedure differently.

---

1. Open Control Panel.
2. Double-click **Regional Options**.
3. On the Input Locales tab of the Regional Options dialog box, add the input locale that you want to use and then switch to the input locale.

## Clearing Content Related to Connector Resource Bundles from the Server Cache

Whenever you add a new resource bundle file in the `OIM_home\xellerate\connectorResources` directory or make a change in an existing resource bundle file, you must clear content related to connector resource bundles from the server cache.

To clear content related to connector resource bundles from the server cache:

1. In a command window, change to the `OIM_home\xellerate\bin` directory.
2. Enter one of the following commands:

---

**Note:** You must perform Step 1 before you perform this step. If you run the command as follows, then an exception is thrown:

---

```
OIM_home\xellerate\bin\batch_file_name
```

---

- On Microsoft Windows:

```
PurgeCache.bat ConnectorResourceBundle
```

- On UNIX:

```
PurgeCache.sh ConnectorResourceBundle
```

In this command, `ConnectorResourceBundle` is one of the content categories that you can remove from the server cache. Refer to the following file for information about the other content categories:

```
OIM_home\xellerate\config\xlConfig.xml
```

---

**Note:** You can ignore the exception that is thrown when you perform Step 2.

---

## Configuring the `sapum.properties` File

The `sapum.properties` file is in the `OIM_home\Xellerate\SAP_EP1.0.0\lib` directory. To configure this file, first open it in a text editor and then specify values for the parameters in the Database Settings section of the file.

If the data source used by SAP EP is SAP R3 or LDAP, then you must specify values for the parameters listed in the corresponding section of the `sapum.properties` file.

## Step 4: Deploying Web Services on the Target System

To be able to use Web services with the SAP Enterprise Portal connector, you must deploy the `ConnectorService.par` file as follows:

1. Log in to SAP Enterprise Portal as the administrator.
2. Click the **Java Development** tab, the **Development** secondary tab, and then **Component Manager**.
3. In the Archive Uploader region, browse to the `ConnectorService.par` file, and then click **Upload**. After the file is uploaded, an INFO message is displayed.
4. From the list in the Archive Deployment Checker region, select **WSPortlet**, and then click **Refresh**.

## Step 5: Importing the Connector XML File

To import the connector XML file into Oracle Identity Manager:

1. Open the Oracle Identity Manager Administrative and User Console.
2. Click the **Deployment Management** link on the left navigation bar.
3. Click the **Import** link under Deployment Management. A dialog box for locating files is displayed.
4. Locate and open the `SAPEPResourceObject.xml` file, which is in the `OIM_home\Xellerate\xml` directory. Details of this XML file are shown on the File Preview page.

---

**Note:** The connector version is also displayed on this page.

---

5. Click **Add File**. The Substitutions page is displayed.
6. Click **Next**. The Confirmation page is displayed.
7. Click **Next**. The Provide IT Resource Instance Data page for the `SAP EP IT Resource IT` resource is displayed.
8. Specify values for the parameters of the `SAP EP IT Resource IT` resource. Refer to the ["Defining IT Resources"](#) section on page 2-6 for information about the values to be specified.
9. If you want to configure the connector for another instance of the target system, then:
  - a. Click **Next**. The Provide IT Resource Instance Data page for a new instance of the `SAP EP IT Resource IT` resource type is displayed.
  - b. To define an IT resource for the next instance of the target system, first assign a name to the new IT resource on this page. Then, refer to the ["Defining IT Resources"](#) section on page 2-6 for information about the values to be specified for the parameters of the new IT resource.

Repeat Steps a and b for the remaining instances of the target system.

**See Also:** *Oracle Identity Manager Tools Reference Guide*

10. Click **Skip** after you define IT resources for all the instance of the target system. The Confirmation page is displayed.
11. Click **View Selections**.

The contents of the XML file are displayed on the Import page. You may see a cross-shaped icon along with some nodes. Remove these nodes by right-clicking each node and then selecting **Remove**.

12. Click **Import**. The connector XML file is imported into Oracle Identity Manager.

After you import the connector XML file, proceed to the ["Step 6: Configuring Reconciliation"](#) section on page 2-7.

## Defining IT Resources

You must specify values for the `SAP EP IT` resource parameters listed in the following table.

Parameter	Description
SAPUMLocation	<p>This parameter holds the location of the <code>sapum.properties</code> file. This file contains information to connect to the target SAP EP system.</p> <p>Sample value: <code>OTM_home\Xellerate\SAP_EP1.0.0\lib</code></p>
TimeStamp	<p>For the first reconciliation run, the timestamp value is not set. For subsequent rounds of reconciliation, the time at which the previous round of reconciliation was completed is stored in this parameter.</p> <p>The following are sample timestamp values:</p> <ul style="list-style-type: none"> <li>■ English: Jun 01, 2006 at 10:00:00 GMT+05:30</li> <li>■ French: juil. 01, 2006 at 10:00:00 GMT+05:30</li> <li>■ Japanese: 6 01, 2006 at 10:00:00 GMT+05:30</li> </ul>
WSDLLocation	<p>This parameter holds the location of the WSDL URL, where the Web service is running in SAP Enterprise Portal 6.0.</p> <p>For example:</p> <p>To determine the WSDL URL:</p> <ol style="list-style-type: none"> <li>1. Log in to SAP EP as an administrator.</li> <li>2. Click the <b>System Administration</b> tab.</li> <li>3. Click the <b>Support</b> tab.</li> <li>4. Select <b>Portal Runtime</b> in the Top Level Areas region. The Portal Support Desk: Portal Runtime page is displayed.</li> <li>5. On this page, click <b>SOAP Admin</b> in the Test and Configuration Tools region. The SOAP Administration page is displayed.</li> <li>6. On this page, select <b>Web Services</b>. All the Web Services are displayed.</li> <li>7. Click <b>com.sap.portal.prt.soap.ConnectorService</b>. All the WSDL files are displayed.</li> <li>8. Click the <b>Present</b> link next to RPC Literal. An XML file is opened.</li> <li>9. In the XML file, search for the tag that starts with the following text: <code>&lt;soap:address location=</code>  This tag holds the WSDL URL of the Web service. For example:  <pre>&lt;soap:address location="http://mlbpsap02:50000/irj/servlet/prt/soap/com.sap.portal.prt.soap.ConnectorService?style=rpc_lit" /&gt;</pre> </li> <li>10. Enter the WSDL URL as the value of the <code>WSDLLocation</code> parameter.</li> </ol>

After you specify values for these IT resource parameters, proceed to Step 9 of the procedure to import connector XML files.

## Step 6: Configuring Reconciliation

Configuring reconciliation involves the following steps:

- [Configuring Trusted Source Reconciliation](#)
- [Creating the Reconciliation Scheduled Tasks](#)

## Configuring Trusted Source Reconciliation

---

**Note:** Perform this step of the procedure only if you want to configure trusted source reconciliation. Only one connector can be configured for trusted source reconciliation. If you import the `SAPEPXLResourceObject.xml` file while you have another trusted source configured, then both connector reconciliations would stop working.

Refer to *Oracle Identity Manager Connector Framework Guide* for conceptual information about reconciliation configurations.

---

To configure trusted source reconciliation, you must first import the XML file for trusted source reconciliation as follows:

1. Open the Oracle Identity Manager Administrative and User Console.
2. Click the **Deployment Management** link on the left navigation bar.
3. Click the **Import** link under Deployment Management. A dialog box for locating files is displayed.
4. Locate and open the `SAPEPXLResourceObject.xml` file, which is in the `OIM_home\Xellerate\SAP_EP1.0.0\xml` directory. Details of this XML file are shown on the File Preview page.
5. Click **Add File**. The Substitutions page is displayed.
6. Click **Next**. The Confirmation page is displayed.
7. Click **Import**.
8. In the message that is displayed, click **Import** to confirm that you want to import the XML file and then click **OK**.

Then, set the value of the `IsTrustedSource` reconciliation scheduled task attribute to `True` while performing the procedure described in the following section.

## Creating the Reconciliation Scheduled Tasks

To create the scheduled tasks for lookup fields and user reconciliations:

1. Open the Oracle Identity Manager Design Console.
2. Expand the **Xellerate Administration** folder.
3. Select **Task Scheduler**.
4. Click **Find**. The details of the predefined scheduled tasks are displayed on two different tabs.
5. For the first scheduled task, enter a number in the **Max Retries** field. This number represents the number of times Oracle Identity Manager must attempt to complete the task before assigning the `ERROR` status to the task.
6. Ensure that the **Disabled** and **Stop Execution** check boxes are not selected.



7. In the Start region, double-click the **Start Time** field. From the date-time editor that is displayed, select the date and time at which you want the task to run.
  8. In the Interval region, set the following schedule parameters:
    - To set the task to run on a recurring basis, select the **Daily, Weekly, Recurring Intervals, Monthly, or Yearly** option.  
If you select the **Recurring Intervals** option, then you must also specify the time interval at which you want the task to run on a recurring basis.
    - To set the task to run only once, select the **Once** option.
  9. Provide values for the attributes of the scheduled task. Refer to the ["Specifying Values for the Scheduled Task Attributes"](#) section on page 2-9 for information about the values to be specified.
- See Also:** *Oracle Identity Manager Design Console Guide* for information about adding and removing task attributes
10. Click **Save**. The scheduled task is created. The **INACTIVE** status is displayed in the **Status** field, because the task is not currently running. The task is run at the date and time that you set in Step 7.
  11. Repeat Steps 5 through 10 to create the second scheduled task.

After you create both scheduled tasks, proceed to the ["Step 7: Compiling Adapters"](#) section on page 2-10.

### Specifying Values for the Scheduled Task Attributes

This section provides information about the values to be specified for the following scheduled tasks:

- [Lookup Fields Reconciliation Scheduled Task](#)
- [User Reconciliation Scheduled Task](#)

**Lookup Fields Reconciliation Scheduled Task** You must specify values for the following attributes of the lookup fields reconciliation scheduled task.

---

**Note:** Attribute values are predefined in the connector XML file that you import. Specify values only for those attributes that you want to change.

---

Attribute	Description	Sample Value
ITResource	Name of the IT resource for setting up a connection to SAP Enterprise Portal	SAP EP IT Resource

After you specify values for the task attributes, proceed to Step 10 of the procedure to create scheduled tasks.

**User Reconciliation Scheduled Task** You must specify values for the following attributes of the user reconciliation scheduled task.

---

**Note:** Attribute values are predefined in the connector XML file that you import. Specify values only for those attributes that you want to change.

---

Attribute	Description	Sample Value
Organization	Default organization assigned to a new user	OIM Users
Xellerate type	Default type assigned to a new user	End-User Administrator
Role	Default role assigned to a new user	Consultant
ITResource	Name of the IT resource for setting up a connection with SAP	SAP EP IT Resource
ResourceObject	Name of the resource object that is used for user reconciliation	SAP EP Resource Object
IsTrustedSource	Configuration for trusted/nontrusted target If it is set to True, then it is a trusted target. If it is set to False, then the target is a nontrusted target. By default, the value is false.	False
FirstTimeReconRecords	Number of records to be fetched during first-time reconciliation, if the reconciliation scheduled task times out  Initially, Oracle Identity Manager tries to fetch all the records. If the process times out, then Oracle Identity Manager tries to fetch the number of records specified by this parameter. If the task times out even before this number of records are fetched, then Oracle Identity Manager tries to fetch records by recursively dividing this number by two, until all records are fetched from the target system.	5000
Password	Default dummy password	Dummy
XLDeleteUsersAllowed	Flag that specifies whether or not users are to be deleted in Oracle Identity Manager during user reconciliation	False

After you specify values for these task attributes, proceed to Step 10 of the procedure to create scheduled tasks.

## Step 7: Compiling Adapters

The following adapters are imported into Oracle Identity Manager when you import the connector XML file:

- SAP EP Remove Role
- SAP EP Remove Group
- SAP EP Password Change
- SAP EP Modify User Date
- SAP EP Modify User

- SAP EP Delete User
- SAP EP Create User
- SAP EP Add Role
- SAP EP Add Group
- SAP EP Lock UnLock User
- PrePopulate SAP EP Form

You must compile these adapters before you can use them to provision accounts on the target system.

To compile adapters by using the Adapter Manager form:

1. Open the Adapter Manager form.
2. To compile all the adapters that you import into the current database, select **Compile All**.

To compile multiple (but not all) adapters, select the adapters you want to compile. Then, select **Compile Selected**.

---

**Note:** Click **Compile Previously Failed** to recompile only those adapters that were not compiled successfully. Such adapters do not have an OK compilation status.

---

3. Click **Start**. Oracle Identity Manager compiles the selected adapters.
4. If Oracle Identity Manager is installed in a clustered environment, then copy the compiled adapters from the *OIM\_home\xellerate\Adapter* directory to the same directory on each of the other nodes of the cluster. If required, overwrite the adapter files on the other nodes. Then, restart each node.

To view detailed information about an adapter:

1. Highlight the adapter in the Adapter Manager form.
2. Double-click the row header of the adapter, or right-click the adapter.
3. Select **Launch Adapter** from the shortcut menu that is displayed. Details of the adapter are displayed.

---

**Note:** To compile one adapter at a time, use the Adapter Factory form. Refer to *Oracle Identity Manager Tools Reference Guide* for information about using the Adapter Factory and Adapter Manager forms.

---

## Step 8: Configuring the SAP Password Change Functionality

You can configure the Change Password function to modify password behavior in scenarios such as when a user profile on the target system gets locked or expires. For such scenarios, you can configure the system so that the administrator is not able to reset the password for a locked or expired user profile. This helps prevent discrepancies between data in Oracle Identity Manager and the target system.

To configure the Change Password function:

1. In the Administrative and User Console, select **Process Management and Process Definition**.
2. Select the **Password Updated** task.
3. Specify values for the following parameters:
  - **ValidityChange**: You can specify either `true` or `false`.
    - **True**: If the user's validity period has expired, then it is extended to the date specified in the `validityDate` parameter.
    - **False**: If the user's validity period has expired, then it does not extend the validity and the user's password cannot be changed.
  - **lockChange**: You can specify either `true` or `false`.
    - **True**: If the user is locked but not by the administrator, then the user is unlocked before the change of password. If the user is locked by the administrator, then the password cannot be changed.
    - **False**: If the user is locked, then the password cannot be changed.
  - **ValidTo**: Date to which the user's validity must be extended. The date format must be as follows:  
     Apr 1 10 11:18:29 AM  
     If this field is left empty, then the value is set to 1970-01-01, which is the default date.

## Configuring the Connector for Multiple Installations of the Target System

---

**Note:** Perform this procedure only if you want to configure the connector for multiple installations of SAP Enterprise Portal. Refer to *Oracle Identity Manager Design Console Guide* for detailed instructions on performing each step of this procedure.

---

To configure the connector for multiple installations of the target system:

1. Create and configure one resource object for each target system installation.  
 The Resource Objects form is in the Resource Management folder. The `SAP_EP_Resource_Object` resource object is created when you import the connector XML file. You can use this resource object as the template for creating the remaining resource objects.
2. Create and configure one IT resource for each resource object.  
 The IT Resources form is in the Resource Management folder. The `SAP_EP_IT_Resource` IT resource is created when you import the connector XML file. You can use this IT resource as the template for creating the remaining IT resources, of the same resource type.
3. Design one process form for each process definition.  
 The Form Designer form is in the Development Tools folder. The following process forms are created when you import the connector XML file:
  - `UD_SAPEP` (parent form)
  - `UD_SAPEPROL` (child form for multivalue attributes)

- UD\_SAPEPGP (child form for multivalue attributes)

You can use these process forms as templates for creating the remaining process forms.

4. Create and configure one process definition for each resource object.

The Process Definition form is in the Process Management folder. The SAP EP Process process definition is created when you import the connector XML file. You can use this process definition as the template for creating the remaining process definitions.

While creating process definitions for each target system installation, the following steps that you must perform are specific to the creation of each process definition:

- From the **Object Name** lookup field, select the resource object that you create in Step 1.
- From the **Table Name** lookup field, select the process form that you create in Step 3.
- While mapping the adapter variables for the IT Resource data type, ensure that you select the IT resource that you create in Step 2 from the **Qualifier** list.

5. Configure reconciliation for each target system installation. Refer to the "[Step 6: Configuring Reconciliation](#)" section on page 2-7 for instructions. Note that only the values of the following attributes are to be changed for each reconciliation scheduled task:

- ITResource
- ResourceObject
- IsTrustedSource

Set the IsTrustedSource attribute to True for the SAP Enterprise Portal installation that you want to designate as a trusted source. You can designate either a single or multiple installations of SAP Enterprise Portal as the trusted source. For the remaining SAP Enterprise Portal installations, set this attribute to False.

6. If required, modify the fields to be reconciled for the Xellerate User resource object.

When you use the Administrative and User Console to perform provisioning, you can specify the IT resource corresponding to the SAP Enterprise Portal installation to which you want to provision the user.



---

## Testing and Troubleshooting

After you deploy the connector, you must test it to ensure that it functions as expected. This chapter discusses the following topics related to connector testing:

- [Running Test Cases](#)
- [Troubleshooting](#)

### Running Test Cases

You can use the troubleshooting utility to identify the cause of problems associated with connecting to the target system and performing basic operations on the target system.

To use the troubleshooting utility:

1. Specify the required values in the `global.properties` file.

This file is in the `OIM_home\Xellerate\SAP_EP1.0.0\troubleshoot` directory. The following table describes the sections of this file in which you must provide information for running the tests.

Section	Information
SAP Enterprise Portal connection Parameters	Connection parameters required to connect to the target system  Refer to the " <a href="#">Defining IT Resources</a> " section on page 2-6 for information about the values that you must provide.
Create User Parameters	Field information required to create a user profile
Modify User Parameters	This covers multiple sections of parameters that are used to modify user profile information.
Delete User Parameters	Field information required to delete a user profile
Reconciliation information	The From Date timestamp  The To Date is set to the current date and time by default.

2. Add all the JAR files mentioned in the "[Step 2: Copying the Connector Files and External Code](#)" section on page 2-2 to the `CLASSPATH` environment variable. In addition, you need to add the JAR files in the following directories to the `CLASSPATH` environment variable:

Sample commands for setting the `CLASSPATH` environment variable is given in the `global.properties` file

`OIM_home\xellerate\lib`

`OIM_home\xellerate\ext`

3. In the `log.properties` file in the same directory:
  - a. Set the path of the directory in which you want to create the log files as the value of the following parameter:

```
log4j.appender.logfile.File=log_file_path
```

Here, `log_file_path` is the path of the directory in which you want to create the log file.

- b. Specify any one of the following log levels:

- DEBUG

- INFO

- WARN

- ERROR

- FATAL

For example, if the log level for DEBUG is to be enabled, then you must add the following entry file:

```
log4j.logger.ADAPTERS.ACTIVEDIRECTORY=DEBUG
```

4. Create an ASCII-format copy of the `global.properties` file as follows:

---

---

**Note:** You must perform this procedure every time you make a change in the contents of the `global.properties` file.

---

---

- a. In a command window, change to the following directory:

```
OIM_home\Xellerate\sapep\troubleshoot
```

- b. Enter the following command:

```
native2ascii global.properties troubleshoot.properties
```

The `troubleshoot.properties` is created when you run the `native2ascii` command. The contents of this file are an ASCII-format copy of the contents of the `global.properties` file.

5. Perform the following tests:

- Enter the following command to create a user:

```
java
-DTproperties=OIM_home\Xellerate\SAP_EP1.0.0\troubleshoot\troubleShoot.properties
-Dlog4j.configuration=file:\OIM_home\Xellerate\SAP_EP1.0.0\troubleshoot\log.properties troubleshoot.TroubleShootUtility C
```

- Enter the following command to modify a user:

```
java
-DTproperties=OIM_home\Xellerate\SAP_EP1.0.0\troubleshoot\troubleShoot.properties
-Dlog4j.configuration=file:\OIM_home\Xellerate\SAP_EP1.0.0\troubleshoot\log.properties TroubleShootingUtility M
```



- Enter the following command to delete a user:

```
java
-DTproperties=OIM_home\Xellerate\SAP_EP1.0.0\troubleshoot\troubleShoot.properties
-Dlog4j.configuration=file:\OIM_home\Xellerate\SAP_EP1.0.0\troubleshoot\log.properties troubleshoot.TroubleShootUtility D
```

- Enter the following command to test reconciliation:

```
java
-DTproperties=OIM_home\Xellerate\SAP_EP1.0.0\troubleshoot\troubleShoot.properties
-Dlog4j.configuration=file:\OIM_home\Xellerate\SAP_EP1.0.0\troubleshoot\log.properties troubleshoot.TroubleShootUtility R
```

## Troubleshooting

The following sections list solutions to some commonly encountered issues associated with this connector:

- [Connection Errors](#)
- [Create User](#)
- [Delete User](#)
- [Modify User](#)
- [Child Data](#)

### Connection Errors

The following table lists solutions to some commonly encountered connection errors.

Problem Description	Solution
<p>Oracle Identity Manager cannot establish a connection to SAP Enterprise Portal.</p> <p><b>Returned Error Message:</b> SAP Connection exception</p> <p><b>Returned Error Code:</b> INVALID_CONNECTION_ERROR</p>	<ul style="list-style-type: none"> <li>■ Ensure that SAP Enterprise Portal is running and that the <code>sapum.properties</code> file has been correctly configured.</li> <li>■ Ensure that Oracle Identity Manager is running (that is, the database is running).</li> <li>■ Ensure that all the adapters have been compiled.</li> <li>■ Examine the Oracle Identity Manager record (from the IT Resources form). Ensure that the IP address, admin ID, and admin password are correct.</li> </ul>
<p>Target not available</p> <p><b>Returned Error Message:</b> Target Server not available</p> <p>Connection error - unable to create SAP Enterprise Portal Connection.</p> <p><b>Returned Error Code:</b> TARGET_UNAVAILABLE_ERROR</p>	<ul style="list-style-type: none"> <li>■ Ensure that SAP Enterprise Portal is running.</li> <li>■ Ensure that the specified SAP Enterprise Portal connection values are correct.</li> </ul>

Problem Description	Solution
Authentication error <b>Returned Error Message:</b> Authentication error <b>Returned Error Code:</b> AUTHENTICATION_ERROR	Ensure that the specified SAP Enterprise Portal connection user ID and password are correct.

## Create User

The following table lists solutions to some commonly encountered Create User errors.

Problem Description	Solution
Oracle Identity Manager cannot create a user <b>Returned Error Message:</b> Required information missing <b>Returned Error Code:</b> INSUFFICIENT_INFORMATION_PROVIDED	Ensure that the following information has been provided: <ul style="list-style-type: none"> <li>■ User ID</li> <li>■ User first name</li> <li>■ User last name</li> <li>■ User password</li> <li>■ User e-mail address</li> </ul>
Oracle Identity Manager cannot create a user <b>Returned Error Message:</b> User already exists <b>Returned Error Code:</b> USER_ALREADY_EXIST	User with the assigned ID already exists in SAP Enterprise Portal. Assign a new ID to this user, and try again.
Oracle Identity Manager cannot create a user <b>Returned Error Message:</b> User creation failed <b>Returned Error Code:</b> USER_CREATION_FAILED	User could not be created because of any one of the following reasons: <ul style="list-style-type: none"> <li>■ The Change Password function failed.</li> <li>■ Values for mandatory fields have not been specified.</li> </ul>

## Delete User

The following table lists solutions to some commonly encountered Delete User errors.

Problem Description	Solution
Oracle Identity Manager cannot delete a user. <b>Returned Error Message:</b> Require information missing <b>Returned Error Code:</b> INSUFFICIENT_INFORMATION_PROVIDED	Ensure that the required information has been provided. In this case, the required information is the user ID.

Problem Description	Solution
Oracle Identity Manager cannot delete a user.	The specified user does not exist in SAP Enterprise Portal.
<b>Returned Error Message:</b> User does not exist in target	
<b>Returned Error Code:</b> USER_DOESNOT_EXIST	

## Modify User

The following table lists solutions to some commonly encountered Modify User errors.

Problem Description	Solution
Oracle Identity Manager cannot update new information about the user.	Generic error. Review the log for more details.
<b>Returned Error Message:</b> Error while updating user info	
<b>Returned Error Code:</b> USER_MODIFICATION_FAILED	
Oracle Identity Manager cannot update a user.	The specified user does not exist in SAP Enterprise Portal. Check the user ID.
<b>Returned Error Message:</b> User does not exist in target system	
<b>Returned Error Code:</b> USER_DOESNOT_EXIST	

## Child Data

The following table lists solutions to some commonly encountered Child Data errors.

Problem Description	Solution
Oracle Identity Manager cannot add a user to a group.	The specified group does not exist in SAP Enterprise Portal. Check the name of the group.
<b>Returned Error Message:</b> Group does not exist	
<b>Returned Error Code:</b> GROUP_DOESNOT_EXIST	
Oracle Identity Manager cannot add a role to a user	The specified role for the user in Oracle Identity Manager does not exist in SAP Enterprise Portal. Check the role name.
<b>Returned Error Message:</b> Role does not exist	
<b>Returned Error Code:</b> ROLE_DOESNOT_EXIT	

Problem Description	Solution
Trying to add a duplicate value to a group or role.	The user has already been added to the particular profile or role.
<b>Returned Error Message:</b>	
Duplicate value	
<b>Returned Error Code:</b>	
ROLE_ALREADY_EXISTS	
GROUP_ALREADY_EXISTS	

---

## Known Issues

The following are known issues associated with this release of the connector:

- The configuration details of the SAP Enterprise Portal database are in plaintext in the `sapum.properties` file, the location of which is available in the IT resource definition. This poses a security threat.
- The connector uses the UME APIs that communicate directly with the data sources on the target systems instead of going through the SAP system. These data sources could be SAP Base, the Database, or LDAP.
- For certain functionality, such as Portal Role lookups, a SAP Enterprise Portal plug-in must be installed on the SAP Enterprise Portal server. Therefore, there is a dependency on the availability of the SAP Enterprise Portal server.
- After the connector is deployed, the first task that can be performed is lookup reconciliation. If the size of the lookup field that is being reconciled is more than 100, then an exception may be thrown. To resolve this issue, you must change the size of the column in the LKV table by running the following commands on the database:
  - `ALTER TABLE LKV MODIFY (LKV_ENCODED VARCHAR2 (300 BYTE)) ;`
  - `ALTER TABLE LKV MODIFY (LKV_DECODED VARCHAR2 (300 BYTE)) ;`
- Suppose a user is created in SAP Enterprise Portal and then locked. If this user is reconciled for the first time, then the user might not get locked because linking in Oracle Identity Manager takes place in an asynchronous manner. If the same user is reconciled for the second time, then the user gets locked.
- During lookup fields reconciliation, the Role field is reconciled in English. This is because SAP Enterprise Portal does not allow you to specify the role ID in non-English languages, although a non-English language can be used for the role name.
- The connector does not support Secure Network Communication (SNC) or Secure Sockets Layer (SSL).
- Some Asian languages use multibyte character sets. If the character limit for the fields in the target system is specified in bytes, then the number of Asian-language characters that you can enter in a particular field may be less than the number of English-language characters that you can enter in the same field. The following example illustrates this limitation:

Suppose you can enter 50 characters of English in the User Last Name field of the target system. If you were using the Japanese locale and if the character limit for the target system fields were specified in bytes, then you would not be able to enter more than 25 characters in the same field.



---

---

# Index

## A

---

- Adapter Factory form, 2-11
- Adapter Manager form, 2-11
- adapters, compiling, 2-10
- additional files, 2-1
- Administrative and User Console, 2-6, 2-8, 2-12
- attributes
  - lookup fields reconciliation scheduled task, 2-9
  - user reconciliation scheduled task, 2-9

## C

---

- changing input locale, 2-4
- child data errors, 3-5
- clearing server cache, 2-5
- compiling adapters, 2-10
- configuring
  - connector for multiple installations of the target system, 2-12
  - Oracle Identity Manager server, 2-4
  - password change functionality, 2-11
  - reconciliation, 2-7
- connection errors, 3-3
- connector files and directories
  - copying, 2-2
  - description, 1-4
  - destination directories, 2-2
  - installation media file, 1-4
- connector release number, determining, 1-5
- connector testing, 3-1
- connector XML files
  - See* XML files
- create user errors, 3-4
- creating scheduled tasks, 2-8

## D

---

- defining
  - IT resources, 2-6
  - scheduled tasks, 2-8
- delete user errors, 3-4
- deploying
  - Web service portlet, 2-5
  - Web services on the target system, 2-5
- deployment requirements, 2-1

- Design Console, 1-6, 2-8
- determining release number of connector, 1-5

## E

---

- errors, 3-3
  - child data, 3-5
  - connection, 3-3
  - create user, 3-4
  - delete user, 3-4
  - modify user, 3-5
- external code files, 2-1

## F

---

- files
  - additional, 2-1
  - external code, 2-1
  - See also* XML files
- files and directories of the connector
  - See* connector files and directories
- functionality supported, 1-1
- functions available, 1-1

## G

---

- globalization features, 1-2

## I

---

- importing connector XML files, 2-6
- input locale, changing, 2-4
- issues, 4-1
- IT resources
  - defining, 2-6
  - parameters, 2-6
  - SAP EP IT Resource, 2-6

## L

---

- limitations, 4-1
- lookup fields reconciliation scheduled task, 2-9

## M

---

- modify user errors, 3-5
- multilanguage support, 1-2

## O

---

Oracle Identity Manager Administrative and User Console, 2-6, 2-8, 2-12  
Oracle Identity Manager Design Console, 1-6, 2-8  
Oracle Identity Manager server, configuring, 2-4

## P

---

parameters of IT resources, 2-6  
problems, 3-3  
process tasks, 1-1  
property files, 1-5  
provisioning  
    fields, 1-4  
    functions, 1-1  
    module, 1-4

## R

---

reconciliation  
    configuring, 2-7  
    functions, 1-1  
    module, 1-2  
    trusted source, 2-8  
release number of connector, determining, 1-5  
requirements  
    infrastructure requirements, 2-1  
requirements for deploying, 2-1

## S

---

scheduled tasks  
    attributes, 2-9  
    defining, 2-8  
    lookup fields reconciliation, 2-9  
    user reconciliation, 2-9  
server cache, clearing, 2-5  
supported  
    functionality, 1-1  
    languages, 1-2  
    releases of Oracle Identity Manager, 2-1  
    target systems, 2-1

## T

---

target system, multiple installations, 2-12  
target systems  
    deploying, 2-5  
    supported, 2-1  
test cases, 3-1  
testing the connector, 3-1  
troubleshooting, 3-3  
troubleshooting utility, 3-1  
trusted source reconciliation, 2-8

## U

---

user reconciliation scheduled task, 2-9

## X

---

XML files  
    importing, 2-6