

**Oracle[®] Retail WebTrack
Release Notes
Release 12.0
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A Release Notes document can include some or all of the following sections, depending upon the release:

- Overview of the release
- Functional, technical, integration, and/or performance enhancements
- Assumptions
- Fixed and/or known issues/defects

Because of their brevity, Release Notes do not include chapters, appendices, or a table of contents.

Audience

Release Notes are a critical communication link between Oracle Retail and its retailer clients. There are four audiences in general for whom a Release Notes document is written:

- Retail clients who wish to understand the contents of this release.
- Integrators and implementation staff who have the overall responsibility for implementing Oracle Retail Webtrack into their enterprise.
- Business analysts who are looking for high-level functional information about this release.
- System analysts and system operation personnel who are looking for high-level functional and technical content related to this release.

Related Documents

You can find more information about this product in these resources:

- Oracle Retail WebTrack Configuration Guide
- Oracle Retail WebTrack Operations Guide
- Oracle Retail WebTrack Online Help
- Oracle Retail WebTrack User Guide
- Oracle Retail Design Configuration Guide
- Oracle Retail Design Online Help
- Oracle Retail Design Operations Guide
- Oracle Retail Design Release Notes
- Oracle Retail Design User Guide
- Oracle Retail Retail Server Data Model
- Oracle Retail Retail Server Installation Guide

Customer Support

- <https://metalink.oracle.com>

When contacting Customer Support, please provide:

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step-by-step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.

Overview

Oracle Retail WebTrack is a web-based, collaborative critical path management tool that allows the retailer to manage tracks and specific events for all key business processes within the organization. With templates that can be defined to track any process, Oracle Retail WebTrack manages product development projects and purchase orders to help save time within the supply chain. Templates are defined by the retailer to include specific events and associated lead times and are leveraged to create the tracks that ultimately manage the specific project and purchase orders. In order for tracks to be created, the foundation data for the project or purchase order needs to be completed in advance.

Once this information is available, tracks can be created with specific event owners that are accountable for managing specific events within the track. Access to all tracks in one place improves visibility to changes. Automatic email alerts provide reminders to event owners if events become late or overdue. As updates and changes are made to the track, a diary of all activity is logged. Finally, powerful reporting on track data allows retailers to accurately report on progress and manage by exception, allowing the retailer to focus on priority issues and make fact-based decisions. Using Oracle Retail WebTrack to work collaboratively with trading partners, there will be greater ownership for events, reductions in lead times, improvement in communication and reduced costs through the supply chain.

Functional Enhancement

Rebranding

Oracle Retail WebTrack software and documentation have been rebranded to comply with Oracle industry standards. References to Retek have been removed and branding for Oracle and Oracle Retail has been added. The rebranding provides visual consistency among the integrated platforms.

Fixed Defects

TAR 15798024.6

Oracle Retail WebTrack Diary Email “Available Users” list: Users without access to Oracle Retail WebTrack were showing up in the list of users to which a diary email could be sent. This fix from the previous release disabled too many user IDs. This issue has now been corrected.

TAR 15824656.6

When an event is set up with auto-cancellation rules and the event is completed, the events automatically cancelled are now deleted from the To Do List as well (that is, without having to re-execute the search).

TAR 15819332.6

Rejected emails from Oracle Retail WebTrack are now returned to the email address of the originator, rather than to automail@retail.com.