

**Oracle® Retail Value Chain Collaboration**  
Release Notes  
Release 12.0.2.1

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# Preface

A Release Notes document includes some or all of the following sections, depending upon the release:

- Overview of the release
- Functional, technical, integration, and/or performance enhancements
- Assumptions
- Fixed, known issues and defects

## Audience

Release Notes are a critical communication link between Oracle Retail and its retailer clients. There are four audiences in general for whom a Release Notes document is written:

- Retail clients who wish to understand the contents of this release.
- Integrators and implementation staff who have the overall responsibility for implementing this product into their enterprise.
- Business analysts who are looking for high-level functional information about this release.
- System analysts and system operation personnel who are looking for high-level functional and technical content related to this release.

## Customer Support

- <https://metalink.oracle.com>

When contacting Customer Support, please provide:

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step-by-step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.



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# Release Notes

## Overview

Oracle Retail Value Chain Collaboration (VCC) is a collaborative planning, forecasting and replenishment (CPFR) application. The system can communicate and control plans, promotions, results, exception conditions, and changes throughout the global value chain, enabling retailers and suppliers to work together to improve their performance.

Oracle Retail Customer Support investigates submitted issues assuming that all release patches have been applied. While it is ultimately at the retailer's discretion as to when to apply patches, delays or lags in their application can complicate the support process.

To assist in the patch review, Oracle Retail Customer Support provides a system-level assessment by assigning a Priority. Please review the "Fixed Issues" and "Known Issues/defects" sections, promptly to determine the impact to your business operations.

Patch acceptance criteria should dictate the manner in which the patch is to be applied.

If no customization needs to be merged, the included archive encompasses all previous patches and is ready for deployment. If there are customizations additional steps need to be taken. Before installing Value Chain Collaboration 12.0.2.1, confirm that Value Chain Collaboration 12.0.2.1 and all following patches have been applied. See the Value Chain Collaboration 12.0.2.1 patch documentation for more information.

This Patch contains the 12.0.2.1 patch release. Before you apply the Oracle Retail Value Chain Collaboration 12.0.2.1 patch:

- Check if the Oracle Retail Value Chain Collaboration 12.0.1 and all previous patches are installed.
- Oracle Retail Value Chain Collaboration is deployed as a standalone product.

The Oracle Retail Value Chain Collaboration 12.0.2.1 patch contains files that were modified since Oracle Retail Value Chain Collaboration 12.0.1. For detailed information on all the features and functionalities in this release, refer to the Oracle Retail Value Chain Collaboration 12.0.2.1 documentation suite.

## Running Scripts

Back up data before running any script, as the provided scripts DO NOT preserve data. Please check with your DBA to determine whether your database should be analyzed after running a script. In many cases, analysis of the database is necessary to take advantage of new/modified indexes intended to increase performance of the application.

## Defect Documentation

All the fixed issues in VCC are listed below. A defect fix is a modification to the base Oracle Retail VCC code (for example, a bug fix, a performance enhancement, or a functional enhancement). All the bug fixes in each release should be fully reviewed before the patch is implemented.

## Issues Fixed in this Release

Following is the list of major issues fixed in this release. For a detailed description of these bugs refer to the corresponding bug documents.

**Bug 6029126** - New functionality includes a set of additional fields for entering details at the promotion and promotion item levels of the system. As you access the current configuration, all of these additional fields default to the "VISIBLE" setting in the "Module Configuration" of the system.

- Resolution: The user defined fields in the Promotions and Promotion Items have to be manually checked in the Module Config section to make these fields visible. This way users are, not exposed to new fields with no use, causing confusion as well as potentially causing them to enter data erroneously in the new available fields.

**Bug 6044511** - VCC 12.0.2 includes a new set of user definable data fields to collect promotional information. These fields have configuration settings to determine whether they are mandatory or not. The fields that have been added at the Promotion level default to the "NOT MANDATORY" setting however, they behave as if they are mandatory. If these fields are not completed, the system will not let the user navigate from the page.

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**Note:** This happens only when, the user makes certain UDFs as mandatory in the module config for promotion module. All the User defined fields become mandatory which is not an expected behavior.

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- Resolution: These fields do not behave as mandatory fields when they're not configured as such.

**Bug 6065189** - VCC 12.0.2 contains a new functionality allowing users to copy the details of a promotion from one Event to another Event. When performing the copy function, the copy function hangs.

- Resolution: The copy function works correctly for all data.

**Bug 6061611** - For a Promotion Level User Defined field #10(Tesco TV), which provides a "Yes/No" choice, by default, all companies are set on a "No" flag. After activating this field (in Module Config check the "Show" option), all of the previously created promotions were immediately set to "Yes". So for each promotion that had occurred in the past or was active at the time the field was activated, the field is set to "Yes", despite not having been indicated as "Yes".

Workarounds: Manually move back on "NO" for all created promotion UDFs.

- Resolution: The default is set to NO for the User Defined field #10 (Tesco TV) in the promotion. Now all previous promotions, the Promotion User Defined field# 10 are set to NO, no matter if they are created before or after applying the 12.0.2 patch. Promotions created before 12.0.2 with YES are initialized with "NO" too.

**Bug 6033695** – The VCC 12.0.2 release contains new user-definable fields. These fields are accessible from the promotion items creation screens, but they are not available from the item edit screens. This makes the fields uneditable after initial creation of the promotion.

- Resolution: User is able to edit the new fields.

**Bug 6024933** – The LOG FILE NOHUP.OUT LOG is growing endlessly as the user uses the application.

```
***** Set Parameters
***** Set Parameters
***** Set Parameters
***** Set Parameters
```

The message above is being printed over and over again in the nohup.out log file during the user usage, making the log grow very fast and fill the disk space.

Workarounds: The nohup.out log file is growing with each Application usage and filling the server disk space.

- Resolution: The above statement was commented out in the code. This way it is not dumping the Log File.

## Additional Notes

### Managing Fixes Received Between Quarterly Patches

Due to the tight coupling of code in Oracle Retail VCC 12.0.2.1, clients must make sure to have the most recent patch at the time they apply a fix to a defect they report.

When a client receives a fix to an issue they log between scheduled patch releases, it will typically come in the form of a .zip file containing the documentation, source code, and any required database scripts for that fix only.

The source code will then need to be applied and the application re-compiled and application server restarted. Please contact Oracle Customer Support for more information.

## Technical Enhancements

### SunOS 5.9/Solaris 9 Support

This enhancement provides support of VCC 12.0.2.1 on SunOS 5.9/Solaris 9.

## Functional Enhancements

### UDF fields are by default in the Non-Visible mode

New functionality includes a set of additional fields for entering details at the promotion and promotion item levels of the system. As you access the current configuration, all of these additional fields default to the "VISIBLE" setting in the "Module Configuration" of the system.

The new fields are set to default to UNCHECK the "VISIBLE" box. This way users are, not exposed to new fields with no use, causing confusion as well as potentially causing them to enter data erroneously in the new available fields.

Select "Promotion" from the drop-down box. By default all the fields will be in Non-visible mode. Mark the Checkbox to make them visible. Similarly incase of the promotion item too, select "Promotion Item" from the drop down box. Scroll down to the section containing the new fields check the fields to "visible" mode.

## Known Issues/Defects

There are additional steps the retailer must take to ensure that the VCC Online Help is accessible in Japanese. For more information, see the section, 'Updating the Help' in the VCC Installation Guide.