

Oracle® Retail Value Chain Collaboration
Release Notes
Release 12.0.2

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Preface

A Release Notes document includes some or all of the following sections, depending upon the release:

- Overview of the release
- Functional, technical, integration, and/or performance enhancements
- Assumptions
- Fixed, known issues and defects

Audience

Release Notes are a critical communication link between Oracle Retail and its retailer clients. There are four audiences in general for whom a Release Notes document is written:

- Retail clients who wish to understand the contents of this release.
- Integrators and implementation staff who have the overall responsibility for implementing this product into their enterprise.
- Business analysts who are looking for high-level functional information about this release.
- System analysts and system operation personnel who are looking for high-level functional and technical content related to this release.

Related Documents

For more information, see the following documents in the Oracle Retail Value Chain Collaboration Release 12.0.2 documentation set:

- Oracle Retail Value Chain Collaboration Installation Guide
- Oracle Retail Value Chain Collaboration User Guide

Customer Support

- <https://metalink.oracle.com>

When contacting Customer Support, please provide:

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step-by-step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.

Release Notes

Overview

Oracle Retail Value Chain Collaboration (VCC) is a collaborative planning, forecasting and replenishment (CPFR) application. The system can communicate and control plans, promotions, results, exception conditions, and changes throughout the global value chain, enabling retailers and suppliers to work together to improve their performance.

Oracle Retail Customer Support investigates submitted issues assuming that all release patches have been applied. While it is ultimately at the retailer's discretion as to when to apply patches, delays or lags in their application can complicate the support process.

To assist in the patch review, Oracle Retail Customer Support provides a system-level assessment by assigning a Priority. Please review the "Fixed Issues" and "Known Issues/defects" sections, promptly to determine the impact to your business operations.

Patch acceptance criteria should dictate the manner in which the patch is to be applied.

If no customization needs to be merged, the included archive encompasses all previous patches and is ready for deployment. If there are customizations additional steps need to be taken. Before installing Value Chain Collaboration 12.0.2, confirm that Value Chain Collaboration 12.0.2 and all following patches have been applied. See the Value Chain Collaboration 12.0.2 patch documentation for more information.

This Patch contains the 12.0.2 patch release. Before you apply the Oracle Retail Value Chain Collaboration 12.0.2 patch:

- Check if the Oracle Retail Value Chain Collaboration 12.0.1 and all previous patches are installed.
- Oracle Retail Value Chain Collaboration is deployed as a standalone product.

The Oracle Retail Value Chain Collaboration 12.0.2 patch contains files that were modified since Oracle Retail Value Chain Collaboration 12.0.1. For detailed information on all the features and functionalities in this release, refer to the Oracle Retail Value Chain Collaboration 12.0.2 documentation suite.

Running Scripts

Back up data before running any script, as the provided scripts DO NOT preserve data. Please check with your DBA to determine whether your database should be analyzed after running a script. In many cases, analysis of the database is necessary to take advantage of new/modified indexes intended to increase performance of the application.

Defect Documentation

All the fixed issues in VCC are listed below. A defect fix is a modification to the base Oracle Retail VCC code (for example, a bug fix, a performance enhancement, or a functional enhancement). All the bug fixes in each release should be fully reviewed before the patch is implemented.

Additional Notes

Managing Fixes Received Between Quarterly Patches

Due to the tight coupling of code in Oracle Retail VCC 12.0.2, clients must make sure to have the most recent patch at the time they apply a fix to a defect they report.

When a client receives a fix to an issue they log between scheduled patch releases, it will typically come in the form of a .zip file containing the documentation, source code, and any required database scripts for that fix only.

The source code will then need to be applied and the application re-compiled and application server restarted. Please contact Oracle Customer Support for more information.

Technical Enhancements

SunOS 5.9/Solaris 9 Support

This enhancement provides support of VCC 12.0.2 on SunOS 5.9/Solaris 9.

Functional Enhancements

Copy Promotions Ability

The ability to copy a single existing promotion to a single existing event has been added. A new configurable field, a search function, user messages, new screens and security/validation have been added in association with this new functionality.

Additional User Defined Fields

Forty configurable user defined fields in the Promotions and Promotion-Item functional areas have been added.

Known Issues/Defects

- The VCC Online help has been restructured to OHJ (Oracle Help for Java) format. When VCC online help is called an extra window is invoked. The user needs to shut it down.
- There are additional steps the retailer must take to ensure that the VCC Online Help is accessible in the Japanese version. For more information, see the section, 'Updating the Help' in the VCC Installation Guide.
- Japanese and Korean characters are corrupted in several areas of the application.