

Retek[®] Customer Order Management[™] 11.0.1

Release Notes

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Customer Support is available 7x24x365 via email, phone, and Web access.

Depending on the Support option chosen by a particular client (Standard, Plus, or Premium), the times that certain services are delivered may be restricted. Severity 1 (Critical) issues are addressed on a 7x24 basis and receive continuous attention until resolved, for all clients on active maintenance. Retek customers on active maintenance agreements may contact a global Customer Support representative in accordance with contract terms in one of the following ways.

Contact Method	Contact Information
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E-mail	support@retек.com
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Internet (ROCS)	rocs.retek.com Retek's secure client Web site to update and view issues
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Phone	+1 612 587 5800
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Toll free alternatives are also available in various regions of the world:

Australia	+1 800 555 923 (AU-Telstra) or +1 800 000 562 (AU-Optus)
France	0800 90 91 66
Hong Kong	800 96 4262
Korea	00 308 13 1342
United Kingdom	0800 917 2863
United States	+1 800 61 RETEK or 800 617 3835

Mail	Retek Customer Support Retek on the Mall 950 Nicollet Mall Minneapolis, MN 55403
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When contacting Customer Support, please provide:

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step-by-step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.

Overview

This document contains information about changes that have been made to RCOM/RMM since the previous release.

Functional enhancements

Product modularization

The application architecture and deployment design has been enhanced to support a flexible way of maintaining and deploying various application modules within the RCOM application. These functionality enhancements were accomplished through the addition of 'pluggable' implementation packages and configurations.

Administration screen security

New user interfaces (UIs) that were added as part of the Admin Extension functionality in RCOM 11.0 are now secured. Security has been added at the tab levels for the Inventory item, Events and Admin areas. There have also been a few permission name changes to clarify the permissions. The end users can add and remove these permissions through the Security functionality (Maintain roles) in the current RCOM UI.

Internet modification

Additional functionality has been added to RCOM in the following areas:

- Gift certificates
- Associate orders (order type)
- Carrier/carrier service
- Enhanced error handling
- Enhanced code level documentation.

Known issues

RIB issues

Defect 377344

When an order is created that moves to fulfilling status in RCOM, the order is sent to RDM via the CODesc message. The message never successfully makes it to RDM and ends up failing in RDM's RIB hospital. The message is failing because the XML declaration is occurring at the end instead of the beginning of the message. This defect prevents orders from getting to RDM. Thus, RDM cannot create any shipments for the order.

Defect 377546

When RCOM sends a cancel request to RDM, it is failing in RDM's hospital because the dest_id is missing. RCOM is publishing the rdm_dest_id, which the RIB correctly converts into dc_dest_id. However, the RIB needs to send a dest_id as well which RDM assumes as the 'sending location'. Because RCOM stores will always be non-stockholding stores, the RIB should always assign a '-1' as the dest_id when sending to RDM.

Defect 377529

When RDM sends an SO delete confirmation message back to RCOM, the message does *not* leave the RIB. Thus, a confirmation is never sent back to RCOM.

Defects 377546 and 377529

These defects prevent order cancels in RCOM from getting to RDM.

RCOM service requests

Request	Summary
RQST00000063551	Font size issue.
RQST00000064581	Create new customer when Vertex is down causes an error.
RQST00000064592	Cancelled orders sending confirmations.
RQST00000065079	Items auth for approx 10% when BO. Original issue: Order #50797276 has 1 item on Backorder. The credit card is authorizing for 10% of the balance on.
RQST00000065080	Certain number of customer merges result in the active customer's address being inactivated. This occurs when the merged customer's address coincide.
RQST00000065081	Expired payment auth - customer on backorder when inventory avail.

Request	Summary
RQST00000065110	Mail order stays pended after ship restriction item is canceled. 1-enter mail order with Puerto Rico address. Include one item with ship restriction.
RQST00000065164	Customer Main tab, Inactivate Customer button is over Credit Application Button.
RQST00000065166	RCOM: Inactivate customer button remains enabled after clearing the screen.
RQST00000065168	88004: Ord Total/Task No column not displayed in Order Worklist secondary tab.
RQST00000065184	88004-AR not showing on AR worklist.
RQST00000065185	88004-Task Admin-Auto Resolve Flag cannot be edited.
RQST00000065186	88004-Auto-Resolve Check box value is not getting persisted.
RQST00000065187	RCOM: Click on Order history event does not display AR.
RQST00000065188	67002: Wrong promotion is applied when multiple promotion for an item is used.
RQST00000065189	Evening phone: Check box is not checked when both day and evening number are same.
RQST00000065190	88004-Worklist secondary tab, without highlighting pend reason buttons are enabled.
RQST00000065214	RMM: search an item and on editing it displays the previously searched item details.
RQST00000065216	For an item not marked on sale, proper employee discount is not applied.
RQST00000065225	88004: No message when we attempt to release systematic pend order.
RQST00000065281	Customer preference titles not bold.
RQST00000065282	Titles on customer preferences do not show if scroll down.
RQST00000065284	Media not releasing correctly.
RQST00000065289	RMM: "Edit Max Line Characters" button disabled.
RQST00000065289	RMM: "Edit Max Line Characters" button disabled.
RQST00000065292	RCOM CustSale msg rejected in RMS.
RQST00000065329	Evening phone not persisted when add new customer from Address Book.
RQST00000065330	When adding a new cust using the Add Bk, duplicate Cust Create hist recs created.
RQST00000065331	Cust added via cust search even if matched cust selected.
RQST00000065338	88005: RCOM Carrier URL can be created without RETEK_TRACK.

Request	Summary
RQST00000065347	RCOM: System prompts for change reason on adding a new address to address book
RQST00000065351	For a cancelled order, order level accommodation is accepted by RCOM.
RQST00000065353	After an error creating Zip code range, the country is removed from drop down.
RQST00000065354	If the zip code is overlapped once the error continues to show up.
RQST00000065355	Missing LOV in pend rule maintenance screen.
RQST00000065357	00202: PLCC pop up - "Offer not made" button not present.
RQST00000065375	Item with no inventory, no POs show as in-stock in order line tab.
RQST00000065378	Returns wizard crashes due to Vertex call failure.
RQST00000065380	During order entry change in address does not trigger "Abandon changes?" prompt.
RQST00000065381	Retail Direct Tax Calculation Functionality not working correctly.
RQST00000065383	RCOM Resetting Inventory from Reserved to BO.
RQST00000065393	Radio button on general promotion set up is wrongly labeled.
RQST00000065395	RMM: Creating new Banner event crashes RMM when no data is provided.
RQST00000065396	Mail order total includes cancelled line amount.
RQST00000065437	Gift Wrap/Message attribs not applied to items.
RQST00000065439	RMM: Search for Supplier no instead of Supplier name.
RQST00000065441	Unable to set up foreign bill-to except for Canada.
RQST00000065452	RMM-Primary Supp Ind not enabled at item-sup level
RQST00000065454	Display of CancelPendedOrderDate not clear.
RQST00000065455	00202: Severe error on selecting 'never' option of PLCC for pre-approved customer.
RQST00000065456	88006: Ship-to and bill-to customer with same pin code has no gift order details.
RQST00000065486	ECDD incorrect prior to order submit, then changes to today after submit.
RQST00000065496	Unable to setup mono/pers once item added to media.
RQST00000065515	SeeBeyond HTTPS Adapter not available on Addons.
RQST00000065526	RMM - Search functionality in selling item search is <i>not</i> working.
RQST00000065527	Packs getting random quantities generated.
RQST00000065528	Cancel order line decreases payment amount even when order bal exists.

Request	Summary
RQST00000065540	RMM: Promotions with alternative selling item shows different % discounts.
RQST00000065541	00202: PLCC number is not getting saved if User does not create order.
RQST00000065542	For a conveyable WH, a non-conveyable item gets in fulfilling status.
RQST00000065543	RCOM: FIR0051 Error message displayed when a mail order is manually pended.
RQST00000065544	0202-Payment with expired Reward certf, creates a payment line.
RQST00000065545	RCOM: Mail order with an invalid date hold displays an invalid ECDD.
RQST00000065546	00210: Fatal error when concurrent changes are done on same alternate list header.
RQST00000065555	No Original Order Return crashes on order submit.
RQST00000065556	Current batch field not populated upon creation of mail ord batch.
RQST00000065557	Replace button not enabled on shipped pack order line.
RQST00000065558	RBOL is not releasing BO order lines.
RQST00000065568	Original Summary screen in Order Main shows order prior to batch release for m/o.
RQST00000065584	88006: Refund incorrect when changing return line to ship-to after canceling.
RQST00000065585	88006: Returning of gift item gives wrong refund.
RQST00000065586	00202: No PLCC offer made to double approved customer.
RQST00000065587	Not able to give value for ship restr type "State or Province".
RQST00000065590	RCOM 11 defaults source code while creation of order.
RQST00000065592	Second restriction cannot be added to an item using ship rest codes.
RQST00000065596	FIR089: Gift wrap persists after clearing wrap together.
RQST00000065633	Net Amount not visible in the pop up for promotion.
RQST00000065635	88002: Date is not clearly visible in Cancel Pended Order Date text box.
RQST00000065636	Pick Exception and shipping of packs causes error.
RQST00000065637	Replacement comments not added to history as story specifies.
RQST00000065638	Summary Screen does not display components or personalization.
RQST00000065639	Summary screen incorrect when replacements on order.
RQST00000065641	Order line item on different concept from source code error.
RQST00000065644	RCOM: All of the the RCOM extract scripts (RETL) give a return code of 127.

Request	Summary
RQST00000065662	Ship restriction is not applied for carrier pick-up.
RQST00000065663	RCOM-VAS 'type' repeated for pack.
RQST00000065668	Reason Code field in Edit Partial Order Line not clear.
RQST00000065671	Order total is wrongly calculated if prom is accepted after payment.
RQST00000065672	Misprint number not replaced by original item number while exchanging.
RQST00000065711	Fatal err submitting mail order batch (rush ship to PR, MV, with comments).
RQST00000065712	NLA set at WH level instead of store.
RQST00000065753	Return price in summary screen not shown in parentheses.
RQST00000065754	P.O. Box not recognized as PO Box, and no ship restriction generated.
RQST00000065756	Reason code field too small on Create Return Order Line.
RQST00000065775	Submit order button is active even after selecting the original order.
RQST00000065776	ECDD not calculated properly for a sellable pack
RQST00000065777	On gift wrapping a pack item, work order is not getting generated.
RQST00000065778	OL is not cancelled for pack item with NLA marked BO item.
RQST00000065779	Order does not pend for High Risk zip if 9 digit zip contact.
RQST00000065780	Criteria for pend rules at accommodation level cannot be set.
RQST00000065781	FIR0086 - All criteria are available when creating Order Header level Pend Rule.
RQST00000065796	RCOM: The process together function missing for one OL with multiple units.
RQST00000065801	Gift recip ID field not being populated if ship-to setup using Add Bk in Cust Main.
RQST00000065815	The process together function missing for one OL.
RQST00000065816	On changing the source code shipping charges are not recalculated.
RQST00000065817	RCOM: 88007: Order History Text incorrect for call tag event.
RQST00000065818	Gift Wrap flag not in CoDetlDesc msg for Pack.
RQST00000065819	RCOM: Incorrect carrier persisted for order.
RQST00000065869	RCOM: On returning item TITEM transactions are erroring out in ReSA.
RQST00000065881	063-ECDD calculation gives one day extra.
RQST00000065882	RCOM: Incorrect employee sale posted in RTLOG.

Defects fixed

Defect	Summary
DEFECT000374471	RCOM should always send pick complete flag to RDM as "N".
DEFECT000374493	RCOM is not putting routing information on CODE1 messages.
DEFECT000374506	Ship confirmations from RDM to RCOM are ending up in the RCOM RIB hospital.
DEFECT000374573	Pending Returns from RCOM to RDM are not including the routing information.
DEFECT000374755	RDM needs valid DC dest id on Cancel Request from RCOM.
DEFECT000374888	CustSale message should not be published from RCOM to RMS for non inventory items.
DEFECT000375063	Item search not returning anything - only item from most recent media.
DEFECT000375159	Receive fatal error when pressing "event hold" button.
DEFECT000375258	Return Confs going to RMS (ret sale message) are failing in RMS because we are sending the physical instead of the virtual wh.
DEFECT000375447	System Error in Item Supplier Personalization.
DEFECT000376033	Update a customer's name through the internet only updates the name on the CST_CUSTOMER table, and the first occurrence of the name on the CST_ADDRESS table.
DEFECT000376113	Mail Order receiving fatal error upon submit.
DEFECT000376839	Getting an application error on the credit card history secondary tab when navigating to that tab for a customer that has a PLCC associated to it.
DEFECT000376847	When there is a pre-approved PLCC setup for a customer, the message is presented with options Never, Not Now and Accept. If you choose Never, an error is appearing.
DEFECT000376969	Web API: Failing to create new customer during Internet 'Create order summary' and 'Create order request'.
DEFECT000368716	RCOM subscribing MDBs do not pick up messages that are retried by the error Hospital eWay.
DEFECT000372336	ReSA-Pended activity passed with original tran date.
DEFECT000372350	ReSA-Out of balance accommodation records not flagged as errors.
DEFECT000372354	Settlement - wrong transaction date.
DEFECT000372375	New Order Lines Being Created on Orders.
DEFECT000372376	ECDD quoted in Order Ln tab prior to apply on b/o items is incorrect.
DEFECT000372404	Collate - event Holds are not always being held.
DEFECT000372407	RETL extract customerorderline.ksh calculating incorrect f_co_qty values.

Defect	Summary
DEFECT000372410	RCOM: Newly created items incur error at order entry - 07/21/2004.
DEFECT000372607	RCOM incorrectly labeling orders/customers as Fraud.
DEFECT000372885	RCOM: SKU Description is exported on Print File, actual SKU is not.
DEFECT000372890	Collate - per/mono comment not printing.
DEFECT000372898	City/State greyed out in Cust Main – Cannot be entered for foreign bill-to.
DEFECT000372913	All SKUs of style cancelled when 1 SKU cancelled by Cancel Screen.
DEFECT000372922	Remote exception occurs on submitting a gift return item.
DEFECT000372924	Exception.PK_VIOLATION_ERROR.
DEFECT000372963	RCOM: Adhoc: Fatal System occurs if Ship to of BO line is modified but not saved.
DEFECT000373039	Adding a customer address and attempting to save without a city/state/zip entered causes pop-up dialog.
DEFECT000373040	Problem with Canada and other foreign addresses.
DEFECT000373061	RCOM - Unable to create Direct Ship Returns - Results in Fatal Exception.
DEFECT000373067	The taxes charged are not refunded entirely for a pack returned.
DEFECT000373104	Unmasked CC number not available to Editing.
DEFECT000373123	No details on Business rules errors in Error Hospital msgs.
DEFECT000373265	"Phantom" records in Vertex
DEFECT000373886	RCOM: Incorrect order/cancel qtys for cncl rqsted lines from mail orders.
DEFECT000373887	Direct Ship Orders - updates to item qty on DSOs does not recalculate inv posit.
DEFECT000373890	SKU is not allowing sales - not flagged as NLA.
DEFECT000373895	Defective re-authorization of partially shipped order.
DEFECT000373896	OKC: Sometimes the detail tab is not enabled. When going to the item search dialog from product information button, sometimes the item detail button is grayed out.
DEFECT000373899	RCOM is releasing Ship Requests (CODESC) to the DC without authorization.
DEFECT000373900	Direct ship orders Exception Order by date at Supplier and Item Ignored.
DEFECT000373907	Cannot Add Customer with PO Box to order.
DEFECT000373910	RCOM Showing PO Quantities that are Already Received.
DEFECT000373911	Applying pack item promotion amt to returned components.
DEFECT000373918	OKC: Channel is inconsistent. Getting different channels for comments/modifications, etc.

Defect	Summary
DEFECT000373919	OKC: "Order create by" user is represented by a number instead of a user name.
DEFECT000373921	OKC: Red bar error clears the screen when the user hits ok.
DEFECT000373922	OKC: During some promotions, applied after initial CC payment is applied, a random merch voucher covering the amount of the promotion is applied to the order.
DEFECT000373924	OKC: Performance: takes about 5 minutes for No Info Return Screen.
DEFECT000373927	OKC: When selecting a saved credit card the expiration date is modified usually the month is incremented. This causes the card to be declined.
DEFECT000373955	Refund is not made through GC but entirely refunded through credit card.
DEFECT000373957	Canceling GC Payments creates an MV Refund.
DEFECT000373958	Settlement - interchange downgrades due to auth/settlement date mismatch.
DEFECT000373959	Settlement - interchange downgrades - orig auth amount wrong.
DEFECT000373970	Country displayed in Order Entry/Order Main is wrong on foreign bill-to.
DEFECT000373972	RCOM: Order pended for payment(underpaid within tol.) after declined CC payment.
DEFECT000373988	DEFECT000373987
DEFECT000373991	Payments approved but not settled.
DEFECT000373997	eComm API - Expose Gift Certificate to/from/message/amount.
DEFECT000373999	resaExport - Transaction amount not balancing. This was originally RQST51515 and SR fix has failed verification.
DEFECT000374002	RCOM -> RDW extract, cor_customer_order, accommodation amount is not getting populated in cohdrdm.txt for any orders, and therefore does not get loaded in the CO_HDR_DM table.
DEFECT000374003	Vertex down - Orders not pended.
DEFECT000374004	High BO notification for Mail Ord is sent for non BO items.
DEFECT000374005	Customer is added to Fraud file when Released after Pending for Addl Review.
DEFECT000374007	Backorders are sent to PkMS for processing.
DEFECT000374008	Promotion set-up at order level only apply to Merch total.
DEFECT000374015	Worklist - Auth Failed is also being used for systematic pends.
DEFECT000374016	The Order Line Positional Inventory extract (creates the coeopilddm.txt file) currently excludes Pack items completely.
DEFECT000374188	Upsell screen takes 5 minutes - then only headers are presented.

Defect	Summary
DEFECT000374367	Sending the Carrier and Service Level Descriptions to RDM rather than the Codes.
DEFECT000374369	When selecting the Service Level on the Order Entry Screen, the carrier is not defaulting in properly.
DEFECT000374490	Personalization flag on ITM_ITEM_MASTER is not getting set.
DEFECT000374528	Record count mismatch in RCOM/RDW depiction tables. The tables, MED_DEPICTION (RCOM) and DPCT_DM (RDW), have a record count mismatch as per the source.
DEFECT000374541	Record count mismatch in RCOM/RDW depiction tables.
DEFECT000374547	Customer overcharged when order line changed and not applied.
DEFECT000374548	OKC: It would be nice to be able to reuse the multisku dialog. If customer order five items from a multisku, the item number must be keyed into the orderline tab five times.
DEFECT000374550	OKC: There is no feedback when clicking return -> no customer info. No indication that it was clicked.
DEFECT000374683	Geocode look-up in tax system is blowing up.
DEFECT000374693	The ITEM_LOC_SOH.PACK_COMP_CUST_RESV in RMS is not getting updated for the component item when creating an order in RCOM for a pack item where it is reserved at the pack level.
DEFECT000374698	Web API - method (isGiftCardable) was missed and needs to be added.
DEFECT000374700	Web API - Exception using findOrders method from Retek API.
DEFECT000374744	Getting a remote exception on the shipment history tab in RCOM.
DEFECT000374748	Item Retail Information in RCOM.
DEFECT000374815	Fatal error when trying to submit a mail order.
DEFECT000374868	RMA numbers should be required on shipments from RDM to RCOM.
DEFECT000374870	Add zip code range - number format exception when adding a Canadian zip code in order fulfillment.
DEFECT000374873	Create new customer on order - When entering the customer name after the orderline is entered the payment tab is not enabled and the CSR cannot enter a payment.
DEFECT000374878	Create new customer on order - customer name is not displayed at the top of the screen in the customer field when in Order Entry. It is displayed in Order Main
DEFECT000374886	ECDD is incorrectly updated placing a BO item on an order.
DEFECT000375005	RCOM calculation for variance in Mail order is off for Gift Certificate.
DEFECT000375041	Credit Cards not being authorized appropriately on Mail Orders.

Defect	Summary
DEFECT000375062	The inventory buckets are not updating properly on the INV_ITEM_SUPPLIER_RESERVATION table after shipping a direct ship item.
DEFECT000375066	Return Confirmations with invalid RMA numbers are going to the RCOM RIB hospital, they should go to the COR_MISSING_INFO_RETURN table.
DEFECT000375074	When a new item comes into RCOM from RMS, if that item has a new hierarchy (dept/class/subclass) that does not yet exist in RCOM, it should get added to the DB.
DEFECT000375102	Receive Null pointer when creating a Shipping restriction.
DEFECT000375170	When an order has more than one order line on it, and you return an item in exchange for another item, it is not processing the exchange upon return confirmation and sending that to RDM.
DEFECT000375188	Promotion line item not applied to an order with a single order line of a partial item.
DEFECT000375208	When a personal reminder is added and "saved" and then the PR dialog is opened, the PR cannot be viewed.
DEFECT000375218	Update Customer - Modify Name via Internet Wizard requires first name, MI, and last name. Only populated on cst_customer, but not cst_address.
DEFECT000375222	When creating an order in the MO tab, if you move onto another batch and move back the order is lost.
DEFECT000375226	Items applied from Item Search are "flashing" before being applied to the orderline.
DEFECT000375228	"Different Bill to than Ship to" pend reason not working.
DEFECT000375240	Zip Code range allows you to enter 4 digit zip codes and therefore there are gaps.
DEFECT000375359	Credit Card Application button (quick credit) not enabled when creating a new customer and then navigating to OE.
DEFECT000375378	RCOM server instance cannot properly lookup remote RIB ejb services through jndi when RCOM and RIB 11 are deployed on the same machine.
DEFECT000375390	Acquisition Method Code 'T' not set when customer is created through Internet (option 9 Create Customer in internetWizard.sh).
DEFECT000375391	Concurrent error when trying to add payment to an order from worklist.
DEFECT000375393	Middle initial not persisted for bill to, ship to when customer is created via internetWizard.sh, option (9) Create Customer.
DEFECT000375395	No city/state validation for ship to address when creating a customer via internetWizard.sh option (9) Create Customer.

Defect	Summary
DEFECT000375414	Mail order batch with physical tender type allows orders with CC payment - fatal error upon submit.
DEFECT000375429	When sending the item_loc records from RMS to RCOM, it is sending some fields that should not get sent.
DEFECT000375506	Web API: RESTRICTED_SHIP_TO_ADDRESS.
DEFECT000375507	Web API: Customer Billing Address Dropped.
DEFECT000375508	The carrier days are not being used in the calculation of ECDD.
DEFECT000375512	The prditmdm_itmattr.txt export file from the RDW extract is empty after running the runall extract.
DEFECT000375513	Another bug for orderLinePositionalInventory.ksh with SQL error message.
DEFECT000375546	Null pointer when selecting the "Edit Item Master" button in RMM when no item is selected,
DEFECT000375551	The promotion extract for RDW RETL has a few things that are not working properly.
DEFECT000375556	Able to save ship to address with invalid City, State, Zip combination. Will create bad data and cause Vertex to throw errors.
DEFECT000375561	Getting application error in RMM when adding the shipping method for a parent item and defaulting of the children in Inventory Item.
DEFECT000375583	The RDW extract for return lines is empty.
DEFECT000375632	UDAs not working correctly
DEFECT000375633	Order conf sent even for pended orders.
DEFECT000375653	Over taxed post shipment on a pack item with rush charges reserved at the component level.
DEFECT000375667	When re-calculating the ECDD date for RCOM orders that already using the ECDD batch, it should look at the est_in_stock_date.
DEFECT000375699	Credit Card Auth date being defaulted to wrong day.
DEFECT000375704	Additional tax for VAS (personalization) set up in Vertex, is not being correctly applied when ordering an item with VAS.
DEFECT000375730	Error when closinf Customer address dialog without saving changes (new customer).
DEFECT000375737	Log for Payload is not including detailed attributes for Work Orders and DSrpt messages.
DEFECT000375772	When publishing the CustRetSale message for Missing Info Returns the wh field is null.
DEFECT000375986	Customer Correspondence is not being written/published in W-S Int.
DEFECT000376030	Cancelled orders sending confirmations.

Defect	Summary
DEFECT000376363	Fatal error on no original order entry and clearing.
DEFECT000376541	UAT: Unable to add new household member in Mail Order.
DEFECT000376588	Fatal exception when entering qty, but no diff on a no original return.
DEFECT000376611	RMS cannot handle the credit card number being masked. ReSA rejects the number since it contains characters. ReSA expects the credit card to be a number.
DEFECT000376727	Payment authorization is computing inaccurate authorization amounts during re-authorization of payments for partially authorized orders.
DEFECT000376733	No Original Order Return not working with multi-styles.
DEFECT000376734	Fatal error when selecting clear button after entering a No Original Order Return.
DEFECT000376812	Intermittent Vertex error.
DEFECT000376846	When there is pre approved PLCC credit card for a customer, upon opening the application a message is appearing for credit card pre-approval.
DEFECT000376973	Invalid misprint number.
DEFECT000376992	shippingBusinessException: Invalid Carrier Service Location Zone, received via internet order.
DEFECT000377052	Return tax is not being recorded consistently with the state of sale.
DEFECT000377053	Fatal Error moving from entering new customer in Customer Main to Order Line.
DEFECT000377055	BO Notf not generated for D/S Mail Orders.
DEFECT000377057	P.O. Box not recognized as PO Box and no ship restriction generated.
DEFECT000377058	RCOM, ReSA, RDW sales feeds for multi-styles are not integrating properly.
DEFECT000377061	Web API - An ExAAddress issue still generates an ExAOrderLineImpl object. ExAAddress is not an instance of an ExAOrderLineImpl object.
DEFECT000377063	Web API: updateOrder does not preserve the ExA Pending state of orders when they are successfully updated.
DEFECT000377065	Web API: ExAManager.findOrders() failed due to an internal problem.
DEFECT000377070	Web API: Cannot determine if product is NL.
DEFECT000377071	RCOM Not Recognizing Component POs for NLA Pack. A pack item with NLA flag set is prevented from being ordered even though there are outstanding POs.
DEFECT000377073	RCOM Displaying and Allowing Orders on Pack Components.

Defect	Summary
DEFECT000377074	A Cancelled transaction is erroneously generating a paid-out refund transaction; this transaction erroneously generates a debit to customer liability.
DEFECT000377208	Entering a 9 digit zip code when creating a shipping restriction (detail) causes a fatal error.
DEFECT000377214	Unable to select a component from item search and apply it as a single orderline (not included in the pack).
DEFECT000377222	Cash out button should be disabled if the balance returns as 0.
DEFECT000377286	Cannot Create a Daily Message.
DEFECT000377296	Issues with Direct Ship Flag not getting persisted in database.
DEFECT000377299	Null pointer when running the SalesAuditExport batch.
DEFECT000372803	Cashout records not being written to ReSA.
DEFECT000373465	Search functionality is not working for dummy selling item.
DEFECT000373499	Bill To and Ship To RB appears enabled for same bill to and ship to.
DEFECT000373618	Wrap_Together field is not present in CODtlDesc if there is no wrapping.
DEFECT000376984	Null Pointer switching between order entry and order maintenance.
DEFECT000377207	Entering a selling or SKU item number in the in the "Item Number" field returns erroneous info.
DEFECT000377212	Pull "create and maintain items and customer needs" from RCOM security permissions.
DEFECT000377215	In the Worklist - Order worklist tab Care center location should be location name not call center ID.
DEFECT000377216	If a gift certificate is part of a threshold promotion (as the receivable) we should see the to and from dialog.
DEFECT000377217	CC expiration date - can the date be changed to MM-YYYY?
DEFECT000377219	Schedule pickup - be consistent with order line for price and extended price, showing tax on extended price.
DEFECT000377221	No way to view address the address on the call tag. Add to order history detail.
DEFECT000367436	RDW Orderline Quantity columns (in CO_ITEM_LINE_LD_SG and DM table) do not match orderline quantities in RCOM.
DEFECT000373659	Quantity field allows to enter Zero in Item level promotion.
DEFECT000376473	Fatal error when inactivate phone number and apply new one.