

# Retek® Integration Bus 10.2



## Release Notes



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### **Customer Support hours:**

Customer Support is available 7x24x365 via e-mail, phone, and Web access.

Depending on the Support option chosen by a particular client (Standard, Plus, or Premium), the times that certain services are delivered may be restricted. Severity 1 (Critical) issues are addressed on a 7x24 basis and receive continuous attention until resolved, for all clients on active maintenance.

<b>Contact Method</b>	<b>Contact Information</b>
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<b>Internet (ROCS)</b>	<a href="http://www.retek.com/support">www.retek.com/support</a> Retek's secure client Web site to update and view issues
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<b>E-mail</b>	support@retек.com
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<b>Phone</b>	US & Canada: 1-800-61-RETEK (1-800-617-3835) World: +1 612-587-5800 EMEA: 011 44 1223 703 444 Asia Pacific: 61 425 792 927
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<b>Mail</b>	Retek Customer Support Retek on the Mall 950 Nicollet Mall Minneapolis, MN 55403
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### **When contacting Customer Support, please provide:**

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step by step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.



## RIB functional features

Several functional enhancements have been made to the RIB in the 10.2 release. The RIB 10.2 release is not a patch but a full product release. Clients that took delivery of the RIB 10.1 are strongly encouraged to upgrade to the RIB 10.2 in order to take advantage of the following product improvements.

- The ability to publish and subscribe out of a Java application;
- Definition of an HTTPS e\*Gate interface for Retail Server;
- Improved message validation;
- Improved performance;
- Process and message statistics;
- Enhancement of the Error Hospital user interface as an Applet;
- Separation of the Retek application log entries from those of SeeBeyond;
- Multi-threading messages according to event type and
- Reduction of the number of database connections required. Messages found in a single Error Hospital have a single collaboration used to resubmit them for processing.

## RIB performance and technical features

Several performance and technical enhancements have been made to the RIB in the 10.2 release. Clients that took delivery of the RIB 10.1 are strongly encouraged to upgrade to the RETL 10.2 in order to take advantage of the following product improvements.

The RIB 10.2 release includes the following components with those preceded by an asterisk, '\*', being new in this release:

- Allocations
- Appointments
- Advanced Shipping Notice / Bill Of Lading (ASN / BOL)
- ASN In
- Available To Promise (ATP)
- Banners

- Carrier Services
- Channels
- Currency Rates
- Customer Reserve / Back Order
- Customer Return Sales
- Customer Returns
- Customer Sale
- Differentiators
- \* Employee
- \* Employee Time
- Freight Terms
- General Ledger Chart of Accounts (COA)
- Inventory Adjustments
- Inventory Balances
- Items
- Locations
- Outbound Work Orders
- Payment Terms
- Pending Returns
- Purchase Order
- Receipts
- Return To Vendor (RTV)
- Sales / Return Sales
- SKU Optimization
- Space Locations

- Stock Order
- Stock Order Status
- User Defined Attributes (UDA)
- Vendor
- Vendor Subscribe
- \* Warehouse Equipment
- \* Warehouse Equipment Class
- Warehouse Items
- \* Warehouse Space Locations
- \* Warehouse Transactions
- Work Order Inbound

Detailed descriptions of RIB features have been updated for the 10.2 release and are described in the:

- Retek Integration Guide
- Retek Integration Bus Technical Architecture Guide
- Retek Integration Bus Deployment Guide
- Retek Integration Bus Installation Guide
- Retek Integration Bus Operations Guide

## Prerequisite patches from SeeBeyond

Prior to RIB 10.2 installation, the following SeeBeyond patches must be installed

**esr43647** - Allows Seebeyond to automatically recover once a DB goes down or is bounced.

**esr45085** - Allows Seebeyond to have numerous eways running under the same JMS queue manager.

## RIB known issues with a resolution

There are no known issues being released with RIB 10.2.