

Retek® Integration Bus 10.1



Release Notes



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Customer Support hours:

Customer Support is available 7x24x365 via e-mail, phone and Web access.

Depending on the Support option chosen by a particular client (Standard, Plus, or Premium), the times that certain services are delivered may be restricted. Severity 1 (Critical) issues are addressed on a 7x24 basis and receive continuous attention until resolved, for all clients on active maintenance.

Contact Method	Contact Information
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Internet (ROCS)	www.retek.com/support Retek's secure client Web site to update and view issues
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E-mail	support@rettek.com
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Phone	US & Canada: 1-800-61-RETEK (1-800-617-3835) World: +1 612-587-5800 EMEA: 011 44 1223 703 444 Asia Pacific: 61 425 792 927
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Mail	Retek Customer Support Retek on the Mall 950 Nicollet Mall Minneapolis, MN 55403
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When contacting Customer Support, please provide:

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step by step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.

RIB functional features

Several functional enhancements have been made to the RIB in the 10.1 release. The RIB 10.1 release is not a patch but a full product release. Clients that took delivery of the RIB 10.0 product are required to take the RIB 10.1 upgrade to take advantage of these changes.

- A complete administrative user interface was added for viewing and managing messages sent to the Error Hospital;
- A new MessageID was added to the RIB message envelope, 'ETD'. The Message ID was added to uniquely identify a message according to the creating collaboration / e*Way. The MessageID contains the e*Way name, collaboration name, date/time e*Way started and unique sequence number;
- Retek RIB logging entries will be written to a separate file from the SeeBeyond messages;
- A standard Retek Logging Class was created to enable message log filtering;
- Added capability to multi-thread message publication. This is only applicable when application GETNXT is also multi-threaded;
- Warehouse Items, Space Locations and SKU Optimization message integration between Retek Distribution Management (RDM) and the StreamSoft FlowTrak product;
- As part of the RIB 10.1 delivery, clients have the option to choose two additional adapters provided by SeeBeyond. Clients may choose from e*Way Intelligent adapters for Oracle Financials, PeopleSoft Financials, SAP Financials or others. Clients are responsible for contacting SeeBeyond to request the financial adapters and for configuring the SeeBeyond financial adapters.

RIB performance and technical features

Several performance and technical enhancements have been made to the RIB in the 10.1 release. Clients that took delivery of the RIB 10.0 product are required to take the RIB 10.1 upgrade to take advantage of these changes.

The RIB 10.1 release includes the following components:

- Allocations
- Appointments
- Advanced Shipping Notice / Bill Of Lading (ASN / BOL)
- ASN In
- Available To Promise (ATP)
- Banners
- Carrier Services
- Channels

- General Ledger Chart of Accounts (COA)
- Currency Rates
- Customer Reserve / Back Order
- Customer Return Sales
- Customer Returns
- Customer Sale
- Differentiators
- Freight Terms
- Inventory Adjustments
- Inventory Balances
- Items
- Locations
- Outbound Work Orders
- Payment Terms
- Pending Returns
- Purchase Order
- Receipts
- Return To Vendor (RTV)
- Sales / Return Sales
- SKU Optimization
- Space Locations
- Stock Order
- Stock Order Status
- User Defined Attributes (UDA)
- Vendor
- Vendor Subscribe
- Warehouse Items
- Work Order Inbound

Detailed descriptions of RIB features have been updated for the 10.1 release and are described in the:

- Retek Integration Guide
- Retek Integration Bus Technical Architecture Guide
- Retek Integration Bus Deployment Guide
- Retek Integration Bus Installation Guide
- Retek Integration Bus Operations Guide

Prerequisite Patches from SeeBeyond

Prior to RIB 10.1 installation, the following SeeBeyond patches must be installed

esr43647 - Allows Seebeyond to automatically recover once a DB goes down or is bounced.

esr45085 - Allows Seebeyond to have numerous eways running under the same JMS queue manager.

RIB known issues with a resolution

There are no known issues being released with RIB 10.1.