

# Retek<sup>®</sup> Data Warehouse<sup>™</sup>

## 10.2.2

### Batch Schedule





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Customer Support is available 7x24x365 via e-mail, phone, and Web access.

Depending on the Support option chosen by a particular client (Standard, Plus, or Premium), the times that certain services are delivered may be restricted. Severity 1 (Critical) issues are addressed on a 7x24 basis and receive continuous attention until resolved, for all clients on active maintenance.

### **Contact Method    Contact Information**

**Internet (ROCS)**    [www.retek.com/support](http://www.retek.com/support)  
Retek's secure client Web site to update and view issues

**E-mail**    support@retек.com

**Phone**    US & Canada: 1-800-61-RETEK (1-800-617-3835)  
World: +1 612-587-5800  
EMEA: 011 44 1223 703 444  
Asia Pacific: 61 425 792 927

**Mail**    Retek Customer Support  
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### **When contacting Customer Support, please provide:**

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step by step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.





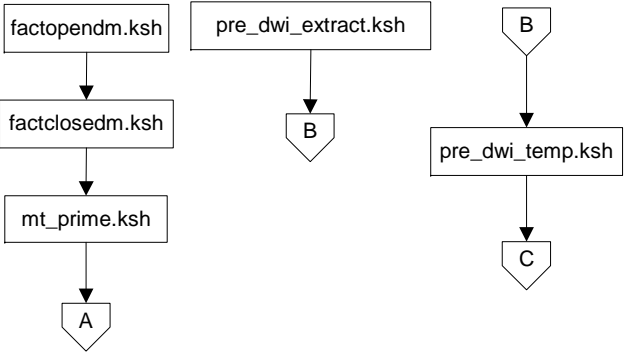


# Legend: RDW 10.2.2 dimension programs

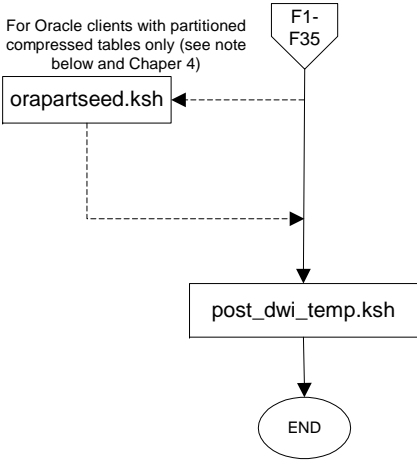




Pre-batch  
maintenance

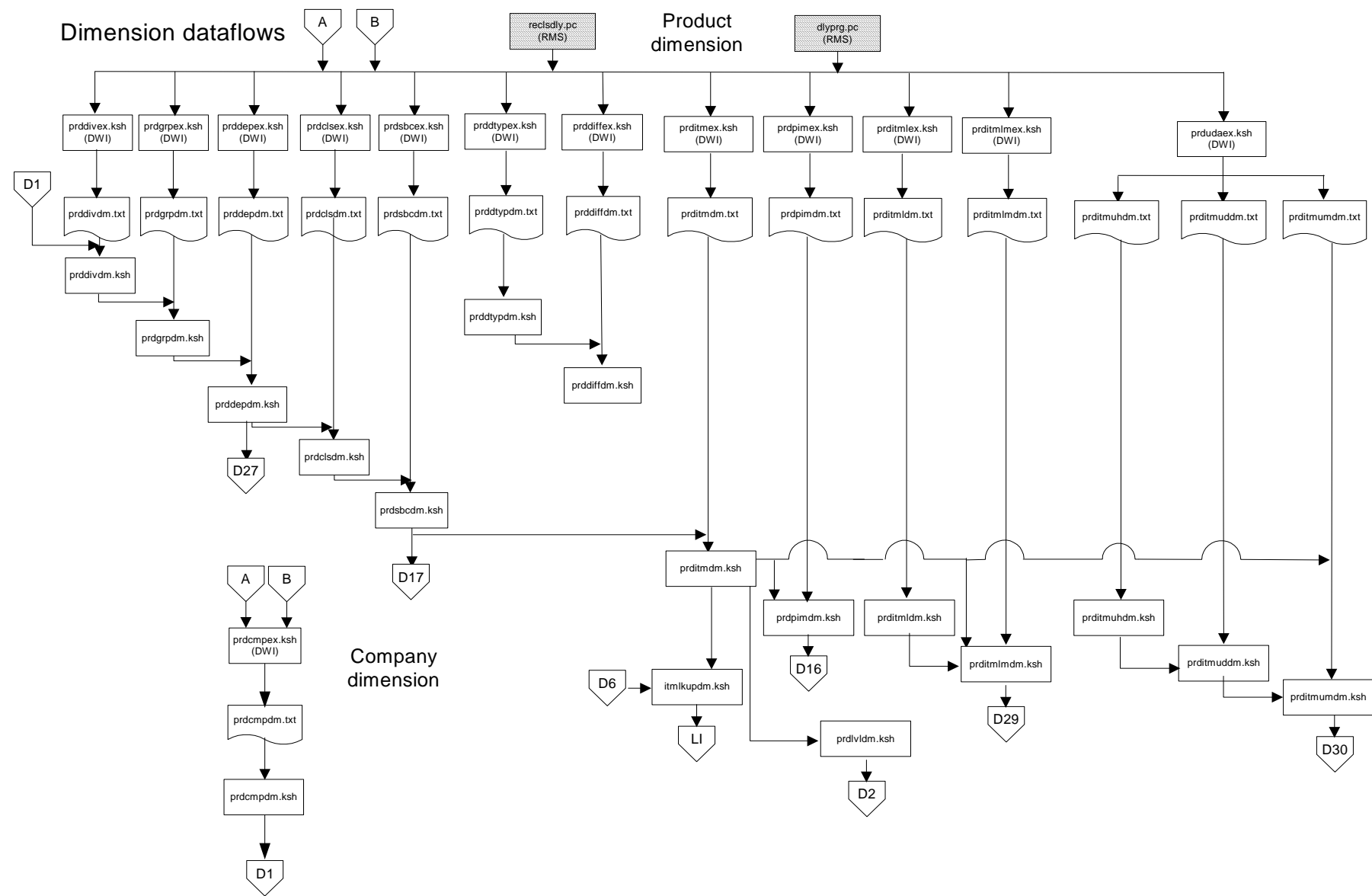


Post-batch  
maintenance



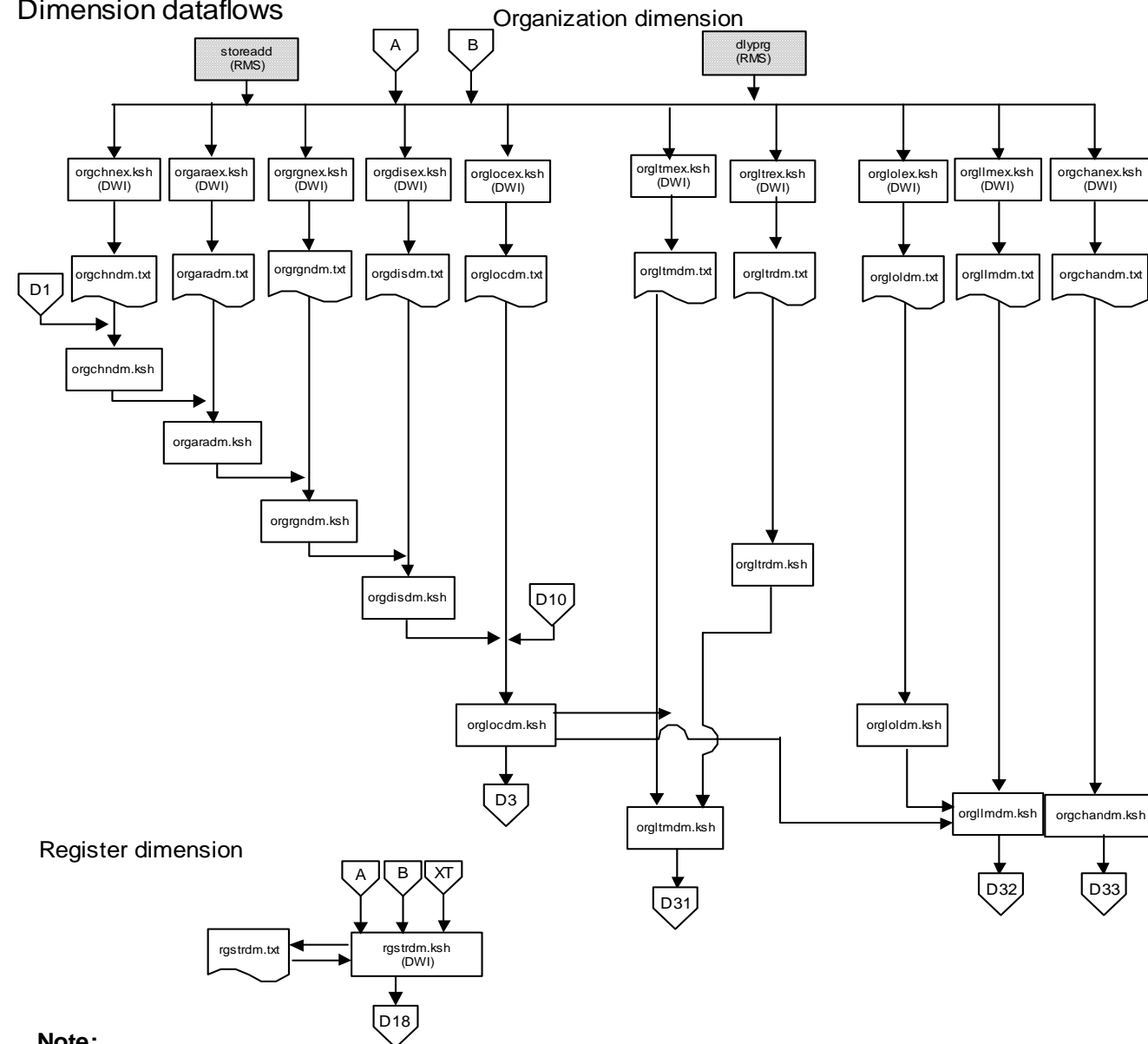
**Note:**  
Orapartseed.ksh is an optional program used by Oracle clients only. The program affects compressed, partitioned datamart tables. See the chapter, "Compression and partitioning," for a more detailed explanation of seeding.





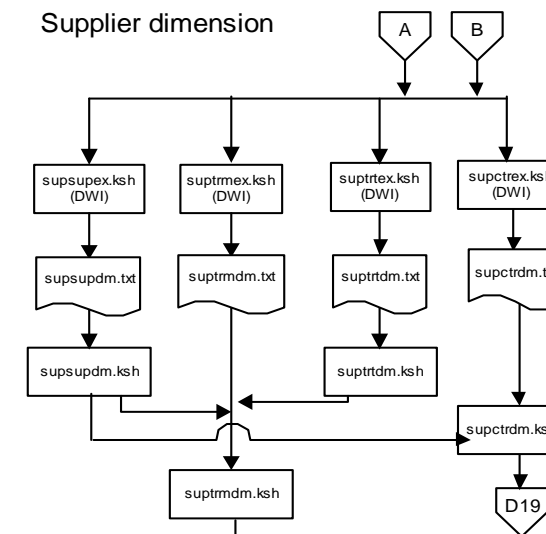


# Dimension dataflows

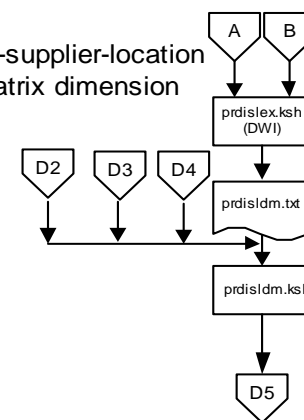


**Note:**  
rgstrdm.txt internally  
generated by rgstrdm.ksh

## Supplier dimension

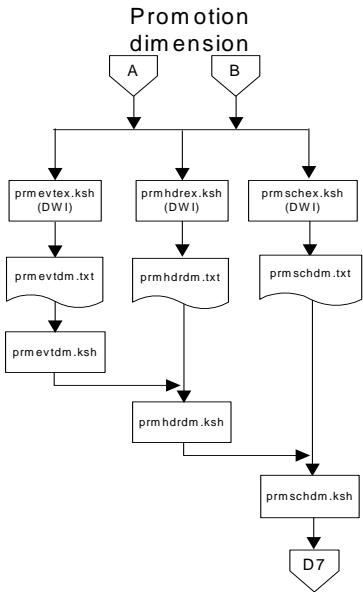


## Item-supplier-location matrix dimension

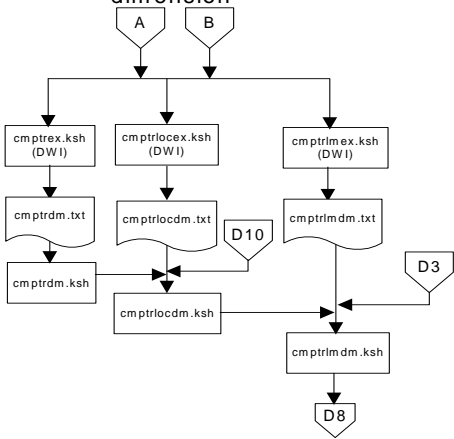




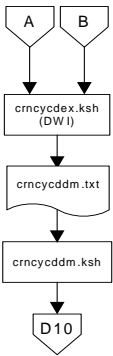
Dimension dataflows



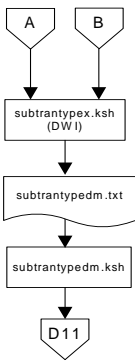
Competitor dimension



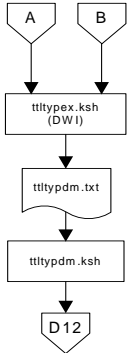
Currency code dimension



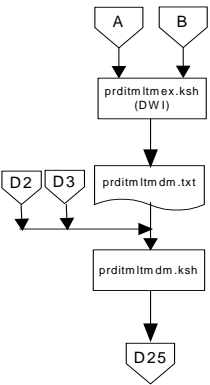
Sub-transaction type dimension



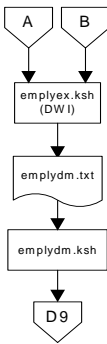
ReSA total type dimension



Item-location trait matrix dimension



Employee dimension

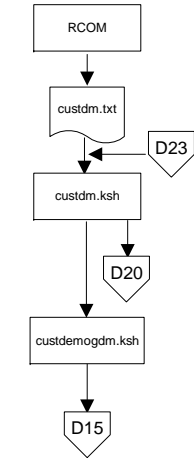




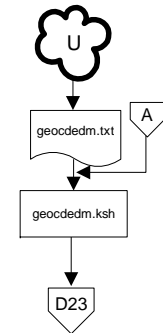
Dimension dataflows

Customer and  
customer demographic  
dimension

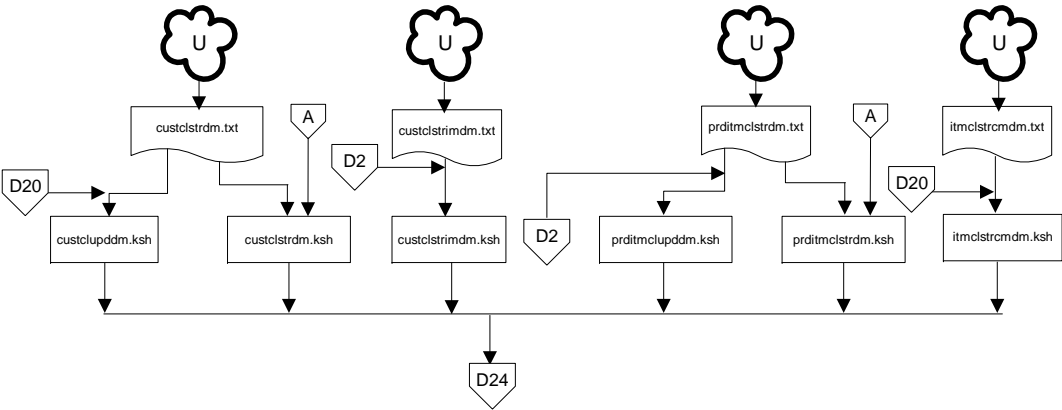
**Note:**  
Text file originates in Retek  
Customer Order Management  
(RCOM)



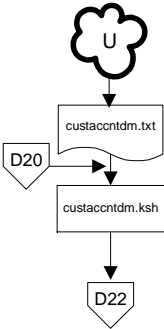
Customer geographic  
dimension



Customer and product  
clustering dimension

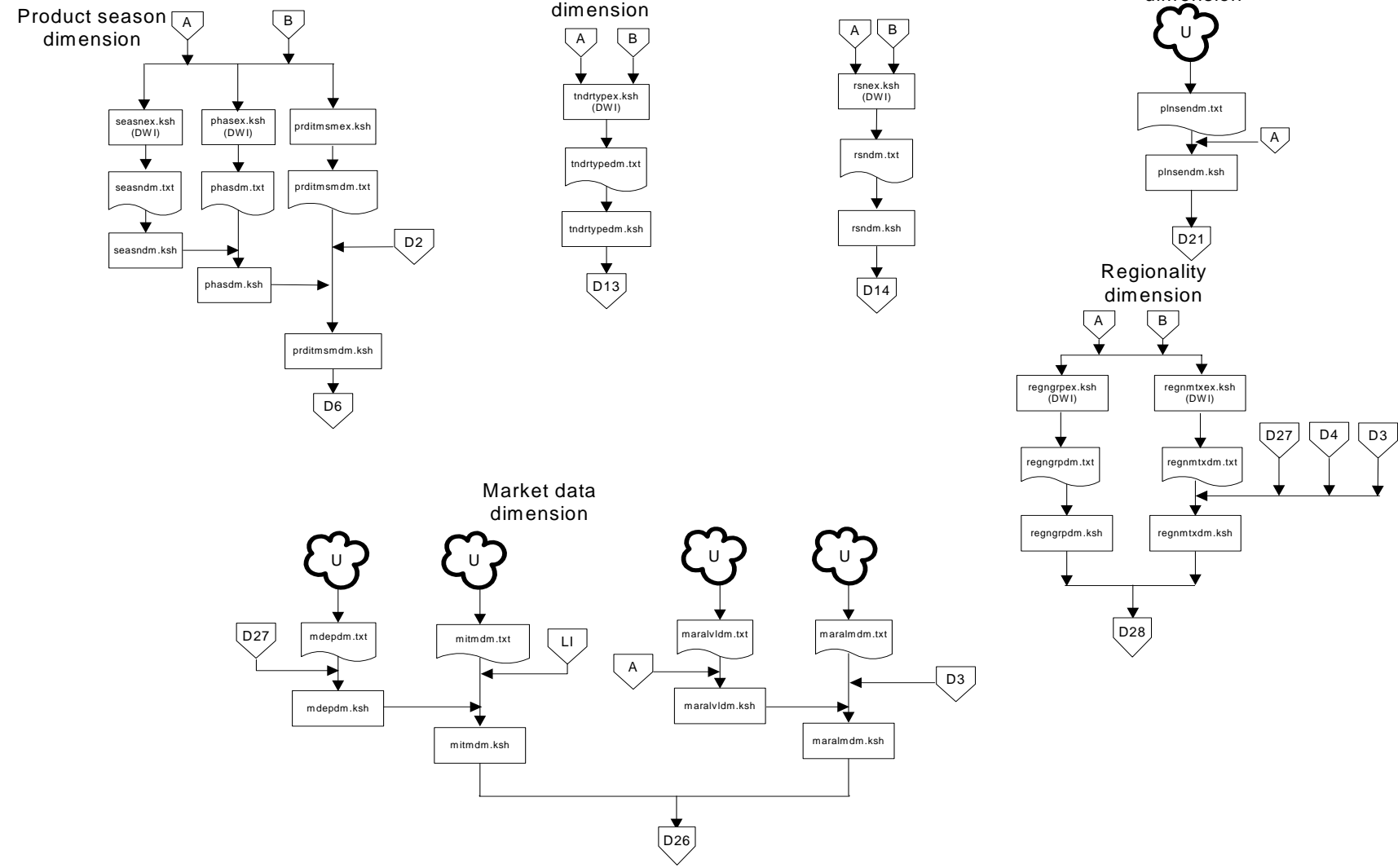


Customer account  
dimension



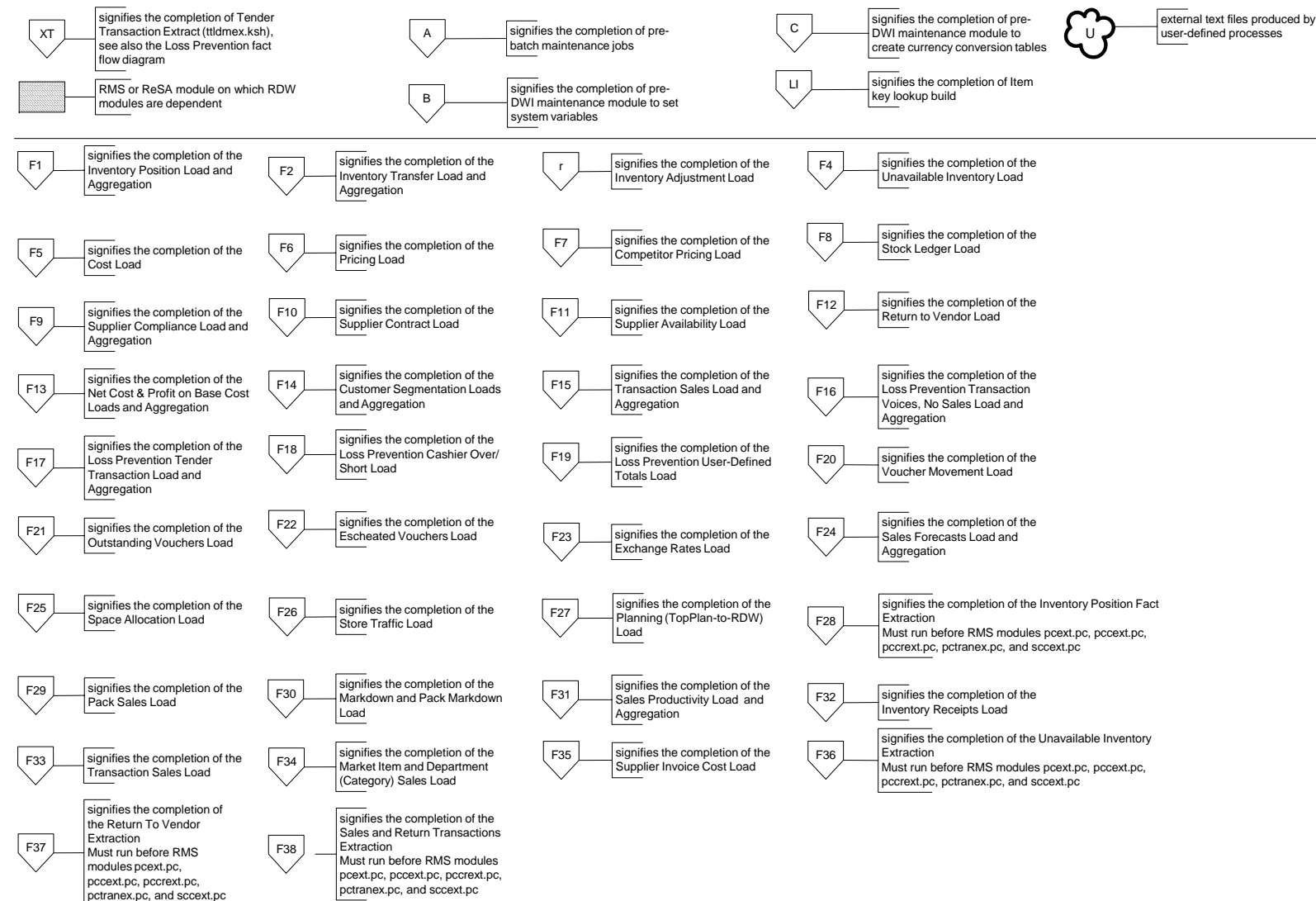


Dimension dataflows



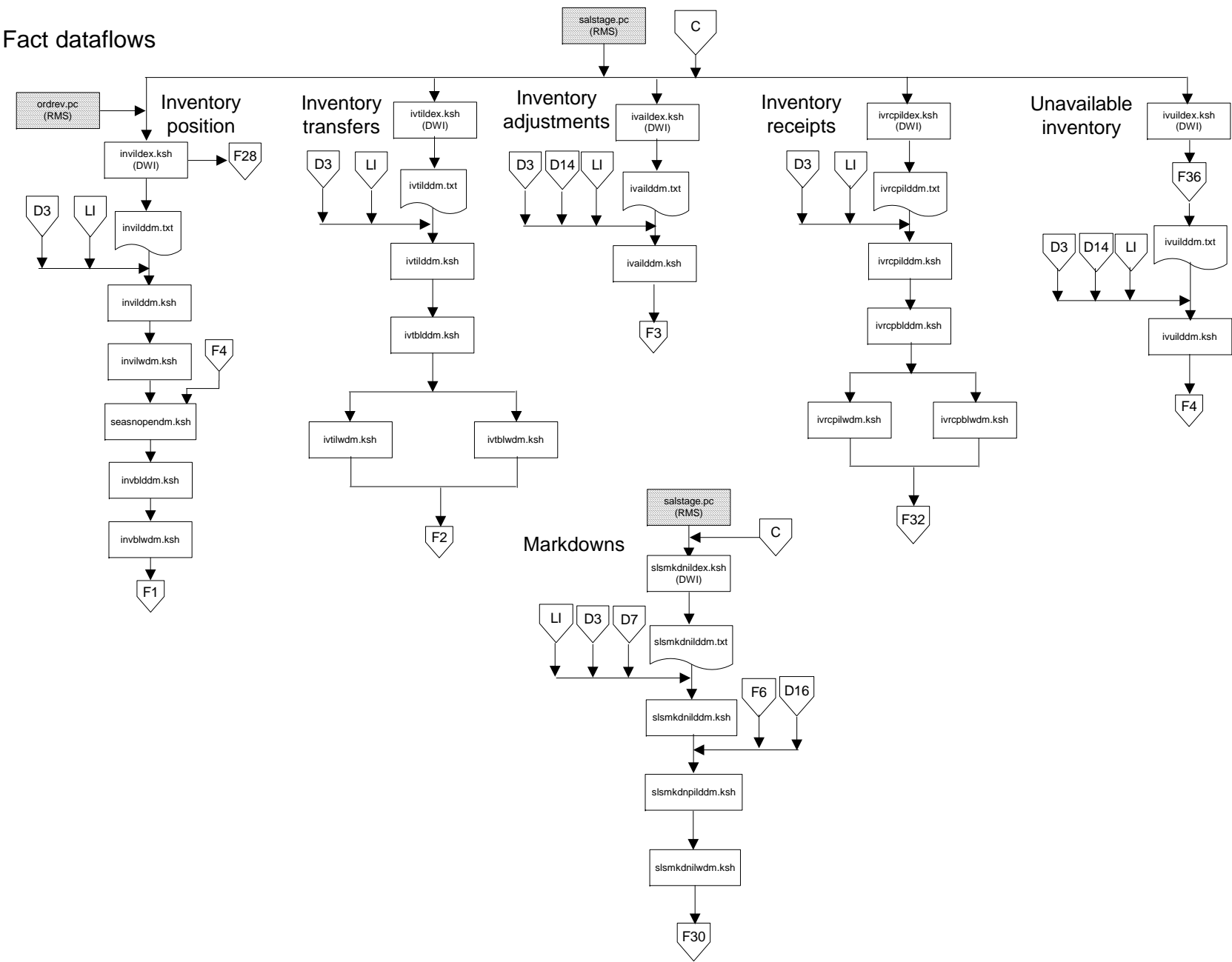


# Legend: RDW 10.2.2 fact programs



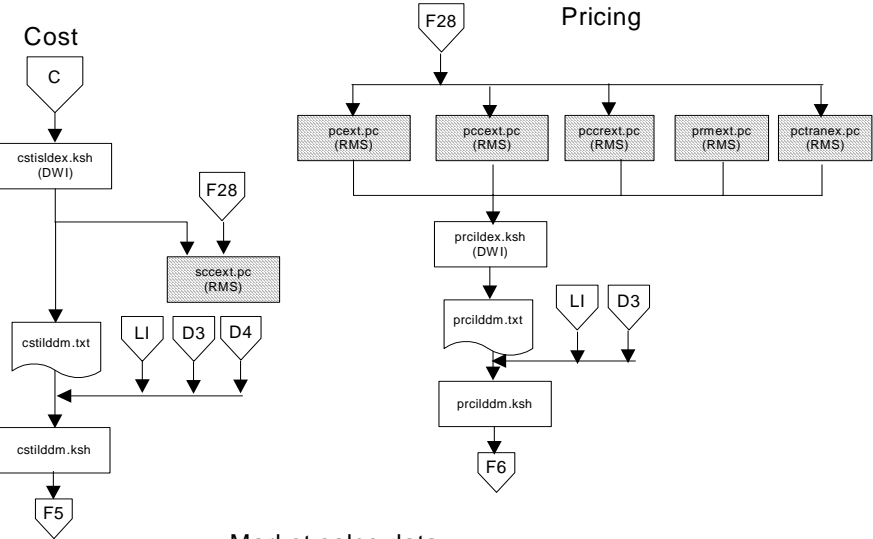


Fact dataflows

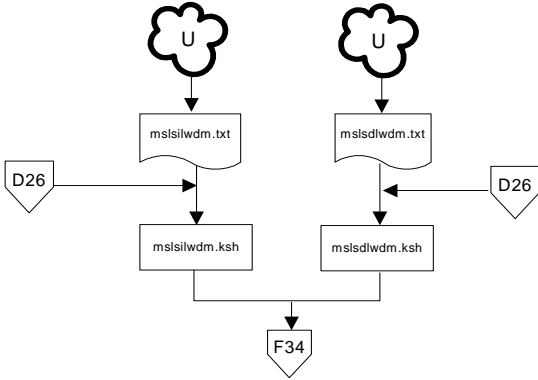




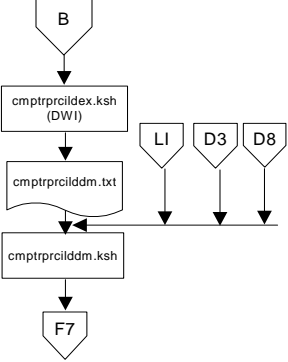
Fact dataflows



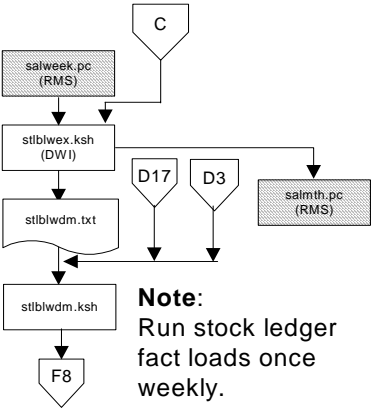
Market sales data



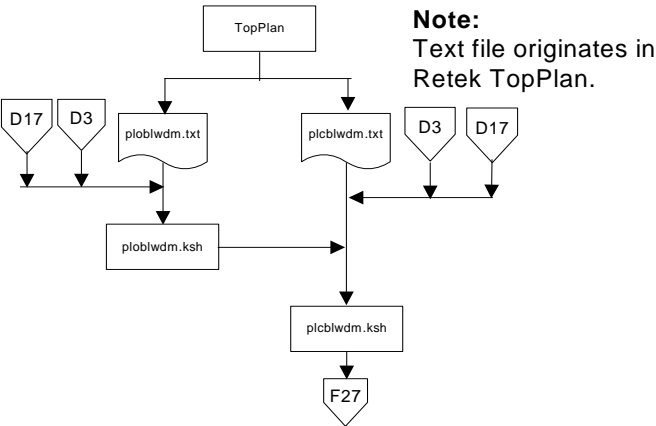
Competitor pricing



Stock ledger



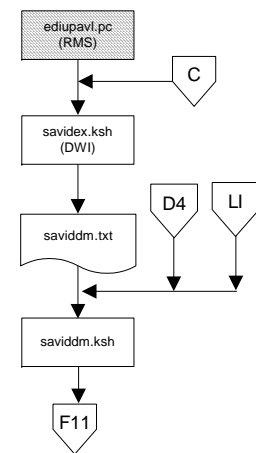
Planning



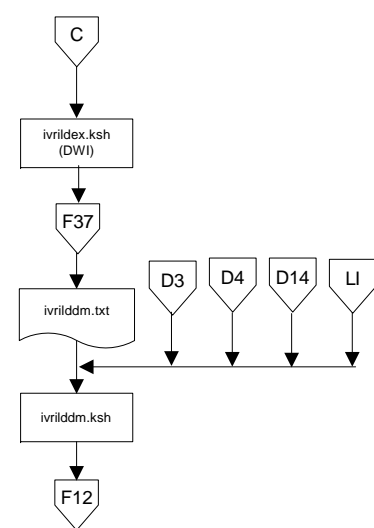


Fact dataflows

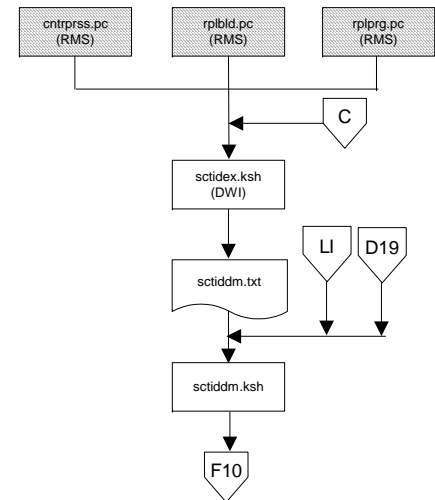
Supplier availability



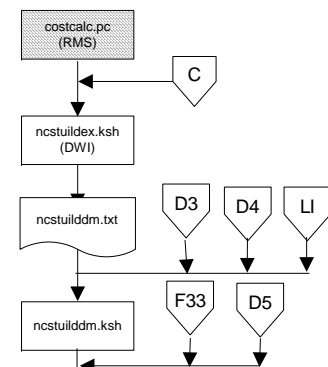
Return to vendor



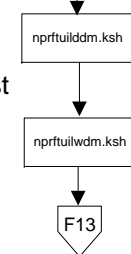
Supplier contract



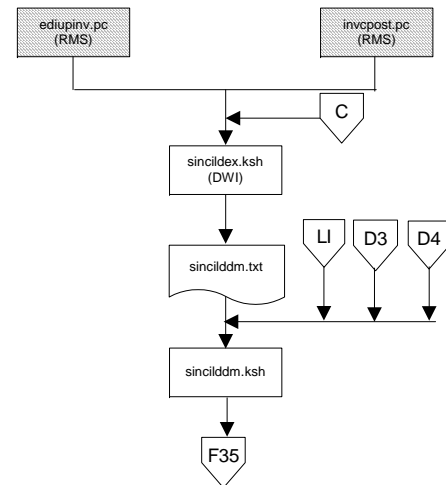
Net cost



Profit on base cost



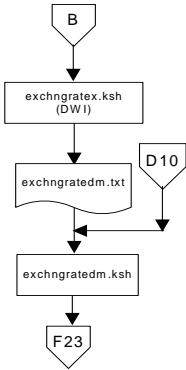
Supplier invoice cost



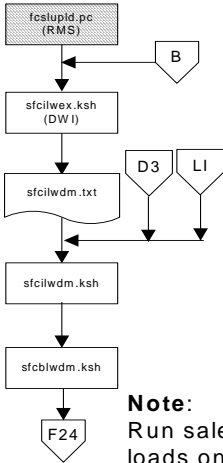


Fact dataflows

Exchange rates

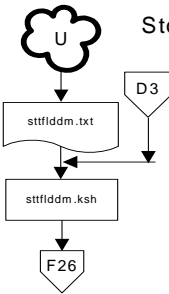


Sales forecasts

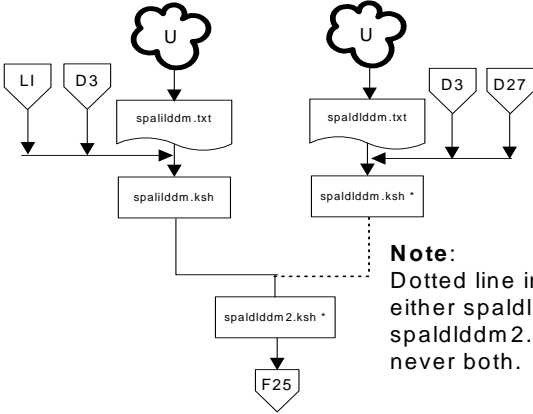


**Note:**  
Run sales forecast fact loads once weekly.

Store traffic



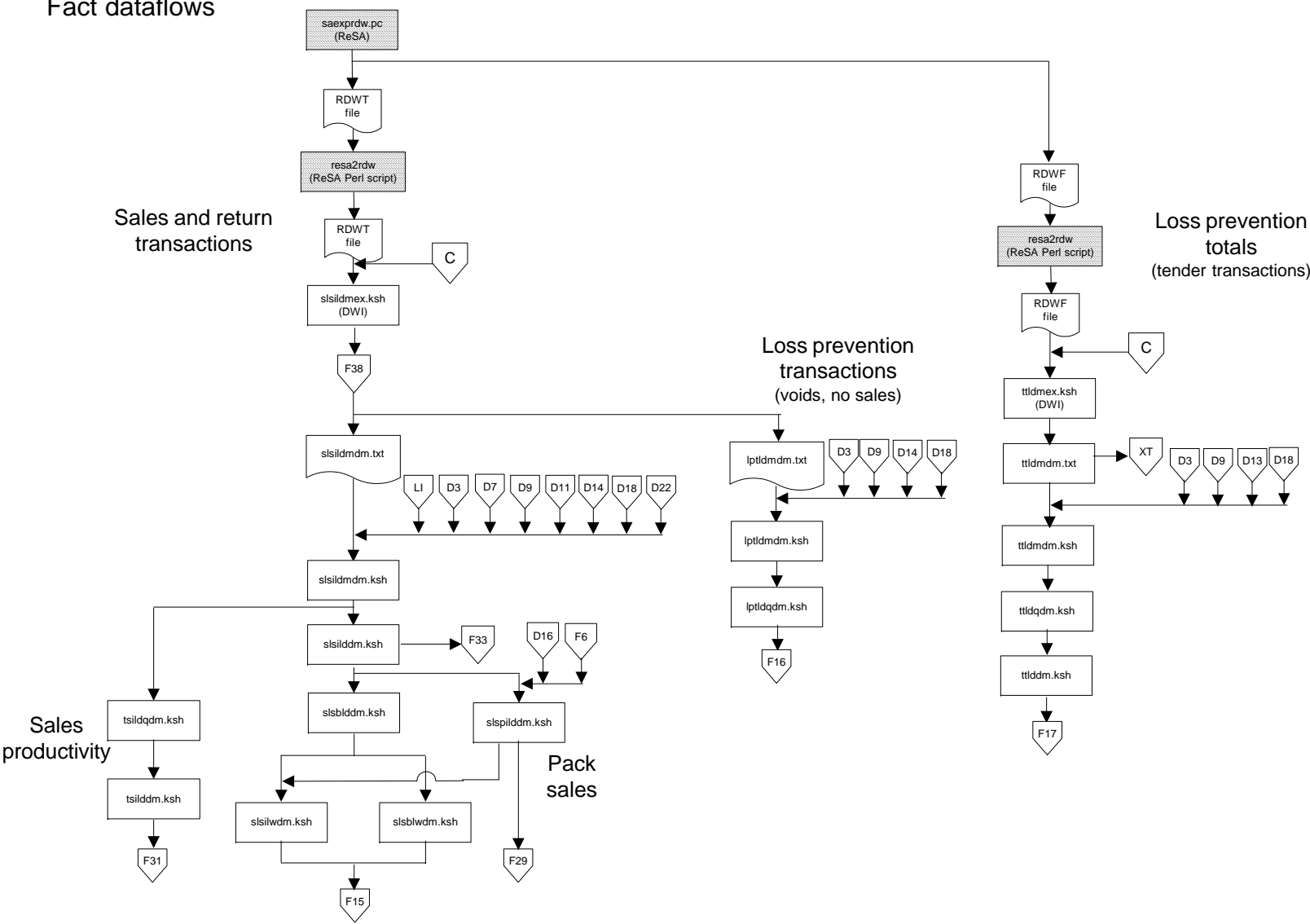
Space allocation



**Note:**  
Dotted line indicates that either spallddm.ksh or spallddm2.ksh runs, never both.

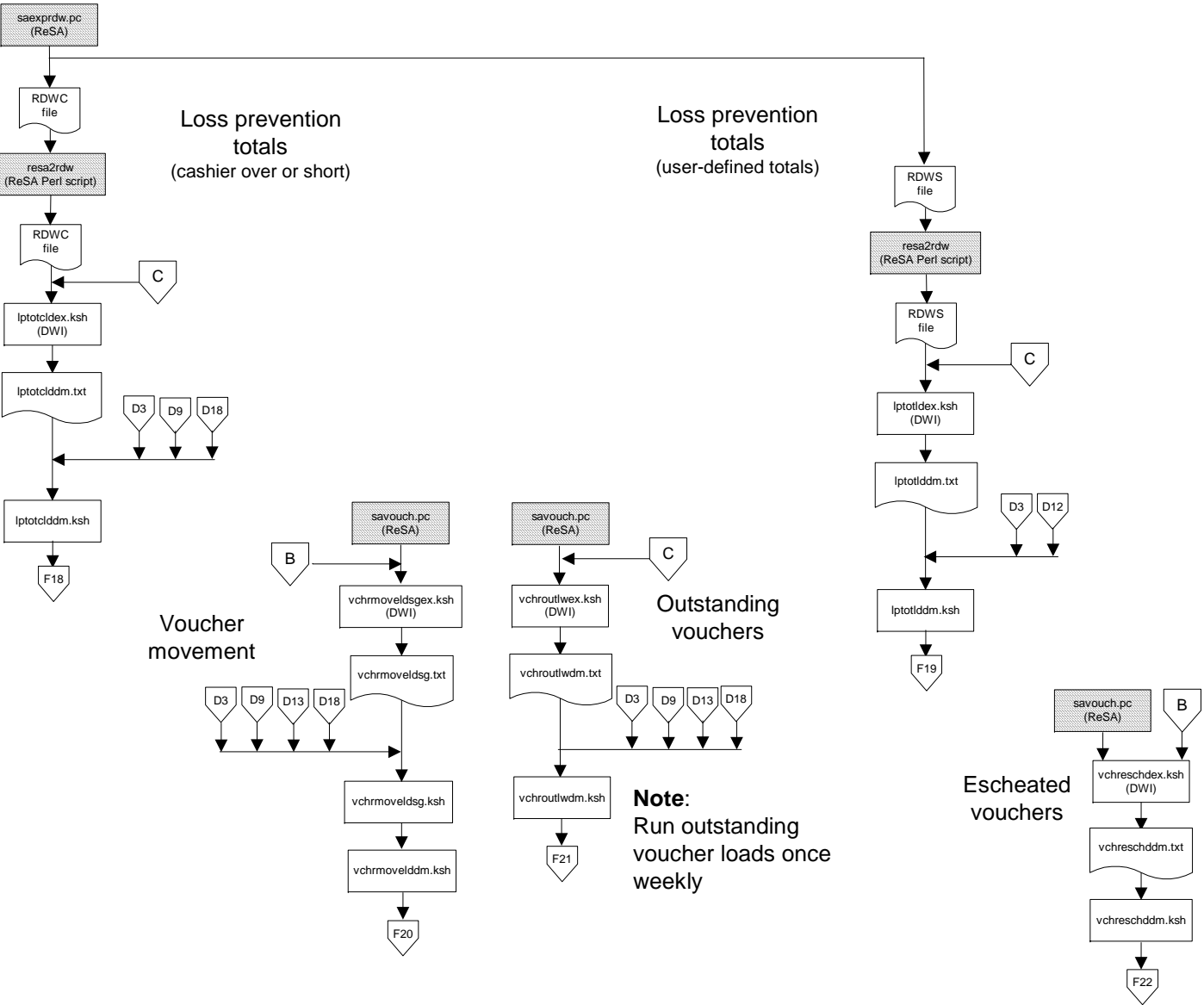


Fact dataflows





Fact dataflows





Fact dataflows

