

Oracle® Retail Data Warehouse
Operations Guide Addendum
Release 11.0.3

December 2006

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Primary Author: Nathan Young

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Contents

Preface v

 Related Documents v

 Customer Support v

 Conventions vi

1 Introduction 1

 Resource Files 1

 LANGUAGE variable 1

Preface

Oracle Retail Operations Guides are designed so that you can view and understand the application's 'behind-the-scenes' processing, including such information as the following:

- Key system administration configuration settings
- Technical architecture
- Functional integration dataflow across the enterprise

This Operations Guide Addendum should be used in conjunction with previously released Oracle Retail Data Warehouse 11.x documentation.

Audience

Anyone with an interest in developing a deeper understanding of the underlying processes and architecture supporting Oracle Retail Data Warehouse functionality will find valuable information in this guide. There are three audiences in general for whom this guide is written:

- Business analysts looking for information about processes and interfaces to validate the support for business scenarios within RDW and other systems across the enterprise.
- System analysts and system operations personnel:
 - Who are looking for information about RDW's processes internally or in relation to the systems across the enterprise.
 - Who operate RDW regularly.
- Integrators and implementation staff with overall responsibility for implementing RDW.

Related Documents

For more information, see the following documents in the Oracle Retail Data Warehouse Release 11.0.3 documentation set:

- Oracle Retail Data Warehouse Installation Guide
- Oracle Retail Data Warehouse Release Notes
- Oracle Retail Data Warehouse Data Model Addendum

Customer Support

- <https://metalink.oracle.com>

When contacting Customer Support, please provide:

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step-by-step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.

Conventions

Navigate: This is a navigate statement. It tells you how to get to the start of the procedure and ends with a screen shot of the starting point and the statement “the Window Name window opens.”

Note: This is a note. It is used to call out information that is important, but not necessarily part of the procedure.

This is a code sample
It is used to display examples of code

A [hyperlink](#) appears like this.

Introduction

The information in this document reflects modifications and updates to the latest Oracle Retail Data Warehouse (RDW) Operations Guide. Using this guide in conjunction with that guide provides retailers with a complete overview of the application.

German language support has been added to RDW 11.0.3. Content in the following sections has been changed to reflect new German language support. Additions to content already existing in the RDW 11.0 Operations Guide appear below in bold.

For more specific information regarding enhancements and modifications (performance, functional, operational, and so on) made to the previous RDW release, refer to the RDW 11.0.3 Release Notes.

Resource Files

RDW uses resource files so that the same RETL programs can run in various language environments. For each language, there is one resource file.

Resource files contain hard-coded strings that are used by RDW time load programs. The name and directory of the resource file is set in the configuration file, `rdw_config.env`. The default directory is `${MMHOME}/rfx/include`.

The naming convention for the resource file follows the two-letter ISO code standard abbreviation for languages (for example, `en` for English, `fr` for French, `ja` for Japanese, `es` for Spanish, **`de`** for **German**, and so on).

LANGUAGE variable

For `rdw_config.env`, the `LANGUAGE` variable refers to the language that RDW expects to be used for writing descriptions to the dimension tables, the language used in the front end, and so on. Currently, RDW supports English, French, Japanese, Spanish, and German. The valid `LANGUAGE` values include the following:

- `en`=English
- `fr`=French
- `ja`=Japanese
- `es`=Spanish
- **`de`**=**German**