

Oracle9i Application Server

How to Get Started

Release 2

Part No. B10019-01

ORACLE®

How to Get Started

Welcome to the Oracle9iAS CD Pack. We are pleased that you chose Oracle products for your business needs. The information in this guide will help you get started.

Important: See page 4 for information regarding Oracle9iAS Release 2 (9.0.3).

Overview

The purpose of this guide is to help you begin installing the products in this pack. It identifies the contents of this CD Pack and provides instructions on mounting a CD-ROM. It also

directs you to where you can locate product information, such as installation documentation, and useful resources.

Important Information Regarding Oracle9iAS Release 2 (9.0.3)

This CD pack includes both Oracle9iAS Release 2 (9.0.2) and Oracle9iAS Release 2 (9.0.3). Oracle9iAS Release 2 (9.0.3) is the first J2EE 1.3 compatible release of Oracle9iAS. You can use this release to build and deploy applications that take advantage of the full J2EE 1.3 feature set. Oracle9iAS 9.0.3 contains only the J2EE and Web Cache Installation Type of Oracle9iAS and is compatible with Oracle9iAS 9.0.2 infrastructures for clustering, management, and security.

Please note, Oracle9iAS 9.0.3 cannot be used to run any components outside those delivered on the Oracle9iAS 9.0.3 CD. Oracle9iAS 9.0.3 must be installed into a separate Oracle Home and cannot be used with or installed into any Oracle9iAS 9.0.2 environment to run any Portal, Forms, or Business Intelligence components. For detailed Oracle9iAS 9.0.3 installation and compatibility information, see the *Oracle9i Application Server J2EE and Web Cache Installation Guide* in the Oracle9iAS 9.0.3 documentation set.

The Oracle9iAS Portal Developer Kit for J2EE and Web Services (9.0.2.0.2) can be used to develop portlets based upon J2EE 1.3 applications running in Oracle9iAS 9.0.3. You can also develop portlets from available Web Services. These portlets can be registered with an Oracle9iAS 9.0.2 Portal environment. The Oracle9iAS Portal Developer Kit for J2EE and Web Services (9.0.2.0.2) is available for download from:

<http://portalstudio.oracle.com>.

Documentation

- The Oracle9iAS 9.0.3 documentation set comprises the documentation that has been upgraded for the 9.0.3 release. This includes installation and migration information and documentation for J2EE application developers. The Oracle9iAS 9.0.3 documentation is on the Oracle9iAS 9.0.3 CD-ROM in the Oracle9iAS CD pack.
- The Oracle9iAS 9.0.2 documentation library comprises documentation for the entire Oracle9iAS 9.0.2 release that includes all components. The Oracle9iAS 9.0.2 documentation is on the Documentation Library CD-ROM in the Oracle9iAS CD pack.

The Oracle9iAS documentation is also available from Oracle Technology Network at <http://otn.oracle.com/products/ias>.

Trial License

Feel free to install and evaluate the products under the Trial License Agreement for 30 days. If you decide to continue using these products after the 30 day trial period, go to the Oracle Store at <http://oraclestore.oracle.com> and place an order for a full-use license for each product. For Enterprise Applications or Customer Relationship Management Applications, you must be a current Oracle Applications customer to take advantage of the trial license.

Getting Started

There are four easy steps to start using your Oracle products:

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STEP 1 - REVIEW YOUR ORDER

Review Your Packing Slip

Take a few minutes to review the packing slip in your CD Pack. It lists all products that are in your shipment. The packing slip also lists any products on back-order, which will automatically ship as soon as they become available.

If you have any questions or concerns about your shipment, such as missing items, back-ordered products, returns or exchanges, please call Client Relations in the U.S.A. or your local Oracle office.

The packing slip is not your invoice. Oracle will mail an invoice to the billing address and contact that you provided when you ordered this CD Pack. If you need a copy of an invoice, call Client Relations in the U.S.A. or your local Oracle office. You will need to reference your order number, which appears on the order confirmation e-mail alert from Oracle Store.

Review Contents of Your CD Pack

In addition to this guide, your CD Pack contains the following items:

- **Product CD-ROMs**

Product CDs contains the product software, installation documentation, release notes, and README files. It also contains the introductory `welcome.htm` file with useful internet links and specific information about your CD Pack.

- **Product documentation library**

The product documentation library contains documentation on the Oracle products in this CD Pack. The files are in `.htm` and `.pdf` formats. You can install the documentation library using Oracle Universal Installer on your system. For more information, see your product installation guide.

STEP 2 - PREPARE FOR YOUR INSTALLATION

Review the Installation Steps

Before you begin installing your Oracle software, read through the installation documentation and product release notes to verify pre-installation requirements. We recommend that you follow the steps below.

- ☐ Review this guide.
- ☐ If you are a Oracle9i Application Server user, mount the first product CD-ROM.
- ☐ Access the welcome page on this CD-ROM for specific CD Pack information: For Oracle9i Application Server, locate the `index.htm` file in `/doc`.
- ☐ Review the installation documentation, release notes, and README files for the product you plan to install.

Obtain Product Documentation

Oracle Documentation is available in a variety of formats from several locations:

- **CD-ROM**

You can obtain system specific installation documentation, release notes, and README files from the product CD-ROMs. This CD Pack might also include product documentation on a separate documentation CD-ROM.

To access your documentation on the CD-ROMs, you need one of the tools listed in the following table:

On-Line Format	Requires
HTML viewing	Netscape Navigator 4.7 (or higher) Microsoft Internet Explorer 5.0 (or higher)
PDF viewing	Acrobat Reader 3.0 (or higher) Acrobat Reader+Search 3.0 (or higher) Acrobat Exchange 3.0 (or higher) PDFViewer Web browser plug-in 1.0 (or higher) Note: If this CD Pack has a documentation library CD, it might include a reader download that you should use to view PDF files; otherwise, a free download of Adobe Acrobat Reader is available on the Adobe web site.
Text viewing	Any text editor

■ **On-line Documentation**

Installation and supporting documentation for products in this CD Pack is available for download and printing from <http://otn.oracle.com>.

After you navigate to the web site, you can use the following directions to find documentation:

1. Click **Documentation**.
2. Select a product (e.g., Oracle9i Application Server).
3. Select a document.

- **Oracle Technology Network**

The Oracle Technology Network (OTN) web site gives you access to a wide range of documentation, articles, and white papers. These publications and other technical information for developers are available for browsing and printing. Registration to OTN is free and takes a few minutes. Visit this Web site at <http://otn.oracle.com/>.

- **Hardcopy Documentation**

You can purchase printed documentation sets, handy reference cards, and other Oracle publications from the Oracle Store at <http://oraclestore.oracle.com> in the U.S.A.. If you are outside the U.S.A., call your local Oracle Sales office.

STEP 3 - MOUNT YOUR CD-ROM

Manual vs. Automatic Mounting

Read through all relevant installation documentation, release notes, and product information before you begin installation of any products.

Oracle CD-ROMs are in ISO 9660 format with Rockridge extensions. When you use volume management software, the CD-ROM mounts automatically when you insert the disk into the drive.

If your CD-ROM does not automount, then this section provides useful manual mounting instructions for each supported platform.

Note: See the section [Microsoft Windows](#) on page 18 for mounting instructions.

On UNIX systems, mounting or unmounting the CD-ROM manually requires `root` privileges. Unmount the CD-ROM before removing it from the drive, using the `umount` command.

In the following instructions, the CD-ROM mount point is referred to as `cdrom`. If your mount point is different, substitute the correct mount point name for all references to `cdrom`.

To mount the CD-ROM manually:

1. Place the CD-ROM in the CD-ROM drive.
2. Log in as the `root` user and create a CD-ROM mount point directory accessible by all users:

```
# mkdir /cdrom
# chmod 777 /cdrom
```

3. Mount the CD-ROM drive on the mount point directory and then exit the root account:

```
# mount options device_name /cdrom
# exit
```


Common UNIX Platforms

This section contains examples of mount commands and additional mounting instructions for common UNIX platforms:

Compaq Tru64 UNIX, Digital UNIX

```
# mount -t cdrfs -r -o nodefperm,noversion,rrip \  
/dev/rz4c /cdrom
```

HP-UX

```
# nohup /usr/sbin/pfs_mountd &  
# nohup /usr/sbin/pfsd &  
# /usr/sbin/pfs_mount -t rrip -x unix \  
/dev/dsk/c5t2d0 /cdrom
```

IBM AIX

```
# mount -r -v cdrfs /dev/cd0 /cdrom
```

Intel Linux

```
# mount -t iso9660 /dev/cdrom /cdrom
```

Sun SPARC Solaris

```
# mount -r -F hsfs /dev/dsk/c0t6d0s2 /cdrom
```

Note: On Solaris (Sun SPARC), if you are using Volume Manager, the CD-ROM mounts automatically. The mount point is usually `/cdrom`.

Microsoft Windows

1. Start your operating system. If you are running MS Windows, log on to your system as a member of the Administrators group.
2. Close any Oracle applications.
3. If you are installing on MS Windows, stop any running Oracle services:
 - a. From the Control Panel, select the Services icon.
 - b. If any Oracle services exist and have the status Started, select the service, and click Stop.
 - c. Click Close to exit the Services window.

4. Place the CD-ROM in the CD-ROM drive. The operating system automatically detects the CD-ROM and launches the Autorun dialog, which displays the installation choices available to you.

STEP 4 - CONSULT USEFUL RESOURCES

Quick Reference

Resource	Contact Information/ Web Site
Purchase additional products, full-use licenses, version updates, and documentation in the U.S.A.	http://oraclestore.oracle.com
Access technical resources for developers	http://otn.oracle.com
Access installation documentation	http://otn.oracle.com
Access information about technical support	http://www.oracle.com/support
Locate local Oracle Support Centers outside the U.S.A.	http://www.oracle.com/support select Contact Support in Your Country
Locate local Oracle offices outside the U.S.A.	http://www.oracle.com/international/html/

Resource	Contact Information/ Web Site
Call Client Relations in the U.S.A.	1-800-223-1711
Speak with your sales representative in the U.S.A.	1-800-ORACLE-1
TTY Access to technical support in the U.S.A.	1-800-446-2398

Oracle Support Services

If you purchased Oracle Product Support, you can call Oracle Support Services for assistance. Oracle Support Services include phone assistance, version updates and access to our service offerings.

Product Support If you purchased Product Support, you have access to phone support 24 hours a day, 7 days a week. In the U.S.A., you can call Product Support at **1-800-223-1711**.

For other locations, call your local support center for information on how to access support. To find the local support center in your country, visit the Support Web Center at **<http://www.oracle.com/support>**.

Make sure you have your CSI (CPU Support Identifier) number ready when you call. The Oracle Store sends the CSI number to you in an e-mail alert when it processes your order. If you do not have your CSI number and you are in the U.S.A., you can look up your CSI number by accessing our online Order Tracker which provides detailed order information. Go to the Oracle Store and click on Order Tracker located above the top navigation bar.

Keep the CSI number for your records, because it is your key to Oracle Support Services.

Support Web Center At the Support Web Center (<http://www.oracle.com/support>), you will find information on Oracle Support Services, such as:

- contact information
- instructions on how to access electronic services
- helpful Web sites
- Support Resources
- Oracle Support Portfolio
- Oracle Support Services news

MetaLink With Product Support, you have round-the-clock access to MetaLink, Oracle Support Services premier Web support offering. MetaLink offers you access to installation assistance, product documentation, and a technical solution knowledge base.

It has technical forums, where you can post questions about your Oracle products and receive answers from Oracle Technical Support Analysts and other Oracle users. The questions and answers remain posted for the benefit of all users.

MetaLink options include:

- Technical Assistance Request (TAR) access
- patch downloads
- bug database query access
- product life-cycle information

You can access MetaLink from the Support Web Center at <http://www.oracle.com/support/>.

Version Updates If you do not have a currently supported license, you can purchase the most recent version of an Oracle product from the Oracle Store (<http://oraclestore.oracle.com>).

If you do have a currently supported license, you can place non-urgent requests for version update shipments through the iTAR feature on MetaLink. You will need to log the iTAR type as a U.S. Client Relations/Non-Technical Request.

You can also request Version Update shipments in the U.S.A. by calling Client Relations. When requesting a Version Update, please provide the following information to the Client Relations Analyst:

- CSI number
- contact information
- platform
- product name
- shipping address
- version number of the product

Outside the U.S.A., please call your local Oracle Support Center.

Premium Services For information on our Premium Services, including onsite support, Oracle*GOLD*, remote services, and upgrade packages, visit the Support Web Center at <http://www.oracle.com/support> or call your Support Sales Representative in the U.S.A at **1-800-833-3536**.

Documentation Accessibility

Our goal is to make Oracle products, services, and supporting documentation accessible, with good usability, to the disabled community. To that end, our documentation includes features that make information available to users of assistive technology. This documentation is available in HTML format, and contains markup to facilitate access by the disabled community. Standards will continue to evolve over time, and Oracle Corporation is actively engaged with other market-leading technology vendors to address technical obstacles so that our documentation can be accessible to all of our customers. For additional information, visit the Oracle Accessibility Program Web site at <http://www.oracle.com/accessibility/>.