

Oracle Public Sector Revenue Management Self Service

Release Notes

Release 1.1.0.1.0

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Chapter 1

Preface

This *Oracle Public Sector Revenue Management Self Service Release Notes* document provides an overview of the content and known issues in Oracle Public Sector Revenue Management Self Service (PSRMSS) Release 1.1.0.1.0

Documentation and Related Resources

The documentation that accompanies this product is subject to revision and updating.

This document, the *PSRMSS Installation Guide*, *PSRMSS Quick Install Guide*, *PSRMSS Implementation Guide*, *PSRMSS-PSRM Integration Guide*, as well as any updates to these or supplementary documents and support materials, are available in library form in the [Public Sector Revenue Management](http://www.oracle.com/technetwork/documentation/taxmgmt-154608.html) section (<http://www.oracle.com/technetwork/documentation/taxmgmt-154608.html>) of the **Oracle Technology Network** website.

Oracle Support

Oracle customers also have access to electronic support through [My Oracle Support](#). Sign-in is required.

Chapter 2

Release Notes

About This Release

Oracle Public Sector Revenue Management Self Service (PSRMSS) is a pre-built solution which provides public sector authorities who manage revenue with a single citizen portal that can integrate across multiple tax types and tax processing systems. It enables public sector authorities to quickly provide more taxpayer services online, such as the ability to make payments, contact the tax agency with questions and requests or receive self-guided automated assistance with policies and tax law. The solution also integrates with leading credit card payment processors for tax payments (e.g, Official Payments Corporation) to ease the electronic payment process.

PSRMSS release 1.1.0 Service Pack 1 supports integration with PSRM 2.4.0.1.0 instead of PSRM 2.3.1.0.0. This release includes all functionality offered in the PSRMSS 1.1.0 release plus bug fixes and the following changes:

Taxpayer Information Changes:

- Taxpayer information now includes all of the effective taxpayer person addresses in PSRM, along with information about the address type and seasonality.
- When maintaining Taxpayer information, the user can Edit any of the addresses but will not be able to Add or Delete addresses through the portal application.

Support and Certification Notices

Refer to the *Oracle Public Sector Revenue Management Self Service Quick Install Guide* for information about required products and certification information.

Known Issues: Self-Service Application

This section describes known issues in Oracle Public Sector Revenue Management Self Service Release 1.1.0.1.0. Patches for these issues will be released at a later date.

Web Browser Support

- **Internet Explorer Compatibility Mode.:** When using Microsoft Internet Explorer, the browser settings must be changed to view the list of available Tax Assistant modules. To make the change: In Internet Explorer, choose **Tools > Compatibility View Settings**, uncheck the checkboxes in the Compatibility View dialog, then click **OK**.

Form Submission and Documents Upload

- **Differences in display of large number and currency fields between the portal application and PSRM.** When representing a very large number or currency amount (15 digit numbers) in a form in PSRM and the same form that was imported to the portal application, the number or currency is interpreted differently, precision wise. *[Bug Number 18302127]*
- **Form line values not always aligned in form review mode (before submission).** When the form is in display only mode (form review before submission) in some cases, the form line values are not aligned. *[Bug Number 18319619]*

Form Definition and Layout Designer

- **Form layout tree is refreshed automatically after save.** When adding elements to the form or changing the display sequence of existing elements, the layout tree is not automatically refreshed after save. Users have to collapse the tree and expand it again in order to see the elements according to their new display sequence. *[Bug Number 18471857]*
- **Delete section action forces form layout save and form layout designer closure.** When deleting a section in the form layout designer the form layout is saved and users are taken back to the form definition page. *[Bug Number 18764722]*
- **Form lines remain selected when returning from preview mode.** When returning from a preview mode in the form layout designer the line visual selection indication (row highlighted in the layout tree) is not cleared. This may cause a row in the form layout tree to appear as if selected by the user when in fact no row is actually selected. *[Bug Number 18727981]*
- **Consecutive re-import of form definitions fails.** When a user tries to re-import two or more form definitions consecutively, for the second request, the system deletes the requested form definition but fails during the import part, resulting in an error message. As a workaround, when that happens, the user can re-import the form by using the Import Form Definition page. *[Bug Number 19607823]*

Known Issues: PSRMSS-PSRM Integration

The following are known issues in PSRMSS-PSRM Integration, which is included in Oracle Public Sector Revenue Management Release 2.4.0, Service Pack 1. Patches for these issues will be released at a later date.

Note: These issues are relevant only if Oracle Public Sector Revenue Management is used as the revenue management system connected to the PSRMSS application.

Form Definition Export

- **When exporting form definition to the portal application the display sequence of tables and columns is missing.**
When exporting form definition and importing it into the portal application, the display sequence of form tables and columns is not provided and therefore is missing on the form definition that is created in the portal application. [*Bug Number 18941459*]