

Oracle® Enterprise Manager

Application Management Pack for Oracle Enterprise Taxation and Policy Management

Release Notes

E28045-02

May 2012

This document describes new features and known issues in this release of Application Management Pack for Oracle Enterprise Taxation and Policy Management.

Preface

Related Documentation and Resources

The **Help** menu provides links to **Enterprise Manager Help**, **Oracle Online Documentation**, **Oracle Online Forums**, and the **Oracle Technology Network (OTN)**, where the complete documentation for Oracle Enterprise Manager 12c is available.

This document and other Application Management Pack for Oracle Enterprise Taxation and Policy Management-specific documentation is available in the **Oracle Tax Applications** section of the Oracle Software Delivery Cloud at <https://edelivery.oracle.com>.

Additional information on Oracle Enterprise Manager-specific features and functionality relating to this product is available in the [Enterprise Manager Cloud Control Documentation](http://docs.oracle.com/cd/E24628_01/index.htm) (http://docs.oracle.com/cd/E24628_01/index.htm).

Note: The documentation that accompanies this product is subject to revision and updating. Additional information that may relate to the functionality and features in this product may be found in article number **1456129.1** on *My Oracle Support (MOS)* <https://support.oracle.com> (sign-in required).

New Features and Functionality

The following new features and functionality are available in this release of Application Management Pack for Oracle Enterprise Taxation and Policy Management

Support for OUAF 2.2.0-based Products

This release adds support for Oracle Utilities Application Framework release 2.2-based products, most notably Customer Care and Billing release 2.2 and 2.3.1 and Enterprise Taxation Management release 2.2.1.

Support for these products includes, but is not limited to:

- The ability to discover and promote OUAF 2.2.0-based environments.

- The ability to detect the appropriate Web-root context.
- Support for batch start/stop functionality to support OUAF 2.2-based environments.

Support for Cloning of OUAF 2.2.0-based Environments

A new OUAF 2.2.0-based environment can be cloned from an existing environment. This operation effectively copies the software and prompts the user for values for the new environment settings.

Support for Patching of OUAF 2.2.0-based Environments

OUAF 2.2.0-based environments require that the application be archived/unarchived for each fix that is installed during a group install. In addition, the process may bypass initial setup during patching.

Application Management Pack for Oracle Enterprise Taxation and Policy Management provides the following functionality to facilitate the most effective and efficient method of patching OUAF 2.2.0-based environments:

- Unarchiving (unwar) must occur only at the beginning of the installation of a rollup of single fixes. Correspondingly, the archiving (war) must occur only at the end of the installation of a rollup of single fixes.
- Initial setup is executed when required.

Enhancement of Target UI List of Environ.ini Parameters

In OUAF 2.2.0 environments, the ENVIRON.INI file contains some different parameter names than in OUAF 4.1.x-based environments, in some cases for parameters that are used for the same purpose. For example, BATCH_DBUSER does not exist in 2.2.0 environments, and the 2.2.0 process uses DBUSER among the different parts of the applications that require a database connection.

To address these differences, parameter mappings are maintained within the Application Management Pack for Oracle Enterprise Taxation and Policy Management metric configuration table regardless of the name in ENVIRON.INI.

Storing of encrypted passwords in the metric configuration table has been deprecated.

Limited WebSphere Support

Starting and stopping the application server for WebSphere environments are not supported. This can be managed using the WebSphere console or command-line utilities. Automatic shutdown during cloning and patching is not supported and should be done manually before the process is executed.

Viewing of configuration and log files has been changed so that WebSphere-related configuration and logs are available for display.

Environment assessment has been modified to exclude WebLogic-related checks.

Discovery and Metric Configuration Logging

Discovery and metric configuration collection log information is now written to the agent perl trace file (`.../agent_inst/sysman/log/emagent_perl.trc`).

Known Issues

Known Issues: Application Management Pack for Oracle Enterprise Taxation and Policy Management

The following are known issues in this release of Application Management Pack for Oracle Enterprise Taxation and Policy Management.

Batch Status

When the environment name is too long, batch status is not checked properly and the environment is reported as down. [bug 13605781]

Database Status/Connectivity Status

Database status/connectivity is checked by the `tnsping` utility. The `tnsping` utility must be installed in the `ORACLE_HOME/bin` directory of the target, or `database/status` will be reported as unreachable. [bug 13745169]

Permissions on Agent Installation

Permission issues occur if the agent installation user does not have the proper privileges. It is recommended that the agent be deployed using the same user name as the OUAF admin user. Alternatively, the agent user must have the same access rights as the OUAF admin user on the Oracle Utilities Framework environments to be monitored. [bug 13745186]

Authentication

This version of Application Management Pack for Oracle Enterprise Taxation and Policy Management supports form-based authentication only.

Known Issues: Related Products

The following are known issues in Oracle Utilities Applications Framework that impact this release of Application Management Pack for Oracle Enterprise Taxation and Policy Management.

Start Batch

For targets on OUAF 4.1.0, the Start batch job issues a "Remote operation finished but process did not close its stdout/stderr" error message, although it does in fact start up properly. [bug 13573509, OUAF copy bug 13745207]

Start/Stop Batch

For targets on OUAF 2.2.0, the Start/Stop batch jobs hangs and continues to be in the "Running" status although the job actually does start and stop properly. The job can be stopped without causing any issue. [bug 14022099, OUAF copy bug 14034334]

OUAF Group Fix 1

After installing OUAF 4.1.0 Group Fix 1 (12831936), the patch still appears in the list of patches to install or migrate, since the patch does not add its own patch number to the installed fixes file. Workaround is to ignore this patch number after it has been installed. [bug 13695040]

Documentation Accessibility

Our goal is to make Oracle products, services, and supporting documentation accessible to all users, including users that are disabled. To that end, our documentation includes features that make information available to users of assistive technology.

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Accessibility of Code Examples in Documentation

Screen readers may not always correctly read the code examples in this document. The conventions for writing code require that closing braces should appear on an otherwise empty line; however, some screen readers may not always read a line of text that consists solely of a bracket or brace.

Accessibility of Links to External Web Sites in Documentation

This documentation may contain links to Web sites of other companies or organizations that Oracle does not own or control. Oracle neither evaluates nor makes any representations regarding the accessibility of these Web sites.

Access to Oracle Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

Application Management Pack for Oracle Enterprise Taxation and Policy Management Release Notes, Release 12.1.0.2.0

E28045-02

May 2012

Copyright © 2000, 2012, Oracle and/or its affiliates. All rights reserved.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

If this software or related documentation is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, the following notice is applicable:

U.S. GOVERNMENT RIGHTS : Programs, software, databases, and related documentation and technical data delivered to U.S. Government customers are "commercial computer software" or "commercial technical data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, duplication, disclosure, modification, and adaptation shall be subject to the restrictions and license terms set forth in the applicable Government contract, and, to the extent applicable by the terms of the Government contract, the additional rights set forth in FAR 52.227-19, Commercial Computer Software License (December 2007). Oracle America, Inc., 500 Oracle Parkway, Redwood City, CA 94065.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications which may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy

and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

This software or hardware and documentation may provide access to or information on content, products and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third party content, products and services. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third party content, products or services.

Third-party licenses relating to Enterprise Manager and this Application Management Pack are available for viewing online at the Oracle Technology Network (OTN) site at: Third-Party Licenses (http://docs.oracle.com/cd/E24628_01/license.121/e24474/appendix_a.htm#BGBEAAJC). Note: The OTN site may require sign-in.