



# Replacing an Interconnect Battery CRU in the 6580/6780 Controller Module

May 2011

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### **Revision History**

| Version and Date           | Description of Changes           |
|----------------------------|----------------------------------|
| 51359-00, Rev. A, May 2011 | Initial release of the document. |

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## Replacing an Interconnect-Battery CRU in the 6580/6780 Controller Module

Use the following procedure to replace an interconnect-battery CRU in the 6580/6780 controller module. Before you start to replace the interconnect-battery CRU in the controller module, gather antistatic protection and a replacement interconnect-battery CRU.

You can determine whether you have a failed interconnect-battery CRU in two ways:

- The Recovery Guru directs you to replace a failed interconnect-battery CRU.
- You locate the failed interconnect-battery CRU by checking the Interconnect-Battery Service Action Required LED on the interconnect-battery CRU.

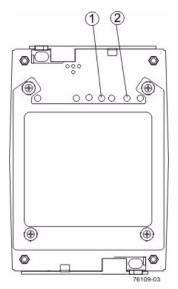
**ATTENTION** Possible hardware damage – To prevent electrostatic discharge damage to the module, use proper antistatic protection when handling module components.

**IMPORTANT** The replacement interconnect-battery CRU does not include battery packs. You must remove the battery packs from the interconnect-battery CRU that is being replaced, and install them in the new interconnect-battery CRU. The steps to perform this task are included in this procedure.

- 1 If possible, use the storage management software to create, save, and print a new storage array profile.
- 2 Did the Recovery Guru direct you to replace a failed interconnect-battery CRU?
  - Yes Go to step 3.
  - **No** Run the Recovery Guru to identify the failed component, and go to step 3.
- **3** Put on antistatic protection.
- **4** Unpack the new interconnect-battery CRU.
  - a Set the new interconnect-battery CRU on a flat, static-free surface near the controller
  - **b** Save all of the packing materials in case you need to return the interconnect-battery
- 5 Remove the front cover of the controller module by grasping the sides and pulling the cover toward you.
- 6 Make sure that the Service Action Required LED on the interconnect-battery CRU has come on.

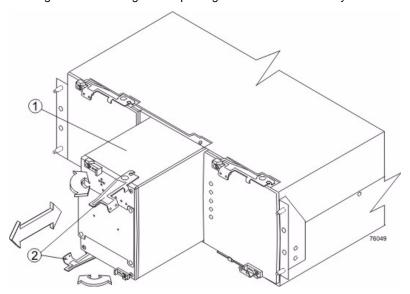
If an interconnect-battery CRU fault is detected, the amber Interconnect-Battery Service Action Required LED is on. If you can safely remove the interconnect-battery CRU, the blue Interconnect-Battery Service Action Allowed LED is on.

Figure 1 Service Action LEDs on the Interconnect-Battery CRU



- 1 Interconnect-Battery Service Action Required LED (Amber)
- 2 Interconnect-Battery Service Action Allowed LED (Blue)
- **7** Remove the interconnect-battery CRU from the controller module.
  - **a** Unlock and rotate the release handles out to disengage the interconnect-battery CRU.
  - **b** Use the release handles to pull the interconnect-battery CRU out of the controller module.

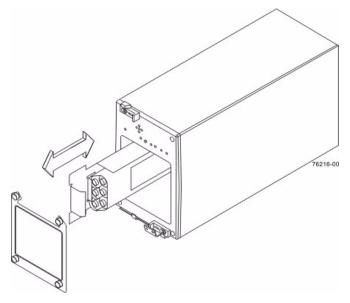
Figure 2 Removing and Replacing an Interconnect-Battery CRU



- 1 Interconnect-Battery CRU
- 2 Release Handles

- **8** Remove the battery packs from the removed interconnect-battery CRU.
  - **a** Loosen the battery compartment thumbscrews, and remove the battery compartment cover.
  - **b** Remove the battery packs by grasping the sheet metal handles and sliding the battery packs toward you.





- **9** Install the battery packs into the replacement interconnect-battery CRU.
  - **a** Insert the battery packs by sliding the new battery packs toward the rear of the interconnect-battery CRU. Make sure that each battery pack is inserted fully into its connector at the rear of the CRU.
  - **b** Replace the battery compartment cover, and tighten the thumbscrews.
- **10** Look at the rear of the replacement interconnect-battery CRU, and make sure that the interconnect-battery CRU pin aligns with the relief in the controller module chassis.
- 11 Slide the replacement interconnect-battery CRU all the way into the controller module. Rotate the release handles in to lock the interconnect-battery CRU into place.
- **12** Look at the LEDs on the replacement interconnect-battery CRU to make sure that it is functioning (Figure 1 on page2).

The LEDs come on and go off intermittently for approximately 60 seconds (possibly longer). After this time, you are able to discover the controller module with the new interconnect-battery CRU through the storage management software.

- 13 Look at the Service Action Required LED on the interconnect-battery CRU. Based on the LED status, perform one of these actions:
  - The Service Action Required LED is off Go to step 15.
  - The Service Action Required LED is on Check that the interconnect-battery CRU is installed correctly. Reinstall the interconnect-battery CRU if necessary. Go to step 14.
- **14** Did this action correct the problem?
  - **Yes** Go to step 15.
  - **No** If the problem is not resolved, contact your Sun Customer Care Center.
- **15** Complete any remaining Recovery Guru procedures, if needed.
- **16** Using the LEDs and the storage management software, check the status of all of the modules in the storage array.
- **17** Does any component have a Needs Attention status?
  - Yes Click the Recovery Guru toolbar button in the Array Management Window, and complete the recovery procedure. If the problem is not resolved, contact your Sun Customer Care Center.
  - **No** Go to step 18.
- 18 Install the front cover by aligning the pins on the controller module chassis with the spring-steel retainers on the cover, and press the cover toward the chassis until the pins snap into place.
- **19** Remove the antistatic protection.
- **20** Create, save, and print a new storage array profile.

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