

Sun Netra CP32x0 SAS Storage Advanced Rear Transition Module HD

Start Here

This document provides documentation links, safety information, technical support, and customer suggestion information for Oracle's Sun Netra CP32x0 SAS Advanced Rear Transition Module HD.

Where to Find Documentation

- For installation instructions and technical details, refer to the *Sun Netra CP32x0 SAS Advanced Rear Transition Module HD User's Guide* (820-3147).
- For software and firmware installation and upgrade instructions, refer to the *Sun Netra CP32x0 Advanced Rear Transition Module Product Notes* (820-3261).

You can find these documents and safety documents at:

<http://docs.sun.com/app/docs/prod/cp32x0.sas?l=en#hic>

Safety Considerations

For general safety information, refer to *Important Safety Information for Sun Hardware Systems* (821-1590), which shipped with the rear transition module. For product specific safety information, refer to the *Sun Netra CP32x0 Advanced Rear Transition Module Safety and Compliance Guide* (820-3506).

Contacting Technical Support

If you have technical questions about this product that are not answered in this document, go to: <http://www.sun.com/service/contacting>

When you call, tell them that the product was purchased separately and is not associated with a system. Have the product identification information ready when you call. You can find the part number, serial number, and revision level on labels on the product. If possible, have the product in front of you when you contact TS.

When Returning a Component

You *must* get Return Material Authorization (RMA) numbers from TS or the World Wide Solution Center for each component you intend to return. Ensure that these RMA numbers are on the boxes containing the returned components.

If TS asks for a system serial number, be sure to indicate that the product was purchased separately and is not associated with a system. TS will give you specific details on the return procedure for your geographic area.

Remove any installed advanced mezzanine card (AMC), peripheral mezzanine card (PMC), or PMC I/O modules (PIMs) before returning the product. Refer to the *Sun Netra CP32x0 SAS Advanced Rear Transition Module HD User's Guide* (820-3147) or the third-party vendor's documentation for removal instructions.

Product Documentation

You can view, print, or purchase a broad selection of documentation, including localized versions, at:

<http://docs.sun.com>

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Sun Netra CP32x0 SAS Storage Advanced Rear Transition Module HD Start Here, part number 820-0460-12

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Part No. 820-0460-12, Rev. A
May 2010