Netra™ CP3020 Board Getting Started Guide

Where to Find Netra CP3020 Board Documentation

For installation instructions and technical details of the Netra CP3020 board, refer to the *Netra CP3020 Board User's Guide* (819-4962). You can find this manual, as well as the entire Netra CP3020 board manual set, at:

http://www.sun.com/documentation

Safety Considerations

For general safety information, refer to *Important Safety Information for Sun Hardware Systems* (816-7190), which shipped with the board. For additional board-specific safety information, refer to the *Netra CP3020 Board Safety and Compliance Manual* (819-4960), which you can find at:

http://www.sun.com/documentation

Contacting Sun Technical Support

If you have technical questions about this product that are not answered in this document, go to:

http://www.sun.com/service/contacting

When you call Sun Services, be sure to indicate that the board was purchased separately and is not associated with a system. Have the board identification information ready when you call. The board part number, serial number, and revision level can be found on labels on the board. If possible, have the board in front of you when you contact Sun Services.

When Returning a Board to Sun Services

You *must* get Return Material Authorization (RMA) numbers from Sun Services or the World Wide Solution Center for each part you intend to return. Ensure that these RMA numbers are on the boxes containing the returned parts.

If Sun Services asks for a system serial number, be sure to indicate that the board was purchased separately and is not associated with a system. Sun Services will give you specific details on the return procedure for your geographic area.

Remove any installed peripheral mezzanine card (PMC) drive or device before returning the board to Sun Services. Refer to the *Netra CP3020 Board User's Guide* (819-4962) instructions.

Remove the serial EEPROM before returning the Netra CP3020 board. The serial EEPROM holds specific network address data, as well as configuration data specific to your installation. If you need to replace the board, remove the serial EEPROM from the original board and install it on the new board. Refer to the *Netra CP3020 Board User's Guide* (819-4962) for EEPROM removal and replacement instructions.

Third-Party Web Sites

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http://www.sun.com/hwdocs/feedback

Please include the title and part number of your document with your feedback:

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