

Sun Java System Access Manager Policy Agent 2.2 Guide for SAP Enterprise Portal 7.0 and Web Application Server 7.0



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Preface

This *Sun Java System Access Manager Policy Agent 2.2 Guide for SAP Enterprise Portal 7.0 and Web Application Server 7.0* is a Java 2 Platform Enterprise Edition (J2EE) agent guide. Therefore, it provides general information about J2EE agents in the Sun Java™ System Access Manager Policy Agent 2.2 software set. This guide also provides specific information about Sun Java System Access Manager Policy Agent for SAP Enterprise Portal 7.0 and Web Application Server 7.0 (SAP Enterprise Portal 7.0/Web Application Server 7.0). For support and compatibility information specific to this J2EE agent, see “[Supported Platforms and Compatibility of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0](#)” on page 58.

Included in this guide is information about installing, configuring, uninstalling, and troubleshooting J2EE agents, again with the focus being on Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0.

Who Should Use This Book

This *Sun Java System Access Manager Policy Agent 2.2 Guide for SAP Enterprise Portal 7.0 and Web Application Server 7.0* is intended for use by IT professionals who manage access to their network using Sun Java System servers and software. Administrators should understand the following technologies:

- Directory technologies
- JavaServer Pages™ (JSP) technology
- HyperText Transfer Protocol (HTTP)
- HyperText Markup Language (HTML)
- eXtensible Markup Language (XML)
- J2EE technologies
- Enterprise Java Beans (EJB)

Before You Read This Book

Sun Java System Policy Agent software works with Sun Java System Access Manager. Both products work with Sun Java Enterprise System, a software infrastructure that supports enterprise applications distributed across a network or Internet environment. Furthermore, Sun Java System Directory Server is a necessary component in a new Access Manager deployment since it is used as the data store. To understand how these products interact and to understand this book, you should be familiar with the following documentation:

- Sun Java Enterprise System documentation set, which can be accessed online at <http://docs.sun.com>. All Sun technical documentation is available online through this web site, including the other documentation sets referred to in this list.
You can browse the documentation archive or search for a specific book title, part number, or subject.
- Sun Java System Directory Server documentation set.
- Sun Java System Access Manager documentation set, which is explained in more detail subsequently in this chapter.
- Sun Java System Access Manager Policy Agent 2.2 documentation set, which is explained in more detail subsequently in this chapter.

How This Book Is Organized

This book is organized in the following manner:

[Preface](#), this chapter, provides information about this book to help you use the book to your best advantage.

[Chapter 1, “Introduction to J2EE Agents for Policy Agent 2.2,”](#) introduces J2EE agents in Policy Agent 2.2, focusing on what all J2EE agents have in common in this release.

[Chapter 2, “Vital Installation Information for a J2EE Agent in Policy Agent 2.2,”](#) provides information to prepare for the installation of J2EE agents in the Policy Agent 2.2 software set and, after installation, to locate J2EE agent files required to configure J2EE agents and to perform other tasks.

[Chapter 3, “Installing Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0,”](#) provides instructions for installing Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0.

[Chapter 4, “Post-Installation Tasks of Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0,”](#) provides information about J2EE agent configuration, some of which is required.

Chapter 5, “Managing Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0,” provides information about the methods available for managing Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0, with most of the information being applicable to all J2EE agents in the Policy Agent 2.2 software set.

Chapter 6, “Uninstalling Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0,” provides instructions for uninstalling Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0.

Appendix A, “Silent Installation and Uninstallation of a J2EE Agent in Policy Agent 2.2,” provides instructions for creating and using a script for automatic installation or uninstallation of a J2EE agent in the Policy Agent 2.2 software set.

Appendix B, “J2EE Agent `AMAgent.properties` Configuration File in Policy Agent 2.2,” provides a list of the properties in the J2EE agent `AMAgent.properties` configuration file for Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0 with most properties being applicable to all the J2EE agents in the Policy Agent 2.2 software set.

Appendix C, “Troubleshooting a J2EE Agent Deployment in Policy Agent 2.2,” provides troubleshooting information about Sun Java System Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0 that includes potential symptoms, causes, and solutions.

Related Books

Sun Microsystems server documentation sets, some of which are mentioned in this preface, are available at <http://docs.sun.com>. These documentation sets provide information that can be helpful for a deployment that includes Policy Agent.

Access Manager Documentation Set

Policy Agent 2.2 was first introduced with Access Manager 7, but now also supports Access Manager 7.1. The information in the table that follows specifies documents in the Access Manager 7 documentation set, which is available at the following location:

<http://docs.sun.com/app/docs/coll/1292.1>

The Access Manager 7.1 documentation set is available at this location:

<http://docs.sun.com/app/docs/coll/1292.2>

TABLE P-1 Access Manager 7 2005Q4 Documentation Set

Title	Description
<i>Sun Java System Access Manager 7 2005Q4 Release Notes</i>	Available after the product is released. Contains last-minute information, including a description of what is new in this current release, known problems and limitations, installation notes, and how to report issues with the software or the documentation.
<i>Sun Java System Access Manager 7 2005Q4 Technical Overview</i>	Provides an overview of how Access Manager components work together to consolidate identity management and to protect enterprise assets and web-based applications. Explains basic Access Manager concepts and terminology
<i>Sun Java System Access Manager 7 2005Q4 Deployment Planning Guide</i>	Provides information about planning a deployment within an existing information technology infrastructure
<i>Sun Java System Access Manager 7 2005Q4 Performance Tuning Guide</i>	Describes how to tune Access Manager and its related components.
<i>Sun Java System Access Manager 7 2005Q4 Administration Guide</i>	Describes how to use Access Manager Console as well as how to manage user and service data via the command line.
<i>Sun Java System Access Manager 7 2005Q4 Federation and SAML Administration Guide</i>	Provides information about the features in Access Manager that are based on the Liberty Alliance Project and SAML specifications. It includes information on the integrated services based on these specifications, instructions for enabling a Liberty-based environment, and summaries of the application programming interface (API) for extending the framework.
<i>Sun Java System Access Manager 7 2005Q4 Developer's Guide</i>	Offers information on how to customize Access Manager and integrate its functionality into an organization's current technical infrastructure. Contains details about the programmatic aspects of the product and its API.
<i>Sun Java System Access Manager 7 2005Q4 C API Reference</i>	Provides summaries of data types, structures, and functions that make up the Access Manager public C APIs.
<i>Sun Java System Access Manager 7 2005Q4 Java API Reference</i>	Are generated from Java code using the JavaDoc tool. The pages provide information on the implementation of the Java packages in Access Manager.
<i>Sun Java System Access Manager Policy Agent 2.2 User's Guide</i>	Provides an overview of Policy Agent software, introducing web and J2EE agents. Also provides a list of web and J2EE agents currently available.

Updates to the *Release Notes* and links to modifications of the core documentation can be found on the Access Manager page at the Sun Java System 2005Q4 documentation web site. Updated documents are marked with a revision date.

Policy Agent 2.2 Documentation Set

Other Policy Agent guides, besides this guide, are available as described in the following sections:

- “*Sun Java System Access Manager Policy Agent 2.2 User’s Guide*” on page 15
- “*Other Individual Agent Guides*” on page 15
- “*Release Notes*” on page 16

Sun Java System Access Manager Policy Agent 2.2 User’s Guide

The *Sun Java System Access Manager Policy Agent 2.2 User’s Guide* is available in two documentation sets: the Access Manager documentation set as described in [Table P-1](#) and in the Policy Agent 2.2 documentation set as described in this section.

Other Individual Agent Guides

The individual agents in the Policy Agent 2.2 software set, of which this book is an example, are available on a different schedule than Access Manager itself. Therefore, documentation for Access Manager and Policy Agent are available in separate sets, except for the *Sun Java System Access Manager Policy Agent 2.2 User’s Guide*, which is available in both documentation sets.

The documentation for the individual agents is divided into two subsets: a web agent subset and a J2EE agent subset.

Each web agent guide in the Policy Agent 2.2 software set provides general information about web agents and installation, configuration, and uninstallation information for a specific web agent.

Each J2EE agent guide in the Policy Agent 2.2 software set provides general information about J2EE agents and installation, configuration, and uninstallation information for a specific J2EE agent.

The individual agent guides are listed along with supported server information in the following chapters of the *Sun Java System Access Manager Policy Agent 2.2 User’s Guide*:

Web Agents	Chapter 2, “Access Manager Policy Agent 2.2 Web Agents: Compatibility, Supported Servers, and Documentation,” in <i>Sun Java System Access Manager Policy Agent 2.2 User’s Guide</i>
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J2EE Agents Chapter 3, “Access Manager Policy Agent 2.2 J2EE Agents: Compatibility, Supported Servers, and Documentation,” in *Sun Java System Access Manager Policy Agent 2.2 User’s Guide*

Release Notes

The *Sun Java System Access Manager Policy Agent 2.2 Release Notes* are available online after an agent or set of agents is released. The release notes include a description of what is new in the current release, known problems and limitations, installation notes, and how to report issues with the software or the documentation.

Sun Java Enterprise System Product Documentation

For useful information for related products, see the following documentation collections on the Sun Java Enterprise System documentation web site (<http://docs.sun.com/prod/entsys.05q4>)

- Sun Java System Directory Server:
<http://docs.sun.com/coll/1316.1>
- Sun Java System Web Server:
<http://docs.sun.com/coll/1308.1>
- Sun Java System Application Server:
<http://docs.sun.com/coll/1310.1>
- Sun Java System Message Queue:
<http://docs.sun.com/coll/1307.1>
- Sun Java System Web Proxy Server:
<http://docs.sun.com/coll/1311.1>

Accessing Sun Resources Online

For product downloads, professional services, patches and support, and additional developer information, go to the following:

Download Center

<http://www.sun.com/software/download>

Sun Java System Services Suite

<http://www.sun.com/service/sunps/sunone/index.html>

Sun Enterprise Services, Solaris Patches, and Support

<http://sunsolve.sun.com/>

Developer Information

<http://developers.sun.com/prodtech/index.html>

Contacting Sun Technical Support

If you have technical questions about this product that are not answered in the product documentation, go to:

<http://www.sun.com/service/contacting>

Related Third-Party Web Site References

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To share your comments, go to <http://docs.sun.com> and click Send Comments. In the online form, provide the document title and part number. The part number is a seven-digit or nine-digit number that can be found on the title page of the guide or at the top of the document.

For example, the title of this guide is *Sun Java System Access Manager Policy Agent 2.2 Guide for SAP Enterprise Portal 7.0 and Web Application Server 7.0*, and the part number is 820-4801.

Documentation, Support, and Training

Sun Function	URL	Description
Documentation	http://www.sun.com/documentation/	Download PDF and HTML documents, and order printed documents
Support and Training	http://www.sun.com/training/	Obtain technical support, download patches, and learn about Sun courses

Typographic Conventions

The following table describes the typographic changes that are used in this book.

TABLE P-2 Typographic Conventions

Typeface or Symbol	Meaning	Example
AaBbCc123	The names of commands, files, and directories, and onscreen computer output	Edit your <code>.login</code> file. Use <code>ls -a</code> to list all files. <code>machine_name% you have mail.</code>
AaBbCc123	What you type, contrasted with onscreen computer output	<code>machine_name% su</code> Password:
<i>aabbcc123</i>	Placeholder: replace with a real name or value	The command to remove a file is <code>rm filename</code> .
<i>AaBbCc123</i>	Book titles, new terms, and terms to be emphasized	Read Chapter 6 in the <i>User's Guide</i> . Perform a <i>patch analysis</i> . Do <i>not</i> save the file. [Note that some emphasized items appear bold online.]

Shell Prompts in Command Examples

The following table shows the default system prompt and superuser prompt for the C shell, Bourne shell, and Korn shell.

TABLE P-3 Shell Prompts

Shell	Prompt
C shell prompt	machine_name%
C shell superuser prompt	machine_name#
Bourne shell and Korn shell prompt	\$
Bourne shell and Korn shell superuser prompt	#

Introduction to J2EE Agents for Policy Agent 2.2

The Sun Java™ System Access Manager Policy Agent 2.2 software set includes web agents and Java 2 Platform Enterprise Edition (J2EE) agents. This guide discusses J2EE agents, the functionality of which has increased for this release. This chapter provides a brief overview of J2EE agents in the 2.2 release as well as some concepts you need to understand before proceeding with a J2EE agent deployment. For a general introduction of agents, both J2EE agents and web agents, see *Sun Java System Access Manager Policy Agent 2.2 User's Guide*.

Deployment container:

This term is used throughout this book to refer to a J2EE-compliant container that is either an application server or a portal server.

As was true in previous releases, J2EE agents enable deployment containers to enforce authentication and authorization using Sun Java System Access Manager services. To ensure secure client access to hosted J2EE applications, J2EE agents enforce the following:

- J2EE Declarative and Programmatic Security (defined in the deployment descriptor of individual applications)
- URL Policies (defined in Access Manager)
- Single sign-on (SSO)

This chapter provides information about J2EE agents for the 2.2 release of Policy Agent as follows:

- [“Uses of J2EE Agents” on page 22](#)
- [“How J2EE Agents Work” on page 24](#)
- [“What’s New About J2EE Agents” on page 25](#)
- [“Information About Using J2EE Agents in Policy Agent 2.2” on page 34](#)

Uses of J2EE Agents

J2EE agents can protect a variety of hosted J2EE applications, which can in turn require policy implementation that varies greatly from application to application. The security infrastructure of J2EE provides declarative as well as programmatic security that is platform-independent and is supported by all the J2EE-compliant deployment containers. For details on how to use the declarative and programmatic security of the J2EE platform, refer to J2EE documentation, available at <http://java.sun.com/j2ee>

The way J2EE agents are used has not changed significantly in the 2.2 release. The agents perform more effectively and efficiently in this release, but the basic functions are the same.

J2EE agents help enable role-to-principal mapping for protected J2EE applications with Access Manager principals. Thus at runtime, when a J2EE policy is evaluated, it is done against the information available in Access Manager. Using this functionality, administrators can configure their hosted J2EE applications to be protected by the agent, which provides real security services and also other key features such as single sign-on. Apart from enabling the J2EE security for hosted applications, the J2EE agents also provide complete support for Access Manager based URL policies for enforcing access control over web resources hosted in the deployment container.

The following examples demonstrate how the J2EE agents can be put to use:

J2EE Agents and an Online Auction Application

Consider a web-based application that facilitates the auction of various kinds of merchandise between interested parties. A simple implementation for such an application will require the users to be in one of three abstract roles, namely Buyer, Seller, or Administrator. Buyers in this application will have access to web pages that display the listed auction items, whereas the Sellers may have access to web pages that allow them to list their merchandise for new auctions. The Administrators may have access to yet another set of web pages that allow them to finalize or cancel existing auctions in whatever state they may be in. Using the deployment descriptors, the application developer can express this intent by protecting such components using abstract security role names. These abstract role names in turn can be mapped to real principals in a J2EE agent. For example, the role Buyer may be mapped to an Access Manager role called Employee, the role Seller to an Access Manager role called Vendor, and the role Administrator to an Access Manager role called Admin. The abstract role names used by the application developer can be used to protect the necessary web pages and any specialized Enterprise JavaBeans (EJB) components from unauthorized access by using declarative as well as programmatic security. Once this application is deployed and configured, the agent will ensure that only the authorized personnel get access to these protected resources. For example, access to the pages meant for Sellers to list their merchandise for auctions will be granted to user Deepak only if this user belongs to the Access Manager role called Vendor. Similarly, users Scott

and Gina can place bids on this listed item only if they belong to the role called Buyer. Once the auction period expires, the auction can be finalized by user Krishnendu only if he is in the role called Admin.

J2EE Agents and a Web-Based Commerce Application

A web-based commerce application may have a variety of specialized EJB components that offer a spectrum of services to clients. For instance, there could be a specialized component that enables the creation of purchase orders. Similarly, there could be a specialized component that allows the approval of purchase orders. While such components provide the basic business services for the application to function, the very nature of tasks that they accomplish requires a security policy to enforce appropriate use of such services. Using the deployment descriptors, the application vendor or developer can express this intent by protecting such components using abstract security role names. For example, a developer can create a role called Buyer to protect the component that allows the creation of a purchase order and a role called Approver to protect the component that enables the approval of a purchase order. While these roles convey the intent of an application developer to enforce such security policies, they will not be useful unless these abstract role names are mapped to real life principals such as actual users or actual roles that reside in Access Manager. The J2EE agent enables the container to enforce such a runtime linkage of abstract security roles to real life principals. Once the agent is installed and configured, the application security roles can be mapped to real principals. For example, the role Buyer is mapped to an Access Manager role called Staff, and the role Approver is mapped to an Access Manager role called Manager. Thus when user Arvind tries to access the application's protected resources to create a purchase order, the agent allows this access only if this user is a member of the mapped role Staff. Similarly, a user Jamie may wish to approve this purchase order, which will be allowed by the agent only if this user is a member of the mapped role Manager.

J2EE Agents and a Content-Based Web Application

A content-based web application can offer pay per-view services. The application may be partitioned into two domains: the public domain that is accessible to anonymous users, and the private domain that is accessible only to the subscribers of this particular service. Furthermore, the protected domain of this application can also be subject to strict conditions based on how the user has authenticated, the time of day, IP address-based conditions and so on. Using Access Manager based URL policies for web resources, an administrator specifies such complex policies for the application resources, which are evaluated by the agent in order to ensure that access to these resources is granted only when all conditions are satisfied. An administrator can set policies that govern access to these resources at any level of granularity, such as that for a single user or for an entire organization. For example, one such policy may govern access to certain resources in such a manner that the user must belong to a particular LDAP Group called Customer and that the time of the day be between 9:00 am and 5:00 p.m. Thus, if user Rajeev

attempts to access this resource, the agent allows access only if this user is a member of the LDAP Group Customer, and if the time of day is between 9:00 am and 5:00 p.m.

How J2EE Agents Work

All J2EE agents communicate with Access Manager by XML over HTTP. J2EE agents tend to contain two main components. While many agents contain an agent realm, Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 does not. This agent consists of an agent filter and a JAAS based login module.

Together, these two components affect the operation of the deployment container and the behavior of protected applications on the deployment container.

- **JAAS Based Login Module**

Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 implements the login modules as follows:

SAP Enterprise Portal 7.0	AmSAPEP70LoginModule
SAP Web Application Server 7.0	AmSAPWASLoginModule

The login module validates the SSO token issued by Access Manager and establishes the principal in the SAP Enterprise Portal 7.0 or SAP Web Application Server 7.0 by invoking a container specific API.

- **Agent Filter**

The agent filter is installed within the protected application and facilitates the enforcement of the security policies, governing the access to all resources within the protected application. Every application protected by the agent must have its deployment descriptors changed to reflect that it is configured to use the agent filter.

The JAAS based login module and the agent filter work in tandem with Access Manager to enforce J2EE security policies as well as Access Manager based URL policies for authentication and authorization of clients attempting to access protected J2EE applications.

The agent provides a fully configured and ready-to-use client installation of Access Manager SDK for the deployment container. This SDK offers a rich set of APIs supported by Access Manager that can be used to create security-aware applications that are tailored to work in the security framework offered by Access Manager. For more information on how to use Access Manager SDK, see *Sun Java System Access Manager 7 2005Q4 Developer's Guide*.

What's New About J2EE Agents

J2EE agents offer greater functionality in the 2.2 release. Several important new features have been added as follows:

- “Removal of J2EE Agent Dependency on LDAP and on Administrative Accounts” on page 25
- “Enhanced J2EE Agent Installation Process” on page 26
- “J2EE Agent Coexistence With Access Manager” on page 27
- “J2EE Agent Support for Client Identification Based on Custom HTTP Headers” on page 28
- “J2EE Agent Specific Application for Housekeeping Tasks” on page 28
- “J2EE Agent URL Policy Enhancements” on page 29
- “J2EE Agent Support for Flexible User Mapping Mechanisms” on page 30
- “J2EE Agent Support for Fetching User Session Attributes” on page 31
- “J2EE Agent Support for Version Checking” on page 31
- “J2EE Agent Support for Not-Enforced IP List” on page 31
- “J2EE Agent Support for Custom Response Headers” on page 32
- “J2EE Agent Support for Application Logout Integration” on page 32
- “J2EE Agent Support for Application Specific Agent Filter Operation Modes” on page 33
- “J2EE Agent Support for Affinity-Based Login URL Selection” on page 33
- “J2EE Agent Support for a Sample Application” on page 34
- “J2EE Agent Lack of Backward Compatibility With Access Manager 6.3” on page 34

Removal of J2EE Agent Dependency on LDAP and on Administrative Accounts

In the 2.2 release, certain restrictions have been removed as follows:

- “Removal of J2EE Agent Dependency on LDAP” on page 25
- “Removal of J2EE Agent Dependency on Administrative Accounts” on page 26

Removal of J2EE Agent Dependency on LDAP

Unlike previous releases, J2EE agents in the Policy Agent 2.2 release do not use a direct LDAP connection. Instead, J2EE agents obtain support for their entire functionality by communicating with Access Manager solely with XML over HTTP.

Benefit - Removal of Dependency on LDAP: The benefit of not having an LDAP dependency includes greater flexibility and scalability of deployments. Since J2EE agents no longer depend on LDAP connections, they do not require the opening of LDAP communication ports in firewalls, which was a requirement with certain deployment scenarios in prior J2EE agent releases. With the LDAP dependency removed, the 2.2 release of J2EE agents requires fewer configuration changes during installation in protected regions, such as in a demilitarized zone

(DMZ), giving more deployment flexibility and easing administrative overhead. Removal of the LDAP dependency also ensures that LDAP server resources are focused to support Access Manager instances. A focus on Access Manager instances facilitates the sizing process by eliminating considerations about the load that an agent would require. This makes the deployment easily scalable and more flexible and provides the optimal utilization of deployed resources.

Removal of J2EE Agent Dependency on Administrative Accounts

With the authorization of administrators now being handled by an *agent profile* account, the dependence on two administrative accounts, the `amAdmin` account and the `amldapuser` account, has been removed. Now, during installation, the agent installer prompts you for the agent profile account.

Benefit - Removal of Dependency on Administrative Accounts: The benefit of not using the `amAdmin` or `amldapuser` administrative accounts is greater security. The 2.2 release of J2EE agents depends solely on a limited agent profile. This dependence does not rely on the existence of sensitive account information in the agent deployment configuration.

Enhanced J2EE Agent Installation Process

Starting with this release of J2EE agents, the installation process includes the following features that allow for a smoother, less restrictive, more secure installation process and deployment:

- [“J2EE Agent Support for Installation Using Non-Administrative User Accounts”](#) on page 26
- [“Secure Handling of Sensitive Information by J2EE Agents”](#) on page 27
- [“Self-Contained Installation of J2EE Agents”](#) on page 27
- [“J2EE Agent Support for Multiple Physical Installations”](#) on page 27

J2EE Agent Support for Installation Using Non-Administrative User Accounts

The requirement in prior agent releases that the installation user have root (or Administrator) privileges has been removed. The agent can now be installed by any user regardless of access privileges.

Benefit - Support for Installation Using Non-Administrative User Accounts: The benefit of this feature is that it contributes to a more flexible installation process. Because privileged user accounts are not required, you can install agents in any directory location based on user preferences.

Secure Handling of Sensitive Information by J2EE Agents

All sensitive information, such as passwords, is now read from files. This information is not typed in clear text during an interactive session. Therefore, it is never displayed on the command line or in any logs. See [“Using the Installation Program of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0” on page 61](#) for information about creating and using a password file during the agent installation process.

Benefit - Secure Handling of Sensitive Information: The benefit of this feature is increased security. With the use of this feature in the new installation process, the need for typing passwords in clear text on the console has been eliminated, thereby making the installation process less vulnerable to password theft.

Self-Contained Installation of J2EE Agents

All J2EE agent configuration and log files are generated and maintained within an agent's installation directory. This installation directory is referred to as the Policy Agent base directory. In code examples this directory is listed as such, *PolicyAgent-base*. For more information about the Policy Agent base directory, see [“J2EE Agent Directory Structure in Policy Agent 2.2” on page 50](#). The distribution files for the 2.2 release of J2EE agents are provided to you in a .zip format.

Benefit - Self-Contained Installation: This feature contributes to a more flexible installation process. The fact that an installation is self-contained facilitates the installation process and the subsequent administration process.

J2EE Agent Support for Multiple Physical Installations

There is no longer any restriction on using multiple different binaries of the same agent on the same machine.

Benefit - Support for Multiple Physical Installations: This feature contributes to a more flexible installation process. The fact that multiple binaries of the same agent can co-exist on the same machine allows for flexibility in securing complex environments where more than one server is installed on the same machine. Typically such environments are used for development purposes or for production using high capacity hardware systems.

J2EE Agent Coexistence With Access Manager

Starting with this release, you can deploy a J2EE agent on an instance of a deployment container where Access Manager has already been installed. This situation only applies when the J2EE agent and Access Manager both support the deployment container.

Note that Access Manager should be installed prior to the agent being installed.

Benefit - Coexistence With Access Manager: Certain situations benefit from having a J2EE agent and Access Manager on one machine, which is commonly desired for development environments and for environments where the deployment container is installed on a high capacity system which can support customer applications along with the Access Manager deployment.

J2EE Agent Support for Client Identification Based on Custom HTTP Headers

Starting with this release, J2EE agents can be configured to use custom HTTP headers to identify the remote client IP address and host name. This client IP address is used to validate an Access Manager session or to evaluate applicable policies.

Benefit - Support for Client Identification Based on Custom HTTP Headers: This feature is specially useful in situations where a proxy server exists between the remote client and the agent-protected server. In such situations a problem occurs in that the client address information carried within the request is replaced by the address information of the proxy server. This address replacement adversely affects session validations and policy evaluations, which depend upon the correct address information. However, when proxy servers can be configured to send the actual client address information in separate headers, then J2EE agents in the 2.2 release can use that information. In summary, this feature allows agents to use the actual client address information in this type of deployment as if the request were never intercepted by an intermediate proxy server.

J2EE Agent Specific Application for Housekeeping Tasks

Starting with this release of J2EE agents, a bundled application is available to perform housekeeping tasks on the deployment container.

This bundled application, when deployed on an agent-protected deployment container instance, expands the agent's functionality. For example, this bundled application allows the agent to receive notifications and to support cross-domain single sign-on. In previous releases, this functionality was tied to an application referred to as the *primary application*, which was secured by the agent.

Benefit - Agent Specific Application for Housekeeping Tasks: The benefit of including this application with J2EE agents is that previously imposed restrictions have been removed from the primary application. In prior releases of J2EE agents, the primary application had to support such housekeeping tasks, often requiring additional configuration. For instance, in prior releases, deploying the primary application with blind web-tier declarative security required

changes to the agent configuration to ensure that the agent would function properly. This additional configuration is not necessary with the current release since the agent-specific application for housekeeping tasks takes care of all such functionality.

J2EE Agent URL Policy Enhancements

Starting with this release of J2EE agents, the following features are available that enhance Uniform Resource Locator (URL) policy:

- [“Remote Policy Evaluation Failover in J2EE Agents” on page 29](#)
- [“Configurable Policy Evaluation Mechanism in J2EE Agents” on page 29](#)
- [“Composite Advice in J2EE Agents” on page 30](#)
- [“Policy Based Response Attributes in J2EE Agents” on page 30](#)

The aforementioned features affect how agents enforce policy decisions. These features are described in the following paragraphs.

Remote Policy Evaluation Failover in J2EE Agents

J2EE agents can now leverage session failover functionality to ensure that remote policy evaluation failover can occur if an Access Manager instance becomes unavailable.

Benefit - Remote Policy Evaluation Failover: The benefit of this feature is the potential for a seamless user experience in the event of a failure or maintenance related outage of various servers within the Access Manager deployment.

Configurable Policy Evaluation Mechanism in J2EE Agents

Starting with this release, J2EE agents can be configured to use two different mechanisms to remotely evaluate policies as follows:

- The agent remotely requests policy evaluation for all resources applicable to a user within the agent's scope of protection.
- The agent remotely requests policy evaluation for the resource accessed by the user and not any other resources that the user might access later.

Benefit - Configurable Policy Evaluation Mechanism: The configurable policy evaluation mechanism has a variety of benefits depending on the situation. The very fact that you can configure the policy evaluation mechanism is beneficial in that it enables you to choose the mechanism that best fits your site's requirements. Moreover, each mechanism has its advantages and disadvantages.

When configured to perform policy evaluation for all resources within an agent's scope of protection the first request is, by design, time consuming while subsequent requests are faster since the results get cached locally by the agent.

For the second mechanism, the first request is no slower or faster than subsequent requests. All requests are processed relatively quickly. However, this mechanism increases network communication between the agent and Access Manager. Furthermore, the two mechanisms can produce different types of cache growth in agent memory and thus need to be evaluated closely to select the best option for your deployment. Key factors that could affect such a decision include the number of possible distinct resources and the number of policies applicable to an average user.

Composite Advice in J2EE Agents

In the 2.2 release, J2EE agents provide a composite advice feature. This feature allows the policy and authentication services of Access Manager to decouple the advice handling mechanism of the agents. This allows you to introduce and manage custom advices by solely writing Access Manager side plug-ins. Starting with this release, you are not required to make changes on the agent side. Such advices are honored automatically by the composite advice handling mechanism.

Benefit - Composite Advice: A benefit of composite advice is that you can incorporate a custom advice type without having to make changes to an agent deployment.

Policy Based Response Attributes in J2EE Agents

The policy-based response attribute feature allows the policy service to provide static and dynamic attributes based on the resource accessed by the user. These attributes can be made available to the agent protected application as HTTP headers, request attributes, or cookies.

Benefit - Policy Based Response Attributes: A benefit of the policy-based response attribute feature is that it provides more flexible support for application-specific agent customizations compared to prior Policy Agent releases, which only allowed for static profile attributes to be fetched.

J2EE Agent Support for Flexible User Mapping Mechanisms

Starting with this release, J2EE agents provide support for user mapping modes that have flexibility in the user names they choose. In prior releases, a user name had to be an Access Manager user ID. Now, user names can be chosen from a few different sources as long as the names are for authenticated users who have trusted identities. A trusted identity can be established on the agent-protected server for a security principal (or for an equivalent trusted

identity of the user). This mechanism allows the agent to choose a user ID for the authenticated user from the user's profile attributes, the user's session properties, or an HTTP header accompanying the user request.

Benefit - Support for Flexible User Mapping Mechanisms: The main benefit of this feature is that it enables a J2EE agent to integrate with a greater number of applications. Some applications do not accept Access Manager user IDs as user names. J2EE agents can now integrate with those applications since Policy Agent 2.2 can be configured to provide different types of user names.

J2EE Agent Support for Fetching User Session Attributes

Before this release of J2EE agents, information for HTTP headers, request attributes, or cookies was retrieved, or *sourced*, solely from profile attributes. Now, this information can also be sourced from session properties.

Benefit - Support for Fetching User Session Attributes: The benefit of this feature is that session properties can be more effective for transferring information, especially dynamic information. Prior to this release, agents could only fetch users' profile attributes, which tend to be static attributes. However, session attributes allow applications to obtain dynamic user information when necessary.

J2EE Agent Support for Version Checking

Starting with this release of J2EE agents, you can easily check the exact version of the agent you are using, including build date, build number, and client SDK version. Prior to this release, administrators could not easily identify the build date of the agent they were using. Since code changes occur between build dates, identifying the exact build can be useful. For the details on how to check the version of an agent instance, see [“agentadmin --version” on page 44](#).

Benefit - Support for Version Checking: The benefit of this feature is that it allows you to quickly check the version of the J2EE agent you are using, enabling you to determine which features and bug fixes are included.

J2EE Agent Support for Not-Enforced IP List

Starting with this release, J2EE agents support *not-enforced IP lists*. This new feature is similar to a pre-existing Policy Agent feature that also concerns not-enforced lists, specifically *not-enforced URI lists*.

The two features share similarities, but are really quite different. Again, the pre-existing feature supports not-enforced URI lists. With that feature, an agent always grants access to a URI that appears on a specified list in the J2EE agent `AMAgent.properties` configuration file. On the other hand, the new feature supports not-enforced IP lists. With this feature, an agent always grants access to resources when the request comes from a machine with an IP address that appears on a specified list in the J2EE agent `AMAgent.properties` configuration file.

With the new feature, when a request is made to access a resource, a J2EE agent determines the IP address of the machine where the request originated. The agent compares that IP address to all the addresses on the not-enforced IP list. If that address is on the list, then that request and all subsequent requests from that IP address are treated as if the resources requested are not enforced.

The not-enforced IP list can include exact IP addresses and IP addresses that use the asterisk, *, wildcard character to represent one or more characters.

Benefit - Support for Not-Enforced IP Lists: The benefit of this feature is that it allows clients on the not-enforced IP list to by-pass authentication and authorization requirements. This feature can be employed for administrative, troubleshooting, and testing purposes, too.

J2EE Agent Support for Custom Response Headers

Starting with this release, J2EE agents provide support for custom response headers. The agent can be configured so that custom response headers are set on every request. Such headers are defined statically in the J2EE agent `AMAgent.properties` configuration file and are honored on all enforced web resources as identified by the agent.

Benefit - Support for Custom Response Headers: The benefit of this feature is that it enables instructions, by way of custom response headers, to be sent to a client or any intermediate entity between the agent-protected server and the client browser. For example, a custom response header could be sent instructing an intermediate proxy server not to cache server responses to client requests.

J2EE Agent Support for Application Logout Integration

Starting with this release, J2EE agents can be configured to identify an application logout event and to synchronize the event with the Access Manager logout. The agent can identify the logout of an application based on preconfigured information sent with a request as follows:

- The request URI
- A query parameter sent with the request

- A request parameter sent within the request body

Benefit - Support for Application Logout Integration: The benefit of this logout integration feature is that end users can potentially perform a global log out by simply logging out of an application. Also, J2EE agents, starting with the 2.2 release, are very flexible in terms of the variety of ways they can identify the log out of an application. This flexibility facilitates the integration between J2EE agents and applications since applications will rarely need any modifications to enable them to match any requirements of the agent.

J2EE Agent Support for Application Specific Agent Filter Operation Modes

The application-specific filter operation mode mechanism allows different applications to use different levels of protection as necessary. Different filter operation modes provide different levels of functionality, thus enabling the selection of the best mode for each protected application.

Benefit - Support for Application Specific Agent Filter Operation Modes: This feature provides customized protection for every application. For example, if two applications are deployed where one uses J2EE policies and the other does not, the agent can be configured to use different filter modes for each application. The agent will provide support for J2EE policies, but only for the application that has such policies. The results is the optimal use of system resources since the agent does not enforce the evaluation of J2EE policies for the application that does not have any J2EE policies.

J2EE Agent Support for Affinity-Based Login URL Selection

Starting with this release, J2EE agents support a prioritized (or an *affinity-based*) selection of login URLs for authenticating users. End users are directed to the URL highest on the list if it is available. If not, the second URL on the list is targeted. If a URL higher on the list becomes available again, the agent switches to that URL.

You can disable this affinity-based selection process if desired, which would allow you to use a round-robin selection scheme.

Benefit - Support for Affinity-Based Login URL Selection: This feature is used when two or more Access Manager instances are deployed in geographically distant locations. To best manage the authentication process, you can give the highest priority to URLs of locally available Access Manager instances, resulting in faster response times.

J2EE Agent Support for a Sample Application

Starting with this release, the J2EE agents provide a bundled sample application to demonstrate the key features and functionality of the agent. Some of the features demonstrated are:

- J2EE declarative security
- J2EE programmatic security
- URL policy-based access control deployed on an agent-protected deployment container

For more information about the sample application, see [“The Sample Application” on page 35](#) and see the list following [Table 2–2](#) for information about locating the `sampleapp` directory within the J2EE agent base directory. The `sampleapp` directory includes instructions on how to use the sample application.

Benefit - Support for a Sample Application: The sample application illustrates how applications need to be configured to take advantage of the protection that agents provide. The sample application also demonstrates how key functionality, such as support for J2EE security and Access Manager based URL policies, can be used.

J2EE Agent Lack of Backward Compatibility With Access Manager 6.3

While most agents in the Policy Agent 2.2 software set are backward compatible with Access Manager 6.3, Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 is not.

Information About Using J2EE Agents in Policy Agent 2.2

This section provides information about J2EE agents in Policy Agent 2.2 that will help you install and get accustomed to the product. J2EE agents have undergone some major changes for the 2.2 release that affect how you interact with them. Read the following subsections to understand the more significant ways that changes made in the 2.2 release affect the manner in which you use a J2EE agent.

Enhanced Installation Process for J2EE Agents in Policy Agent 2.2

The installation process for J2EE agents is quite different for the 2.2 release. This guide provides you with a chapter that explains all the details necessary for understanding this process, from

unpacking the J2EE agent binaries to installation related commands, to the directory structure of J2EE agents once the binaries are unpacked. See [Chapter 2, “Vital Installation Information for a J2EE Agent in Policy Agent 2.2.”](#)

Increased Functionality of the `agentadmin` Program for J2EE Agents in Policy Agent 2.2

The `agentadmin` program is a required tool for the 2.2 release of J2EE agents. The functionality has increased significantly. The most basic of tasks, such as installation and uninstallation can only be performed with this tool.

For detailed information on installation related tasks performed with this program, see [“Role of the `agentadmin` Program in a J2EE Agent for Policy Agent 2.2”](#) on page 38.

For information on all the tasks performed with this program, see [“Key Features and Tasks Performed With the J2EE `agentadmin` Program”](#) on page 119.

The Sample Application

Deploy, and interact with the sample application included with Policy Agent 2.2. Interacting with the sample application is perhaps the best way available to you to learn how J2EE agents work. The sample application is deployed at `URI/sampleapp`. The sample application demonstrates agent configuration options and features. With this application, you can view agent configuration examples and you can test if an agent was deployed successfully. To learn more about this application, read about the `sampleapp` directory explained in the list following [Table 2–2](#). Moreover, the `sampleapp` directory includes a `README.TXT` explaining how to build and deploy the sample application. While you can build the sample application if you desire, this step is not required. When you unpack the J2EE agent distribution, a sample application named `agentsample.ear` is created for you. The full path to this application is as follows:

PolicyAgent-base/sampleapp/dist/agentsample.ear

Vital Installation Information for a J2EE Agent in Policy Agent 2.2

To make the installation process of a J2EE agent in Policy Agent 2.2 simple, essential information needed for the installation is provided in this chapter.

This chapter applies to all the J2EE agents in the Policy Agent 2.2 release. However, throughout this chapter, when a specific J2EE agent is used for example purposes, such as in a command, only one J2EE agent is shown, Policy Agent 2.2 for Sun Java System Application Server 8.1. These examples are provided to illustrate general format. Replace J2EE agent specific information where necessary.

When you are comfortable with the information presented in this chapter, move on to the installation as described in [Chapter 3, “Installing Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0.”](#)

In simple terms, this chapter provides information to help you with the following:

- Getting the J2EE agent distribution files on the machine that hosts the deployment container. The J2EE agent is going to protect the content on that deployment container.
- Issuing install-related commands using the `agentadmin` program. The `agentadmin` program is a command-line utility that you will use to install and configure the agent. You should know the supported command options besides the more common `--install` option.
- Locating the various J2EE agent files after you get them onto the deployment container.
- Creating a J2EE agent profile.

The information referred to in the preceding list is described in the following sections of this chapter:

- [“Format of the Distribution Files for a J2EE Agent Installation in Policy Agent 2.2” on page 38](#)
- [“Role of the `agentadmin` Program in a J2EE Agent for Policy Agent 2.2” on page 38](#)
- [“J2EE Agent Directory Structure in Policy Agent 2.2” on page 50](#)
- [“Creating a J2EE Agent Profile” on page 54](#)

Format of the Distribution Files for a J2EE Agent Installation in Policy Agent 2.2

The distribution files for a J2EE agent in Policy Agent 2.2 are provided to you in a .zip archive.

▼ To Unzip a .zip Compressed File of a J2EE Agent in Policy Agent 2.2

- Unzip the .zip file using the appropriate utility or command for your platform. For example, on Solaris systems:

```
unzip appserver_version.zip
```

where *appserver_version* represents the specific deployment container, including the specific version.

For agent-specific information about this command, see [“Preparing to Install Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0” on page 59](#).

Role of the agentadmin Program in a J2EE Agent for Policy Agent 2.2

The agentadmin program is a required install and configuration tool for the 2.2 release of J2EE agents. The most basic of tasks, such as installation and uninstallation can only be performed with this tool.

The location of the agentadmin program is as follows:

```
PolicyAgent-base/bin
```

The following information about agentadmin program demonstrates the scope of this utility:

- All agent installation and uninstallation is achieved with the agentadmin command.
- All tasks performed by the agentadmin program, except those involving uninstallation, require the acceptance of a license agreement. This agreement is only presented the first time you use the program.
- The following table lists options that can be used with the agentadmin command and gives a brief description of the specific task performed with each option.

A detailed explanation of each option follows the table.

Note – In this section, the options described are the agentadmin program options that apply to all J2EE agents. Options that only apply to specific J2EE agents are relatively uncommon and are described where necessary within the corresponding J2EE agent guide.

TABLE 2-1 The agentadmin Program: Supported Options

Option	Task Performed
--install	Installs a new agent instance
--uninstall	Uninstalls an existing Agent instance
--listAgents	Displays details of all the configured agents
--agentInfo	Displays details of the agent corresponding to the specified agent IDs
--version	Displays the version information
--encrypt	Encrypts a given string
--getEncryptKey	Generates an Agent Encryption key
--uninstallAll	Uninstalls all agent instances
--getUuid	Retrieves a universal ID for valid identity types
--usage	Displays the usage message
--help	Displays a brief help message



Caution – Always issue the agentadmin utility as the SAP Instance User, *SIDadm*.

agentadmin --install

This section demonstrates the format and use of the agentadmin command with the --install option.

EXAMPLE 2-1 Command Format: agentadmin --install

The following example illustrates the format of the agentadmin command with the --install option:

```
./agentadmin --install [--useResponse] [--saveResponse] filename
```

EXAMPLE 2-1 Command Format: `agentadmin --install` (Continued)

The following arguments are supported with the `agentadmin` command when using the `--install` option:

`--saveResponse` Use this argument to save all supplied responses to a state file, or response file, represented as *filename* in command examples. The response file, or state file, can then be used for silent installations.

`--useResponse` Use this argument to install a J2EE agent in silent mode as all installer prompts are answered with responses previously saved to a response file, represented as *filename* in command examples. When this argument is used, the installer runs in non-interactive mode. At which time, user interaction is not required.

filename Use this argument to specify the name of a file that will be created as part of the processing of this command. This file stores your responses when this argument is used in conjunction with the `--saveResponse` argument and provides your responses when this argument is used in conjunction with the `--useResponse` argument.

EXAMPLE 2-2 Command Usage: `agentadmin --install`

When you issue the `agentadmin` command, you can choose the `--install` option. With the `--install` option, you can choose the `--saveResponse` argument, which requires a file name be provided. The following example illustrates this command when the file name is `myfile`:

```
./agentadmin --install --saveResponse myfile
```

Once the installer has executed the preceding command successfully, the responses are stored in a state file that can be used for later runs of the installer.

If desired, you can modify the state file and configure the second installation with a different set of configuration parameters.

Then you can issue another command that uses the `./agentadmin --install` command and the name of the file that you just created with the `--saveResponse` argument. The difference between the previous command and this command is that this command uses the `--useResponse` argument instead of the `--saveResponse` argument. The following example illustrates this command:

```
./agentadmin --install --useResponse myfile
```

With this command, the installation prompts run the installer in silent mode, registering all debug messages in the `install logs` directory.

agentadmin --uninstall

This section demonstrates the format and use of the `agentadmin` command with the `--uninstall` option.

EXAMPLE 2-3 Command Format: `agentadmin --uninstall`

The following example illustrates the format of the `agentadmin` command with the `--uninstall` option:

```
./agentadmin --uninstall [--useResponse] [--saveResponse] filename
```

The following arguments are supported with the `agentadmin` command when using the `--uninstall` option:

- `--saveResponse` Use this argument to save all supplied responses to a state file, or response file, represented as *filename* in command examples. The response file, or state file, can then be used for silent uninstallations.
- `--useResponse` Use this argument to uninstall a J2EE agent in silent mode as all uninstaller prompts are answered with responses previously saved to a response file, represented as *filename* in command examples. When this argument is used, the uninstaller runs in non-interactive mode. At which time, user interaction is not required.
- filename* Use this argument to specify the name of a file that will be created as part of the processing of this command. This file stores your responses when this argument is used in conjunction with the `--saveResponse` argument and provides your responses when this argument is used in conjunction with the `--useResponse` argument.

EXAMPLE 2-4 Command Usage: `agentadmin --uninstall`

When you issue the `agentadmin` command, you can choose the `--uninstall` option. With the `--uninstall` option, you can choose the `--saveResponse` argument, which requires a file name be provided. The following example illustrates this command where the file name is `myfile`:

```
./agentadmin --uninstall --saveResponse myfile
```

Once the uninstaller has executed the preceding command successfully, the responses are stored in a state file that can be used for later runs of the uninstaller.

If desired, you can modify the state file and configure the second uninstallation with a different set of configuration parameters.

EXAMPLE 2-4 Command Usage: `agentadmin --uninstall` (Continued)

Then you can issue another command that uses the `./agentadmin --uninstall` command and the name of the file that you just created with the `--saveResponse` argument. The difference between the previous command and this command is that this command uses the `--useResponse` argument instead of the `--saveResponse` argument. The following example illustrates this command:

```
./agentadmin --uninstall --useResponse myfile
```

With this command, the uninstallation prompts run the uninstaller in silent mode, registering all debug messages in the `install logs` directory.

agentadmin --listAgents

This section demonstrates the format and use of the `agentadmin` command with the `--listAgents` option.

EXAMPLE 2-5 Command Format: `agentadmin --listAgents`

The following example illustrates the format of the `agentadmin` command with the `--listAgents` option:

```
./agentadmin --listAgents
```

No arguments are currently supported with the `agentadmin` command when using the `--listAgents` option.

EXAMPLE 2-6 Command Usage: `agentadmin --listAgents`

Issuing the `agentadmin` command with the `--listAgents` option provides you with information about all the configured J2EE agents on that machine. For example, if two J2EE agents were configured on Sun Java System Application Server 8.1, the following text demonstrates the type of output that would result from issuing this command:

The following agents are configured on this Application Server.

```
The following are the details for agent Agent_001 :-  
Application Server Config Directory:  
/var/opt/SUNWappserver/domains/domain1/config  
Application Server Instance name: server1
```

```
The following are the details for agent Agent_002 :-  
Application Server Config Directory:
```

EXAMPLE 2-6 Command Usage: `agentadmin --listAgents` (Continued)

```
/var/opt/SUNWappserver/domains/domain1/config
Application Server Instance name: server2
```

This example shows that two instances of the agent are configured: one for `server1` and one for `server2`. Notice that the `agentadmin` program provides unique names, such as `Agent_001` and `Agent_002`, to all the J2EE agents that protect the same instance of a deployment container, in this case Application Server 8.1. Each name uniquely identifies the J2EE agent instance.

agentadmin --agentInfo

This section demonstrates the format and use of the `agentadmin` command with the `--agentInfo` option.

EXAMPLE 2-7 Command Format: `agentadmin --agentInfo`

The following example illustrates the format of the `agentadmin` command with the `--agentInfo` option:

```
./agentadmin --agentInfo AgentInstance-Dir
```

The following argument is supported with the `agentadmin` command when using the `--agentInfo` option:

AgentInstance-Dir Use this option to specify which agent instance directory, therefore which agent instance such as `Agent_002`, you are requesting information about.

EXAMPLE 2-8 Command Usage: `agentadmin --agentInfo`

Issuing the `agentadmin` command with the `--agentInfo` option provides you with information on the J2EE agent instance that you name in the command. For example, if you want information about a J2EE agent instance named `Agent_002` configured on Sun Java System Application Server 8.1, you can issue the command illustrated in the following example to obtain the type of output that follows:

```
./agentadmin --agentInfo Agent_002
```

```
The following are the details for agent Agent_002 :-
Application Server Config Directory:
/var/opt/SUNWappserver/domains/domain1/config
Application Server Instance name: server2
```

EXAMPLE 2-8 Command Usage: agentadmin --agentInfo (Continued)

In the preceding example, notice that information is provided only for the agent instance, Agent_002, named in the command.

agentadmin --version

This section demonstrates the format and use of the agentadmin command with the --version option.

EXAMPLE 2-9 Command Format: agentadmin --version

The following example illustrates the format of the agentadmin command with the --version option:

```
./agentadmin --version
```

No arguments are currently supported with the agentadmin command when using the --version option.

EXAMPLE 2-10 Command Usage: agentadmin --version

Issuing the agentadmin command with the --version option provides you with version information for the configured J2EE agents on that machine. For example, if a J2EE agent were configured on Sun Java System Application Server 8.1, the following text demonstrates the type of output that would result from issuing this command:

```
-----  
Sun Java(TM) System Access Manager Policy Agent for:  
Sun Java(TM) System Application Server 8.1  
-----
```

```
Version: 2.2  
Build Number: 05  
AM 70 Client SDK Version: 20050810.2  
AM 63 Client SDK Version: 20050914.1  
Date: 2005-09-15 15:04 PDT  
Build Platform: machinename
```

In the preceding example, notice that the Version field shows the major version number. The Build Number shows the minor version number. The Date field provides the date and time the agent was built, while the Build Platform field provides information about the platform on which the agent was built. The Client SDK versions signify the Access Manager related client SDK versions that were shipped with the agent.

agentadmin --encrypt

This section demonstrates the format and use of the `agentadmin` command with the `--encrypt` option.

EXAMPLE 2-11 Command Format: `agentadmin --encrypt`

The following example illustrates the format of the `agentadmin` command with the `--encrypt` option.

```
./agentadmin --encrypt AgentInstance-Dir fullpassfile
```

The following arguments are supported with the `agentadmin` command when using the `--encrypt` option:

AgentInstance-Dir Use this option to specify which agent instance directory, therefore which agent instance such as `Agent_002`, for which the given password file will be encrypted. Encryption functionality requires that an encryption key for a J2EE agent instance be present in the `AMAgent.properties` configuration file of that specific J2EE agent instance.

fullpassfile Use this option to specify the full path to the password file that will be encrypted.

The password file should be created as a J2EE agent pre-installation task. For more information, see [“Preparing to Install Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0” on page 59](#)

EXAMPLE 2-12 Command Usage: `agentadmin --encrypt`

Issuing the `agentadmin` command with the `--encrypt` option enables you to change the password for an existing agent profile in Access Manager after the agent is installed.

For example, issuing the following command encrypts the password file, `pwfile1` for the J2EE agent instance directory `Agent_001`:

```
./agentadmin --encrypt Agent_001 pwfile1
```

The following is an example of an encrypted value:

```
ASEWEJIowNBjHTv1UGD324kmT==
```

Each agent uses a unique agent ID and password to communicate with Access Manager. Once the agent profile for a specific agent has been created in Access Manager, the installer enters the Policy Agent profile name and encrypted password in the respective J2EE agent

EXAMPLE 2-12 Command Usage: agentadmin --encrypt (Continued)

AMAgent.properties configuration file for the agent instance. If you choose a new password for the Policy Agent profile, encrypt it and enter that encrypted password in the J2EE agent AMAgent.properties configuration file with the following property:

```
com.ipplanet.am.service.secret
```

agentadmin --getEncryptKey

This section demonstrates the format and use of the agentadmin command with the --getEncryptKey option.

EXAMPLE 2-13 Command Format: agentadmin --getEncryptKey

The following example illustrates the format of the agentadmin command with the --getEncryptKey option:

```
./agentadmin --getEncryptKey
```

No arguments are currently supported with the agentadmin command when using the --getEncryptKey option.

EXAMPLE 2-14 Command Usage: agentadmin --getEncryptKey

This option may be used in conjunction with the --encrypt option to encrypt and decrypt sensitive information in the J2EE agent AMAgent.properties configuration file. Issuing the agentadmin command with the --getEncryptKey option generates a new encryption key for the J2EE agent.

For example, the following text demonstrates the type of output that would result from issuing this command:

```
./agentadmin --getEncryptKey
```

```
Agent Encryption Key : k1441g4Eeju0gsPLF0Sg+m6P5x7/G9rb
```

The encryption key is stored in the J2EE agent AMAgent.properties configuration file. Therefore, once you generate a new encryption key, use it to replace the value of the property that is currently used to store the encryption key. The following property in the J2EE agent AMAgent.properties configuration file stores the encryption key:

```
com.sun.identity.client.encryptionKey
```

EXAMPLE 2-14 Command Usage: `agentadmin --getEncryptKey` (Continued)

For example, using the encryption key example provided previously, updating the encryption key value in the J2EE agent `AMAgent.properties` configuration file could appear as follows:

```
com.sun.identity.client.encryptionKey = k1441g4Eeju0gsPlF0Sg+m6P5x7/G9rb
```

Once you have updated the J2EE agent `AMAgent.properties` configuration file with the new encryption key, issue the `agentadmin --encrypt` command to actually encrypt a password. The `--encrypt` option uses the encryption key in its processing.

agentadmin --uninstallAll

This section demonstrates the format and use of the `agentadmin` command with the `--uninstallAll` option.

EXAMPLE 2-15 Command Format: `agentadmin --uninstallAll`

The following example illustrates the format of the `agentadmin` command with the `--uninstallAll` option:

```
./agentadmin --uninstallAll
```

No arguments are currently supported with the `agentadmin` command when using the `--uninstallAll` option.

EXAMPLE 2-16 Command Usage: `agentadmin --uninstallAll`

Issuing the `agentadmin` command with the `--uninstallAll` option runs the agent uninstaller in an iterative mode, enabling you to remove select J2EE agent instances or all J2EE agent instances. You can exit the recursive uninstallation process at any time.

The advantage of this option is that you do not have to remember the details of each installation-related configuration. The `agentadmin` program provides you with an easy method for displaying every instance of a J2EE agent. You can then decide, case by case, to remove a J2EE agent instance or not.

agentadmin --getUuid

This section demonstrates the format and use of the `agentadmin` command with the `--getUuid` option.

EXAMPLE 2-17 Command Format: `agentadmin --getUuid`

The following example illustrates the format of the `agentadmin` command with the `--getUuid` option:

```
./agentadmin --getUuid userName IdType realmName
```

The following arguments are supported with the `agentadmin` command when using the `--getUuid` option:

- userName* Use this first parameter of the `--getUuid` option to specify the name associated with the identity type. The identity type is represented in this example as the *IdType* parameter. Therefore, if the identity type is for a user, this *userName* parameter would be the name of that user.
- IdType* Use this second parameter to specify a valid identity type. The following are examples of valid identity types: user, role, group, filtered role, agent, and such.
- realmName* Use this third parameter to specify the name of the default organization of the Access Manager installation.

For example, if the ID of the user is `manager`, the identity type is `role`, and the realm name is `dc=example,dc=com`, the following would be the universal ID:

```
id=manager,ou=role,dc=example,dc=com
```

EXAMPLE 2-18 Command Usage: `agentadmin --getUuid`

In Access Manager 7, issuing the `agentadmin` command with the `--getUuid` option retrieves the universal ID of any identity type in Access Manager 7.

The universal identifier is a way to make the name of the identity user unique.

Use the correct universal ID generated by this command in a deployment descriptor that is application container specific.

agentadmin --usage

This section demonstrates the format and use of the `agentadmin` command with the `--usage` option.

EXAMPLE 2-19 Command Format: `agentadmin --usage`

The following example illustrates the format of the `agentadmin` command with the `--usage` option:

EXAMPLE 2-19 Command Format: agentadmin --usage (Continued)

```
./agentadmin --usage
```

No arguments are currently supported with the agentadmin command when using the --usage option.

EXAMPLE 2-20 Command Usage: agentadmin --usage

Issuing the agentadmin command with the --usage option provides you with a list of the options available with the agentadmin program and a short explanation of each option. The following text is the output you receive after issuing this command:

```
./agentadmin --usage
```

```
Usage: agentadmin <option> [<arguments>]
```

The available options are:

```
--install: Installs a new Agent instance.
--uninstall: Uninstalls an existing Agent instance.
--listAgents: Displays details of all the configured agents.
--agentInfo: Displays details of the agent corresponding to the specified agent ID.
--version: Displays the version information.
--encrypt: Encrypts a given string.
--getEncryptKey: Generates an Agent Encryption key.
--uninstallAll: Uninstalls all the agent instances.
--getUuid: Retrieves a universal ID for valid identity types.
--usage: Display the usage message.
--help: Displays a brief help message.
```

The preceding output serves as the content for the table of agentadmin options, introduced at the beginning of this section.

agentadmin --help

This section demonstrates the format and use of the agentadmin command with the --help option.

EXAMPLE 2-21 Command Format: agentadmin --help

The following example illustrates the format of the agentadmin command with the --help option:

```
./agentadmin --help
```

EXAMPLE 2-21 Command Format: `agentadmin --help` (Continued)

No arguments are currently supported with the `agentadmin` command when using the `--help` option.

EXAMPLE 2-22 Command Usage: `agentadmin --help`

Issuing the `agentadmin` command with the `--help` option provides similar results to issuing the `agentadmin` command with the `--usage` option. Both commands provide the same explanations for the options they list. With the `--usage` option, all `agentadmin` command options are explained. With the `--help` option, explanations are not provided for the `--usage` option or for the `--help` option itself.

Another difference is that the `--help` option also provides information about the format of each option while the `--usage` option does not.

J2EE Agent Directory Structure in Policy Agent 2.2

The Policy Agent installation directory is referred to as the Policy Agent base directory (or *PolicyAgent-base* in code examples). The location of this directory and its internal structure are important facts that are described in this section.

Location of the J2EE Agent Base Directory in Policy Agent 2.2

Unpacking the J2EE agent binaries creates a directory named `j2ee_agents`, within which an agent-specific directory is created. For example, if the J2EE agent being installed is Policy Agent 2.2 for Sun Java System Application Server 8.1, the directory created is named `am_as81_agent`. For other J2EE agents, the directory name is slightly different, but the naming format is the same. To see the preceding directory name specific to your J2EE agent, see [Example 3-2](#).

This agent-specific directory is the Policy Agent base directory, referred to throughout this guide as the *PolicyAgent-base* directory. For the full path to the *PolicyAgent-base* directory, see [Example 2-23](#).

EXAMPLE 2-23 Policy Agent Base Directory

The directory you choose in which to unpack the J2EE agent binaries is referred to here as *Agent-HomeDirectory*. The following path is an example of the location for the *PolicyAgent-base* directory of Policy Agent 2.2 for Sun Java System Application Server 8.1:

EXAMPLE 2-23 Policy Agent Base Directory (Continued)

Agent-HomeDirectory/j2ee_agents/am_as81_agent

For other J2EE agents, the directory names are different, but the naming format is the same. To see the preceding path name specific to your J2EE agent, see [Example 3-2](#). References in this book to the *PolicyAgent-base* directory are references to the preceding path.

Inside the J2EE Agent Base Directory in Policy Agent 2.2

After you finish installing an agent by issuing the `agentadmin - - - install` command and interacting with the installer, you will need to access J2EE agent files in order to configure and otherwise work with the product. Within the Policy Agent base directory are various subdirectories that contain all agent configuration and log files. The structure of the Policy Agent base directory for a J2EE agent is illustrated in [Table 2-2](#).

The list that follows the table provides information about many of the items in the example Policy Agent base directory. The Policy Agent base directory is represented in code examples as *PolicyAgent-base*. The full path to any item in this directory is as follows:

PolicyAgent-base/item-name

where *item-name* represents the name of a file or subdirectory. For example, the full path to the `bin` directory is as follows:

PolicyAgent-base/bin

TABLE 2-2 Example of Policy Agent Base Directory for a J2EE Agent

Directory Contents: Files and Subdirectories	
LICENSE.TXT	jce
README.TXT	jsse
THIRDPARTYLICENSEREADME.TXT	lib
bin	locale
config	logs
data	sampleapp
etc	Agent_001

The preceding example of *PolicyAgent-base* lists files and directories you are likely to find in this directory. The notable items in this directory are summarized in the list that follows:

sampleapp This directory contains the sample application included with Policy Agent 2.2. This application is extremely useful. Not only does it demonstrate configuration options and features, but the application can be used to test if an agent is running.

Use the sample application that comes with the agent or build the application from scratch. Find instructions for building, deploying, and running this application at the following location:

PolicyAgent-base/sampleapp/readme.txt

The full path to the sample application is as follows:

PolicyAgent-base/sampleapp/dist/agentsample.ear

For more information about the sample application, see [“The Sample Application” on page 35](#).

bin This directory contains the `agentadmin` script for the agent bits. You will use this script a great deal. For details about the tasks performed with this script, see [“Role of the agentadmin Program in a J2EE Agent for Policy Agent 2.2” on page 38](#).

etc This directory contains the `agentapp` file (specifically, the `agentapp.war` or `agentapp.ear` file), which has to be deployed after installation is complete. This application helps the agent perform certain housekeeping tasks. It also contains the file `AmSAPAgent2.2.sda`, which is the agent library used by Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0. The `AmSAPAgent2.2.sda` library is deployed as part of the post installation process.

logs This directory contains various log files, including log files created when you issue the `agentadmin` command.

This directory also contains the installation log file. For the 2.2 release of Policy Agent, log information is stored in the installation log file after you install a J2EE agent instance. The following is the location of this log file:

PolicyAgent-base/logs/audit/install.log

lib The `lib` directory has a list of all the agent libraries that are used by the installer as well as the agent run time.

locale This directory has all the agent installer information as well as agent run time specific locale information pertaining to the specific agent.

data This directory has all the installer specific data.



Caution – Do not edit any of the files in the `data` directory under any circumstance. If this directory or any of its content loses data integrity, the `agentadmin` program cannot function normally.

Agent_001 The full path for this directory is as follows:

PolicyAgent-base/AgentInstance-Dir

where *AgentInstance-Dir* refers to an agent instance directory, which in this case is `Agent_001`.

Note – This directory does not exist until you successfully install the first instance of a J2EE agent. Once you have successfully executed one run of the `agentadmin - -install` command, an agent specific directory, `agent_00x` is created in the Policy Agent base directory. This directory is uniquely tied to an instance of the deployment container, such as an application server instance. Depending on the number of times the `agentadmin - -install` command is run, the number that replaces the `x` in the `agent_00x` directory name will vary.

After you successfully install the first instance of a J2EE agent, an agent instance directory named `Agent_001` appears in the Policy Agent base directory. The path to this directory is as follows:

PolicyAgent-base/Agent_001

The next installation of the agent creates an agent instance directory named `Agent_002`. The directories for uninstalled agents are not automatically removed. Therefore, if `Agent_001` and `Agent_002` are uninstalled, the next agent instance directory is `Agent_003`.

Agent instance directories contain directories named `config` and `logs`.

Note – When a J2EE agent is uninstalled, the `config` directory is removed from the agent instance directory but the `logs` directory still exists.

The following table is an example of the contents of an agent instance, such as `Agent_001`, directory.

Example of an Agent Instance (Agent_001) Directory

logs
config

- logs Two subdirectories exist within this directory as follows:
- audit This directory contains the local audit trail for the agent instance.
 - debug This directory has all the agent-specific debug information. When the agent runs in full debug mode, this directory stores all the debug files that are generated by the agent code.

Note – Agent-specific debug information is not stored in this directory when the J2EE agent and Access Manager are installed on the same deployment container. However, the J2EE agent and Access Manager must both support the same deployment container for this coexistence scenario to apply. When this coexistence applies, the debug information is stored in the following Access Manager directory:

/var/opt/SUNWam/debug

- config This directory contains the J2EE agent `AMAgent.properties` configuration file that is specific to the agent instance. Each J2EE agent can be configured by a unique instance of the J2EE agent `AMAgent.properties` configuration file. This file holds the key to the agent behavior at runtime.

Creating a J2EE Agent Profile



Caution – Creating a J2EE agent profile in Access Manager Console is a required task that you should perform prior to installing the J2EE agent. Though the installation of the J2EE agent actually succeeds without performing this task, the lack of a valid agent profile in Access Manager prevents the J2EE agent from authenticating or having any further communication with Access Manager.

J2EE agents work with Access Manager to protect resources. However, for security purposes these two software pieces can only interact with each other to maintain a session after the J2EE agent authenticates with Access Manager by supplying an agent profile name and password. During the installation of the J2EE agent, you must provide a valid agent profile name and the respective password to enable authentication attempts to succeed.

You create agent profiles in Access Manager Console, not by configuring J2EE agent software. Creating the agent profile is a required security-related task.

The agent profile is created and modified in Access Manager Console. Therefore, tasks related to the agent profile are discussed in Access Manager documentation. Nonetheless, tasks related to the agent profile are also described in this Policy Agent guide, specifically in this section. For related information about defining the Policy Agent profile in Access Manager Console, see the following section of the respective document: “Agents” in *Sun Java System Access Manager 7 2005Q4 Administration Guide*.

▼ To Create an Agent Profile

Perform the following tasks in Access Manager Console. The key steps of this task involve creating an agent ID and an agent password.

- 1 **With the Access Control tab selected click the name of the realm for which you would like to create an agent profile.**
- 2 **Select the Subjects tab.**
- 3 **Select the Agent tab.**
- 4 **Click New.**
- 5 **Enter values for the following fields:**

ID. Enter the name or identity of the agent. This is the agent profile name, which is the name the agent uses to log into Access Manager. Multi-byte names are not accepted.

Password. Enter the agent password. This password must be different than the password used by the agent during LDAP authentication.

Password (confirm). Confirm the password.

Device Status. Select the device status of the agent. The default status is Active. If set to Active, the agent will be able to authenticate to and communicate with Access Manager. If set to Inactive, the agent will not be able to authenticate to Access Manager.

6 Click Create.

The list of agents appears.

7 (Optional) If you desire, add a description to your newly created agent profile:

a. Click the name of your newly created agent profile from the agent list.

b. In the Description field, enter a brief description of the agent.

For example, you can enter the agent instance name or the name of the application it is protecting.

c. Click Save.

Installing Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0

Sun Java™ System Access Manager Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0, as with all J2EE agents in the 2.2 release of Policy Agent, is installed from the command line using the `agentadmin` program. For more information about the tasks you can perform with the `agentadmin` program, see [“Role of the agentadmin Program in a J2EE Agent for Policy Agent 2.2” on page 38](#).

Before reading this chapter or performing any of the tasks described within, thoroughly review [Chapter 2, “Vital Installation Information for a J2EE Agent in Policy Agent 2.2,”](#) since various key concepts are introduced in that chapter.

This chapter is organized into the following sections:

- [“Installation Related Information About Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0” on page 58](#)
- [“Preparing to Install Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0” on page 59](#)
- [“Launching the Installation Program of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0” on page 61](#)
- [“Using the Installation Program of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0” on page 61](#)

Before describing any task, this chapter provides you with installation-related information specific to SAP Enterprise Portal 7.0/Web Application Server 7.0. The subsequent sections lead you through the pre-installation and installation steps and describe how to view the installation log files. First, perform the pre-installation (preparation) steps. Then, perform the installation, itself. The installation process has two phases. The first phase of the installation includes launching the installation program, which requires a directory to already have been selected for the agent files. The second phase of the installation involves interacting with the installation program. During this phase, the program prompts you step by step to enter information. Accompanying the prompts, are explanations of the type of information you need to enter. After you complete the installation, you can look at the installation log files.

Once you have completed the steps described in this chapter, complete the applicable post-installation tasks described in [Chapter 4, “Post-Installation Tasks of Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0.”](#)

Installation Related Information About Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

The following sections provide important information about Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0 needed before you install the agent.

Supported Platforms and Compatibility of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

The following sections provide information about the supported platforms of Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0 as well as the compatibility of this agent with Access Manager.

Platform and Version Support of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

The following table presents the platforms supported by Policy Agent 2.2 for SAP Enterprise Portal 7.0 and Web Application Server 7.0 (SAP Enterprise Portal 7.0/Web Application Server 7.0).

TABLE 3-1 Platform and Version Support of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

Agent for	Supported Policy Agent Version	Supported Access Manager Versions	Supported Platforms
SAP Enterprise Portal 7.0 and Web Application Server 7.0 (SAP Enterprise Portal 7.0/Web Application Server 7.0)	Version 2.2	Version 7 Version 7.1	Solaris™ Operating System (OS) for the SPARC® platform, version 9 and 10 AIX 5L Windows 2003, Enterprise Edition, 32 bit Windows 2003, Standard Edition, 32 bit

Compatibility of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 With Access Manager

Compatibility of Policy Agent 2.2 With Access Manager 7 and Access Manager 7.1

All agents in the Policy Agent 2.2 release are compatible with Access Manager 7 and Access Manager 7.1. Compatibility applies to both of the available modes of Access Manager: Realm Mode and Legacy Mode.

Install the latest Access Manager patches to ensure that all enhancements and fixes are applied. For an example of Access Manager patches that can be installed, see the compatibility information discussed in *Sun Java System Access Manager Policy Agent 2.2 Release Notes*.

Incompatibility of Policy Agent 2.2 With Access Manager 6.3

While most agents in the Policy Agent 2.2 software set are also compatible with Access Manager 6.3, Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 is not compatible with Access Manager 6.3.

Preparing to Install Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

These agent binaries are available in .zip file format only. The example that follows provides details about the unpacking process.



Caution – You must unpack the .zipfile as the SAP Instance User, *SIDadm*, in a directory owned by this user. Where *SID* is a place holder that represents the SAP system ID.

Do not perform this action as the root user. Furthermore, after unpacking the binaries, give execution permissions to the *agentadmin* utility, which is in the *PolicyAgent-base/bin* directory. For example:

```
chmod +x PolicyAgent-base/bin/agentadmin
```

Always issue the *agentadmin* utility as the SAP Instance User, *SIDadm*.

For more information, see , “To Prepare to Install Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0” on page 60.

EXAMPLE 3-1 Unpacking the .zip compressed file of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

```
unzip sap_v7_agent.zip
```

Follow the specific steps outlined in the following section before you install the agent to reduce the chance of complications occurring during and after the installation.

▼ To Prepare to Install Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

Perform the following pre-installation tasks:

- 1 **Ensure that the Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0 is supported on the desired platform as listed in “Supported Platforms and Compatibility of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0” on page 58.**
- 2 **Install SAP Enterprise Portal 7.0/Web Application Server 7.0 if not already installed.**
- 3 **Ensure that the SAP Enterprise Portal 7.0/Web Application Server 7.0 instance that will be protected by the agent is not running.**

- 4 **Create a valid agent profile in Access Manager Console if one has not already been created.**

For information on how to create an agent profile, see “Creating a J2EE Agent Profile” on page 54.

To avoid a misconfiguration of the agent, ensure that you know the exact ID and password used to create the agent profile. You must enter the agent profile password correctly in the next step and you must enter the agent profile ID correctly when installing the agent.

- 5 **Create a text file and add the agent profile password to that file.**

Ensure that this file is located in a secure directory of your choice. You will refer to this file during the agent installation process.

With the agent profile password in this file, stored in a secure location, you do not need to enter sensitive information in the console. A valid password file can have only one line that contains the agent profile password.

- 6 **Ensure that the `agentadmin` utility has execution permissions**

The following command is an example of how you can add execution permissions for this utility:

```
chmod +x PolicyAgent-base/bin/agentadmin
```



Caution – Always issue the `agentadmin` utility as the SAP Instance User, `SIDadm`.

Launching the Installation Program of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

Once you have performed all the pre-installation steps, you can launch the installation program as described in the following subsection.

▼ To Launch the Installation Program of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0



Caution – On UNIX-based systems, execute the agent installer as the SAP administrative user, such as `j2eadm`. Never run the installation script as root or any other user. If you run the installer as a user besides the SAP administrative user, problems can occur in the configuration, which could prevent SAP Enterprise Portal 7.0/Web Application Server 7.0 from starting.

To launch the installation program, perform the following steps:

1 Change to the following directory:

PolicyAgent-base/bin

This directory contains the `agentadmin` program, which is used for installing a J2EE agent and for performing other tasks. For more information on the `agentadmin` program, see [“Role of the agentadmin Program in a J2EE Agent for Policy Agent 2.2” on page 38](#).

2 Issue the following command:

```
./agentadmin --install
```

3 (Conditional) If you receive license agreement information, accept or reject the agreement prompts. If you reject any portion of the agreement, the program will end.

The license agreement is displayed only during the first run of the `agentadmin` program.

Using the Installation Program of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

After you issue the `agentadmin` command and accept the license agreement (if necessary) the installation program appears, prompting you for information.

The steps in the installation program are displayed in this section in an example interaction. Your answers to prompts can differ slightly or greatly from this example depending upon your

specific deployment. In the example, most of the defaults have been accepted. This example is provided for your reference and does not necessarily indicate the precise information you should enter.

The following bulleted list provides key points about the installation program.

- Each step in the installation program includes an explanation that is followed by a more succinct prompt.
- For most of the steps you can type any of the following characters to get the results described:
 - ? Type the question mark to display Help information for that specific step.
 - < Type the left arrow symbol to go back to the previous interaction.
 - ! Type the exclamation point to exit the program.
- Most of the steps provide a default value that can be accepted or replaced. If a default value is correct for your site, accept it. If it is not correct, enter the correct value.

About Installation Prompts in Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

The following list provides information about specific prompts in the installation. Often the prompt is self explanatory. However, at other times you might find the extra information presented here to be very helpful. This extra information is often not obvious. Study this section carefully before issuing the `agentadmin --install` command.

The Deployment URI for the Agent Application

The deployment URI for the agent application is required for the agent to perform necessary housekeeping tasks such as registering policy and session notifications, legacy browser support, and CDSO support. Accept `/agentapp` as the default value for this interaction. Once the installation is completed, browse the directory `PolicyAgent-base/etc`. Use the `agentapp.war` file to deploy the agent application in the application container. Please note that the deployment URI for agent application during install time should match the deployment URI for the same application when deployed in the J2EE container.

The Encryption Key

This key is used to encrypt sensitive information such the passwords. The key should be at least 12 characters long. A key is generated randomly and provided as the default. You can accept the random key generated by the installer or create your own using the `.agentadmin --getEncryptKey` command.

For information about creating a new encryption key, see [“agentadmin --getEncryptKey” on page 46](#).

The Agent Profile Name

An agent profile should have been created as a pre-installation step. The creation of the agent profile is mentioned in that section. For the pre-installation steps, see [“Preparing to Install Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0” on page 59](#). For the actual information on creating an agent profile, see [“Creating a J2EE Agent Profile” on page 54](#).

In summary, the J2EE agent communicates with Access Manager with a specific ID and password created through an agent profile using Access Manager Console. For J2EE agents, the creation of an agent profile is mandatory. Access Manager uses the agent profile to authenticate an agent. This is part of the security infrastructure.

The J2EE Password File

The J2EE password file should have been created as a pre-installation step. For the pre-installation steps, see [“Preparing to Install Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0” on page 59](#).

When the installation program prompts you for the password for the agent, enter the fully qualified path to this password file.

After you have completed all the steps, a summary of your responses appears followed by options that allow you to navigate through those responses to accept or reject them.

When the summary appears, note the agent instance name, such as agent - 001. You might be prompted for this name during the configuration process.

About the options, the default option is 1, Continue with Installation.

- If you are satisfied with the summary, choose 1 (the default).
- If you want to edit input from the last interaction, choose 2.
- If you want to edit input starting at the beginning of the installation program, choose 3.
- If you want to exit the installation program without installing, choose 4.

You can edit your responses as necessary, return to the options list, and choose option 1 to finally process your responses.

Example of Installation Program Interaction in Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

The following example is a sample installation snapshot of Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0. By no means does this sample represent a real deployment scenario.

The section following this example, “[Implications of Specific Deployment Scenarios in Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0](#)” on page 66, explains specific deployment scenarios, such as installing the agent on a Web Application Server (WebAS) domain. If any of these deployment scenarios apply to your deployment, you might need to respond to prompts in a specified manner during the installation as explained in that section. Review the explanations in that section before proceeding with the installation. Those explanations are divided into subsections as follows:

- “[Selecting the Domain Type on Which To Install Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0](#)” on page 66
- “[Protecting Applications Simultaneously on SAP Web Application Server 7.0 and SAP Enterprise Portal 7.0](#)” on page 67
- “[Installing Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 in a Clustered Environment](#)” on page 67

```
*****
Welcome to the Access Manager Policy Agent for SAP WebAS and Enterprise
Portal

*****

Enter the complete path to the directory of your SAP server ID. This directory
uniquely identifies the SAP instance that is secured by this Agent.
[ ? : Help, ! : Exit ]
Enter the SAP Server <SID> Directory Path
[/usr/sap/J2E/JC00/j2ee/cluster/server0]:

Enter true if the agent is being installed on a WebAS domain. Enter true only
if the agent is installed on WebAS domain. CAUTION : Entering a wrong
value will result in the failure of the installation process.
[ ? : Help, < : Back, ! : Exit ]
Is the agent being installed on a WebAS domain ? [false]:

Enter the fully qualified host name of the server where Access Manager Services are
installed. [ ? : Help, < : Back, ! : Exit ] Access Manager Services Host:
subcompany22.company22.example.com

Enter the port number of the Server that runs Access Manager Services.
[ ? : Help, < : Back, ! : Exit ]
Access Manager Services port [80]:

Enter http/https to specify the protocol used by the Server that runs Access
Manager services.
[ ? : Help, < : Back, ! : Exit ]
Access Manager Services Protocol [http]:

Enter the Deployment URI for Access Manager Services.
```



```
[ ? : Help, < : Back, ! : Exit ]
Access Manager Services Deployment URI [/amserver]:

Enter the fully qualified host name on which the Application Server
protected by the agent is installed.
[ ? : Help, < : Back, ! : Exit ]
Enter the Agent Host name:

Enter the fully qualified host name on which the Application Server protected by the
agent is installed. [ ? : Help, < : Back, ! : Exit ] Enter the Agent Host name:
employee.company22.example.com

Enter the preferred port number on which the application server provides its
services.
[ ? : Help, < : Back, ! : Exit ]
Enter the port number for Application Server instance [80]:

Select http or https to specify the protocol used by the Application server
instance that will be protected by Access Manager Policy Agent.
[ ? : Help, < : Back, ! : Exit ]
Enter the Preferred Protocol for Application Server instance [http]:

Enter the deployment URI for the Agent Application. This Application is used
by the agent for internal housekeeping.
[ ? : Help, < : Back, ! : Exit ]
Enter the Deployment URI for the Agent Application [/agentapp]:

Enter a valid Encryption Key.
[ ? : Help, < : Back, ! : Exit ]
Enter the Encryption Key [UuFkSS0bpli/rY/KqYrGjd6ISaRIQEJT]:

Enter a valid Agent profile name. Before proceeding with the agent installation,
please ensure that a valid Agent profile exists in Access Manager.
[ ? : Help, < : Back, ! : Exit ] Enter the Agent Profile name: examleagent

Enter the path to a file that contains the password to be used for identifying
the Agent.
[ ? : Help, < : Back, ! : Exit ]
Enter the path to the password file: /export/temp/passwordfile
```

```
-----
SUMMARY OF YOUR RESPONSES
-----
```

```
SAP <SID> Directory : /usr/sap/J2E/JC00/j2ee/cluster/server0
Agent Installed on WebAS domain : false
Access Manager Services Host : subcompany22.company22.example.com
Access Manager Services Port : 80
Access Manager Services Protocol : http
```

```
Access Manager Services Deployment URI : /amservice
Agent Host name : employee.company22.example.com
Application Server Instance Port number : 80
Protocol for Application Server instance : http
Deployment URI for the Agent Application : /agentapp
Encryption Key : UuFKSS0bpli/rY/KqYrGjd6ISaRIQEjT
Agent Profile name : agent2.2
Agent Profile Password file name : /export00/password
```

Verify your settings above and decide from the choices below.

1. Continue with Installation
2. Back to the last interaction
3. Start Over
4. Exit

Please make your selection [1]:

Implications of Specific Deployment Scenarios in Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

The following sections refer to specific deployment scenarios involving Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0. These scenarios are likely to affect how you respond to prompts during the installation process. You might also need to perform additional configurations.

Selecting the Domain Type on Which To Install Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

During installation, you are prompted about the domain on which you are installing the agent. The installer configures the installation differently depending upon the deployment container to which the domain is associated: SAP Web Application Server 7.0 or SAP Enterprise Portal 7.0.

Note – The two deployment containers each require that you perform specific post-installation tasks as described in [Chapter 4, “Post-Installation Tasks of Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0.”](#)

As shown in the following task description, to install this agent on a Web Application Server 7.0 (WebAS) domain, enter `true` when prompted. If you are installing the agent on an Enterprise Portal 7.0 domain, do not change this value from its default value of `false`.

▼ To install Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 on a WebAS Domain

The prompt shown in this procedure appears in the agent installation program, which is described in “[Example of Installation Program Interaction in Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0](#)” on page 63.

● Enter true to the following prompt:

```
Enter true if the agent is being installed on a WebAS domain
[ ? : Help, < : Back, ! : Exit ]
Is the agent being installed on a WebAS domain ? [true]:
```

Protecting Applications Simultaneously on SAP Web Application Server 7.0 and SAP Enterprise Portal 7.0

One instance of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 protecting the SAP Enterprise Portal 7.0 application in addition to another instance running on Web Application Server 7.0 is a supported configuration, however the installation process differs slightly. For example, if you first run the installation program on the SAP Enterprise Portal 7.0 application, you are not required to run the installation program again on the Web Application Server 7.0 instance. Also, you will only be able to configure one `config` and `locale` class path in the SAP J2EE configuration tool.

If you are installing the agent on an SAP Enterprise Portal 7.0 domain before installing the agent on an SAP Web Application Server 7.0 domain, follow the instructions for installation and post-installation of SAP Enterprise Portal 7.0 as provided in this guide. You can then configure the second agent instance for SAP Web Application Server 7.0 also following the post-installation task descriptions in this guide, but specifically for SAP Web Application Server 7.0.

Installing Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 in a Clustered Environment

To create a cluster in your SAP environment, you can either add additional dialogue instances to the central instance or add additional server processes to your existing central instance. Obtain information on setting up such a cluster at <http://help.sap.com/>.

Whether your cluster consists of multiple dialogue instances with one or more server processes, or multiple server processes for a central instance, you will need to perform the agent installation process on each server node that you would like the agent to protect. For example the following path represents `server0` on the central instance:

```
/usr/sap/J2E/JC03/j2ee/cluster/server0
```

And the following path represents `server1` on the dialog instance:

```
/usr/sap/J2E/J04/j2ee/cluster/server1
```

For the preceding examples, you must provide the corresponding directory structure to the first agent installation interaction. Similarly, on each node, you must deploy the agent application as described in [“To Deploy the agentapp.war file for SAP Enterprise Portal 7.0/Web Application Server 7.0” on page 79.](#)

Summary of a J2EE Agent Installation in Policy Agent 2.2

At the end of the installation process, the installation program prints the status of the installation along with the installed J2EE agent information. The information that the program displays can be very useful. For example, the program displays the agent instance name, which is needed when configuring a remote instance. The program also displays the location of specific files, which can be of great importance. In fact, you might want to view the installation log file once the installation is complete, before performing the post-installation steps as described in [Chapter 4, “Post-Installation Tasks of Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0.”](#)

The location of directories displayed by the installer are specific. However, throughout this guide and specifically in Summary of Agent Installation shown in this section, *PolicyAgent-base* is used to describe the directory where the distribution files are stored for a specific J2EE agent.

The following example serves as a quick description of the location of the J2EE agent base directory (*PolicyAgent-base*) of Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0.

EXAMPLE 3-2 Policy Agent Base Directory of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

The following directory represents *PolicyAgent-base* of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0:

```
Agent-HomeDirectory/j2ee_agents/sap_v7_agent
```

where *Agent-HomeDirectory* is the directory you choose in which to unpack the J2EE agent binaries.

Information regarding the location of the J2EE agent base directory is explained in detail in [“Location of the J2EE Agent Base Directory in Policy Agent 2.2” on page 50.](#)

The following type of information is printed by the installer:

```
SUMMARY OF AGENT INSTALLATION
-----
Agent instance name: Agent_001
```

Agent Configuration file location:
PolicyAgent-base/Agent_001/config/AMAgent.properties
Agent Audit directory location:
PolicyAgent-base/Agent_001/logs/audit
Agent Debug directory location:
PolicyAgent-base/Agent_001/logs/debug

Install log file location:
PolicyAgent-base/logs/audit/install.log

Thank you for using Access Manager Policy Agent

Once the agent is installed, the directories shown in the preceding example are created in the agent_00x directory, which for this example is specifically Agent_001. Those directories and files are briefly described in the following paragraphs.

PolicyAgent-base/Agent_001/config/AMAgent.properties

Location of the J2EE agent *AMAgent.properties* configuration file for the agent instance. Every instance of a J2EE agent has a unique copy of this file. You can configure this file to meet your site's requirements. For more information, see the following sections:

- [Appendix B, “J2EE Agent *AMAgent.properties* Configuration File in Policy Agent 2.2”](#)
- [“Key Features and Tasks Performed With the J2EE *AMAgent.properties* Configuration File” on page 101](#)

PolicyAgent-base/Agent_001/logs/audit

Location of the J2EE agent local audit trail.

PolicyAgent-base/Agent_001/logs/debug

Location of all debug files required to debug an agent installation or configuration issue.

PolicyAgent-base/logs/audit/install.log

Location of the file that has the agent install file location. If the installation failed for any reason, you can look at this file to diagnose the issue.

Post-Installation Tasks of Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0

This chapter describes configuration and other post-installation considerations and tasks. The chapter is divided into three broad categories as follows:

- [“Common Post-Installation Steps for All J2EE Agents in Policy Agent 2.2” on page 71](#)
- [“Post-Installation Steps Specific to Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0” on page 72](#)
- [“Conditional Post-Installation Steps for J2EE Agents in Policy Agent 2.2” on page 98](#)

After completing the applicable tasks described in this chapter, perform the tasks to configure the agent to your site’s specific requirements as explained in [Chapter 5, “Managing Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0.”](#)

Common Post-Installation Steps for All J2EE Agents in Policy Agent 2.2

The task described in this section applies to all J2EE agent installations.

Updating the Agent Profile for J2EE Agents in Policy Agent 2.2

This procedure is not required. The agent profile is created and updated in Access Manager Console. The agent profile should originally be created prior to installing an agent. However, after you install a J2EE agent, you can update the agent profile at anytime. If you do update the agent profile in Access Manager Console, you must then configure the J2EE agent accordingly as described in this section.

▼ To Update the Agent Profile for J2EE Agents in Policy Agent 2.2

Before You Begin Change the agent profile in Access Manager using Access Manager Console. For more information about the agent profile, see [“Creating a J2EE Agent Profile”](#) on page 54.

1 Change the password in the password file to match the new password you just created in Access Manager Console as a part of the agent profile.

The password file should originally have been created as a J2EE agent pre-installation task. For more information about pre-installation, see [“Preparing to Install Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0”](#) on page 59.

2 In the command line, issue the `agentadmin --encrypt` command to encrypt the new password.
For more information on this command, see [“agentadmin --encrypt”](#) on page 45.

3 Access the J2EE agent `AMAgent.properties` configuration file at the following location:

PolicyAgent-base/AgentInstance-Dir/config

4 In this configuration file, edit the property for the agent ID to match the new ID in the agent profile as follows:

```
com.sun.identity.agents.app.username = agentID
```

where *agentID* represents the new agent ID that you created for the agent profile in Access Manager Console.

5 Edit the property for the agent password as follows:

```
com.ipplanet.am.service.secret = encryptedPassword
```

where *encryptedPassword* represents the new encrypted password you created when you issued the `agentadmin --encrypt` command.

6 Restart the J2EE agent container.

The container needs to be restarted because neither property that you edited in this task is hot-swap enabled.

Post-Installation Steps Specific to Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

Once you have installed Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0 and you have performed the post-installation steps that apply to all J2EE agents in the Policy Agent 2.2 release, complete the tasks in this section that apply to your site's deployment. This section contains the following subsections:

- [“Post-Installation of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0: Both Deployment Containers”](#) on page 73

- “Post-Installation of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0: SAP Enterprise Portal 7.0” on page 85
- “Post-Installation of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0: SAP Web Application Server 7.0” on page 92

Perform the applicable tasks depending upon which deployment container you are configuring.

Post-Installation of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0: Both Deployment Containers

The tasks in this section apply to both of the deployment containers supported by Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0: SAP Enterprise Portal 7.0 and SAP Web Application Server 7.0.

▼ To Deploy the Agent Software Delivery Archive for SAP Enterprise Portal 7.0/Web Application Server 7.0

This post-installation task is required with Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0, regardless of which deployment container the agent is deployed on: SAP Enterprise Portal 7.0 or SAP Web Application Server 7.0.

Before You Begin The following file is the Software Delivery Archive for this agent: AMSAPAgent2.2.sda.

For this task, you must provide the full path name to this Software Delivery Archive, as such:

PolicyAgent-base/etc/AmSAPAgent2.2.sda

Therefore, locate this file and record the full path name for use as part of the task.

1 (Conditional) If the SAP Enterprise Portal 7.0/Web Application Server 7.0 is not running, start it now.

2 Start the Software DeploymentManager (SDM) Remote GUI.

The following example provides the path to the SDMRemote GUI on UNIX based systems:

```
/usr/sap/SID/instanceName/SDM/program/RemoteGui.sh
```

SID represents the SAP system ID.

instanceName represents the SAP Enterprise Portal 7.0 instance.

3 Navigate to the login screen by selecting these options: Menu SDMGui > Login.

4 Log in as the appropriate user as follows:

▪ **J2EE Standalone:**

Log in as Administrator.

▪ **ABAP + J2EE**

Log in as j2ee_admin.

The SAP Software Deployment Manager (SDM) Graphical User Interface (GUI) appears. For a graphical representation of the SDM as it pertains to this task, see [Figure 4–1](#).

5 Select the Deployment tab.

6 Click the plus sign button.

7 Browse to the following file:

PolicyAgent-base/etc/AmsSAPAgent2.2.sda

8 Click Next until you reach the Start Deployment button.

On successful deployment, “Overall Deployment progress” is shown as 100%.

9 Click Confirm.

10 Close the SAP Deployment Manager (SDM) application.

You can close this application by selecting the following options: Menu Deployment > Exit.

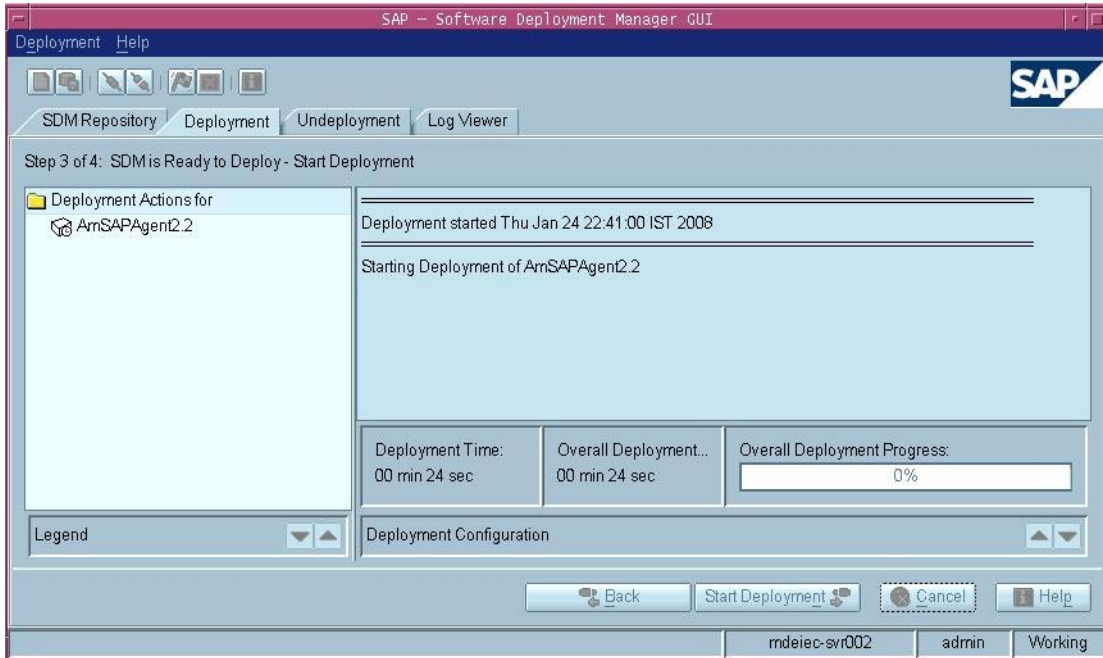


FIGURE 4-1 SAP Software Deployment Manager (SDM) GUI: Deploying the Agent Software Delivery Archive

▼ To Make a Class Loader Reference to the Login Module for SAP Enterprise Portal 7.0/Web Application Server 7.0

This post-installation task is required with Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0, regardless of which deployment container the agent is deployed on: SAP Enterprise Portal 7.0 or SAP Web Application Server 7.0.

- 1 (Conditional) If SAP Enterprise Portal 7.0/Web Application Server 7.0 is not running, start it now.

- 2 Start the Visual Administration tool.

The following example provides the path to the Visual Administration tool on UNIX systems:

```
/usr/sap/SID/instanceName/j2ee/admin/go
```

SID represents the SAP system ID.

instanceName represents the SAP Enterprise Portal 7.0 instance.

- 3 Log in to the Visual Administration tool.

For a graphical representation of the Visual Administration tool as described in the steps that follow in this task, see [Figure 4-2](#).

- 4 Select the Security Provider service.
- 5 Switch to the edit mode by clicking the pencil icon in the far left corner of the right panel.
- 6 Select the Properties tab.
- 7 For the value of the LoginModuleClassLoaders property, enter the following:
 library:AmSAPAgent2.2
 If multiple entries are required in this field, separate the entries by commas.

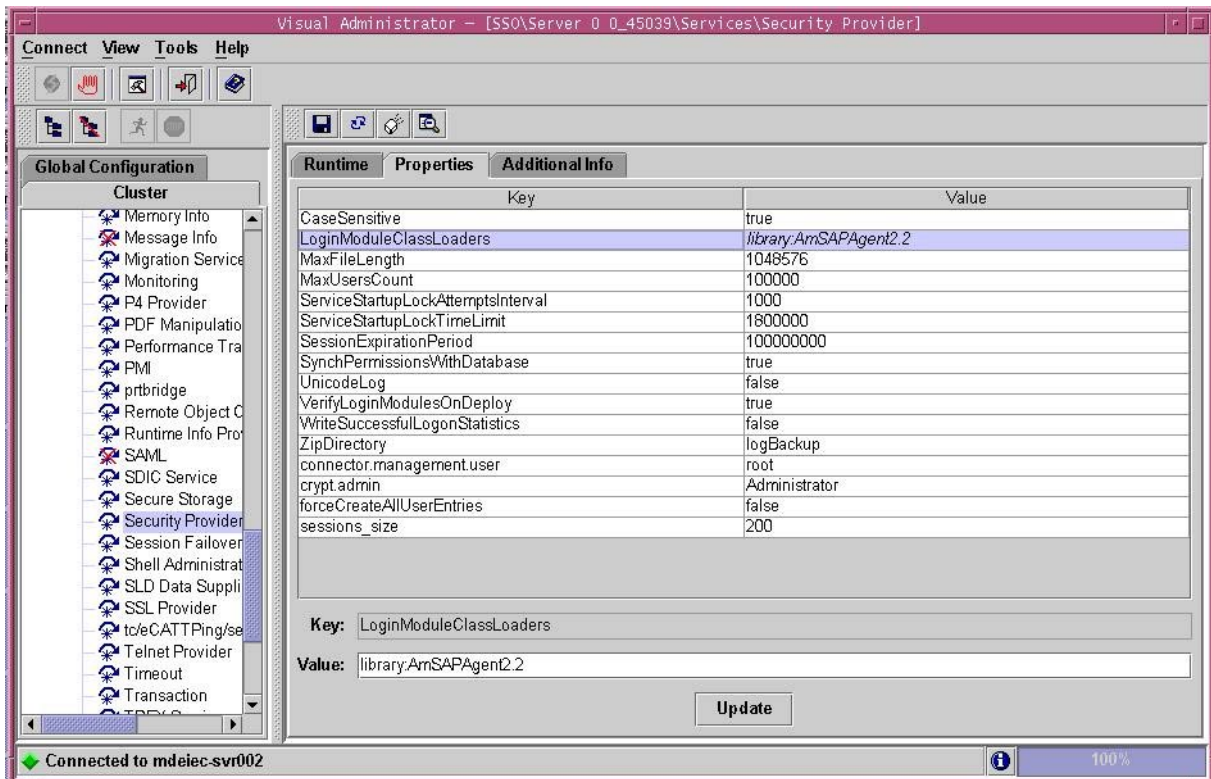


FIGURE 4-2 SAP Visual Administrator: Making a Class Loader Reference

▼ To Modify the SAP Enterprise Portal 7.0/Web Application Server 7.0 Class Path

This post-installation task is required with Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0, regardless of which deployment container the agent is deployed on: SAP Enterprise Portal 7.0 or SAP Web Application Server 7.0.

This task description explains how to modify the SAP Enterprise Portal 7.0/Web Application Server 7.0 class path by adding a `locale` directory and a `config` directory.

1 Start the J2EE Engine configuration tool.

The following example provides the path to the configuration tool on UNIX systems:

```
/usr/sap/SID/instanceName/j2ee/configtool/configtool.sh
```

SID represents the SAP system ID.

instanceName represents the SAP Enterprise Portal 7.0/Web Application Server 7.0 instance.

2 Log in to the configuration tool.

For a graphical representation of the configuration tool as described in the steps that follow in this task, see [Figure 4–2](#).

3 Highlight the SAP Enterprise Portal 7.0/Web Application Server 7.0 instance server (SID).

4 In the right panel, in the Classpath text field, add the `locale` directory and the `config` directory to the end of the class path as follows:

```
;PolicyAgent-base/locale;PolicyAgent-base/AgentInstance-Dir/config
```

To simplify this step, you might want to access the `agentclasspath.txt` file within the `config` directory of the current agent instance. This file contains the exact class path that you must append to the class path of the SAP Enterprise Portal 7.0/Web Application Server 7.0 instance.

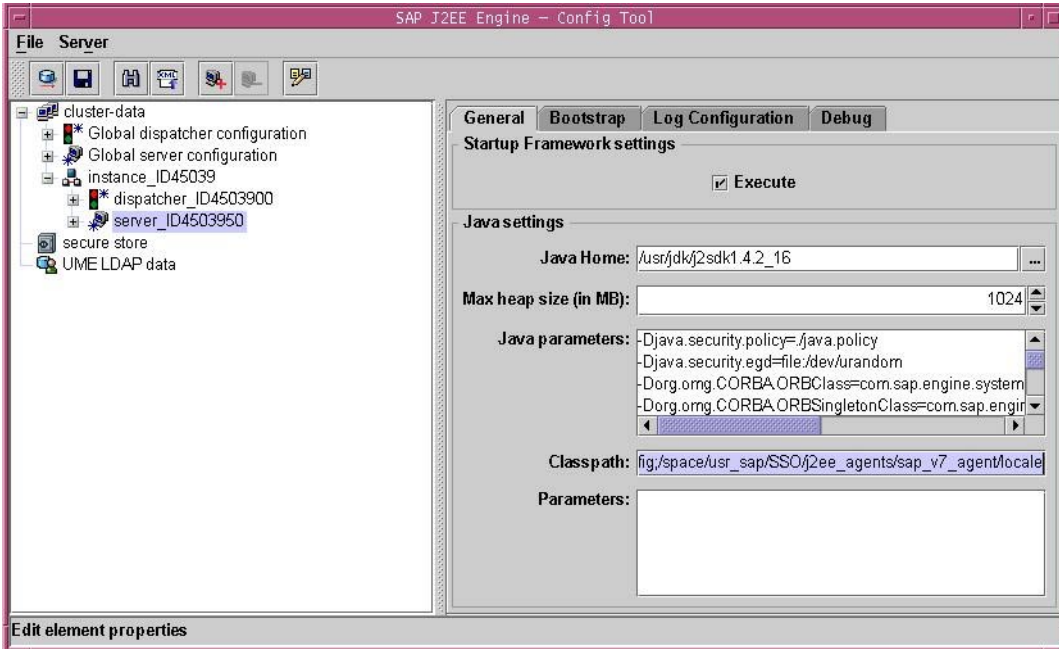


FIGURE 4-3 SAP Config Tool: Modifying the SAP Enterprise Portal 7.0/Web Application Server 7.0 Class Path

▼ To Modify the SAP Enterprise Portal 7.0/Web Application Server 7.0 JVM Options (AIX Systems Only)

This task is specific to AIX systems and is necessary because AIX systems come with an IBM JDK which does not come with the Sun Microsystems JCE provider.

1 Start the J2EE Engine configuration tool.

The following example provides the path to the configuration tool on UNIX systems:

```
/usr/sap/SID/instanceName/j2ee/configtool/configtool.sh
```

SID represents the SAP system ID.

instanceName represents the SAP Enterprise Portal 7.0/Web Application Server 7.0 instance.

2 Log in to the configuration tool.

3 Highlight the SAP Enterprise Portal 7.0/Web Application Server 7.0 instance server (SID).

4 In the right panel, in the Java Parameters field, add the following lines:

```
-DamKeyGenDescriptor.provider=IBMJCE
```

```
-DamCryptoDescriptor.provider=IBMJCE
```

▼ To Deploy the agentapp.war file for SAP Enterprise Portal 7.0/Web Application Server 7.0

This post-installation task is required with Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0, regardless of which deployment container the agent is deployed on: SAP Enterprise Portal 7.0 or SAP Web Application Server 7.0.

1 Start the J2EE engine deploy tool by issuing the following command:

```
/usr/sap/SID/instanceName/j2ee.deploying/DeployTool
```

SID represents the SAP system ID.

instanceName represents the SAP Enterprise Portal 7.0/Web Application Server 7.0 instance.



Caution – Create a subdirectory for the agent application in *DeployContainer-base*. In this scenario, *DeployContainer-base* represents the directory within which the SAP Enterprise Portal 7.0/Web Application Server 7.0 instance was installed. Creating a subdirectory ensures that no other directories are affected by the agent application. If you undeploy the agentapp.war file without creating this subdirectory, DeployTool removes other critical content in the *DeployContainer-base* directory.

2 Create a new project.

You can create a new project by selecting the following options: Menu > Project > New Project.

A dialog box appears.

3 Browse to an empty directory owned by SAP Instance user (j2eadm).**4 Enter agentapp for the address field.****5 Click OK.****6 Select the Assembler tab.****7 Right click the agentapp node to select Add Archive from the context menu.**

See the following figure for a visual reference.

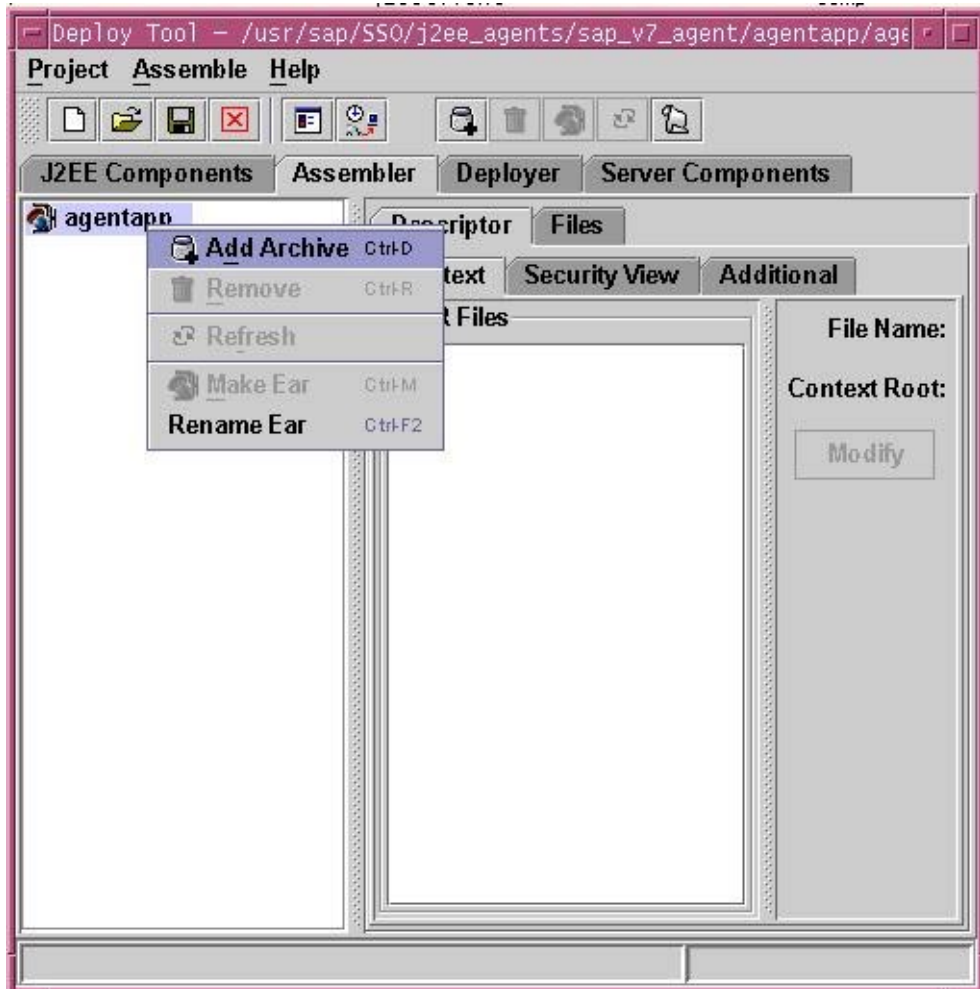


FIGURE 4-4 SAP J2EE Engine Deploy Tool: agentapp Deployment, Add Archive

- 8 **Browse to the *PolicyAgent-base/etc* directory to select *agentapp.war*.**
- 9 **Save the Project.**
You can save the project by selecting the following options: Menu > Project > Save.
- 10 **Browse to the directory specified previously in this task as owned by SAP Instance user (*j2eadm*).**
- 11 **Enter *agentapp* for the address field.**

- 12 Click OK.
- 13 Right click the agentapp root node to select Make Ear from the context menu.
See the following figure for a visual reference.

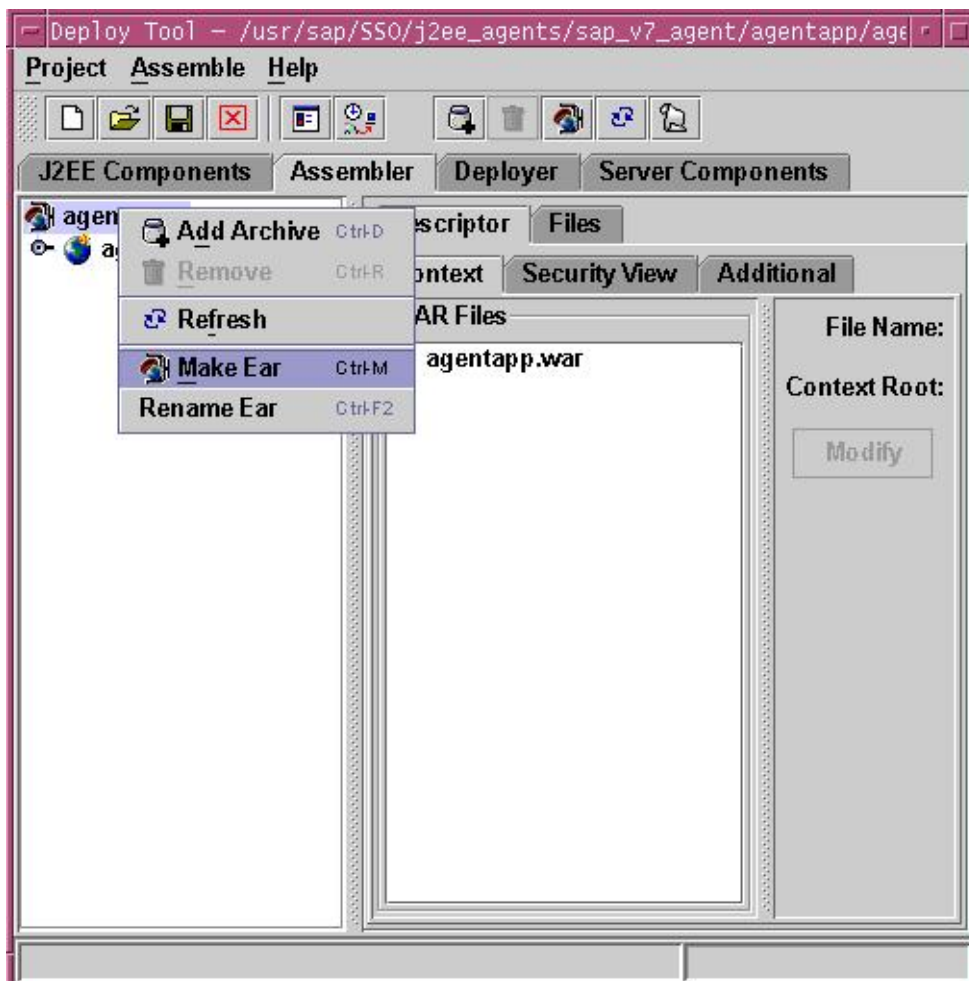


FIGURE 4-5 SAP J2EE Engine Deploy Tool: agentapp Deployment, Make Ear

- 14 Select the Deployer tab.

15 Connect to SAP Enterprise Portal 7.0/Web Application Server 7.0

You can connect to SAP Enterprise Portal 7.0/Web Application Server 7.0 by selecting the following options: Menu >Deploy >Connect.

16 Log in as the appropriate user as follows:

▪ **J2EE Standalone:**

Log in as Administrator.

▪ **ABAP + J2EE**

Log in as j2ee_admin.

17 Deploy agentapp.

You can deploy the agentapp by selecting the following options: Menu > Deploy > Deployment >Deploy Ear.

See the following figure for a visual reference.

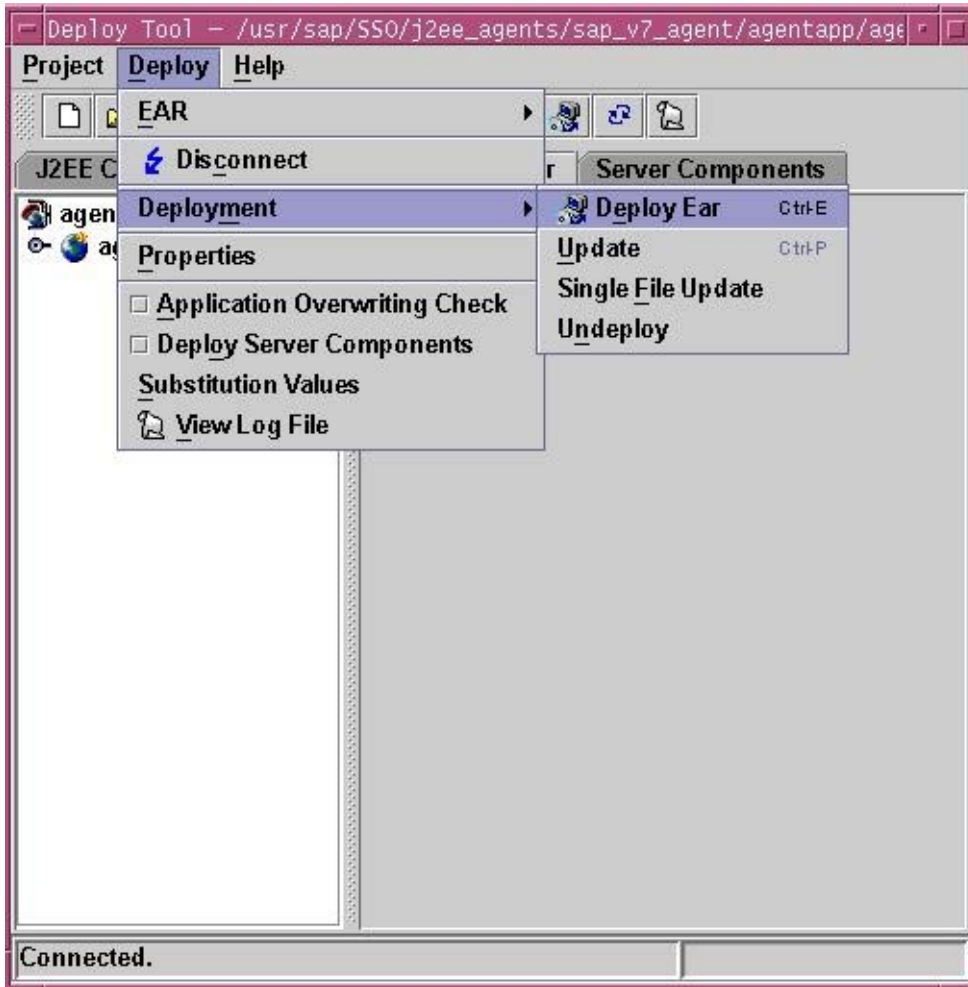


FIGURE 4-6 SAP J2EE Engine Deploy Tool: Deploying agentapp

A prompt appears to start the deployed application.

18 Select Yes.

▼ **To Add a Reference From sap.com/agentapp to the New AmSAPAgent2.2 Library for SAP Enterprise Portal 7.0/Web Application Server 7.0**

This post-installation task is required with Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0, regardless of which deployment container the agent is deployed on: SAP Enterprise Portal 7.0 or SAP Web Application Server 7.0.

A message such as the following appears:

You jumped on node 4503950.

4 Issue the following command:

```
$ add deploy
```

5 Issue the following command:

```
$ CHANGE_REF -m sap.com/agentapp Library:AmSAPAgent2.2
```

The following message appears:

The reference between application sap.com/agentapp and library:AmSAPAgent2.2 was made!

6 Stop and start the SAP Enterprise Portal 7.0/Web Application Server 7.0 instance.

Post-Installation of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0: SAP Enterprise Portal 7.0

Perform the tasks in this section if you are configuring Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 on SAP Enterprise Portal 7.0. This section includes a variety of short configuration tasks that are required for the agent to work on this specific deployment container. Complete all the tasks described in this section before performing the applicable tasks described in [“Conditional Post-Installation Steps for J2EE Agents in Policy Agent 2.2” on page 98](#).

▼ **To Add a Reference From sap.com/irj to the New AmSAPAgent2.2 Library for SAP Enterprise Portal 7.0**

This is one of the post-installation tasks required when Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 has been installed on SAP Enterprise Portal 7.0.

This task description explains how to add a library reference from the sap.com/irj application to the newly deployed AmSAPAgent2.2 library.

Use the command line for this task.

1 Telnet to the J2EE telnet port by issuing a command such as the following:

```
$ telnet j2ee-engine-host instance-telnet-port
```

j2ee-engine-host represents the machine that hosts the SAP Enterprise Portal 7.0 instance.

instance-telnet-port represents the port number of the telnet administration service of the SAP Enterprise Portal 7.0 instance.

The following example demonstrates the format of the telnet command to issue:

```
telnet saphost.example.com 50008
```

For a graphical representation of telnet administration as described in the steps that follow in this task, see the following figure.

```

Telnet Administration
SAP J2EE Engine v7.00

Login: Administrator
Password:
>jump 0
You jumped on node 4503950.
>>add deploy
>CHANGE_REF -m sap.com/irj library:AmSAPAgent2.2
The reference between application sap.com/irj and library:AmSAPAgent2.2 was made!
>exit
Connection to localhost closed by foreign host.
mdefec-svr002:ssoadm>

```

FIGURE 4-8 SAP J2EE Telnet Administration: Adding the Agent Library reference to SAP Enterprise Portal 7.0

2 Log in using Administrator as the user and the corresponding Administrator password.

3 Issue the following command:

```
$ jump 0
```

A message such as the following appears:

```
You jumped on node 4503950
```

4 Issue the following command:

```
$ add deploy
```

5 Issue the following command:

```
$ CHANGE_REF -m sap.com/irj library:AmSAPAgent2.2
```

The following message appears:

```
The reference between application sap.com/irj and
library:AmSAPAgent2.2 was made!
```

6 Stop and start the SAP Enterprise Portal 7.0 instance.

▼ To Provide Access to the New Login Module for SAP Enterprise Portal 7.0

This is one of the post-installation tasks required when Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 has been installed on SAP Enterprise Portal 7.0.

This task description explains how to add the new login module to the J2EE engine list of login modules.

1 (Conditional) If the SAP Enterprise Portal 7.0 is not running, start it now.

2 Start the Visual Administration tool.

The following example provides the path to the Visual Administration tool on UNIX systems:

```
/usr/sap/SID/instanceName/j2ee/admin/go
```

SID represents the SAP system ID.

instanceName represents the SAP Enterprise Portal 7.0 instance.

3 Log in to the Visual Administration tool.

For a graphical representation of the Visual Administration tool as described in the steps that follow in this task, see [Figure 4–9](#).

4 Select the Security Provider service.

5 Select the User Management tab.

6 Switch to the edit mode by clicking the pencil icon in the far left corner of the right panel.

7 Click Manage Security Stores.

8 Click Add Login Module.

A dialog box appears.

9 Click OK.

- 10 In the **Class Name** text field, enter the following:
com.sun.identity.agents.sap.v70.AmSAPEP70LoginModule
- 11 In the **Display Name** text field, enter the following:
AmSAPEP70LoginModule
- 12 Click **OK**.

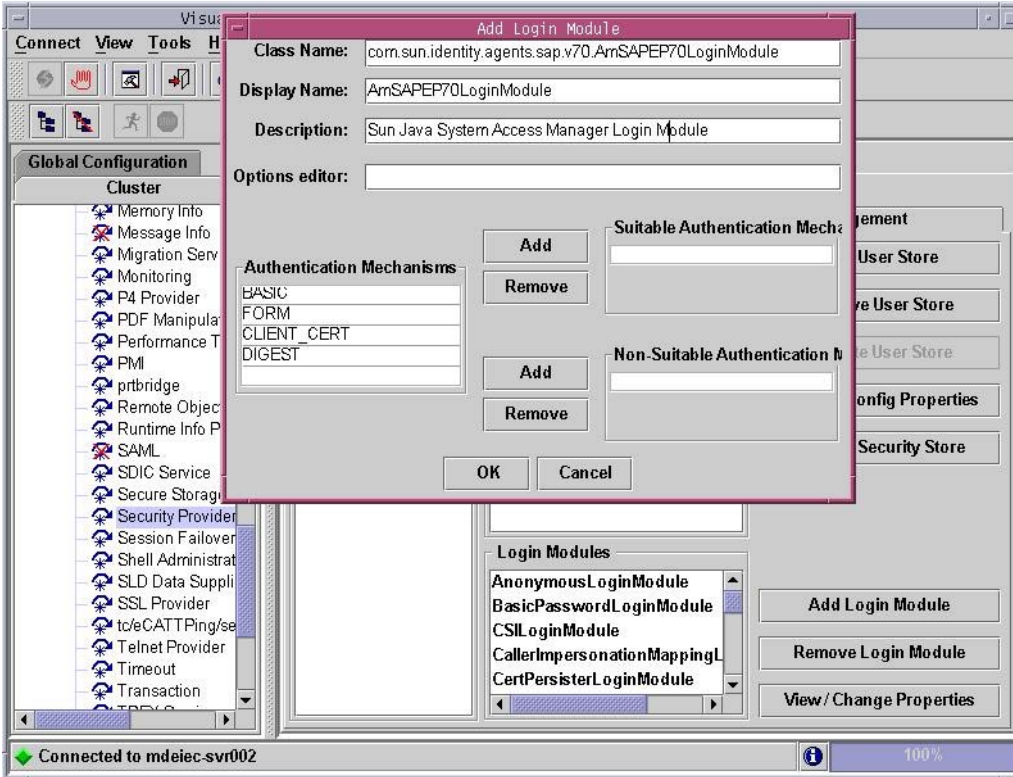


FIGURE 4-9 SAP Visual Administrator: Adding a New Login Module

▼ To Modify the Ticket Template to Use the New Login Module for SAP Enterprise Portal 7.0

This is one of the post-installation tasks required when Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 has been installed on SAP Enterprise Portal 7.0.

This task description explains how to modify the ticket template in order to list the new login module that you just added to the J2EE engine list of login modules.

Before You Begin If necessary, start and log in to the Visual Administration tool as detailed in the preceding task description.

For a graphical representation of the Visual Administration tool as described in the steps in this task, see [Figure 4–10](#).

- 1 **Select the Security Provider service.**
- 2 **Select the Policy Configurations tab.**
- 3 **Switch to the edit mode by clicking the pencil icon in the far left corner of the right panel.**
- 4 **In the Components list, select the ticket authentication template.**
- 5 **Delete all login modules, except for the following:**

```
com.sap.security.core.server.jaas.EvaluteTicketLoginModule
com.sap.security.core.server.jaas.CreateTicketLoginModule
```

- 6 **Click Add New.**
- 7 **From the list of modules, select AmSAPEP70LoginModule.**
- 8 **Click Modify.**
- 9 **Move AmSAPEP70LoginModule between the following two remaining login modules:**

```
com.sap.security.core.server.jaas.EvaluteTicketLoginModule
com.sap.security.core.server.jaas.CreateTicketLoginModule
```

The new ticket authentication template appears as such:

EvaluateTicketLoginModule	SUFFICIENT
AmSAPEP70LoginModule	REQUISITE
CreateTicketLoginModule	OPTIONAL



Caution – Ensure that the ticket authentication template resembles the preceding list in that it follows the same sequence (EvaluateTicketLoginModule, AmSAPEP70LoginModule, and CreateTicketLoginModule) with the same values (SUFFICIENT, REQUISITE, and OPTIONAL).

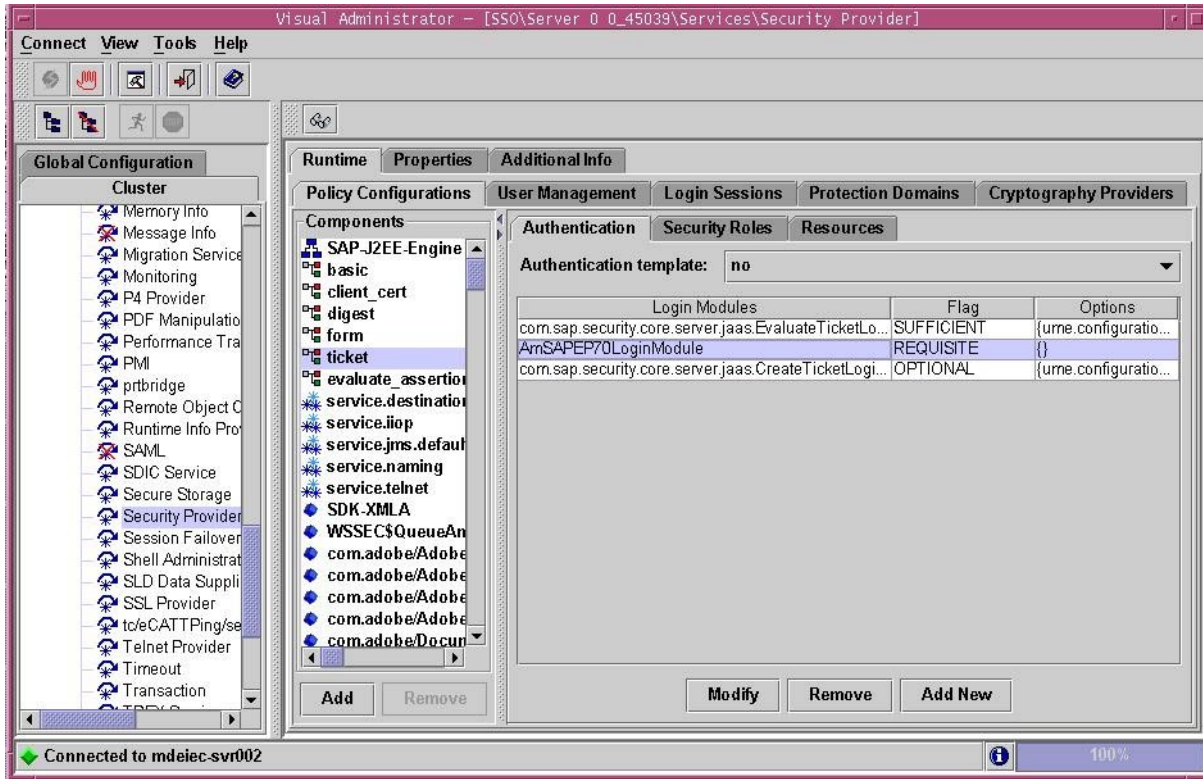


FIGURE 4-10 SAP Visual Administrator: Modifying the Ticket Template

Next Steps Save the ticket authentication template configuration.

▼ To Configure the `ume.logoff.redirect.url` Parameter for SAP Enterprise Portal 7.0

This is one of the post-installation tasks required when Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 has been installed on SAP Enterprise Portal 7.0.

1 Start the J2EE Engine configuration tool.

The following example provides the path to the configuration tool on UNIX systems:

```
/usr/sap/SID/instanceName/j2ee/configtool/configtool.sh
```

SID represents the SAP system ID.

instanceName represents the SAP Enterprise Portal 7.0 instance.

For a graphical representation of the configuration tool as described in the steps that follow in this task, see [Figure 4-11](#).

- 2 Click the pencil icon to switch to the configuration editor mode.
- 3 Click the *pencil and glasses* icon.
- 4 Select `cluster_data` → `server` → `cfg` → `services`.
The UME service property sheet appears.
- 5 Double click the following property sheet: `com.sap.security.core.ume.service`
- 6 Add the following custom value to the property named `ume.logoff.redirect.uri`:
`http://AMServices-host:AMServices-port/amserver/UI/Login?arg=newsession`
AMServices-host represents the fully qualified host name of the server where Access Manager Services are installed.
AMServices-port represents the port number of the server where Access Manager Services are installed.

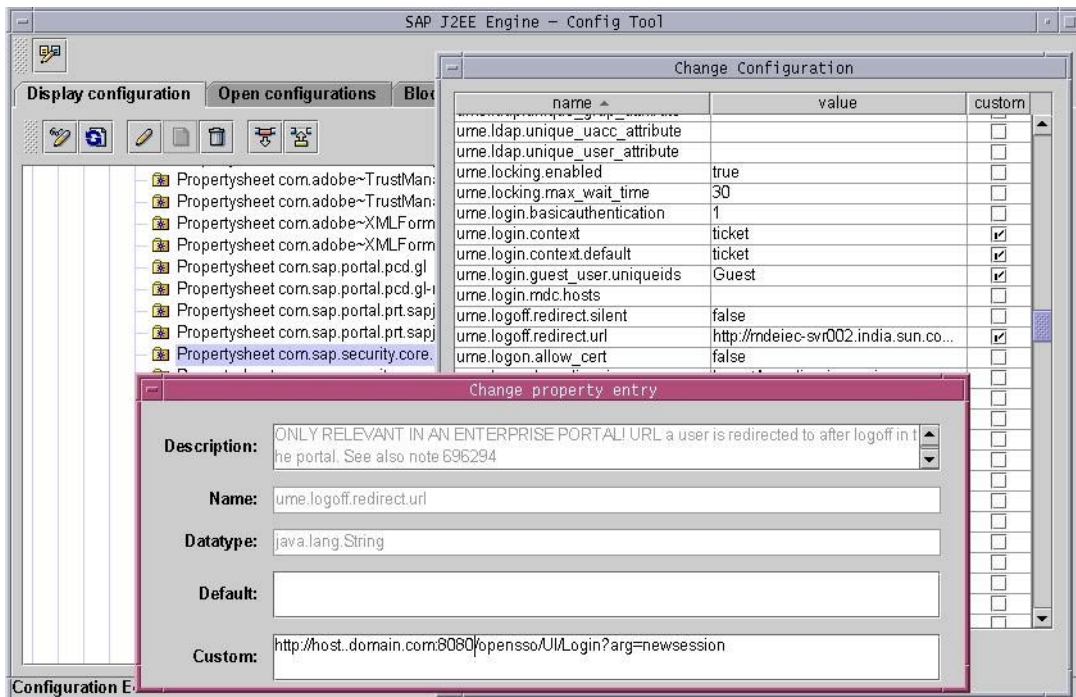


FIGURE 4-11 SAP Config Tool: Configuring the `ume.logoff.redirect.uri` Parameter

▼ To Enable Cookie Reset for SAP Enterprise Portal 7.0

This task enables single logout between the Access Manager instance and the SAP Enterprise Portal 7.0 instance. Otherwise, single logout might fail, potentially creating a security risk.

- 1 **Access the J2EE agent `AMAgent.properties` configuration file.**
- 2 **Change the following properties as shown:**
 - `com.sun.identity.agents.config.cookie.reset.enable = true`
 - `com.sun.identity.agents.config.cookie.reset.name[0] = MYSAPSS02`
 - `com.sun.identity.agents.config.cookie.reset.domain[MYSAPSS02] = EP-DomainName`

where *EP-DomainName* represents the name of the domain of the machine where the SAP Enterprise Portal 7.0 instance is installed, such as `.example.com`.

Post-Installation of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0: SAP Web Application Server 7.0

Perform the tasks in this section if you are configuring Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 on SAP Web Application Server 7.0. This section includes a variety of short configuration tasks that are required for the agent to work on this specific deployment container. Complete all the tasks described in this section before performing the applicable tasks described in [“Conditional Post-Installation Steps for J2EE Agents in Policy Agent 2.2”](#) on page 98.

▼ To Install the Agent Filter for the Deployed Application on SAP Web Application Server 7.0

The agent filter can be installed by modifying the deployment descriptor of the application to be protected. The following steps explain how to install the agent filter for the application you want the agent to protect:

- 1 **To install the agent filter, ensure that the application is not currently deployed on SAP Enterprise Portal 7.0/Web Application Server 7.0.**

If it is currently deployed, remove it before proceeding any further.

- 2 **Create the necessary backups before proceeding to modify these descriptors.**

Since you will modify the deployment descriptor in the next step, creating backup files at this point is important.

3 Edit the application's `web.xml` descriptor as follows:

a. Set the `<DOCTYPE>` element as shown in the following code example:

```
<!DOCTYPE web-app version="2.4"
  xmlns="http://java.sun.com/xml/ns/j2ee"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xsi:schemaLocation="http://java.sun.com/xml/ns/j2ee
  http://java.sun.com/xml/ns/j2ee/web-app_2_4.xsd">
```

SAP Enterprise Portal 7.0/Web Application Server 7.0 supports the Java Servlet Specification version 2.4.

Note that Servlet API version 2.4 is fully backward compatible with version 2.3. Therefore, all existing servlets should work without modification or recompilation.

b. Edit the application's `web.xml` descriptor.

Add the `<filter>` elements in the deployment descriptor. Do this by specifying the `<filter>`, `<filter-mapping>`, and `<dispatcher>` elements immediately following the description element of the `<web-app>` element in the descriptor `web.xml`. The following code example displays a sample `web.xml` descriptor with the `<filter>`, `<filter-mapping>`, and `<dispatcher>` elements added.

```
<web-app>
..
..
<filter>
  <filter-name>Agent</filter-name>
  <filter-class> com.sun.identity.agents.filter.AmAgentFilter </filter-class>
</filter>
<filter-mapping>
  <filter-name>Agent</filter-name>
  <url-pattern>/*</url-pattern>
  <dispatcher>REQUEST</dispatcher>
  <dispatcher>INCLUDE</dispatcher>
  <dispatcher>FORWARD</dispatcher>
  <dispatcher>ERROR</dispatcher>
</filter-mapping>
..
..
</web-app>
```

If you want to protect your application with J2EE declarative security, refer to the *PolicyAgentBase/sampleapp* directory to learn how to build and deploy an application. The *sampleapp* directory is by no means a full fledged J2EE application. Rather it is a simple application that provides you with a quick reference to application specific deployment

descriptors and various deployment modes of a J2EE agent. Once you successfully deploy `sampleapp` and test all of its features, you can use it as a reference to other applications that will be protected by the J2EE agent.

Once the `web.xml` deployment descriptor is modified to reflect the new `<DOCTYPE>` and `<filter>` elements, the agent filter is added to the application. You can now redeploy your application on SAP Enterprise Portal 7.0/Web Application Server 7.0.

Note – Ensure that role-to-principal mappings in container specific deployment descriptors are replaced with Access Manager roles or principals. You can retrieve Access Manager roles or principals for Access Manager 7 by issuing the `agentadmin --getUuid` command. For more information on the `agentadmin --getUuid` command, see [“agentadmin --getUuid” on page 47](#).

You can also retrieve the universal ID for the user (UUID) using Access Manager 7 Console to browse the user profile.

▼ To Add a Reference From Protected Application to the New AmSAPAgent 2.2 Library for SAP Web Application Server 7.0

This is one of the post-installation tasks required when Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 has been installed on SAP Web Application Server 7.0.

This task description explains how to add a library reference from the `sap.com/app-context` application to the newly deployed AmSAPAgent 2.2 library.

Use the command line for this task.

1 Telnet to the J2EE telnet port by issuing a command such as the following:

```
$ telnet j2ee-engine-host instance-telnet-port
```

j2ee-engine-host represents the machine that hosts the SAP Web Application Server 7.0 instance.

instance-telnet-port represents the port number of the telnet administration service of the SAP Enterprise Portal 7.0/Web Application Server 7.0 instance.

The following example demonstrates the format of the telnet command to issue:

```
telnet saphost.example.com 50008
```

After you issue a command similar to the preceding command, a message such as the following appears:

```
Telnet Administration
      [SAP J2EE Engine]
```

Login:
Password:

- 2 **Log in using Administrator as the user and the corresponding Administrator password.**

- 3 **Issue the following command:**

```
$ jump 0
```

A message such as the following appears:

```
You jumped on node 56457550
```

- 4 **Issue the following command:**

```
$ add deploy
```

- 5 **Issue the following command:**

```
$ CHANGE_REF -m sap.com/app-context library:AmSAPAgent2.2
```

The following message appears:

```
The reference between application sap.com/app-context and
library:AmSAPAgent2.2 was made!
```

▼ **To Provide Access to the New Login Module for SAP Web Application Server 7.0**

This is one of the post-installation tasks required when Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 has been installed on SAP Web Application Server 7.0.

This task description explains how to add the new login module to the J2EE engine list of login modules.

- 1 **(Conditional) If the SAP Web Application Server 7.0 is not running, start it now.**

- 2 **Start the Visual Administration tool.**

The following example provides the path to the Visual Administration tool on UNIX systems:

```
/usr/sap/SID/instanceName/j2ee/admin/go
```

SID represents the SAP system ID.

instanceName represents the SAP Web Application Server 7.0 instance.

- 3 **Log in to the Visual Administration tool.**

For a graphical representation of the Visual Administration tool as described in the steps that follow in this task, see [Figure 4-12](#).

- 4 Select the Security Provider service.**
- 5 Select the User Management tab.**
- 6 Switch to the edit mode by clicking the pencil icon in the far left corner of the right panel.**
- 7 Click Manage Security Stores**
- 8 Click Add Login Module.**
A dialog box appears.
- 9 Click OK.**
- 10 In the Class Name text field, enter the following:**
`com.sun.identity.agents.sap.v70.AmSAPWASLoginModule`
- 11 In the Display Name text field, enter the following:**
`AmSAPWASLoginModule`
- 12 Click OK.**

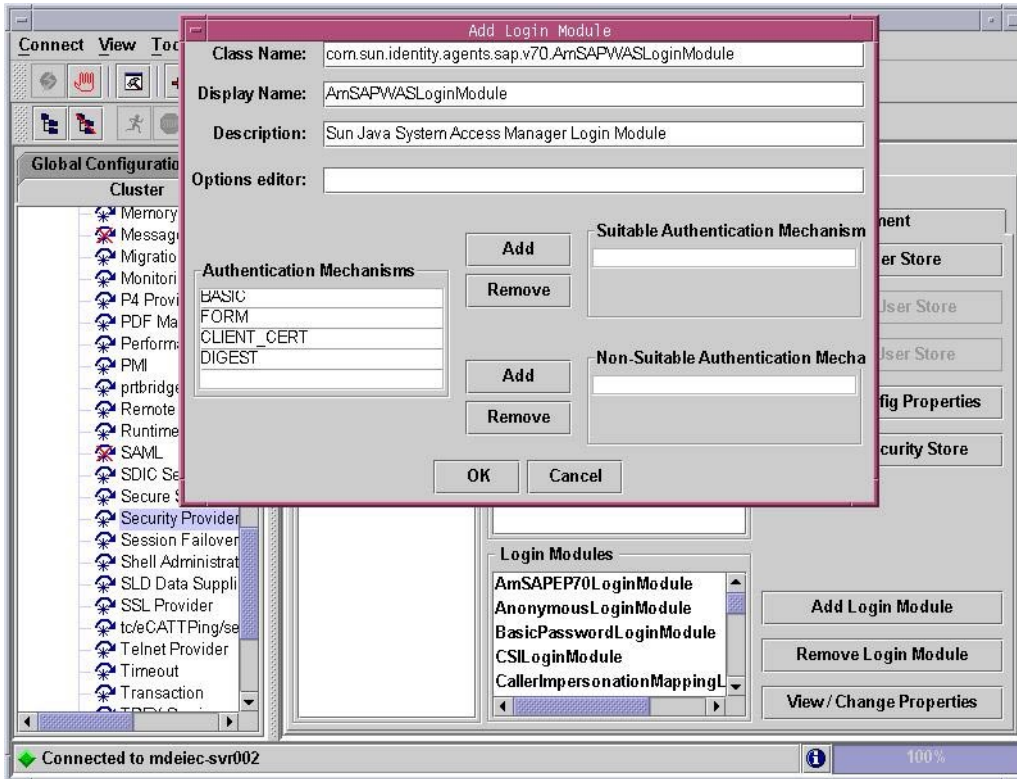


FIGURE 4-12 SAP Visual Administrator: New Login Module for SAP Web Application Server 7.0

▼ To Configure Applications to Use the New Login Module for SAP Web Application Server 7.0

This is one of the post-installation tasks required when Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 has been installed on SAP Web Application Server 7.0.

This task description explains how to use the new login module that you just added to the J2EE engine list of login modules.

Before You Begin If necessary, start and log in to the Visual Administration tool as detailed in the preceding task description.

- 1 **Select the Security Provider service.**
- 2 **Select the User Management tab.**
- 3 **In the Components list, select the application you want to configure.**

- 4 In the right pane, remove `BasicPasswordLoginModule`.
 - a. Select `BasicPasswordLoginModule`.
 - b. Click `Remove`
- 5 Ensure that no other authentication template is being used at this point.
- 6 Click `Add New`.
- 7 From the list of modules, select `AmSAPWASLoginModule`.
- 8 Save the configuration.

Conditional Post-Installation Steps for J2EE Agents in Policy Agent 2.2

Steps described in this section might be required, depending on your site's specific deployment.

Enabling URL Decoding for the SSO Token

The task that follows is required when Access Manager is deployed on Sun Java System Web Server.

▼ To Enable URL Decoding for the SSO Token (Conditional)

Only perform this task when Access Manager is deployed on Sun Java System Web Server. The task involves editing a property in the J2EE agent `AMAgent.properties` configuration file.

- 1 Change to the location of the J2EE agent `AMAgent.properties` configuration file. For information about this file, see [“Location of the J2EE Agent Base Directory in Policy Agent 2.2” on page 50](#).
- 2 Open the `AMAgent.properties` file.
- 3 Set the property `com.sun.identity.agents.config.sso.decode` to `true`.
Therefore, the property appears as follows when properly set:
`com.sun.identity.agents.config.sso.decode = true`
- 4 Save and close the J2EE agent `AMAgent.properties` configuration file.

Creating the Necessary URL Policies

If the agent is installed and configured to operate in the URL_POLICY mode, the appropriate URL policies must be created. The following examples demonstrate conceivable locations for resources that would need to have policies created for them.

EXAMPLE 4-1 Configuring the Necessary URL Policies for SAP Enterprise Portal 7.0

If the agent is protecting SAP Enterprise Portal 7.0 at the `/irj` context URI using port `50000` with the HTTP protocol, at least one policy must be created to allow access to the following resource:

```
http://myhost.mydomain.com:50000/irj
```

EXAMPLE 4-2 Configuring the Necessary URL Policies for SAP Web Application Server 7.0

If SAP Web Application Server 7.0 is available on port 8080 using HTTP protocol, at least one policy must be created to allow access to the following resource:

```
http://myhost.mydomain.com:8080/sampleApp/
```

where `sampleApp` is the context URI for the sample application.

For either of the preceding deployment containers, if no policies are defined and the agent is configured to operate in the URL_POLICY mode, then no user is allowed access to SAP Enterprise Portal 7.0/Web Application Server 7.0 resources. See *Sun Java System Access Manager 7 2005Q4 Administration Guide* to learn how to create these policies using the Access Manager Console or command-line utilities.

Creating the Necessary User Mappings

Regarding Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0, user mapping must be created between Access Manager and the SAP Enterprise Portal 7.0/Web Application Server 7.0 instance. By default, the mapping is based on USER_ID. For this mapping, all users with an account in SAP Enterprise Portal 7.0/Web Application Server 7.0 must also be given an appropriate account in Access Manager.

Managing Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0

After installing Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0 and performing the required post-installation steps, you must adjust the agent configuration to your site's specific deployment. This chapter describes how to modify the agent accordingly.

This chapter focuses on methods available for managing this J2EE agent, specifying the features you can configure and the tasks you can perform using each method as follows:

- “Key Features and Tasks Performed With the J2EE `AMAgent.properties` Configuration File” on page 101
- “Key Features and Tasks Performed With the J2EE `agentadmin` Program” on page 119
- “Key Features and Tasks Performed With the J2EE Agent API” on page 120

Key Features and Tasks Performed With the J2EE `AMAgent.properties` Configuration File

The J2EE agent `AMAgent.properties` configuration file is a text file of configuration properties that you can modify to change J2EE agent behavior.



Caution – The content of the J2EE agent `AMAgent.properties` configuration file is very sensitive. Changes made can result in changes in how the agent works. Errors made can cause the agent to malfunction.

This section describes the most important details of the J2EE agent `AMAgent.properties` configuration file, such as how specific properties can be modified to produce specific results. The topics described are typically those of greatest interest in real-world deployment scenarios. This section does not cover every property in the file. For a list and description of every property, see [Appendix B, “J2EE Agent `AMAgent.properties` Configuration File in Policy Agent 2.2.”](#)

The following is the location of the AMAgent . properties file;

PolicyAgent-base/AgentInstance-Dir/config

For more information about the Policy Agent 2.2 directory structure, see “J2EE Agent Directory Structure in Policy Agent 2.2” on page 50.

- “Hot-Swap Mechanism in J2EE Agents” on page 102
- “List Constructs in the J2EE AMAgent . properties Configuration File” on page 103
- “Map Constructs in the J2EE AMAgent . properties Configuration File” on page 104
- “J2EE Property Configuration: Application Specific or Global” on page 105
- “J2EE Agent Filter Modes” on page 106
- “Enabling Failover in J2EE Agents” on page 107
- “Login Attempt Limit in J2EE Agents” on page 109
- “Redirect Attempt Limit in J2EE Agents” on page 110
- “Not-Enforced URI List in J2EE Agents” on page 110
- “Fetching Attributes in J2EE Agents” on page 112
- “Configuring FQDN Handling in J2EE Agents” on page 116
- “Using Cookie Reset Functionality in J2EE Agents” on page 117
- “Enabling Port Check Functionality in J2EE Agents” on page 118

Hot-Swap Mechanism in J2EE Agents

Certain property keys in the J2EE agent AMAgent . properties configuration file are hot-swap enabled. The value for these keys, when altered, are dynamically loaded by the agent such that it is not necessary to restart the deployment container for these changes to take effect. However, in cases where the property is explicitly identified as not enabled for hot-swap or in cases when the hot-swap mechanism is disabled on the system, the deployment container must be restarted for the changes to take effect.

When the agent is deployed on a deployment container where Access Manager has been configured, the hot-swap mechanism is disabled by default and cannot be used.

The hot-swap mechanism is controlled by the following configuration property:

`com.sun.am.policy.config.load.interval`

The valid values for this property is any unsigned integer including 0, which indicates the amount of time in seconds after which the agent will check for changes to the configuration. A setting of 0 disables the mechanism. By default, this mechanism is set to 0 and is, therefore, disabled.

This mechanism is primarily provided to facilitate the development and testing of your application in a controlled development or test environment. It is strongly recommended that this feature be disabled for production systems to ensure optimal utilization of system

resources. Also, in a production system by disabling this feature, any accidental changes to the agent configuration will not take effect until the deployment container has been restarted.

The property that controls the hot-swap mechanism itself is hot-swap enabled. This means that if the hot-swap mechanism is enabled and you change the value of this property, the new value will take effect after the last hot-swap load interval expires. This can be therefore used to dynamically disable the entire hot-swap system. For example consider the following situation:

- The deployment container is started with the load interval set to 10 seconds. Therefore, changes made to the agent configuration are picked up by the agent every 10 seconds.
- If you modify the load interval value while the deployment container is running and set it to 0, when the last load interval completes, the agent will pick up this new value. Since the value is set to 0 the agent will disable the hot-swap mechanism for the entire system.
- Once disabled, the configuration changes made in the J2EE agent AMAgent . properties configuration file will not be sensed by the agent. Therefore, even if you reset the value of this property now to any other number, it will not enable the hot-swap mechanism unless the deployment container is restarted.

When the value of the load interval is set to 0 during the startup of the deployment container, the hot-swap mechanism will be disabled and cannot be enabled without restarting the server and ensuring that this value is set to a value greater than 0.

List Constructs in the J2EE AMAgent . properties Configuration File

Certain property keys in the J2EE agent AMAgent . properties configuration file are specified as lists. A list construct has the following format:

```
<key>[<index>] = <value>
```

key	The configuration key (name of the configuration property)
index	A positive number starting from 0 that increments by 1 for every value specified in this list.
value	One of the values specified in this list

Note – Properties that are specified in this manner must follow the preceding format, otherwise they will be treated as invalid or missing properties.

More than one property can be specified for this key by changing the value of <index>. This value must start from the number 0 and increment by 1 for each entry added to this list.

If certain indices are missing, those indices are ignored and the rest of the specified values are loaded at adjusted list positions.

Duplicate index values result in only one value being loaded in the indexed or adjusted indexed position.

EXAMPLE 5-1 Example of List Constructs in J2EE AMAgent . properties File

```
com.sun.am.policy.example.list[0] = value0
com.sun.am.policy.example.list[1] = value1
com.sun.am.policy.example.list[2] = value2
```

Map Constructs in the J2EE AMAgent . properties Configuration File

Certain property keys in the J2EE agent are specified as maps. A map construct has the following format:

<key>[<name>]=<value>

key The configuration key (name of the configuration property)

name A string that forms the lookup key as available in the map

value The value associated with the name in the map

Note – Properties that are specified in this manner must follow the preceding format, otherwise they will be treated as invalid or missing properties.

For a given <name>, there may only be one entry in the configuration for a given configuration key (<key>). If multiple entries with the same <name> for a given configuration key are present, only one of the values will be loaded in the system and the other values will be discarded.

EXAMPLE 5-2 Example of Map Constructs in J2EE AMAgent .properties File

```
com.sun.am.policy.example.map[AL] = ALABAMA
com.sun.am.policy.example.map [AK] = ALASKA
com.sun.am.policy.example.map [AZ] = ARIZONA
```

J2EE Property Configuration: Application Specific or Global

Certain property keys in the J2EE agent AMAgent .properties configuration file can be configured for specific applications. Therefore, the agent can use different values of the same property for different applications as defined in the configuration file. Properties that are not configured for specific applications apply to all the applications on that deployment container. Such properties are called global properties. An application specific property has the following format:

```
<key>[<appname>]=<value>
```

key	The configuration key (name of the configuration property)
appname	The application name to which this configuration belongs. The application name is the context path of the application without the leading forward slash character. In case when the application has been deployed at the root-context of the server, the application name should be specified as DefaultWebApp.
value	The value used by the agent to protect the application identified by the given application name

Note – When an application specific configuration is not present, the agent uses different mechanisms to identify a default value. Configurations are possible where the default value is used as the value specified for the same key without any application specific suffix [<appname>] . The following settings for a single property serve as an example:

```
com.sun.identity.agents.config.example[Portal] = value1
com.sun.identity.agents.config.example[DefaultWebApp] = value2
com.sun.identity.agents.config.example = value3
```

The preceding example illustrates that for applications other than the ones deployed on the root context and the context /Portal, the value of the property defaults to value3.

Application Specific configuration properties must follow the rules and syntax of the map construct of configuration entries.

EXAMPLE 5-3 Example of Application Specific and Global Configuration

```
com.sun.identity.agents.config.example[Portal] = value1
com.sun.identity.agents.config.example[BankApp] = value2
com.sun.identity.agents.config.example[DefaultWebApp] = value3
```

J2EE Agent Filter Modes

The agent installation program and the J2EE agent AMAgent.properties configuration file allow you to set the agent filter in one of the five available modes of operation. Depending upon your security requirements, choose the mode that best suits your site's deployment. The following configuration property is used to control the mode of the agent filter:

```
com.sun.identity.agents.config.filter.mode
```

The value for this property can be one of the following:

- NONE
- SSO_ONLY
- URL_POLICY

J2EE Agent Filter Mode-NONE

This mode of operation effectively disables the agent filter. When operating in this mode, the agent filter allows all requests to pass through. However, if the logging is enabled, the agent filter will still log all the requests that it intercepts.

Note – This mode is provided to facilitate development and testing efforts in a controlled development or test environment. Do not to use this mode of operation in a production environment at any time.

When the agent filter is operating in this mode, any declarative J2EE security policy or programmatic J2EE security API calls will return a negative result regardless of the user.

J2EE Agent Filter Mode - SSO_ONLY

This is the least restrictive mode of operation for the agent filter. In this mode, the agent simply ensures that all users who try to access protected web resources are authenticated using Access Manager Authentication Service.

Note – When operating in this mode, any declarative J2EE security policy or programmatic J2EE security API calls evaluated for the application will result in negative evaluation.

J2EE Agent Filter Mode - URL_POLICY

In this mode, the agent filter is used to enforce various URL policies that may be defined in Access Manager.

Note – When the agent filter is in the URL_POLICY mode, the agent does not enforce any applicable J2EE declarative security policies. Such policies along with any calls to J2EE programmatic security API return negative results.

Enabling Failover in J2EE Agents

The agent allows basic failover capabilities. This helps you ensure that if the primary Access Manager instance for which the agent has been configured becomes unavailable, the agent will switch to the next Access Manager instance as specified in the J2EE agent AMAgent . properties configuration file. This setup can be achieved by implementing the following steps.

▼ To Enable Failover in J2EE Agents

- 1 **Provide a list of Access Manager authentication services URLs that may be used by the agent to authenticate users who do not have sufficient credentials to access the protected resources.**

Configure the following property to create the list:

```
com.sun.identity.agents.config.login.url
```

You may specify more than one login URL as follows:

```
com.sun.identity.agents.config.login.url[0] = primary-AM-server
```

```
com.sun.identity.agents.config.login.url[1] = failover-AM-server1
```

```
com.sun.identity.agents.config.login.url[2] = failover-AM-server2
```

primary-AM-server Represents the URL of the primary Access Manager instance to which users are redirected for authentication.

failover-AM-server1 Represents the URL of the Access Manager instance to which users are redirected for authentication if the primary Access Manager instance fails.

failover-AM-server2 Represents the URL of the Access Manager instance to which users are redirected for authentication if the primary Access Manager instance fails and the first failover Access Manager instance fails.

If a URL list is provided to this property, `com.sun.identity.agents.config.login.url`, the agent first tries to establish a connection to the first server (*primary-AM-server*) specified in the URL list. If the agent is successful in establishing this connection, it redirects the user to the Access Manager instance for authentication.

- 2 (Optional) Turn prioritization on for the failover lists by setting the following property to `true`:**
`com.sun.identity.agents.config.login.url.prioritized`

Note – Setting this property to `true` turns prioritization on for the login URL list and the CDSSO URL list. The two cases shown in this step specifically mention the login URL list. However, this explanation of prioritization is exactly the same for the CDSSO URL list. The final step in this procedure describes how to create the CDSSO URL list in case such a scenario applies to your site's deployment.

The following cases describe the behavior of the agent in different situations: when you turn on prioritization and when you do not turn on prioritization for the login URL list.

Case 1: `com.sun.identity.agents.config.login.url.prioritized = true`

A value of `true` means that priority is established for the login URL list described in Step 1. The list was created by configuring the following property:

```
com.sun.identity.agents.config.login.url
```

Therefore, the first URL on the list, which is abbreviated here as `.url[0]`, has a higher priority than `.url[1]` and `.url[1]` has higher priority than `.url[2]` and so on. If the server (*primary-AM-server*) specified in this example as the value for `.url[0]` is running, the agent sends all requests to this server only. However, if *primary-AM-server* fails, from that point on, subsequent requests are sent to the server (*failover-AM-server1*) associated with `.url[1]`. Furthermore, if at some point *primary-AM-server* comes back, then the subsequent requests from that point on are sent to *primary-AM-server*, since it takes priority over *failover-AM-server1*. This mechanism always fails back to the highest priority Access Manager instance among the Access Manager instances that are running at the point in time the agent must redirect requests to an Access Manager instance.

Case 2: `com.sun.identity.agents.config.login.url.prioritized = false`

In this case, no server takes priority over another. Failover occurs in a round-robin fashion. If all the servers are running, the agent sends requests to the server (*primary-AM-server*) associated with `.url[0]`. If *primary-AM-server* goes down then all subsequent requests are sent to the server (*failover-AM-server1*) associated with `.url[1]`. The agent keeps sending the requests to *failover-AM-server1* unless that server goes down. If *failover-AM-server1* does go down then the agent routes all the subsequent requests to the server (*failover-AM-server2*) associated with `.url[2]` until it goes down. If it goes down, the agent tries to connect to *primary-AM-server*

once again. Assuming that by then the *primary-AM-server* is running, all the subsequent requests from then on are sent to *primary-AM-server*. This is a simple round-robin mechanism without any priority involved.

- 3 **Provide a list of Access Manager Naming Service URLs that may be used by the agent to get access to the various other service URLs that may be needed to serve the logged on user.**

This can be done by using the following property:

```
com.ipplanet.am.naming.url
```

More than one naming service URL may be specified as a space delimited list of URLs. The following example illustrates this idea:

```
com.ipplanet.am.naming.url = primary-AM-server failover-AM-server1
```

- 4 **(Conditional) If the deployment consists of an agent instance that is on a different domain than multiple Access Manager instances for which you want to enable failover, provide a URL list of the remote Access Manager instances.**

Configure the following property to create the list:

```
com.sun.identity.agents.config.cdsso.cdcservlet.url[]
```

Specify more than one CDSSO URL in the following manner:

```
com.sun.identity.agents.config.cdsso.cdcservlet.url[0] = primary-remoteAM-server
```

```
com.sun.identity.agents.config.cdsso.cdcservlet.url[1] = failover-remoteAM-server1
```

```
com.sun.identity.agents.config.cdsso.cdcservlet.url[2] = failover-remoteAM-server2
```

Login Attempt Limit in J2EE Agents

When a user tries to access a protected resource without having authenticated with Access Manager Authentication Services, the request is treated as a request with insufficient credentials. The default action taken by the agent when it encounters such a request is to redirect the user to the next available Login URL as configured in the J2EE agent `AMAgent.properties` configuration file.

Despite the repeated redirects performed by the agent, the user could still be unable to furnish the necessary credentials. In such a case, the agent can be directed to block such a request. This is configured using the Login Attempt Limit configuration property. The configuration property that controls this behavior is as follows:

```
com.sun.identity.agents.config.login.attempt.limit
```

If a non-zero positive value is specified for this property in the J2EE agent `AMAgent.properties` configuration file, the agent will only allow that many attempts before it blocks the access request without the necessary credentials. When set to a value of zero, this feature is disabled.

To guard against potential denial-of-service attacks on your system, enable this feature.

Redirect Attempt Limit in J2EE Agents

The processing of requests by the agent can result in redirects for the client browser. Such redirects can happen when the user has not authenticated with Access Manager Authentication Service, lacks the sufficient credentials necessary to access a protected resource, and a variety of other reasons.

While the agent ensures that only the authenticated and authorized users get access to the protected resources, there is a remote possibility that due to misconfiguration of the system, the client browser may be put into an infinite redirection loop.

The Redirect Attempt Limit configuration property allows you to guard against such potential situations by ensuring that after a given number of consecutive requests from a particular user that result in the same exact redirect, the agent blocks the user request. This blocking of the request is only temporary and is removed the moment the user makes a request that does not result in the same redirect or results in access being granted to the protected resource. The configuration property that controls this feature is:

```
com.sun.identity.agents.config.redirect.attempt.limit
```

If a non-zero positive integer is specified as the value of this property, the agent will break the redirection loop after the specified number of requests result in the same redirects. When its value is set to zero, this feature is disabled.

To protect the system from such situations, enable this feature. Furthermore, enabling this feature can help in breaking potential denial of service attacks.

Not-Enforced URI List in J2EE Agents

The J2EE agent `AMAgent.properties` configuration file allows you to specify a list of URIs that are treated as not-enforced. Access to these resources is always granted by the agent. The configuration property that controls this list is as follows:

```
com.sun.identity.agents.config.notenforced.uri
```

It is recommended that if your deployed application has pages that use a bulk of graphics that do not need the agent protection, such content be added to the agent's not-enforced list to ensure the optimal utilization of the system resources. Following is an example of the entries that you may specify in the not-enforced list:

```
com.sun.identity.agents.config.notenforced.uri[0] = /images/*  
com.sun.identity.agents.config.notenforced.uri[1] = /public/*.html  
com.sun.identity.agents.config.notenforced.uri[2] = /registration/*
```

This enables the agent to focus on enforcing access control only over requests that do not match these given URI patterns. The use of a wildcard (*) is allowed to indicate the presence of one or more characters in the URI pattern being specified.

Inverting the Not-Enforced URI List

In situations where only a small portion of the deployed application needs protection, you can configure the agent to do just that by inverting the not-enforced list. This results in the agent enforcing access control over the entries that are specified in the not-enforced list and allowing access to all other resources on the system. This feature is controlled by the following property:

```
com.sun.identity.agents.config.notenforced.uri.invert
```

When you set the value to `true` for this property, it makes the entries specified in the not-enforced list as enforced entries and the rest of the application resources are treated as not-enforced.



Caution – When the not-enforced list is inverted, the number of resources for which the agent will not enforce access control is potentially very large. The use of this feature should therefore be used with extreme caution and only after extensive evaluation of the security requirements of the deployed applications.

Note –

- When an Access Denied URI is specified, it is never enforced by the agent regardless of the configuration of the not-enforced list. This is necessary to ensure that the agent can use the Access Denied URI to block any unauthorized access for protected system resources.
 - When configuring access denied URIs within the deployment descriptor of the web application, you must ensure that these values are added to the not-enforced list of the agent. Failing to do so can result in application resources becoming inaccessible by the user.
 - Any resource that has been added to the not-enforced list must not access any protected resource. If it does so, it can result in unauthorized access to protected system resources. For example, if a servlet that has been added to the not-enforced list, in turn sends the request to another servlet, which is protected, it can potentially lead to unauthorized access to the protected servlet.
-

Fetching Attributes in J2EE Agents

Certain applications rely on the presence of user-specific profile information in some form in order to process the user requests appropriately. J2EE agents provide the functionality that can help such applications by making these attributes from the user's profile available in various forms. Policy Agent 2.2 allows the following attribute types to be fetched using the corresponding property from the J2EE agent `AMAgent.properties` configuration file:

Profile Attributes

```
com.sun.identity.agents.config.profile.attribute.fetch.mode
```

Session Attributes

```
com.sun.identity.agents.config.session.attribute.fetch.mode
```

Policy Response Attributes

```
com.sun.identity.agents.config.response.attribute.fetch.mode
```

The following values are possible for these three properties:

- NONE
- HEADER
- REQUEST_ATTRIBUTE
- COOKIE

The default value for these properties is `NONE`, which specifies that that particular attribute type (profile attribute, session attribute, or policy response attribute) is not fetched. The other possible values (`HEADER`, `REQUEST_ATTRIBUTE`, or `COOKIE`) that can be used with these properties specify which method will be used to fetch a given attribute type. For more information, see [“Methods for Fetching Attributes in J2EE Agents” on page 115](#).

Depending upon how these values are set, the agent retrieves the necessary attributes available for the logged on user and makes them available to the application.

The final subsection in this section describes other properties in the J2EE agent AMAgent .properties configuration file that can influence the attribute fetching process, see [“Common Attribute Fetch Processing Related Properties” on page 116](#).

The following subsections provide information about how to set the type of attribute that is fetched.

Fetching Profile Attributes in J2EE Agents

To obtain user-specific information by fetching profile attributes, assign a mode to the profile attribute property and map the profile attributes to be populated under specific names for the currently authenticated user. The following example first demonstrates how to assign the REQUEST_ATTRIBUTE mode for fetching profile attributes and then demonstrates a way to map those attributes:

Assigning a Mode to Profile Attributes

```
com.sun.identity.agents.config.profile.attribute.fetch.mode =
REQUEST_ATTRIBUTE
```

The key is the profile attribute name and the value is the name under which that attribute will be made available.

Mapping Profile Attributes

```
com.sun.identity.agents.config.profile.attribute.mapping[cn]=CUSTOM-
Common-Name
com.sun.identity.agents.config.profile.attribute.mapping[mail]=CUSTOM-
Email

com.sun.identity.agents.config.profile.attribute.fetch.mode =
REQUEST_ATTRIBUTE
com.sun.identity.agents.config.profile.attribute.mapping[] =
```

Fetching Session Attributes in J2EE Agents

To obtain user-specific information by fetching profile attributes, assign a mode to the session attribute property and map the session attributes to be populated under specific names for the currently authenticated user. The following example first demonstrates how to assign the REQUEST_ATTRIBUTE mode for fetching session attributes and then demonstrates a way to map those attributes:

Assigning a Mode to Session Attributes

```
com.sun.identity.agents.config.session.attribute.fetch.mode =
REQUEST_ATTRIBUTE
```

The key is the session attribute name and the value is the name under which that attribute will be made available.

Mapping Session Attributes

```
com.sun.identity.agents.config.session.attribute.mapping[UserToken]=  
CUSTOM-userid
```

```
com.sun.identity.agents.config.session.attribute.fetch.mode =  
REQUEST_ATTRIBUTE
```

```
com.sun.identity.agents.config.session.attribute.mapping[] =
```

Fetching Policy Response Attributes in J2EE Agents

To obtain user-specific information by fetching policy response attributes, assign a mode to the policy response attribute property and map the policy response attributes to be populated under specific names for the currently authenticated user. The following example first demonstrates how to assign the REQUEST_ATTRIBUTE mode for fetching policy response attributes and then demonstrates a way to map those attributes:

Assigning a Mode to Policy Response Attributes

```
com.sun.identity.agents.config.response.attribute.fetch.mode =  
REQUEST_ATTRIBUTE
```

The key is the policy response attribute name and the value is the name under which that attribute will be made available.

Mapping Policy Response Attributes

```
com.sun.identity.agents.config.response.attribute.mapping
```

```
com.sun.identity.agents.config.response.attribute.fetch.mode =  
REQUEST_ATTRIBUTE
```

```
com.sun.identity.agents.config.response.attribute.mapping[] =
```

Using this property for mapping policy response attributes, you can specify any number of attributes that are required by the protected application. For example, if the application requires the attributes `cn` and `mail`, and it expects these attributes to be available under the names `COMMON_NAME` and `EMAIL_ADDR`, then your configuration setting would be as follows:

```
com.sun.identity.agents.config.response.attribute.mapping[cn] = COMMON_NAME
```

```
com.sun.identity.agents.config.response.attribute.mapping[mail] = EMAIL_ADDR
```

Methods for Fetching Attributes in J2EE Agents

The attribute types can be fetched by different methods as follows:

- HTTP Headers
- Request Attributes
- Cookies

Fetching Attributes as HTTP Headers

When the agent is configured to provide the LDAP attributes as HTTP headers, these attributes can be retrieved using the following methods on the `javax.servlet.http.HttpServletRequest` interface:

```
long getDateHeader(java.lang.String name)

java.lang.String getHeader(java.lang.String name)

java.util.Enumeration getHeaderNames()

java.util.Enumeration getHeaders(java.lang.String name)

int getIntHeader(java.lang.String name)
```

The property that controls the parsing of a date value from an appropriate string as set in the LDAP attribute is the following:

```
com.sun.identity.agents.config.attribute.date.format
```

This property defaults to the value `EEE, d MMM yyyy hh:mm:ss z` and should be changed as necessary.

Multi-valued attributes can be retrieved as an instance of `java.util.Enumeration` from the following method:

```
java.util.Enumeration getHeaders(java.lang.String name)
```

Fetching Attributes as Request Attributes

When the agent is configured to provide the LDAP attributes as request attributes, the agent populates these attribute values into the `HttpServletRequest` as attributes that can later be used by the application as necessary. These attributes are populated as `java.util.Set` objects, which must be cast to this type before they can be successfully used.

Fetching Attributes as Cookies

When the agent is configured to provide the LDAP attributes as cookies, the necessary values are set as server specific cookies by the agent with the path specified as `"/`

Multi-valued attributes are set as a single cookie value in a manner that all values of the attribute are concatenated into a single string using a separator character that can be specified by the following configuration entry:

```
com.sun.identity.agents.config.attribute.cookie.separator
```

One of the tasks of the application is to parse this value back into the individual values to ensure the correct interpretation of the multi-valued LDAP attributes for the logged on user.

When you are fetching attributes as cookies, also use the cookie reset functionality to ensure that these cookies get cleaned up from the client browser when the client browser's session expires. For more information, see [“Using Cookie Reset Functionality in J2EE Agents” on page 117](#).

Common Attribute Fetch Processing Related Properties

This section lists the most common configuration properties that are used to influence attribute fetching.

```
com.sun.identity.agents.config.attribute.cookie.separator
```

This property allows you to assign a character to be used to separate multiple values of the same attribute when it is being set as a cookie. This property is set in the following manner:

```
com.sun.identity.agents.config.attribute.cookie.separator = |
```

```
com.sun.identity.agents.config.attribute.cookie.encode
```

This property is a flag that indicates if the value of the attribute should be URL encoded before being set as a cookie. This property is set in the following manner:

```
com.sun.identity.agents.config.attribute.cookie.encode = true
```

```
com.sun.identity.agents.config.attribute.date.format
```

This property allows you to set the format of date attribute values to be used when the attribute is set to HTTP header. This format is based on the definition as provided in `java.text.SimpleDateFormat`. This property is set in the following manner:

```
com.sun.identity.agents.config.attribute.date.format = EEE, d MMM yyyy hh:mm:ss z
```

Configuring FQDN Handling in J2EE Agents

To ensure appropriate user experience, the use of valid URLs by users to access resources protected by the agent must be enforced. This functionality is controlled by three separate properties:

```
com.sun.identity.agents.config.fqdn.check.enable
```

Enables FQDN

`com.sun.identity.agents.config.fqdn.default`
Stores the default FQDN value

`com.sun.identity.agents.config.fqdn.mapping[]`
Sets FQDN mapping

The configuration property for the default FQDN provides the necessary information needed by the agent to identify if the user is using a valid URL to access the protected resource. If the agent determines that the incoming request does not have a valid hostname in the URL, it redirects the user to the corresponding URL with a valid hostname. The difference between the redirect URL and the URL originally used by the user is only the hostname, which is now changed by the agent to a fully qualified domain name (FQDN) as per the value specified in this property.

The property FQDN Map provides another way by which the agent can resolve malformed access URLs used by the users and take corrective action. The agent gives precedence to entries defined in this property over the value defined in the default FQDN property. If none of the entries in this property matches the hostname specified in the user request, the agent uses the value specified for default FQDN property to take the necessary corrective action.

The FQDN Map property can be used for creating a mapping for more than one hostname. This can be done when the deployment container protected by this agent can be accessed using more than one hostname. As an example, consider a protected deployment container that can be accessed using the following host names:

- `www.externalhostname.com`
- `internalhostname.interndomain.com`
- *IP address*

In this case, assuming that `www.externalhostname.com` is the default FQDN, then the FQDN Map can be configured as follows to allow access to the application for users who will use the hostname `internalhostname.interndomain.com` or the raw IP address, say `192.101.98.45`:

```
com.sun.identity.agents.config.fqdn.mapping [internalhostname.interndomain.com] =
internalhostname.interndomain.com
```

```
com.sun.identity.agents.config.fqdn.mapping [192.101.98.45] = 192.101.98.45
```

Using Cookie Reset Functionality in J2EE Agents

The agent allows you to reset certain cookies that may be present in the user's browser session if the user's Access Manager session has expired. This feature is controlled by the following configuration properties:

```
com.sun.identity.agents.config.cookie.reset.enable = false
com.sun.identity.agents.config.cookie.reset.name[0] =
```

```
com.sun.identity.agents.config.cookie.reset.domain[] =  
com.sun.identity.agents.config.cookie.reset.path[] =
```

The preceding four properties can be used to specify the exact details of the cookie that should be reset by the agent when a protected resource is accessed without a valid session.

The `com.sun.identity.agents.config.cookie.reset.name` property specifies a list of cookie names that will be reset by the agent when necessary. Each entry in this list can correspond to a maximum of one entry in the `com.sun.identity.agents.config.cookie.reset.domain` property and the `com.sun.identity.agents.config.cookie.reset.path` property, both of which are used to define the cookie attributes - the domain on which a particular cookie should be set and the path on which it will be set.

When using this feature, ensure that the correct values of the domain and path are specified for every cookie entry in the cookie list. If these values are inappropriate, the result might be that the cookie is not reset in the client browser.

When a cookie entry does not have an associated domain specified in the domain map, it is handled as a server cookie. Similarly, when a cookie entry does not have a corresponding path entry specified, the anticipated cookie path is “/”.

Enabling Port Check Functionality in J2EE Agents

In situations when Access Manager and the deployment container are installed on the same system but on different ports, certain browsers may not send the HOST header correctly to the agent in situations where there are redirects involved between Access Manager Authentication Service and the agent. In such situations, the agent, relying on the availability of the port number from the deployment container, might misread the port number that the user is trying to access.

When such a situation occurs, it can have a severe impact on the system since the agent now senses a resource access that in reality did not occur and consequently the subsequent redirects as well as any policy evaluations may fail thereby making the protected application inaccessible to the end user.

This situation can be controlled by enabling port check functionality on the agent. This is controlled by the following configuration property:

```
com.sun.identity.agents.config.port.check.enable
```

When this property is set to `true`, the agent verifies the correctness of the port number read from the request against its configuration. The configuration that provides the reference for this checking is set by the following property:

```
com.sun.identity.agents.config.port.check.setting
```

This property allows the agent to store a map of various ports and their corresponding protocols. When the agent is installed, this map is populated by the preferred port and protocol of the agent server as specified during the installation. However, if the same agent is protecting more than one HTTP listeners, you must add that information to the map accordingly.

When the agent discovers an invalid port in the request, it takes corrective action by sending some HTML data to break the redirection chain so that the browser can reset its HOST header on the subsequent request. This content is read from the file that resides in the `locale` directory of agent installation. The name of the file is controlled by the following property:

```
com.sun.identity.agents.config.port.check.file
```

This property can also be used to specify the complete path to the file that may be used to achieve this functionality. This file contains special HTML that uses a META-EQUIV REFRESH tag in order to allow the browser to continue automatically when the redirect chain is broken. Along with this HTML, this file must contain the string `am.filter.request.url`, which is dynamically replaced by the actual request URL by the agent.

You can modify the contents of this file or specify a different file to be used, if necessary, so long as it contains the `am.filter.request.url` string that the agent can substitute in order to construct the true request URL with the correct port. The contents of this file should be such that it should either allow the user to automatically be sent to this corrected location or let the user click on a link or a button to achieve the same result.

Key Features and Tasks Performed With the J2EE agentadmin Program

The `agentadmin` program is a utility used to perform a variety of tasks from required tasks, such as installation to optional tasks, such as displaying version information. This section summarizes the tasks that can be performed with the `agentadmin` program. Many of the tasks performed with this program are related to installation or uninstallation. For detailed information about the options available with this program, see [“Role of the agentadmin Program in a J2EE Agent for Policy Agent 2.2”](#) on page 38.

In this section, the options are listed for your quick review to help you get a sense of how the `agentadmin` program fits in with the other methods of managing J2EE agents, which are all discussed in this chapter.

The location of the `agentadmin` program is as follows:

```
PolicyAgent-base/bin
```

The following table lists options that can be used with the `agentadmin` command and gives a brief description of the specific task performed with each option.

Note – In this section, the options described are the `agentadmin` program options that apply to all J2EE agents. Options that only apply to specific J2EE agents are relatively uncommon and are described where necessary within the corresponding J2EE agent guide.

TABLE 5-1 The `agentadmin` Program: Supported Options

Option	Task Performed
<code>--install</code>	Installs a new agent instance
<code>--uninstall</code>	Uninstalls an existing Agent instance
<code>--listAgents</code>	Displays details of all the configured agents
<code>--agentInfo</code>	Displays details of the agent corresponding to the specified agent IDs
<code>--version</code>	Displays the version information
<code>--encrypt</code>	Encrypts a given string
<code>--getEncryptKey</code>	Generates an Agent Encryption key
<code>--uninstallAll</code>	Uninstalls all agent instances
<code>--getUuid</code>	Retrieves a universal ID for valid identity types
<code>--usage</code>	Displays the usage message
<code>--help</code>	Displays a brief help message

Key Features and Tasks Performed With the J2EE Agent API

The agent runtime provides access to all the Access Manager application program interfaces (API) that can be used to further enhance the security of your application. Besides the Access Manager API, the agent also provides a set of API that allow the application to find the SSO token string associated with the logged-in user. These API can be used from within the web container or the EJB container of the deployment container. These are agent utility API. However, an equally viable option is to use client SDK public API directly to fetch the SSO token.

Note – Certain containers, such as Apache Tomcat Servlet/JSP Container do not have an EJB container. Hence, the EJB related agent API would not be applicable for such containers.

The subsections that follow illustrate the available agent API that can be used from within an application. The J2EE agent API have changed in Policy Agent 2.2 as explained in this section. This section includes an example of the new API in use, see [“Usage of New J2EE Agent API in Policy Agent 2.2” on page 122](#).

Class AmFilterManager

`com.sun.identity.agents.filter.AmFilterManager`

Available API for Class AmFilterManager

- `public static com.sun.identity.agents.filter.AmSSOCache getAmSSOCacheInstance()` throws `com.sun.identity.agents.arch.AgentException`

Note – Deprecated: This method has been deprecated. The best practice is not to use this method, but to use the new public API for this `AmFilterManager` class as follows:

```
public static com.sun.identity.agents.filter.IAmSSOCache getAmSSOCache()
```

This method returns an instance of Class `AmSSOCache`, which can be used to retrieve the SSO token for the logged-in user. This method can throw `AgentException` if an error occurs while processing this request.

- `public static com.sun.identity.agents.filter.IAmSSOCache getAmSSOCache()`

This method returns an instance of `IAmSSOCache` interface, which can be used to retrieve the SSO token for the logged-in user.

Interface IAmSSOCache

`com.sun.identity.agents.filter.IAmSSOCache`

Available API for Interface IAmSSOCache

```
public String getSSOTokenForUser(Object ejbContextOrServletRequest)
```

This method can be used to retrieve the SSO token for the logged-in user. If called from the web tier, this method passes an instance of `javax.servlet.http.HttpServletRequest` as an argument. If called from the EJB tier, this method passes an instance of `javax.ejb.EJBContext` as an argument. This method eradicates the need to use two separate methods in `AmSSOCache` to retrieve the SSO token.

Class AmSSOCache

`com.sun.identity.agents.filter.AmSSOCache`

Note – Deprecated: This class and its methods have been deprecated. The best practice is not to use the methods in this class, but to use the unified API in `com.sun.identity.agents.filter.IAmSSOCache`.

Available API for Class AmSSOCache

- `public java.lang.String
getSSOTokenForUser(javax.servlet.http.HttpServletRequest request)`

Note – Deprecated: This method has been deprecated as explained in the Note in “[Class AmSSOCache](#)” on page 122.

This method returns the SSO token for the logged-in user whose request is currently being processed in the web container within the deployment container. This method can return null if the requested token is not available at the time of this call.

- `public java.lang.String getSSOTokenForUser(javax.ejb.EJBContext context)`

Note – Deprecated: This method has been deprecated as explained in the Note in “[Class AmSSOCache](#)” on page 122.

This method returns the SSO token for the logged on user whose request is currently being processed in the deployment container’s EJB tier. This method can return null if the requested token is not available at the time of this call.

Note – The API `getSSOTokenForUser(javax.ejb.EJBContext)` can not be used when the agent operation mode is NONE.

Usage of New J2EE Agent API in Policy Agent 2.2

The following example demonstrates the new J2EE agent API in use.

EXAMPLE 5-4 Usage of New J2EE Agent API

- Web Tier Use Case:

```
String sstoken =  
AmFilterManager.getAmSSOCache().getSSOTokenForUser(HTTPRequest);
```

EXAMPLE 5-4 Usage of New J2EE Agent API (Continued)

- EJB Tier Use Case:

```
String sstoken =  
AmFilterManager.getAmSSOCache().getSSOTokenForUser(EJBContext);
```



Caution – This public API can only retrieve the SSOToken object in EJB context if the value of the following property in the J2EE agent `AMAgent.properties` file is set to `true` as shown:

```
com.sun.identity.agents.config.user.principal = true
```

Uninstalling Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0

The `agentadmin` program is used for initiating the installation and uninstallation programs of Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0. The difference is that the installation program is started with the `--install` option while the uninstallation program is started with the `--uninstall` option. For more information about the `agentadmin` program, see [“Key Features and Tasks Performed With the J2EE agentadmin Program” on page 119](#). The uninstallation program is similar to the installation program in that it provides step by step explanations of the information you need to enter. However, the uninstallation program has fewer and simpler steps.

The uninstallation process follows a series of tasks similar to the installation process. First, perform the pre-uninstallation (preparation) steps. Then, perform the uninstallation, itself. Finally, remove the agent files unless you want to configure a new agent using the same files.

Removing the agent files varies depending upon the format of the deliverable files used during the initial installation of the agent. Package formatted deliverable files are removed differently than files that are not package formatted.

You must access the *PolicyAgent-base* directory for uninstallation-related tasks. For more information about this directory, see [“J2EE Agent Directory Structure in Policy Agent 2.2” on page 50](#).

Preparing to Uninstall Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

Perform the applicable pre-uninstallation (preparation) tasks outlined in this section before uninstalling Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0. The uninstallation tasks are different depending upon the deployment container from which the agent is being uninstalled, as follows:

- [“Pre-Uninstallation of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0: Both Deployment Containers” on page 126](#)

- “Pre-Uninstallation of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0: SAP Enterprise Portal 7.0” on page 130
- “Pre-Uninstallation of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0: SAP Web Application Server 7.0” on page 132

Perform the tasks that apply to the deployment container from which you want to uninstall the agent.

Pre-Uninstallation of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0: Both Deployment Containers

The tasks in this section apply to both of the deployment containers supported by Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0. Complete the pre-uninstallation tasks provided in this section before performing the container-specific pre-uninstallation steps provided subsequently in this guide.

▼ To Undeploy the Agent Software Delivery Archive for SAP Enterprise Portal 7.0/Web Application Server 7.0

The Software Delivery Archive for this agent was deployed as a post-installation task. For details about that post-installation task, see [“To Deploy the Agent Software Delivery Archive for SAP Enterprise Portal 7.0/Web Application Server 7.0” on page 73](#).

- 1 (Conditional) If SAP Enterprise Portal 7.0/Web Application Server 7.0 is not running, start it now.
- 2 **Start the Software Deployment Manager (SDM) Remote GUI.**

The following example provides the path to the SDM Remote GUI on UNIX systems:

```
/usr/sap/SID/instanceName/SDM/program/RemoteGui.sh
```

SID represents the SAP system ID.

instanceName represents the SAP Enterprise Portal 7.0/Web Application Server 7.0 instance.
- 3 **Log in to the GUI.**
- 4 **Select the Undeployment tab.**
- 5 **Select AmSAPAgent2.2.**
- 6 **Click undeploy.**

▼ To Undeploy Protected Applications from SAP Enterprise Portal 7.0/Web Application Server 7.0

- **Undeploy any protected applications from SAP Enterprise Portal 7.0.**

Refer to SAP Enterprise Portal 7.0/Web Application Server 7.0 documentation for more information.

▼ To Remove the Agent Application from SAP Enterprise Portal 7.0/Web Application Server 7.0

This task involves removing the `agentapp.war` file from SAP Enterprise Portal 7.0/Web Application Server 7.0. This application is used by the agent to perform housekeeping tasks. This application was installed on the deployment container as a post-installation task. For more information, see [“To Deploy the agentapp.war file for SAP Enterprise Portal 7.0/Web Application Server 7.0”](#) on page 79.

- 1 (Conditional) If SAP Enterprise Portal 7.0/Web Application Server 7.0 is not running, start it now.**
- 2 Start the Visual Administration tool.**

The following example provides the path to the Visual Administration tool on UNIX systems:

```
/usr/sap/SID/instanceName/j2ee/admin/go
```

SID represents the SAP system ID.

instanceName represents the SAP Enterprise Portal 7.0/Web Application Server 7.0 instance.
- 3 Log in to the Visual Administration tool.**
- 4 Expand the Services node.**
- 5 Select the Deploy service.**
- 6 Expand the servlet_jsp node under the node for SAP Enterprise Portal 7.0/Web Application Server 7.0 (Ensure that the SAP Enterprise Portal 7.0/Web Application Server 7.0 node is for the instance that you are preparing to uninstall).**
- 7 Select the sap.com/agentapp application.**
- 8 Click Remove.**

▼ To Remove the Class Loader Reference to the Login Module for SAP Enterprise Portal 7.0/Web Application Server 7.0

This pre-uninstallation task is required with Agent for SAP Portal 7.0/Web Application Server 7.0, regardless of which deployment container the agent is deployed on: SAP Enterprise Portal 7.0 or SAP Web Application Server 7.0. Creating the class loader reference to the login module was a required post-installation step. For more information, see [“To Make a Class Loader Reference to the Login Module for SAP Enterprise Portal 7.0/Web Application Server 7.0”](#) on page 75.

- 1 **(Conditional) If SAP Enterprise Portal 7.0/Web Application Server 7.0 is not running, start it now.**
- 2 **Start the Visual Administration tool.**
The following example provides the path to the Visual Administration tool on UNIX systems:
`/usr/sap/SID/instanceName/j2ee/admin/go`
SID represents the SAP system ID.
instanceName represents the SAP Enterprise Portal 7.0/Web Application Server 7.0 instance.
- 3 **Log in to the Visual Administration tool.**
- 4 **Select the Security Provider service.**
- 5 **Switch to the edit mode by clicking the pencil icon in the far left corner of the right panel.**
- 6 **Select the Properties tab.**
- 7 **For the value of the `LoginModuleClassLoaders` property, remove the reference to the following library: `AmSAPAgent2.2`**

▼ To Remove the Agent Class Path From SAP Enterprise Portal 7.0/Web Application Server 7.0

This task involves removing the Agent class path from SAP Enterprise Portal 7.0/Web Application Server 7.0. The class path was modified as a post-installation task. For more information, see [“To Modify the SAP Enterprise Portal 7.0/Web Application Server 7.0 Class Path”](#) on page 77.

- 1 **Start the J2EE Engine configuration tool.**
The following example provides the path to the configuration tool on UNIX systems:
`/usr/sap/SID/instanceName/j2ee/configtool/configtool.sh`

- SID* represents the SAP system ID.
- instanceName* represents the SAP Enterprise Portal 7.0/Web Application Server 7.0 instance.

For a graphical representation of the configuration tool as described in the steps that follow in this task, see [Figure 6–1](#).

- 2 Highlight the SAP Enterprise Portal 7.0/Web Application Server 7.0 instance server (SID).
- 3 In the right panel, in the Classpath text field, remove the locale directory and the config directory of the agent instance from the class path text field.

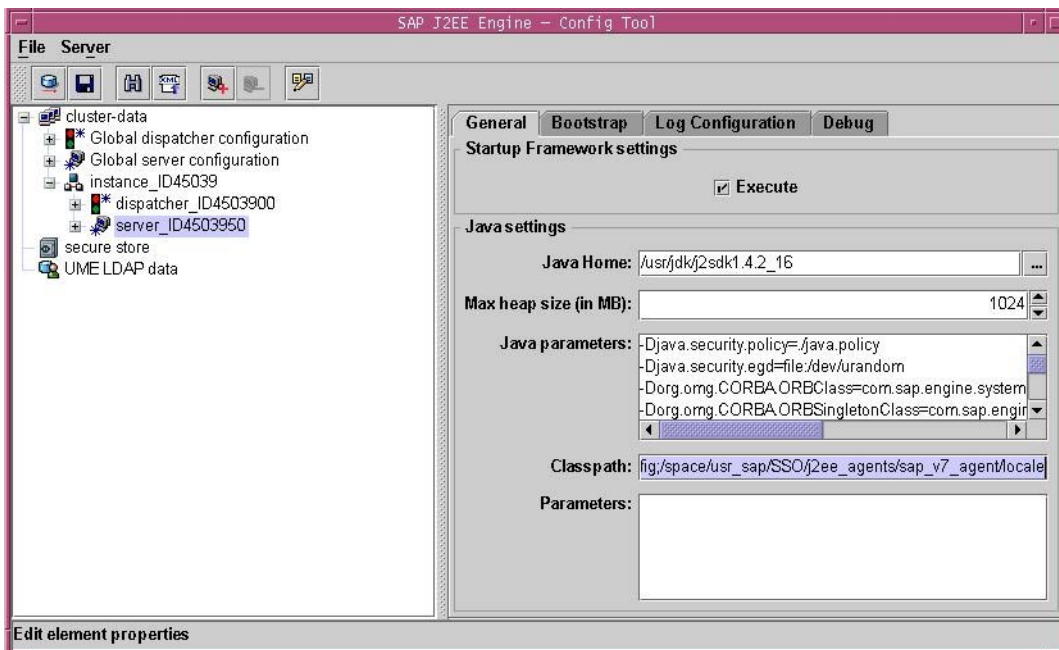


FIGURE 6–1 SAP Config Tool: Modifying the SAP Enterprise Portal 7.0/Web Application Server 7.0 Class Path

Next Steps At this point you must continue with the pre-uninstallation tasks that are specific to the deployment container from which you are uninstalling the agent, as such:

- “Pre-Uninstallation of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0: SAP Enterprise Portal 7.0” on page 130
- “Pre-Uninstallation of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0: SAP Web Application Server 7.0” on page 132

Pre-Uninstallation of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0: SAP Enterprise Portal 7.0

If you are uninstalling Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 from SAP Enterprise Portal 7.0, after you have performed the pre-uninstallation tasks that apply to both deployment containers (as described in [“Pre-Uninstallation of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0: Both Deployment Containers”](#) on page 126), perform the tasks described in this section.

This section includes a variety of tasks that remove the configuration performed during the installation and post-installation processes.

▼ To Remove the Login Module for SAP Enterprise Portal 7.0

The instructions that follow describe how to remove the `AmSAPEP70LoginModule` from the J2EE engine list of login modules. This module was added to the list as a required post-installation task. For more information, see [“To Provide Access to the New Login Module for SAP Enterprise Portal 7.0”](#) on page 87.

1 (Conditional) If the SAP Enterprise Portal 7.0 is not running, start it now.

2 Start the Visual Administration tool.

The following example provides the path to the Visual Administration tool on UNIX systems:

```
/usr/sap/SID/instanceName/j2ee/admin/go
```

SID represents the SAP system ID.

instanceName represents the SAP Enterprise Portal 7.0 instance.

3 Log in to the Visual Administration tool.

4 Select the Security Provider service.

5 Select the User Management tab.

6 Click Manage Security Stores.

7 Select AmSAPEPLoginModule.

8 Click remove.

▼ To Restore the Ticket Template for SAP Enterprise Portal 7.0

This task description explains how to modify the ticket template of SAP Enterprise Portal 7.0 to the state it was in before it was modified during the post-installation of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0. For more information, see [“To Modify the Ticket Template to Use the New Login Module for SAP Enterprise Portal 7.0”](#) on page 88.

Before You Begin If necessary, start and log in to the Visual Administration tool as detailed in the preceding task description.

- 1 Select the Security Provider service.
- 2 Select the Policy Configurations tab.
- 3 In the Components list, select the ticket authentication template.
- 4 Click Add New
- 5 Select BasicPasswordLoginModule.
- 6 Click Modify.
- 7 Move BasicPasswordLoginModule between the following two login modules:

```
com.sap.security.core.server.jaas.EvaluateTicketLoginModule
com.sap.security.core.server.jaas.CreateTicketLoginModule
```

The new ticket authentication template appears as such:

EvaluateTicketLoginModule	SUFFICIENT
BasicPasswordLoginModule	REQUISITE
CreateTicketLoginModule	OPTIONAL

Next Steps Before you uninstall Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0, ensure that you stop and start the SAP Enterprise Portal 7.0/Web Application Server 7.0 instance protected by the agent.

▼ To Restore the `ume.logoff.redirect.url` Parameter for SAP Enterprise Portal 7.0

This pre-uninstallation task is required when Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 has been installed on SAP Enterprise Portal 7.0. The instructions that follow explain how to modify the `ume.logoff.redirect.url` parameter to its original state

before it was modified as a required post-installation step. For more information, see [“To Configure the `ume.logoff.redirect.url` Parameter for SAP Enterprise Portal 7.0”](#) on page 90.

1 Start the J2EE Engine configuration tool.

The following example provides the path to the configuration tool on UNIX systems:

```
/usr/sap/SID/instanceName/j2ee/configtool/configtool.sh
```

SID represents the SAP system ID.

instanceName represents the SAP Enterprise Portal 7.0 instance.

2 Click the pencil icon to switch to the configuration editor mode.

3 Click the pencil and glasses icon.

4 Select `cluster_data>server>cfg>services`.

TheUMEService property sheet appears.

5 Double click the following property sheet: `com.sap.security.core.ume.service`

6 Clear the value assigned to the following proper: `ume.logoff.redirect.uri`

Pre-Uninstallation of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0: SAP Web Application Server 7.0

If you are uninstalling Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 from SAP Web Application Server 7.0, after you have performed the pre-uninstallation tasks that apply to both deployment containers (as described in [“Pre-Uninstallation of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0: Both Deployment Containers”](#) on page 126), perform the tasks described in this section.

This section includes a variety of tasks that remove the configuration performed during the installation and post-installation processes.

▼ **To Restore the Application Login Configurations for SAP Web Application Server 7.0**

This task description explains how to modify the application login configurations to their original state, therefore, their state prior to modification during the post-installation of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0, as described in [“To Configure Applications to Use the New Login Module for SAP Web Application Server 7.0”](#) on page 97.

- 1 **(Conditional) If the SAP Web Application Server 7.0 is not running, start it now.**
- 2 **Start the Visual Administration tool.**

The following example provides the path to the Visual Administration tool on UNIX systems:

```
/usr/sap/SID/instanceName/j2ee/admin/go
```

SID represents the SAP system ID.

instanceName represents the SAP Web Application Server 7.0 instance.
- 3 **Log in to the Visual Administration tool.**
- 4 **Select the Security Provider service.**
- 5 **Select the User Management tab.**
- 6 **Switch to the edit mode by clicking the pencil icon in the far left corner of the right panel.**
- 7 **In the Components list, select the application for which you want to restore the original configuration.**
- 8 **In the right pane, remove BasicPasswordLoginModule as described in the substeps that follow:**
 - a. **Select AmSAPWASLoginModule**
 - b. **Click Remove**
- 9 **Ensure that no authentication template is being used at this time.**
- 10 **Click Add New.**
- 11 **From the list of modules, select BasicPasswordLoginModule.**
- 12 **Save the configuration.**

Next Steps For all of the applications protected by the agent, repeat the steps in the task from [Step 7](#) forward.

▼ **To Remove the Login Module for SAP Web Application Server 7.0**

The instructions that follow describe how to remove the AmSAPWASLoginModule from the J2EE engine list of login modules. This module was added to the list as a required post-installation task. For more information, see [“To Provide Access to the New Login Module for SAP Web Application Server 7.0” on page 95.](#)

- 1 **(Conditional) If the SAP Web Application Server 7.0 is not running, start it now.**
- 2 **Start the Visual Administration tool.**

The following example provides the path to the Visual Administration tool on UNIX systems:

```
/usr/sap/SID/instanceName/j2ee/admin/go
```

SID represents the SAP system ID.
instanceName represents the SAP Web Application Server 7.0 instance.
- 3 **Log in to the Visual Administration tool.**
- 4 **Select the Security Provider service.**
- 5 **Select the User Management tab.**
- 6 **Switch to the edit mode by clicking the pencil icon in the far left corner of the right panel.**
- 7 **Click Manage Security Stores.**
- 8 **Select AmSAPWASLoginModule and click remove.**

▼ **To Restore the Deployment Descriptors of Applications on SAP Web Application Server 7.0**

- **Restore the `web.xml` file of each deployed application to its original state.**

If a backup copy of the `web.xml` file was created during post-installation of the agent, the same file can be used to restore the original configuration.

For more information about how these deployment descriptors were configured during the post-installation of the agent, see [“To Install the Agent Filter for the Deployed Application on SAP Web Application Server 7.0”](#) on page 92.

All Systems: Uninstalling Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

This method of uninstalling Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 applies to all the supported platforms.

This uninstallation process involves two phases as described in the following subsections.

Launching the Uninstallation Program of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

Perform the steps outlined in this section to launch the uninstallation program of Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0.

▼ To Launch the Uninstallation Program of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

To launch the uninstallation program, perform the following steps:

1 Change to the following directory:

PolicyAgent-base/bin

This directory contains the `agentadmin` program, which is used for uninstalling a J2EE agent and for performing other tasks. For more information on the `agentadmin` program, see [“Key Features and Tasks Performed With the J2EE agentadmin Program”](#) on page 119.

2 Issue one of the following commands:

```
./agentadmin --uninstall
```

or

```
./agentadmin --uninstallall
```

These two commands are different in that the `--uninstallall` option removes *all* configured instances of the agent.

After you issue one of the preceding commands, the uninstallation program launches and presents you with the first prompt as illustrated in the following section.

Using the Uninstallation Program of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

The steps in the uninstallation program are displayed in the following example. The interaction process of this uninstallation program is similar to that of the installation program. One difference is that the uninstallation program does not present a license agreement. For a more detailed explanation of the interaction process, see [“Using the Installation Program of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0”](#) on page 61.

Example of Uninstallation Program Interaction in Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

```
*****
Welcome to the Access Manager Policy Agent for SAP WebAS and Enterprise
Portal

*****

Enter the complete path to the directory of your SAP server ID. This directory
uniquely identifies the SAP instance that is secured by this Agent.
[ ? : Help, ! : Exit ]
Enter the SAP Server <SID> Directory Path
[/usr/sap/J2E/JC00/j2ee/cluster/server0]:
-----
SUMMARY OF YOUR RESPONSES
-----
SAP <SID> Directory : /usr/sap/SS0/JC00/j2ee/cluster/server0
Verify your settings above and decide from the choices below.
1. Continue with Uninstallation
2. Back to the last interaction
3. Start Over
4. Exit
Please make your selection [1]:
```

All Systems: Removing Files of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0

Once all instances of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 have been removed as part of the uninstallation process, you must then remove the agent files unless you want to configure a new agent using the same files.

▼ To Remove Files of Agent for SAP Enterprise Portal 7.0/Web Application Server 7.0 on All Systems

- Delete the *PolicyAgent-base* directory from the file system.

Silent Installation and Uninstallation of a J2EE Agent in Policy Agent 2.2

In addition to a standard installation and uninstallation of J2EE agents, you can perform a silent installation or uninstallation as described in this appendix.

About Silent Installation and Uninstallation of a J2EE Agent in Policy Agent 2.2

A silent installation or uninstallation refers to installing or uninstalling a program by implementing a script. The script is part of a state file. The script provides all the answers that you would normally supply to the installation or uninstallation program interactively. Running the script saves time and is useful when you want to install or uninstall multiple instances of Policy Agent using the same parameters in each instance.

Silent installation is a simple two-step process of generating a state file and then using that state file. To generate a state file, you record the installation or uninstallation process, entering all the required information that you would enter during a standard installation or uninstallation. Then you run the installation or uninstallation program with the state file as the input source.

Generating a State File for a J2EE Agent Installation

This section describes how to generate a state file for installing a J2EE agent. This task requires you to issue a command that records the information you will enter as you follow the agent installation steps. Enter all the necessary installation information in order to create a complete state file.

▼ To Generate a State File for a J2EE Agent Installation

To generate a state file for a J2EE agent installation , perform the following:

1 Change to the following directory:

PolicyAgent-base/bin

This directory contains the `agentadmin` program, which is used for installing a J2EE agent and for performing other tasks. For more information on the `agentadmin` program, see “[Key Features and Tasks Performed With the J2EE agentadmin Program](#)” on page 119.

2 Issue the following command:

```
./agentadmin --install --saveResponse filename
```

`-saveResponse` An option that saves all of your responses to installation prompts in a state file.

filename Represents the name that you choose for the state file.

3 Perform the installation as described in [Chapter 3, “Installing Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0”](#)

Your answers to the prompts are recorded in the state file. When the installation is complete, the state file is created in the same directory where the installation program is located.

Note – When generated, a state file will have read permissions for all users. However, because the state file contains clear text passwords, it is recommended that you change the file permissions to restrict read and write access to the user root.

Using a State File for a J2EE Agent Silent Installation

The installation program does not validate inputs or the state in the silent installation. Ensure that the proper environment exists before performing a silent installation.

▼ To Install a J2EE Agent Using a State File

To perform a silent installation of a J2EE agent using a state file, perform the following:

1 Change to the following directory:

PolicyAgent-base/bin

At this point, this `bin` directory should contain the `agentadmin` program and the J2EE agent installation state file.

2 Issue the following command:

```
./agentadmin --install --useResponse filename
```

`-useResponse` An option that directs the installer to run in non-interactive mode as it obtains all responses to prompts from the named state file.

filename Represents the name of the state file from which the installer obtains all responses.

The installation takes place hidden from view. After completion, the program exits automatically and displays the prompt.

Generating a State File for a J2EE Agent Uninstallation

This section describes how to generate a state file for uninstalling a J2EE agent. This task requires you to issue a command that records the information you will enter as you follow the agent uninstallation steps. Enter all the necessary uninstallation information in order to create a complete state file.

▼ To Generate a State File for a J2EE Agent Uninstallation

To generate a state file for uninstallation of a J2EE agent, perform the following:

1 Change to the following directory:

```
PolicyAgent-base/bin
```

This directory contains the `agentadmin` program, which is used for uninstalling a J2EE agent and for performing other tasks. For more information on the `agentadmin` program, see [“Key Features and Tasks Performed With the J2EE agentadmin Program”](#) on page 119.

2 Issue the following command:

```
./agentadmin --uninstall --saveResponse filename
```

`-saveResponse` An option that saves all of your responses to uninstallation prompts in a state file.

filename Represents the name that you choose for the state file.

3 Perform the uninstallation as explained in [Chapter 6, “Uninstalling Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0.”](#)

Your answers to the prompts are recorded in the state file. When uninstallation is complete, the state file is created in the same directory where the uninstallation program is located.

Note – When generated, a state file will have read permissions for all users. However, because the state file contains clear text passwords, it is recommended that you change the file permissions to restrict read and write access to the user root.

Using a State File for a J2EE Agent Silent Uninstallation

The uninstallation program does not validate inputs or the state in the silent installation. Ensure that the proper environment exists before performing a silent uninstallation.

▼ To Uninstall a J2EE Agent Using a State File

To perform a silent uninstallation of a J2EE agent using a state file, perform the following:

1 Change to the following directory:

PolicyAgent-base/bin

At this point, this `bin` directory should contain the `agentadmin` program and the J2EE uninstallation state file.

2 Issue the following command:

```
./agentadmin --uninstall --useResponse filename
```

`-useResponse` An option that runs the uninstallation process in non-interactive mode as all responses to prompts are obtained from the named state file.

filename Represents the name of the state file from which the installer obtains all responses.

The uninstallation takes place hidden from view. After completion, the program exits automatically and displays the prompt.

J2EE Agent AMAgent . properties Configuration File in Policy Agent 2.2

The J2EE AMAgent . properties configuration file contains the necessary configuration properties needed for the agent to function properly. It also contains the necessary information needed for the Sun Java System Access Manager SDK to function properly in a client installation mode as used by the agent.



Caution – The content of the J2EE agent AMAgent . properties configuration file is very sensitive. Changes made can result in changes in how the agent works. Errors made can cause the agent to malfunction.

This appendix provides basic information about the J2EE AMAgent . properties configuration file. Specifically, this appendix describes where the configuration is located, provides a quick list of the properties, and provides the same list but with a simple description of each property. This appendix organizes the information as follows:

- “Location of the J2EE AMAgent . properties Configuration File” on page 142
- “List of Properties in the J2EE AMAgent . properties Configuration File” on page 142
- “Description of Properties in the J2EE AMAgent . properties Configuration File” on page 147

Each property is described in more detail in the actual J2EE AMAgent . properties configuration file. Furthermore, for an explanation of key features of this configuration file and tasks that you can accomplish with it, see “Key Features and Tasks Performed With the J2EE AMAgent . properties Configuration File” on page 101.

Location of the J2EE AMAgent.properties Configuration File

The following is the location of the J2EE AMAgent.properties configuration file:

PolicyAgent-base/AgentInstance-Dir/config

For more information about the Policy Agent 2.2 directory structure, see [“J2EE Agent Directory Structure in Policy Agent 2.2” on page 50](#).

List of Properties in the J2EE AMAgent.properties Configuration File

This section provides a list of all the J2EE agent properties in the AMAgent.properties configuration file. The properties are divided into categories according to the aspect of Policy Agent that each property enables you to modify.

Filter Operation Mode Property

`com.sun.identity.agents.config.filter.mode`

User Mapping Properties

`com.sun.identity.agents.config.user.mapping.mode[]`
`com.sun.identity.agents.config.user.attribute.name`
`com.sun.identity.agents.config.user.principal`
`com.sun.identity.agents.config.user.token`

Client Identification Properties

`com.sun.identity.agents.config.client.ip.header`
`com.sun.identity.agents.config.client.hostname.header`

Configuration Reload Interval Property

`com.sun.identity.agents.config.load.interval`

Local Identification Properties

`com.sun.identity.agents.config.locale.language`
`com.sun.identity.agents.config.locale.country`

Organization Name Property

`com.sun.identity.agents.config.organization.name`

Audit Log Properties

com.sun.identity.agents.config.audit.accesstype
com.sun.identity.agents.config.log.disposition
com.sun.identity.agents.config.remote.logfile
com.sun.identity.agents.config.local.logfile
com.sun.identity.agents.config.local.log.rotate
com.sun.identity.agents.config.local.log.size

Web Service Processing Properties

com.sun.identity.agents.config.webservice.enable
com.sun.identity.agents.config.webservice.endpoint[]
com.sun.identity.agents.config.webservice.process.get.enable
com.sun.identity.agents.config.webservice.authenticator
com.sun.identity.agents.config.webservice.internalerror.content
com.sun.identity.agents.config.webservice.autherror.content

Access Denied URI Property

com.sun.identity.agents.config.access.denied.uri

Form Login Processing Properties

com.sun.identity.agents.config.login.form[]
com.sun.identity.agents.config.login.error.uri[]
com.sun.identity.agents.config.login.use.internal
com.sun.identity.agents.config.login.content.file

Local Authentication Processing Properties

com.sun.identity.agents.config.auth.handler[]
com.sun.identity.agents.config.logout.handler[]
com.sun.identity.agents.config.verification.handler[]

Goto Parameter Name Property

com.sun.identity.agents.config.redirect.param

Login URL Property

com.sun.identity.agents.config.login.url[]

Login URL Prioritized Flag Property

com.sun.identity.agents.config.login.url.prioritized

Agent Server Properties

com.sun.identity.agents.config.agent.host
com.sun.identity.agents.config.agent.port
com.sun.identity.agents.config.agent.protocol

Login Attempt Limit Property

com.sun.identity.agents.config.login.attempt.limit

URL Decode SSO Token Property

com.sun.identity.agents.config.sso.decode

SSO Cache Enable Property

com.sun.identity.agents.config.amsso.cache.enable

Cookie Reset Processing Properties

com.sun.identity.agents.config.cookie.reset.enable
com.sun.identity.agents.config.cookie.reset.name[]
com.sun.identity.agents.config.cookie.reset.domain[]
com.sun.identity.agents.config.cookie.reset.path[]

CDSSO Processing Properties

com.sun.identity.agents.config.cdsso.enable
com.sun.identity.agents.config.cdsso.redirect.uri
com.sun.identity.agents.config.cdsso.cdcservlet.url[]
com.sun.identity.agents.config.cdsso.clock.skew
com.sun.identity.agents.config.cdsso.trusted.id.provider[]

Logout Processing Properties

com.sun.identity.agents.config.logout.application.handler[]
com.sun.identity.agents.config.logout.uri[]
com.sun.identity.agents.config.logout.request.param[]
com.sun.identity.agents.config.logout.introspect.enabled
com.sun.identity.agents.config.logout.entry.uri[]

FQDN Processing Properties

com.sun.identity.agents.config.fqdn.check.enable
com.sun.identity.agents.config.fqdn.default
com.sun.identity.agents.config.fqdn.mapping[]

Legacy User Agent Processing Properties

com.sun.identity.agents.config.legacy.support.enable

com.sun.identity.agents.config.legacy.user.agent[]
com.sun.identity.agents.config.legacy.redirect.uri

Custom Response Headers Property

com.sun.identity.agents.config.response.header[]

Redirect Attempt Limit Property

com.sun.identity.agents.config.redirect.attempt.limit

Port Check Processing Properties

com.sun.identity.agents.config.port.check.enable
com.sun.identity.agents.config.port.check.file
com.sun.identity.agents.config.port.check.setting[]

Not-Enforced URI Processing Properties

com.sun.identity.agents.config.notenforced.uri[]
com.sun.identity.agents.config.notenforced.uri.invert
com.sun.identity.agents.config.notenforced.uri.cache.enable
com.sun.identity.agents.config.notenforced.uri.cache.size

Not-Enforced Client IP Processing Properties

com.sun.identity.agents.config.notenforced.ip[]
com.sun.identity.agents.config.notenforced.ip.invert
com.sun.identity.agents.config.notenforced.ip.cache.enable
com.sun.identity.agents.config.notenforced.ip.cache.size

Common Attribute Fetch Processing Properties

com.sun.identity.agents.config.attribute.cookie.separator
com.sun.identity.agents.config.attribute.date.format
com.sun.identity.agents.config.attribute.cookie.encode

Profile Attribute Processing Properties

com.sun.identity.agents.config.profile.attribute.fetch.mode
com.sun.identity.agents.config.profile.attribute.mapping[]

Session Attribute Processing Properties

com.sun.identity.agents.config.session.attribute.fetch.mode
com.sun.identity.agents.config.session.attribute.mapping[]

Response Attribute Processing Properties

com.sun.identity.agents.config.response.attribute.fetch.mode
com.sun.identity.agents.config.response.attribute.mapping[]

Bypass Principal List Property

com.sun.identity.agents.config.bypass.principal[]

Privileged Attribute Processing Properties

com.sun.identity.agents.config.default.privileged.attribute[]
com.sun.identity.agents.config.privileged.attribute.type[]
com.sun.identity.agents.config.privileged.attribute.tolowercase[]
com.sun.identity.agents.config.privileged.session.attribute[]

Service Resolver Property

com.sun.identity.agents.config.service.resolver

Agent Username and Password Properties

com.sun.identity.agents.app.username
com.iplanet.am.service.secret

Encryption Key Properties

am.encryption.pwd
com.sun.identity.client.encryptionKey

Debug Service Properties

com.iplanet.services.debug.level
com.iplanet.services.debug.directory

SSO Token Cookie Name Property

com.iplanet.am.cookie.name

Naming Service URL Property

com.iplanet.am.naming.url

Session Client Properties

com.iplanet.am.notification.url
com.iplanet.am.session.client.polling.enable
com.iplanet.am.session.client.polling.period

Encryption Provider Property`com.iplanet.security.encryptor`*User Data Cache Update Time Property*`com.iplanet.am.sdk.remote.pollingTime`*Service Data Cache Update Time Property*`com.sun.identity.sm.cacheTime`*SAML Service Properties*`com.iplanet.am.localserver.protocol``com.iplanet.am.localserver.host``com.iplanet.am.localserver.port`*Authentication Service Properties*`com.iplanet.am.server.protocol``com.iplanet.am.server.host``com.iplanet.am.server.port`*Policy Client Properties*`com.sun.identity.agents.server.log.file.name``com.sun.identity.agents.logging.level``com.sun.identity.agents.notification.enabled``com.sun.identity.agents.notification.url``com.sun.identity.agents.polling.interval``com.sun.identity.policy.client.cacheMode``com.sun.identity.policy.client.booleanActionValues``com.sun.identity.policy.client.resourceComparators``com.sun.identity.policy.client.clockSkew`

Description of Properties in the J2EE AMAgent.properties Configuration File

This section provides a brief description of all the J2EE agent properties in the AMAgent.properties configuration file. The properties are divided into categories according to the aspect of Policy Agent that each property enables you to modify.

Filter Operation Mode Property

• **com.sun.identity.agents.config.filter.mode**

Hot-swap enabled: No

This property specifies the mode of operation of the filter. The following are valid values for this property:

NONE
SSO_ONLY
URL_POLICY

This property can also be specified as an application specific property. However, the global property must be overwritten.

User Mapping Properties

com.sun.identity.agents.config.user.mapping.mode[]
com.sun.identity.agents.config.user.attribute.name
com.sun.identity.agents.config.user.principal
com.sun.identity.agents.config.user.token

• **com.sun.identity.agents.config.user.mapping.mode[]**

Hot-swap enabled: No

This property specifies the mechanism by which the user ID used on the protected server for the authenticated user is determined by the J2EE agent. The following are valid values for this property:

USER_ID
PROFILE_ATTRIBUTE
HTTP_HEADER
SESSION_PROPERTY

• **com.sun.identity.agents.config.user.attribute.name**

Hot-swap enabled: No

This property specifies the name of the profile attribute, HTTP header, or session property that contains the user ID used on the protected server for the authenticated user.

Key Properties Affecting This Property

This property is *not* used when the following property is set as shown:

```
com.sun.identity.agents.config.user.mapping.mode = USER_ID
```

- **com.sun.identity.agents.config.user.principal**

Hot-swap enabled: No

This property is a flag that indicates how the user is authenticated on the protected server. When this property is set to `true`, the principal of the authenticated user, not simply the user ID, is used for authentication purposes.

Key Properties Affecting This Property

This property is only used when the following property is set as shown:

```
com.sun.identity.agents.config.user.mapping.mode = USER_ID
```

- **com.sun.identity.agents.config.user.token**

Hot-swap enabled: No

This property specifies a session property name which contains the user ID of the authenticated user in session.

Key Properties Affecting This Property

This property is only used when the following properties are set as shown:

```
com.sun.identity.agents.config.user.mapping.mode = USER_ID
com.sun.identity.agents.config.user.principal = false
```

Client Identification Properties

```
com.sun.identity.agents.config.client.ip.header
com.sun.identity.agents.config.client.hostname.header
```

- **com.sun.identity.agents.config.client.ip.header**

Hot-swap enabled: No

This property specifies an HTTP header name that holds the IP address of the client. If you will not employ this property, leave it blank.

- **com.sun.identity.agents.config.client.hostname.header**

Hot-swap enabled: No

This property specifies an HTTP header name that holds the hostname of the client. If you do not use this property, leave it blank.

Configuration Reload Interval Property

• **com.sun.identity.agents.config.load.interval**

Hot-swap enabled: Yes

This property specifies the interval in seconds between configuration reloads. When this property is set to 0, the hot-swap mechanism is disabled.

Locale Identification Properties

com.sun.identity.agents.config.locale.language

com.sun.identity.agents.config.locale.country

• **com.sun.identity.agents.config.locale.language**

Hot-swap enabled: No

This property specifies the language code, such as en for English, for identifying the locale in which the site operates.

• **com.sun.identity.agents.config.locale.country**

Hot-swap enabled: No

This property specifies the country code for identifying the locale in which the site operates.

Organization Name Property

• **com.sun.identity.agents.config.organization.name**

Hot-swap enabled: No

This property specifies the organization or realm name used to authenticate the agent during runtime. The default value “/” identifies the root organization or realm.

Audit Log Properties

com.sun.identity.agents.config.audit.accesstype

com.sun.identity.agents.config.log.disposition

com.sun.identity.agents.config.remote.logfile

com.sun.identity.agents.config.local.logfile

com.sun.identity.agents.config.local.log.rotate

com.sun.identity.agents.config.local.log.size

• com.sun.identity.agents.config.audit.accesstype

Hot-swap enabled: No

This property specifies the access type or access types logged by the agent. The following are valid values for this property:

LOG_NONE
LOG_ALLOW
LOG_DENY
LOG_BOTH

• com.sun.identity.agents.config.log.disposition

Hot-swap enabled: Yes

This property specifies the audit log mode that the agent uses when writing audit log messages. The following are valid values for this property:

LOCAL
REMOTE
ALL

Key Properties Affecting This Property

This property is *not* used when the following property is set as shown:

com.sun.identity.agents.config.audit.accesstype = LOG_NONE

• com.sun.identity.agents.config.remote.logfile

Hot-swap enabled: Yes

This property specifies the file name used on the remote server.

Key Properties Affecting This Property

This property is *not* used when the following property is set as shown:

com.sun.identity.agents.config.log.disposition = LOCAL

• com.sun.identity.agents.config.local.logfile

Hot-swap enabled: Yes

This property specifies the complete path to the local audit log file to be used by the agent.

Key Properties Affecting This Property

This property is *only* used when the following property is set as shown:

```
com.sun.identity.agents.config.log.disposition = LOCAL
```

- **com.sun.identity.agents.config.local.log.rotate**

Hot-swap enabled: Yes

This property is a flag that indicates whether the rotation of audit log local file is enabled or disabled.

Key Properties Affecting This Property

This property is *only* used when the following property is set as shown:

```
com.sun.identity.agents.config.log.disposition = LOCAL
```

- **com.sun.identity.agents.config.local.log.size**

Hot-swap enabled: Yes

This property specifies the size in bytes of the local audit log file, beyond which the agent rotates the log file.

Key Properties Affecting This Property

This property is *only* used when the following property is set as shown:

```
com.sun.identity.agents.config.log.disposition = LOCAL
```

Web Service Processing Properties

```
com.sun.identity.agents.config.webservice.enable  
com.sun.identity.agents.config.webservice.endpoint[]  
com.sun.identity.agents.config.webservice.process.get.enable  
com.sun.identity.agents.config.webservice.authenticator  
com.sun.identity.agents.config.webservice.internalerror.content  
com.sun.identity.agents.config.webservice.autherror.content
```

- **com.sun.identity.agents.config.webservice.enable**

Hot-swap enabled: Yes

This property is a flag that indicates whether web service processing is enabled or disabled.

- **com.sun.identity.agents.config.webservice.endpoint[]**

Hot-swap enabled: Yes

This property is a list construct for listing web application end points that represent web services.

- **com.sun.identity.agents.config.webservice.process.get.enable**

Hot-swap enabled: Yes

This property is a flag that indicates whether the processing of HTTP GET requests for web service endpoints is enabled or disabled.

- **com.sun.identity.agents.config.webservice.authenticator**

Hot-swap enabled: Yes

This property specifies an implementation class that can be used to authenticate web-service requests.

- **com.sun.identity.agents.config.webservice.internalerror.content**

Hot-swap enabled: Yes

This property specifies the name of a file that contains content used by the agent to generate an internal error fault for clients.

- **com.sun.identity.agents.config.webservice.autherror.content**

Hot-swap enabled: Yes

This property specifies the name of a file that contains content used by the agent to generate an authorization error fault for clients.

Access Denied URI Property

- **com.sun.identity.agents.config.access.denied.uri**

Hot-swap enabled: Yes

This property specifies the URI used by the agent to block unauthorized access requests. If you will not employ this property, leave it blank.

Form Login Processing Properties

```
com.sun.identity.agents.config.login.form[]
com.sun.identity.agents.config.login.error.uri[]
com.sun.identity.agents.config.login.use.internal
com.sun.identity.agents.config.login.content.file
```

- **com.sun.identity.agents.config.login.form[]**

Hot-swap enabled: Yes

This property is a list construct. This property is used by the agent to identify login requests and to take appropriate action. Each entry in the list should be the absolute URI of the resource specified in the web.xml deployment descriptor of the protected application in the element form-login-page.

- **com.sun.identity.agents.config.login.error.uri[]**

Hot-swap enabled: Yes

This property is a list construct. This property is used by the agent to identify error page requests and to take appropriate action. Each entry in the list should be the absolute URI of the resource specified in the web.xml deployment descriptor of the protected application in the element form-error-page.

- **com.sun.identity.agents.config.login.use.internal**

Hot-swap enabled: Yes

This property is a flag that specifies whether the agent should use internal content for handling form login requests.

- **com.sun.identity.agents.config.login.content.file**

Hot-swap enabled: Yes

This property specifies the name or complete path of the file used by the agent for handling form login requests.

Key Properties Affecting This Property

This property is *only* used when the following property is set as shown:

```
com.sun.identity.agents.config.login.use.internal = true
```

Local Authentication Processing Properties

```
com.sun.identity.agents.config.auth.handler[]  
com.sun.identity.agents.config.logout.handler[]  
com.sun.identity.agents.config.verification.handler[]
```

- **com.sun.identity.agents.config.auth.handler[]**

Hot-swap enabled: Yes

This property is a map construct that specifies the application specific authentication handler used by the agent to authenticate the logged on user with the deployment container for the particular application.

- **com.sun.identity.agents.config.logout.handler[]**

Hot-swap enabled: Yes

This property is a map construct that specifies the application specific logout handler used by the agent to log out the logged on user within the deployment container for the particular application.

- **com.sun.identity.agents.config.verification.handler[]**

Hot-swap enabled: Yes

This property is a map construct that specifies the application specific local verification handler used by the agent to validate the user credentials with the local repository.

Goto Parameter Name Property

- **com.sun.identity.agents.config.redirect.param**

Hot-swap enabled: Yes

This property specifies the parameter name used by the agent when redirecting the user to the appropriate authentication service. The value of this parameter is used by the authentication service to redirect the user to the original requested destination.

Login URL Property

- **com.sun.identity.agents.config.login.url[]**

Hot-swap enabled: Yes

This property is a list construct for listing the login URL (one or more) to be used by the agent to redirect incoming users without sufficient credentials to the Access Manager authentication service.

Login URL Prioritized Flag Property

- **com.sun.identity.agents.config.login.url.prioritized**

Hot-swap enabled: Yes

This property is a flag that specifies if the failover sequence for the login URL list and the CDSSO URL list is prioritized. The URL associated with the lowest index, [0], has the highest priority. When set to `true`, this property turns on prioritization for both the login URL list and the CDSSO URL list, assuming each list exists. The following properties are used to create these two URL lists:

Login URL List `com.sun.identity.agents.config.login.url[]`

CDSSO URL List `com.sun.identity.agents.config.cdsso.cdcservlet.url[]`

For more information about enabling failover, see [“Enabling Failover in J2EE Agents” on page 107](#).

Agent Server Properties

`com.sun.identity.agents.config.agent.host`

`com.sun.identity.agents.config.agent.port`

`com.sun.identity.agents.config.agent.protocol`

- **`com.sun.identity.agents.config.agent.host`**

Hot-swap enabled: Yes

This property specifies the host name that identifies the agent protected server to client browsers if the host name is different from the actual host name. If you will not employ this property, leave it blank.

- **`com.sun.identity.agents.config.agent.port`**

Hot-swap enabled: Yes

This property specifies the port number that identifies the agent protected server listening port to client browsers if the port number is different from the actual listening port. If you will not employ this property, leave it blank.

- **`com.sun.identity.agents.config.agent.protocol`**

Hot-swap enabled: Yes

The property specifies the protocol, HTTP or HTTPS, used by client browsers to communicate with the agent protected server if the protocol is different from the actual protocol used by the server.

Login Attempt Limit Property

- `com.sun.identity.agents.config.login.attempt.limit`

Hot-swap enabled: Yes

This property specifies the number of unsuccessful login attempts users are allowed to make during a single browser session before such attempts trigger a block on further requests. Setting the value of this property to 0 disables this feature.

URL Decode SSO Token Flag Property

- `com.sun.identity.agents.config.sso.decode`

Hot-swap enabled: Yes

This property is a flag that specifies whether the SSO Token needs to be URL decoded by the agent before it can be used.

SSO Cache Enable Property

- `com.sun.identity.agents.config.amsso.cache.enable`

Hot-swap enabled: Yes

This property is a flag that specifies whether the SSO cache is active for the agent. This cache is used through public API exposed by the agent SDK.

Cookie Reset Processing Properties

```
com.sun.identity.agents.config.cookie.reset.enable  
com.sun.identity.agents.config.cookie.reset.name[]  
com.sun.identity.agents.config.cookie.reset.domain[]  
com.sun.identity.agents.config.cookie.reset.path[]
```

- `com.sun.identity.agents.config.cookie.reset.enable`

Hot-swap enabled: Yes

This property is a flag that specifies whether cookie reset processing is enabled or disabled.

- `com.sun.identity.agents.config.cookie.reset.name[]`

Hot-swap enabled: Yes

This property is a list construct for listing cookie names that are reset by the agent

Key Properties Affecting This Property

This property is *only* used when the following property is set as shown:

```
com.sun.identity.agents.config.cookie.reset.enable = true
```

- **com.sun.identity.agents.config.cookie.reset.domain[]**

Hot-swap enabled: Yes

This property is a map construct. The key for this map construct is a cookie name and the value for this map construct is the domain of that cookie.

Key Properties Affecting This Property

This property is used when one of the cookies listed in following property matches the key for this property:

```
com.sun.identity.agents.config.cookie.reset.name[]
```

- **com.sun.identity.agents.config.cookie.reset.path[]**

Hot-swap enabled: Yes

This property is a map construct. The key for this map construct is a cookie name and the value for this map construct is the path of that cookie.

Key Properties Affecting This Property

This property is used when one of the path names listed in following property matches the key for this property:

```
com.sun.identity.agents.config.cookie.reset.name[]
```

CDSSO Processing Properties

```
com.sun.identity.agents.config.cdssso.enable  
com.sun.identity.agents.config.cdssso.redirect.uri  
com.sun.identity.agents.config.cdssso.cdcservlet.url[]  
com.sun.identity.agents.config.cdssso.clock.skew  
com.sun.identity.agents.config.cdssso.trusted.id.provider[]
```

- **com.sun.identity.agents.config.cdsso.enable**

Hot-swap enabled: Yes

This property is a flag that specifies whether CDSSO processing is enabled or disabled.

- **com.sun.identity.agents.config.cdsso.redirect.uri**

Hot-swap enabled: Yes

This property specifies an intermediate URI that is used by the agent for processing CDSSO requests.

- **com.sun.identity.agents.config.cdsso.cdcservlet.url[]**

Hot-swap enabled: Yes

This property is a list construct for listing the URL of the available CDSSO controllers that can be used by the agent for CDSSO processing.

- **com.sun.identity.agents.config.cdsso.clock.skew**

Hot-swap enabled: Yes

This property specifies a time in seconds that is used by the agent to determine the validity of the CDSSO AuthnResponse assertion.

- **com.sun.identity.agents.config.cdsso.trusted.id.provider[]**

Hot-swap enabled: Yes

This property is a list construct for listing the Access Manager server providers, ID providers, or both to be trusted by the agent during the evaluation process.

Logout Processing Properties

```
com.sun.identity.agents.config.logout.application.handler[]
com.sun.identity.agents.config.logout.uri[]
com.sun.identity.agents.config.logout.request.param[]
com.sun.identity.agents.config.logout.introspect.enabled
com.sun.identity.agents.config.logout.entry.uri[]
```

- **com.sun.identity.agents.config.logout.application.handler[]**

Hot-swap enabled: Yes

This property is a map construct that is application specific. It identifies a handler to be used for logout processing.

- **com.sun.identity.agents.config.logout.uri[]**

Hot-swap enabled: Yes

This property is a map construct that is application specific. It identifies a request URI which indicates a logout event.

- **com.sun.identity.agents.config.logout.request.param[]**

Hot-swap enabled: Yes

This property is a map construct that is application specific. It identifies a parameter which when present in the HTTP request indicates a logout event.

- **com.sun.identity.agents.config.logout.introspect.enabled**

Hot-swap enabled: Yes

This property is a flag that allows the agent to search an HTTP request body for a logout parameter.

- **com.sun.identity.agents.config.logout.entry.uri[]**

Hot-swap enabled: Yes

This property is a map construct that is application specific. It identifies a URI to be used as an entry point after successful logout and subsequent to successful authentication if applicable.

FQDN Processing Properties

```
com.sun.identity.agents.config.fqdn.check.enable  
com.sun.identity.agents.config.fqdn.default  
com.sun.identity.agents.config.fqdn.mapping[]
```

- **com.sun.identity.agents.config.fqdn.check.enable**

Hot-swap enabled: Yes

This property is a flag that indicates whether FQDN checking is enabled or disabled.

- **com.sun.identity.agents.config.fqdn.default**

Hot-swap enabled: Yes

This property specifies a hostname that represents the default FQDN to be used by the agent when necessary.

- **com.sun.identity.agents.config.fqdn.mapping[]**

Hot-swap enabled: Yes

This property is a map construct that specifies a mapping from the key, which is an invalid FQDN entry to its value, which is a valid FQDN entry.

Legacy User Agent Processing Properties

com.sun.identity.agents.config.legacy.support.enable
com.sun.identity.agents.config.legacy.user.agent[]
com.sun.identity.agents.config.legacy.redirect.uri

- **com.sun.identity.agents.config.legacy.support.enable**

Hot-swap enabled: Yes

This property is a flag that specifies whether legacy user agent support is enabled or disabled.

- **com.sun.identity.agents.config.legacy.user.agent[]**

Hot-swap enabled: Yes

This property is a list construct for listing user agent header values. These values identify legacy browsers. Entries in this list can contain the wild card character “*”.

- **com.sun.identity.agents.config.legacy.redirect.uri**

Hot-swap enabled: Yes

This property specifies an intermediate URI used by the agent to redirect legacy user agent requests.

Custom Response Headers Property

- **com.sun.identity.agents.config.response.header[]**

Hot-swap enabled: Yes

This property is a map construct that specifies the custom headers that are set by the agent on the client browser. The key is the header name while the value represents the header value.

Redirect Attempt Limit Property

- **com.sun.identity.agents.config.redirect.attempt.limit**

Hot-swap enabled: Yes

This property specifies the number of successive single point redirects that users are allowed during a single browser session before such redirects trigger a block of the user request. Setting the value of this property to 0 disables this feature.

Port Check Processing Properties

com.sun.identity.agents.config.port.check.enable
com.sun.identity.agents.config.port.check.file
com.sun.identity.agents.config.port.check.setting[]

- **com.sun.identity.agents.config.port.check.enable**

Hot-swap enabled: Yes

This property is a flag that indicates whether port check functionality is enabled or disabled.

- **com.sun.identity.agents.config.port.check.file**

Hot-swap enabled: Yes

This property specifies the name or complete path of a file that has the content required to process requests that call for port correction.

- **com.sun.identity.agents.config.port.check.setting[]**

Hot-swap enabled: Yes

This property is a map construct of port versus protocol entries where the key is the listening port number and the value is the listening protocol used by the agent to identify requests with invalid port numbers.

Not-Enforced URI Processing Properties

com.sun.identity.agents.config.notenforced.uri[]
com.sun.identity.agents.config.notenforced.uri.invert
com.sun.identity.agents.config.notenforced.uri.cache.enable
com.sun.identity.agents.config.notenforced.uri.cache.size

- **com.sun.identity.agents.config.notenforced.uri[]**

Hot-swap enabled: Yes

This property is a list construct for listing URI for which protection is not enforced by the agent.

- **com.sun.identity.agents.config.notenforced.uri.invert**

Hot-swap enabled: Yes

This property is a flag that specifies whether to invert the list of URI on the not-enforced list. A value of `true` directs the agent to deny access (enforce protection) to URI on the list and to allow access (not enforce protection) to URI that are not on the list. Entries on this list can contain the wild card character “*”.

Key Properties Affecting This Property

This property enforces URI on the not-enforced list, which is the list assigned to the following property:

```
com.sun.identity.agents.config.notenforced.uri[]
```

- **com.sun.identity.agents.config.notenforced.uri.cache.enable**

Hot-swap enabled: Yes

This property is a flag that specifies whether the caching of the not-enforced URI list evaluation results is enabled or disabled.

- **com.sun.identity.agents.config.notenforced.uri.cache.size**

Hot-swap enabled: Yes

This property specifies the size of the cache to be used if caching of not-enforced URI list evaluation results is enabled.

Key Properties Affecting This Property

This property is only used when the following property is set as shown:

```
com.sun.identity.agents.config.notenforced.uri.cache.enable = true
```

Not-Enforced Client IP Processing Properties

```
com.sun.identity.agents.config.notenforced.ip[]
com.sun.identity.agents.config.notenforced.ip.invert
com.sun.identity.agents.config.notenforced.ip.cache.enable
com.sun.identity.agents.config.notenforced.ip.cache.size
```

- **com.sun.identity.agents.config.notenforced.ip[]**

Hot-swap enabled: Yes

This property is a list construct for listing client IP addresses for which protection is not enforced by the agent.

- **com.sun.identity.agents.config.notenforced.ip.invert**

Hot-swap enabled: Yes

This property is a flag that specifies whether to invert the not-enforced client IP address list. A value of `true` directs the agent to deny access (enforce protection) to client IP addresses on the list and to allow access (not enforce protection) for all other client IP addresses. Entries on this list can contain the wild card character “*”.

Key Properties Affecting This Property

This property enforces URI on the not-enforced IP list, which is the list assigned to the following property:

`com.sun.identity.agents.config.notenforced.ip[]`

- **com.sun.identity.agents.config.notenforced.ip.cache.enable**

Hot-swap enabled: Yes

A flag that specifies whether the caching of not-enforced IP list evaluation results is enabled or disabled.

- **com.sun.identity.agents.config.notenforced.ip.cache.size**

Hot-swap enabled: Yes

This property specifies the size of the cache to be used if caching of not-enforced IP list evaluation results is enabled.

Key Properties Affecting This Property

This property is only used when the following property is set as shown:

`com.sun.identity.agents.config.notenforced.ip.cache.enable = true`

Common Attribute Fetch Processing Properties

`com.sun.identity.agents.config.attribute.cookie.separator`

`com.sun.identity.agents.config.attribute.date.format`

`com.sun.identity.agents.config.attribute.cookie.encode`

- **`com.sun.identity.agents.config.attribute.cookie.separator`**

Hot-swap enabled: Yes

This property specifies that a character be used to separate multiple values of the same attribute when it is being set as a cookie.

- **`com.sun.identity.agents.config.attribute.cookie.encode`**

Hot-swap enabled: Yes

This property is a flag that indicates whether the value of the attribute should be URL encoded before being set as a cookie.

- **`com.sun.identity.agents.config.attribute.date.format`**

Hot-swap enabled: Yes

This property specifies the format of date attribute values used when the attribute is set as an HTTP header. This format is based on the definition provided in `java.text.SimpleDateFormat`.

Profile Attribute Processing Properties

`com.sun.identity.agents.config.profile.attribute.fetch.mode`

`com.sun.identity.agents.config.profile.attribute.mapping[]`

- **`com.sun.identity.agents.config.profile.attribute.fetch.mode`**

Hot-swap enabled: Yes

This property specifies the mode used to fetch profile attributes. The following are valid values for this property:

NONE

HTTP_HEADER

REQUEST_ATTRIBUTE

HTTP_COOKIE

- **`com.sun.identity.agents.config.profile.attribute.mapping[]`**

Hot-swap enabled: Yes

This property is a map construct that specifies the profile attributes populated under specific names for the currently authenticated user. The key for this map construct is the profile attribute name and the value is the name under which that attribute is made available.

Session Attribute Processing Properties

```
com.sun.identity.agents.config.session.attribute.fetch.mode  
com.sun.identity.agents.config.session.attribute.mapping[]
```

- **com.sun.identity.agents.config.session.attribute.fetch.mode**

Hot-swap enabled: Yes

This property specifies the mode used to fetch session attributes. The following are valid values for this property:

```
NONE  
HTTP_HEADER  
REQUEST_ATTRIBUTE  
HTTP_COOKIE
```

- **com.sun.identity.agents.config.session.attribute.mapping[]**

Hot-swap enabled: Yes

This property is a map construct that specifies the session attributes populated under specific names for the currently authenticated user. The key for this map construct is the session attribute name and the value is the name under which that attribute is made available.

Response Attribute Processing Properties

```
com.sun.identity.agents.config.response.attribute.fetch.mode  
com.sun.identity.agents.config.response.attribute.mapping[]
```

- **com.sun.identity.agents.config.response.attribute.fetch.mode**

Hot-swap enabled: Yes

This property specifies the mode used to fetch policy response attributes. The following are valid values for this property:

```
NONE
```

HTTP_HEADER
 REQUEST_ATTRIBUTE
 HTTP_COOKIE

- **com.sun.identity.agents.config.response.attribute.mapping[]**

Hot-swap enabled: Yes

This property is a map construct that specifies the policy response attributes to be populated under specific names for the currently authenticated user. The key for this map construct is the policy response attribute name and the value is the name under which that attribute is made available.

Bypass Principal List Property

- **com.sun.identity.agents.config.bypass.principal[]**

Hot-swap enabled: No

This property is a list construct for listing principals that are to be bypassed by the agent for authentication and search purposes.

Privileged Attribute Processing Properties

com.sun.identity.agents.config.default.privileged.attribute[]
 com.sun.identity.agents.config.privileged.attribute.type[]
 com.sun.identity.agents.config.privileged.attribute.toLowerCase[]
 com.sun.identity.agents.config.privileged.session.attribute[]

- **com.sun.identity.agents.config.default.privileged.attribute[]**

Hot-swap enabled: No

This property is a list construct for listing privileged attributes to be granted to all users who have a valid Access Manager session.

- **com.sun.identity.agents.config.privileged.attribute.type[]**

Hot-swap enabled: No

This property is a list construct for listing privileged attribute types to be fetched for each user.

- **com.sun.identity.agents.config.privileged.attribute.toLowerCase[]**

Hot-swap enabled: No

This property is a map construct that specifies whether the privileged attribute types are converted to lowercase.

Key Properties Affecting This Property

This property converts the attribute types assigned to the following property to lower case:

`com.sun.identity.agents.config.privileged.attribute.type[]`

- **`com.sun.identity.agents.config.privileged.session.attribute[]`**

Hot-swap enabled: No

This property is a list construct for listing session property names that hold privileged attributes for the authenticated user.

Service Resolver Property

- **`com.sun.identity.agents.config.service.resolver`**

Hot-swap enabled: No

This property specifies the service resolver used by this agent.

Agent Username and Password Properties

`com.sun.identity.agents.app.username`
`com.iplanet.am.service.secret`

- **`com.sun.identity.agents.app.username`**

Hot-swap enabled: No

This property specifies the user name used by the agent to identify and authenticate itself to Access Manager before requesting any services that require such agent authentication.

- **`com.iplanet.am.service.secret`**

Hot-swap enabled: No

This property specifies the password used by the agent to identify and authenticate itself to Access Manager before requesting any services that require such agent authentication.

Encryption Key Properties

am. encryption. pwd
com. sun. identity. client. encryptionKey

- **am. encryption. pwd**

Hot-swap enabled: No

This property specifies a global encryption key used when applications use client SDK API. This encryption key is used to secure data globally by all Access Manager server instances and by clients.

- **com. sun. identity. client. encryptionKey**

Hot-swap enabled: No

This property specifies the encryption key used to encrypt the agent profile password as it is stored in the J2EE agent. The agent profile password is encrypted in a different manner in Access Manager. This encryption key is not shared with Access Manager or with other clients.

Debug Service Properties

com. iplanet. services. debug. level
com. iplanet. services. debug. directory

- **com. iplanet. services. debug. level**

Hot-swap enabled: No

This property specifies the debug level to be used. The following are valid values for this property:

off
error
warning
message

- **com. iplanet. services. debug. directory**

Hot-swap enabled: No

This property specifies the complete path to the directory where debug files are to be stored by the agent.

SSO Token Cookie Name Property

- **com.iplanet.am.cookie.name**

Hot-swap enabled: No

This property specifies the name of the SSO token cookie used between Access Manager and the agent.

Naming Service URL Property

- **com.iplanet.am.naming.url**

Hot-swap enabled: No

This property specifies the naming service URL (one or more) that can be used by the system for naming lookups. Multiple URL can be specified for this property as a string. URL are separated from one another in the string by a single space character.

Session Client Properties

com.iplanet.am.notification.url
com.iplanet.am.session.client.polling.enable
com.iplanet.am.session.client.polling.period

- **com.iplanet.am.notification.url**

Hot-swap enabled: No

This property specifies the notification URL to be used by the agent to receive session notifications.

- **com.iplanet.am.session.client.polling.enable**

Hot-swap enabled: No

This property is a flag that specifies whether the session client uses polling for updating session information instead of depending upon server notifications.

- **com.iplanet.am.session.client.polling.period**

Hot-swap enabled: No

This property specifies the time in seconds after which the session client requests an update of cached session information from the server.

Encryption Provider Property

- `com.iplanet.security.encryptor`

Hot-swap enabled: No

This property specifies the encryption provider implementation to be used by the agent.

User Data Cache Update Time Property

- `com.iplanet.am.sdk.remote.pollingTime`

Hot-swap enabled: No

This property specifies the cache update time in minutes for user management data if a notification URL is not provided.

Key Properties Affecting This Property

This property is used if a notification URL is *not* specified with the following property:

`com.iplanet.am.notification.url`

Service Data Cache Update Time Property

- `com.sun.identity.sm.cacheTime`

Hot-swap enabled: No

This property specifies the cache update time in minutes for service configuration data if a notification URL is not provided.

Key Properties Affecting This Property

This property is used if a notification URL is *not* specified with the following property:

`com.iplanet.am.notification.url`

SAML Service Properties

com.ipplanet.am.localserver.protocol
com.ipplanet.am.localserver.host
com.ipplanet.am.localserver.port

- **com.ipplanet.am.localserver.protocol**

Hot-swap enabled: No

This property specifies the server protocol to be used for SAML service.

- **com.ipplanet.am.localserver.host**

Hot-swap enabled: No

This property specifies the server host to be used for SAML service.

- **com.ipplanet.am.localserver.port**

Hot-swap enabled: No

This property specifies the server port to be used for SAML service.

Authentication Service Properties

com.ipplanet.am.server.protocol
com.ipplanet.am.server.host
com.ipplanet.am.server.port

- **com.ipplanet.am.server.protocol**

Hot-swap enabled: No

This property specifies the protocol to be used by Authentication Service.

- **com.ipplanet.am.server.host**

Hot-swap enabled: No

This property specifies the host to be used by Authentication Service.

- **com.ipplanet.am.server.port**

Hot-swap enabled: No

This property specifies the port to be used by Authentication Service.

Policy Client Properties

com.sun.identity.agents.server.log.file.name
com.sun.identity.agents.logging.level
com.sun.identity.agents.notification.enabled
com.sun.identity.agents.notification.url
com.sun.identity.agents.polling.interval
com.sun.identity.policy.client.cacheMode
com.sun.identity.policy.client.booleanActionValues
com.sun.identity.policy.client.resourceComparators
com.sun.identity.policy.client.clockSkew

- **com.sun.identity.agents.server.log.file.name**

Hot-swap enabled: No

This property specifies the name of the log file for logging messages to Access Manager.

- **com.sun.identity.agents.logging.level**

Hot-swap enabled: No

This property specifies the level of remote policy logging. The following are valid values for this property:

ALLOW
DENY
BOTH
NONE

- **com.sun.identity.agents.notification.enabled**

Hot-swap enabled: No

This property is a flag that specifies whether notifications are enabled or disabled for the remote policy client.

- **com.sun.identity.agents.notification.url**

Hot-swap enabled: No

This property specifies the notification URL for the remote policy client.

Key Properties Affecting This Property

This property is used if notification is enabled for a remote policy client property, which occurs when the following property is set as shown:

```
com.sun.identity.agents.notification.enabled = true
```

- **com.sun.identity.agents.polling.interval**

Hot-swap enabled: No

This property specifies the duration in minutes after which the cached entries are refreshed by the remote policy client.

- **com.sun.identity.policy.client.cacheMode**

Hot-swap enabled: No

This property specifies the mode of caching to be used by the remote policy client. The following are valid values for this property:

```
subtree  
self
```

The `subtree` value is preferable for a small number of policy rules. In all other cases, the `self` value is preferable.

- **com.sun.identity.policy.client.booleanActionValues**

Hot-swap enabled: No

This property specifies boolean action values for policy action names. Assign values to this property using the following format:

```
serviceName|actionName|trueValue|falseValue
```

- **com.sun.identity.policy.client.resourceComparators**

Hot-swap enabled: No

This property specifies resource comparators to be used for different service names.

- **com.sun.identity.policy.client.clockSkew**

Hot-swap enabled: No

This property specifies the time in seconds which is allowed to accommodate the time difference between the Access Manager machine and the remote policy client machine.

Troubleshooting a J2EE Agent Deployment in Policy Agent 2.2

This appendix explains how you can resolve problems that you might encounter while deploying or using J2EE agents.

Be sure to also check the *Sun Java System Access Manager Policy Agent 2.2 Release Notes*, to see if the problem that you encounter is a known limitation of the agent. If workarounds are available for such problems, they are provided in the release notes.

J2EE Agent Troubleshooting Instructions

This section includes various symptoms. Each symptom is accompanied by one or more possible causes. Each possible cause is accompanied by a troubleshooting solution.

1. Symptom: The agent does not require users to login before access is granted to the application.

Possible Cause

1-1) The application has not been configured to use the agent.

1-2) The application fails to create an SSO token because a valid agent profile does not exist. J2EE agents authenticate with Access Manager using an agent profile, which is created in Access Manager Console.

1-3) The resources match entries in the not-enforced list.

Troubleshooting Solution

1-1) For information about deploying the agent application, see [Chapter 4, “Post-Installation Tasks of Policy Agent 2.2 for SAP Enterprise Portal 7.0/Web Application Server 7.0.”](#)

1-2) Using Access Manager Console, ensure that a valid agent profile exists. Using the command line, encrypt the agent profile password with the `agentadmin - -encrypt` command. In the `J2EEAMAgent.properties` configuration file, ensure that the following properties have the updated agent profile name and password:

```
com.sun.identity.agents.app.username =
com.iplanet.am.service.secret=
```

1-3) Make sure that the resources being accessed do not match the entries in the not-enforced list, and ensure that the list is not empty or inverted.

1. Symptom: The agent does not require users to login before access is granted to the application.

Possible Cause	Troubleshooting Solution
1-4) The agent filter mode is set to NONE.	1-4) Change the agent filter mode to SSO_ONLY or URL_POLICY as necessary.

2. Symptom: The agent denies access to all requests.

Possible Cause	Troubleshooting Solution
2-1) The agent and Access Manager have been installed on the same machine and the browser might not be setting the HOST header correctly when redirected from Access Manager to the agent.	2-1) Enable port check functionality. For information about enabling port check functionality, see “Enabling Port Check Functionality in J2EE Agents” on page 118.
2-2) The deployment container is running as a user who does not have write privileges to the audit log directory of the agent.	2-2) Refer to the path specified in the J2EE agent <code>AMAgent.properties</code> configuration file for the agent's local audit file and grant the necessary write permissions for the user of the deployment container process.
2-3) The agent filter is configured for a mode that enforces URL policies and no applicable URL policies have yet been defined in Access Manager.	2-3) Define the appropriate URL policies in Access Manager.
2-4) The agent filter is configured for a mode that enforces URL policies and the system time on the agent machine is not in sync with the system time on the Access Manager machine.	2-4) Synchronize the time on the agent machine with the time on the Access Manager machine.
2-5) The agent is unable to validate user's session token issued by Access Manager.	2-5) Ensure that the agent is installed on the same domain that is specified as the cookie domain in Access Manager. If not, enable CDSSO functionality. If that is not the case, try changing the value of the following property: <code>com.sun.identity.agents.config.sso.decode</code>
2-6) The agent is configured for CDSSO and the validity time of the authorization response is smaller than the processing time required by the agent.	2-6) Set an appropriate value for the following property: <code>com.sun.identity.agents.config.cdsso.clock.skew</code>
2-7) The Login URL specified in the J2EE agent <code>AMAgent.properties</code> configuration file is not reachable by the agent.	2-7) Ensure that the Access Manager Login URL is reachable from the machine where the agent is installed.

2. Symptom: The agent denies access to all requests.

Possible Cause	Troubleshooting Solution
2–8) The Access Manager is installed with SSL and the agent cannot communicate with it correctly.	2–8) Install the appropriate root CA certificate in the keystore used by the deployment container on which the agent is installed.

3) Symptom: Accessing a protected resource results in an HTTP 404 not found error.

Possible Cause	Troubleshooting Solution
3–1) The agent and Access Manager have been installed on the same machine and the browser being used might not be setting the HOST header correctly when redirected from Access Manager to the agent.	3–1) Enable Port Check Functionality. For more information about performing this task, see “Enabling Port Check Functionality in J2EE Agents” on page 118.
3–2) The resource is protected by a J2EE declarative security constraint which is not being evaluated correctly and the server is trying to display <code>form-error-page</code> , which does not exist within the application.	3–2) Make sure that the resource specified by <code>form-error-page</code> in the web application’s <code>web.xml</code> deployment descriptor actually exists within the application.
3–3) The resource is being accessed by a legacy browser such as Netscape 4.x and during the installation of the agent no valid value was entered for agent application URI field.	3–3) Reinstall the agent and specify a valid agent application URI value.
3–4) The agent is operating in the CDSSO mode and no valid value was entered for the primary application context path field during agent installation.	3–4) Reinstall the agent and specify a valid primary application context path.

4) Symptom: When Access Manager is SSL Enabled, the agent denies access to all resources.

Possible Cause	Troubleshooting Solution
4–1) The agent does not have the root CA certificate of the signer of the certificate used by Access Manager.	4–1) Install the appropriate root CA certificate in the keystore used by the deployment container on which the agent is installed.

5) Symptom: The Access Manager logs indicate that Access Manager is unable to send notifications to the deployment container protected by the agent.

Possible Cause

Troubleshooting Solution

5-1) The agent is installed on a server with the preferred listening protocol set to HTTPS and the root CA certificate for the signer of the agent's server certificate is not available in the keystore used by Access Manager.

5-1) Add the root CA certificate for the signer of agent's server certificate to the keystore used by Access Manager.

5-2) No valid value was entered for agent application URI during agent installation.

5-2) Reinstall the agent and specify a valid agent application URI. For example, /agentapp. The same URI should be used as a context root for deploying the agent application through the administration console of the container.

6) Symptom: The following warning messages appear on the console window from which the deployment container is started or in the deployment container logs:

Bad level value for property: com.iplanet.services.debug.level

Bad level value for property: com.sun.identity.agents.logging.level

Possible Cause

Troubleshooting Solution

6-1) These messages are logged by the JDK 1.4 logging framework in use, which treats the J2EE agent `AMAgent.properties` configuration file as the logging configuration file.

6-1) These messages are harmless and can be safely ignored.

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