



# **Sun Java System Web Proxy Server 4.0.4 Release Notes for Microsoft Windows**



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Part No: 819-5698-10  
February 2007

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# Release Notes for Sun Java System Web Proxy Server

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These release notes contain important information available at the time of the release of the Sun Java™ System Web Proxy Server 4.0.4 product, hereafter referred to as Proxy Server 4.0.4. Platform summary and known problems are addressed here. Please read this document and associated documents before you begin using this product.

This document contains the following sections:

- “Platform Summary” on page 5
- “Accessing the Documentation” on page 6
- “Resolved Issues” on page 6
- “Known Issues” on page 7
- “How to Report Problems and Provide Feedback” on page 8

## Platform Summary

This section provides information about platform requirements and supported browsers for components for Proxy Server 4.0.4

The following table summarizes the Proxy Server 4.0.4 platform requirements. Please take needed action to move or migrate your Web Proxy Servers to a supported operating system.

TABLE 1-1 Platform Requirement for Web Proxy Server 4.0.4

Operating System	Minimum Memory	Recommended Memory	Recommended Disk Space*
Windows 2000 Advanced Server SP4	256 MB	512 MB or higher	512 MB or higher
Windows XP SP2	256 MB	512 MB or higher	512 MB or higher

TABLE 1-1 Platform Requirement for Web Proxy Server 4.0.4 (Continued)

Operating System	Minimum Memory	Recommended Memory	Recommended Disk Space*
Microsoft Windows 2003 Enterprise Server SP1 (32 bit)	256 MB	512 MB or higher	512 MB or higher
Microsoft Windows 2003 Enterprise Server SP1 (64 bit)	256 MB	512 MB or higher	512 MB or higher

\* Depends on cache capacity setting. The default cache capacity setting is 2Gbytes.

The browsers that are supported with Web Proxy Server 4.0.4 are:

- Microsoft Internet Explorer 6.0
- Netscape™ Navigator versions 7.1 and 6.2
- Mozilla versions 1.5.1 and 1.7.2

Your browser needs to have Java enabled.

## Accessing the Documentation

The Sun Java System Web Proxy Server 4.0.4 manuals and release notes are available in HTML and in printable PDF formats at <http://docs.sun.com>. For online help, click the Help button in the graphical interface to launch a context-sensitive help window.

## Accessibility Features for People With Disabilities

To obtain accessibility features that have been released since the publishing of this media, consult Section 508 product assessments available from Sun upon request to determine which versions are best suited for deploying accessible solutions. Updated versions of applications can be found at: <http://sun.com/software/javaenterprisesystem/get.html>.

For information on Sun's commitment to accessibility, visit <http://sun.com/access>.

## Resolved Issues

The following table lists the issues resolved in Sun Java System Web Proxy Server 4.0.4

TABLE 1-2 Issues Resolved in Sun Java System Web Proxy Server 4.0.4

ID	Summary
6433807	Wrong version number in Proxy Server and Admin Server start up message
6478106	Proxy Server needs to support installation under default location, including directories with spaces, on Windows
6470294	Running <code>cbuild.exe</code> to decrease the cache sections does not remove the sections properly in Windows

## Known Issues

- “Stopping Web Proxy Server Instance Using CLI Generates an Error Message (6499720)” on page 7
- “Web Proxy Server Services Do Not Show Upgraded Version Information After Upgrade (6499700)” on page 7
- “Web Proxy Server Services Could Not be Started Without Machine Restart (6471698)” on page 8

### Stopping Web Proxy Server Instance Using CLI Generates an Error Message (6499720)

After upgrading Java ES™ version 4 Web Proxy Server to Java ES 5 Web Proxy Server, if the user tries to stop the Web Proxy Server instance using the `stopsvr.bat` command, the following error message is displayed:

```
The Sun Java System Web Proxy Server 4.0.1 (proxy-server1) service is stopping..
A system error has occurred.
System error 1067 has occurred.
The process terminated unexpectedly.
The Sun Java System Web Proxy Server 4.0.1 (proxy-server1) service was
stopped successfully.
```

**Workaround:** None.

### Web Proxy Server Services Do Not Show Upgraded Version Information After Upgrade (6499700)

After upgrading Java ES 4 Web Proxy Server to Java ES 5 Web Proxy Server, the version information for Web Proxy Server services is not updated in the Services panel. However, the Admin Console and version screen shows the upgraded version.

**Workaround:** None.

## Web Proxy Server Services Could Not be Started Without Machine Restart (6471698)

After installing Web Proxy Server 4.0.4, Web Proxy Server services are not getting started automatically.

Use any one of the following workarounds:

1. Restart the machine after installing Web Proxy Server 4.0.4 to start proxy services.
2. Restart Web Proxy Server services without restarting the machine using the following steps:
  - a. Select ControlPanel -> Administrative -> Tools -> Services to open the ServiceControl Manager.
  - b. Select one of the following service:
    - Sun Java System Socks Server 4.0.4
    - Sun Java System Web Proxy Server 4.0.4
    - Sun Java System Web Proxy Server 4.0.4 Administration Server
  - c. Press mouse button 3 and select Properties from the pop-up menu.
  - d. Click the Log On property tab.
  - e. Change the value of the property from LocalSystem to the current logon user.  
Type the user name and password for the current user.
  - f. Click Apply.
  - g. Click OK.
  - h. Repeat steps 2-7 to start all Web Proxy Sever services.

## How to Report Problems and Provide Feedback

If you have problems with Sun Java System Web Proxy Server 4.0.4, contact Sun customer support using one of the following mechanisms:

- Sun Software Support services online  
at <http://www.sun.com/service/support/software>.
- The telephone dispatch number associated with your maintenance contract

Please include the following information:

- Description of the problem, including the situation where the problem occurs and its affect on your operation



- Machine type, operating system version, and product version, including any patches and other software that might be affecting the problem
- Detailed steps on the methods you have used to reproduce the problem
- Any error logs or core dumps

Sun is interested in improving its documentation and welcomes your comments and suggestions. You can submit your comments by going to <http://docs.sun.com/app/docs/form/comments>.

