Sun Java System Access Manager 7.1 Administration Guide

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Contents

Preface

The Sun Java System Access Manager 7.1 Administration Guide describes how to use the Sun Java™ System Access Manager console as well as manage user and service data via the command line interface.

Access Manager is a component of the Sun Java Enterprise System (Java ES), a set of software components that provide services needed to support enterprise applications distributed across a network or Internet environment.

Who Should Use This Book

This book is intended for use by IT administrators and software developers who implement a web access platform using Sun Java System servers and software.

Before You Read This Book

Readers should be familiar with the following components and concepts:

- Access Manager technical concepts as described in the *Sun Java System Access Manager 7.1 Technical Overview*
- Deployment platform: Solaris™ or Linux operating system
- Web container that will run Access Manager: Sun Java System Application Server, Sun Java System Web Server, BEA WebLogic, or IBM WebSphere Application Server
- Technical concepts: Lightweight Directory Access Protocol (LDAP), Java technology, JavaServer Pages™ (JSP) technology, HyperText Transfer Protocol (HTTP), HyperText Markup Language (HTML), and eXtensible Markup Language (XML)

Related Books

Related documentation is available as follows:

Access Manager Core Documentation

The Access Manager core documentation set contains the following titles:

- The *Sun Java System Access Manager 7.1 Release Notes* will be available online after the product is released. It gathers an assortment of last-minute information, including a description of what is new in this current release, known problems and limitations, installation notes, and how to report issues with the software or the documentation.
- The *Sun Java System Access Manager 7.1 Technical Overview* provides an overview of how Access Manager components work together to consolidate access control functions, and to protect enterprise assets and web-based applications. It also explains basic Access Manager concepts and terminology.
- The *Sun Java System Access Manager 7.1 Deployment Planning Guide* provides planning and deployment solutions for Sun Java System Access Manager based on the solution life cycle
- The *Sun Java System Access Manager 7.1 Postinstallation Guide* provides information on configuring Access Manager after installation.
- The *Sun Java System Access Manager 7.1 Performance Tuning and Troubleshooting Guide* provides information on how to tune Access Manager and its related components for optimal performance.
- The *Sun Java System Access Manager 7.1 Administration Guide* describes how to use the Access Manager console as well as manage user and service data via the command line interface.
- The *Sun Java System Access Manager 7.1 Federation and SAML Administration Guide* provides information about the Federation module based on the Liberty Alliance Project specifications. It includes information on the integrated services based on these specifications, instructions for enabling a Liberty-based environment, and summaries of the application programming interface (API) for extending the framework.
- The *Sun Java System Access Manager 7.1 Developer's Guide* offers information on how to customize Access Manager and integrate its functionality into an organization's current technical infrastructure. It also contains details about the programmatic aspects of the product and its API.
- The *Sun Java System Access Manager 7.1 C API Reference* provides summaries of data types, structures, and functions that make up the public Access Manager C APIs.
- The *Java API Reference*provides information about the implementation of Java packages in Access Manager.

- The *Sun Java System Access Manager Policy Agent 2.2 User's Guide* provides an overview of the policy functionality and the policy agents available for Access Manager.

Updates to the *Release Notes* and links to modifications of the core documentation can be found on the Access Manager page at the Sun Java Enterprise System documentation web site. Updated documents will be marked with a revision date.

Sun Java Enterprise System Product Documentation

Useful information can be found in the documentation for the following products:

- Directory Server
- Web Server
- Application Server
- Web Proxy Server

Related Third-Party Web Site References

Third-party URLs are referenced in this document and provide additional, related information.

Note – Sun is not responsible for the availability of third-party web sites mentioned in this document. Sun does not endorse and is not responsible or liable for any content, advertising, products, or other materials that are available on or through such sites or resources. Sun will not be responsible or liable for any actual or alleged damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such content, goods, or services that are available on or through such sites or resources.

Documentation, Support, and Training

The Sun web site provides information about the following additional resources:

- Documentation (`http://www.sun.com/documentation/`)
- Support (`http://www.sun.com/support/`)
- Training (`http://www.sun.com/training/`)

Typographic Conventions

The following table describes the typographic conventions that are used in this book.

TABLE P–1 Typographic Conventions

Typeface	Meaning	Example
`AaBbCc123`	The names of commands, files, and directories, and onscreen computer output	Edit your `.login` file. Use `ls -a` to list all files. `machine_name% you have mail.`
`AaBbCc123`	What you type, contrasted with onscreen computer output	`machine_name%` **`su`** `Password:`
aabbcc123	Placeholder: replace with a real name or value	The command to remove a file is `rm` *filename*.
AaBbCc123	Book titles, new terms, and terms to be emphasized	Read Chapter 6 in the *User's Guide*. A *cache* is a copy that is stored locally. Do *not* save the file. **Note:** Some emphasized items appear bold online.

Shell Prompts in Command Examples

The following table shows the default UNIX® system prompt and superuser prompt for the C shell, Bourne shell, and Korn shell.

TABLE P–2 Shell Prompts

Shell	Prompt
C shell	`machine_name%`
C shell for superuser	`machine_name#`
Bourne shell and Korn shell	`$`
Bourne shell and Korn shell for superuser	`#`

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To share your comments, go to `http://docs.sun.com` and click Send Comments. In the online form, provide the document title and part number. The part number is a seven-digit or nine-digit number that can be found on the title page of the book or at the top of the document.

For example, the title of this book is *Sun Java System Access Manager 7.1 Administration Guide*, and the part number is 819-4176.

PART I

Access Control

This is part one of the Sun Java System Access Manager™ 7.1 Administration Guide. The Access Control interface provides a way to create and manage authentication and authorization services to protect and regulate realm-based resources. When an enterprise user requests information, Access Manager verifies the user's identity and authorizes the user to access the specific resource that the user has requested. The part contains the following chapters:

◆ ◆ ◆ CHAPTER 1

The Access Manager Console

The Access Manager console is a web interface that allows administrators with different levels of access to, among other things, create realms and organizations, create or delete users to and from those realms and establish enforcement policies that protect and limit access to realms' resources. In addition, administrators can view and terminate current user sessions and manage their federation configurations (create, delete and modify authentication domains and providers). Users without administrative privileges, on the other hand, can manage personal information (name, e-mail address, telephone number, and so forth), change their password, subscribe and unsubscribe to groups, and view their roles. The Access Manager Console has two, basic views:

- "Administration View" on page 17
- "User Profile View" on page 20

Administration View

When a user with an administrative role authenticates to Access Manager, the default view is the Administration view. In this view, the administrator can perform most administrative tasks related to Access Manager. Access Manager can be installed in two different modes; Realms mode and Legacy Mode. Each mode has its own console. For more information on Realm and Legacy Modes, see the *Sun Java System Access Manager 7.1 Technical Overview*.

Note – If you install Access Manager 7.1 in Realm Mode, you cannot revert to Legacy Mode. If you install Access Manager in Legacy Mode, you can change to Realm Mode by using the amadmin command. See Changing from Legacy Mode to Realm Mode in the *Access Manager Administration Reference* for more information.

Realms Mode Console

The Administration console in realms mode enables administrators to manage realm-based access control, default service configuration, Web services and Federation. To access the administrator login screen, use the following address syntax in your browser:

protocol`://`*servername*`/amserver/UI/Login`

`protocol` is either http: or https, depending upon your deployment.

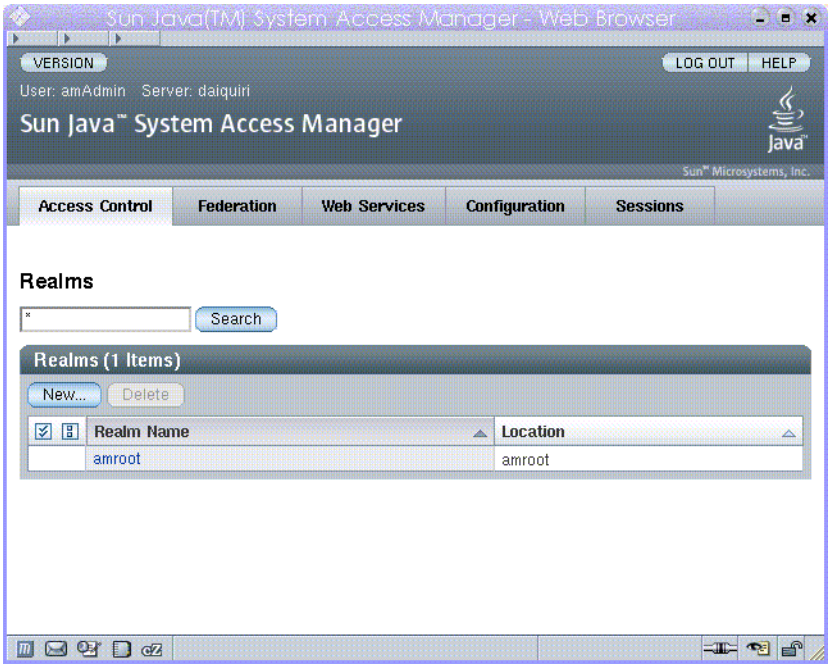

FIGURE 1–1 Realms Mode Administration View

Legacy Mode Console

Legacy Mode console is based on the Access Manager 6.3 architecture. This legacy Access Manager architecture uses the LDAP directory information tree (DIT) that comes with Sun Java System Directory Server. In Legacy Mode, both user information and access control information are stored in LDAP organizations. When you choose Legacy Mode, an LDAP organization is the equivalent of an access control realm. Realm information is integrated within LDAP organizations. In Legacy Mode, the Directory Management tab is available for Access Manager-based identity management.

To access the administrator login screen, use the following address syntax in your browser:

protocol`://`*servername*`/amserver/console`

`protocol` is either http: or https:, depending upon your deployment.

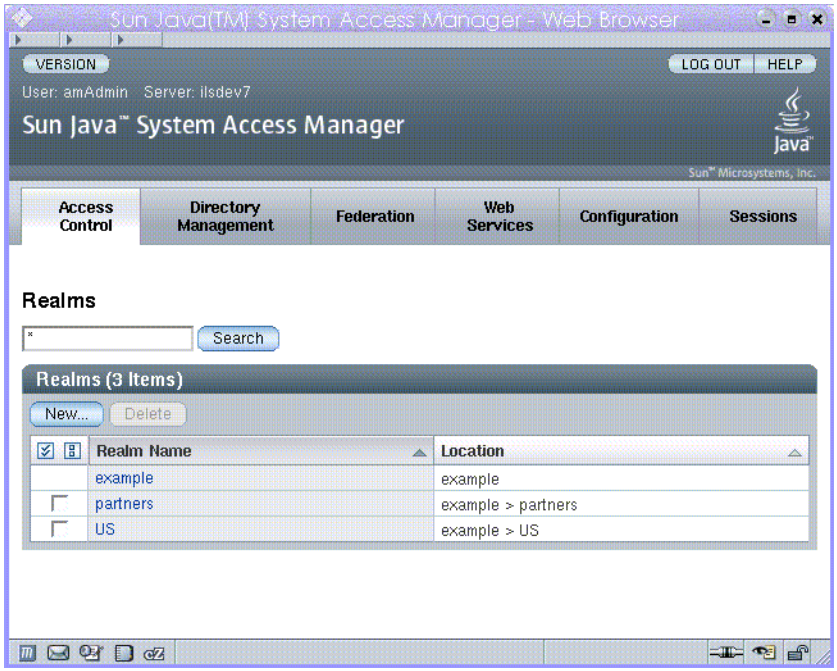

FIGURE 1–2 Legacy Mode Administration View

Legacy Mode 6.3 Console

Some features of Access Manager 6.3 are not available in the Access Manager 7.1 console. Because of this, administrators can log into the 6.3 console through a 7.1 Legacy deployment. This console is typically used where Access Manager is built upon Sun Java System Portal Server or other Sun Java System communication products that require the use of Sun Java System Directory Server as the central identity repository. Other features, such Delegated Administration and Class of Service, are accessed only through this console.

Note – Do not interchange between using the 6.3 and 7.1 Legacy mode consoles.

To access the 6.3 console, use the following address syntax in your browser:

protocol`://`*servername*`/amconsole`

`protocol` is either http: or https:, depending upon your deployment.

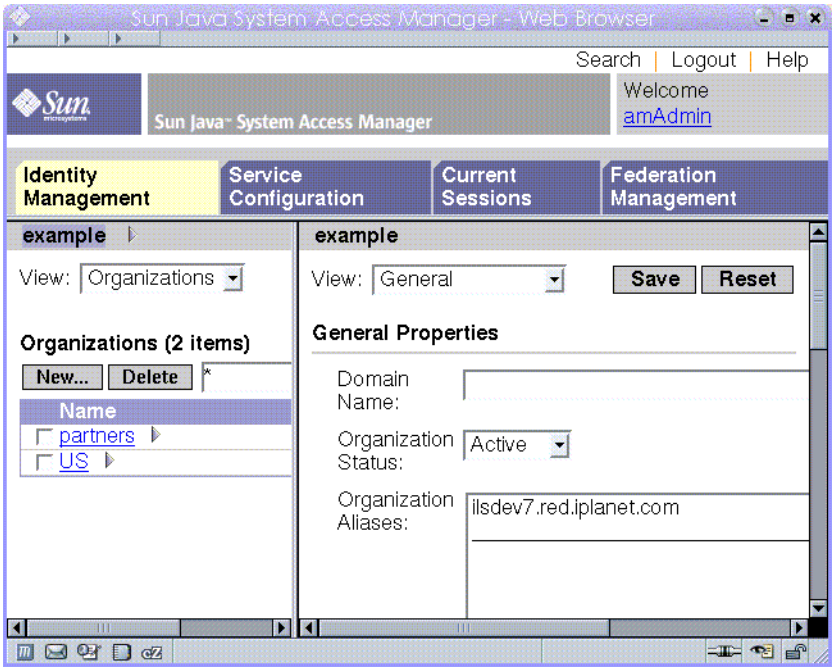

FIGURE 1–3 Legacy 6.3–based Console

User Profile View

When a user who has not been assigned an administrative role authenticates to the Access Manager the default view is the user's own User Profile. The User Profile view can be accessed in either Realm or Legacy Mode. The user must enter the user's own username and password at the Login page in order to access this view.

In this view the user can modify the values of the attributes particular to the user's personal profile. This can include, but is not limited to, name, home address and password. The attributes displayed in the User Profile View can be extended.

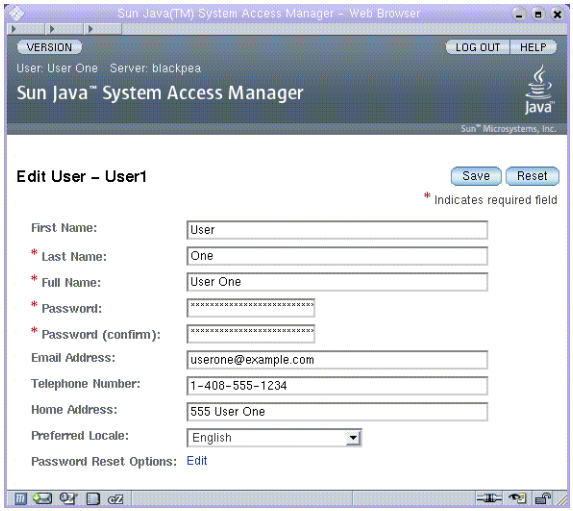

FIGURE 1–4 User Profile View

◆ ◆ ◆ CHAPTER 2

Managing Realms

An access control realm is a group of authentication properties and authorization policies you can associate with a user or group of users. Realm data is stored in a proprietary information tree that Access Manager creates within a data store you specify. The Access Manager framework aggregates policies and properties contained in each realm within the Access Manager information tree. By default, Access Manager automatically inserts the Access Manager information tree as a special branch in Sun Java Enterprise System Directory Server, apart from the user data. You can use access control realms while using any LDAPv3 database.

For more information on realms, see the *Sun Java System Access Manager 7.1 Technical Overview*.

In the Realms tab, you can configure the following properties for access control:

Creating and Managing Realms

This section describes how to create and manage realms.

▼ To Create a New Realm

1. **Select New from the Realms list under the Access Control tab.**

2. **Define the following general attributes:**

   Name — Enter a name for the Realm.

   Parent — Defines the location of the realm that you are creating. Select the parent realm under which the new realm will exist.

3 **Define the following realm attributes:**

Realm Status	Choose a status of active or inactive. The default is active. This can be changed at any time during the life of the realm by selecting the Properties icon. Choosing inactive disables user access when logging in.
Realm/DNS Aliases	Allows you to add alias names for the DNS name for the realm. This attribute only accepts "real" domain aliases (random strings are not allowed).

4 **Click OK to save or Cancel to return to the previous page.**

General Properties

The General Properties page displays the basic attributes for a realm. To modify these properties, click the realm from the Realm Names list under the Access Control tab. Then, edit the following properties:

Realm Status	Choose a status of active or inactive. The default is active. This can be changed at any time during the life of the realm by selecting the Properties icon. Choosing inactive disables user access when logging in.
Realm/DNS Aliases	Allows you to add alias names for the DNS name for the realm. This attribute only accepts "real" domain aliases (random strings are not allowed).

Once you edit the properties, click Save.

Note – The `recursive=true` flag in the `AMAdmin.dtd` does not work for searching for objects in sub-realms in realm mode. This flag only works in legacy mode because all sub-organizations are located under the same root suffix. In realm mode, each sub-realm can have a different root suffix and may even be located on a different server. If searching for objects, such as groups, in a sub-realm, you must specify the sub-realm in which you are searching in the XML data file.

Authentication

The general authentication service must be registered as a service to a realm before any user can log in using the other authentication modules. The core authentication service allows the Access Manager administrator to define default values for a realm's authentication parameters. These values can then be used if no overriding value is defined in the specified authentication

module. The default values for the Core Authentication Service are defined in the `amAuth.xml` file and stored in Directory Server after installation.

For more information, see Managing Authentication

Services

In Access Manager, a service is a group of attributes that are managed together by the Access Manager console. The attributes can be just bits of related information such as an employee's name, job title, and email address. But attributes are typically used as configuration parameters for a software module such as a mail application or payroll service.

Through the Services tab, you can add and configure a number of Access Manager default services to a realm. You can add the following services:

- Administration
- Discovery Service
- Globalization Settings
- Password Reset
- Session
- User

Note – Access Manager enforces that required attributes in service .xml files have some default values. If you have services with required attributes with no values, you need to add default values and reload the service.

▼ To Add a Service to a Realm

1. **Click the name of the realm for which you wish to add a new service.**
2. **Select the Services tab.**
3. **Click Add in the Services list.**
4. **Select the service you wish to add for the realm.**
5. **Click Next.**
6. **Configure the service by defining the realm attributes. See Configuration in the online help for a description of the service attributes.**

7 **Click Finish.**

8 **To edit the properties of a service, click the name in the Service list.**

Privileges

The delegation model in Access Manager is based on privileges (or entitlements) that have been assigned to the administrators. A privilege is an operation (or action) that can be performed on a resource; for example, a READ operation on Policy objects. The set of operations that are defined are READ, MODIFY and DELEGATE. The resources are objects on which the actions can be performed, and can be either a configuration object or an identity object.

Examples of configuration objects are Authentication Configuration, Policies, Data Stores, and so forth. Examples of identity objects are Users, Groups, Roles, and Agents. A set of privileges can be dynamically created and added to Access Manager dynamically, however during installation, a small set of privileges are added to get Access Manager to properly run. Once the privileges are loaded, the privileges can be assigned to roles and groups. Users belonging to these roles and groups would be the delegated administrators and would be able to perform the assigned operations. Basically, administrators are users who are members of roles and groups to which a set of one or more privileges are assigned.

Access Manager 7.1 allows you to configure permissions for the following administrator types:

- Realm administrators — Realm administrators have all the permissions for READ, MODIFY and DELEGATE operations for all objects (both configuration and identity objects). Realm administrators can be considered as "root" within a Unix system. Realm administrators can create sub-realms, modify configurations for all the services and also create, modify and delete Users, Groups, Roles and Agents.
- Policy administrators — Policy administrators have permissions to manage policies and policy service configurations only. They can create, modify and delete policies which consists of Rules, Subjects, Conditions and Response Attributes. However in order to manage policies, these administrators need read permissions for Identity Repository Subjects and also Authentication configuration. These administrators are able to view the identities and authentication configurations.
- Log administrators — Log administrators have permissions to read and/or write log records which can be used to protect the audit logs from being maliciously abused by rouge applications. Since logging interfaces are public, it is possible that any authenticated user can read and write logs records, and this privilege is added to prevent such abuse. The main users of logging interfaces are J2EE and Web Agents and these require only MODIFY privilege, and should not have READ privilege. Similarly, administrators who view the logs should have only READ privilege, and should not have MODIFY privilege. In order to cater for the these types of usages, the logging privileges are further sub-divided as follows:

- Log administrators with Write Access – These administrators have permissions to write all log files.
- Log administrators with Read Access – These administrators have permissions to read all log files.
- Log administrators with Read and Write Access – These administrators have permissions to read and write to all log files.

Defining Privileges for Access Manager 7.1

A new installation instance of Access Manager 7.1 provides access permissions for policy administrators, realm administrators (or organization administrators in Legacy mode) and Log Administrators. To assign or modify privileges, click the name of the role or group you wish to edit. You can select from the following:

Read and write access to all log files
: Defines both read and write access privileges to log administrators.

Write access to all log files
: Defines only write access privileges to log administrators.

Read access to all log files
: Defines only read access privileges to log administrators.

Read and write access only for policy properties
: Defines read and write access privileges for policy administrators.

Read and write access to all realm and policy properties
: Defines read and write access privileges for realm administrators.

Defining Privileges for an Access Manager 7.0 to 7.1 Upgrade

If you have upgraded Access Manager from version 7.0 to 7.1, the privilege configuration differs from that of a new Access Manager 7.1 installation, however privileges for policy administrators, realm administrators and log administrators are still supported. To assign or modify privileges, click the name of the role or group you wish to edit. You can select from the following:

Read only access to data stores
: Defines read access privileges to datastores for policy administrators.

Read and write access to all log files
: Defines both read and write access privileges for log administrators.

Write access to all log files
: Defines only write access privileges for log administrators.

Read access to all log files
: Defines only read access privileges for log administrators.

Read and write access only for policy properties
: Defines read and write access privileges for policy administrators.

Read and write access to all realm and policy properties
: Defines read and write access privileges for realm administrators.

Read only access to all properties and services
: Defines read access privileges to all properties and services for policy administrators.

Access Manager does not support the following definitions used either separately or together:

- Read only access to data stores
- Read only access to all properties and services

These privilege definitions must be used with the "Read and write access only for policy properties" definition to define delegation control for policy administrators.

◆ ◆ ◆ CHAPTER 3

Data Stores

A data store is a database where you can store user attributes and user configuration data. Access Manager provides identity repository plug-ins that connect to an LDAPv3 identity repository framework. These plug-ins enable you to view and retrieve Access Manager user information without having to make changes in your existing user database. The Access Manager framework integrates data from the identity repository plug-in with data from other Access Manager plug-ins to form a virtual identity for each user. Access Manager can then use the universal identity in authentication and authorization processes among more than one identity repository. The virtual user identity is destroyed when the user's session ends.

Access Manager Data Store Types

This section explains the types of data stores that you can configure, and also provides the steps to create new data store types and how to configure them.

You can create a new, data store instance for any of the following data store types:

Access Manager Repository Plug-in

This data store type resides in a Sun Java System Directory Server instance and holds the Access Manager information tree. This data store type makes use of Directory Server features that are not part of the LDAP version 3 specification, such as roles and class of service, and is compatible with previous versions of Access Manager.

Active Directory

This data store type uses the LDAP version 3 specification to write identity data to an instance of Microsoft Active Directory.

Flat Files Repository

This repository allows you to store data and identities in a flat DIT structure on the local installation instance of Access Manager without having to create a separate data store. This is generally used for testing or proof of concept deployments.

Generic LDAPv3

This data store type allows identity data to written to any LDAPv3–compliant database. If the LDAPv3 database you are using does not support Persistent Search, then you can not use the caching feature.

Sun Directory Server With Access Manager Schema

This data store type resides in a Sun Java System Directory Server instance and holds the Access Manager information tree. It differs from the Access Manager Repository Plug-in, in that more configuration attributes allow you to better customize the data store.

▼ To Create a New Data Store

The following section describes the steps to connect a data store.

1. **Select the realm to which you wish to add a new data store.**
2. **Click the Data Store tab.**
3. **Click New from the Data Stores list.**
4. **Enter a name for the data store.**
5. **Select the type of data store you wish to create.**
6. **Click Next.**
7. **Configure the data store by entering the appropriate attribute values.**
8. **Click Finish.**

Data Store Attributes

This section defines the attributes for configuring each new Access Manager data store. The data store attributes are:

Note – The Active Directory, Generic LDAPv3, and Sun Directory Server with Access Manager Schema data store types share the same underlying plug—in, so the configuration attributes are the same. However, the default values for some of the attributes are different for each datastore type and are displayed accordingly in the Access Manager console.

Access Manager Repository Attributes

The following attributes are used to configure an Access Manager Repository plug-in:

Class Name

Specifies the location of the class file which implements the Access Manager repository plug-in.

Access Manager Supported Types and Operations

Specifies the operations that are permitted to or can be performed on this LDAP server. The default operations that are the only operations that are supported by this LDAPv3 repository plug-in. The following are operations supported by LDAPv3 Repository Plugin:

- group — read, create, edit, delete
- user — read, create, edit, delete, service
- agent — read, create, edit, delete

You can remove permissions from the above list based on your LDAP server settings and the tasks, but you can not add more permissions.

If the configured LDAPv3 Repository plug—in is pointing to an instance of Sun Java Systems Directory Server, then permissions for the type `role` can be added. Otherwise, this permission may not be added because other data stores may not support roles. The permission for the type 'role' is:

- role — read, create, edit, delete

If you have `user` as a supported type for the LDAPv3 repository, the read, create, edit, and delete service operations are possible for that user. In other words, if `user` is a supported type, then the read, edit, create, edit, and delete operations allow you to read, edit, create, and delete user

entries from the identity repository. The `user=service` operation lets Access Manager services access attributes in user entries. Additionally, the user is allowed to access the dynamic service attributes if the service is assigned to the realm or role to which the user belongs.

The user is also allowed to manage the user attributes for any assigned service. If the user has `service` as the operation (`user=service`), then it specifies that all service-related operations are supported. These operations are`assignService, unassignService, getAssignedServices, getServiceAttributes, removeServiceAttributes` and `modifyService.`

Organization DN Value

Defines the DN that points to an organization in the Directory Server to be managed by Access Manager. This will be the base DN of all operations performed in the data store.

People Container Naming Attribute

Specifies the naming attribute of the people container if a user resides in a people container. This field is left blank if the user does not reside in a people container.

People Container Value

Specifies the value of the people container. The default is `people`.

Agent Container Naming Attribute

The naming attribute of agent container if the agent resides in a agent container. This field is left blank if the agent does not reside in agent container.

Agent Container Value

Specifies the value of the agent container. The default is `agents`.

Recursive Search

If enabled, the search performed in the Access Manager repository will conduct a recursive search for the specified identities. For example, a recursive search performed on the following data structure:

root
realm1
  subrealm11
    user5
  subrealm12
    user6
realm2
  user1

user2
subrealm21
  user3
  user4

will produce the following results:

- If a search is performed from the root and no users are defined at this level (aside from `amadmin` and `anonymous`), the search will return users 1–6.
- If a search is performed from `realm1` and no users are defined, the search will return `user5` and `user6`.
- If a search is performed from `realm2` (two users defined), the search will return users 1–4.

Copy Realm Configuration

When this attribute is enabled in a realm-mode installation, Access Manager will create an equivalent organization and sub-organization for each realm and sub-realm that exists in the repository. In addition, the services that are registered to the realm/sub-realm will be registered to the new created organization/sub-organization. Both the realm DIT and the organization DIT exist within the datastore.

Flat Files Repository Attributes

The following attributes are used to configure a flat file repository:

Files Repository Plug-in Classname

This attribute specifies the Java class file that provides the implementation for flat files. This attribute should not be modified.

Files Repository Directory

Defines the base directory where the identities and their attributes are stored.

Cache

When enabled (default), the identities and their attributes will be cached. Subsequent requests will not access the file system.

Time to Update Cache

When caching is enabled, this attribute determines the time interval (in minutes) after which the entries in the cache are checked for any changes made to the file system. The checking mechanism is based on timestamps.

File User Object Classes

Defines the object classes that are automatically added to the users when they are created.

Password Attribute

Provides the attribute name that contains the password used for authentication. This attribute is used to authenticate the user when the Data Store authentication module is enabled.

Status Attribute

Provides the attribute name that stores the identity's status. Values for the status attribute are either `active` or `inactive`. This is used during the authentication of the identity. If an identity is `inactive`, the use will not be authenticated.

Hashed Attributes

Provides a list of attributes whose values will be hashed and stored in the files. Once hashed, the original values cannot be obtained. Only hashed values are retrieved. This is used to ensure privacy where certain attributes should not be permanently stored, but are used for verification. An identity's password attribute, is an example of this type of attribute.

Encrypted Attributes

Provides a list of attributes whose values will be encrypted and stored in the files. Although they are encrypted and stored, calling the Identity Repository APIs would return the original decrypted values. This is prevent users from accessing the file system directly and reading sensitive attributes.

LDAPv3 Attributes

The following attributes are used to configure a LDAPv3 repository plug-in:

LDAP Server

Enter the name of the LDAP server to which you will be connection. The format should be `hostname.domainname:portnumber`.

If more than one `host:portnumber` entries are entered, an attempt is made to connect to the first host in the list. The next entry in the list is tried only if the attempt to connect to the current host fails.

LDAP Bind DN

Specifies the DN name that Access Manager will use to authenticate to the LDAP server to which you are currently connected. The user with the DN name used to bind should have the correct add/modification/delete privileges that you configured in the"LDAPv3 Plugin Supported Types and Operations" on page 36 attribute.

LDAP Bind Password

Specifies the DN password that Access Manager will use to authenticate to the LDAP server to which you are currently connected

LDAP Bind Password (confirm)

Confirm the password.

LDAP Organization DN

The DN to which this data store repository will map. This will be the base DN of all operations performed in this data store.

LDAP SSL

When enabled, Access Manager will connect to the primary server using the HTTPS protocol.

LDAP Connection Pool Minimum Size

Specifies the initial number of connections in the connection pool. The use of connection pool avoids having to create a new connection each time.

LDAP Connection Pool Maximum Size

Specifies the maximum number of connections to allowed.

Maximum Results Returned from Search

Specifies the maximum number of entries returned from a search operation. If this limit is reached, Directory Server returns any entries that match the search request.

Search Timeout

Specifies the maximum number of seconds allocated for a search request. If this limit is reached, Directory Server returns any search entries that match the search request.

LDAP Follows Referral

If enabled, this option specifies that referrals to other LDAP servers are followed automatically.

LDAPv3 Repository Plugin Class Name

Specifies the location of the class file which implements the LDAPv3 repository.

General Attribute Name Mapping

Enables common attributes known to the framework to be mapped to the native data store. For example, if the framework uses `inetUserStatus` to determine user status, it is possible that the native data store actually uses `userStatus`. The attribute definitions are case-sensitive.

LDAPv3 Plugin Supported Types and Operations

Specifies the operations that are permitted to or can be performed on this LDAP server. The default operations that are the only operations that are supported by this LDAPv3 repository plug-in. The following are operations supported by LDAPv3 Repository Plugin:

- group — read, create, edit, delete
- user — read, create, edit, delete, service
- agent — read, create, edit, delete

You can remove permissions from the above list based on your LDAP server settings and the tasks, but you can not add more permissions.

If the configured LDAPv3 Repository plug—in is pointing to an instance of Sun Java Systems Directory Server, then permissions for the type `role` can be added. Otherwise, this permission may not be added because other data stores may not support roles. The permission for the type 'role' is:

- role — read, create, edit, delete

If you have `user` as a supported type for the LDAPv3 repository, the read, create, edit, and delete service operations are possible for that user. In other words, if `user` is a supported type, then the read, edit, create, edit, and delete operations allow you to read, edit, create, and delete user entries from the identity repository. The `user=service` operation lets Access Manager services access attributes in user entries. Additionally, the user is allowed to access the dynamic service attributes if the service is assigned to the realm or role to which the user belongs.

The user is also allowed to manage the user attributes for any assigned service. If the user has `service` as the operation (`user=service`), then it specifies that all service-related operations are supported. These operations are`assignService, unassignService, getAssignedServices, getServiceAttributes, removeServiceAttributes` and `modifyService.`

LDAPv3 Plug-in Search Scope

Defines the scope to be used to find LDAPv3 plug-in entries. The scope must be one of the following:

- SCOPE_BASE

- SCOPE_ONE
- SCOPE_SUB (default)

LDAP Users Search Attribute

This field defines the attribute type for which to conduct a search on a user. For example, if the user's DN is `uid=user1,ou=people,dc=iplanet,dc=com` , then the naming attribute is `uid`.

LDAP Users Search Filter

Specifies the search filter to be used to find user entries.

LDAP User Object Class

Specifies the object classes for a user. When a user is created, this list of user object classes will be added to the user's attributes list.

LDAP User Attributes

Defines the list of attributes associated with a user. Any attempt to read/write user attributes that are not on this list is not allowed. The attributes are case-sensitive. The object classes and attribute schema must be defined in Directory Server before you define the object classes and attribute schema here.

LDAP User Creation Attribute Mappings

Specifies which attributes are required when a user is created. This attribute uses the following syntax:

```
DestinationAttributeName=SourceAttributeName
```

If the source attribute name is missing, the default is the user ID (`uid`). For example:

cn
sn=givenName

Both `cn` and `sn` are required in order to create a user profile. `cn` gets the value of the attribute named `uid`, and `sn` gets the value of the attribute named `givenName` .

User Status Attribute

Specifies the attribute name to indicate the user's status.

User Status Active Value

Specifies the attribute name for an active user status. The default is `active`.

User Status Inactive Value

Specifies the attribute name for an inactive user status. The default is `inactive`.

LDAP Groups Search Attribute

This field defines the attribute type for which to conduct a search on a group. The default is `cn`.

LDAP Group Search Filter

Specifies the search filter to be used to find group entries. The default is `(objectclass=groupOfUniqueNames)`.

LDAP Groups Container Naming Attribute

Specifies the naming attribute for a group container, if groups resides in a container. Otherwise, this attribute is left empty. For example, if a group DN of `cn=group1,ou=groups,dc=iplanet,dc=com`resides in `ou=groups`, then the group container naming attribute is `ou`.

LDAP Groups Container Value

Specifies the value for the group container. For example, a group DN of `cn=group1,ou=groups,dc=iplanet,dc=com` resides in a container name `ou=groups`, then the group container value would be `groups`.

LDAP Groups Object Classes

Specifies the object classes for groups. When a group is created, this list of group object classes will be added to the group's attributes list.

LDAP Groups Attributes

Defines the list of attributes associated with a group. Any attempt to read/write group attributes that are not on this list is not allowed. The attributes are case-sensitive. The object classes and attribute schema must be defined in Directory Server before you define the object classes and attribute schema here.

Group Membership Attribute

Specifies the name of the attribute whose values are the names of all the groups to which DN belongs. The default is `memberOf`.

Unique Member Attribute

Specifies the attribute name whose values is a DN belonging to this group. The default is `uniqueMember`.

Group Member URL Attribute

Specifies the name of the attribute whose value is an LDAP URL which resolves to members belonging to this group. The default is `memberUrl`.

LDAP People Container Naming Attribute

Specifies the naming attribute of the people container if a user resides in a people container. This field is left blank if the user does not reside in a people container.

LDAP People Container Value

Specifies the value of the people container. The default is `people`.

LDAP Agents Search Attribute

This field defines the attribute type for which to conduct a search on an agent. The default is `uid`.

LDAP Agents Container Naming Attribute

The naming attribute of agent container if the agent resides in a agent container. This field is left blank if the agent does not reside in agent container.

LDAP Agents Container Value

Specifies the value of the agent container. The default is `agents`.

LDAP Agents Search Filter

Defines the filter used to search for an agent. The LDAP Agent Search attribute is prepended to this field to form the actual agent search filter.

For example, if the LDAP Agents Search Attribute is `uid` and LDAP Users Search Filter is `(objectClass=sunIdentityServerDevice)` , then the actual user search filter will be: `(&(uid=*)(objectClass=sunIdentityServ erDevice))`

LDAP Agents Object Class

Defines the object classes for agents. When an agent is created, the list of user object classes will be added to the agent's attributes list

LDAP Agents Attributes

Defines the list of attributes associated with an agent. Any attempt to read/write agent attributes that are not on this list is not allowed. The attributes are case-sensitive. The object classes and attribute schema must be defined in Directory Server before you define the object classes and attribute schema here.

Identity Types that can be Authenticated

Specifies that this data store can authenticate user and/or agent identity types when the authentication module mode for the realm is set to Data Store.

Persistent Search Base DN

Defines the base DN to use for persistent search. Some LDAPv3 servers only support persistent search at the root suffix level.

Persistent Search Filter

Defines the filter that will return the specific changes to directory server entries. The data store will only receive the changes that match the defined filter.

Persistent Search Maximum Idle Time Before Restart

Defines the maximum idle time before restarting the persistence search. The value must be great than 1. Values less than or equal to 1 will restart the search irrespective of the idle time of the connection.

If Access Manager is deployed with a load balancer, some load balancers will time out if it has been idle for a specified amount of time. In this case, you should set the Persistent Search Maximum Idle Time Before Restart to a value less than the specified time for the load balancer.

Maximum Number of Retries After Error Code

Defines the maximum number of retries for the persistent search operation if it encounters the error codes specified in LDAPException Error Codes to Retry On.

The Delay Time Between Retries

Specifies the time to wait before each retry. This only applies to persistent search connection.

LDAPException Error Codes to Retry

Specifies the error codes to initiate a retry for the persistent search operation. This attribute is only applicable for the persistent search, and not for all LDAP operations.

Caching

If enabled, this allows Access Manager to cache data retrieved from the data store.

Maximum Age of Cached Items

Specifies the maximum time data is stored in the cache before it is removed. The values are defined in seconds.

Maximum Size of the Cache

Specifies the maximum size of the cache. The larger the value, the more data can be stored, but it will require more memory. The values are defined in bytes.

◆ ◆ ◆ CHAPTER 4

Managing Authentication

The Authentication Service provides a web-based user interface for all of the default authentication types installed in the Access Manager deployment. This interface provides a dynamic and customizable means for gathering authentication credentials by displaying the login requirement screens (based on the invoked authentication module) to a user requesting access. The interface is built using Sun Java System™ Application Framework (sometimes referred to as *JATO*), a Java 2 Enterprise Edition (J2EE) presentation framework used to help developers build functional web applications.

Configuring Authentication

This section describes how to configure authentication for your deployment. The first section outlines the default authentication module types and provides any necessary pre-configuration instructions. You can configure multiple configuration instances of the same authentication module type for realms, users, roles, and so forth. Additionally, you can add authentication chains so that authentication must pass the criteria for multiple instance before authentication is successful. This section includes:

Authentication Module Types

An authentication module is a plug-in that collects user information such as a user ID and password, and then checks the information against entries in a database. If a user provides information that meets the authentication criteria, then the user is granted access to the requested resource. If the user provides information that does not meet authentication criteria, the user is denied access to the requested resource. Access Manager is installed with the following types of authentication modules:

Note – Some of the authentication module types require pre-configuration before they can be used as authentication instances. The configuration steps, if necessary, are listed in the module type descriptions.

Core

Access Manager provides, by default, fifteen different authentication modules, as well as a Core authentication module. The Core authentication module provides overall configuration for the authentication module. Before adding and enabling Active Directory, Anonymous, Certificate-based, HTTP Basic, JDBC, LDAP, any authentication module, the Core authentication must be added and enabled. Both the Core and LDAP Authentication modules are automatically enabled for the default realm.

Clicking the Advanced Properties button displays the Core authentication attributes that can be defined for the realm. The global attributes are not applicable to the realm so they are not displayed.

Active Directory

The Active Directory authentication module performs authentication in a similar manner to the LDAP module, but uses Microsoft's Active Directory™ server (as opposed to Directory Server in LDAP authentication module). Although the LDAP authentication module can be configured for an Active Directory server, this module allows you have both LDAP and Active Directory authentication exist under the same realm.

Note – For this release, the Active Directory authentication module only supports user authentication. Password policy is only supported in the LDAP authentication module.

Anonymous

By default, when this module is enabled, a user can log in to Access Manager as an *anonymous* user. A list of anonymous users can also be defined for this module by configuring the Valid Anonymous User List attribute. Granting anonymous access means that it can be accessed without providing a password. Anonymous access can be limited to specific types of access (for example, access for read or access for search) or to specific subtrees or individual entries within the directory.

Certificate

Certificate-based Authentication involves using a personal digital certificate (PDC) to identify and authenticate a user. A PDC can be configured to require a match against a PDC stored in Directory Server, and verification against a Certificate Revocation List.

There are a number of things that need to be accomplished before adding the Certificate-based Authentication module to a realm. First, the web container that is installed with the Access Manager needs to be secured and configured for Certificate-based Authentication.

Note – If you are configuring Access Manager Certificate authentication with an SSL-enabled Sun Java System WebsServer 6.1 instance, and wish to have the WebServer defined to accept both certificate based and non certificate based authentication requests, you must set the following value in the WebServer's `obj.conf` file:

```
PathCheck fn="get-client-cert" dorequest="1" require="0"
```

This is due to a limitation in the WebServer console when setting the optional attribute for this behavior.

Before enabling the Certificate-based module, see Chapter 6, “Using Certificates and Keys” in the *Sun ONE Web Server 6.1 Administrator’s Guide for* these initial Web Server configuration steps. This document can be found at the following location:

```
http://docs.sun.com/db/prod/s1websrv#hic
```

Or, see the *Sun ONE Application Server Administrator’s Guide to Security* at `http://docs.sun.com/source/816-7158-10/contents.html`.

Note – Each user that will authenticate using the certificate-based module must request a PDC for the user's browser. Instructions are different depending upon the browser used. See your browser's documentation for more information.

In order to add this module, you must log in to Access Manager as the realm Administrator and have Access Manager and the web container configured for SSL and with client authentication enabled. For more information, see Configuring Access Manager in SSL Mode in the *Access Manager Post Installation Guide*.

Data Store

The Data Store authentication module allows a login using the Identity Repository of the realm to authenticate users. Using the Data Store module removes the requirement to write an authentication plug- in module, load, and then configure the authentication module if you need to authenticate against the same data store repository. Additionally, you do not need to write a custom authentication module where flat-file authentication is needed for the corresponding repository in that realm.

This authentication type provides a degree of convenience when configuring Access Manager authentication. In releases prior to Access Manager 7.1, if you wanted users in an LDAPv3 data store to be able to authenticate to their realm, you had to:

- Configure the LDAPv3 data store
- Configure an LDAP authentication module instance to reference the same realm subjects

The Data Store authentication module lets users defined in the realm's identity repository authenticate. No LDAP authentication configuration is necessary. For example, suppose a realm's identity repository includes an LDAPv3 data store, and suppose the same realm uses data store authentication. In this case, any user defined in the identity repository could authenticate to that realm.

HTTP Basic

This module uses basic authentication, which is the HTTP protocol's built-in authentication support. The web server issues a client request for username and password, and sends that information back to the server as part of the authorized request. Access Manager retrieves the username and password and then internally authenticates the user to the LDAP authentication module. In order for HTTP Basic to function correctly, the LDAP authentication module must be added (adding the HTTP Basic module alone will not work). Once the user successfully authenticates, the user will be able to re-authenticate without being prompted for username and password.

JDBC

The Java Database Connectivity (JDBC) Authentication module provides a mechanism to allow Access Manager to authenticate users through any SQL databases that provide JDBC technology-enabled drivers. The connection to the SQL database can be either directly through a JDBC driver, or a JNDI connection pool.

Note – This module has been tested on MySQL4.0 and Oracle 8i.

LDAP

With the LDAP Authentication module, when a user logs in, the user is required to bind to the LDAP Directory Server with a specific user DN and password. This is the default authenticating module for all realm-based authentication. If the user provides a user ID and password that are in the Directory Server, the user is allowed access to, and is set up with, a valid Access Manager session. Both the Core and LDAP Authentication modules are automatically enabled for the default realm

Membership

Membership authentication is implemented similarly to personalized sites such as `my.site.com`, or `mysun.sun.com`. When this module is enabled, a user creates an account and personalizes it without the aid of an administrator. With this new account, the user can access it as a added user. The user can also access the viewer interface, saved on the user profile database as authorization data and user preferences.

MSISDN

The Mobile Station Integrated Services Digital Network (MSISDN) authentication module enables authentication using a mobile subscriber ISDN associated with a device such as a cellular telephone. It is a non-interactive module. The module retrieves the subscriber ISDN and validates it against the Directory Server to find a user that matches the number.

RADIUS

Access Manager can be configured to work with a RADIUS server that is already installed. This is useful if there is a legacy RADIUS server being used for authentication in your enterprise. Enabling the RADIUS authentication module is a two-step process:

1. Configure the RADIUS server.

   For detailed instructions, see the RADIUS server documentation.
2. Register and enable the RADIUS authentication module.

Configuring RADIUS with Sun Java System Application Server

When the RADUIS client forms a socket connection to its server, by default, only the connect permission of the SocketPermissions is allowed in the Application Server's `server.policy` file. In order for RADUIS authentication to work correctly, permissions need to be granted for the following actions:

- accept
- connect
- listen
- resolve

To grant a permission for a socket connection, you must add an entry into Application Server's `server.policy` file. A SocketPermission consists of a host specification and a set of actions specifying ways to connect to that host. The host is specified as the following:

```
host = hostname | IPaddress:portrange:portrange = portnumber
| -portnumberportnumber-portnumber
```

The host is expressed as a DNS name, as a numerical IP address, or as local host (for the local machine). The wildcard "*" may be included once in a DNS name host specification. If it is included, it must be in the left-most position, as in `*.example.com`.

The port (or port range) is optional. A port specification of the form `N-`, where `N` is a port number, signifies all ports numbered `N` and above. A specification of the form `-N` indicates all ports numbered `N` and below.

The `listen` action is only meaningful when used with a local host. The `resolve` (resolve host/IP name service lookups) action is implied when any of the other actions are present.

For example, when creating SocketPermissions, note that if the following permission is granted to some code, it allows that code to connect to `port 1645` on `machine1.example.com,` and to accept connections on that port:

```
permission java.net.SocketPermission machine1.example.com:1645, "connect,accept";
```

Similarly, if the following permission is granted to some code, it allows that code to accept connections on, connect to, or listen to any port between 1024 and 65535 on the local host:

```
permission java.net.SocketPermission "machine1.example.com:1645", "connect,accept";
permission java.net.SocketPermission "localhost:1024-", "accept,connect,listen";
```

Note – Granting code permission to accept or make connections to remote hosts may cause problems, because malevolent code can then more easily transfer and share confidential data among parties who may not otherwise have access to the data. Make sure to give only appropriate permissions by specifying exact port number instead of allowing a range of port numbers

SafeWord

Access Manager can be configured to handle SafeWord Authentication requests to Secure Computing's SafeWord™ or SafeWord PremierAccess™ authentication servers. Access Manager provides the client portion of SafeWord authentication. The SafeWord server may exist on the system on which Access Manager is installed, or on a separate system.

Configuring SafeWord with Sun Java System Application Server

When the SafeWord client forms a socket connection to its server, by default, only the `connect` permission of the SocketPermissions is allowed in the Application Server's `server.policy` file. In order for SafeWord authentication to work correctly, permissions need to be granted for the following actions:

- accept
- connect
- listen
- resolve

To grant a permission for a socket connection, you must add an entry into Application Server's `server.policy` file. A SocketPermission consists of a host specification and a set of actions specifying ways to connect to that host. The host is specified as the following:

```
host = (hostname | IPaddress)[:portrange] portrange =
portnumber | -portnumberportnumber-[portnumber]
```

The host is expressed as a DNS name, as a numerical IP address, or as localhost (for the local machine). The wildcard "*" may be included once in a DNS name host specification. If it is included, it must be in the left-most position, as in `*.example.com`.

The port (or portrange) is optional. A port specification of the form `N-`, where `N` is a port number, signifies all ports numbered `N` and above. A specification of the form `-N` indicates all ports numbered `N` and below.

The `listen` action is only meaningful when used with a localhost. The `resolve` (resolve host/IP name service lookups) action is implied when any of the other actions are present.

For example, when creating SocketPermissions, note that if the following permission is granted to some code, it allows that code to connect to `port 1645` on `machine1.example.com,` and to accept connections on that port:

```
permission java.net.SocketPermission machine1.example.com:5030, "connect,accept";
```

Similarly, if the following permission is granted to some code, it allows that code to accept connections on, connect to, or listen to any port between 1024 and 65535 on the local host:

```
permission java.net.SocketPermission "machine1.example.com:5030", "connect,accept";
permission java.net.SocketPermission "localhost:1024-", "accept,connect,listen";
```

Note – Granting code permission to accept or make connections to remote hosts may cause problems, because malevolent code can then more easily transfer and share confidential data among parties who may not otherwise have access to the data. Make sure to give only appropriate permissions by specifying exact port number instead of allowing a range of port numbers

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SAML

The Security Assertion Markup Language (SAML) authentication module receives and validates SAML Assertions on a target server. SAML SSO will only work if this module is configured on the target machine, including after an upgrade (for example, Access Manager 2005Q4 to Access Manager 7.1).

SecurID

Access Manager can be configured to handle SecurID Authentication requests to RSA's ACE/Server authentication servers. Access Manager provides the client portion of SecurID authentication. The ACE/Server may exist on the system on which Access Manager is installed, or on a separate system. In order to authenticate locally-administered user IDs (see `admintool` (1M)), root access is required.

SecurID Authentication makes use of an authentication *helper*, `amsecuridd`, which is a separate process from the main Access Manager process. Upon startup, this helper listens on a port for configuration information. If Access Manager is installed to run as `nobody`, or a userid other than root, then the *AccessManager-base*`/SUNWam/share/bin/amsecuridd` process must still execute as root. For more information on the `amsecuridd` helper, see "The amSecurID Helper" in the Access Manager Administration Reference.

Note – For this release of Access Manager, the SecurID Authentication module is not available for the Linux or Solaris x86 platforms and this should not be registered, configured, or enabled on these two platforms. It is only available for SPARC systems.

UNIX

Access Manager can be configured to process authentication requests against Unix user IDs and passwords known to the Solaris or Linux system on which Access Manager is installed. While

there is only one realm attribute, and a few global attributes for Unix authentication, there are some system-oriented considerations. In order to authenticate locally-administered user IDS (see `admintool` (1M)), root access is required

Unix Authentication makes use of an authentication *helper*, `amunixd`, which is a separate process from the main Access Manager process. Upon startup, this helper listens on a port for configuration information. There is only one Unix helper per Access Manager to serve all of its realms.

If Access Manager is installed to run as `nobody`, or a userid other than root, then the *AccessManager-base*`/SUNWam/share/bin/amunixd` process must still execute as root. The Unix authentication module invokes the `amunixd` daemon by opening a socket to `localhost:58946` to listen for Unix authentication requests. To run the `amunixd` helper process on the default port, enter the following command:

```
./amunixd
```

To run `amunixd` on a non-default port, enter the following command:

```
./amunixd [-c portnm] [ipaddress]
```

The ipaddress and portnumber is located in the `UnixHelper.ipadrs` (in IPV4 format) and `UnixHelper.port` attributes in `AMConfig.properties` . You can run `amunixd` through the `amserver` command line utility (`amserver` runs the process automatically, retrieving the port number and IP address from `AMConfig.properties`).

The `passwd` entry in the `/etc/nsswitch.conf` file determines whether the `/etc/passwd` and `/etc/shadow` files, or NIS are consulted for authentication.

Windows Desktop SSO

The Windows Desktop SSO Authentication module is a Kerberos-based authentication plug-in module used for Windows 2000™. It allows a user who has already authenticated to a Kerberos Distribution Center (KDC) to authenticate to Access Manager without re-submitting the login criteria (Single Sign-on).

The user presents the Kerberos token to the Access Manager through the SPNEGO (Simple and Protected GSS-API Negotiation Mechanism) protocol. In order to perform Kerberos-based Single Sign-on to Access Manager through this authentication module, the user must, on the client side, support the SPNEGO protocol to authenticate itself. In general, any user that supports this protocol should be able to use this module to authenticate to Access Manager. Depending on the availability of the token on the client side, this module provides a SPENGO token or a Kerberos token (in both cases, the protocols are the same). Microsoft Internet Explorer (5.01 or later) running on Windows 2000 (or later) currently supports this protocol. In addition, Mozilla 1.4 on Solaris (9 and 10) has SPNEGO support, but the token returned is only a KERBEROS token, because SPNEGO is not supported on Solaris.

Note – You must use JDK 1.4 or above to utilize the new features of Kerberos V5 authentication module and Java GSS API to perform Kerberos based SSO in this SPNEGO module.

Known Restriction with Internet Explorer

If you are using Microsoft Internet Explorer 6.x when for WindowsDesktopSSO authentication and the browser does not have access to the user's Kerberos/SPNEGO token that matches the (KDC) realm configured in the WindowsDesktopSSO module, the browser will behave incorrectly to other modules after it fails authenticating to the WindowsDesktopSSO module. The direct cause of the problem is that after Internet Explorer fails the WindowsDesktopSSO module, the browser becomes incapable of passing callbacks (of other modules) to Access Manager, even if the callbacks are prompted, until the browser is restarted. Therefore all the modules coming after WindowsDesktopSSO will fail due to null user credentials.

See the following documentation for related information:

http://support.microsoft.com/default.aspx?scid=kb;en-us;308074 (`http://support.microsoft.com/default.aspx?scid=kb;en-us;308074`)

http://www.wedgetail.com/jcsi/sso/doc/guide/troubleshooting.html#ieNTLM (`http://support.microsoft.com/default.aspx?scid=kb;en-us;308074`)

Note – As of this release of Access Manager, this restriction has been fixed by Microsoft. For more information, see `http://www.microsoft.com/technet/security/bulletin/ms06-042.mspx`.

Configuring Windows Desktop SSO

Enabling Windows Desktop SSO Authentication is a two-step process:

1. Create a User in the Windows 2000 Domain Controller.
2. Setup Internet Explorer.

▼ To Create a User in the Windows 2000 Domain Controller

1 In the domain controller, create a user account for the Access Manager authentication module.

a. From the Start menu, go to Programs>Administration Tools.

b. Select Active Directory Users and Computers.

c. Go to Computers>New>computer and add the client computer's name. If you are using Windows XP, this step is performed automatically during the domain controller account configuration.

d. Go to Users>New>Users and create a new user with the Access Manager host name as the User ID (login name). The Access Manager host name should not include the domain name.

2 Associate the user account with a service provider name and export the keytab files to the system in which Access Manager is installed. To do so, run the following commands:

```
ktpass -princ host/hostname.domainname@DCDOMAIN -pass password -mapuser userName-out
hostname.host.keytab
ktpass -princ HTTP/hostname.domainname@DCDOMAIN -pass
password -mapuser userName-out hostname.HTTP.keytab
```

Note – The `ktpass` utilities are not installed as part of the Windows 2000 server. You must install it from the installation CD to the `c:\program files\support` tools directory.

The `ktpass` command accepts the following parameters:

hostname. The host name (without the domain name) on which Access Manager runs.

domainname . The Access Manager domain name.

DCDOMAIN. The domain name of the domain controller. This may be different from the Access Manager domain name.

password . The password of the user account. Make sure that password is correct, as `ktpass` does not verify passwords.

userName. The user account ID. This should be the same as hostname.

Note – Make sure that both keytab files are kept secure.

The service template values should be similar to the following example:

Service Principal: `HTTP/machine1.EXAMPLE.COM@ISQA.EXAMPLE.COM`

Keytab File Name: `/tmp/machine1.HTTP.keytab`

Kerberos Realm: `ISQA.EXAMPLE.COM`

Kerberos Server Name: `machine2.EXAMPLE.com`

Return Principal with Domain Name: `false`

Authentication Level: `22`

Note – If you are using Windows 2003 or Windows 2003 Service Packs,, use the following `ktpass` command syntax:

```
ktpass /out filename /mapuser username /princ HTTP/hostname.domainname
     /crypto encryptiontype /rndpass /ptype principaltype /target domainname
```

For example:

```
ktpass /out demo.HTTP.keytab /mapuser http
/princ HTTP/demo.identity.sun.com@IDENTITY.SUN.COM /crypto RC4-HMAC-NT
/rndpass /ptype KRB5_NT_PRINCIPAL /target IDENTITY.SUN.COM
```

For syntax definitions, see `http://technet2.microsoft.com/WindowsServer/en/library/64042138-9a5a-4981-84e9-d576a8db0d051033.mspx?mfr=true` web site.

3 **Restart the server.**

▼ To Set Up Internet Explorer

These steps apply to Microsoft Internet Explorer™ 6 and later. If you are using an earlier version, make sure that Access Manager is in the browser's internet zone and enable Native Windows Authentication.

1 **In the Tool menu, go to Internet Options>Advanced/Security>Security.**

2 **Select the Integrated Windows Authentication option.**

3 **Go to Security>Local Internet.**

   a. **Select Custom Level. In the User Authentication/Logon panel, select the Automatic Logon Only in Intranet Zone option.**

   b. **Go to Sites and select all of the options.**

   c. **Click Advanced and add the Access Manager to the local zone (if it is not added already).**

Windows NT

Access Manager can be configured to work with an Windows NT /Windows 2000 server that is already installed. Access Manager provides the client portion of NT authentication.

1. Configure the NT server. For detailed instructions, see the Windows NT server documentation.

2. Before you can add and enable the Windows NT authentication module, you must obtain and install a Samba client to communicate with Access Manager on your Solaris system.

Installing the Samba Client

In order to activate the Windows NT Authentication module, Samba Client 2.2.2 must be downloaded and installed to the following directory:

```
AccessManager-base/SUNWam/bin
```

Samba Client is a file and print server for blending Windows and UNIX machines together without requiring a separate Windows NT/2000 Server. More information, and the download itself, can be accessed at http://wwws.sun.com/software/download/products/3e3af224.html.

Red Hat Linux ships with a Samba client, located in the following directory:

```
/usr/bin
```

In order to authenticate using the Windows NT Authentication module for Linux, copy the client binary to the following Access Manager directory:

AccessManager-base`/sun/identity/bin`

Note – If you have multiple interfaces, extra configuration is required. Multiple interfaces can be set by configuration in the `smb.conf` file so it passes to the `mbclient`.

Authentication Module Instances

Multiple authentication module instances can be crated for the realm, based on the default authentication modules. You can add individually configured multiple instances of the same authentication module.

▼ To Create a New Authentication Module Instance

1 Click the name of the realm for which you wish to add a new authentication module instance.

2 Select the Authentication tab.

Note – The Administrator Authentication Configuration button defines the authentication service for administrators only. This attribute can be used if the authentication module for administrators needs to be different from the module for end users. The modules configured in this attribute are picked up when the Access Manager console is accessed.

3. **Click New in the Module Instances list.**
4. **Enter a Name for the authentication module instance. The names must be unique.**
5. **Select the Type of authentication module type for the realm.**
6. **Click Create.**
7. **Click the name of the newly created module instance and edit the properties for that module. See the Authentication section in the online help for definitions for the properties for each module type.**
8. **Repeat these steps to add multiple module instances.**

Authentication Chaining

One or more authentication modules can be configured so a user must pass authentication credentials to all of them. This is referred to as *authentication chaining* . Authentication chaining in Access Manager is achieved using the JAAS framework integrated in the Authentication Service.

▼ To Create a New Authentication Chain

1. **Click the name of the realm for which you wish to add a new authentication chain.**
2. **Select the Authentication tab.**
3. **Click New in the Authentication Chaining list.**
4. **Enter a name for the authentication chain.**
5. **Click Create.**
6. **Click Add to define the authentication module instance that you wish to include in the chain. To do so, select the module instance name from the Instance list. The module instance names displayed in this list are created in the Module Instances attribute.**

7 **Select the criteria for the chain. These flags establish an enforcement criteria for the authentication module for which they are defined. There is hierarchy for enforcement. Required is the highest and Optional is the lowest:**

Requisite	The module instance is required to succeed. If it succeeds, authentication continues down the Authentication Chaining list. If it fails, control immediately returns to the application (authentication does not proceed down the Authentication Chaining list).
Required	Authentication to this module is required to succeed. If any of the required modules in the chain fails, the whole authentication chain will ultimately fail. However, whether a required module succeeds or fails, the control will continue down to the next module in the chain.
Sufficient	The module instance is not required to succeed. If it does succeed, control immediately returns to the application (authentication does not proceed down the module instance list). If it fails, authentication continues down the Authentication Chaining list.
Optional	The module instance is not required to succeed. If it succeeds or fails, authentication still continues to proceed down the Authentication Chaining list.

8 **Enter options for the chain. This enables additional options for the module as a key=value pair. Multiple options are separated by a space.**

9 **Define the following attributes:**

Successful Login URL	Specifies the URL that the user will be redirected to upon successful authentication.
Failed Login URL	Specifies the URL that the user will be redirected to upon unsuccessful authentication.
Authentication Post Processing Class	Defines the name of the Java class used to customize the post authentication process after a login success or failure.

10 **Click Save.**

Authentication Types

The Authentication Service provides different ways in which authentication can be applied. These different authentication methods can be accessed by specifying Login URL parameters, or through the authentication APIs (see Chapter 2, "Using Authentication APIs and SPIs," in *Sun Java System Access Manager 7.1 Developer's Guide* in the Developer's Guide for more

information). Before an authentication module can be configured, the Core authentication service attribute realm Authentication Modules must be modified to include the specific authentication module name.

The Authentication Configuration service is used to define authentication modules for any of the following authentication types:

Once an authentication module is defined for one of these authentication types, the module can be configured to supply redirect URLs, as well as a post-processing Java class specification, based on a successful or failed authentication process.

How Authentication Types Determine Access

For each of these methods, the user can either pass or fail the authentication. Once the determination has been made, each method follows this procedure. Step 1 through Step 3 follows a successful authentication; Step 4 follows both successful and failed authentication.

1. Access Manager confirms whether the authenticated user(s) is defined in the Directory Server data store and whether the profile is active.

   The User Profile attribute in the Core Authentication module can be defined as `Required`, `Dynamic`, `Dynamic with User Alias`, or `Ignored`. Following a successful authentication, Access Manager confirms whether the authenticated user(s) is defined in the Directory Server data store and, if the User Profile value is `Required`, confirms that the profile is active. (This is the default case.) If the User Profile is `Dynamically Configured`, the Authentication Service will create the user profile in the Directory Server data store. If the User Profile is set to `Ignore`, the user validation will not be done.

2. Execution of the Authentication Post Processing SPI is accomplished.

   The Core Authentication module contains an Authentication Post Processing Class attribute which may contain the authentication post-processing class name as its value. `AMPostAuthProcessInterface` is the post-processing interface. It can be executed on either successful or failed authentication or on logout.

3. The following properties are added to, or updated in, the session token and the user's session is activated.

   realm. This is the DN of the realm to which the user belongs.

Principal. This is the DN of the user.

Principals. This is a list of names to which the user has authenticated. (This property may have more then one value defined as a pipe separated list.)

UserId. This is the user's DN as returned by the module, or in the case of modules other than LDAP or Membership, the user name. (All Principals must map to the same user. The UserID is the user DN to which they map.)

Note – This property may be a non-DN value.

UserToken. This is a user name. (All Principals must map to the same user. The UserToken is the user name to which they map.)

Host. This is the host name or IP address for the client.

authLevel. This is the highest level to which the user has authenticated.

AuthType. This is a pipe separated list of authentication modules to which the user has authenticated (for example, `module1|module2|module3).`

clientType. This is the device type of the client browser.

Locale. This is the locale of the client.

CharSet. This is the determined character set for the client.

Role. Applicable for role-based authentication only, this is the role to which the user belongs.

Service. Applicable for service-based authentication only, this is the service to which the user belongs.

4. Access Manager looks for information on where to redirect the user after either a successful or failed authentication.

   URL redirection can be to either an Access Manager page or a URL. The redirection is based on an order of precedence in which Access Manager looks for redirection based on the authentication method and whether the authentication has been successful or has failed. This order is detailed in the URL redirection portions of the following authentication methods sections.

URL Redirection

In the Authentication Configuration service, you can assign URL redirection for successful or unsuccessful authentication. The URLs, themselves, are defined in the Login Success URL and Login Failure URL attributes in this service. In order to enable URL redirection, you must add

the Authentication Configuration service to your realm to make it available to configure for a role, realm, or user. Make sure that you add an authentication module, such as LDAP - REQUIRED, when adding the Authentication Configuration service.

Realm-based Authentication

This method of authentication allows a user to authenticate to an realm or sub-realm. It is the default method of authentication for Access Manager. The authentication method for an realm is set by registering the Core Authentication module to the realm and defining the realm Authentication Configuration attribute.

Realm-based Authentication Login URLs

The realm for authentication can be specified in the User Interface Login URL by defining the `realm` Parameter or the `domain` Parameter. The realm of a request for authentication is determined from the following, in order of precedence:

1. The `domain` parameter.
2. The `realm` parameter.
3. The value of the `DNS Alias Names` attribute in the Administration service.

   After calling the correct realm, the authentication module(s) to which the user will authenticate are retrieved from the realm Authentication Configuration attribute in the Core Authentication Service. The login URLs used to specify and initiate realm-based authentication are:

   ```
   http://server_name.domain_name:port/amserver/UI/Login
   http://server_name.domain_name:port/amserver/UI/Login?domain=domain_name
   http://server_name.domain_name:port/amserver/UI/Login?realm=realm_name
   ```

   If there is no defined parameter, the realm will be determined from the server host and domain specified in the login URL.

Note – If a user is member of and is authenticated to a specific realm, and tries to authenticate to different realm, the only two parameters that are passed are `realm` and `module`. For example, if `User1` is a member of and authenticates to `realmA` and then tries to switch to or authenticate to `realmB`, the user will receive a warning page requesting to either start a new authentication to `realmB` with the module instance specified for `realmB`, or return to the existing authenticated session with `realmA`. If the user chooses to authenticate to `realmB`, only the realm name and module name (if specified) are passed and honored for determining the new authentication process.

Realm-based Authentication Redirection URLs

Upon a successful or failed organization-based authentication, Access Manager looks for information on where to redirect the user. Following is the order of precedence in which the application will look for this information.

Successful realm-based Authentication Redirection URLs

The redirection URL for successful realm-based authentication is determined by checking the following places in order of precedence:

1. A URL set by the authentication module.
2. A URL set by a `goto` Login URL parameter.
3. A URL set in the `clientType` custom files for the `iplanet-am-user-success-url` attribute of the user's profile (`amUser.xml`).
4. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute of the user's role entry.
5. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute of the user's realm entry.
6. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute as a global default.
7. A URL set in the `iplanet-am-user-success-url` attribute of the user's profile (`amUser.xml`).
8. A URL set in the `iplanet-am-auth-login-success-url` attribute of the user's role entry.
9. A URL set in the `iplanet-am-auth-login-success-url` attribute of the user's realm entry.
10. A URL set in the `iplanet-am-auth-login-success-url` attribute as a global default.

Failed Realm-based Authentication Redirection URLs

The redirection URL for failed realm-based authentication is determined by checking the following places in the following order:

1. A URL set by the authentication module.
2. A URL set by a `gotoOnFail` Login URL parameter.
3. A URL set in the `clientType` custom files for the `iplanet-am-user-failure-url` attribute of the user's entry (`amUser.xml`).
4. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute of the user's role entry.
5. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute of the user's realm entry.

6. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute as a global default.
7. A URL set for the `iplanet-am-user-failure-url` attribute in the user's entry (`amUser.xml`).
8. A URL set for the `iplanet-am-auth-login-failure-url` attribute of the user's role entry.
9. A URL set for the `iplanet-am-auth-login-failure-url` attribute of the user's realm entry.
10. A URL set for the `iplanet-am-auth-login-failure-url` attribute as the global default.

To Configure Realm-Based Authentication

Authentication modules are set for realms by first adding the Core Authentication service to the realm.

▼ To Configure The Realms's Authentication Attributes

1 Navigate to the realm for which you wish to add the Authentication Chain.

2 Click the Authentication tab.

3 Select the Default Authentication Chain.

4 Select the Administrator Authentication Chain from the pull down menu. This attribute can be used if the authentication module for administrators needs to be different from the module for end users. The default authentication module is LDAP.

5 Once you have defined the authentication chains, click Save.

Organization-based Authentication

This authentication type only applies to Access Manager deployments that have been installed in Legacy mode.

This method of authentication allows a user to authenticate to an organization or sub-organization. It is the default method of authentication for Access Manager . The authentication method for an organization is set by registering the Core Authentication module to the organization and defining the Organization Authentication Configuration attribute.

Organization-based Authentication Login URLs

The organization for authentication can be specified in the User Interface Login URL by defining the `org` Parameter or the `domain` Parameter. The organization of a request for authentication is determined from the following, in order of precedence:

1. The `domain` parameter.
2. The `org` parameter.
3. The value of the `DNS Alias Names` (Organization alias names) attribute in the Administration Service.

   After calling the correct organization, the authentication module(s) to which the user will authenticate are retrieved from the Organization Authentication Configuration attribute in the Core Authentication Service. The login URLs used to specify and initiate organization-based authentication are:

   ```
   http://server_name.domain_name:port/amserver/UI/Login
   http://server_name.domain_name:port/amserver/UI/Login?domain=domain_name
   http://server_name.domain_name:port/amserver/UI/Login?org=org_name
   ```

   If there is no defined parameter, the organization will be determined from the server host and domain specified in the login URL.

Note – If a user is member of and is authenticated to a specific organization, and tries to authenticate to different organization, the only two parameters that are passed are `org` and `module`. For example, if `User1` is a member of and authenticates to `orgA` and then tries to switch to or authenticate to `orgB`, the user will receive a warning page requesting to either start a new authentication to `orgB` with the module instance specified for `orgB`, or return to the existing authenticated session with `orgA`. If the user chooses to authenticate to `orgB`, only the organization name and module name (if specified) are passed and honored for determining the new authentication process.

Organization-based Authentication Redirection URLs

Upon a successful or failed organization-based authentication, Access Manager looks for information on where to redirect the user. Following is the order of precedence in which the application will look for this information.

Successful Organization-based Authentication Redirection URLs

The redirection URL for successful organization-based authentication is determined by checking the following places in order of precedence:

1. A URL set by the authentication module.

2. A URL set by a `goto` Login URL parameter.
3. A URL set in the `clientType` custom files for the `iplanet-am-user-success-url` attribute of the user's profile (`amUser.xml`).
4. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute of the user's role entry.
5. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute of the user's organization entry.
6. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute as a global default.
7. A URL set in the `iplanet-am-user-success-url` attribute of the user's profile (`amUser.xml`).
8. A URL set in the `iplanet-am-auth-login-success-url` attribute of the user's role entry.
9. A URL set in the `iplanet-am-auth-login-success-url` attribute of the user's organization entry.
10. A URL set in the `iplanet-am-auth-login-success-url` attribute as a global default.

Failed Organization-based Authentication Redirection URLs

The redirection URL for failed organization-based authentication is determined by checking the following places in the following order:

1. A URL set by the authentication module.
2. A URL set by a `gotoOnFail` Login URL parameter.
3. A URL set in the `clientType` custom files for the `iplanet-am-user-failure-url` attribute of the user's entry (`amUser.xml`).
4. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute of the user's role entry.
5. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute of the user's organization entry.
6. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute as a global default.
7. A URL set for the `iplanet-am-user-failure-url` attribute in the user's entry (`amUser.xml`).
8. A URL set for the `iplanet-am-auth-login-failure-url` attribute of the user's role entry.
9. A URL set for the `iplanet-am-auth-login-failure-url` attribute of the user's organization entry.
10. A URL set for the `iplanet-am-auth-login-failure-url` attribute as the global default.

To Configure Organization-Based Authentication

Authentication modules are set for an organization by first adding the Core Authentication service to the organization.

▼ To Configure The Organizations's Authentication Attributes

1. **Navigate to the organization for which you wish to add the Authentication Chain.**
2. **Click the Authentication tab.**
3. **Select the Default Authentication Chain.**
4. **Select the Administrator Authentication Chain from the pull down menu. This attribute can be used if the authentication module for administrators needs to be different from the module for end users. The default authentication module is LDAP.**
5. **Once you have defined the authentication chains, click Save.**

Role-based Authentication

This method of authentication allows a user to authenticate to a role (either static or filtered) within an realm or sub realm.

Note – The Authentication Configuration Service must first be registered to the realm before it can be registered as an instance to the role.

For authentication to be successful, the user must belong to the role and they must authenticate to each module defined in the Authentication Configuration Service instance configured for that role. For each instance of role-based authentication, the following attributes can be specified:

Conflict Resolution Level. This sets a priority level for the Authentication Configuration Service instance defined for different roles that both may contain the same user. For example, if `User1` is assigned to both `Role1` and `Role2`, a higher conflict resolution level can be set for `Role1` so when the user attempts authentication, `Role1` will have the higher priority for success or failure redirects and post-authentication processes.

Authentication Configuration. This defines the authentication modules configured for the role's authentication process.

Login Success URL. This defines the URL to which a user is redirected on successful authentication.

Login Failed URL. This defines the URL to which a user is redirected on failed authentication.

Authentication Post Processing Classes. This defines the post-authentication interface.

Role-based Authentication Login URLs

Role-based authentication can be specified in The User Interface Login URL by defining a role Parameter. After calling the correct role, the authentication module(s) to which the user will authenticate are retrieved from the Authentication Configuration Service instance defined for the role.

The login URLs used to specify and initiate this role-based authentication are:

```
http://server_name.domain_name:port/amserver/UI/Login?role=role_name
http://server_name.domain_name:port/amserver/UI/Login?realm=realm_name&role=role_name
```

If the realm Parameter is not configured, the realm to which the role belongs is determined from the server host and domain specified in the login URL itself.

Role-based Authentication Redirection URLs

Upon a successful or failed role-based authentication, Access Manager looks for information on where to redirect the user. Following is the order of precedence in which the application will look for this information.

Successful Role-based Authentication Redirection URLs

The redirection URL for successful role-based authentication is determined by checking the following places in the following order:

1. A URL set by the authentication module.
2. A URL set by a `goto` Login URL parameter.
3. A URL set in the `clientType` custom files for the `iplanet-am-user-success-url` attribute of the user's profile (`amUser.xml`).
4. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute of the role to which the user has authenticated.
5. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute of another role entry of the authenticated user. (This option is a fallback if the previous redirection URL fails.)
6. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute of the user's realm entry.

7. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute as a global default.
8. A URL set in the `iplanet-am-user-success-url` attribute of the user's profile (`amUser.xml`).
9. A URL set in the `iplanet-am-auth-login-success-url` attribute of the role to which the user has authenticated.
10. A URL set in the `iplanet-am-auth-login-success-url` attribute of another role entry of the authenticated user. (This option is a fallback if the previous redirection URL fails.)
11. A URL set in the `iplanet-am-auth-login-success-url` attribute of the user's realm entry.
12. A URL set in the `iplanet-am-auth-login-success-url` attribute as a global default.

Failed Role-based Authentication Redirection URLs

The redirection URL for failed role-based authentication is determined by checking the following places in the following order:

1. A URL set by the authentication module.
2. A URL set by a `goto` Login URL parameter.
3. A URL set in the `clientType` custom files for the `iplanet-am-user-failure-url` attribute of the user's profile (`amUser.xml`).
4. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute of the role to which the user has authenticated.
5. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute of another role entry of the authenticated user. (This option is a fallback if the previous redirection URL fails.)
6. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute of the user's realm entry.
7. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute as a global default.
8. A URL set in the `iplanet-am-user-failure-url` attribute of the user's profile (`amUser.xml`).
9. A URL set in the `iplanet-am-auth-login-failure-url` attribute of the role to which the user has authenticated.
10. A URL set in the `iplanet-am-auth-login-failure-url` attribute of another role entry of the authenticated user. (This option is a fallback if the previous redirection URL fails.)
11. A URL set in the `iplanet-am-auth-login-failure-url` attribute of the user's realm entry.
12. A URL set in the `iplanet-am-auth-login-failure-url` attribute as a global default.

▼ To Configure Role-Based Authentication

1. **Navigate to the realm (or organization) to which you will add the authentication configuration service.**
2. **Click the Subjects tab.**
3. **Filtered Roles or Roles.**
4. **Select the role for which to set the authentication configuration.**
5. **Select the Default Authentication Chain that you wish to enable.**
6. **Click Save.**

Note – If you are creating a new role, the Authentication Configuration service is not automatically assigned to it. Make sure that you select the Authentication Configuration service option at the top of the role profile page before you create it.

When role-based authentication is enabled, the LDAP authentication module can be left as the default, as there is no need to configure Membership.

Service-based Authentication

This method of authentication allows a user to authenticate to a specific service or application registered to an realm or sub realm. The service is configured as a Service Instance within the Authentication Configuration Service and is associated with an Instance Name. For authentication to be successful, the user must authenticate to each module defined in the Authentication Configuration service instance configured for the service. For each instance of service-based authentication, the following attributes can be specified:

Authentication Configuration. This defines the authentication modules configured for the service's authentication process.

Login Success URL. This defines the URL to which a user is redirected on successful authentication.

Login Failed URL. This defines the URL to which a user is redirected on failed authentication.

Authentication Post Processing Classes. This defines the post-authentication interface.

Service-based Authentication Login URLs

Service-based authentication can be specified in the User Interface Login URL by defining a service Parameter. After calling the service, the authentication module(s) to which the user will authenticate are retrieved from the Authentication Configuration service instance defined for the service.

The login URLs used to specify and initiate this service-based authentication are:

```
http://server_name.domain_name:port/amserver/UI/
Login?service=auth-chain-name
```

and

```
http://server_name.domain_name:port/amserver
     /UI/Login?realm=realm_name&service=auth-chain-name
```

If there is no configured `org` parameter, the realm will be determined from the server host and domain specified in the login URL itself.

Service-based Authentication Redirection URLs

Upon a successful or failed service-based authentication, Access Manager looks for information on where to redirect the user. Following is the order of precedence in which the application will look for this information.

Successful Service-based Authentication Redirection URLs

The redirection URL for successful service-based authentication is determined by checking the following places in the following order:

1. A URL set by the authentication module.
2. A URL set by a `goto` Login URL parameter.
3. A URL set in the `clientType` custom files for the `iplanet-am-user-success-url` attribute of the user's profile (`amUser.xml`).
4. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute of the service to which the user has authenticated.
5. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute of the user's role entry.
6. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute of the user's realm entry.
7. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute as a global default.

8. A URL set in the `iplanet-am-user-success-url` attribute of the user's profile (`amUser.xml`).
9. A URL set in the `iplanet-am-auth-login-success-url` attribute of the service to which the user has authenticated.
10. A URL set in the `iplanet-am-auth-login-success-url` attribute of the user's role entry.
11. A URL set in the `iplanet-am-auth-login-success-url` attribute of the user's realm entry.
12. A URL set in the `iplanet-am-auth-login-success-url` attribute as a global default.

Failed Service-based Authentication Redirection URLs

The redirection URL for failed service-based authentication is determined by checking the following places in the following order:

1. A URL set by the authentication module.
2. A URL set by a `goto` Login URL parameter.
3. A URL set in the `clientType` custom files for the `iplanet-am-user-failure-url` attribute of the user's profile (`amUser.xml`).
4. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute of the service to which the user has authenticated.
5. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute of the user's role entry.
6. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute of the user's realm entry.
7. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute as a global default.
8. A URL set in the `iplanet-am-user-failure-url` attribute of the user's profile (`amUser.xml`).
9. A URL set in the `iplanet-am-auth-login-failure-url` attribute of the service to which the user has authenticated.
10. A URL set in the `iplanet-am-auth-login-failure-url` attribute of the user's role entry.
11. A URL set in the `iplanet-am-auth-login-failure-url` attribute of the user's realm entry.
12. A URL set in the `iplanet-am-auth-login-failure-url` attribute as a global default.

▼ To Configure Service-Based Authentication

Authentication modules are set for services after adding the Authentication Configuration service. To do so:

1 Chose the realm to which you wish to configure service-based authentication.

2. **Click the Authentication tab.**
3. **Create the authentication module instances.**
4. **Create the authentication chains.**
5. **Click Save.**
6. **To access service-based authentication for the realm, enter the following address:**

   `http://`*server_name.domain_name:port*`/amserver/UI/Login?realm=`*realm_name&service=auth-cha*

User-based Authentication

This method of authentication allows a user to authenticate to an authentication process configured specifically for the user. The process is configured as a value of the User Authentication Configuration attribute in the user's profile. For authentication to be successful, the user must authenticate to each module defined.

User-based Authentication Login URLs

User-based authentication can be specified in the User Interface Login URL by defining a user Parameter. After calling the correct user, the authentication module(s) to which the user will authenticate are retrieved from the User Authentication Configuration instance defined for the user.

The login URLs used to specify and initiate this role-based authentication are:

```
http://server_name.domain_name:port/amserver/UI/Login?user=user_name
http://server_name.domain_name:port/amserver/UI/Login?org=org_name&user=user_name
```

If there is no configured realm Parameter, the realm to which the role belongs will be determined from the server host and domain specified in the login URL itself.

User Alias List Attribute

On receiving a request for user-based authentication, the Authentication service first verifies that the user is a valid user and then retrieves the Authentication Configuration data for them. In the case where there is more then one valid user profile associated with the value of the user Login URL parameter, all profiles must map to the specified user. The User Alias Attribute (`iplanet-am-user-alias-list`) in the User profile is where other profiles belonging to the user can be defined. If mapping fails, the user is denied a valid session. The exception would be if one of the users is a top-level admin whereby the user mapping validation is not done and the user is given top—level Admin rights.

User-based Authentication Redirection URLs

Upon a successful or failed user-based authentication, Access Manager looks for information on where to redirect the user. Following is the order of precedence in which the application will look for this information.

Successful User-based Authentication Redirection URLs

The redirection URL for successful user-based authentication is determined by checking the following places in order of precedence:

1. A URL set by the authentication module.
2. A URL set by a `goto` Login URL parameter.
3. A URL set in the `clientType` custom files for the `iplanet-am-user-success-url` attribute of the user's profile (`amUser.xml`).
4. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute of the user's role entry.
5. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute of the user's realm entry.
6. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute as a global default.
7. A URL set in the `iplanet-am-user-success-url` attribute of the user's profile (`amUser.xml`).
8. A URL set in the `iplanet-am-auth-login-success-url` attribute of the user's role entry.
9. A URL set in the `iplanet-am-auth-login-success-url` attribute of the user's realm entry.
10. A URL set in the `iplanet-am-auth-login-success-url` attribute as a global default.

Failed User-based Authentication Redirection URLs

The redirection URL for failed user-based authentication is determined by checking the following places in the following order:

1. A URL set by the authentication module.
2. A URL set by a `gotoOnFail` Login URL parameter.
3. A URL set in the `clientType` custom files for the `iplanet-am-user-failure-url` attribute of the user's entry (`amUser.xml`).
4. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute of the user's role entry.
5. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute of the user's realm entry.

6. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute as a global default.
7. A URL set for the `iplanet-am-user-failure-url` attribute in the user's entry (`amUser.xml`).
8. A URL set for the `iplanet-am-auth-login-failure-url` attribute of the user's role entry.
9. A URL set for the `iplanet-am-auth-login-failure-url` attribute of the user's realm entry.
10. A URL set for the `iplanet-am-auth-login-failure-url` attribute as the global default.

▼ To Configure User-Based Authentication

1 Navigate to the realm in which you wish to configure authentication for the user.

2 Click the Subjects tab and click Users.

3 Click the name of the user you wish to modify

The User Profile is displayed.

Note – If you are creating a new user, the Authentication Configuration service is not automatically assigned to the user. Make sure that you select the Authentication Configuration service option in the Service profile before you create the user. If this option is not selected, the user will not inherit the authentication configuration defined at for the role.

---

4 In the User Authentication Configuration attribute, select the authentication chain you wish to apply.

5 Click Save.

Authentication Level-based Authentication

Each authentication module can be associated with an integer value for its *authentication level*. Authentication levels can be assigned changing the corresponding value for the module's Authentication Level attribute. Higher authentication levels define a higher level of trust for the user once that user has authenticated to one or more authentication modules.

The authentication level will be set on a user's SSO token after the user has successfully authenticated to the module. If the user is required to authenticate to multiple authentication modules, and does so successfully, the highest authentication level value will be set in user's SSO token.

If a user attempts to access a service, the service can determine if the user is allowed access by checking the authentication level in user's SSO token. It then redirects the user to go through the authentication modules with a set authentication level.

Users can also access authentication modules with specific authentication level. For example, a user performs a login with the following syntax:

```
http://hostname:port/deploy_URI/UI/Login?authlevel=
auth_level_value
```

All modules whose authentication level is larger or equal to *auth_level_value* will be displayed as an authentication menu for the user to choose. If only one matching module is found, then the login page for that authentication module will be directly displayed.

This method of authentication allows an administrator to specify the security level of the modules to which identities can authenticate. Each authentication module has a separate Authentication Level attribute and the value of this attribute can be defined as any valid integer. With Authentication Level-based authentication, the Authentication Service displays a module login page with a menu containing the authentication modules that have authentication levels equal to or greater then the value specified in the Login URL parameter. Users can select a module from the presented list. Once the user selects a module, the remaining process is based on Module-based Authentication.

Authentication Level-based Authentication Login URLs

Authentication level-based authentication can be specified in the User Interface Login URL by defining the authlevel Parameter. After calling the login screen with the relevant list of modules, the user must choose one with which to authenticate. The login URLs used to specify and initiate authentication level-based authentication are:

```
http://server_name.domain_name:port/amserver/UI/Login?authlevel=authentication_level
```

and

```
http://server_name.domain_name:port/amserver/UI/
Login?realm=realm_name&authlevel=authentication_level
```

If there is no configured `realm` parameter, the realm to which the user belongs will be determined from the server host and domain specified in the login URL itself.

Authentication Level-based Authentication Redirection URLs

Upon a successful or failed authentication level-based authentication, Access Manager looks for information on where to redirect the user. Following is the order of precedence in which the application will look for this information.

Successful Authentication Level-based Authentication Redirection URLs

The redirection URL for successful authentication level-based authentication is determined by checking the following places in order of precedence:

1. A URL set by the authentication module.
2. A URL set by a `goto` Login URL parameter.
3. A URL set in the `clientType` custom files for the `iplanet-am-user-success-url` attribute of the user's profile (`amUser.xml`).
4. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute of the user's role entry.
5. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute of the user's realm entry.
6. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute as a global default.
7. A URL set in the `iplanet-am-user-success-url` attribute of the user's profile (`amUser.xml`).
8. A URL set in the `iplanet-am-auth-login-success-url` attribute of the user's role entry.
9. A URL set in the `iplanet-am-auth-login-success-url` attribute of the user's realm entry.
10. A URL set in the `iplanet-am-auth-login-success-url` attribute as a global default.

Failed Authentication Level-based Authentication Redirection URLs

The redirection URL for failed authentication level-based authentication is determined by checking the following places in the following order:

1. A URL set by the authentication module.
2. A URL set by a `gotoOnFail` Login URL parameter.
3. A URL set in the `clientType` custom files for the `iplanet-am-user-failure-url` attribute of the user's entry (`amUser.xml`).
4. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute of the user's role entry.
5. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute of the user's realm entry.
6. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute as a global default.
7. A URL set for the `iplanet-am-user-failure-url` attribute in the user's entry (`amUser.xml`).
8. A URL set for the `iplanet-am-auth-login-failure-url` attribute of the user's role entry.

9. A URL set for the `iplanet-am-auth-login-failure-url` attribute of the user's realm entry.
10. A URL set for the `iplanet-am-auth-login-failure-url` attribute as the global default.

Module-based Authentication

Users can access a specific authentication module using the following syntax:

```
http://hostname:port/deploy_URI/UI/Login?module=
module_name
```

Before the authentication module can be accessed, the Core authentication service attribute realm Authentication Modules must be modified to include the authentication module name. If the authentication module name is not included in this attribute, the "authentication module denied" page will be displayed when the user attempts to authenticate.

This method of authentication allows a user to specify the module to which they will authenticate. The specified module must be registered to the realm or sub-realm that the user is accessing. This is configured in the realm Authentication Modules attribute of the realm's Core Authentication Service. On receiving this request for module-based authentication, the Authentication Service verifies that the module is correctly configured as noted, and if the module is not defined, the user is denied access.

Module-based Authentication Login URLs

Module-based authentication can be specified in the User Interface Login URL by defining a module Parameter. The login URLs used to specify and initiate module-based authentication are:

```
http://server_name.domain_name:port/amserver/UI/Login?module=authentication_module_name
http://server_name.domain_name:port/amserver/UI/
Login?org=org_name&module=authentication_module_name
```

If there is no configured `org` parameter, the realm to which the user belongs will be determined from the server host and domain specified in the login URL itself.

Module-based Authentication Redirection URLs

Upon a successful or failed module-based authentication, Access Manager looks for information on where to redirect the user. Following is the order of precedence in which the application will look for this information.

Successful Module-based Authentication Redirection URLs

The redirection URL for successful module-based authentication is determined by checking the following places in order of precedence:

1. A URL set by the authentication module.
2. A URL set by a `goto` Login URL parameter.
3. A URL set in the `clientType` custom files for the `iplanet-am-user-success-url` attribute of the user's profile (`amUser.xml`).
4. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute of the user's role entry.
5. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute of the user's realm entry.
6. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-success-url` attribute as a global default.
7. A URL set in the `iplanet-am-user-success-url` attribute of the user's profile (`amUser.xml`).
8. A URL set in the `iplanet-am-auth-login-success-url` attribute of the user's role entry.
9. A URL set in the `iplanet-am-auth-login-success-url` attribute of the user's realm entry.
10. A URL set in the `iplanet-am-auth-login-success-url` attribute as a global default.

Failed Module-based Authentication Redirection URLs

The redirection URL for failed module-based authentication is determined by checking the following places in the following order:

1. A URL set by the authentication module.
2. A URL set by a `gotoOnFail` Login URL parameter.
3. A URL set in the `clientType` custom files for the `iplanet-am-user-failure-url` attribute of the user's entry (`amUser.xml`).
4. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute of the user's role entry.
5. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute of the user's realm entry.
6. A URL set in the `clientType` custom files for the `iplanet-am-auth-login-failure-url` attribute as a global default.
7. A URL set for the `iplanet-am-auth-login-failure-url` attribute of the user's role entry.
8. A URL set for the `iplanet-am-auth-login-failure-url` attribute of the user's realm entry.
9. A URL set for the `iplanet-am-auth-login-failure-url` attribute as the global default.

The User Interface Login URL

The Authentication Service user interface is accessed by entering a login URL into the Location Bar of a web browser. This URL is:

`http://`*AccessManager-root/.domain_name:port* */service_deploy_uri* `/UI/Login`

Note – During installation, the *service_deploy_uri* is configured as `amserver`. This default service deployment URI will be used throughout this document.

The user interface login URL can also be appended with Login URL Parameters to define specific authentication methods or successful/failed authentication redirection URLs.

Login URL Parameters

A URL parameter is a name/value pair appended to the end of a URL. The parameter starts with a question mark (?) and takes the form `name=value`. A number of parameters can be combined in one login URL, for example:

```
http://server_name.domain_name:port/amserver/UI/
Login?module=LDAP&locale=ja&goto=http://www.sun.com
```

If more than one parameter exists, they are separated by an ampersand (&). The combinations though must adhere to the following guidelines:

- Each parameter can occur only once in one URL. For example, `module=LDAP&module=NT` is not computable.
- Both the `org` parameter and the `domain` parameter determine the login realm. In this case, only one of the two parameters should be used in the login URL. If both are used and no precedence is specified, only one will take effect.
- The parameters `user`, `role`, `service`, `module` and `authlevel` are for defining authentication modules based on their respective criteria. Due to this, only one of them should be used in the login URL. If more than one is used and no precedence is specified, only one will take effect.

The following sections describe parameters that, when appended to the User Interface Login URL and typed in the Location bar of a web browser, achieve various authentication functionality.

Note – To simplify an authentication URL and parameters for distribution throughout an realm, an administrator might configure an HTML page with a simple URL that possesses links to the more complicated login URLs for all configured authentication methods.

goto Parameter

A `goto=`*successful_authentication_URL* parameter overrides the value defined in the Login Success URL of the Authentication Configuration service. It will link to the specified URL when a successful authentication has been achieved. A `goto=logout_URL` parameter can also be used to link to a specified URL when the user is logging out. For an example of a successful authentication URL:

```
http://server_name.domain_name:port/amserver/
UI/Login?goto=http://www.sun.com/homepage.html
```

An example `goto` logout URL:

```
http://server_name.domain_name:port/amserver/
UI/Logout?goto=http://www.sun.com/logout.html.
```

Note – There is an order of precedence in which Access Manager looks for successful authentication redirection URLs. Because these redirection URLs and their order are based on the method of authentication, this order (and related information) is detailed in the Authentication Types section.

gotoOnFail Parameter

A `gotoOnFail=failed_authentication_URL` parameter overrides the value defined in the Login Failed URL of the Authentication Configuration service. It will link to the specified URL if a user has failed authentication. An example `gotoOnFail` URL might be `http://`*server_name.domain_name*`:`*port*`/amserver/UI/Login?gotoOnFail=http://www.sun.com/auth_fail.html`.

Note – There is an order of precedence in which Access Manager looks for failed authentication redirection URLs. Because these redirection URLs and their order are based on the method of authentication, this order (and related information) is detailed in Authentication Types section.

realm Parameter

The `org=`*realmName* parameter allows a user to authenticate as a user in the specified realm.

Note – A user who is not already a member of the specified realm will receive an error message when they attempt to authenticate with the `realm` parameter. A user profile, though, can be dynamically created in the Directory Server if all of the following are TRUE:

- The User Profile attribute in the Core Authentication Service must be set to `Dynamic` or `Dynamic with User Alias.`
- The user must successfully authenticate to the required module.
- The user does not already have a profile in Directory Server.

From this parameter, the correct login page (based on the realm and its locale setting) will be displayed. If this parameter is not set, the default is the top-level realm. For example, an `org` URL might be:

```
http://server_name.domain_name:port/amserver/UI/Login?realm=sun
```

org Parameter

The `org=`*orgName* parameter allows a user to authenticate as a user in the specified organization.

Note – A user who is not already a member of the specified organization will receive an error message when they attempt to authenticate with the `org` parameter. A user profile, though, can be dynamically created in the Directory Server if all of the following are TRUE:

- The User Profile attribute in the Core Authentication Service must be set to `Dynamic` or `Dynamic with User Alias.`
- The user must successfully authenticate to the required module.
- The user does not already have a profile in Directory Server.

From this parameter, the correct login page (based on the organization and its locale setting) will be displayed. If this parameter is not set, the default is the top-level organization. For example, an `org` URL might be:

```
http://server_name.domain_name:port/amserver/UI/Login?org=sun
```

user Parameter

The `user=`*userName* parameter forces authentication based on the module configured in User Authentication Configuration attribute of the user's profile. For example, one user's profile can be configured to authenticate using the Certification module while another user might be

configured to authenticate using the LDAP module. Adding this parameter sends the user to their configured authentication process rather than the method configured for their organization. For example:

```
http://server_name.domain_name:port/amserver/UI/Login?user=jsmith
```

role Parameter

A `role`=roleName parameter sends the user to the authentication process configured for the specified role. A user who is not already a member of the specified role will receive an error message when they attempt to authenticate with this parameter. For example:

```
http://server_name.domain_name:port/amserver/UI/Login?role=manager.
```

locale Parameter

Access Manager has the capability to display localized screens (translated into languages other than English) for the authentication process as well as for the console itself. The `locale`=*localeName* parameter allows the specified locale to take precedence over any other defined locales. The login locale is displayed by the client after searching for the configuration in the following places, order-specific:

1. Value of locale parameter in Login URL

   The value of the `locale`=*localeName* parameter takes precedence over all other defined locales.

2. Locale defined in user's profile

   If there is no URL parameter, the locale is displayed based on the value set in the User Preferred Language attribute of the user profile.

3. Locale defined in the HTTP header

   This locale is set by the web browser.

4. Locale defined in Core Authentication Service

   This is the value of the Default Auth Locale attribute in the Core Authentication module.

5. Locale defined in Platform Service

   This is the value of the Platform Locale attribute in the Platform service.

Operating system locale

The locale derived from this pecking order is stored in the user's session token and Access Manager uses it for loading the localized authentication module only. After successful authentication, the locale defined in the User Preferred Language attribute of the user's profile is used. If none is set, the locale used for authentication will be carried over. For example:

```
http://server_name.domain_name:port/amserver/UI/Login?locale=ja.
```

Note – Information on how to localize the screen text and error messages can be found in the Access Manager.

module Parameter

The `module=`*moduleName* parameter allows authentication via the specified authentication module. Any of the modules can be specified although they must first be registered under the realm to which the user belongs and selected as one of that realm's authentication modules in the Core Authentication module. For example:

```
http://server_name.domain_name:port/amserver/UI/Login?module=Unix.
```

Note – The authentication module names are case-sensitive when used in a URL parameter.

service Parameter

The `service=`*serviceName* parameter allows a user to authenticate via a service's configured authentication scheme. Different authentication schemes can be configured for different services using the Authentication Configuration service. For example, an online paycheck application might require authentication using the more secure Certificate Authentication module while an realm's employee directory application might require only the LDAP Authentication module. An authentication scheme can be configured, and named, for each of these services. For example:

```
http://server_name.domain_name:port/amserver/UI/Login?service=sv1.
```

Note – The Authentication Configuration service is used to define a scheme for service-based authentication.

arg Parameter

The `arg=`*newsession* parameter is used to end a user's current session and begin a new one. The Authentication Service will destroy a user's existing session token and perform a new login in one request. This option is typically used in the Anonymous Authentication module. The user first authenticates with an anonymous session, and then hits the register or login link. For example:

```
http://server_name.domain_name:port/amserver/UI/Login?arg=newsession.
```

authlevel Parameter

An `authlevel=`*value* parameter tells the Authentication Service to call a module with an authentication level equal to or greater than the specified authentication level value. Each authentication module is defined with a fixed integer authentication level. For example:

```
http://server_name.domain_name:port/amserver/UI/Login?authlevel=1.
```

Note – The Authentication Level is set in each module's specific profile. .

domain Parameter

This parameter allows a user to login to an realm identified as the specified domain. The specified domain must match the value defined in the Domain Name attribute of the realm's profile. For example:

```
http://server_name.domain_name:port/amserver/UI/Login?domain=sun.com.
```

Note – A user who is not already a member of the specified domain/realm will receive an error message when they attempt to authenticate with the `org` parameter. A user profile, though, can be dynamically created in the Directory Server if all of the following points are TRUE:

- The User Profile attribute in the Core Authentication Service must be set to `Dynamic` or `Dynamic With User Alias` .
- The user must successfully authenticate to the required module.
- The user does not already have a profile in Directory Server.

iPSPCookie Parameter

The `iPSPCookie=yes` parameter allows a user to login with a persistent cookie. A persistent cookie is one that continues to exist after the browser window is closed. In order to use this parameter, the realm to which the user is logging in must have Persistent Cookies enabled in their Core Authentication module. Once the user authenticates and the browser is closed, the user can login with a new browser session and will be directed to console without having to re-authenticate. This will work until the value of the Persistent Cookie Max Time attribute specified in the Core Service elapses. For example:

```
http://server_name.domain_name:port/amserver/UI/Login?org=example&iPSPCookie=yes
```

IDTokenN Parameters

This parameter option to enables a user to pass authentication credentials using a URL or HTML forms. With the `IDTokenN=`*value* parameters, a user can be authenticated without

accessing the Authentication Service User Interface. This process is called *Zero Page Login*. Zero page login works only for authentication modules that use one login page. The values of `IDToken0, IDToken1, ..., IDTokenN` map to the fields on the authentication module's login page. For example, the LDAP authentication module might use `IDToken1` for the `userID` information, and `IDToken2` for password information. In this case, the LDAP module IDTokenN URL would be:

```
http://server_name.domain_name:port/amserver/UI/
Login?module=LDAP&IDToken1=userID&IDToken2=password
```

(`module=LDAP` can be omitted if LDAP is the default authentication module.)

For Anonymous authentication, the login URL parameter would be:

```
http://server_name.domain_name:port/amserver/UI/Login?module=Anonymous&IDToken1=anonymousUserID.
```

Note – The token names `Login.Token0, Login.Token1, ..., Login.TokenN` (from previous releases) are still supported but will be deprecated in a future release. It is recommended to use the new `IDTokenN` parameters.

Account Locking

The Authentication Service provides a feature where a user will be *locked out* from authenticating after a defined number of failures. This feature is turned off by default, but can be enabled using the Access Manager console.

Note – Only modules that throw an Invalid Password Exception can leverage the Account Locking feature.

The Core Authentication service contains attributes for enabling and customizing this feature including (but not limited to):

- **Login Failure Lockout Mode** which enables account locking.
- **Login Failure Lockout Count** which defines the number of tries that a user may attempt to authenticate before being locked out. This count is valid per user ID only; the same user ID needs to fail for the given count after which that user ID would be locked out.
- **Login Failure Lockout Interval** defines (in minutes) the amount of time in which the Login Failure Lockout Count value must be completed before a user is locked out.
- **Email Address to Send Lockout Notification** specifies an email address to which user lockout notifications will be sent.

- **Warn User After N Failure** specifies the number of authentication failures that can occur before a warning message will be displayed to the user. This allows an administrator to set additional login attempts after the user is warned about an impending lockout.
- **Login Failure Lockout Duration** defines (in minutes) how long the user will have to wait before attempting to authenticate again after lockout.
- **Lockout Attribute Name** defines which LDAP attribute in the user's profile will be set to `inactive` for Physical Locking.
- **Lockout Attribute Value** defines to what the LDAP attribute specified in **Lockout Attribute Name** will be set: `inactive` or `active`.

Email notifications are sent to administrators regarding any account lockouts. (Account locking activities are also logged.)

Note – For special instructions when using this feature on a Microsoft® Windows 2000 operating system, see "Simple Mail Transfer Protocol (SMTP)" in Appendix A, "AMConfig.properties File."

Access Manager supports two types of account locking are supported: Physical Locking and Memory Locking, defined in the following sections.

Physical Locking

This is the default locking behavior for Access Manager The locking is initiated by changing the status of a LDAP attribute in the user's profile to inactive. The `Lockout Attribute Name` attribute defines the LDAP attribute used for locking purposes.

Note – An aliased user is one that is mapped to an existing LDAP user profile by configuring the User Alias List Attribute (`iplanet-am-user-alias-list` in `amUser.xml`) in the LDAP profile. Aliased users can be verified by adding `iplanet-am-user-alias-list` to the Alias Search Attribute Name field in the Core Authentication Service. That said, if an aliased user is locked out, the actual LDAP profile to which the user is aliased will be locked. This pertains only to physical lockout with authentication modules other than LDAP and Membership.

Memory Locking

Memory locking is enabled by changing the `Login Failure Lockout Duration` attribute to a value greater then 0. The user's account is then locked in memory for the number of minutes specified. The account will be unlocked after the time period has passed. Following are some special considerations when using the memory locking feature:

- If Access Manager is restarted, all accounts locked in memory are unlocked.
- If a user's account is locked in memory and the administrator changes the account locking mechanism to physical locking (by setting the lockout duration back to 0), the user's account will be unlocked in memory and the lock count reset.
- After memory lockout, when using authentication modules other than LDAP and Membership, if the user attempts to login with the correct password, a *User does not have profile in this realm error.* is returned rather than a *User is not active.* error.

Note – If the Failure URL attribute is set in the user's profile, neither the lockout warning message nor the message indicating that their account has been locked will not be displayed; the user will be redirected to the defined URL.

Authentication Service Failover

Authentication service failover automatically redirects an authentication request to a secondary server if the primary server fails because of a hardware or software problem or if the server is temporarily shut down.

An authentication context must first be created on an instance of Access Manager where the authentication service is available. If this instance of Access Manager is not available, an authentication context can then be created on a different instance of Access Manager through the authentication failover mechanism. The authentication context will check for server availability in the following order:

1. The authentication service URL is passed to the AuthContext API. For example:

   ```
   AuthContext(orgName, url)
   ```

   If this API is used, it will only use the server referenced by the URL. No failover will occur even if the authentication service is available on that server.
2. The authentication context will check the server defined in the `com.iplanet.am.server*` attribute of the `AMConfig.properties` file.
3. If step 2 fails, then the authentication context queries the platform list from a server where the Naming service is available This platform list is automatically created when multiple instances of Access Manager are installed (generally, for failover purposes) sharing a one instance of Directory Server.

   For example, if the platform list contains URLs for `Server1`, `Server2` and `Server3`, then the authentication context will loop through `Server1` , `Server2` and `Server3` until authentication succeeds on one of them.

The platform list may not always be obtained from the same server, as it depends on the availability of the Naming service. Furthermore, Naming service failover may occur first. Multiple Naming service URLs are specified in the `com.iplanet.am.naming.url property` (in `AMConfing.properties`). The first available Naming service URL will be used to identify the server, which will contain the list of servers (in its platform server list) on which authentication failover will occur.

Fully Qualified Domain Name Mapping

Fully Qualified Domain Name (FQDN) mapping enables the Authentication Service to take corrective action in the case where a user may have typed in an incorrect URL (such as specifying a partial host name or IP address to access protected resources). FQDN mapping is enabled by modifying the `com.sun.identity.server.fqdnMap` attribute in the `AMConfig.properties` file. The format for specifying this property is:

`com.sun.identity.server.fqdnMap[`*invalid-name* `]=`*valid-name*

The value *invalid-name* would be a possible invalid FQDN host name that may be typed by the user, and *valid-name* would be the actual host name to which the filter will redirect the user. Any number of mappings can be specified (as illustrated in Code Example 1-1) as long as they conform to the stated requirements. If this property is not set, the user would be sent to the default server name configured in the `com.iplanet.am.server.host=` *server_name* property also found in the `AMConfig.properties` file.

EXAMPLE 4–1 FQDN Mapping Attribute In `AMConfig.properties`

```
com.sun.identity.server.fqdnMap[isserver]=isserver.mydomain.com
com.sun.identity.server.fqdnMap[isserver.mydomain]=isserver.mydomain.com
com.sun.identity.server.fqdnMap[
            IP address]=isserver.mydomain.com
```

Possible Uses For FQDN Mapping

This property can be used for creating a mapping for more than one host name which may be the case if applications hosted on a server are accessible by more than one host name. This property can also be used to configure Access Manager to not take corrective action for certain URLs. For example, if no redirect is required for users who access applications by using an IP address, this feature can be implemented by specifying a map entry such as:

`com.sun.identity.server.fqdnMap[`*IP address* `]=`*IP address*.

Note – If more than one mapping is defined, ensure that there are no overlapping values in the invalid FQDN name. Failing to do so may result in the application becoming inaccessible.

Persistent Cookie

A persistent cookie is one that continues to exist after the web browser is closed, allowing a user to login with a new browser session without having to re-authenticate. The name of the cookie is defined by the `com.iplanet.am.pcookie.name` property in `AMConfig.properties`; the default value is `DProPCookie` . The cookie value is a 3DES-encrypted string containing the userDN, realm name, authentication module name, maximum session time, idle time, and cache time.

Note – Persistent cookies does not work with the Distributed Authentication User Interface or Cross Domain Single Sign-on. If enabled with either of these options, the user will receive a regular cookie.

▼ To Enable Persistent Cookies

1. **Turn on the `Persistent Cookie Mode` in the Core Authentication module.**
2. **Configure a time value for the `Persistent Cookie Maximum Time` attribute in the Core Authentication module.**
3. **Append the iPSPCookie Parameter with a value of `yes` to the User Interface Login URL.**

   Once the user authenticates using this URL, if the browser is closed, they can open a new browser window and will be redirected to the console without re-authenticating. This will work until the time defined in Step 2 elapses.

   Persistent Cookie Mode can be turned on using the Authentication SPI method:

   `AMLoginModule.setPersistentCookieOn()`.

Multi-LDAP Authentication Module Configuration In Legacy Mode

As a form of failover or to configure multiple values for an attribute when the Access Manager console only provides one value field, an administrator can define multiple LDAP

authentication module configurations under one realm. Although these additional configurations are not visible from the console, they work in conjunction with the primary configuration if an initial search for the requesting user's authorization is not found. For example, one realm can define a search through LDAP servers for authentication in two different domains or it can configure multiple user naming attributes in one domain. For the latter, which has only one text field in the console, if a user is not found using the primary search criteria, the LDAP module will then search using the second scope. Following are the steps to configure additional LDAP configurations.

▼ To Add An Additional LDAP Configuration

1 **Write an XML file including the complete set of attributes and new values needed for second (or third) LDAP authentication configuration.**

The available attributes can be referenced by viewing the `amAuthLDAP.xml` located in `etc/opt/SUNWam/config/xml`. This XML file created in this step though, unlike the `amAuthLDAP.xml`, is based on the structure of the `amadmin.dtd`. Any or all attributes can be defined for this file. Code Example 1-2 is an example of a sub-configuration file that includes values for all attributes available to the LDAP authentication configuration.

```
<?xml version="1.0" encoding="ISO-8859-1"?>
<!--
  Copyright (c) 2002 Sun Microsystems, Inc. All rights reserved.
  Use is subject to license terms.
-->
<!DOCTYPE Requests
    PUBLIC "-//iPlanet//Sun ONE Access Manager 6.0 Admin CLI DTD//EN"
    "jar://com/iplanet/am/admin/cli/amAdmin.dtd"
>
<!--
  Before adding subConfiguration load the schema with
GlobalConfiguration defined and replace corresponding
 serviceName and subConfigID in this sample file OR load
 serviceConfigurationRequests.xml before loading this sample
-->
<Requests>
<realmRequests DN="dc=iplanet,dc=com">
    <AddSubConfiguration subConfigName = "ssc"
        subConfigId = "serverconfig"
        priority = "0" serviceName="iPlanetAMAuthLDAPService">

              <AttributeValuePair>
            <Attribute name="iplanet-am-auth-ldap-server"/>
            <Value>vbrao.red.iplanet.com:389</Value>
        </AttributeValuePair>
        <AttributeValuePair>
```

```
                <Attribute name="iplanet-am-auth-ldap-base-dn"/>
                <Value>dc=iplanet,dc=com</Value>
            </AttributeValuePair>
            <AttributeValuePair>
                <Attribute name="planet-am-auth-ldap-bind-dn"/>
                <Value>cn=amldapuser,ou=DSAME Users,dc=iplanet,dc=com</Value>
            </AttributeValuePair>
            <AttributeValuePair>
                <Attribute name="iplanet-am-auth-ldap-bind-passwd"/>
                <Value>
                      plain text password</Value>
            </AttributeValuePair>
            <AttributeValuePair>
                <Attribute name="iplanet-am-auth-ldap-user-naming-attribute"/>
                <Value>uid</Value>
            </AttributeValuePair>
            <AttributeValuePair>
                <Attribute name="iplanet-am-auth-ldap-user-search-attributes"/>
                <Value>uid</Value>
            </AttributeValuePair>
            <AttributeValuePair>
                <Attribute name="iplanet-am-auth-ldap-search-scope"/>
                <Value>SUBTREE</Value>
            </AttributeValuePair>
            <AttributeValuePair>
                <Attribute name="iplanet-am-auth-ldap-ssl-enabled"/>
                <Value>false</Value>
            </AttributeValuePair>
            <AttributeValuePair>
                <Attribute name="iplanet-am-auth-ldap-return-user-dn"/>
                <Value>true</Value>
            </AttributeValuePair>
            <AttributeValuePair>
                <Attribute name="iplanet-am-auth-ldap-auth-level"/>
                <Value>0</Value>
            </AttributeValuePair>
            <AttributeValuePair>
                <Attribute name="iplanet-am-auth-ldap-server-check"/>
                <Value>15</Value>
            </AttributeValuePair>

        </AddSubConfiguration>

    </realmRequests>
    </Requests>
```

2 **Copy the plain text password as the value for the iplanet-am-auth-ldap-bind-passwd in the XML file created in Step 1.**

The value of this attribute is formatted in bold in the code example.

3 **Load the XML file using the `amadmin` command line tool.**

```
./amadmin -u amadmin -w administrator_password -v -t name_of_XML_file.
```

Note that this second LDAP configuration can not be seen or modified using the console.

Tip – There is a sample available for multi-LDAP configuration. See the `serviceAddMultipleLDAPConfigurationRequests .xml` command line template in `/AccessManager-base /SUNWam/samples/admin/cli/bulk-ops/`. Instructions can be found in `Readme.html` at `/AccesManager-base /SUNWam/samples/admin/cli/`.

Session Upgrade

The Authentication service enables you to upgrade a valid session token based on a second, successful authentication performed by the same user to one realm. If a user with a valid session token attempts to authenticate to a resource secured by his current realm and this second authentication request is successful, the session is updated with the new properties based on the new authentication. If the authentication fails, the user's current session is returned without an upgrade. If the user with a valid session attempts to authenticate to a resource secured by a different realm, the user will receive a message asking whether they would like to authenticate to the new realm. The user can, at this point, maintain the current session or attempt to authenticate to the new realm. Successful authentication will result in the old session being destroyed and a new one being created.

During session upgrade, if a login page times out, redirection to the original success URL will occur. Timeout values are determined based on:

- The page timeout value set for each module (default is 1 minute)
- `com.iplanet.am.invalidMaxSessionTime` property in `AMConfig.properties` (default is 10 minutes)
- `iplanet-am-max-session-time` (default is 120 minutes)

The values of `com.iplanet.am.invalidMaxSessionTimeout` and `iplanet-am-max-session-time` should be greater than the page timeout value, or the valid session information during session upgrade will be lost and URL redirection to the previous successful URL will fail.

Validation Plug-in Interface

An administrator can write username or password validation logic suitable to their realm, and plug this into the Authentication Service. (This functionality is supported only by the LDAP and Membership authentication modules.) Before authenticating the user or changing the password, Access Manager will invoke this plug-in. If the validation is successful, authentication continues; if it fails, an authentication failed page will be thrown. The plug-in extends the `com.iplanet.am.sdk.AMUserPasswordValidation` class which is part of the Service Management SDK. Information on this SDK can be found in the `com.iplanet.am.sdk` package in the Access Manager Javadocs.

▼ To Write and Configure a Validation Plug-in

1. **The new plug-in class will extend the `com.iplanet.am.sdk. AMUserPasswordValidation` class and implement the `validateUserID()` and `validatePassword()` methods. `AMException` should be thrown if validation fails.**
2. **Compile the plug-in class and place the `.class` file in the desired location. Update the classpath so that it is accessible by the Access Manager during runtime.**
3. **Login to the Access Manager console as top-level administrator. Click on the Configuration tab, and go to the attributes for the Administration Service. Type the name of the plug-in class (including the package name) in the `UserID & Password Validation Plugin Class` field.**
4. **Logout and login.**

JAAS Shared State

The JAAS shared state provides sharing of both user ID and password between authentication modules. Options are defined for each authentication module for:

- Realm (or, Organization)
- User
- Service
- Role

Upon failure, the module prompts for its required credentials. After failed authentication, the module stops running, or the logout shared state clears.

Enabling JAAS Shared State

To configure the JAAS shared state:

- Use the `iplanet-am-auth-shared-state-enabled` option.
- The usage for the shared state option is:`iplanet-am-auth-shared-state-enabled=true`
- The default for this option is true.
- This variable is specified in the Options column of the authentication chaining configuration.

Upon failure, the authentication module will prompt for the required credentials as per the `tryFirstPass` option behavior suggested in the JAAS specification.

JAAS Shared State Store Option

To configure the JAAS shared state store option:

- Use the `iplanet-amauth-store-shared-state-enabled` option.
- The usage for the store shared state option is:`iplanet-am-auth-store-shared-state-enabled=true`
- The default for this option is false.
- This variable is specified in the Options column of the authentication chaining configuration.

After a commit, an abort or a logout, the shared state will be cleared.

◆ ◆ ◆ CHAPTER 5

Managing Policies

This chapter describes the Policy Management feature of Sun Java™ System Access Manager. Access Manager's Policy Management feature enables the top-level administrator or top-level policy administrator to view, create, delete and modify policies for a specific service that can be used across all realms. It also provides a way for a realm or sub realm administrator or policy administrator to view, create, delete and modify policies at the realm level.

This chapter contains the following sections:

Overview

A *policy* defines rules that specify access privileges to an organization's protected resources. Businesses posses resources, applications and services that they need to protect, manage and monitor. Policies control the access permissions and usage of these resources by defining when and how a user can perform an action on a given resource. A policy defines the resources for a particular principal.

Note – A *principal* can be an individual, a corporation, a role, or a group; anything that can have an identity. for more information, see the Java™ 2 Platform Standard Edition Javadoc (`http://java.sun.com/j2se/1.4.2/docs/api/java/security/Principal.html`).

A single policy can define either binary or non-binary decisions. A binary decision is *yes*/*no*, *true*/ *false* or *allow*/*deny*. A non-binary decision represents the value of an attribute. For example, a mail service might include a `mailboxQuota` attribute with a maximum storage value set for each user. In general, a policy is configured to define what a principal can do to which resource and under what conditions.

Policy Management Feature

The Policy Management feature provides a *policy service* for creating and managing policies. The policy service allows administrators to define, modify, grant, revoke and delete permissions to protect resources within the Access Manager deployment. Typically, a policy service includes a data store, a library of interfaces that allows for the creation, administration and evaluation of policies, and a policy enforcer or *policy agent*. By default, Access Manager uses Sun Java Enterprise System Directory Server for data storage, and provides Java and C APIs for policy evaluation and policy service customization (see the *Sun Java System Access Manager 7.1 Developer's Guide* for more information). It also allows administrator to use the Access Manager console for policy management. Access Manager provides one policy—enabled service, the URL Policy Agent service, which uses down-loadable policy agents to enforce the policies.

URL Policy Agent Service

Upon installation, Access Manager provides the URL Policy Agent service to define policies to protect HTTP URLs. This service allows administrators to create and manage policies through a policy enforcer or *policy agent*.

Policy Agents

The Policy Agent is the Policy Enforcement Point (PEP) for a server on which an enterprise's resources are stored. The policy agent is installed separately from Access Manager onto a web server and serves as an additional authorization step when a user sends a request for a web resource that exists on the protected web server. This authorization is in addition to any user authorization request which the resource performs. The agent protects the web server, and in turn, the resource is protected by the authorization plug-in.

For example, a Human Resources web server protected by a remotely-installed Access Manager might have an agent installed on it. This agent would prevent personnel without the proper policy from viewing confidential salary information or other sensitive data. The policies are defined by the Access Manager administrator, stored within the Access Manager deployment and used by the policy agent to allow or deny users access to the remote web server's content.

The most current Access Manager Policy Agents can be downloaded from the Sun Microsystems Download Center.

More information on installing and administrating the policy agents can be found in the *Sun Java System Access Manager Policy Agent 2.2 User's Guide*.

Note – Policy is evaluated in no particular order although as they are evaluated, if one action value evaluates to *deny*, subsequent policies are not evaluated, unless the Continue Evaluation On Deny Decision attribute is enabled in the Policy Configuration service.

Access Manager Policy agents enforce decisions only on web URLs (`http://...`, or `https//...`). However, agents can be written using the Java and C Policy Evaluation APIs to enforce policy on other resources.

In addition, the Resource Comparator attribute in the Policy Configuration Service would also need to be changed from its default configuration to:

```
serviceType=Name_of_LDAPService
|class=com.sun.identity.policy.plugins.SuffixResourceName|wildcard=*

|delimiter=,|caseSensitive=false
```

Alternately, providing an implementation such as `LDAPResourceName` to implement `com.sun.identity.policy.interfaces.ResourceName` and configuring the Resource Comparator appropriately would also work.

The Policy Agent Process

The process for protected web resources begins when a web browser requests a URL that resides on a server protected by the policy agent. The server's installed policy agent intercepts the request and checks for existing authentication credentials (a session token).

If the agent has intercepted a request and validated the existing session token, the following process is followed.

1. If the session token is valid, the user is allowed or denied access. If the token is invalid, the user is redirected to the Authentication Service, as outlined in the following steps.

   Assuming the agent has intercepted a request for which there is no existing session token, the agent redirects the user to the login page even if the resource is protected using a different authentication method.
2. Once the user's credentials are properly authenticated, the agent issues a request to the Naming Service which defines the URLs used to connect to Access Manager's internal services.
3. If the resource matches the non-enforced list, configured at the agent, access is allowed.
4. The Naming Service returns locators for the policy service, session service and logging service.
5. The agent sends a request to the Policy Service to get policy decisions applicable to the user.

6. Based on the policy decisions for the resource being accessed, the user is either allowed or denied access. If advice on the policy decision indicates a different authentication level or authentication mechanism, the agent redirects the request to the Authentication Service until all criteria is validated.

Policy Types

There are two types of policies that can be configured using Access Manager:

- "Normal Policy" on page 98
- "Referral Policy" on page 103

Normal Policy

In Access Manager, a policy that defines access permissions is referred to as a *normal* policy. A normal policy consists of *rules* , *subjects*, *conditions*, and *response providers*.

Rules

A *rule* contains a service type, one or more actions, and a value. The rule, basically, defines the policy.

- A service type defines the type of resource that is being protected.
- An *action* is the name of an operation that can be performed on the resource; examples of web server actions are POST or GET. An allowable action for a human resources service might be to be able to change a home telephone number.
- A *value* defines the permission for the action, for example, allow or deny.

Note – It is acceptable to define an action without resources for some services.

Subjects

A *subject* defines the user or collection of users (for instance, a group or those who possess a specific role) that the policy affects. The general rule for subjects is that the policy would apply only if the user is a member of at least one subject in the policy. The default subjects are:

Access Manager Identity Subject	This subject implies that the identities you create and manage under the Realms Subject tab can be added as a member of the subject.
Authenticated Users	This subject type implies that any user with a valid SSOToken is a member of this subject.

	All authenticated users would be member of this Subject, even if they have authenticated to a realm that is different from the organization in which the policy is defined. This is useful if the resource owner would like to give access to resources that is managed for users from other organizations. If you want to restrict access to resources being protected to members of a specific organization, please use the Organization subject.
Web Services Clients	his subject type implies that a web service client (WSC) identified by the SSOToken is a member of this subject, if the DN of any principal contained in the SSOToken matches any selected value of this subject. Valid values are the DNs of trusted certificates in the local JKS keystore, which correspond to the certificates of trusted WSCs. This subject has dependency on the Liberty Web Services Framework and should be used only by Liberty Service Providers to authorize WSCs. Make sure that you have created the keystore before you add this Subject to a policy. Information on setting up the keystore can be found in the following location: *AccessManager-base* `/SUNWam/samples/saml/xmlsig/keytool.html`

The following additional subjects are available by selecting them in the Policy Configuration Service of the realm:

Access Manager Roles	This subject type implies that any member of an Access Manager role is a member of this subject. An Access Manager role is created using Access Manager running in legacy mode and using the 6.3–based console. These roles have object classes mandated by Access Manager. Access Manager roles can only be accessed through the hosting Access Manager Policy Service.
LDAP Groups	This subject type implies that any member of an LDAP group is member of this subject.
LDAP Roles	This subject type implies that any member of an LDAP role is a member of this subject. An LDAP Role is any role definition that uses the Directory Server role capability. These roles have object classes mandated by Directory Server role definition. The LDAP Role Search filter can be modified in the Policy Configuration Service to narrow the scope and improve performance.

LDAP Users	This subject type implies that any LDAP user is a member of this subject.
Organization	This subject type implies that any member of a realm is a member of this subject

Access Manager Roles Versus LDAP Roles

An Access Manager role is created using Access Manager These roles have object classes mandated by Access Manager. An LDAP role is any role definition that uses the Directory Server role capability. These roles have object classes mandated by Directory Server role definition. All Access Manager roles can be used as Directory Server roles. However, all Directory Server roles are not necessarily Access Manager roles. LDAP roles can be leveraged from an existing directory by configuring the "Policy Configuration Service" on page 123. Access Manager roles can only be accessed through the hosting Access Manager Policy Service. The LDAP Role Search filter can be modified in the Policy Configuration Service to narrow the scope and improve performance.

Nested Roles

Nested roles can be evaluated correctly as LDAP Roles in the subject of a policy definition.

Conditions

A condition allows you to define constraints on the policy. For example, if you are defining policy for a paycheck application, you can define a condition on this action limiting access to the application only during specific hours. Or, you may wish to define a condition that only grants this action if the request originates from a given set of IP addresses or from a company intranet.

The condition might additionally be used to configure different policies on different URIs on the same domain. For example, `http://org.example.com/hr/*jsp` can only be accessed by `org.example.net` from 9 a.m. to 5 p.m. This can be achieved by using an IP Condition along with a Time Condition. And specifying the rule resource as `http://org.example.com/hr/*.jsp` , the policy would apply to all the JSPs under `http://org.example.com/hr` including those in the sub directories.

Note – The terms referral, rule, resource, subject, condition, action and value correspond to the elements *Referral*, *Rule*, *ResourceName*, *Subject*, *Condition*, *Attribute* and *Value* in the `policy.dtd`.

The default conditions you can add are:

Active Session Time

Sets the condition based on user session data. The fields you can modify are:

Max Session Time	Specifies the maximum duration to which the policy is applicable starting from when the session was initiated.
Terminate Session	If selected, the user session will be terminated if the session time exceeds the maximum allowed as defined in the Max Session Time field.

Authentication Chain

The policy applies if the user has successfully authenticated to the authentication chain in the specified realm. If the realm is not specified, authentication to any realm at the authentication chain will satisfy the condition.

Authentication Level (greater than or equal to)

The policy applies if the user's authentication level is greater than or equal to the Authentication level set in the condition. This attribute indicates the level of trust for authentication within the specified realm.

Authentication Level (less than or equal to)

The policy applies if the user's authentication level is less than or equal to the Authentication level set in the condition. This attribute indicates the level of trust for authentication within the specified realm.

Authentication Module Instance

The policy applies if the user has successfully authenticated to the authentication module in the specified realm. If the realm is not specified, authentication to any realm at the authentication module will satisfy the condition.

Current Session Properties

Decides whether a policy is applicable to the request based on values of properties set in the user's Access Manager session. During policy evaluation, the condition returns true only if the user's session has every property value defined in the condition. For properties defined with multiple values in the condition, it is sufficient if the token has at least one value listed for the property in the condition.

IP Address/DNS Name

Sets the condition based on a range of IP Addresses. The fields you can define are:

IP Address From/To	Specifies the range of the IP address.
DNS Name	Specifies the DNS name. This field can be a fully qualified hostname or a string in one of the following formats: *domainname* **.domainname*

LDAP Filter Condition

The policy is applicable when the defined LDAP filter locates the user entry in the LDAP directory that was specified in the Policy Configuration service. This is only applicable within the realm the policy is defined.

Realm Authentication

The policy applies if the user has authenticated to the specified realm.

Time (day, date, time, and timezone)

Sets the condition based on time constraints. The fields are:

Date From/To	Specifies the range of the date.
Time	Specifies the range of time within a day.
Day	Specifies a range of days.
Timezone	Specifies a timezone, either standard or custom. Custom timezones can only be a timezone ID recognized by Java (for example, PST). If no value is specified, the default value is the Timezone set in the Access Manager JVM.

Response Providers

Response providers are plug-ins that provide policy-based response attributes. The response provider attributes are sent with policy decisions to the PEP. Access Manager includes one implementation, the `IDResponseProvider`. Custom response providers are not supported in this version of Access Manager. Agents, PEPs, typically pass these response attributes as headers to applications. Applications typically use these attributes to personalize application pages such as a portal page.

Policy Advices

If a policy is not applicable as determined by the condition, the condition can produce advice messages that indicates why the policy was not applicable to the request. These advice messages are propagated in the policy decision to the Policy Enforcement Point. The Policy Enforcement

Point can retrieve this advice and try to take the appropriate action, such as redirecting the user back to the authentication mechanism to authenticate to a higher level. The user may then be prompted for higher level authentication and may be able to access to the resource, if the policy becomes applicable, after proper action for the advice is taken.

More information can be found in the following class:

```
com.sun.identity.policy.ConditionDecision.getAdvices()
```

Only `AuthLevelCondiiton` and `AuthSchemeCondition` provide advices if the condition is not satisfied.

`AuthLevelCondition` advice is associated with the following key:

```
com.sun.identity.policy.plugin.AuthLevelCondition.AUTH_LEVEL_CONDITION_ADVICE
```

`AuthSchemeCondition` advice is associated with the following key:

```
com.sun.identity.policy.plugin.AuthLevelCondition.AUTH_SCHEME_CONDITION_ADVICE
```

Custom conditions can also produce advices. However, the Access Manager Policy Agents respond only for Auth Level Advice and Auth Scheme Advice. Custom agents could be written to understand and respond to more advices and existing Access Manager agents can be extended to understand and respond to more advices. For more information, see the *Sun Java System Access Manager Policy Agent 2.2 User's Guide*.

Referral Policy

An administrator may need to delegate one realm's policy definitions and decisions to another realm. (Alternatively, policy decisions for a resource can be delegated to other policy products.) A *referral* policy controls this policy delegation for both policy creation and evaluation. It consists of one or more *rules* and one or more *referrals*.

The Policy Configuration service contains a global attribute called Organization Alias Referrals This attribute allows you to create policies in sub-realms without having to create referral policies from the top-level or parent realm. You can only create policies to protect HTTP or HTTPS resources whose fully qualified hostname matches the realm/DNS Alias of the realm. By default, this attribute is defined as No.

Rules

A rule defines the resource whose policy definition and evaluation is being referred.

Referrals

The referral defines the organization to which the policy evaluation is being referred. By default, there are two types of referrals: peer realm and sub realm. They delegate to an realm on the same level and an realm on a sub level, respectively. See "Creating Policies for Peer Realms and Sub Realms" on page 115 for more information.

Note – The realm that is referred to can define or evaluate policies only for those resources (or sub-resources) that have been referred to it. This restriction, however, does not apply to the top-level realm.

Policy Definition Type Document

Once a policy is created and configured, it is stored in Directory Server in XML. In Directory Server, the XML-encoded data is stored in one place. Although policy is defined and configured using the `amAdmin.dtd` (or the console), it is actually stored in Directory Server as XML that is based on the `policy.dtd` . The `policy.dtd` contains the policy element tags extracted from the `amAdmin.dtd` (without the policy creation tags). So, when the Policy Service loads policies from Directory Server, it parses the XML based on the `policy.dtd`. The `amAdmin.dtd` is only used when creating policy with the command line. This section describes the structure of `policy.dtd`. The `policy.dtd` exists in the following location:

```
AccessManager-base/SUNWam/dtd (Solairs)
AccessManager-base/identity/dtd (Linux)
AccessManager-base/identity/dtd (HP-UX)
AccessManager-base\identity\dtd (Windows)
```

Note – Throughout the rest of this chapter, only the Solaris directory information will be given. Please note that the directory structure for Linux,HP-UX and Windows is different.

Policy Element

Policy is the root element that defines the permissions or *rules* of a policy and to whom/what the rule applies or the *subject*. It also defines whether or not the policy is a *referral* (delegated) policy and whether there are any restrictions (or *conditions*) to the policy. It may contain one or more of the following sub-elements: *Rule*, *Conditions*, *Subjects*,*Referrals*, or *response providers*. The required XML attribute is `name` which specifies the name of the policy. The `referralPolicy` attribute identifies whether or not the policy is a referral policy; it defaults to a normal policy if not defined. Optional XML attributes include *name* and *description*.

Note – When tagging a policy as *referral*, subjects and conditions are ignored during policy evaluation. Conversely, when tagging a policy as *normal*, any Referrals are ignored during policy evaluation.

Rule Element

The *Rule* element defines the specifics of the policy and can take three sub-elements: *ServiceName*, *ResourceName* , or *AttributeValuePair*. It defines the type of service or application for which the policy has been created as well as the resource name and the actions which are performed on it. A rule can be defined without any actions; for example, a referral policy rule doesn't have any actions.

Note – It is acceptable to have a defined policy that does not include a defined *ResourceName* element.

ServiceName Element

The *ServiceName* element defines the name of the service to which the policy applies. This element represents the service type. It contains no other elements. The value is exactly as that defined in the service's XML file (based on the `sms.dtd`). The XML service attribute for the *ServiceName* element is the name of the service (which takes a string value).

ResourceName Element

The *ResourceName* element defines the object that will be acted upon. The policy has been specifically configured to protect this object. It contains no other elements. The XML service attribute for the *ResourceName* element is the name of the object. Examples of a *ResourceName* might be `http://www.sunone.com:8080/images` on a web server or `ldap://sunone.com:389/dc=example,dc=com` on a directory server. A more specific resource might be `salary://uid=jsmith,ou=people,dc=example,dc=com` where the object being acted upon is the salary information of John Smith.

AttributeValuePair Element

The *AttributeValuePair* element defines an action and its values. It is used as a sub-element to "Subject Element" on page 106, "Referral Element" on page 107 and "Condition Element" on page 107. It contains both the *Attribute* and *Value* elements and no XML service attributes.

Attribute Element

The *Attribute* element defines the name of the action. An action is an operation or event that is performed on a resource. POST or GET are actions performed on web server resources, READ or SEARCH are actions performed on directory server resources. The *Attribute* element must be paired with a *Value* element. The *Attribute* element itself contains no other elements. The XML service attribute for the *Attribute* element is the name of the action.

Value Element

The *Value* element defines the action values. Allow/deny or yes/no are examples of action values. Other action values can be either boolean, numeric, or strings. The values are defined in the service's XML file (based on the `sms.dtd)`. The *Value* element contains no other elements and it contains no XML service attributes.

Note – Deny rules always take precedence over allow rules. For example, if one policy denies access and another allows it, the result is a deny (provided all other conditions for both policies are met). It is recommended that deny policies be used with extreme caution as they can lead to potential conflicts. If explicit deny rules are used, policies assigned to a user through different subjects (such as role and/or group membership) may result in denied access. Typically, the policy definition process should only use allow rules. The default deny may be used when no other policies apply.

Subjects Element

The *Subjects* sub-element identifies a collection of principals to which the policy applies; this collection is chosen based on membership in a group, ownership of a role or individual users. It takes the *Subject* sub-element. The XML attributes that can be defined are:

name. This defines a name for the collection.

description. This defines a description of the subject

includeType. This is not currently used.

Subject Element

The *Subject* sub-element identifies a collection of principals to which the policy applies; this collection pinpoints more specific objects from the collection defined by the Subjects element. Membership can be based on roles, group membership or simply a listing of individual users. It contains a sub-element, the "AttributeValuePair Element" on page 105. The required XML attribute is `type`, which identifies a generic collection of objects from which the specifically

defined subjects are taken. Other XML attributes include `name` which defines a name for the collection and `includeType` which defines whether the collection is as defined, or whether the policy applies to users who are NOT members of the subject.

Note – When multiple subjects are defined, at least one of the subjects should apply to the user for the policy to apply. When a subject is defined with `includeType` set to false, the user should not be a member of that subject for the policy to apply.

Referrals Element

The *Referrals* sub-element identifies a collection of policy referrals. It takes the *Referral* sub-element. The XML attributes it can be defined with are `name` which defines a name for the collection and `description` which takes a description.

Referral Element

The *Referral* sub-element identifies a specific policy referral. It takes as a sub-element the "AttributeValuePair Element" on page 105. It's required XML attribute is `type` which identifies a generic collection of assignments from which the specifically defined referrals are taken. It can also include the `name` attribute which defines a name for the collection.

Conditions Element

The *Conditions* sub-element identifies a collection of policy restrictions (time range, authentication level, and so forth). It must contain one or more of the *Condition* sub-element. The XML attributes it can be defined with are `name` which defines a name for the collection and `description` which takes a description.

Note – The conditions element is an optional element in a policy.

Condition Element

The *Condition* sub-element identifies a specific policy restriction (time range, authentication level, and sor forth). It takes as a sub-element the "AttributeValuePair Element" on page 105. Its required XML attribute is `type` which identifies a generic collection of restrictions from which the specifically defined conditions are taken. It can also include the `name` attribute which defines a name for the collection.

Adding a Policy Enabled Service

You can define policies for resources of a given service only if the service schema has the `<Policy>` element configures to `sms.dtd`.

By default, Access Manager provides the URL Policy Agent service (`iPlanetAMWebAgentService`). This service is defined in an XML file located in the following directory:

```
/etc/opt/SUNWam/config/xml/
```

You can, however add additional policy services to Access Manager. Once the policy service is created, you add it to Access Manager through the `amadmin` command line utility.

▼ To Add a New Policy Enabled Service

1 **Develop the new policy service in an XML file based on the `sms.dtd`. Access Manager provides two policy service XML files that you may wish to use as the basis for the new policy service file:**

`amWebAgent.xml` - This the XML file for the default URL Policy Agent service. It is located in `/etc/opt/SUNWam/config/xml/.`

`SampleWebService.xml` . - This is the sample policy service file located in`AccessManager-base/samples/policy`.

2 **Save the XML file to the directory from which you will load the new policy service. For example:**

```
/config/xml/newPolicyService.xml
```

3 **Load the new policy service with the `amadmin` command line utility. For example:**

```
AccessManager-base/SUNWam/bin/amadmin
    --runasdn "uid=amAdmin,ou=People,default_org,
root_suffix
    --password password
    --schema /config/xml/newPolicyService.xml
```

4 **After you load the new policy service, you can define rules for the policy definitions through the Access Manager console or by loading a new policy through `amadmin`.**

Creating Policies

You can create, modify and delete policies through the Policy API and the Access Manager console, and create and delete policies through the `amadmin` command line tool. You can also get and list policies in XML using the `amadmin` utility. This section focuses on creating policies through the `amadmin` command line utility and through the Access Manager console. For more information on the Policy APIs, see the *Sun Java System Access Manager 7.1 Developer's Guide*.

Policies are generally created using an XML file and added to Access Manager through the `amadmin` command line utility and then managed using the Access Manager console (although policies can be created using the console). This is because policies cannot be modified using `amadmin` directly. To modify a policy, you must first delete the policy from Access Manager and then add the modified policy using `amadmin`.

In general, policy is created at the realm (or sub realm) level to be used throughout the realm's tree.

▼ To Create Policies with amadmin

1 **Create the policy XML file based on the `amadmin.dtd`. This file is located in the following directory:**

AccessManager-base `/SUNWam/dtd`.

The following is an example of a policy XML file. This example contains all of the default subject and condition values. For definitions of these values, see "Policy Types" on page 98.

```
<Policy name="bigpolicy" referralPolicy="false" active="true" >
<Rule name="rule1">
<ServiceName name="iPlanetAMWebAgentService" />
<ResourceName name="http://thehost.thedomain.com:80/*.html" />
<AttributeValuePair>
<Attribute name="POST" />
<Value>allow</Value>
</AttributeValuePair>
<AttributeValuePair>
<Attribute name="GET" />
<Value>allow</Value>
</AttributeValuePair>
</Rule>
<Subjects name="subjects" description="desccription">
<Subject name="webservicescleint" type="WebServicesClients" includeType="inclusive">
<AttributeValuePair><Attribute name="Values"/><Value>CN=sun-unix,
OU=SUN Java System Access Manager, O=Sun, C=US</Value>
```

```
</AttributeValuePair>
</Subject>
<Subject name="amrole" type="IdentityServerRoles" includeType="inclusive">
<AttributeValuePair><Attribute name="Values"/><Value>
cn=organization admin role,o=realm1,dc=red,dc=iplanet,dc=com</Value>
</AttributeValuePair>
</Subject>
<Subject name="au" type="AuthenticatedUsers" includeType="inclusive">
</Subject>
<Subject name="ldaporganization" type="Organization" includeType="inclusive">
<AttributeValuePair><Attribute name="Values"/>
<Value>dc=red,dc=iplanet,dc=com</Value>
</AttributeValuePair>
</Subject>
<Subject name="ldapuser" type="LDAPUsers" includeType="inclusive">
<AttributeValuePair><Attribute name="Values"/>
<Value>uid=amAdmin,ou=People,dc=red,dc=iplanet,dc=com</Value>
</AttributeValuePair>
</Subject>
<Subject name="ldaprole" type="LDAPRoles" includeType="inclusive">
<AttributeValuePair><Attribute name="Values"/>
<Value>cn=Organization Admin Role,o=realm1,dc=red,dc=iplanet,dc=com</Value>
</AttributeValuePair>
</Subject>
<Subject name="ldapgroup" type="LDAPGroups" includeType="inclusive">
<AttributeValuePair><Attribute name="Values"/>
<Value>cn=g1,ou=Groups,dc=red,dc=iplanet,dc=com</Value>
</AttributeValuePair>
</Subject>
<Subject name="amidentitysubject" type="AMIdentitySubject" includeType="inclusive">
<AttributeValuePair><Attribute name="Values"/>
<Value>id=amAdmin,ou=user,dc=red,dc=iplanet,dc=com</Value>
</AttributeValuePair>
</Subject>
</Subjects>
<Conditions name="conditions" description="description">
<Condition name="ldapfilter" type="LDAPFilterCondition">
<AttributeValuePair><Attribute name="ldapFilter"/>
<Value>dept=finance</Value>
</AttributeValuePair>
</Condition>
<Condition name="authlevelge-nonrealmqualified" type="AuthLevelCondition">
<AttributeValuePair><Attribute name="AuthLevel"/>
```

```
<Value>1</Value>
</AttributeValuePair>
</Condition>
<Condition name="authlevelle-realmqaulfied" type="LEAuthLevelCondition">
<AttributeValuePair><Attribute name="AuthLevel"/>
<Value>/:2</Value>
</AttributeValuePair>
</Condition>
<Condition name="sessionproperties" type="SessionPropertyCondition">
<AttributeValuePair><Attribute name="valueCaseInsensitive"/>
<Value>true</Value>
</AttributeValuePair>
<AttributeValuePair><Attribute name="a"/><Value>10</Value>
<Value>20</Value>
</AttributeValuePair>
<AttributeValuePair><Attribute name="b"/><Value>15</Value>
<Value>25</Value>
</AttributeValuePair>
</Condition>
<Condition name="activesessiontime" type="SessionCondition">
<AttributeValuePair><Attribute name="TerminateSession"/>
<Value>session_condition_false_value</Value>
</AttributeValuePair>
<AttributeValuePair><Attribute name="MaxSessionTime"/>
<Value>30</Value>
</AttributeValuePair>
</Condition>
<Condition name="authelevelle-nonrealmqualfied"
        type="LEAuthLevelCondition">
<AttributeValuePair><Attribute name="AuthLevel"/>
<Value>2</Value>
</AttributeValuePair>
</Condition>
<Condition name="ipcondition" type="IPCondition">
<AttributeValuePair><Attribute name="DnsName"/>
<Value>*.iplanet.com</Value>
</AttributeValuePair>
<AttributeValuePair><Attribute name="EndIp"/>
<Value>145.15.15.15</Value>
</AttributeValuePair>
<AttributeValuePair><Attribute name="StartIp"/>
<Value>120.10.10.10</Value>
</AttributeValuePair>
```

```
</Condition>
<Condition name="authchain-realmqualfied"
        type="AuthenticateToServiceCondition">
<AttributeValuePair><Attribute name="AuthenticateToService"/>
<Value>/:ldapService</Value>
</AttributeValuePair>
</Condition>
<Condition name="auth to realm"
    type="AuthenticateToRealmCondition">
<AttributeValuePair><Attribute name="AuthenticateToRealm"/>
<Value>/</Value>
</AttributeValuePair>
</Condition>
<Condition name="authlevelge-realmqualified"
    type="AuthLevelCondition">
<AttributeValuePair><Attribute name="AuthLevel"/>
<Value>/:2</Value>
</AttributeValuePair>
</Condition>
<Condition name="authchain-nonrealmqualfied"
   type="AuthenticateToServiceCondition">
<AttributeValuePair><Attribute name="AuthenticateToService"/>
<Value>ldapService</Value>
</AttributeValuePair>
</Condition>
<Condition name="timecondition" type="SimpleTimeCondition">
<AttributeValuePair><Attribute name="EndTime"/>
<Value>17:00</Value>
</AttributeValuePair>
<AttributeValuePair><Attribute name="StartTime"/>
<Value>08:00</Value>
</AttributeValuePair>
<AttributeValuePair><Attribute name="EndDate"/>
<Value>2006:07:28</Value>
</AttributeValuePair>
<AttributeValuePair><Attribute name="EnforcementTimeZone"/>
<Value>America/Los_Angeles</Value>
</AttributeValuePair>
<AttributeValuePair><Attribute name="StartDay"/>
<Value>mon</Value>
</AttributeValuePair>
<AttributeValuePair><Attribute name="StartDate"/>
<Value>2006:01:02</Value>
```

```
</AttributeValuePair>
<AttributeValuePair><Attribute name="EndDay"/>
<Value>fri</Value>
</AttributeValuePair>
</Condition>
</Conditions>
<ResponseProviders name="responseproviders"
     description="description">
<ResponseProvider name="idresponseprovidere"
   type="IDRepoResponseProvider">
<AttributeValuePair>
<Attribute name="DynamicAttribute"/>
</AttributeValuePair>
<AttributeValuePair>
<Attribute name="StaticAttribute"/>
<Value>m=10</Value>
<Value>n=30</Value>
</AttributeValuePair>
</ResponseProvider>
</ResponseProviders>
</Policy>
```

2 Once the policy XML file is developed, you can use the following command to load it:

```
AccessManager-base/SUNWam/bin/amadmin
--runasdn "uid=amAdmin,ou=People,default_org,
root_suffix"
--password password
--data policy.xml
```

To add multiple policies simultaneously, place the policies in one XML file, as opposed to having one policy in each XML file. If you load policies with multiple XML files in quick succession, the internal policy index may become corrupted and some policies may not participate in policy evaluation.

When creating policies through `amadmin`, ensure that the authentication module is registered with the realm while creating authentication scheme condition; that the corresponding LDAP objects realms, groups, roles and users) exist while creating realms, LDAP groups, LDAP roles and LDAP user subjects; that Access Manager roles exist while creating `IdentityServerRoles` subjects; and that the relevant realms exist while creating sub realm or peer realm referrals.

Please note that in the text of Value elements in `SubrealmReferral`, `PeerRealmReferral`, `Realm` subject, `IdentityServerRoles` subject, `LDAPGroups` subject, `LDAPRoles` subject and `LDAPUsers` subject need to be the full DN.

▼ To Create a Normal Policy With the Access Manager Console

1 Choose the realm for which you would like to create a policy.

2 Click the Policies tab.

3 Click New Policy from the Policies list.

4 Add a name and a description for the policy.

5 If you wish the policy to be active, select Yes in the Active attribute.

6 It is not necessary to define all of the fields for normal policies at this time. You may create the policy, then add rules, subjects, conditions, and response providers later. See "Managing Policies" on page 117 for more information.

7 Click OK.

▼ To Create a Referral Policy With the Access Manager Console

1 Choose the realm for which you would like to create the policy.

2 Click New Referral from the Policies tab.

3 Add a name and a description for the policy.

4 If you wish the policy to be active, select Yes in the Active attribute.

5 It is not necessary to define all of the fields for referral policies at this time. You may create the policy, then add rules and referrals later. See "Managing Policies" on page 117 for more information.

6 Click OK.

Creating Policies for Peer Realms and Sub Realms

In order to create policies for peer or sub realms, you must first create a referral policy in the parent (or another peer) realm. The referral policy must contain, in its rule definition, the resource prefix that is being managed by the sub realm. Once the referral policy is created in the parent realm (or another peer realm) normal policies can be created at the sub realm (or peer realm).

In this example, `o=isp` is the parent realm and `o=example.com` is the sub realm that manages resources and sub-resources of `http://www.example.com`.

▼ To Create a Policy for a Sub Realm

1. **Create a referral policy at `o=isp`. For information on referral policies, see the procedure "Modifying a Referral Policy" on page 121.**

   The referral policy must define `http://www.example.com` as the resource in the rule, and must contain a `SubRealmReferral` with `example.com` as the value in the referral.

2. **Navigate to the sub realm `example.com`.**

3. **Now that the resource is referred to `example.com` by `isp`, normal policies can be created for the resource `http://www.example.com`, or for any resource starting with `http://www.example.com`.**

   To define policies for other resources managed by `example.com`, additional referral policies must be created at `o=isp`.

Exporting Policies to Other Access Manager instances

Access Manager allows you to export policies using the `amadmin` command line tool This is useful when you wish to move many existing policies to another Access Manager instance, or if you wish to inspect changes that you have made to existing policies in batch mode. To export policies, use the `amadmin` command line utility to export the specified policies to a file. The syntax is:

`amamdin - u` *username* `–w` *password* `–ofilename` *output_file.xml* `–t` *policy_data_file.xml*

You can use the wildcard (*) in the policy name to match any string of characters.

The following is an example of the *policy_data_file.xml*:

```
<?xml version="1.0" encoding="ISO-8859-1"?>
```

```
<!--
    Copyright (c) 2005 Sun Microsystems, Inc. All rights reserved
    Use is subject to license terms.
-->

<!DOCTYPE Requests
    PUBLIC "-//iPlanet//Sun Java System Access Manager 6.2 Admin CLI DTD//EN"
    "/opt/SUNWam/dtd/amAdmin.dtd"
>>

<!--  CREATE REQUESTS -->

<!-- to export to file use option -ofilename fileName -->

<Requests>

<RealmRequests >
<RealmGetPolicies realm="/" >
<AttributeValuePair>
<Attribute name="policyName"/>
<Value>p*</Value>
</AttributeValuePair>
</RealmGetPolicies>
</RealmRequests>

<RealmRequests >
<RealmGetPolicies realm="/" >
<AttributeValuePair>
<Attribute name="policyName"/>
<Value>g10</Value>
<Value>g11</Value>
</AttributeValuePair>
</RealmGetPolicies>

</RealmRequests>
<RealmRequests >
<RealmGetPolicies realm="/realm1" >
<AttributeValuePair>
<Attribute name="policyName"/>
<Value>*</Value>
</AttributeValuePair>
</RealmGetPolicies>
</RealmRequests>

</Requests>
```

The policies are exported to the *Output_file.xml* file. You can now make any changes to policy definitions contained in the file. You must alter the output file so that it is compatible with the `amadmin` command utility before importing the policies to another Access Manager instance. For instructions on how to import the policies, including an example of an `amadmin`-compatible policy data file, see To Create Policies with amadmin

Managing Policies

Once a normal or referral policy is created and added to Access Manager, you can manage the policy through the Access Manager console by modifying the rules, subjects, conditions and referrals.

Modifying a Normal Policy

Through the Policies tab, you can modify a normal policy that defines access permissions. You can define and configure multiple rules, subjects, conditions and resource comparators. This section lists and describes the steps to do so.

▼ To Add or Modify a Rule to a Normal Policy

1. **If you have already created the policy, click the name of the policy for which you wish to add the rule. If not, see "To Create a Normal Policy With the Access Manager Console" on page 114.**
2. **Under the Rules menu, click New.**
3. **Select one of the following default service types for the rule. You may see a larger list if more services are enabled for the policy:**

Discovery Service	Defines the authorization actions for Discovery service query and modify protocol invocations by web services clients for a specified resource.
Liberty Personal Profile Service	Defines the authorization actions for Liberty Personal Profile service query and modify protocol invocations by web services clients for a specified resource.
URL Policy Agent	Defines authorization actions for the URL Policy Agent service. This is used to define policies that protect HTTP and HTTPS URLs. This is the most common use case of Access Manager policies.

4. **Click Next.**

5 Enter a name and resource name for the rule.

Currently, Access Manager Policy Agents only support `http://` and `https://` resources and do not support IP addresses in place of the hostname.

Wildcards are supported for protocol, host, port and resource name. For example:

```
http*://*:*/*.html
```

For the URL Policy Agent service, if a port number is not entered, the default port number is 80 for `http://`, and 443 for `https://`.

6 Select the action for the rule. Depending on the service type, you can select the following:

- LOOKUP (Discovery Service)
- UPDATE (Discovery Service)
- MODIFY (Liberty Personal Profile Service)
- QUERY (Liberty Personal Profile Service)
- GET (URL Policy Agent)
- POST (URL Policy Agent)

7 Select the Action Values.

- Interaction for Consent — Invokes the Liberty interaction protocol for consent on a resource. This is for the Liberty Personal Profile service type only.
- Interaction for Value — Invokes the Liberty interaction protocol for a value on a resource. This is for the Liberty Personal Profile service type only.
- Allow — Enables you access the resource matching the resource defined in the rule.
- Deny — Denies access to the resource matching the resource defined in the rule.

  Denial rules always take precedence over allow rules in a policy. For example, if you have two policies for a given resource, one denying access and the other allowing access, the result is a deny access (provided that the conditions for both policies are met). It is recommended that deny policies be used with extreme caution as they may lead to potential conflicts between the policies. Typically, the policy definition process should only use allow rules, and use the default deny when no policies apply to accomplish the deny case.

  If explicit deny rules are used, policies that are assigned to a given user through different subjects (such as role and/or group membership) may result in denied access to a resource even if one or more of the policies allow access. For example, if there is a deny policy for a resource applicable to an Employee role and there is another allow policy for the same resource applicable to Manager role, policy decisions for users assigned both Employee and Manager roles would be denied.

  One way to resolve such problems is to design policies using Condition plug-ins. In the case above, a “role condition” that applies the deny policy to users authenticated to the Employee role and applies the allow policy to users authenticated to the Manager role helps

differentiate the two policies. Another way could be to use the `authentication level` condition, where the Manager role authenticates at a higher authentication level.

8 **Click Finish.**

▼ To Add or Modify a Subject to a Normal Policy

1 **If you have already created the policy, click the name of the policy for which you wish to add the subject. If you have not yet created the policy, see "To Create a Normal Policy With the Access Manager Console" on page 114.**

2 **Under the Subject list, click New.**

3 **Select one of the default subject types. For descriptions of the subject types, see "Subjects" on page 98**

4 **Click Next.**

5 **Enter a name for the subject.**

6 **Select or deselect the Exclusive field.**

If this field is not selected (default), the policy applies to the identity that is a member of the subject. If the field is selected, the policy applies to the identity that is *not* a member of the subject.

If multiple subjects exist in the policy, the policy applies to the identity when at least one of the subjects implies that the policy applies to the given identity.

7 **Perform a search in order to display the identities to add to the subject. This step is not applicable for the Authenticated Users subject or Web Services Client subjects.**

The default (*) search pattern will display all qualified entries.

8 **Select the individual identities you wish to add for the subject, or click Add All to add all of the identities at once. Click Add to move the identities to the Selected list. This step is not applicable for the Authenticated Users subject.**

9 **Click Finish.**

10 **To remove a subject from a policy, select the subject and click Delete. You can edit any subject definition by clicking on the subject name.**

To Add a Condition to a Normal Policy

1. If you have already created the policy, click the name of the policy for which you wish to add the condition. If you have not yet created the policy, "To Create a Normal Policy With the Access Manager Console" on page 114
2. Under the Conditions list, click New.
3. Select the condition type and click Next.
4. Define the fields for the condition type.
5. Click Finish.

To Add a Response Provider to a Normal Policy

1. If you have already created the policy, click the name of the policy for which you wish to add the response provider. If you have not yet created the policy, see "To Create a Normal Policy With the Access Manager Console" on page 114.
2. Under the Response Providers list, click New.
3. Enter a name for the response provider.
4. Define the following values:

   StaticAttribute — These are static attributes in attribute value format, defined in an instance of `IDResponseProvider`stored in the policy.

   DynamicAttribute — The response attributes chosen here need to first be defined in the Policy Configuration Service for the corresponding realm. The attribute names defined should be a subset of those existing in the configured datastore (IDRepository). For details on how to define the attributes see the Policy Configuration attribute definitions. To select specific or multiple attributes, hold the Control key and click the left mouse button.

5. Click Finish.
6. To remove response provider from a policy, select the subject and click Delete. You can edit any response provider definition by clicking on the name.

Modifying a Referral Policy

You can delegate policy definitions and decisions of a realm to different realms using referral policies. Custom referrals can used to get policy decisions from any policy destination point. Once you have created a referral policy, you can add or modify associated the rules, referrals, and resource providers.

▼ To Add or Modify a Rule to a Referral Policy

1 **If you have already created the policy, click the name of the policy for which you wish to add the rule. If not, see "To Create a Referral Policy With the Access Manager Console" on page 114.**

2 **Under the Rules menu, click New.**

3 **Select one of the following default service types for the rule. You may see a larger list if more services are enabled for the policy:**

Discovery Service	Defines the authorization actions for Discovery service query and modify protocol invocations by web services clients for a specified resource.
Liberty Personal Profile Service	Defines the authorization actions for Liberty Personal Profile service query and modify protocol invocations by web services clients for a specified resource.
URL Policy Agent	Defines authorization actions for the URL Policy Agent service. This is used to define policies that protect HTTP and HTTPS URLs. This is the most common use case of Access Manager policies.

4 **Click Next.**

5 **Enter a name and resource name for the rule.**

Currently, Access Manager Policy Agents only support `http://` and `https://` resources and do not support IP addresses in place of the hostname.

Wildcards are supported for protocol, host, port and resource name. For example:

```
http*://*:*/*.html
```

For the URL Policy Agent service, if a port number is not entered, the default port number is 80 for `http://`, and 443 for `https://`.

Note – Steps 6 and 7 are not applicable for a referral policy.

---

6 **Click Finish.**

To Add or Modify Referrals to a Policy

1 **If you have already created the policy, click the name of the policy for which you wish to add the response provider. If you have not yet created the policy, see "To Create a Referral Policy With the Access Manager Console" on page 114.**

2 **Under the Referrals list, click New.**

3 **Define the resource in the Rules fields. The fields are:**

Referral— Displays the current referral type.

Name— Enter the name of the referral.

Resource Name— Enter the name of the resource.

Filter— Specifies a filter for the realm names that will be displayed in the Value field. By default, it will display all realm names.

Value — Select the realm name of the referral.

4 **Click Finish.**

To remove a referral from a policy, select the referral and click Delete.

You can edit any referral definition by clicking on the Edit link next to the referral name.

To Add a Response Provider to a Referral Policy

1 **If you have already created the policy, click the name of the policy for which you wish to add the response provider. If you have not yet created the policy, see "To Create a Referral Policy With the Access Manager Console" on page 114.**

2 **Under the Response Providers list, click New.**

3 **Enter a name for the response provider.**

4 **Define the following values:**

StaticAttribute	These are static attributes in attribute value format, defined in an instance of `IDResponseProvider`stored in the policy.
DynamicAttribute	The response attributes chosen here need to first be defined in the Policy Configuration Service for the corresponding realm. The attribute names defined should be a subset of those existing in the configured datastore (IDRepository). For details on how to define the attributes see the Policy

Configuration attribute definitions. To select specific or multiple attributes, hold the Control key and click the left mouse button.

5 **Click Finish.**

6 **To remove response provider from a policy, select the subject and click Delete. You can edit any response provider definition by clicking on the name.**

Policy Configuration Service

The Policy Configuration service is used to configure policy-related attributes for each organization through the Access Manager console. You can also define resource name implementations and Directory Server data stores for use with the Access Manager policy framework. The Directory Server specified in the Policy Configuration Service is used for membership evaluation of LDAP Users, LDAP Groups, LDAP Roles, and organization policy subjects.

Subjects Result Time To Live

To improve policy evaluation performance, membership evaluations are cached for a period of time as defined by the Subjects Result Time To Live attribute in the Policy Configuration service. These cached membership decisions are used until the time defined in the Subjects Result Time To Live attribute has elapsed. Membership evaluation after this is used to reflect the current state of users in the directory.

Dynamic Attributes

These are the allowed dynamic attribute names which are displayed in a list and chosen to define policy response provider dynamic attributes. The names that are defined need to be same as attribute names as defined in the data repository.

amldapuser Definition

`amldapuser` is a user created during installation used by default to the Directory Server specified in the Policy Configuration service. This can be changed, as necessary, by the administrator or policy administrator of the realm.

Adding Policy Configuration Services

When the realm is created, Policy Configuration service attributes are automatically set for the realm. You can, however, modify the attributes as needed.

Resource-Based Authentication

Some organizations require an advanced authentication scenario where a user authenticates against a particular module based on the resource that they are attempting to access. Resource-based authentication is a feature of Access Manager in which a user must authenticate to a specific authentication module protecting the resource, and not to the default authentication module. This feature is only applicable to first time user authentications.

Note – This is a separate feature than the resource-based authentication described in "Session Upgrade" on page 91. That particular feature does not have any limitations.

Limitations

Resource—based authentication contains the following limitations:

- If the policies applicable to the resource have multiple authentication modules, the system will arbitrarily pick one authentication module.
- Level and scheme are the only conditions that can be defined for this policy.
- This feature does not work across different DNS domains.

▼ To Configure Resource—based Authentication

Once both the Access Manager and a policy agent have been installed, resource—based authentication can be configured. To do this, it is necessary to point Access Manager to the Gateway servlet.

1 **Open** `AMAgent.properties`.

`AMAgent.properties` can be found (in a Solaris environment) in `/etc/opt//SUNWam/agents/config/` .

2 **Comment out the following line:**

```
#com.sun.am.policy.am.loginURL = http://Access
Manager_server_host.domain_name:port/amserver/UI/Login.
```

3 **Add the following line to the file:**

```
com.sun.am.policy.am.loginURL =
http://AccessManager_host.domain_name:port/amserver/gateway
```

Note – The gateway servlet is developed using the Policy Evaluation APIs and can be used to write a custom mechanism to accomplish resource-based authentication. See the Chapter 3, "Using the Policy APIs," in *Sun Java System Access Manager 7.1 Developer's Guide* in the Access Manager Developer's Guide.

---

4 **Restart the agent.**

◆ ◆ ◆ CHAPTER 6

Managing Subjects

The Subjects interface enables basic identity management within a realm. Any identity that you create in the Subjects interface can be used in the subject definition in the for a policy created with the Access Manager Identity Subject type.

The identities you can create and modify are:

User

A *user* represents an individual's identity. Users can be created and deleted in groups and can be added or removed from roles and/or groups. You can also assign services to the user.

▼ To Create or Modify a User

1 **Click on the User tab.**

2 **Click New.**

3 **Enter data for the following fields:**

UserId. This field takes the name of the user with which he or she will log into Access Manager. This property may be a non-DN value.

First Name. This field takes the first name of the user.

Last Name. This field takes the last name of the user.

Full Name — This field takes the full name of the user.

Password. — This field takes the password for the name specified in the User Id field.

Password (Confirm) — Confirm the password.

User Status. This option indicates whether the user is allowed to authenticate through Access Manager.

4 **Click Create.**

5 **Once the user is created, you can edit the user information by clicking the name of the user. For information on the user attributes, see the User attributes. Other modifications you can perform:**

- "To Create or Modify a User" on page 127
- "To Add a User to Roles and Groups" on page 128
- "To Add Services to an Identity" on page 128

▼ To Add a User to Roles and Groups

1 **Click the name of the user you wish to modify.**

2 **Select Roles or Groups. Only the roles and groups that have already been assigned to the user are displayed.**

3 **Select the roles or groups from the Available list and click Add.**

4 **Once the roles or groups are displayed in the Selected list, click Save.**

▼ To Add Services to an Identity

1 **Select the identity to which you wish to add services.**

2 **Click on the Services tab.**

3 **Click Add.**

4 **Depending on the identity type you selected, the following list of services are displayed:**

- Authentication Configuration
- Discovery Service
- Liberty Personal Profile Service
- Session

- User

5 **Select the service you with to add and click Next.**

6 **Edit the attributes for the service. For a description of the services, click on the service name in Step 4.**

7 **Click Finish.**

Agents Profile

Access Manager Policy Agents protect content on web servers and web proxy servers from unauthorized intrusions. They control access to services and web resources based on the policies configured by an administrator.

The *agent* object defines a Policy Agent profile, and allows Access Manager to store authentication and other profile information about a specific agent that is protecting an Access Manager resource. Through the Access Manager console, administrators can view, create, modify and delete agent profiles.

the agent object creation page is the location where you can define the UID/password with which the agent authenticated to Access Manager. If you have a multiple web containers set up using the same Access Manager, this gives you the option of enabling multiple IDs for different agents and to enable and disable them independently of Access Manager. You can also manage some preference values for the agents centrally, rather than editing the `AMAgent.properties` on each machine.

▼ To Create or Modify an Agent

1 **Click the Agents tab.**

2 **Click New.**

3 **Enter the values for the following fields:**

Name. Enter the name or identity of the agent. This is the name that the agent will use to log into Access Manager. Multi-byte names are not accepted.

Password. Enter the agent password. This password must be different than the password used by the agent during LDAP authentication.

Confirm Password. Confirm the password.

Device Status. Enter the device status of the agent. If set to Active, the agent will be able to authenticate to and communicate with Access Manager. If set to Inactive, the agent will not be able to authenticate to Access Manager.

4 **Click Create.**

5 **Once you have crated the agent, you can additionally edit the following fields:**

Description. Enter a brief description of the agent. For example, you can enter the agent instance name or the name of the application it is protecting.

Agent Key Value. Set the agent properties with a key/value pair. This property is used by Access Manager to receive agent requests for credential assertions about users. Currently, only one property is valid and all other properties will be ignored. Use the following format:

agentRootURL=protocol:// *hostname:port/*

The entry must be precise and `agentRootURL` is case sensitive.

protocol	Represents the protocol used, either HTTP or HTTPS.
hostname	Represents the host name of the machine on which the agent resides. This machine also hosts the resources that the agent protects.
port	Represents the port number on which the agent is installed. The agent listens to incoming traffic on this port and intercepts all requests to access resources on the host.

Configuring Access Manager to Protect Against Cookie Hijacking

Cookie hijacking refers to a situation where an imposter (a hacker, perhaps using an untrusted application) gains unauthorized access to cookies. When the cookies being hijacked are session cookies, cookie hijacking can potentially increase the threat of unauthorized access to protected web resources, depending on how the system is configured.

Sun documentation provides a technical note entitled, "Precautions Against Session-Cookie Hijacking in an Access Management Deployment" which provides information about precautions you can take to against specific security threats related to session-cookie hijacking. See the following document:

Technical Note: Precautions Against Cookie Hijacking in an Access Manager Deployment

Filtered Role

A filtered role is a dynamic role created through the use of an LDAP filter. All users are funneled through the filter and assigned to the role at the time of the role's creation. The filter looks for any attribute value pair (for example, `ca=user*`) in an entry and automatically assign the users that contain the attribute to the role.

▼ To Create a Filtered Role

1. **In the Navigation pane, go the organization where the role will be created.**
2. **Click New.**
3. **Enter a name for the filtered role.**
4. **Enter the information for the search criteria.**

   For example,

   ```
   (&(uid=user1)(|(inetuserstatus=active)(!(inetuserstatus=*))))
   ```

   If the filter is left blank, by default, the following role is created:

   ```
   (objectclass = inetorgperson)
   ```

5. **Click Create to initiate the search based on the filter criteria. The identities defined by the filter criteria are automatically assigned to the role.**
6. **Once the filtered role is created click the name of the role to view the Users that belong to the role. You can also add services to the role by clicking the Services tab.**

Roles

A role's members are LDAP entries that posses the role. The criteria of the role itself is defined as an LDAP entry with attributes, identified by the Distinguished Name (DN) attribute of the entry. Once the role is created, you manually add services and users.

▼ To Create or Modify a Role

1. **Click the Role tab.**
2. **Click New in the Role list.**
3. **Enter a name for the role.**
4. **Click Create.**

▼ To Add Users to a Role or Group

1. **Click the name of the role or group for which you wish to add users.**
2. **Click the Users tab.**
3. **Select the users you wish to add from the Available list and click Add.**
4. **Once the users are displayed in the Selected list, click Save.**

Groups

A *group* represents a collection of users with a common function, feature or interest. Typically, this grouping has no privileges associated with it. Groups can exist at two levels; within an organization and within other managed groups.

▼ To Create or Modify a Group

1. **Click the Group tab.**
2. **Click New from the Group list.**
3. **Enter a name for the group.**
4. **Click Create.**

   Once you have created the group, you can add users to the group by clicking the name of the group and then the User tab.

PART II

Directory Management and Default Services

This is part two of the Sun Java System Access Manager 7.1 Administration Guide. The Directory Management chapter describes how to manage Directory objects when Access Manager is deployed in Legacy Mode. The other chapters describe how to configure and use some of Access Manager's default services. This part contains the following chapters:

◆ ◆ ◆ CHAPTER 7

Directory Management

The Directory Management tab is only displayed when you install Access Manager in Legacy mode. This directory management feature provides an identity management solution for Sun Java System Directory Server-enabled Access Manager deployments.

For more information on the Legacy Mode installation option, see the *Sun Java Enterprise System 5 Installation Guide for UNIX*

Managing Directory Objects

The Directory Management tab contains all the components needed to view and manage the Directory Server objects. This section explains the object types and details how to configure them. User, role, group, organization, sub organization and container objects can be defined, modified or deleted using either the Access Manager console or the command line interface. The console has default administrators with varying degrees of privileges used to create and manage the directory objects. (Additional administrators can be created based on roles.) The administrators are defined within the Directory Server when installed with Access Manager. The Directory Server objects you can manage are:

Organizations

An *Organization* represents the top-level of a hierarchical structure used by an enterprise to manage its departments and resources. Upon installation, Access Manager dynamically creates

a top-level organization (defined during installation) to manage the Access Manager enterprise configurations. Additional organizations can be created after installation to manage separate enterprises. All created organizations fall beneath the top-level organization.

▼ To Create an Organization

1. **Click the Directory Management tab.**
2. **In the Organizations list, click New.**
3. **Enter the values for the fields. Only Name is required. The fields are:**

Name	Enter a value for the name of the Organization.
Domain Name	Enter the full Domain Name System (DNS) name for the organization, if it has one.
Organization Status	Choose a status of `active` or `inactive` . The default is `active`. This can be changed at any time during the life of the organization by selecting the Properties icon. Choosing `inactive` disables user access when logging in to the organization.

Organization Aliases	This field defines alias names for the organization, allowing you to use the aliases for authentication with a URL login. For example, if you have an organization named `exampleorg`, and define `123` and `abc` as aliases, you can log into the organization using any of the following URLs:
	`http://machine.example.com/amserver/UI/Login?org=exampleorg`
	`http://machine.example.com/amserver/UI/Login?org=abc`
	`http://machine.example.com/amserver/UI/Login?org=123`
	Organization alias names must be unique throughout the organization. You can use the Unique Attribute List to enforce uniqueness.

DNS Alias Names	Allows you to add alias names for the DNS name for the organization. This attribute only accepts “real” domain aliases (random strings are not allowed). For example, if you have a DNS named `example.com`, and define `example1.com` and `example2.com` as aliases for an organization named `exampleorg`, you can log into the organization using any of the following URLs: `http://machine.example.com/amserver/UI/`

`Login?org=exampleorg`

`http://machine.example1.com/amserver/UI/Login?org=exampleorg`

`http://machine.example2.com/amserver/UI/Login?org=exampleorg`

Unique Attribute List — Allows you to add a list of unique attribute names for users in the organization. For example, if you add a unique attribute name specifying an email address, you would not be able to create two users with the same email address. This field also accepts a comma-separated list. Any one of the attribute names in the list defines uniqueness. For example, if the field contains the following list of attribute names:

`PreferredDomain, AssociatedDomain`

and `PreferredDomain` is defined as `http://www.example.com` for a particular user, then the entire comma-separated list is defined as unique for that URL. Adding the naming attribute 'ou' to the Unique Attribute List will not enforce uniqueness for the default groups, people containers. (ou=Groups,ou=People).

Uniqueness is enforced for all sub organizations.

Note – Unique attributes can not be set in Realm mode. They also cannot be set in the 7.0 or 7.1–based consoles for Legacy mode. In order to create the unique attribute list, you must login into the 6.3–based console. See "Legacy Mode 6.3 Console" on page 19 for more information.

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4 **Click OK.**

The new organization displays in the Organization list. To edit any of the properties that you defined during creation of the organization, click the name of the organization you wish to edit, change the properties and click Save.

▼ To Delete an Organization

1 **Select the checkbox next to the name of the organization to be deleted.**

2 **Click Delete.**

Note – There is no warning message when performing a delete. All entries within the organization will be deleted and you can not perform an undo.

To Add an Organization to a Policy

Access Manager objects are added to a policy through the policy's subject definition. When a policy is created or modified, organizations, roles, groups, and users can be defined as the subject. Once the subject is defined, the policy will be applied to the object. For more information, see "Managing Policies" on page 117.

Containers

The *container* entry is used when, due to object class and attribute differences, it is not possible to use an organization entry. It is important to remember that the Access Manager container entry and the Access Manager organization entry are not necessarily equivalent to the LDAP object classes `organizationalUnit` and `organization`. They are abstract identity entries. Ideally, the organization entry will be used instead of the container entry.

Note – The display of containers is optional. To view containers you must select Show Containers in the Administration service under Configuration>Console Properties.

▼ To Create a Container

1. **Select the location link of the organization or container where the new container will be created.**
2. **Click the Containers tab.**
3. **Click New in the Containers list.**
4. **Enter the name of the container to be created.**
5. **Click OK.**

▼ To Delete a Container

1. **Click the Containers tab.**
2. **Select the checkbox next to the name of the container to be deleted.**

3 **Click Delete.**

Note – Deleting a container will delete all objects that exist in that Container. This includes all objects and sub containers.

Group Containers

A *group container* is used to manage groups. It can contain only groups and other group containers. The group container Groups is dynamically assigned as the parent entry for all managed groups. Additional group containers can be added, if desired.

Note – The display of group containers is optional. To view group containers you must select Enable Group Containers in the Administration service under Configuration>Console Properties.

▼ To Create a Group Container

1 **Select the location link of the organization or the group container which will contain the new group container.**

2 **Select the Group Containers tab.**

3 **Click New in the Group Containers list.**

4 **Enter a value in the Name field and click OK. The new group container displays in the Group Containers list.**

▼ To Delete a Group Container

1 **Navigate to the organization which contains the group container to be deleted.**

2 **Choose the Group Containers tab.**

3 **Select the checkbox next to the group container to be deleted.**

4 **Click Delete.**

Groups

A *group* represents a collection of users with a common function, feature or interest. Typically, this grouping has no privileges associated with it. Groups can exist at two levels; within an organization and within other managed groups. Groups that exist within other groups are called *sub-groups*. Sub groups are child nodes that "physically" exist within a parent group.

Access Manager also supports *nested groups,* which are "representations" of existing groups contained in a single group. As opposed to sub groups, nested groups can exist anywhere in the DIT. They allow you to quickly set up access permissions for a large number of users.

There are two types of groups you can create; static groups and dynamic groups. Users can only be manually added to static groups, while dynamic groups control the addition of users through a filter. Nested or sub groups can be added to both types.

Static Group

A static group is created based on the Managed Group Type you specify. Group members are added to a group entry using the `groupOfNames` or `groupOfUniqueNames` object class.

Note – By default, the managed group type is dynamic. You can change this default in the Administration service configuration.

Dynamic Group

A dynamic group is created through the use of an LDAP filter. All entries are funneled through the filter and dynamically assigned to the group. The filter would look for any attribute in an entry and return those that contain the attribute. For example, if you were to create a group based on a building number, you can use the filter to return a list all users containing the building number attribute.

Note – Access Manager should be configured with Directory Server to use the referential integrity plug-in. When the referential integrity plug-in is enabled, it performs integrity updates on specified attributes immediately after a delete or rename operation. This ensures that relationships between related entries are maintained throughout the database. Database indexes enhance the search performance in Directory Server. For more information on enabling the plug-in, see the Sun Java Access Manager 6 Migration Guide.

To Create a Static Group

1. **Navigate to the organization, group, or group container where the new group will be created.**
2. **From the Groups list, click New Static.**
3. **Enter a name for the group in the Name field. Click Next.**
4. **Select the Users Can Subscribe to this Group attribute to allow users to subscribe to the group themselves.**
5. **Click OK.**

   Once the group is created, you can edit the Users Can Subscribe to this Group attribute by selecting the name of the group and clicking the General tab.

To Add or Remove Members to a Static Group

1. **From the Groups list, select the group to which you will add members.**
2. **Choose an action to perform in the Select Action menu. The actions you can perform are as follows:**

New User	This action creates a new user and adds the user to the group when the user information is saved.
Add User	This action adds an existing user to the group. When you select this action, you create a search criteria which will specify users you wish to add. The fields used to construct the criteria use either an `ANY` or `ALL` operator. `ALL` returns users for all specified fields. `ANY` returns users for any one of the specified fields. If a field is left blank, it will match all possible entries for that particular attribute. Once you have constructed the search criteria, click Next. From the returned list of users, select the users you wish to add and click Finish.
Add Group	This action adds a nested group to the current group. When you select this action, you create a search criteria, including search scope, the name of the group (the "*" wildcard is accepted), and you can specify whether users can subscribe to the group themselves. Once you have entered the information, click Next. From the returned list of groups, select the group you wish to add and click Finish.
Remove Members	This action will remove members (which includes users and groups) from the group, but will not delete them. Select the member(s) you wish to remove and choose Remove Members from the Select Actions menu.

Delete Members	This action will permanently delete the member you select. Select the member(s) you wish to delete and choose Delete Members.

To Create a Dynamic Group

1. **Navigate to the organization or group where the new group will be created.**
2. **Click the Groups tab.**
3. **Click New Dynamic.**
4. **Enter a name for the group in the Name field.**
5. **Construct the LDAP search filter.**

   By default, Access Manager displays the Basic search filter interface. The Basic fields used to construct the filter use either an `ANY` or `ALL` operator. `ALL` returns users for all specified fields. `ANY` returns users for any one of the specified fields. If a field is left blank it will match all possible entries for that particular attribute.
6. **When you click OK all users matching the search criteria are automatically added to the group.**

To Add or Remove Members to a Dynamic Group

1. **Form the Groups list, click the name of the group to which you will add members.**
2. **Choose an action to perform in the Select Action menu. The actions you can perform are as follows:**

Add Group	This action adds a nested group to the current group. When you select this action, you create a search criteria, including search scope, the name of the group (the "*" wildcard is accepted), and you can specify whether users can subscribe to the group themselves. Once you have entered the information, click Next. From the returned list of groups, select the group you wish to add and click Finish.
Remove Members	This action will remove members (which includes groups) from the group, but will not delete them. Select the member(s) you wish to remove and choose Remove Members
Delete Members	This action will permanently delete the member you select. Select the member(s) you wish to delete and choose Delete Members.

To Add a Group to a Policy

Access Manager objects are added to a policy through the policy's subject definition. When a policy is created or modified, organizations, roles, groups, and users can be defined as the subject in the policy's Subject page. Once the subject is defined, the policy will be applied to the object. For more information, see "Managing Policies" on page 117.

People Containers

A *people container* is the default LDAP organizational unit to which all users are assigned when they are created within an organization. People containers can be found at the organization level and at the people container level as a sub People Container. They can contain only other people containers and users. Additional people containers can be added into the organization, if desired.

Note – The display of people containers is optional. To view People Containers you must select Enable People Containers in the Administration Service.

▼ Create a People Container

1. **Navigate to the organization or people container where the new people container will be created.**
2. **Click New from the People Container list.**
3. **Enter the name of the people container to be created.**
4. **Click OK.**

▼ To Delete a People Container

1. **Navigate to the organization or people container which contains the people container to be deleted.**
2. **Select the checkbox next to the name of the people container to be deleted.**
3. **Click Delete.**

Note – Deleting a people container will delete all objects that exist in that people container. This includes all users and sub people containers.

Users

A *user* represents an individual's identity. Through the Access Manager Identity Management module, users can be created and deleted in organizations, containers and groups and can be added or removed from roles and/or groups. You can also assign services to the user.

Note – If a user in a sub organization is created with the same user ID as `amadmin`, the login will fail for `amadmin`. If this problem occurs, the administrator should change the user's ID through the Directory Server console. This enables the administrator to login to the default organization. Additionally, the DN to Start User Search in the authentication service can be set to the people container DN to ensure that a unique match is returned during the login process.

▼ To Create a User

1. **Navigate to the organization, container or people container where the user is to be created.**
2. **Click the user tab.**
3. **Click New from the user list.**
4. **Enter data for the following values:**

User ID	This field takes the name of the user with which he or she will log into Access Manager. This property may be a non-DN value.
First Name	This field takes the first name of the user. The First Name value and the Last Name value identify the user in the Currently Logged In field. This is not a required value.
Last Name	This field takes the last name of the user. The First Name value and the Last Name value identify the user.
Full Name	This field takes the full name of the user.
Password	This field takes the password for the name specified in the User Id field.
Password (Confirm)	Confirm the password.
User Status	This option indicates whether the user is allowed to authenticate through Access manager. Only active users can authenticate. The default value is `Active`.

5. **Click OK.**

To Edit the User Profile

When a user who has not been assigned an administrative role authenticates to the Access Manager, the default view is their own User Profile. Additionally, administrators with the proper privileges can edit user profiles. In this view the user can modify the values of the attributes particular to their personal profile. The attributes displayed in the User Profile view can be extended. For more information on adding customized attributes for objects and identities, see the Access Manager Developer's Guide.

1. **Select the user who's profile is to be edited. By default, the General view is displayed.**

2. **Edit the following fields:**

First Name	This field takes the first name of the user.
Last Name	This field takes the last name of the user.
Full Name	This field takes the full name of the user.
Password	Click the Edit link to add and confirm the user password.
Email Address	This field takes the email address of the user.
Employee Number	This field takes the employee number of the user.
Telephone Number	This field takes the telephone number of the user.
Home Address	This field can take the home address of the user.
User Status	This option indicates whether the user is allowed to authenticate through Access Manager. Only active users can authenticate through Access Manager. The default value is Active. Either of the following can be selected from the pull-down menu: . ■ Active — The user can authenticate through Access Manager. ■ Inactive — The user cannot authenticate through Access Manager, but the user profile remains stored in the directory.

Note – Changing the user status to Inactive only affects authentication through Access Manager. The Directory Server uses the *nsAccountLock* attribute to determine user account status. User accounts inactivated for Access Manager authentication can still perform tasks that do not require Access Manager. To inactivate a user account in the directory, and not just for Access Manager authentication, set the value of *nsAccountLock* to false. If delegated administrators at your site will be inactivating users on a regular basis, consider adding the *nsAccountLock* attribute to the Access Manager User Profile page. See the *Sun Java System Access Manager 7.1 Developer's Guide* for details.

Account Expiration Date	If this attribute is present, the authentication service will disallow login if the current date and time has passed the specified Account Expiration Date. The format for this attribute is *mm/dd/yyyy hh:mm*.
User Authentication Configuration	This attribute sets the authentication chain for the user.
User Alias List	The field defines a list of aliases that may be applied to the user. In order to use any aliases configured in this attribute, the LDAP service has to be modified by adding the `iplanet-am-user-alias-list` attribute to the User Entry Search Attributes field in the LDAP service.
Preferred Locale	This field specifies the locale for the user.
Success URL	This attribute specifies the URL that the user will be redirected to upon successful authentication.
Failure URL.	This attribute specifies the URL that the user will be redirected to upon unsuccessful authentication.
Password Reset Options	This is used to select the questions on the forgotten password page, which is used to recover a forgotten password.
User Discovery Resource Offering	Sets the User Discovery service's resource offering for the user.
MSIDSN Number	Defines the user's MSISDN number if using MSISDN authentication.

▼ To Add a User to Roles and Groups

1. **Click the Users tab.**
2. **Click the name of the user you wish to modify.**
3. **Select either the Roles or Groups tab.**
4. **Select the role or group to which you wish to add the user and click Add.**
5. **Click Save.**

Note – To remove a user from Roles or groups, Select roles or groups and click Remove and then Save.

To Add a User to a Policy

Access Manager objects are added to a policy through the policy's subject definition. When a policy is created or modified, organizations, roles, groups, and users can be defined as the subject in the policy's Subject page. Once the subject is defined, the policy will be applied to the object. For more information, see "Managing Policies" on page 117.

Roles

Roles are a Directory Server entry mechanism similar to the concept of a *group*. A group has members; a role has members. A role's members are LDAP entries that possess the role. The criteria of the role itself is defined as an LDAP entry with attributes, identified by the Distinguished Name (DN) attribute of the entry. Directory Server has a number of different types of roles but Access Manager can manage only one of them: the managed role.

Note – The other Directory Server role types can still be used in a directory deployment; they just can not be managed by the Access Manager console. Other Directory Server types can be used in a policy's subject definition. For more information on policy subjects, see "Creating Policies" on page 109.

Users can possess one or more roles. For example, a contractor role which has attributes from the Session Service and the Password Reset Service might be created. When new contractor employees join the company, the administrator can assign them this role rather than setting separate attributes in the contractor entry. If the contractor is working in the Engineering

department and requires services and access rights applicable to an engineering employee, the administrator could assign the contractor to the engineering role as well as the contractor role.

Access Manager uses roles to apply access control instructions. When first installed, Access Manager configures access control instructions (ACIs) that define administrator permissions. These ACIs are then designated in roles (such as Organization Admin Role and Organization Help Desk Admin Role) which, when assigned to a user, define the user's access permissions.

Users can view their assigned roles only if the Show Roles on User Profile Page attribute is enabled in the Administration Service.

Note – Access Manager should be configured with Directory Server to use the referential integrity plug-in. When the referential integrity plug-in is enabled, it performs integrity updates on specified attributes immediately after a delete or rename operation. This ensures that relationships between related entries are maintained throughout the database. Database indexes enhance the search performance in Directory Server.

There are two types of roles:

- Static — Static roles are created without adding users at the point of the role's creation. Once the role is created, you can then add specific users to it. This gives you more control when adding users to a given role.
- Dynamic – Dynamic roles are created through the use of an LDAP filter. All users are funneled through the filter and assigned to the role at the time of the role's creation. The filter looks for any attribute value pair (for example, `ca=user*`) in an entry and automatically assign the users that contain the attribute to the role.

▼ To Create a Static Role

1 Go to the organization where the Role will be created.

2 Click the Roles tab.

A set of default roles are created when an organization is configured, and are displayed in the Roles list. The default roles are:

Container Help Desk Admin. The Container Help Desk Admin role has read access to all entries in an organizational unit and write access to the `userPassword` attribute in user entries only in this container unit.

Organization Help Desk Admin. The Organization Help Desk Administrator has read access to all entries in an organization and write access to the `userPassword` attribute.

Note – When a sub organization is created, remember that the administration roles are created in the sub organization, not in the parent organization.

Container Admin. The Container Admin role has read and write access to all entries in an LDAP organizational unit. In Access Manager, the LDAP organizational unit is often referred to as a container.

Organization Policy Admin. The Organization Policy Administrator has read and write access to all policies, and can create, assign, modify, and delete all policies within that organization.

People Admin. By default, any user entry in an newly created organization is a member of that organization. The People Administrator has read and write access to all user entries in the organization. Keep in mind that this role DOES NOT have read and write access to the attributes that contain role and group DNs therefore, they cannot modify the attributes of, or remove a user from, a role or a group.

Note – Other containers can be configured with Access Manager to hold user entries, group entries or even other containers. To apply an Administrator role to a container created after the organization has already been configured, the Container Admin Role or Container Help Desk Admin defaults would be used.

Group Admin. The Group Administrator created when a group is created has read and write access to all members of a specific group, and can create new users, assign users to the groups they manage, and delete the users the that they have created.

When a group is created, the Group Administrator role is automatically generated with the necessary privileges to manage the group. The role is not automatically assigned to a group member. It must be assigned by the group's creator, or anyone that has access to the Group Administrator Role.

Top-level Admin. The Top-level Administrator has read and write access to all entries in the top-level organization. In other words, this Top-level Admin role has privileges for every configuration principal within the Access Manager application.

Organization Admin. The Organization Administrator has read and write access to all entries in an organization. When an organization is created, the Organization Admin role is automatically generated with the necessary privileges to manage the organization.

3 **Click the New Static button.**

4 **Enter a name for the role.**

5 **Enter a description of the role.**

6 **Choose the role type from the Type menu.**

The role can be either an Administrative role or a Service role. The role type is used by the console to determine and here to start the user in the Access Manager console. An administrative role notifies the console that the possessor of the role has administrative privileges; the service role notifies the console that the possessor is an end user.

7 **Choose a default set of permissions to apply to the role from the Access Permission menu. The permissions provide access to entries within the organization. The default permissions shown are in no particular order. The permissions are:**

No permissions	No permissions are to be set on the role.
Organization Admin	The Organization Administrator has read and write access to all entries in the configured organization.
Organization Help Desk Admin	The Organization Help Desk Administrator has read access to all entries in the configured organization and write access to the `userPassword` attribute.
Organization Policy Admin	The Organization Policy Administrator has read and write access to all policies in the organization. The Organization Policy Administrator can not create a referral policy to a peer organization. Generally, the No Permissions ACI is assigned to Service roles, while Administrative roles are assigned any of the default ACIs.

▼ To Add Users to a Static Role

1 **Click the name of the role to which you wish to add users.**

2 **In the Members list, select Add User from the Select Action menu.**

3 **Enter the information for the search criteria. You can choose to search for users based on one or more the displayed fields The fields are:**

Match	Allows you to select the fields you wish to include for the filter. `ALL` returns users for all specified fields. `ANY` returns users for any one of the specified fields.
First Name	Search for users by their first name.
User ID	Search for a user by User ID.
Last Name	Search for users by their last name.
Full Name	Search for users by their full name.

User Status Search for users by their status (active or inactive)

4 **Click Next to begin the search. The results of the search are displayed.**

5 **Choose the users from the names returned by selecting the checkbox next to the user name.**

6 **Click Finish.**

The Users are now assigned to the role.

▼ To Create a Dynamic Role

1 **Go to the organization where the Role will be created.**

2 **Click the Roles tab.**

A set of default roles are created when an organization is configured, and are displayed in the Roles list. The default roles are:

Container Help Desk Admin. The Container Help Desk Admin role has read access to all entries in an organizational unit and write access to the `userPassword` attribute in user entries only in this container unit.

Organization Help Desk Admin. The Organization Help Desk Administrator has read access to all entries in an organization and write access to the `userPassword` attribute.

Note – When a sub organization is created, remember that the administration roles are created in the sub organization, not in the parent organization.

Container Admin. The Container Admin role has read and write access to all entries in an LDAP organizational unit. In Access Manager, the LDAP organizational unit is often referred to as a container.

Organization Policy Admin. The Organization Policy Administrator has read and write access to all policies, and can create, assign, modify, and delete all policies within that organization.

People Admin. By default, any user entry in an newly created organization is a member of that organization. The People Administrator has read and write access to all user entries in the organization. Keep in mind that this role DOES NOT have read and write access to the attributes that contain role and group DNs therefore, they cannot modify the attributes of, or remove a user from, a role or a group.

Note – Other containers can be configured with Access Manager to hold user entries, group entries or even other containers. To apply an Administrator role to a container created after the organization has already been configured, the Container Admin Role or Container Help Desk Admin defaults would be used.

Group Admin. The Group Administrator created when a group is created has read and write access to all members of a specific group, and can create new users, assign users to the groups they manage, and delete the users the that they have created.

When a group is created, the Group Administrator role is automatically generated with the necessary privileges to manage the group. The role is not automatically assigned to a group member. It must be assigned by the group's creator, or anyone that has access to the Group Administrator Role.

Top-level Admin. The Top-level Administrator has read and write access to all entries in the top-level organization. In other words, this Top-level Admin role has privileges for every configuration principal within the Access Manager application.

Organization Admin. The Organization Administrator has read and write access to all entries in an organization. When an organization is created, the Organization Admin role is automatically generated with the necessary privileges to manage the organization.

3 Click the New Dynamic button.

4 Enter a name for the role.

5 Enter a description for the role.

6 Choose the role type from the Type menu.

The role can be either an Administrative role or a Service role. The role type is used by the console to determine and where to start the user in the Access Manager console. An administrative role notifies the console that the possessor of the role has administrative privileges; the service role notifies the console that the possessor is an end user.

7 Choose a default set of permissions to apply to the role from the Access Permission menu. The permissions provide access to entries within the organization. The default permissions shown are in no particular order. The permissions are:

No permissions	No permissions are to be set on the role.
Organization Admin	The Organization Administrator has read and write access to all entries in the configured organization.
Organization Help Desk Admin	The Organization Help Desk Administrator has read access to all entries in the configured organization and write access to the `userPassword` attribute.

Organization Policy Admin	The Organization Policy Administrator has read and write access to all policies in the organization. The Organization Policy Administrator can not create a referral policy to a peer organization. Generally, the No Permissions ACI is assigned to Service roles, while Administrative roles are assigned any of the default ACIs.

8 Enter the information for the search criteria. The fields are:

Match	Allows you to include an operator for any the fields you wish to include for the filter. `ALL` returns users for all specified fields. `ANY` returns users for any one of the specified fields.
First Name	Search for users by their first name.
User ID	Search for a user by User ID.
Last Name	Search for users by their last name.
Full Name	Search for users by their full name.
User Status	Search for users by their status (active or inactive)

9 Click OK to initiate the search based on the filter criteria. The users defined by the filter criteria are automatically assigned to the role.

▼ To Remove Users from a Role

1 Navigate to the Organization that contains the role to modify.

Choose Organizations from the View menu in the Identity Management module and select the Roles tab.

2 Select the role to modify.

3 Choose Users from the View menu.

4 Select the checkbox next to each user to be removed.

5 Click Remove user from the Select Action menu.

The users are now removed from the role.

To Add a Role to a Policy

Access Manager objects are added to a policy through the policy's subject definition. When a policy is created or modified, organizations, roles, groups, and users can be defined as the subject in the policy's Subject page. Once the subject is defined, the policy will be applied to the object. For more information, see "Managing Policies" on page 117.

◆ ◆ ◆ CHAPTER 8

Current Sessions

This chapter describes the session management features of Access Manager. The Session Management module provides a solution for viewing user session information and managing user sessions. It keeps track of various session times as well as allowing the administrator to terminate a session. System administrators should ignore the Load Balancer servers listed in the Platform Server list.

The Current Sessions Interface

The Current Sessions module interface allows an administrator, with the appropriate permissions, to view the session information for any user who is currently logged in to Access Manager.

Session Management

The Session Management frame displays the name of the Access Manager that is currently being managed.

Session Information

The Session Information window displays all of the users who are currently logged into Access Manager, and displays the session time for each user. The display fields are:

User ID. Displays the user ID of the user who is currently logged in.

Time Left. Displays the amount of time (in minutes) remaining that the user has for that session before having to re-authenticate.

Max Session Time. Displays the maximum time (in minutes) that the user can be logged in before the session expires and must re-authenticate to regain access.

Idle Time. Displays the time (in minutes) that the user has been idle.

Max Idle Time. Displays the maximum time (in minutes) that a user can remain idle before having to re-authenticate.

The time limits are defined by the administrator in the Session Management Service.

You can display a specific user session, or a specific range of user sessions, by entering a string in the User ID field and clicking Filter. Wildcards are permitted.

Clicking the Refresh button will update the user session display.

Terminating a Session

Administrators with appropriate permissions can terminate a user session at any time.

▼ To Terminate a Session

1. **Select the user session that you wish to terminate.**
2. **Click Terminate.**

◆ ◆ ◆ CHAPTER 9

Password Reset Service

Access Manager provides a Password Reset service to allow users to reset their password for access to a given service or application protected by Access Manager. The Password Reset service attributes, defined by the top-level administrator, control user validation credentials (in the form of secret questions), control the mechanism for new or existing password notification, and sets possible lockout intervals for incorrect user validation.

This chapter contains the following sections:

Registering the Password Reset Service

The Password Reset service does not need to be registered for the realm in which the user resides. If the Password Reset service does not exist in the organization in which the user resides, it will inherit the values defined for the service in Service Configuration.

▼ To Register Password Reset for Users in a Different Realm

1 **Navigate to the realm to which you will register the password for the user.**

2 **Click the realm name and click the Services tab.**

If it has not been added to the realm, click the Add button.

3 **Select the r Password Reset and click Next**

The Password Reset service attributes will be displayed. For attribute definitions, see the online help.

4 **Click Finish.**

Configuring the Password Reset Service

Once the Password Reset service has been registered, the service must be configured by a user with administrator privileges.

▼ To Configure the Service

1 **Select the realm for which the Password Reset service is registered.**

2 **Click the Services tab.**

3 **Click Password Reset from the services list.**

4 **The Password Reset attributes appear, allowing you to define requirements for the Password Reset service. Make sure that the Password Reset service is enabled (it is by default). At a minimum, the following attributes must be defined:**

- User Validation
  - Secret Question
  - Bind DN
  - Bind Password

    The Bind DN attribute must contain a user with privileges for resetting the password (for example, Help Desk Administrator). Due a limitation in Directory Server, Password Reset does not work when the bind DN is `cn=Directory Manager`.

    The remaining attributes are optional. See the online help for a description of the service attributes.

Note – Access Manager automatically installs the Password Reset web application for random password generation. However, you can write your own plug-in classes for password generation and password notification. See the following Readme.html files in the following locations for samples for these plug-in classes.

PasswordGenerator:

```
AccessManager-base/SUNWam/samples/console/PasswordGenerator
```

NotifyPassword:

```
AccessManager-base/SUNWam/samples/console/NotifyPassword
```

5 **Select the Personal Question Enabled attribute if the user is to define his/her unique personal questions. Once the attributes are defined, click Save.**

▼ To Localize the Secret Question

If you are running a localized version of the Access Manager, and wish to display the secret question in a character set specific to you locale, perform the following:

1 **Add the secret question key to the Current Values list under the Secret Question attribute in the Password Reset service. For example,** `favorite-color`**.**

2 **Add the key to the** `amPasswordReset.properties` **file with the question that you want to displays the value of this key. For example:**

```
favorite-color=What is your favorite color?
```

3 **Add the same key with the localized question to** `AMPasswordReset_`*locale*`.properties` **located in** `/opt/SUNWam/locale`**. When the user attempts to changes his or her password, the localized question is displayed.**

Password Reset Lockout

The Password Reset service contains a lockout feature that will restrict users to a certain number of attempts to correctly answer their secret questions. The lockout feature is configured through the Password Reset service attributes. See the online help for a description of the service attributes. Password Reset supports two types of lockout, memory lockout and physical lockout.

Memory Lockout

This is a temporary lockout and is in effect only when the value in the Password Reset Failure Lockout Duration attribute is greater than zero and the Enable Password Reset Failure Lockout attribute is enabled. This lockout will prevent users from resetting their password through the Password Reset web application. The lockout lasts for the duration specified in Password Reset Failure Lockout Duration, or until the server is restarted. See the online help for a description of the service attributes.

Physical Lockout

This is a more permanent lockout. If the value set in the Password Reset Failure Lockout Count attribute is set to 0 and the Enable Password Reset Failure Lockout attribute is enabled, the users' account status is changed to inactive when he or she incorrectly answers the secret questions. See the online help for a description of the service attributes.

Password Reset for End Users

The following sections describe the user experience for the Password Reset service.

Customizing Password Reset

Once the Password Reset service has been enabled and the attributes defined by the administrator, users are able to log into the Access Manager console in order to customize their secret questions.

▼ To Customize Password Reset

1. **The user logs into the Access Manager console, providing Username and Password and is successfully authenticated.**

2. **In the User Profile page, the user selects Password Reset Options. This displays the Available Questions Answer Screen.**

3. **The user is presented with the available questions that the administrator defined for the service, such as:**

   - What is your pet's name?
     - What is your favorite TV show?
     - What is your mother's maiden name?
     - What is your favorite restaurant?

4. **The user selects the secret questions, up to the maximum number of questions that the administrator defined for the realm (the maximum amount is defined the Password Reset Service). The user then provides answers to the selected questions. These questions and answers will be the basis for resetting the user's password (see the following section). If the administrator has selected the Personal Question Enabled attribute, text fields are provided, allowing the user to enter a unique secret question and provide an answer.**

5. **The user clicks Save.**

Resetting Forgotten Passwords

In the case where users forget their password, Access Manager uses the Password Reset web application to randomly generate new passwords and notify the user of the new password. A typical forgotten password scenario follows:

▼ To Reset Forgotten Passwords

1. **The user logs into the Password Reset web application from a URL given to them by the administrator. For example:**

   `http://`hostname:port `/ampassword` (for the default realm

   or

   `http://`hostname: port/*deploy_uri* `/UI/PWResetUserValidation?realm=realmname`, where realmname is the name of the realm.

   Note – If the Password Reset service is not enabled for a parent realm but is enabled for a sub-realm, users must use the following syntax to access the service:

   `http://hostname: port/`*deploy_uri*`/UI/PWResetUserValidation?realm=realmname`

   ---

2. **The user enters the user id.**

3. **The user is presented with the personal questions that were defined in the Password Reset service and select by the user during customization. If the user has not previously logged into the User Profile page and customized the personal questions, the password will not be generated.**

   Once the user answers the questions correctly, the new password is generated and emailed to the user. Attempt notification is sent to the user whether the questions are answered correctly or not. Users must have their email address entered in the User Profile page in order for the new password and attempt notification to be received.

Password Policies

A password policy is a set of rules to govern how passwords are used in a given directory. Password policies are defined in the Directory Server, typically through the Directory Server console. A secure password policy minimizes the risks associated with easily-guessed passwords by enforcing the following:

- Users must change their passwords according to a schedule.
- Users must provide non-trivial passwords.
- Accounts may be locked after a number of binds with the wrong password.

Directory Server provides several ways to set password policy at any node in a tree and there are several ways to set the policy. For details refer to

Directory Server Password Policy in the Directory Server Enterprise Edition 6.0 Administration Guide.

Note – In Directory Server, the password policy contains an attribute, `passwordExp`, that defines whether user passwords will expire after a given number of seconds. If the administrator sets the `passwordExp` attribute to `on`, this sets the expiration for the end-user's password as well as the Access Manager's administration accounts, such as `amldap`, `dsame`, and `puser`. When the Access Manager administrator's account password expires, and an end-user is logged in, the user will receive the password change screen. However, Access Manager does not specify the user to which the password change screen pertains. In this case, the screen is intended for the administrator and the end-user will be unable to change the password.

To resolve this, the administrator must log in to the Directory Server and change the `amldap`, `dsame`, and `puser` passwords, or change the `passwordExpirationTime` attribute for some time in the future.

◆ ◆ ◆ CHAPTER 10

Logging Service

Sun Java™ System Access Manager provides a Logging Service to record information such as user activity, traffic patterns, and authorization violations. In addition, the debug files allow administrators to troubleshoot their installation.

Log Files

The log files record a number of events for each of the services it monitors. These files should be checked by the administrator on a regular basis. The default directory for the log files is `/var/opt/SUNWam/logs` for SPARC systems, `/var/opt/sun/identity` for Linux systems, `/var/opt/sun/identity` for HP-UX, and *jes-install-dir*`\identity` for Windows. The log file directory can be configured in the Logging Service by using the Access Manager console.

See "Logging Overview" in *Sun Java System Access Manager 7.1 Technical Overview* in the Sun Java System Access Manager Technical Overview for a detailed list of the default log file types, the information that is recorded, and log file formats.

For attribute definitions for the Logging Service, see the online help by clicking the Help button in the Access Manager Console.

Access Manager Service Logs

There are two different types of service log files: access and error. Access log files may contain records of action attempts and successful results. Error log files record errors that occur within the Access Manager services. Flat log files are appended with the `.error` or `.access` extension. Database column names end with `_ERROR` or `_ACCESS` for Oracle databases, or `_error` or `_access` for MySQL databases. For example, a flat file logging console events is named `amConsole.access`, while a database column logging the same events is named `AMCONSOLE_ACCESS`. The following sections describe the log files recorded by the Logging Service.

Session Logs

The Logging Service records the following events for the Session Service:

- Login
- Logout
- Session Idle TimeOut
- Session Max TimeOut
- Failed To Login
- Session Reactivation
- Session Destroy

The session logs are prefixed with `amSSO.`

Console Logs

The Access Manager console logs record the creation, deletion and modification of identity-related objects, policies and services including, among others, organizations, organizational units, users, roles, policies and groups. It also records modifications of user attributes including passwords and the addition or removal of users to or from roles and groups. Additionally, the console logs write delegation and data store activities. The console logs are prefixed with `amConsole.`

Authentication Logs

Authentication component logs user logins and logouts. The authentication logs are prefixed with `amAuthentication.`

Federation Logs

The Federation component logs federation-related events including, but not limited to, the creation of an Authentication Domain and the creation of a Hosted Provider. The federation logs are prefixed with `amFederation.`

Policy Logs

The Policy component records policy-related events including, but not limited to, policy administration (policy creation, deletion and modification) and policy evaluation. The policy logs are prefixed with `amPolicy`.

Agent Logs

The policy agent logs are responsible for logging exceptions regarding log resources that were either allowed or denied to a user. The agent logs are prefixed with `amAgent`. `amAgent` logs reside on the agent server only. Agent events are logged on the Access Manager server in the Authentication Logs. For more information on this function, see the documentation for the policy agent in question.

SAML Logs

The SAML component records SAML-related events including, but not limited to, assertion and artifact creation or removal, response and request details, and SOAP errors. The session logs are prefixed with `amSAML`.

amadmin Logs

The command line logs record event errors that occur during operations using the command line tools. These include, but are not limited to, loading a service schema, creating policy and deleting users. The command line logs are prefixed with `amAdmin.` the `amadmin.access` and `amadmin.error` log files reside in a subdirectory of the main logging directory. By default, the `amadmin` command line tool log files reside in `/var/opt/SUNWam/logs`.

Logging Features

The Logging Service has a number of special features which can be enabled for additional functionality. They include To Enable Secure Logging, Command Line Logging and Remote Logging.

Secure Logging

This optional feature adds additional security to the logging function. Secure Logging enables detection of unauthorized changes to, or tampering of, the security logs. No special coding is required to leverage this feature. Secure Logging is accomplished by using a pre-registered certificate configured by the system administrator. This Manifest Analysis and Certification (MAC) is generated and stored for every log record. A special "signature" log record is periodically inserted that represents the signature for the contents of the log written to that point. The combination of the two records ensures that the logs have not been tampered with. There are to methods to enable secure logging; through a Java Security Server (JSS) provider and through a Java Cryptography Extension (JCE) provider.

▼ To Enable Secure Logging through a JSS Provider

1 **Create a certificate with the name `Logger` and install it in the deployment container running Access Manager.**

For instructions for Application Server, see "Working with Certificates and SSL" in *Sun Java System Application Server Enterprise Edition 8.2 Administration Guide* in the *Sun Java System Application Server Enterprise Edition 8.2 Administration Guide*.

For instructions for Web Server, see "Managing Certificates" in *Sun Java System Web Server 7.0 Administrator's Guide* in the *Sun Java System Web Server 7.0 Administration Guide*.

2 **Turn on Secure Logging in the Logging Service configuration using the Access Manager console and save the change. The administrator can also modify the default values for the other attributes in the Logging Service.**

If the logging directory is changed from the default (`/var/opt/SUNWam/logs`), make sure that the permissions are set to 0700. The logging service will create the directory, if it does not exist, but it will create the directory with permissions set to 0755.

Additionally, if you specify a different directory from the default, you must change the following parameter to the new directory in the web container's `server.policy` file:

```
permission java.io.FilePermission "/var/opt/SUNWam/logs/*","delete,write"
```

3 **Create a file in the *AccessManager-base*`/SUNWam/config` directory that contains the certificate database password and name it `.wtpass`.**

Note – The file name and the path to it is configurable in the `AMConfig.properties` file. For more information see the "Certificate Database" in AMConfig.properties file reference chapter in the *Access Manager Administration Reference*.

Ensure that the deployment container user is the only administrator with read permissions to this file for security reasons.

---

4 **Restart the server.**

The secure log directory should be cleared, as some misleading verification errors may be written to the `/var/opt/SUNWam/debug/amLog` file when the secure logging was started.

To detect unauthorized changes or tampering of the security logs, look for error messages that are written by the verification process to `/var/opt/SUNWam/debug/amLog`. To manually check for tampering, run the `VerifyArchive` utility. See The VerifyArchive command line chapter in the *Access Manager Administration Reference* for more information.

▼ To Enable Secure Logging Through a JCE Provider

1 **Create a certificate named Logger with Java `keytool` command and install it in JKS keystore. For example:**

`JAVA-HOME/jre/lib/security/Logger.jks`

For instructions for Application Server, see "Working with Certificates and SSL" in *Sun Java System Application Server Enterprise Edition 8.2 Administration Guide* in the *Sun Java System Application Server Enterprise Edition 8.2 Administration Guide*.

For instructions for Web Server, see "Managing Certificates" in *Sun Java System Web Server 7.0 Administrator's Guide* in the *Sun Java System Web Server 7.0 Administration Guide*.

2 **Turn on Secure Logging in the Logging Service configuration using the Access Manager console and save the change. The administrator can also modify the default values for the other attributes in the Logging Service.**

If the logging directory is changed from the default (`/var/opt/SUNWam/logs`), make sure that the permissions are set to 0700. The logging service will create the directory, if it does not exist, but it will create the directory with permissions set to 0755.

Additionally, if you specify a different directory from the default, you must change the following parameter to the new directory in the web container's `server.policy` file:

```
permission java.io.FilePermission "/var/opt/SUNWam/logs/*","delete,write"
```

3 **Create a file in the *AccessManager-base*`/SUNWam/config` directory that contains the JKS keystore password and name it `.wtpass`.**

Note – The file name and the path to it is configurable in the `AMConfig.properties` file. For more information see the "Certificate Database" in the AMConfig.properties file reference chapter in the *Access Manager Administration Reference*.

Ensure that the deployment container user is the only administrator with read permissions to this file for security reasons.

---

4 **Edit the following entries in the `amLogging.xml`, located in the *AccessManager-base*`/config/xml` directory:**

`sun-am-logging-secure-log-helper`

```
<AttributeSchema name="iplanet-am-logging-secure-log-helper"
    type="single"
    syntax="string"
    i18nKey="">
    <DefaultValues>
        <Value>com.sun.identity.log.secure.impl.SecureLogHelperJCEImpl</Value>
    </DefaultValues>
```

```
                </AttributeSchema>

sun-am-logging-secure-certificate-store

                <AttributeSchema name="iplanet-am-logging-secure-certificate-store"
                    type="single"
                    syntax="string"
                    i18nKey="">
                    <DefaultValues>
                        <Value>/dir-to-signing-cert-store/Logger.jks</Value>
                    </DefaultValues>
                </AttributeSchema>
```

5 **Delete the existing service schema, `iPlanetAMLoggingService`. For example:**

```
./amadmin -u amadmin -w netscape -r iPlanetAMLoggingService
```

6 **Load the edited amLoging.xml to Access Manager using the amadmin command line tool. For example:**

```
./amadmin -u amadmin -w netscape -s /etc/opt/SUNWam/config/xml/amLogging.xml
```

7 **Restart the server.**

To detect unauthorized changes or tampering of the security logs, look for error messages that are written by the verification process to `/var/opt/SUNWam/debug/amLog`. To manually check for tampering, run the `VerifyArchive` utility. See The `VerifyArchive` command line chapter in the *Access Manager Administration Reference* for more information.

Command Line Logging

The `amadmin` command line tool has the ability to create, modify and delete identity objects (organizations, users, and roles, for example) in Directory Server. This tool can also load, create, and register service templates. The Logging Service can record these actions by invoking the `-t` option. If the `com.iplanet.am.logstatus` property in `AMConfig.properties` is enabled (ACTIVE) then a log record will be created. (This property is enabled by default.) The command line logs are prefixed with `amAdmin`. See "The amadmin Command Line Tool" in the *Access Manager Administration Reference* for more information.

Logging Properties

There are properties in the `AMConfig.properties` file that affect logging output:

`com.iplanet.am.logstatus=ACTIVE`	This property will enable or disable logging. The default is ACTIVE.

`iplanet-am-logging.`*service*`.level=` *level*	*service* is the service's normal log file name. For example, to specify a logging level for `amSAML.access`, use the property `iplanet-am-logging.amSAML.access.level`.*level* is one of the `java.util.logging.Level` values and denotes the level of detail recorded in the log file. The levels are OFF, SEVERE, WARNING, INFO, CONFIG, FINE, FINER, FINEST, and ALL. Most services do not record log levels with higher detail than INFO.

Remote Logging

Access Manager supports remote logging. This allows a client application using a host where the Access Manager server is installed to create log records on an instance of Access Manager deployed on a remote machine. Remote logging can be initiated in any of the following scenarios:

1. When the logging URL in the Naming Service of one Access Manager instance points to a remote instance and there is a trust relationship configured between the two, logs will be written to the remote Access Manager instance.
2. When the Access Manager SDK is installed against a remote Access Manager instance and a client (or a simple Java class) running on the SDK server uses the logging APIs, the logs will be written to the remote Access Manager machine.
3. When logging APIs are used by Access Manager agents.

▼ To Enable Remote Logging with Web Containers

1 Log into the either the Application Server or Web Server's administration console and add the following JVM options:

- `java.util.logging.manager=com.sun.identity.log.LogManager`
- `java.util.logging.config.file=/`*AccessManager-base*`/SUNwam/lib/LogConfig.properties`

  For more information on the Application Server administration console, see *Sun Java System Application Server Enterprise Edition 8.2 Administration Guide*.

  For more information on the Web Server administration console, see *Sun Java System Web Server 7.0 Administrator's Guide*.
- If the Java™ 2 Platform, Standard Edition being used is 1.4 or later, this is accomplished by invoking the following at the command line:

```
java -cp /AccessManager-base /SUNWam/lib/am_logging.jar:/AccessManager-base
/SUNWam/lib/xercesImpl.jar:/AccessManager-base
/SUNWam/lib/xmlParserAPIs.jar:/AccessManager-base
/SUNWam/lib/jaas.jar:/AccessManager-base
/SUNWam/lib/xmlParserAPIs.jar:/AccessManager-base
/SUNWam/lib/servlet.jar:/AccessManager-base
/SUNWam/locale:/AccessManager-base/SUNWam/lib/am_services.jar:/
AccessManager-base/SUNWam/lib/am_sdk.jar:/
AccessManager-base/SUNWam/lib/jss311.jar:/ AccessManager-base/SUNWam/lib:.

-Djava.util.logging.manager=com.sun.identity.log.LogManager

-Djava.util.logging.config.file=/AccessManager-base
/SUNwam/lib/LogConfig.properties
```

- If the Java 2 Platform, Standard Edition being used is earlier than 1.4, this is accomplished by invoking the following at the command line:

```
java -Xbootclasspath/a:/AccessManager-base /SUNWam/lib/jdk_logging.jar -cp
/AccessManager-base /SUNWam/lib/am_logging.jar:/AccessManager-base
/SUNWam/lib/xercesImpl.jar:/AccessManager-base
/SUNWam/lib/xmlParserAPIs.jar:/AccessManager-base
/SUNWam/lib/jaas.jar:/AccessManager-base
/SUNWam/lib/xmlParserAPIs.jar:/AccessManager-base
/SUNWam/lib/servlet.jar:/AccessManager-base
/SUNWam/locale:/AccessManager-base/SUNWam/lib/am_services.jar:/
AccessManager-base/SUNWam/lib/am_sdk.jar:/
AccessManager-base/SUNWam/lib/jss311.jar:/ AccessManager-base/SUNWam/lib:.

-Djava.util.logging.manager=com.sun.identity.log.LogManager

-Djava.util.logging.config.file=/AccessManager-base
/SUNwam/lib/LogConfig.properties
```

2. **Ensure that the following parameters are configured in** `LogConfig.properties` **located in** *AccessManager-base*`/SUNWam/lib:`

   - `iplanet-am-logging-remote-handler=com.sun.identity.`

     `log.handlers.RemoteHandler`

   - `iplanet-am-logging-remote-formatter=com.sun.`

     `identity.log.handlers.RemoteFormatter`

   - `iplanet-am-logging-remote-buffer-size=1`

     Remote logging supports buffering on the basis of the number of log records. This value defines the log buffer size by the number of records. Once the buffer is full, all buffered records will be flushed to the server.

   - `iplanet-am-logging-buffer-time-in-seconds=3600`

This value defines the time-out period in which to invoke the log buffer-cleaner thread.

- `iplanet-am-logging-time-buffering-status=OFF`

  This value defines whether log buffering (and the buffer-cleaner thread) is enabled. By default this feature is turned off.

  If timer-based buffering is enabled (`iplanet-am-logging-time-buffering-status=ON`), then the buffer of log records is flushed (to the AM server providing the logging service) when the number of log records reaches the value specified in `iplanet-am-logging-remote-buffer-size`, or when the timer expires (timeout specified in `iplanet-am-logging-buffer-time-in-seconds`). If the timer expires before the buffer size is reached, then the records contained in the buffer are sent. If timer-base buffering of remote logging is disabled, then the buffer size determines when the buffer gets flushed. For example, if the buffer size is 10, and the application only sends 7 records, the buffer will not get flushed, nor the log records written. If the application terminates, then the records in the buffer will get flushed.

Note – Whenever a log file is empty, secure logging may show "verification failure." This is because when the number of created files is equal to the archive size, secure logging will archive from this set and start again. It most instances, you can ignore this error. Once the number of records is equal to the archive size, the error will not be displayed.

---

3 **If using a program with the Client SDK, the following properties in the AMConfig.properties file need to be set accordingly:**

- com.iplanet.am.naming.url
- com.sun.identityagents.app.username
- com.iplanet.am.service.password
- com.iplanet.am.server.protocol
- com.iplanet.am.server.host
- com.iplanet.am.server.port

Refer to the Client SDK samples `README.clientsdk` in the `/opt/SUNWam/war` directory. It details how the `AMConfig.properties` and the make files are generated for the `/opt/SUNWam/war/clientsdk-samples` directory. In turn, those files are used by the samples' makefiles' compile and run entries.

Error and Access Logs

Two types of Access Manager log files exist: access log files and error log files.

Access log files record general auditing information concerning the Access Manager deployment. A log may contain a single record for an event such as a successful authentication. A log may contain multiple records for the same event. For example, when an administrator

uses the console to change an attribute value, the Logging Service logs the attempt to change in one record. Logging Service also logs the results of the execution of the change in a second record.

Error log files record errors that occur within the application. While an operation error is recorded in the error log, the operation attempt is recorded in the access log file.

Flat log files are appended with the `.error` or `.access` extension. Database table names end with `_ERROR` or `_ACCESS`. For example, a flat file logging console events is named `amConsole.access` while a database table logging the same events is named `AMCONSOLE_ACCESS` or `amConsole_access`.

The following table provides a brief description of the log file produced by each Access Manager component.

TABLE 10–1 Access Manager Component Logs

Component	Log Filename Prefix	Information Logged
Session	`amSSO`	Session management attributes values such as login time, logout time, timeout limits.
Administration Console	`amConsole`	User actions performed through the administration console such as creation, deletion and modification of identity-related objects, realms, and policies.
Authentication	`amAuthentication`	User logins and logouts.
Identity Federation	`amFederation`	Federation-related events such as the creation of an Authentication Domain and the creation of a Hosted Provider. The federation logs are prefixed with `amFederation`.
Authorization (Policy)	`amPolicy`	Policy-related events such as policy creation, deletion, or modification, and policy evaluation.
Policy Agent	`amAgent`	Exceptions regarding resources that were either accessed by a user or denied access to a user. `amAgent` logs reside on the server where the policy agent is installed. Agent events are logged on the Access Manager machine in the Authentication logs.
SAML	`amSAML`	SAML-related events such as assertion and artifact creation or removal, response and request details, and SOAP errors.

TABLE 10–1 Access Manager Component Logs *(Continued)*

Component	Log Filename Prefix	Information Logged
Command-line	`amAdmin`	Event errors that occur during operations using the amadmin command line tool. When flat file logging is specified, the amAdmin log files are placed in the `amadmincli` subdirectory under the main logging directory (default `/var/opt/SUNWam/logs`). Examples are: loading a service schema, creating policy, and deleting users.

See Access Manager Log File Reference in the *Access Manager Administration Reference*for list and description of the Access Manager log files.

Debug Files

The debug files are not a feature of the Logging Service. They are written using different APIs which are independent of the logging APIs. Debug files are stored in `/var/opt/SUNWam/debug`. This location, along with the level of the debug information, is configurable in the `AMConfig.properties` file, located in the *AccessManager-base*`/SUNWam/lib/` directory. For more information on the debug properties, see the AMConfig.properties file reference chapter in the *Access Manager Administration Reference*..

Debug Levels

There are several levels of information that can be recorded to the debug files. The debug level is set using the `com.iplanet.services.debug.level` property in `AMConfig.properties`.

1. Off—No debug information is recorded.
2. Error—This level is used for production. During production, there should be no errors in the debug files.
3. Warning—Currently, using this level is not recommended.
4. Message—This level alerts to possible issues using code tracing. Most Access Manager modules use this level to send debug messages.

Note – Warning and Message levels should not be used in production. They cause severe performance degradation and an abundance of debug messages.

Debug Output Files

A debug file does not get created until a module writes to it. Therefore, in the default `error` mode no debug files may be generated. The debug files that get created on a basic login with the debug level set to `message` include:

- amAuth
- amAuthConfig
- amAuthContextLocal
- amAuthLDAP
- amCallback
- amClientDetection
- amConsole
- amFileLookup
- amJSS
- amLog
- amLoginModule
- amLoginViewBean
- amNaming
- amProfile
- amSDK
- amSSOProvider
- amSessionEncodeURL
- amThreadManager

The most often used files are the `amSDK, amProfile` and all files pertaining to authentication. The information captured includes the date, time and message type (Error, Warning, Message).

Using Debug Files

The debug level, by default, is set to `error`. The debug files might be useful to an administrator when they are:

- Writing a custom authentication module.
- Writing a custom application using the Access manager SDKs. The `amProfile` and `amSDK` debug files capture this information.
- Troubleshooting access permissions while using the console or SDK. The `amProfile` and `amSDK` debug files also capture this information.
- Troubleshooting SSL.
- Troubleshooting the LDAP authentication module. The `amAuthLDAP` debug file captures this information.

The debug files should go hand in hand with any troubleshooting guide we might have in the future. For example when SSL fails, someone might turn on debug to message and look in the `amJSS` debug file for any specific certificate errors.

◆ ◆ ◆ CHAPTER 11

Notification Service

Sun Java System Access Manager 7.1 Notification Service allows for session notifications to be sent to remote web containers. It is necessary to enable this service for use by SDK applications running remotely from the Access Manager server itself. This chapter explains how to enable a remote web container to receive the notifications. It contains the following sections:

Overview

The Notification Service allows for session notifications to be sent to web containers that are running the Access Manager SDK remotely. The notifications apply to the Session, Policy and Naming Services only. In addition, the remote application must be running in a web container. The purpose of the notifications would be:

- To sync up the client side cache of the respective services.
- To enable more real time updates on the clients. (Polling is used in absence of notifications.)
- No client application changes are required to support notifications.

Note that the notifications can be received only if the remote SDK is installed on a web container.

Enabling The Notification Service

Following are the steps to configure the remote SSO SDK to receive session notifications.

▼ To Receive Session Notifications

1. **Install Access Manager on Machine 1.**

2. **Install Sun Java System Web Server on Machine 2.**

3. **Install the `SUNWamsdk` on the same machine as the Web Server.**

   For instructions on installing the Access Manager SDK remotely, see the *Sun Java Enterprise System 5 Installation Guide*.

4. **Ensure that the following are true concerning the machine where the SDK is installed.**

   a. **Ensure that the right access permissions are set for the /** *remote_SDK_server*/ `SUNWam/lib` **and /** *remote_SDK_server* **/** `SUNWam/locale` **directories on the server where the SDK is installed.**

      These directories contains the files and jars on the remote server.

   b. **Ensure that the following permissions are set in the Grant section of the** `server.policy` **file of the Web Server.**

      `server.policy` is in the `config` directory of the Web Server installation. These permissions can be copied and pasted, if necessary:

      ```
      permission java.security.SecurityPermission
      "putProviderProperty.Mozilla-JSS"

      permission java.security.SecurityPermission "insertProvider.Mozilla-JSS";
      ```

   c. **Ensure that the correct classpath is set in** `server.xml`**.**

      `server.xml` is also in the `config` directory of the Web Server installation. A typical classpath would be:

      ```
      <JAVA javahome="/export/home/ws61/bin/https/jdk"
      serverclasspath="/export/home/ws61/bin/https/jar/webserv-rt.jar:
      ${java.home}/lib/tools.jar:/export/home/ws61/bin/https/jar/webserv-ext.jar:
      /export/home/ws61/bin/https/jar/webserv-jstl.jar:/export/home/ws61/
          bin/https/jar/nova.jar"
      classpathsuffix="::/IS_CLASSPATH_BEGIN_DELIM:
                       //usr/share/lib/xalan.jar:
                       //export/SUNWam/lib/xmlsec.jar:
                       //usr/share/lib/xercesImpl.jar:
                       //usr/share/lib/sax.jar:
                       //usr/share/lib/dom.jar:
                       //export/SUNWam/lib/dom4j.jar:
                       //export/SUNWam/lib/jakarta-log4j-1.2.6.jar:
                       //usr/share/lib/jaxm-api.jar:
                       //usr/share/lib/saaj-api.jar:
      ```

```
                    //usr/share/lib/jaxrpc-api.jar:
                    //usr/share/lib/jaxrpc-impl.jar:
                    //export/SUNWam/lib/jaxm-runtime.jar:
                    //usr/share/lib/saaj-impl.jar:/export/SUNWam
                    //lib:/export/SUNWam/locale:
                    //usr/share/lib/mps/jss3.jar:
                    //export/SUNWam/lib/    am_sdk.jar:
                    //export/SUNWam/lib/am_services.jar:
                    //export/SUNWam/lib/am_sso_provider.jar:
                    //export/SUNWam/lib/swec.jar:
                    //export/SUNWam/lib/acmecrypt.jar:
                    //export/SUNWam/lib/iaik_ssl.jar:
                    //usr/share/lib/jaxp-api.jar:
                    //usr/share/lib/mail.jar:
                    //usr/share/lib/activation.jar:
                    //export/SUNWam/lib/servlet.jar:
                    //export/SUNWam/lib/am_logging.jar:
                    //usr/share/lib/commons-logging.jar:
                    //IS_CLASSPATH_END_DELIM:"
    envclasspathignored="true" debug="false"
    debugoptions="-Xdebug -Xrunjdwp:
    transport=dt_socket,
    server=y,suspend=n"
    javacoptions="-g"
    dynamicreloadinterval="2">
```

5 **Use the SSO samples installed on the remote SDK server for configuration purposes.**

   a. **Change to the** / *remote_SDK_server* `/SUNWam/samples/sso` **directory.**

   b. **Run** `gmake`**.**

   c. **Copy the generated class files from** / *remote_SDK_server* `/SUNWam/samples/sso` **to** / *remote_SDK_server* `/SUNWam/lib/`**.**

6 **Copy the encryption value of** `am.encryption.pwd` **from the** `AMConfig.properties` **file installed with Access Manager to the** `AMConfig.properties` **file on the remote server to which the SDK was installed.**

   The value of `am.encryption.pwd` is used for encrypting and decrypting passwords.

7 **Login into Access Manager as** `amadmin`**.**

   `http://`*AcceessManager-HostName*`:3000/amconsole`

8 **Execute the servlet by entering** `http://` *remote_SDK_host*`:58080/servlet/SSOTokenSampleServlet` **into the browser location field and validating the** `SSOToken`**.**

`SSOTokenSampleServlet` is used for validating a session token and adding a listener. Executing the servlet will print out the following message:

```
SSOToken host name: 192.18.149.33 SSOToken Principal name:
uid=amAdmin,ou=People,dc=red,dc=iplanet,dc=com Authentication type used: LDAP
IPAddress of the host: 192.18.149.33 The token id is
AQIC5wM2LY4SfcyURnObg7vEgdkb+32T43+RZN30Req/BGE= Property: Company is - Sun
Microsystems Property: Country is - USA SSO Token Validation test Succeeded
```

9 **Set the property** `com.iplanet.am.notification.url=` **in** `AMConfig.properties` **of the machine where the Client SDK is installed:**

```
com.iplanet.am.notification.url=http://clientSDK_host.domain:port
/servlet
    com.iplanet.services.comm.client.PLLNotificationServlet
```

10 **Restart the Web Server.**

11 **Login into Access Manager as** `amadmin`**.**

`http://`*AcceessManager-HostName*`:3000/amconsole`

12 **Execute the servlet by entering** `http://` *remote_SDK_host*`:58080/servlet/SSOTokenSampleServlet` **into the browser location field and validating the** `SSOToken` **again.**

When the machine on which the remote SDK is running receives the notification, it will call the respective listener when the session state is changed. Note that the notifications can be received only if the remote SDK is installed on a web container.

▼ To Enable the Notification Service with a Portal-only Installation

This section describes the steps to enable notification with WebLogic 8.1 in a Portal-only installation, which by default runs in `polling` mode. For Portal instances that also contain the `amserver` component, these procedures are not needed. `amserver` components are automatically configured to perform notification.

1 **Register the** `PLLNotificationServlet` **in WebLogic.**

WebLogic 8.1 requires that a web application be deployed. Also, the servlet URL must be valid so that when accessed from a browser, the following message is returned:

```
Webtop 2.5 Platform Low Level notification servlet
```

2 **Enter the registered URL into** `AMConfig.properties` **as follows:**

`com.iplanet.am.notifaction.url=http://`*weblogic_instance-host.domain:port*`/notification/PLL`

3 **Disable polling in AMConfig.properties. This automatically enables notification:**

`com.iplanet.am.session.client.polling.enable=false`

4 **Restart WebLogic and test the configuration.**

If you have set the debug mode to `message`, you should see session notification arriving at the portal when triggered. For example, a action such as the termination of a user from the Access Manager console will cause a notification event.

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